

WEBVTT

1

00:00:02.214 --> 00:00:03.234

Welcome everybody,

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00:00:03.294 --> 00:00:12.654

I'm really excited about today's topic and I am really excited to see such a high interest in learning more about,

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00:00:12.744 --> 00:00:13.224

um,

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00:00:13.285 --> 00:00:19.405

our newest employment service benefits planning so to get us started,

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00:00:19.405 --> 00:00:19.734

though.

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00:00:19.734 --> 00:00:31.945

We always like to start off kind of finding out who's all in the audience so real quick. We have a quick poll. We want to know what your role is. Are you a support coordinator?

7

00:00:31.975 --> 00:00:46.435

A service provider maybe a regional office employee. Maybe you work for 1 of the other state offices, maybe your family member or individual, or maybe some other role. So cap real quickly.

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00:00:47.064 --> 00:00:50.005

You guys got about a minute to let us know.

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00:00:50.310 --> 00:00:55.200

Or, actually, it looks like 18 seconds. You got about 10 seconds left.

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00:00:55.200 --> 00:01:07.560

Let us know what your role.

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00:01:07.560 --> 00:01:11.280

And it looks like time is already up, um.

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00:01:11.280 --> 00:01:15.540

Cat, are you able to pull up the results yet?

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00:01:20.250 --> 00:01:29.040

Hey, it looks like the bulk of us that had answered, uh, answered support, uh.

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00:01:29.040 --> 00:01:33.569

I'm glad you're interested in learning more about this new service.

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00:01:34.829 --> 00:01:38.760

So, if you were with me in, may.

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00:01:38.760 --> 00:01:46.920

Um, this might look very familiar so in May we were talking we did an overview of all of our.

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00:01:46.920 --> 00:02:00.900

Deployment services, so this graphic is probably going to look very familiar to you if you participated in our may champion of employment webinar. So.

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00:02:00.900 --> 00:02:05.189

You think a back for the past? Um, oh.

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00:02:05.189 --> 00:02:15.629

5 years, at least actually, it's been more than 5 years. Uh, but, uh, for at least the last 5 years.

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00:02:15.629 --> 00:02:21.629

And a little bit longer, we've had a service to to address.

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00:02:23.580 --> 00:02:28.050

The support a person needs no matter where they are.

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00:02:28.050 --> 00:02:35.639

In that process of going to work that work cycle. So, whether it was, they were just trying to figure out.

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00:02:35.639 --> 00:02:40.650

What would make a good job match? What jobs they were interested in what.

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00:02:40.650 --> 00:02:52.139

What their next steps need to be, or they need to go develop those universal workplace behavior so that they would be more successful in that employment.

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00:02:52.139 --> 00:02:57.539

They needed help with actually getting that job, or they needed help just to.

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00:02:57.539 --> 00:03:02.580

Learn and maintain that job. So we've had a service to address.

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00:03:02.580 --> 00:03:07.199

The support 1 may need no matter where they're at in that.

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00:03:07.199 --> 00:03:13.740

Cycle of working the newest service the benefits planning.

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00:03:13.740 --> 00:03:18.810

Really kind of touches all of those.

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00:03:18.810 --> 00:03:32.939

Phases a person who can go through so you think about it when someone is trying to figure out what might make a good job match, what kind of job they would be interested based in based on their interest and abilities.

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00:03:32.939 --> 00:03:42.900

They might have questions about okay, well, I've got to maintain some government benefits, or, you know, I can't jeopardize my Medicaid. Uh, what.

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00:03:42.900 --> 00:03:46.110

How much am I going to be able to work and earned.

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00:03:46.110 --> 00:03:49.469

And, and still maintain those Medicaid benefits.

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00:03:49.469 --> 00:03:53.189

So, uh, somebody might be meeting.

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00:03:53.189 --> 00:03:59.310

A little bit of benefits planning along with some career planning to kind of figure out.

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00:03:59.310 --> 00:04:02.370

What's going to be that good balance of.

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00:04:02.844 --> 00:04:13.044

Earnings and working and maintaining the benefits, um, especially, you know, even when they're getting the job, they, they might need some assistance there.

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00:04:13.044 --> 00:04:18.564

You know, hey, is this job, you know, what is what's being offered, going to align with.

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00:04:21.120 --> 00:04:24.120

What what I've identified as my.

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00:04:24.120 --> 00:04:38.038

My balance, and, of course, when somebody's working, you know, we know that people get offered raises or they get offered increase in hours. So there can be questions of hey, can I do this? How does this work.

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00:04:41.848 --> 00:04:47.579

So today's topic we really want to focus on the newest.

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00:04:47.579 --> 00:05:00.298

Of our services, the benefits planning and when do we leave here? Uh, I hope that you will be able to have a better idea of who would benefit from this service and how to request this.

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00:05:01.439 --> 00:05:07.379

So, to kind of get a started here, I have a question for, you.

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00:05:07.379 --> 00:05:17.608

I want to know if there is specific information you want to get out of today's webinar so real quick. Let me know in the chat box.

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00:05:17.608 --> 00:05:26.908

What specific information do you want to get out of today? So when you leave 230, what do you hope to have answered?

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00:05:36.593 --> 00:05:41.843

And I will warn you, I'm not afraid of silence. I'll wait until I get 1 response in the chat box.

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00:05:52.103 --> 00:05:59.814

Here we go. Okay so some of the things I'm hearing qualifying requirements for social security and disabilities.

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00:05:59.814 --> 00:06:07.403

So, um, probably won't be able to answer that question, but you can definitely reach out to me and I can provide you that.

