WEBVTT

1
00:00:01.350 --> 00:00:09.929
Thank you very much Kat. Good morning and welcome everyone. Um, I hope
the information that I share with you this morning will be helpful in
some way.

2
00:00:15.923 --> 00:00:23.123
Kobe 19 continues to place the high demand on clinics and hospitals as
well as impacting testing access.

3
00:00:23.484 --> 00:00:35.423
This webinar will provide information about other options for healthcare,
including station MD, and a new resource for testing provided by the
Centers for Disease control or CDC.

4
00:00:39.329 --> 00:00:51.750
I want to start off by show sharing an infographic from the Missouri
hospital association here at the top. It says during this time of
unprecedented demand on hospitals nowhere to get your care.

5
00:00:51.750 --> 00:00:59.880
If you want to refer to this infographic, um, at another time, um, Kat is
going to drop this link into the chat for your use.

6
00:00:59.880 --> 00:01:12.329
And candidates link number 1, anyway, the infographic has recommendations
for mild or moderate symptoms like fever, uh, cough, tiredness or throat,
and has other options listed.

7
00:01:12.329 --> 00:01:27.090
For, um, getting care. So, um, sometimes it's often after hours or what
have you. So, a person might need to go to the ear to get checked out
cause you don't want to wait till tomorrow or or even, uh, uh, urgent
care.

8
00:01:28.465 --> 00:01:36.534
But we do have options for if it's not a serious condition for the
emergency department on this infographic,

9
00:01:36.534 --> 00:01:39.954
they have listed symptoms of shortness of breath,

10
00:01:39.984 --> 00:01:40.614

difficulty,

11
00:01:40.614 --> 00:01:41.454
breathing chest,

12
00:01:41.454 --> 00:01:41.814
pain,

13
00:01:41.814 --> 00:01:42.204
losses,

14
00:01:42.204 --> 00:01:43.224
feature mobility,

15
00:01:43.224 --> 00:01:44.034
confusion,

16
00:01:44.034 --> 00:01:44.754
high fever.

17
00:01:44.995 --> 00:01:51.984
Those would definitely need an emergency department visit. But 1 of the
options on this infographic up here.

18
00:01:52.260 --> 00:01:59.189
Where it has milder, moderate symptoms 1 of the options for getting care
it notes virtual care.

19
00:01:59.189 --> 00:02:06.060
And, um, and then go to the next slide and we'll talk more about virtual
care.

20
00:02:06.534 --> 00:02:19.104
We do have a virtual care option that I believe is under utilized. I
wanted to talk about it with you all today to remind you that that it is
an option for anyone with a waiver service. Anyone who is a Medicaid
waiver.

21
00:02:19.104 --> 00:02:32.544
Recipient is able to utilize station MD for virtual care. It can help get
people care that they need without them having to get out to the
emergency room or urgent care when they are not necessarily in an
emergency situation.

22
00:02:33.444 --> 00:02:41.215
We will get into common reasons that station empty has been used since it
has been in served a, been a service later on in this presentation.

23
00:02:42.145 --> 00:02:42.715
So,

24
00:02:43.104 --> 00:02:45.504
if you receive a waiver services,

25
00:02:45.504 --> 00:02:49.525
or you are a caregiver or family member of someone who receives waiver
services,

26
00:02:49.824 --> 00:02:54.324
and the individual receiving services has a medically related concern,

27
00:02:54.594 --> 00:02:57.235
you can call station MD any time,

28
00:02:57.504 --> 00:03:06.504
24 hours a day 7 days a week the station empty physicians are trained to
know how to take care of people with intellectual and developmental
disabilities.

29
00:03:07.830 --> 00:03:12.594
They do go through special trainings to be able to do this service for
us.

30
00:03:13.405 --> 00:03:14.425
This station NB,

31
00:03:14.425 --> 00:03:18.895
service is also called the health assessment and coordination service,

32
00:03:19.495 --> 00:03:27.985
and as a consult consultative telemedicine service designed for
individuals with receiving home and community based waiver services,

33
00:03:28.495 --> 00:03:34.465

they are able to provide disability specific advice on when best to see additional or see.

34
00:03:34.770 --> 00:03:44.879
And additional, or in person treatment, they help to coordinate care with local emergency departments, urgent care clinics and primary care physicians.

35
00:03:44.879 --> 00:03:51.389
They can also enable real time support, consultation and coordination on health issues.

36
00:03:51.389 --> 00:04:01.289
And to assist individuals, families and support providers, to understand what the individuals health symptoms mean, and what would be the most appropriate next steps.

37
00:04:05.400 --> 00:04:08.430
Okay, so how to access this service.

