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11/5/20

DD Case Management System ConneXion

The Division of Developmental Disabilities has long identified the need for an integrated system to standardize, centralize, and automate the service planning process for individuals receiving Medicaid Waiver and other services. The Division applied for funding from the Centers for Medicare and Medicaid Services (CMS) for a case management system and was approved. After a competitive bidding process, FEI Systems was awarded the contract. The initial start-up/planning phase began in August 2020. The tentative implementation date is December 2021.

After receiving numerous submissions to name the case management system, the name ConneXion was selected. The Division has created a <u>webpage</u> to provide the project background, scope, and current status of ConneXion. It also includes a recording of the system demonstration and a follow-up question and answer document. This webpage will continue to evolve along with the project to provide information and updates.

The ConneXion webpage can be accessed from the <u>Division's main landing page</u> by clicking on the orange button titled ConneXion Case Management System.

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