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00:06:07.678 --> 00:06:13.259

Assistants outside of this webinar, um, um.

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00:06:13.259 --> 00:06:27.233

No, if clients can come before, starting to look for a job, so they know the guidelines. So, Cheryl, I definitely hope to answer that question today. Uh, what has to be in the support plan to get the request approved yes, we're gonna definitely cover that.

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00:06:27.564 --> 00:06:31.434

And Canada, TC, entity provide this service. So.

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00:06:32.759 --> 00:06:36.959

We didn't really specifically address that.

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00:06:36.959 --> 00:06:39.988

In this, um, webinar.

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00:06:39.988 --> 00:06:54.863

But Theresa, what I could tell you through a waiver funding, if a TCM provider is providing that service, they would have to adhere to, um, conflict, free case management. So, basically, if we're funding.

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00:06:55.108 --> 00:07:01.528

Um, benefits planning and the TC, and provider is the provider of choice.

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00:07:01.528 --> 00:07:07.949

Then that person would have to be, um, receiving case management from.

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00:07:07.949 --> 00:07:15.509

A different entity other than that entity. So we do have to adhere to, um.

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00:07:15.509 --> 00:07:19.048

Conflict free case management.

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00:07:19.048 --> 00:07:33.113

So, how many hours can I work before it affects their benefits again? We're probably not going to address that, but that's something that can be addressed under the benefits planning service. And I see there's still some coming in.

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00:07:33.113 --> 00:07:34.764

So, um, I want to.

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00:07:35.069 --> 00:07:38.189

Move on, so we don't get.

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00:07:38.189 --> 00:07:48.928

Don't lose any valuable time here, but still keep them coming and I'm going to try and make sure that we do address all of your questions.

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00:07:50.369 --> 00:07:56.603

So, what is benefits planning? This is a brand new service.

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00:07:56.663 --> 00:08:09.413

Um, it's designed to inform an individual about competitive integrated employment and to assist them to assess if it will result in increased economic self sufficiency or.

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00:08:09.689 --> 00:08:13.319

Financial benefits so, um.

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00:08:13.319 --> 00:08:23.009

Kind of when we're, we're wondering, hey, can somebody utilize the service to kind of figure out, um, how much they can earn.

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00:08:23.009 --> 00:08:27.658

And still maintain those benefits, or, um.

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00:08:29.249 --> 00:08:35.759

You know, how, how can they be more self sufficient? So how can they utilize those.

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00:08:35.759 --> 00:08:44.068

Uh, work incentives to be more self sufficient and not have to rely on that government cash.

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00:08:44.068 --> 00:08:51.389

Benefit so that's some of what benefits planning is going to provide.

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00:08:56.908 --> 00:09:09.719

So, in a nutshell, what we're trying to achieve here is, you're wanting to help people make that informed decision about how much they can work earned.

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00:09:09.719 --> 00:09:16.019

And provide that assistance that they may need to utilize work incentives to become more.

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00:09:16.019 --> 00:09:21.119

Self sufficient, so that's what we're trying to achieve with this service.

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00:09:23.158 --> 00:09:28.379

So, what kinds of things can benefits planning do so.

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00:09:28.379 --> 00:09:32.458

It's going to provide information about those rules.

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00:09:32.458 --> 00:09:37.139

Um, that 1 has to adhere to when they're getting.

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00:09:37.139 --> 00:09:47.369

Um, supplemental security income, or social security, disability insurance, or if they're getting, um.

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00:09:47.369 --> 00:10:00.989

What's called disabled adult child benefit? Um, some benefit specialist will refer to it as childhood disability benefit. Basically, they're drawing on a parent's social security benefit record.

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00:10:00.989 --> 00:10:04.438

So, and, um.

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00:10:04.974 --> 00:10:05.994

In the near future,

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00:10:06.024 --> 00:10:08.333

I suspect that we will probably see,

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00:10:08.693 --> 00:10:09.144

um,

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00:10:09.144 --> 00:10:21.144

some individuals that might be drawing what we call disabled widower benefits as we see more individuals with disabilities kind of exercising their rights to,

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00:10:21.234 --> 00:10:22.974

to get married to.

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00:10:23.278 --> 00:10:33.688

To have those types of relationships, uh, we're probably going to see some individuals with disabled widow's benefits. So, um.

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00:10:33.688 --> 00:10:44.219

The benefits planning will help them. Understand what are the rules? Why are they receiving that service? What things do they need to adhere to uh, when receiving those services.

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00:10:44.219 --> 00:10:50.458

How does work affect those benefits? What work? Incentives are available.

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00:10:50.458 --> 00:10:54.239

To those benefits, um.

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00:10:54.239 --> 00:10:59.999

Kind of again, kind of helping an individual to see what their options are.

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00:10:59.999 --> 00:11:13.649

Uh, that way, they can make that informed decision. It's also going to be talking about Medicaid, Medicare, housing, subsidies, able accounts how all of that kind of plays into.

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00:11:13.649 --> 00:11:26.094

Gather some of the topics that they might be talking about kind of helping an individual understand the reporting requirements. How do I report my work income? When do I need report my work income?

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00:11:26.994 --> 00:11:38.094



If somebody decides that they want to do a pass plan, a plan for achieving self sufficiency, or they want to do what's called a pest plan properties Central.

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00:11:38.369 --> 00:11:42.778

To self support under benefits, planning.

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00:11:42.778 --> 00:11:48.599

That service would provide them the assistance with creating that.

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00:11:48.599 --> 00:11:55.438

That plan getting it approved and kind of making sure they're, they're sticking to it. Um.

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00:11:55.438 --> 00:12:00.119

There's a number of social security work incentives that are.