38
00:04:12.085 --> 00:04:25.675
Um, this telemedicine service was implemented during the corona virus, or cobit, 19 pandemic, um, as an option for individuals. So they don't have to go out into the ers or urgent care centers and risk contracting copen.

39
00:04:25.915 --> 00:04:38.785
It was an option that was created. So, and as I said earlier, it is used to provide assessments and care coordination to divert individuals from unnecessarily accessing in person urgent or emergency care.

40
00:04:39.803 --> 00:04:52.673
The reason why not going to urgent care, or the emergency room if a person doesn't need to would be for example, the crowded waiting rooms and the, and the probability of being exposed to other infectious diseases.

41
00:04:52.973 --> 00:05:03.084
Sometimes there are a long wait times in the emergency room or urgent care clinic. Especially when coven cases are surging. Also what is more comfortable for the individual since?

42
00:05:03.084 --> 00:05:12.653
They can be assessed by a physician in their own home and not have to go through the stress or even trauma of having to go and wait in a clinic or sometimes that's just not.

43
00:05:13.319 --> 00:05:28.043
A, very good option for people for individuals currently accessing this service through station. Md the division of DD will provide notification to their support coordinators to discuss authorizing the waiver service and their individual support plan.

44
00:05:28.649 --> 00:05:33.718
The service will continue as the utilization review approval process is completed.

45
00:05:36.088 --> 00:05:48.178
So, for individuals who are not currently accessing this service, some have already started but some have not yet, which is fine but if if a person chooses to use station, um.

46
00:05:48.178 --> 00:05:53.999
There are options to start using.

47
00:05:54.533 --> 00:06:06.624
Individuals and their caregivers can directly contact station and D, as the need for health assessment and coordination arises station MD will provide the service and then notify the division of DD.

48
00:06:06.983 --> 00:06:16.673
The division will notify the service coordinator supervisor and the service coordinator to add the waiver authorization. To the individual's individual support plan or isb.

49
00:06:16.978 --> 00:06:30.899
If an individual has a waiver service, and, for example, they are feeling unusually tired, have developed a cough. Maybe a sore throat. They or their family or caregiver can call station MD for a consult with 1 of their doctors.

50
00:06:34.553 --> 00:06:46.973
Another option is the individuals families and guardians can go ahead and call their support coordinator and request the new service to be putting their but before we're having a health issue, they can do that. That is an option.

51
00:06:49.139 --> 00:06:54.834
Another option is the individuals and teams can discuss at their next annual meeting,

52
00:06:54.863 --> 00:07:05.064
or even initial meetings for new waiver individuals for those individuals currently in the waiver who choose to utilize the health assessment and coordination service.

53
00:07:05.454 --> 00:07:08.213
The service will be authorized prior to March. 1st of 2022.

54
00:07:09.298 --> 00:07:15.209
An, I s, P amendment may need to be completed if their annual meeting falls later in the year.

55
00:07:18.658 --> 00:07:19.644
And this is just an,

56
00:07:20.184 --> 00:07:22.163
for the service coordinators role,

57
00:07:22.733 --> 00:07:25.973
the memorandum that came out states that service coordinators are to,

58
00:07:26.184 --> 00:07:26.423
you know,

59
00:07:26.423 --> 00:07:27.204
initially,

60
00:07:27.413 --> 00:07:39.053
when this came out to focus on any person identified is already having used station MD previously and then on anyone else as initial plans new amendments or annual plans come due throughout the year,

61
00:07:39.233 --> 00:07:40.884
then they can have that as a choice.

62
00:07:41.158 --> 00:07:54.509
The individuals once all necessary signatures are obtained the amendment provider choice, or you are recommendation forms are to be processed through the typical amendment workflow.

63
00:07:54.509 --> 00:08:08.309

In the event, the added cost of the new service increases the budget beyond the capacity of the person's current waiver. An exception request will be necessary. They would complete the health assessment coordination or hack.

64
00:08:08.309 --> 00:08:19.228
Hfc isb amendment document. This is what is pictured on this slide to request the service. This amendment document may not be used to request any other service.

65
00:08:19.228 --> 00:08:26.668
For the provider choice form, the service is AC or hack and the provider is station MD.

66
00:08:28.709 --> 00:08:33.568
State your leads and or your committees are to review and recommend approval.

67
00:08:33.568 --> 00:08:41.428
Regional Office directors, assistant directors will approve the amendment and then cat will drop that link to this. Um.

68
00:08:41.428 --> 00:08:45.629
Uh, document into the chat, it's link number 2.

