

In the LOOP

Waiver Renewal Process

The Partnership for Hope (PfH) and the Missouri Children with Developmental Disabilities (MOCDD) waivers, available through the Division of Developmental Disabilities, are due for renewal on June 30, 2023. Centers for Medicare & Medicaid Services (CMS) requires the state to obtain public input during the development of a waiver renewal in accordance with 42 CFR 441.304(f).

The Division has started the renewal process for these waivers and is requesting input from stakeholders, individuals, family members, and providers on the current waiver programs and services. A [survey](#) has been developed to help gather input. The survey will be available to complete until December 31, 2021. Below is the link to the recorded "MO DDD & You: Overview of Waiver Renewals."

[MO DDD & You: Overview of Waiver Renewals recorded webinar](#)

Missouri Family-to-Family Good Life Groups



The Missouri Family-to-Family (MOF2F) through the University of Missouri-Kansas City (UMKC) connects individuals with disabilities and their families to information, resources, emotional support, and more.

MOF2F is currently launching monthly virtual "Good Life Groups" hosted by families for families.

Blast Off with LifeCourse, targeted toward families who have children ages 13 and under, is held on the first Wednesday of each month from 1:00 pm - 2:00 pm.

Launch into LifeCourse, targeted toward families who are supporting someone between the ages of 14-26, is held on the first Friday of each month from 10:00 am - 11:00 am.

Planning Forward with LifeCourse, targets families who are supporting someone age 27 and older, is held on the first Monday of each month from 10:30 am - 11:30 am.

For more information about the Good Life Groups or the Missouri Family-to-Family program, visit their [Facebook](#) page, [website](#), or call 1-800-444-0821.

With the Division
of Developmental
Disabilities

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DIVISION OF
DEVELOPMENTAL
DISABILITIES



December 2021



The Division is closing out requirements, moving into configuration, and testing work with FEI Systems as we close out 2021. Additional sessions will continue to refine requirements for the new case management system through 2021 and the 1st quarter of 2022.

During Implementation Phase 2 (Design, Build, and Configuration), the Division identified business requirements that changed or needed to be clarified. These changes impacted both the project budget and scope.

An updated detailed project schedule has been developed and includes additional tasks and revised start and end dates. The re-baselined project schedule has a full go-live date of May 2023 and project end date of March 2024. This project is now expected to last a total of 44 months from initiation to close-out.

New National Core Indicators Survey Year

The Division of Developmental Disabilities is preparing for a new National Core Indicators (NCI) survey year. NCI is a survey project that helps the Division improve quality of services. People receiving services from the Division are randomly selected to participate. If selected, individuals will have the opportunity to share information about their life and satisfaction with the services received through the Division.



The Division participates in two NCI surveys, the In-Person Survey (IPS) and the Family Surveys. Individuals selected for the IPS will receive a phone call from a Division staff member. If selected for a Family Survey, a survey package will be delivered in the mail from the University of Missouri-Kansas City Institute for Human Development. To learn more about NCI, please visit the National Core Indicators [website](#) or the Division's NCI [page](#).

Missouri Quality Outcomes Survey

The Division of Developmental Disabilities serves a number of people with developmental disabilities who receive support coordination services only. In an effort to collect feedback from this specific group, the Division randomly selects 1,500 of these individuals/families to complete a Missouri Quality Outcomes (MOQO) Survey. The Division has collaborated with the University of Missouri-Kansas City Institute for Human Development (UMKC-IHD) to coordinate these surveys.

Randomly selected individuals that receive support coordination *only* will receive a MOQO survey in the mail. The survey will be in an envelope marked with the UMKC-IHD logo. Feedback is very important to the Division; all recipients are encouraged to complete and return the survey.

Stay Connected

A Division priority is to provide ongoing and consistent communication with all stakeholders, including individuals, families, service and case management providers, service partners, and state team members. To promote timely and effective messaging, the Division uses a variety of approaches, including [monthly information webinars](#), [daily email blasts](#), [Facebook](#), [Twitter](#), [YouTube](#), and the [Division website updates](#). If you have not done so already, you are encouraged to participate in Division communication efforts and share these efforts with others.



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