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00:12:00.119 --> 00:12:15.083

Available, uh, so for individuals that want to be more self sufficient, they might need a little bit of assistance, kind of navigating those waters of how they use those work incentives when they use those work incentives.

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00:12:15.504 --> 00:12:17.303

Um, and maximizing.

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00:12:17.578 --> 00:12:23.759

Um, the use of those work incentives, so, again, um, under the benefits planning service.

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00:12:23.759 --> 00:12:38.693

That's the type of assistance that can be provided under that service. Um, also with the service, there's probably going to be some verification benefit verification. So, um, the benefits specialist is.

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00:12:38.969 --> 00:12:53.969

Going to want to make sure that this is the type of benefit that person's receiving uh, they might want to coordinate with Social Security to make sure that they act the information that they're going to share with that person is accurate and true.

102

00:12:56.158 --> 00:13:06.058

And I noticed the chat box kind of died down. So if you guys do have questions, still keep them going.

103

00:13:08.428 --> 00:13:21.028

So who can benefit from benefits planning so, the benefits planning service is available for individuals who are considering worth thinking about employment and trying to figure out.

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00:13:21.028 --> 00:13:26.849

You know, um, do I want to pursue employment? You know.

105

00:13:26.849 --> 00:13:31.318

What's that? Look like for me? So somebody who's considering, um.

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00:13:31.318 --> 00:13:34.528

That that employment who's contemplating.

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00:13:34.528 --> 00:13:42.239

Uh, the potential of being employed, uh, somebody who's actually seeking employment.

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00:13:42.239 --> 00:13:46.918

Uh, could be somebody who is, um.

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00:13:46.918 --> 00:13:52.528

Either considering advancing in their career or.

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00:13:52.528 --> 00:13:55.798

They're, um, they've been offered.

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00:13:57.178 --> 00:14:07.769

An opportunity to advance it can also be for individuals who just need support with managing.

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00:14:07.769 --> 00:14:20.668

That work and benefits while employed. So, as I mentioned earlier, you know, some individuals, they're gonna have questions.

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00:14:21.053 --> 00:14:32.453

They've been employed, you know, now they're getting offered a pay, raise, or, um, there's the option to increase ours and they're just wanting to to see what their options are.

114

00:14:32.453 --> 00:14:40.043

What that would look like, what, what kind of effect that would have on their benefits. And maybe how they can utilize the work incentives to.

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00:14:40.318 --> 00:14:47.068

To do that if they wanted to who it's not for.

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00:14:47.068 --> 00:14:54.479

Um, it's not for people who aren't even.

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00:14:54.479 --> 00:15:08.609

Contemplating work who aren't even seeking employment or who aren't even working at all. So, um, if somebody's not interested in employment at all.

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00:15:08.609 --> 00:15:12.808

They most likely would not make a good fit.

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00:15:12.808 --> 00:15:21.448

For this service, um, so I know sometimes I would get asked questions from people about, um.

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00:15:21.448 --> 00:15:24.989

Medicaid spend down. Were they working? Nope.

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00:15:24.989 --> 00:15:35.759

Had no interest in working they just were they had questions about the Medicaid spend down that would not be inappropriate use of our benefits planning service.

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00:15:35.759 --> 00:15:43.438

It's not for somebody to simply report their monthly earnings to Social Security or family support division.

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00:15:43.438 --> 00:15:56.609

So, in our waiver renewal, that is something we have included in with our support employment service. So, for if that's the only support, somebody needs.

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00:15:56.609 --> 00:16:01.979

Is help in, uh, reporting their monthly earnings.

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00:16:01.979 --> 00:16:07.288

That's something that can be done under supported employment.

126

00:16:11.729 --> 00:16:14.849

All right, so simply put.

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00:16:14.849 --> 00:16:18.418

We want to kind of keep this simple.

128

00:16:18.418 --> 00:16:24.178

Who would make a good candidate? Somebody who's interested in exploring work.

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00:16:25.229 --> 00:16:30.749

Are participating in Pre vocational services. So, the key there is that the person.

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00:16:30.749 --> 00:16:39.749

Doesn't have a specific job that they are actively taking steps, um, to pursue. So they.

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00:16:39.749 --> 00:16:45.958

Aren't doing any kind of job seeking activities they have not identified.

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00:16:45.958 --> 00:16:53.908

What kind of a job they're they're interested in this could also be.

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00:16:53.908 --> 00:17:00.298

Taking, um, a hard skill training course. So, um.

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00:17:00.298 --> 00:17:08.519

Taking college courses, or, um, participating in a training program through, um.

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00:17:08.519 --> 00:17:15.179

Department of higher education and workforce development or community college trade school.

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00:17:15.503 --> 00:17:16.104

So,

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00:17:16.433 --> 00:17:16.973

um,

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00:17:17.213 --> 00:17:18.173  
things that come to mind,

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00:17:18.173 --> 00:17:18.384  
you know,

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00:17:18.384 --> 00:17:20.604  
I think of individuals that may be,

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00:17:20.634 --> 00:17:21.054  
uh,

142

00:17:21.084 --> 00:17:22.074  
participating in a,

143

00:17:22.223 --> 00:17:26.304  
in a coding class launch code because they're interested in getting into,

144

00:17:27.773 --> 00:17:28.374  
um,

145

00:17:28.673 --> 00:17:31.284  
individuals who might be.

146

00:17:31.588 --> 00:17:41.878  
You know, taking, um, autobody classes, because, you know, they want to  
get into that mechanics that auto body. Uh, so.