69
00:08:46.918 --> 00:09:01.313
So, if you guys want to reference that, okay, and then this next link, I'm going to have Kat, uh, drop it in the chat. It's link number 3.

70
00:09:01.673 --> 00:09:05.484
it will bring you to the station MD page how to contact station.

71
00:09:08.514 --> 00:09:18.594
Here it says to 1st call their toll free number, and if they are on another call, you can leave a message with your name facility name, direct contact number and chief complaint of the individual.

72
00:09:18.774 --> 00:09:32.724
If you are calling on behalf of the individual served, there is an alternate number to call. If someone does not get back to you, there are options to practice practice call. So the individuals, families and caregivers can feel comfortable when reaching out.

73
00:09:33.389 --> 00:09:42.413

There is an email and phone number that can be contacted to arrange training outside of the times listed on this document. Looks like Monday's, Wednesday's and Saturdays.

74
00:09:42.413 --> 00:09:56.183
They have special time set aside so that people can practice and get comfortable because we want you all to feel feel competent, being able to use this. And, and technology can be kind of awkward or kind of scary at 1st. When you 1st start using it.

75
00:09:57.658 --> 00:10:03.958
Calling this number is the 1st step in order to get set up with them and have what you need for when you need to call them.

76
00:10:06.089 --> 00:10:15.298
Page 2 of this document has links to be able to download station M D on an iPhone or Android phone, or you can scan the QR code.

77
00:10:15.298 --> 00:10:20.879
Um, with your smart device, it says that once you have the station empty app installed.

78
00:10:20.879 --> 00:10:32.938
Oops, sorry about that. Um, uh, you will be required to enter in a 1 time passcode to access the app, or you can use the QR code. You may have been given.

79
00:10:32.938 --> 00:10:47.543
The passcode will be given to you during your 1st call to the station physician. Smart devices are something that maybe not. Everybody may have a Missouri is a technology 1st state, and I will find out more about that for you.

80
00:10:47.903 --> 00:10:52.974
Um, if not having a smart phone may be a barrier to accessing this service.

81
00:10:53.219 --> 00:10:57.629
If that's a barrier, I'm thinking, there's something we could figure out to be done.

82
00:10:57.629 --> 00:11:01.168
That we can do for that with our technology 1st initiative.

83

00:11:03.208 --> 00:11:06.568
I'll find out more about it though. Um.

84
00:11:06.568 --> 00:11:12.958
Page 3, give step by step instructions with pictures to refer to. If
you're using an iPhone.

85
00:11:12.958 --> 00:11:18.298
Which I think the pictures are always handy, but it's just step by step
or downloading it.

86
00:11:18.298 --> 00:11:28.798
And it shows where to do the pass code. And then if you're an Android
user here is the step by step with pictures. And this is all on that link
that.

87
00:11:28.798 --> 00:11:32.698
Kat, put in the chat that talks about how to how to access it.

88
00:11:32.698 --> 00:11:37.019
So, if you're interested, you'll want to keep that link handy.

89
00:11:37.019 --> 00:11:42.028
Or go to our website and look at the PowerPoint, you know, it'll be on
there.

90
00:11:45.953 --> 00:11:54.563
Um, we're lucky that we're able to collect information to see if this
service is actually helping people and meeting individuals needs mini
diagnoses.

91
00:11:54.563 --> 00:12:07.764
The individuals have been seen for using this service or general health
issues, which is what I think this encounter for issues right here is
they don't they aren't filling well, can't get into the doctor. You know,
they.

92
00:12:08.099 --> 00:12:18.149
It can definitely be utilized for that and has been other, uh, other
diagnoses that people have had cough acute, upper respiratory illness.

93
00:12:18.149 --> 00:12:22.619
Rash and other non specific skin conditions.

94
00:12:22.619 --> 00:12:32.519
Urinary tract infections, vomiting and specified injury of the head,
which will be an initial assessment to see if they need to get further
emergency care.

95
00:12:32.519 --> 00:12:44.099
Um, not not, let's see, not if they were unconscious or profusely
bleeding, you know, this would be if they hit their head, they want to
make sure they're doing okay when a doctor to, you know, put their their
eyes on them and do an assessment.

96
00:12:44.099 --> 00:12:51.058
See, if they need to be referred elsewhere, other conditions listed up
here on this slide.

97
00:12:51.058 --> 00:13:01.769
Uh, diarrhea, constipation, and as I said, these are just some examples
these are the top number of examples that people have used station.

98
00:13:05.999 --> 00:13:18.714
Um, this slide shows, the person, I don't know if you can see the numbers
on it very well, that shows the percent of station empty console that
kept the individual from having to go to the emergency department at the
hospital and they did not need to it.

