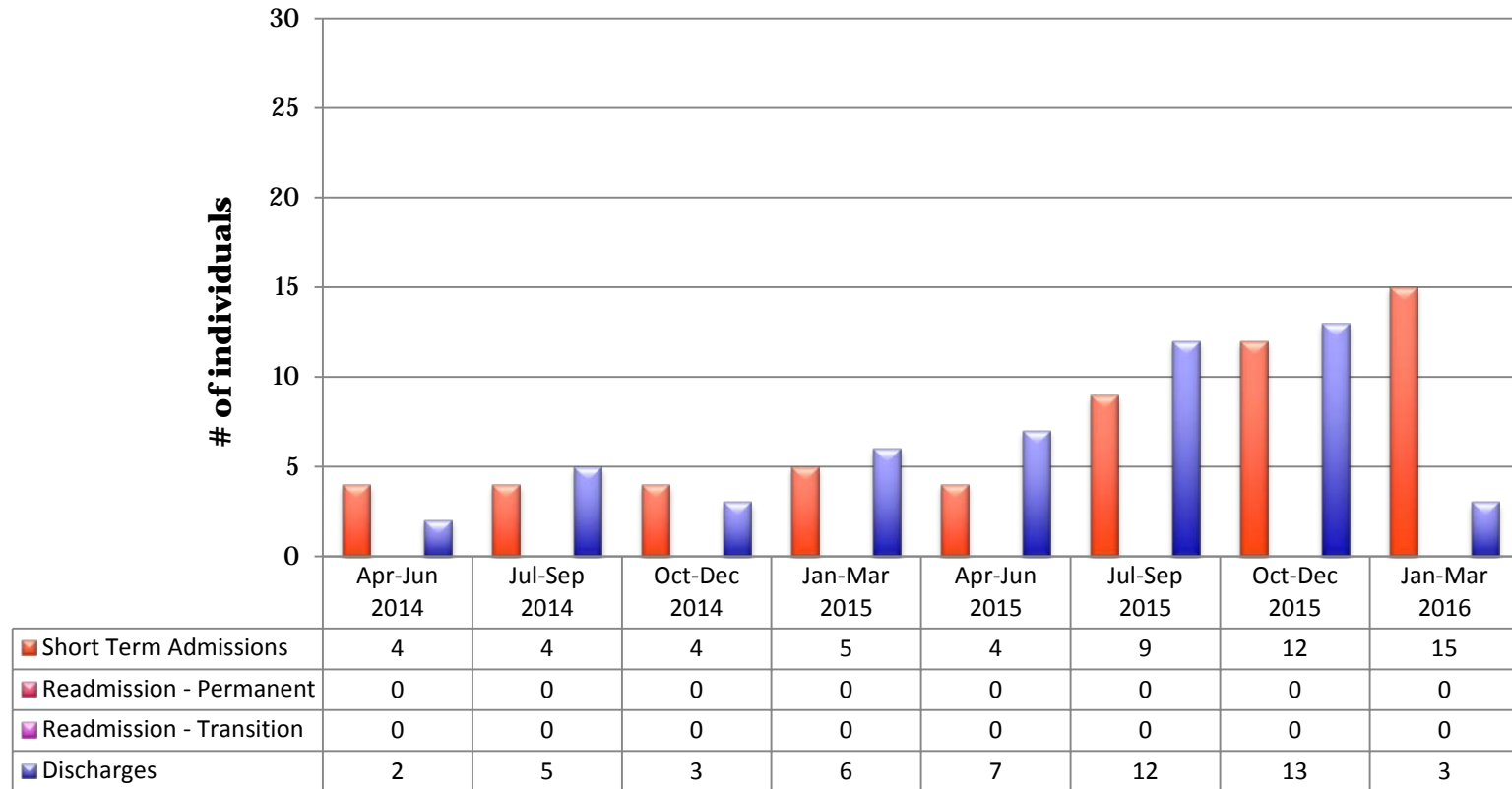


# System Enhancement Demonstration

5/12/2016

# Division of DD State Operated Programs

## Short Term Admissions, Re-admissions and Discharges



**Short Term:** Total number of individuals admitted to SOP from any Community Provider for medical and/or behavioral short term support with intention of returning back to their home in the community. Note: 100% of the days a crisis bed was available. Crisis bed services are provided in both Habilitation Center Campus and State Operated Waiver Program settings.