147

00:17:41.878 --> 00:17:48.328  
If an individual is either completing job seeking activities.

148

00:17:48.328 --> 00:17:57.088  
Or they're participating in a training for a specific job afterwards.  
Those individuals are probably going to be better suited through the  
whip.

149

00:17:57.088 --> 00:18:10.558  
Provider so, for our funding for DMs funding, we're looking at  
individuals who would not be eligible for whip. So, um, or would not be.

150

00:18:10.584 --> 00:18:24.864

Able to access with us services. So, again, uh, looking for somebody who doesn't quite have that specific job goal yet they haven't identified it yet, but they're interested in kind of figuring it out looking at it.

151

00:18:25.403 --> 00:18:26.094

Um.

152

00:18:27.804 --> 00:18:38.723

So someone who has Medicaid, but not a cash benefit, so they might not have, or they may not have a parent's benefit.

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00:18:38.784 --> 00:18:44.213

But they have Medicaid key here is they must be interested in exploring work.

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00:18:44.489 --> 00:18:57.088

Seeking work, or currently working, or considering an advancement and I see in the chat box, there's a question about and I apologize. So with a stands for work incentive.

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00:18:57.088 --> 00:19:03.808

Planning assistance, um, so in Missouri we have 2 providers.

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00:19:03.808 --> 00:19:13.409

And Missouri, Missouri, protection and advocacy, those are the 2 whip of providers in Missouri. So, uh, basically.

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00:19:13.409 --> 00:19:20.638

Under our service definitions, we've basically said that individuals who are.

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00:19:20.638 --> 00:19:26.638

Are able to access should be utilizing with for the benefits planning.

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00:19:29.638 --> 00:19:43.374

So, that kind of leads us to the next thing. So what, if somebody doesn't meet that criteria that I just mentioned they, they have social security benefits. They're currently seeking a job.

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00:19:43.523 --> 00:19:54.953

They, they know exactly what kind of job they want or maybe they're working. We want to make sure that we're referring them to that work and sense of planning assistance program.

161

00:19:55.493 --> 00:20:00.923

So there's the with the hotline and that's the route for referring people.

162

00:20:01.169 --> 00:20:05.219

So, we would make sure that that person.

163

00:20:05.219 --> 00:20:09.479

Contacted that number and did that referral um.

164

00:20:09.479 --> 00:20:16.469

For individuals who might need assistance, you can help them through that. So you can do like a, um.

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00:20:17.999 --> 00:20:22.979

Have them involved in that phone call, or are calling together.

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00:20:22.979 --> 00:20:26.818

To make that referral to that with a provider.

167

00:20:30.568 --> 00:20:36.239

So limits of our benefits planning service.

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00:20:38.334 --> 00:20:38.874

So,

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00:20:40.763 --> 00:20:44.933

it can only be provided if a Missouri based social security work,

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00:20:44.963 --> 00:20:45.564

incentive,

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00:20:45.564 --> 00:20:47.814

planning and assistance program were sought,

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00:20:47.993 --> 00:20:50.094

and services were not available,

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00:20:50.423 --> 00:20:51.294

accessible,

174

00:20:51.384 --> 00:20:52.463  
or applicable,

175

00:20:52.763 --> 00:21:01.104  
due to either in eligibility or because waitlist that would result in  
services not being available within the 30 day calendar.

176

00:21:01.348 --> 00:21:11.398  
30 calendar days. Excuse me? Um, the must document that the whip of  
services were not accessible, applicable.

177

00:21:11.398 --> 00:21:14.548  
Or available, so.

178

00:21:14.548 --> 00:21:18.269  
Um, and talking with, um.

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00:21:20.278 --> 00:21:33.114  
Our whip a providers, um, and Missouri protection and advocacy. Uh,  
basically, everybody who contacts that with the hotline will receive some  
amount of assistance.

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00:21:33.864 --> 00:21:47.693  
Um, now, basically, they're what they call their individualized whip  
services, which are those in depth benefits analysis. That may not be  
applicable to all.

181

00:21:47.723 --> 00:21:53.273  
So if you go back and I'm gonna scroll back here to previous slide here.

182

00:22:00.088 --> 00:22:08.398  
So, if you kind of go back to the slide and think about it, okay, if you  
have somebody who is just starting to think about work.

183

00:22:09.384 --> 00:22:20.844  
And maybe they're concerned about how work is going to affect their  
benefit. So they're kind of like, yeah, I might be interested in work.  
I'm just, I'm not sure.

184

00:22:21.294 --> 00:22:32.094  
I'm just not sure yet I, I want to make sure that I'm not gonna be  
jeopardizing my social security benefits or my Medicaid. Um, so you've  
got somebody who's interested in employment.



185

00:22:32.459 --> 00:22:42.989

They're considering employment, but they want to make sure that it's not going to jeopardize other benefits.

186

00:22:42.989 --> 00:22:48.298

Because they don't have that job goal.

187

00:22:48.298 --> 00:22:57.659

Identified they're, they're not actually taking active steps to seek employment at that time.

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00:22:57.659 --> 00:23:07.499

A, with a provider is going to be very limited in what they can provide. They're not going to be able to provide that in depth benefits playing. At the time. They might be able to provide some.

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00:23:07.499 --> 00:23:13.138

Some information, but more than that, it's just going to be.

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00:23:13.138 --> 00:23:17.878

Referring them on to something else. Uh, so.

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00:23:17.878 --> 00:23:27.509

Again, if we know somebody is not going to be able to get that in depth service from that whip up provider, because.

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00:23:27.509 --> 00:23:35.219

They're not actively taking steps to seek employment right now. They don't have that identified.