99
00:13:18.714 --> 00:13:19.163
Doesn't mean,

100
00:13:19.163 --> 00:13:24.744
that station empty will keep people from going if they can't do a console
and they see that they really should go,

101
00:13:24.984 --> 00:13:28.524
but the percentages here show that consistently since January 2021,

102
00:13:28.524 --> 00:13:33.803
that a high percentage of people could get medical care and not have to
leave home when they are not feeling well.

103
00:13:35.339 --> 00:13:45.869
I don't know if he can actually see those numbers, but each blue bar is a
month starting from January 2021 until December. 2021.

104

00:13:45.869 --> 00:13:51.028
And it shows up in the upper 80% to 90%.

105
00:13:51.028 --> 00:13:56.668
Of cases that were did not end up having to go because they were able to
use this service.

106
00:13:59.458 --> 00:14:11.274
And then I just want to add this, um, it's still the best idea to know
where to recognize, or when to recognize a life threatening a very
serious situation, and call 911 or get to the emergency department. I
just wanted to reiterate that.

107
00:14:11.333 --> 00:14:16.283
But I also want to reiterate that the services to help people who don't
need that level of care.

108
00:14:16.283 --> 00:14:27.114
But do need to have a physician check them out to see what they can do to
help them get well, and, you know, take those steps to get get over their
illness or condition, or what whatever's going on with them.

109
00:14:28.408 --> 00:14:37.583
To get those next steps, observed, decide act.

110
00:14:38.033 --> 00:14:47.364
Um, I'm gonna jump off of this PowerPoint to show you a brief
informational sheet that we made. That might be helpful and more
straightforward for using station MD.

111
00:14:47.724 --> 00:14:53.214
Um, we're gonna have this posted with the webinar, or, at least on our
site I'm working on, um.

112
00:14:53.639 --> 00:15:01.078
On these informational observe decide act pages to make them a little
more easy to read and format that kind of pops out a little bit more.

113
00:15:01.078 --> 00:15:05.339
Um, and this is when I made in a in a new format, um.

114
00:15:05.339 --> 00:15:18.359
This once we're using station and be to hopefully make it easier for
anyone who wants to use it. Um, I know that sometimes using something

new, especially technology can be stressful. So we were hoping that this
would kind of help with that.

115
00:15:18.359 --> 00:15:23.428
Some of the exit out of the PowerPoint and show my.

116
00:15:23.428 --> 00:15:29.729
The document I'm observed okay how to access station and D.

117
00:15:29.729 --> 00:15:33.688
Information leads to knowledge click off of that.

118
00:15:33.688 --> 00:15:48.208
Knowledge leads to the practice of prevention and the practice of
prevention promotes health and so observe under observe. It talks about
how it's a part of the health assessment coordination waiver service and
you can have this added to your isb.

119
00:15:48.894 --> 00:15:49.913
Decide so,

120
00:15:49.913 --> 00:15:53.874
when cannon station MDB used urgent medical issues,

121
00:15:53.874 --> 00:15:54.653
such as fever,

122
00:15:54.653 --> 00:15:55.073
cough,

123
00:15:55.073 --> 00:15:55.583
tiredness,

124
00:15:55.583 --> 00:15:56.244
sore throat,

125
00:15:56.273 --> 00:15:59.244
it gives just kind of some of these examples that aren't really super,

126
00:15:59.573 --> 00:16:00.504
super serious,

127
00:16:00.774 --> 00:16:01.403
sore throat,

128
00:16:01.403 --> 00:16:02.813
runny nose loss of taste,

129
00:16:02.813 --> 00:16:03.474
or smell,

130
00:16:03.504 --> 00:16:04.703
which we know what that could mean.

131
00:16:06.058 --> 00:16:18.323
Headache moderate pains minor, behavioral issues, seasonal infections
cobit, influenza, allergies, non urgent issues, such as medication.
Refills. It's been used for that.

132
00:16:18.594 --> 00:16:32.244
When someone's low on mad ends up, running out and nobody, nobody
reordered them. So, that could be helpful with this. Constipation is a
common issue. And if it doesn't get serious enough, they can utilize
station and D, to kind of head it off of the past.

133
00:16:32.244 --> 00:16:34.283
So they can their bells will be running better.

134
00:16:35.754 --> 00:16:38.634
Routine check ins referrals.

135
00:16:38.663 --> 00:16:52.644
Like, let's say, cope with Therapeutics if someone has been diagnosed
with cobin and maybe they could utilize the monoclonal antibodies or some
other Therapeutics, the station if he could help set that up.