**Permanent:** Total number of individuals previously discharged from the Habilitation Center Campus within the last 12 months that returned during report period with no plans to move back to community.

# State Operated Crisis Services

- Serves up to 15 individuals
- Five locations statewide
- Process is guided by Division Directive 4.190
  - Referral to the Regional Office from provider
  - Regional Office consults with Division Assistant Director and Dr. Rodgers for all options
  - Dr. Rodgers consults with April Maxwell if SOP referral is needed
  - Short term service is initiated within the SOP
  - SOP team meets with all team members weekly
  - Team provides follow-up for at least 90 days after return to home

# Optimistic Beginnings

## Marshall Crisis Program

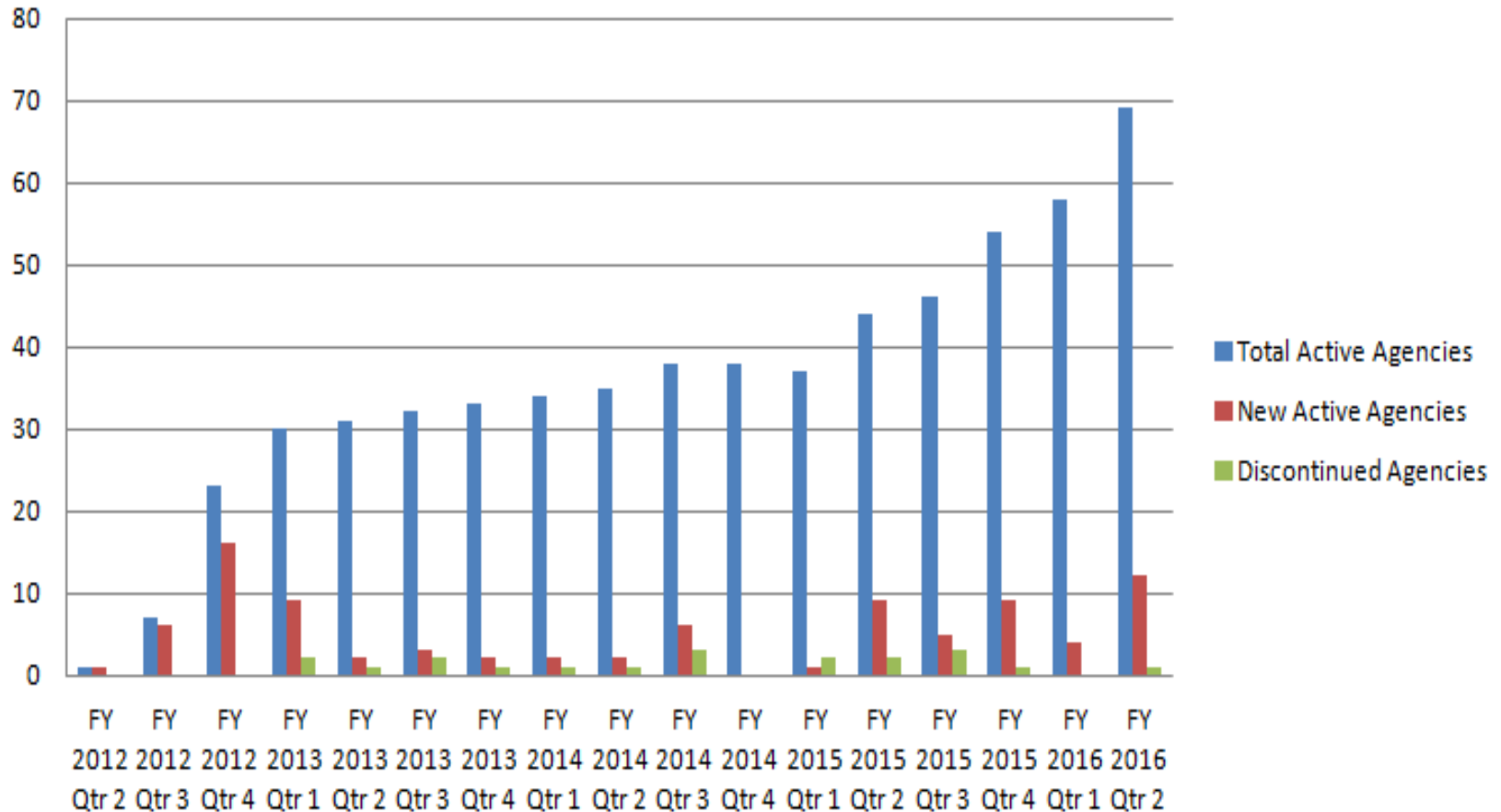
- The program was approved by the Commission in August 2014 as part of the NWS Task Force Recommendations
- Design plans for construction of two new homes have been approved and land has been purchased
- Grown from supporting three persons to supporting eight
- Working since 2015 with Dr. Rodgers to become a Tiered Support Agency