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00:23:35.219 --> 00:23:44.009

That gives us the justification. We just need to document that in the isb. We need to state that in the, that.

194

00:23:44.009 --> 00:23:49.229

The web services would not be applicable to them. Um.

195

00:23:49.229 --> 00:24:02.878

They are limited to serving people who have assets or or so if somebody only has Medicaid and they don't have a social security cash benefit.

196

00:24:02.878 --> 00:24:06.449

We know they never replied for social security benefits.

197

00:24:07.648 --> 00:24:14.009

Again, um, that can be justification. They would not be eligible for whip of services.

198

00:24:14.009 --> 00:24:17.699

Document that in the isb, so we can request the employment.

199

00:24:17.699 --> 00:24:22.558

Um, so we can request the benefits planning, um.

200

00:24:23.608 --> 00:24:26.788

If you are uncertain, if you, you don't know.

201

00:24:26.788 --> 00:24:31.828

When in doubt go ahead and refer them on.

202

00:24:31.828 --> 00:24:36.479

So, um, again, that referral number.

203

00:24:36.479 --> 00:24:41.669

That hotline is 8 66968.

204

00:24:41.669 --> 00:24:44.729

2, 8, 7, 4.

205

00:24:44.729 --> 00:24:50.878

Once they connect with that with a provider, if that with a provider prefers them back to us.

206

00:24:50.878 --> 00:24:55.378

Document that in the as yes.

207

00:24:56.729 --> 00:25:02.098

It's 7842 did I say 7? 402.

208

00:25:02.098 --> 00:25:07.618

Something like that. I apologize. Okay. Thank you for. Correcting me. 8.  
6 6.

209

00:25:07.618 --> 00:25:11.699  
9 6 87842.

210

00:25:11.699 --> 00:25:16.288  
Thank you cat. Ah, so.

211

00:25:16.288 --> 00:25:21.959  
Again, if you if you assist a person to.

212

00:25:21.959 --> 00:25:31.798  
Referred to that, you know, to make that hotline, um, call to and then that with a provider refers them back to us document that in the DSP.

213

00:25:31.798 --> 00:25:34.798  
To show that, hey, they did try to access.

214

00:25:34.798 --> 00:25:40.288  
It's unavailable to them. All right.

215

00:25:42.538 --> 00:25:50.729  
Real quick. I see a question about defining what a unit is. A unit is 15 minutes. Yes.

216

00:25:54.239 --> 00:25:57.628  
So when we say that.

217

00:25:57.628 --> 00:26:05.368  
An individual can get a maximum of 60 units per annual plan year. We are talking about 15 hours.

218

00:26:09.298 --> 00:26:22.469  
So, um, I see there's a question about how to find a certified benefits planner. So we're going to get to that.

219

00:26:24.778 --> 00:26:35.398  
So, um, the service is provided in 15 minute increments it has to be identified in the.

220

00:26:35.398 --> 00:26:39.959  
Um, the isb is going to drive it, so, um.

221

00:26:41.459 --> 00:26:45.088  
You would have to say how many how many units.

222  
00:26:45.088 --> 00:26:54.749  
Um, so I see, there's a question about the billing process. We don't.

223  
00:26:54.749 --> 00:26:59.729  
Really have it, um, in this.

224  
00:27:01.229 --> 00:27:06.058  
Webinar to kind of talk about the, the billing process.

225  
00:27:06.058 --> 00:27:18.989  
But it's pretty much like any other of our services. So, once it's approved and you've been providing it, the provider can then follow their process for billing for services.

226  
00:27:18.989 --> 00:27:23.608  
There's a question about a person receiving funding from.

227  
00:27:23.608 --> 00:27:28.439  
Can they still qualify for benefits planning service through.

228  
00:27:28.439 --> 00:27:31.618  
Or do they have employment services?

229  
00:27:31.618 --> 00:27:36.808  
Funded by DMA and I'm way I'm understanding that is.

230  
00:27:36.808 --> 00:27:41.128  
Can they be fun? It supports and access.

231  
00:27:41.128 --> 00:27:51.628  
Benefits planning through, um, waiver funding or do they have to be utilizing waiver? Funded employment supports in order to access.

232  
00:27:51.628 --> 00:28:02.963  
Benefits planning as well, um, per our service definitions, as I understand them, there's, there's nothing stating that they have to be accessing our employment services.

233  
00:28:02.993 --> 00:28:08.243

Our other waver funded employment supports to be accessing benefits planning. So.

234

00:28:08.699 --> 00:28:16.409

Could somebody be using for employment supports? Yes. Could somebody not be using any supports for employment?

235

00:28:16.409 --> 00:28:28.769

Yes, um, again with the isb, we just have to document why the benefits planning is needed and, um, address the availability of with.

236

00:28:30.538 --> 00:28:36.929

Um, there's a question about.

237

00:28:36.929 --> 00:28:39.959

Exception for the conflict free case management.

238

00:28:39.959 --> 00:28:43.798

My understanding is no, um.

239

00:28:48.358 --> 00:28:53.729

See.

240

00:28:57.628 --> 00:29:05.999

Hello.

241

00:29:09.179 --> 00:29:13.169

So, who can provide this service kind of and I think.

242

00:29:13.169 --> 00:29:20.124

Um, there was a few questions in the chat box that I didn't read off that specifically have to do with this.

243

00:29:20.574 --> 00:29:29.753

So we are looking for individuals who work for agencies that have 1 of 3 credentials.

244

00:29:29.999 --> 00:29:34.048

They're either going to be a certified community work incentive counselor.

245

00:29:34.048 --> 00:29:37.828

A community partner work incentive counselor.

