



2017 Director's Leadership Academy – Group Project Assignments

Managing E-Mail/Communication Overload

Amber Daugherty – General Counsel's Office, Central Office

Mia Ferrell – Division of Behavioral Health, Central Office

Tina Hickman – Division of Behavioral Health, Southeast Missouri Mental Health Center

Dr. Bridget Graham – Division of Behavioral Health, Metropolitan St. Louis Psychiatric Center

Titus Mayberry – Division of Developmental Disabilities, Rolla Satellite Office

Jared Rankin – Division of Developmental Disabilities, Joplin Satellite Office

Kelly Sullivan – Division of Behavioral Health, Center for Behavioral Medicine

Sharing Information & Communicating Updates (so that message is received and not lost in the shuffle)

Brent Murphy – Division of Behavioral Health, Central Office

Dr. Cynthia Hackathorn – Division of Behavioral Health, Central Office

Amy Stevens – Division of Behavioral Health, Children's Community Operations (W/SW Regions)

Katy McKnight – Division of Developmental Disabilities, Rolla Satellite Office

Susan Smith – Division of Developmental Disabilities, Springfield Regional Office

Brandon Wolk – Division of Behavioral Health, Southeast Missouri Mental Health Center

JJ Gossrau – Division of Behavioral Health, Young Adult Services

Branding DMH/Disseminating a Shared Vision (one organization versus facility)

Carla Caradine – Division of Behavioral Health, Center for Behavioral Medicine

Joe Kingsbury – Division of Developmental Disabilities, Central Office

Katie Thumann – Division of Behavioral Health, St. Louis Psychiatric Rehabilitation Center

Shelly Summers – Division of Developmental Disabilities, Central Office

Bryan Jacques – Division of Developmental Disabilities, Northwest Community Services

Sandy Keyser – Division of Developmental Disabilities, St. Louis Regional Tri-County Office

Creating Innovative Recruitment Strategies (with little to no money)

Jennifer Tanner – Division of Developmental Disabilities, Southwest Community Services

Bianca Farr – Division of Behavioral Health, Central Office

Jamie Byrd – Division of Behavioral Health, Fulton State Hospital

Cindy Lange – Division of Developmental Disabilities, Sikeston Regional Office

Heidi Cruise – Division of Developmental Disabilities, Kansas City Regional Office

Dr. Kimberly Bye – Division of Behavioral Health, Southeast Missouri Mental Health Center

Increasing Employee Morale with an Emphasis on Direct Care (with little to no money)

Brooke Mayfield – Investigations Unit, Eastern Region

Tara Crawford – Division of Behavioral Health, Central Office

Holly Coil – Division of Behavioral Health, St. Louis Psychiatric Rehabilitation Center

Dr. Tara Tubbesing – Division of Behavioral Health, Northwest Missouri Psychiatric Rehabilitation Center

Melissa Sutherland – Division of Developmental Disabilities, Northwest Community Services

Stacey Goodwin – Division of Developmental Disabilities, St. Louis Regional Tri-County Office

Rick Koppeis – Division of Behavioral Health, Southeast Missouri Mental Health Center



Director's Leadership Academy

Monday – May 15, 2017

Location

Kathy Carter (Coalition) Building
221 Metro Drive
Jefferson City, MO 65109

Schedule

9:00 a.m. Lynne Fulks, Interim Director of Administrative Services
9:30 a.m. Dr. Nietzel, Deputy Director & Interim Division Director (DD)
10:00 a.m. Mark Stringer, Department Director
11:00 a.m. Dr. Gowdy, Division Director (DBH)

12:00 p.m. Lunch (provided – Sub Shop)

*Please e-mail pam.schmidt@dmh.mo.gov if you prefer a veggie option

12:30 p.m. PERforM: Discussion on Rating/Evaluation System
1:00 p.m. Being an Effective Change Agent, Strategies for Success
Tim Decker, Department of Social Services
2:00 p.m. Working Across Agency Lines
Tim Decker & Dr. Carter
2:15 p.m. Trauma Informed Care: An Employee Focus
Dr. Patsy Carter, Chief Medical Director's Office
3:45 p.m. Adjourn