136
00:16:53.428 --> 00:17:03.389
And then diagnostic referrals as examples are cobra testing blue testing.
If they needed a chest X Ray station MD could facilitate that.

137
00:17:03.389 --> 00:17:10.828
With the local, um, emergency room or urgent care or hospital, and then
also laboratory studies if they're needing that.

138

00:17:10.828 --> 00:17:22.558
Then we put on here, when is it better to call 901 as we said earlier?
Issues like trouble breathing and consciousness severe distress severe,
abdominal pain.

139
00:17:22.558 --> 00:17:30.358
Chest pain, loss of speech, mobility, confusion, or high fever or
anything that would suggest that a person's in immediate danger.

140
00:17:30.473 --> 00:17:39.624
Or in a life threatening situation and then how do you sign up for
station? And D, which I think is the most complicated part, you know,
cause it's technology, it's new.

141
00:17:40.013 --> 00:17:47.874
But right here is, this is on the sheet is the link to tell how to
contact station empty and download onto this smart device.

142
00:17:48.203 --> 00:18:01.673
And then below that, it's about call, make sure to call your service
coordinator and then request that information be included in your, if you
choose it. If it's about choice. If you choose to go this route, this is,
this is who offers it.

143
00:18:02.098 --> 00:18:08.368
Right now, for for us, and here's that link to the form.

144
00:18:08.368 --> 00:18:17.398
That the service coordinator would fill out so try to make it kind of
easier on there. And then down here is the link to that infographic to
the, um.

145
00:18:17.574 --> 00:18:25.943
Is there a hospital association that we saw at the very beginning?
Because that's where I got that 1st sentence because during this time of
unprecedented demand on hospitals nowhere to get your care.

146
00:18:26.423 --> 00:18:39.864
Yeah, this would definitely help in situations where there's overcrowding
in hospitals and emergency rooms and we've all heard the stories about
people having to wait for hours upon hours, trying to get help and get
seen just because of the overflow of.

147
00:18:40.229 --> 00:18:44.219
Sick people, so I'm going to minimize this.

148
00:18:45.509 --> 00:18:49.439
And turn this back on.

149
00:18:50.544 --> 00:19:05.304
Okay, so cobin 19 testing resources um, I'm going to go to the next slide
and I think just gonna go ahead and jump on this page as well.

150
00:19:05.304 --> 00:19:17.364
I have it pulled up this is the Missouri Department of health and senior
services testing resources page. They have, uh, things are kind of
changed a little bit, but these are the options that are still available.

151
00:19:17.729 --> 00:19:22.108
I have another 1 to talk about too, but this is I'm going to just go
ahead and bring you to this site.

152
00:19:23.128 --> 00:19:32.009
Give me your thing. There we go. So here we have free testing sites.
They're sponsored by, uh, Missouri Department of health and senior
services.

153
00:19:32.009 --> 00:19:36.929
And you can see in St Louis area, Kansas City area.

154
00:19:36.929 --> 00:19:43.318
Um, I know the weather affected some of these due to the snowstorm. We
had.

155
00:19:43.318 --> 00:19:48.269
But these are current right here central area.

156
00:19:48.269 --> 00:19:53.999
Southeast area, so if that's an option for free testing, but you could
take advantage of please do.

157
00:19:56.729 --> 00:20:01.048
Um, free at home test kits, ship to the home.

158
00:20:01.048 --> 00:20:13.528
I'll show you what that link looks like. What are your test kit here? And
it's got information it's got an overview video, which is always nice to
look at both in English and Spanish.

159
00:20:18.959 --> 00:20:25.648
Back to the, I guess I'll let me see here. Okay. Uh, free rapid antigen
at home task get shipped to the home.

160
00:20:25.648 --> 00:20:32.308
Um, anyone can order and they'll send you 4 per residential address and
that's sponsored by the U. S.

161
00:20:32.308 --> 00:20:37.798
You know, Department of health and senior health and Human Services, and
then the United States Postal service.

162
00:20:42.209 --> 00:20:47.848
See, if they'll pull up and see, that's what that looks like. And they're
really easy to order.

163
00:20:47.848 --> 00:20:50.909
And the orders will usually ship in 7 to 12 days.

164
00:20:50.909 --> 00:20:54.838
So order your test now so you have them when you need them.

165
00:20:57.838 --> 00:21:02.548
Then free testing provided by pharmacy's, you'll click on either here.

166
00:21:02.548 --> 00:21:09.298
We're here and it'll give you the pharmacies in your area you put in your
zip code and then it'll tell you, um.

167
00:21:09.298 --> 00:21:13.439
Oh, what pharmacies you could go to to get free testing.