246

00:29:37.828 --> 00:29:41.278

Or a work incentive practitioner.

247

00:29:41.278 --> 00:29:44.548

There are currently only 2.

248

00:29:44.548 --> 00:29:48.419

Ways to achieve to.

249

00:29:48.894 --> 00:29:59.273

Get these certifications so, uh, the 1st, 2, the certified community work incentive counselor and the community partner work. Incentive.

250

00:29:59.273 --> 00:30:04.673

Counselors are credentials that Virginia Commonwealth University uses.

251

00:30:04.919 --> 00:30:16.259

So, individuals would have had to go through Virginia Commonwealth to get 1 of those 2 credentials. The work incentive practitioner credential.

252

00:30:16.259 --> 00:30:20.459

Is the 1 that Cornell University uses?

253

00:30:20.459 --> 00:30:26.128

So, um, the process for service providers.

254

00:30:26.128 --> 00:30:34.469

If they're interested in providing this employment service, 1st, they have to have somebody on staff who has.

255

00:30:34.469 --> 00:30:42.419

1 of these 3 credentials, so they either have to go hire somebody who has a certified work incentive counselor.

256

00:30:42.419 --> 00:30:53.608

Credential community partner, work and sensitive counselor credential or work incentive, practitioner credential, or they have to help a staff person.

257

00:30:53.608 --> 00:31:01.739

Access the training the division currently we are trying to help service providers, access Cornell.

258

00:31:01.739 --> 00:31:07.469

Uh, work incentive, practitioner credential program in the hopes that.

259

00:31:07.469 --> 00:31:11.969

You know, that will help more service providers, be able to offer.

260

00:31:11.969 --> 00:31:18.689

This service, so, um, if a service provider.

261

00:31:18.689 --> 00:31:22.709

Has somebody with this credential and they want to.

262

00:31:22.709 --> 00:31:26.278

Add this to their.

263

00:31:26.278 --> 00:31:33.898

Their contracted services that they can provide, they need to reach out to either their vendors service coordinator.

264

00:31:33.898 --> 00:31:40.469

Or our provider relations rate and enrollment team. So.

265

00:31:40.469 --> 00:31:55.134

The right enrollment team, so if they go through the vendor service query, the vendor service coordinator is most likely going to connect them with the rate and enrollment team. If they reach out directly to the right. Enrollment team that rate enrollment team is probably going to come back with.

266

00:31:55.163 --> 00:32:00.713

We need proof of you meeting the, the training requirements of you having the credentials.

267

00:32:02.308 --> 00:32:09.929

So, I can tell you right now, we are still waiting.

268

00:32:09.929 --> 00:32:20.993

A, a code from Mo, health net CMS so we don't yet have that code to actually add that service to people's contracts.

269

00:32:20.993 --> 00:32:28.013

So, if you go look and see more to see if if an agency you work with, has the ability to provide, um.

270

00:32:28.378 --> 00:32:32.068

Benefits planning, you're not going to see it yet.

271

00:32:32.068 --> 00:32:40.169

But we are very hopeful that in the near future, we are going to have this code, and we are going to get, uh, service providers.

272

00:32:40.169 --> 00:32:49.648

um on board with providing the service i can tell you right now we have a number of service providers currently going through

273

00:32:49.648 --> 00:32:55.979

Car now, universities, um, work, incentive, practitioner, coordinate, um.

274

00:32:55.979 --> 00:32:59.548

Credential program right now so.

275

00:33:00.773 --> 00:33:15.324

We are getting service providers connected to that training so that they can take it so that they can't offer and I'm still getting calls from service providers with continued interest. So, um, this course is offered 3 times a year.

276

00:33:15.324 --> 00:33:26.604

So we continue to try to educate service providers about this opportunity so that we can continue to get more service providers connected to that training.

277

00:33:27.088 --> 00:33:40.259

To be able to provide that service. So how do you find out which providers have it in your area?

278

00:33:40.259 --> 00:33:43.588

So, those providers with that.

279

00:33:43.588 --> 00:33:48.689

Community work, incentive, counselor or that community partner work incentive counselor.



280

00:33:48.689 --> 00:33:59.933

Or work, incentive, practitioner credential on staff at that agency, and offering that benefits planning service through our waiver funded supports, are going to be listed in Seymour.

281

00:34:00.473 --> 00:34:04.134

Um, so if you're not familiar with data Central.

282

00:34:04.409 --> 00:34:08.248

And how to, um.

283

00:34:09.478 --> 00:34:17.248

Run report here are some quick instructions, so you're going to go visit data essentials that dot Gov.

284

00:34:17.248 --> 00:34:28.108

Data central reports, data, Central reports dot dot. Gov, you're gonna click on the plus that is just to the left of Seymour in the tree node.

285

00:34:28.108 --> 00:34:32.429

They're on the left side of your screen that's going to expand a list.

286

00:34:32.429 --> 00:34:36.449

Then you're going to click on the plus to the left of the provider directory.

287

00:34:36.449 --> 00:34:42.148

Again, that's going to expand another list and you want to click on search by service.

288

00:34:42.148 --> 00:34:48.268

That will then give you the option of saying, okay, I'm looking at this regional office.

289

00:34:49.378 --> 00:34:56.068

Um, if you want to limit it by certain providers, or you can just do all the providers.

290

00:34:56.068 --> 00:35:00.239

And then you're going to be looking at service codes.

291

00:35:00.239 --> 00:35:05.518

On that stuff so.

292

00:35:05.518 --> 00:35:08.668

I know that.