# Optimistic Beginnings

## Marshall Crisis Program

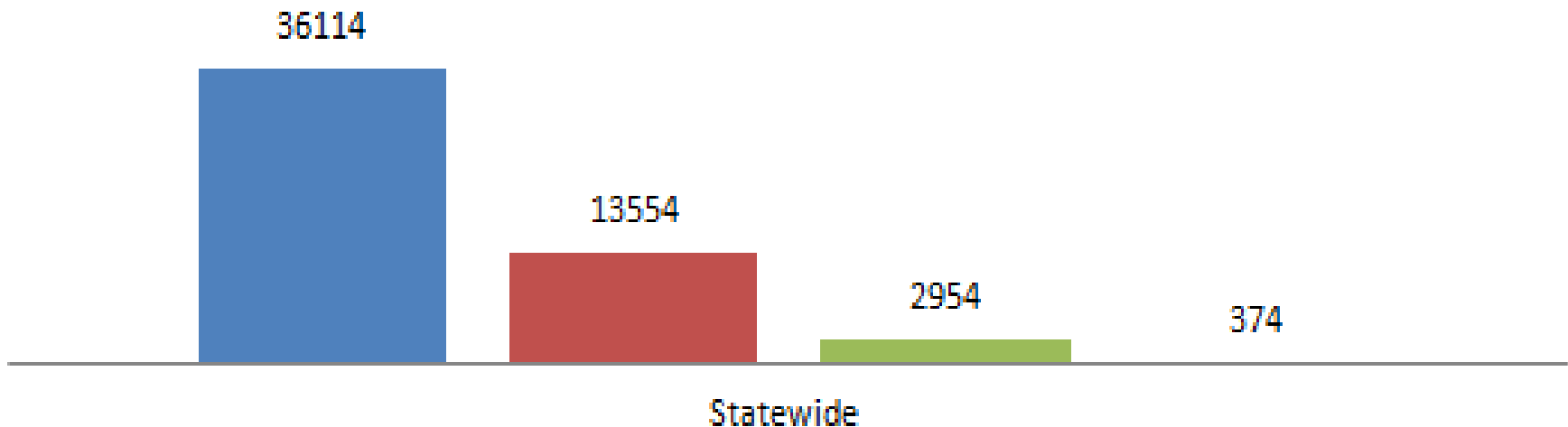
- **Partnering with Division of Behavioral Health**
  - Most referrals have a dual diagnosis
  - Visiting DBH programs that support individuals with similar needs
  - Clinical consultation with DBH staff from similar programs
  - Dr. Stanislaus facilitates monthly clinical development meetings with the Marshall and DBH clinical team
- **Seeking NADD (The National Association for the Dually Diagnosed) certification and accreditation**
- **Policy and training development**