168
00:21:15.209 --> 00:21:21.598
And then at home, over the counter Cobra, 19 test kit, get it for free or
be reimbursed. I'll click on that.

169
00:21:23.939 --> 00:21:29.219
And then this is from centers for Medicare and Medicaid services and
tells how you can do that.

170
00:21:29.219 --> 00:21:32.818

So, please be sure to keep keep this, um.

171
00:21:32.818 --> 00:21:43.378
Website flag, so that if there are any changes, also you'll be you'll
have that information right at your fingertips, but anything for free
testing. It will be right here.

172
00:21:44.489 --> 00:21:59.429
Okay, we reviewed that so I'm going to go to this newer 1 that we came
across.

173
00:21:59.429 --> 00:22:04.138
And I was able to reach out to their, um, their lead, um.

174
00:22:05.368 --> 00:22:11.604
If this is an option for some provider agencies or group homes, it's with
the Midwest coordination center.

175
00:22:11.963 --> 00:22:25.763
The CDC in conjunction with the Department of health, and senior services
is providing testing to certain populations and our populations fit with
that the Midwest coordination center state lead from Missouri, send me
some information.

176
00:22:25.763 --> 00:22:33.683
So, if you have an agency that needs testing for individuals, served as
well as employees, then this could be an option.

177
00:22:35.574 --> 00:22:46.344
Provider agencies or group homes are able to use this program however,
would need to make sure that the minimum requirement of testing. 5
participants per sampling site is met.

178
00:22:46.584 --> 00:22:52.284
So, 5, individuals served per batch of tests at least wanted to at least
at 1 time.

179
00:22:52.554 --> 00:22:53.034
Excuse me,

180
00:22:53.064 --> 00:22:55.344
at least at 1 time they call it a batch,

181

00:22:55.374 --> 00:23:10.193
which is a group of tests that we sent off in the mail to the lab to be tested and fives the minimal amount that can be sent off the agencies who use this service would be responsible for creating a logistical plan to obtain that number the Midwest coordination centers team

182
00:23:10.193 --> 00:23:12.743
could assist with figuring out those logistics.

183
00:23:13.348 --> 00:23:22.949
Additionally, the provider agency would need to make sure that the program is being used for the individual served and not just employees. It would need to be both.

184
00:23:22.949 --> 00:23:30.989
This is a testing program that is mainly for the populations within congregate care and underserved population settings.

185
00:23:30.989 --> 00:23:35.189
Um, so that's why they qualify.

186
00:23:36.449 --> 00:23:39.719
And she double check with her supervisor to make sure. So.

187
00:23:41.784 --> 00:23:54.473
Okay, the benefit of doing the testing is that serial screening tests of individuals who have no symptoms help to quickly identify potentially contagious cases and prevent transmission or further outbreaks.

188
00:23:55.104 --> 00:23:58.554
Other information about this option is as follows.

189
00:23:59.094 --> 00:24:07.824
All supply, shipping and testing are free, the sites are agencies are registered and paired with a laboratory that would provide testing.

190
00:24:07.884 --> 00:24:15.773
So if you're interested and want to move forward with it, the team would help get your site paired with a, with a laboratory.

191
00:24:16.078 --> 00:24:19.558
Get you registered and then paired with a registered laboratory.

192

00:24:19.558 --> 00:24:28.078
And then test results will be available within 24 to 48 hours. From the
time they are mailed from the agency. So you to the lab.

193
00:24:28.078 --> 00:24:35.038
So, that's kind of the turnaround we're looking for. If they're negative,
it comes back faster, but positives they go through another.

194
00:24:35.038 --> 00:24:38.159
Kind of a test to insure and, um.

195
00:24:38.159 --> 00:24:41.909
That's the extra a little bit of time.

196
00:24:41.909 --> 00:24:45.179
You are all more than welcome to visit their website.

197
00:24:45.179 --> 00:24:59.788
And cat will drop the link in the chat it's link number 5. um, if you're
interested, please click on the request more information on their website
in the Midwest coordination centers lead. We'll have her team reach out
directly to, you.

198
00:25:09.449 --> 00:25:18.148
Also, if your agency reps want to participate in 1 of the Midwest
coordination centers, webinars to determine if this is a testing option
that will work for, you.

199
00:25:18.148 --> 00:25:29.578
Or their, your agency provider agency, they are more than welcome to
register for 1 of those via the resource page as well as on this website.
And that's what it looks like. There's a cut like, there's.

200
00:25:29.578 --> 00:25:41.999
The home tab. Oh, shoot, hang on a 2nd, there's the home tab about and
resources. So you can click on either 1 of these to get more information.
And then this 1, uh.

