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supports and services  
THAT FOSTER self-determination.

4/9/21

## In the Loop

April 2021 Issue Now Available

A Division priority is to provide ongoing and consistent communication with all stakeholders, including individuals, families, service and case management providers, service partners, and state team members. To further support these communication efforts, the Division launched the [In the Loop newsletter](#) in December 2020. This newsletter is designed to provide status updates on the development of the Division's case management system, ConneXion, and includes other timely updates and information. In the Loop is available to all interested individuals via the [Division website](#) and is emailed directly to waiver recipients.



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