## Active Tiered Agency Teams

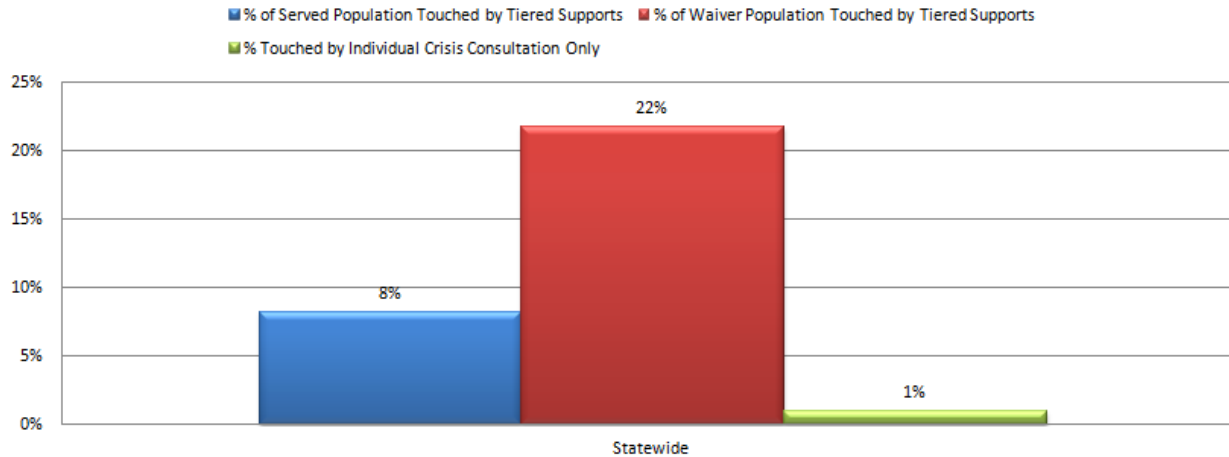


## Number of Individuals Served Statewide - Tiered and Individual Crisis Consultation

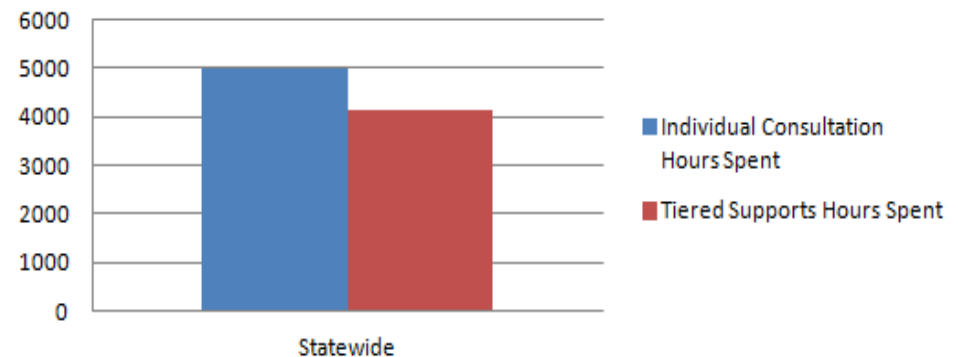
- # of Individuals Served by DMHDD Regional Office
- # of Individuals Receiving Waivered Services
- # Touched by Tiered Supports
- # of Individuals Receiving Individual Crisis Consultation



### Percentage of Individuals Touched Statewide - Tiered Supports and Individual Crisis Consultation



### Tiered Supports and Individual Consultation Comparison of Hours





# Types of crisis screening indicators

- 👤 Behavior EMTs (reportable events)
- 👤 Law enforcement involvement
- 👤 Psychiatric emergencies
- 👤 Physical altercations