201
00:25:41.999 --> 00:25:54.598
Here you can just click on that and register and the, uh, lead seems
very, very helpful and very willing to help anyone if they want to see
about it and see if it would be an option for them for any provider
agency or group homes or what have you.

202

00:25:57.838 --> 00:26:10.314
So that is, thank you for allowing me this time to highlight some
existing resources that may help you at this, as this pandemic continues.
Um, at this time, we will open up for questions.

203
00:26:10.344 --> 00:26:18.054
Um, but before I do, I want to just remind you that this little this
webinar will be posted on our website as cat said. Uh, so that it can be
used as a resource.

204
00:26:18.479 --> 00:26:22.769
So, I'm going to stop sharing my screen and.

205
00:26:22.769 --> 00:26:27.088
Um, well, what good questions.

206
00:26:33.538 --> 00:26:41.098
Leslie, I think I missed 1 of the links and it's linked number 4. um,
what was link number 4 in reference to please.

207
00:26:42.989 --> 00:26:46.229
Um, let me see, hang on just a 2nd.

208
00:26:50.759 --> 00:26:54.118
It's a hell of.

209
00:26:55.318 --> 00:27:01.469
Oh, that's for, um, uh, free testing resources.

210
00:27:03.868 --> 00:27:08.038
Thank you. Yeah. No problem. Thank you. Thanks for catching that.
Appreciate it.

211
00:27:08.038 --> 00:27:11.999
Okay, I'm going to look through the questions.

212
00:27:13.648 --> 00:27:17.159
We only have 1 question and cool.

213
00:27:17.159 --> 00:27:27.118
It is, is this and this is in reference to station MD, is this the
designed to replace a primary care provider? Or is it an additional
support?

214
00:27:28.193 --> 00:27:41.003
It's an additional support. Definitely. They will communicate with the
primary care provider and give information or what have you that needs to
be given to them. It is it's just an additional support.

215
00:27:41.183 --> 00:27:50.453
Not not always our provider primary care providers open, or or they can't
necessarily always get in when they need to. So, this is just an adjunct
to that.

216
00:27:50.818 --> 00:28:03.509
Yeah, great question. Okay. Another question came in any idea when the,
by next now test kits will be able to be ordered again through the state.

217
00:28:03.509 --> 00:28:07.888
Oh, that's such a good question. And nobody knows yet.

218
00:28:08.394 --> 00:28:22.913
Hopefully soon, as soon as we know we are going to totally let everybody
give everybody that information and just right now it it changed and it's
not it doesn't look like it's we just don't know yet. And I apologize for
that.

219
00:28:23.249 --> 00:28:28.348
Because I know it's, it's hard it's hard to not have those available.
Like you need them.

220
00:28:28.348 --> 00:28:32.098
Hang in there though, and we're going to keep looking for for resources.

221
00:28:32.098 --> 00:28:35.338
And hopefully That'll open back up again. Great question.

222
00:28:35.338 --> 00:28:44.249
Um, when you say communicate with, does that mean records will go to the
primary care physician?

223
00:28:44.874 --> 00:28:57.384
Yeah, they're supposed to that's my understanding of it. And so, and if
anybody experiences any glitches or anything, please let us know when we
will work through those as more and more people come aboard, they might
find that.

224
00:28:57.384 --> 00:29:01.673
But that is exactly the station MD supposed to communicate with.

225
00:29:02.159 --> 00:29:12.773
They're supposed to have the primary care providers information and give that information whenever they have that consult to them electronically I'm thinking. Yeah.

226
00:29:13.044 --> 00:29:23.784
So, but if you guys ever noticed a glitch, don't hesitate to let us know because we want to work through that and make it. We want to make it as easy as possible. Cause. This is really we really, it's really to help.

227
00:29:24.028 --> 00:29:29.729
Individuals and not make things more complicated. So yeah, any, any issues, please let us know.

228
00:29:29.729 --> 00:29:35.788
Incision him to be a really good to work with if we do have any comments or what have you um.

229
00:29:35.788 --> 00:29:45.808
Just and consumers slash agencies, access station MD before the authorization is requested or processed.

230
00:29:48.118 --> 00:29:57.028
Yes, that is my understanding I checked with the, um, the lead who works directly with station MD and, um.

231
00:29:57.028 --> 00:30:00.689
They should, yeah, they should be able to call.

232
00:30:00.689 --> 00:30:04.858
But they need to let their s, um, service coordinator. Know.

233
00:30:04.858 --> 00:30:08.788
Um, they are supposed to be notified through.