293

00:35:08.668 --> 00:35:17.364

A number of you have told me that running that report from data Central, um, isn't always that accurate.

294

00:35:17.393 --> 00:35:24.054

1, what you'll notice is only those service providers who have gone through that specifics.

295

00:35:24.923 --> 00:35:39.293

Regional office are going to show up, so, if a provider went through a different regional office, and you didn't list that regional office in that that search, they're not going to show up.

296

00:35:40.739 --> 00:35:54.353

Also, the other thing is, it's not going to show you by county. So sometimes what we see is some providers are willing to serve some counties in a regional office, but not all of the counties that that regional office touches.

297

00:35:55.014 --> 00:36:06.054

Um, so, you know, there can be some frustration you're going. Okay. You're listed as a service provider, but you're not providing the support in my county, the county that I need it. So.

298

00:36:06.389 --> 00:36:16.619

If you're familiar with our provider maps, our employment service provider maps, I am in the process of trying to update them.

299

00:36:16.619 --> 00:36:23.818

We're going to make sure that those service providers providing benefits planning are also listed.

300

00:36:24.744 --> 00:36:25.643

On these maps,

301

00:36:25.643 --> 00:36:26.123

so you,

302

00:36:26.184 --> 00:36:27.594  
you should be able to see them,

303  
00:36:27.744 --> 00:36:28.134  
um,

304  
00:36:28.164 --> 00:36:33.233  
and we're going to add a a little key so that you'll know,

305  
00:36:33.264 --> 00:36:34.074  
okay,

306  
00:36:34.313 --> 00:36:36.773  
this provider is providing benefits planning,

307  
00:36:36.804 --> 00:36:40.463  
as opposed to all of the other employment supports.

308  
00:36:47.489 --> 00:36:55.259  
So just real quickly making sure I did not overlook any questions.

309  
00:36:55.259 --> 00:37:07.648  
Hello.

310  
00:37:07.648 --> 00:37:21.329  
I see there's a question about, will there be a training specifically for benefits planners to know how, uh, supports provided should be documented? I'm not sure about that, but I can get back to you on that.

311  
00:37:21.329 --> 00:37:25.679  
Um, and I see, um, somebody from our provider.

312  
00:37:25.679 --> 00:37:38.909  
Uh, right enrollment team is on the webinar today and provided the contact information. So if you're a service provider and you're needing to contact our provider rate, enrollment team is in the chat box for, you.

313  
00:37:38.909 --> 00:37:52.409  
i see there's a question about certification as an individual or do you have to work for an agency um

314

00:37:53.759 --> 00:37:56.789

With this this.

315

00:37:56.789 --> 00:38:11.519

If you're talking about the 50% reimbursement type in that the division is offering to service providers for having staff that is really intended for, um, our contracted service providers that already offer.

316

00:38:11.519 --> 00:38:25.829

At least 1 service, and it doesn't have to be an employment service, it could be a day, have provider or it could be a residential provider. Um, doesn't necessarily have to be an employment service provider, but it is intended, um.

317

00:38:25.829 --> 00:38:39.809

To help our service providers are already contracted service providers, be able to access that training, um, to have staff get trained to then be able to offer this service. Um.

318

00:38:39.809 --> 00:38:54.474

To our waiver recipients. So now let's talk about what must be included in that.

319

00:38:55.315 --> 00:39:08.034

So, as I mentioned earlier, there needs to be a statement of availability or unavailability of that work incentive, planning, assistance, program, support. Um.

320

00:39:08.340 --> 00:39:18.329

So this could be that they're ineligible, because they don't have a social security benefit. They don't have they don't have they don't have a parent.

321

00:39:18.329 --> 00:39:31.739

You know, maybe they just turned 18 and all, they've got his Medicaid, but you're talking about employment and there's questions about how much can they work and not jeopardize that Medicaid? Um.

322

00:39:31.739 --> 00:39:37.170

So, it could be that the width of support is.

323

00:39:37.170 --> 00:39:41.940

Inaccessible at this time, due to them, not having a specific job.

324

00:39:41.940 --> 00:39:49.769

So, like I mentioned earlier, it could be an individual who's considering employment they're thinking about it, they might be interested, but.

325

00:39:49.769 --> 00:39:53.010

They want to learn more about how much.

326

00:39:53.010 --> 00:39:59.880

Work can affect their benefits and and what their options are before they commit.

327

00:39:59.880 --> 00:40:09.449

To say, I'm all in, let's go find me a job. So if somebody's kind of early on in that stages of exploring work.

328

00:40:09.449 --> 00:40:21.630

Again, that that, with a provider is not going to be able to provide that in depth benefits analysis during those very early stages of contemplating.

329

00:40:21.630 --> 00:40:25.260

Work, um.

330

00:40:25.260 --> 00:40:32.429

Now, the unavailable of supports due to waitlist again, right now what I'm hearing from the whip of providers.

331

00:40:32.429 --> 00:40:40.230

They don't have a wait list. They're expected to provide some amount of support.

332

00:40:40.230 --> 00:40:44.400

Within 5, days of getting referred on from that.

333

00:40:44.400 --> 00:40:48.300

Of getting that referral, so.

334

00:40:48.775 --> 00:40:59.695

Basically, again, if that, with a provider, then refers that person back to us if they say, hey, we think you're going to be better served through, uh, dmhc benefits planning.

335

00:41:00.324 --> 00:41:05.815

You can use that as justification that, which was not available to them.

336

00:41:07.045 --> 00:41:21.085

So, like, with any other service, you need to have some kind of goal or outcome. How does that service assist that individual with achieving that outcome? What are you hoping to get from the benefits planning service?