Future Training Dates

June 5-6: Final MIMH/UMSL portion in Columbia

June 20: St. Louis (MIMH & Bellefontaine Habilitation Center)

July 19: Kathy Carter Building

August 16: Fulton State Hospital

September 19: Kathy Carter Building

October 17: *TENTATIVE (confirming availability) – presentations of group exercises and closing remarks*

***Casual attire welcome with the exception of October**



Director's Leadership Academy

Tuesday – June 20, 2017

Starting Location

MIMH
4633 World Parkway Circle
St. Louis, MO 63134

Schedule

9:30 a.m. Overview and Tour of MIMH
10:00 a.m. Data: How to Gather & Use Effectively
Dr. Paul, MIMH

11:30 a.m. Lunch (provided – TBD)

12:00 p.m. DMH: Dynamic Opportunities
Laurent Javois, Regional Executive Officer (Eastern)
1:30 p.m. Travel to Bellefontaine Habilitation Center
10695 Bellefontaine Road
St. Louis, MO 63137

2:00 p.m. Tour of BHC
3:15 p.m. Adjourn

Future Training Dates

July 19: Kathy Carter Building
August 16: Fulton State Hospital
September 19: Kathy Carter Building
October 17: TENTATIVE (confirming availability) – presentations of group exercises and closing remarks

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Director's Leadership Academy

Wednesday – July 19, 2017

Location

Kathy Carter (Coalition) Building
221 Metro Drive
Jefferson City, MO 65109

Schedule

- 9:00 a.m. The Authorizing Environment
Mike Nietzel, Deputy Director
- 10:00 a.m. Legislative Process
Susan Flanigan, Director of Legislative Affairs
- 11:00 a.m. Budget 101
Kristy Grothoff & Gary Schanzmeyer, Developmental Disabilities – Fiscal
- 12:00 p.m. Lunch (provided – TBD)
- 12:30 p.m. Purchasing
Tim Karle, Procurement Manager
- 1:15 p.m. Leadership Style, Mentoring & Coaching versus Disciplining
Human Resources
- 3:30 p.m. Adjourn

Future Training Dates

August 16: Fulton State Hospital

September 19: Kathy Carter Building

October 17: *TENTATIVE (confirming availability) – presentations of group exercises and closing remarks*

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Director's Leadership Academy

Wednesday – August 16, 2017

Location

Fulton State Hospital (FSH)
600 E. 5th St.
Fulton, MO 65251

Schedule

9:00 a.m. RESPECT Speaker
9:30 a.m. A New Role: Learning and Leading a Culture Shift
Andy Atkinson, Chief Operating Officer (FSH)
10:30 a.m. Tour of FSH

12:30 p.m. Lunch (provided – TBD)

1:00 p.m. Witness Prep: Why You'll Need It & How We Help
Denise Thomas, Assistant General Counsel
1:30 p.m. Role of General Counsel
Gail Vasterling, General Counsel
2:00 p.m. Abuse & Neglect Reviews, Grievance Reviews
Rikki Wright, Deputy Director (DBH)
2:45 p.m. Customer Service: Dismissing Stereotypes & Communicating Effectively
Michelle Gerstner, Director of Constituent Services
3:30 p.m. Adjourn

Future Training Dates

September 19: Kathy Carter Building

October 17: *TENTATIVE (confirming availability) – presentations of group exercises and closing remarks*

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Director's Leadership Academy

Tuesday – September 19, 2017

Location

Kathy Carter (Coalition) Building
221 Metro Drive
Jefferson City, MO 65109

Schedule

- 9:00 a.m. Adjusting To Changing Roles
 Val Huhn, Division Director (DD)
- 10:30 a.m. Communication Do's & Don'ts
 Debra Walker, Director of Public Affairs
- 12:00 p.m. Lunch (provided – TBD)
- 12:30 p.m. Importance of Building & Maintaining Relationships
 April Maxwell, Director of State Operated Facilities (DD)
- 1:15 p.m. Case Study, Northwest Community Services
 Led by April Maxwell
- 2:45 p.m. Fun, Fun: The Merit System & Unions
- 3:30 p.m. Adjourn

Future Training Dates

October 17: TENTATIVE (confirming availability) – presentations of group exercises and closing remarks

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