234
00:30:08.788 --> 00:30:19.769
The division will be notified through station empty and That'll trickle down to the service coordinator, but if the individual or the agency supporting the individual could just let that service coordinator. Know.

235
00:30:19.769 --> 00:30:24.118
That would be that would be, uh.

236
00:30:24.118 --> 00:30:31.828
Really good. Next question is, is is basically, is a, is there a need for
a guardian permission for the Webex?

237
00:30:31.828 --> 00:30:36.298
How does that work? Or is that in the form with the.

238
00:30:36.298 --> 00:30:46.138
It's in the form with the I did ask that question. Um, the way it the way
I understand it, they should, they're able to call.

239
00:30:46.493 --> 00:31:00.953
And go ahead and get that consult and then That'll be taken care of after
the fact. Now, I know that sometimes when people are sick, oftentimes
their guardians will be already know want to know about it anyway. And
we'll be able to give some input there.

240
00:31:04.828 --> 00:31:08.068
I hope that answered your question.

241
00:31:08.068 --> 00:31:15.538
And who do we contact if we have any concerns about station MD and
medical records?

242
00:31:17.848 --> 00:31:22.108
That's a good question. We have. Oh, let me see here.

243
00:31:26.128 --> 00:31:30.358
We have a DD mailbox. I don't know. Do you have that handy?

244
00:31:30.358 --> 00:31:34.138
Cat, I don't have that handy. I want to drop something in the mailbox.

245
00:31:34.138 --> 00:31:39.479
Let me look here see if I have if I have that email handy, or in a
different 1.

246
00:31:39.479 --> 00:31:44.939

Cause yeah, I don't want to just leave you hanging in here. Get me just a 2nd.

247
00:32:05.634 --> 00:32:13.253
I'm sorry, this is taken forever. Sorry about that. I'm, I'm searching through this for it. I do want to put an email in there for you guys to be able to reach out to us.

248
00:32:13.588 --> 00:32:22.019
Okay, so Leslie, I don't have it handy either.

249
00:32:22.019 --> 00:32:26.429
Oh, and you're fine, you're fine. I, I should have been prepared.

250
00:32:29.548 --> 00:32:34.949
Okay, we'll do this 1. we'll do this 1 cause I think that it would be appropriate.

251
00:32:34.949 --> 00:32:38.398
It's the, it's regional nursing, but.

252
00:32:38.398 --> 00:32:41.669
Had a concern about station Andy. Go ahead. Go ahead. There.

253
00:32:44.429 --> 00:32:48.028
Because I do want to help with that if there's anything any concerns.

254
00:32:52.378 --> 00:32:57.568
How do we communicate an authorization or consent to treat with station? M. D.

255
00:33:01.199 --> 00:33:13.138
Now, that is a good question. If if the person is interested, I would get to work on go ahead and get to work on it now. Actually, um, go ahead and call that number. I talk to station.

256
00:33:13.138 --> 00:33:21.808
And, um, the service coordinators also should have had, um, some sort of training on this as well.

257
00:33:21.808 --> 00:33:27.838
So, that's where I would, I would reach out to the service coordinator if the person's interested already.

258
00:33:27.838 --> 00:33:33.028
And also station MD to get that, you know.

259
00:33:33.028 --> 00:33:43.709
Get those things in order the standing order from the Missouri Department
of health and senior services to do by next now, testing expires.

260
00:33:43.709 --> 00:33:47.038
622, have you heard.

261
00:33:47.038 --> 00:33:51.808
If this will be extended.

262
00:33:51.808 --> 00:33:55.048
I can't I, I'm not sure.

263
00:33:55.048 --> 00:33:59.338
I am not sure, but that is a good question. I'll take that back to the
table.

264
00:34:01.979 --> 00:34:10.289
Want to copy and paste. Do we have any more questions that you would like
to ask? Leslie?

265
00:34:10.673 --> 00:34:12.293
Please put them in the chat box. Now.

266
00:34:43.103 --> 00:34:44.664
I'm not seeing any more Leslie.

267
00:34:47.273 --> 00:34:58.733
I thank you guys for your attention I hope something, you know, that we
talked about today can be of benefit to you and if there's any more
anything else that that occurs or that we find out more information on
testing or anything.

268
00:34:58.733 --> 00:35:03.954
We'll be sure to have another 1 of these, uh, scheduled so, um, to keep
everybody informed.

269
00:35:04.228 --> 00:35:09.268

Or try to help her, you know, keep promoting, you know, resources and
everything.

270
00:35:09.268 --> 00:35:14.099
So, uh, you guys will have a great day and I, thank you again for
joining.