337

00:41:21.389 --> 00:41:27.119

What are you what are you trying to achieve by utilizing that service?

338

00:41:28.380 --> 00:41:33.869

You also want to make sure that in your request in the isb, you are.

339

00:41:33.869 --> 00:41:38.130

Adhering to our service definition.

340

00:41:38.130 --> 00:41:48.690

So you want to make sure that that unit request fits within the limit. So, again, benefits planning is limited to 60 units.

341

00:41:48.690 --> 00:41:58.320

Per plan year, um, the support that you're requesting the support that you're saying that they need is allowed within the service definition.

342

00:41:58.320 --> 00:42:02.730

Again, if you remember if somebody just needs help.

343

00:42:02.730 --> 00:42:15.480

With reporting their income, or let's say they've already gotten some in depth benefits analysis. They know that for them where they're at. Right then in that moment, they're saying, hey.

344

00:42:15.480 --> 00:42:24.659

I already know I can't work more than 25 hours, but I need support with making sure I don't work more than 25 hours.

345

00:42:24.659 --> 00:42:37.619

Per week that is something that could be provided under that support and employment. So if somebody needs help with, um, making sure that they don't work too many hours and they know what that number is.

346

00:42:37.619 --> 00:42:43.500

They've already gotten some in depth guidance as to what their options are.

347

00:42:43.500 --> 00:42:46.949

And what they need to do, and they've already made that decision.

348

00:42:46.949 --> 00:42:55.769

Are they just need help with just reporting that income to Social security? That is stuff that can be provided under support and employment.

349

00:42:56.485 --> 00:43:02.215

So, again, the support needs to match the intent of the service.

350

00:43:02.215 --> 00:43:13.135

So if you go back and you think what's the intent of the service, the intent of the service is to help individuals, make an informed choice about how much they can work.

351

00:43:14.309 --> 00:43:23.070

Maintain their benefits, understand their options and utilize those work incentives if they so choose that.

352

00:43:26.880 --> 00:43:36.989

So 1 of the questions I want to know from you now, is what do you feel.

353

00:43:36.989 --> 00:43:40.889

That you need to be more comfortable with.

354

00:43:40.889 --> 00:43:52.320

Being able to request benefits planning is there something as support corners as service providers that you feel would help you feel more comfortable? What do you need.

355

00:43:53.969 --> 00:43:59.280

So go ahead and put that in a chat and I'm going to check and make sure I've covered all the questions.

356

00:44:08.010 --> 00:44:17.099

Okay, I do see something in the chat box. Okay. So training for that referral process. So, um.

357

00:44:18.480 --> 00:44:27.210

You know, good to know that you're, you're feeling like you still need some more guidance with, um, how do I, how do I make that referral?

358

00:44:27.210 --> 00:44:31.469

Um, so.

359

00:44:31.469 --> 00:44:40.230

Good suggestion, and if anyone else has any other suggestions that they would like for, for me to know, um.

360

00:44:40.230 --> 00:44:44.039

To help you guys feel more comfortable with utilizing this service.

361

00:44:44.039 --> 00:44:47.460

Please keep putting those in the chat box.

362

00:44:48.719 --> 00:44:54.929

So, quick reminder that moving forward.

363

00:44:54.929 --> 00:44:58.170

For the next 4 months.

364

00:44:58.704 --> 00:45:02.724

We're going to be focusing on each of the employment services.

365

00:45:02.724 --> 00:45:16.945

So for December, January, February, and March, I'm gonna be taking a deeper dive into each of our existing employment services covering what changes were made to them with the waiver renewals.

366

00:45:17.304 --> 00:45:20.514

Um, so that you can feel a little bit more comfortable and.

367

00:45:20.789 --> 00:45:31.230

Um, and understand those services a little bit more. So, 2nd, Wednesday of each month from 130 to 230.

368

00:45:31.230 --> 00:45:34.619

So, again, those dates are December 8.

369

00:45:34.619 --> 00:45:46.619



January 12th, February, 9th and March night and again. Um, so just like, today, we kind of focused on the benefits planning.

370

00:45:46.619 --> 00:45:59.610

So, December, 8, we are gonna take a deeper dive into 1 of the other employment services and we're just kinda keep going through each of the employment services until we've covered them all.

371

00:45:59.610 --> 00:46:12.445

Uh, all right, so when you get off, please don't forget to answer the survey questions at the end of the webinar.

372

00:46:12.715 --> 00:46:21.505

Your feedback is very useful in making sure that these webinars are worthy of your time and that you're getting the information that you need.

373

00:46:23.250 --> 00:46:29.489

So, I do look at those surveys, so please, please, please, please, uh.

374

00:46:29.489 --> 00:46:38.130

Give me your feedback and anytime you have any questions. So if I was not able to answer 1 of your questions.

375

00:46:38.130 --> 00:46:42.119

Today I know there was a couple that, um.

376

00:46:42.119 --> 00:46:48.000

I had basically indicated, please reach out to me. So.

377

00:46:48.000 --> 00:46:55.019

I know there was a question about the billing process about service.

378

00:46:55.019 --> 00:46:59.280

Providers accessing that training, um.

379

00:46:59.755 --> 00:47:11.545

So, definitely, I know there was a question about qualifying requirements for social security or so. Please reach out to me. My phone number is 60,696 1, 2, 2, 9.

380

00:47:14.820 --> 00:47:20.760

And my email is Sandy dot Kaiser and that is spelled K. E. Y.

381

00:47:20.760 --> 00:47:25.829

S. E. R. at D image dot. Gov.

382

00:47:25.829 --> 00:47:30.192

Thank you everyone, that's it.