

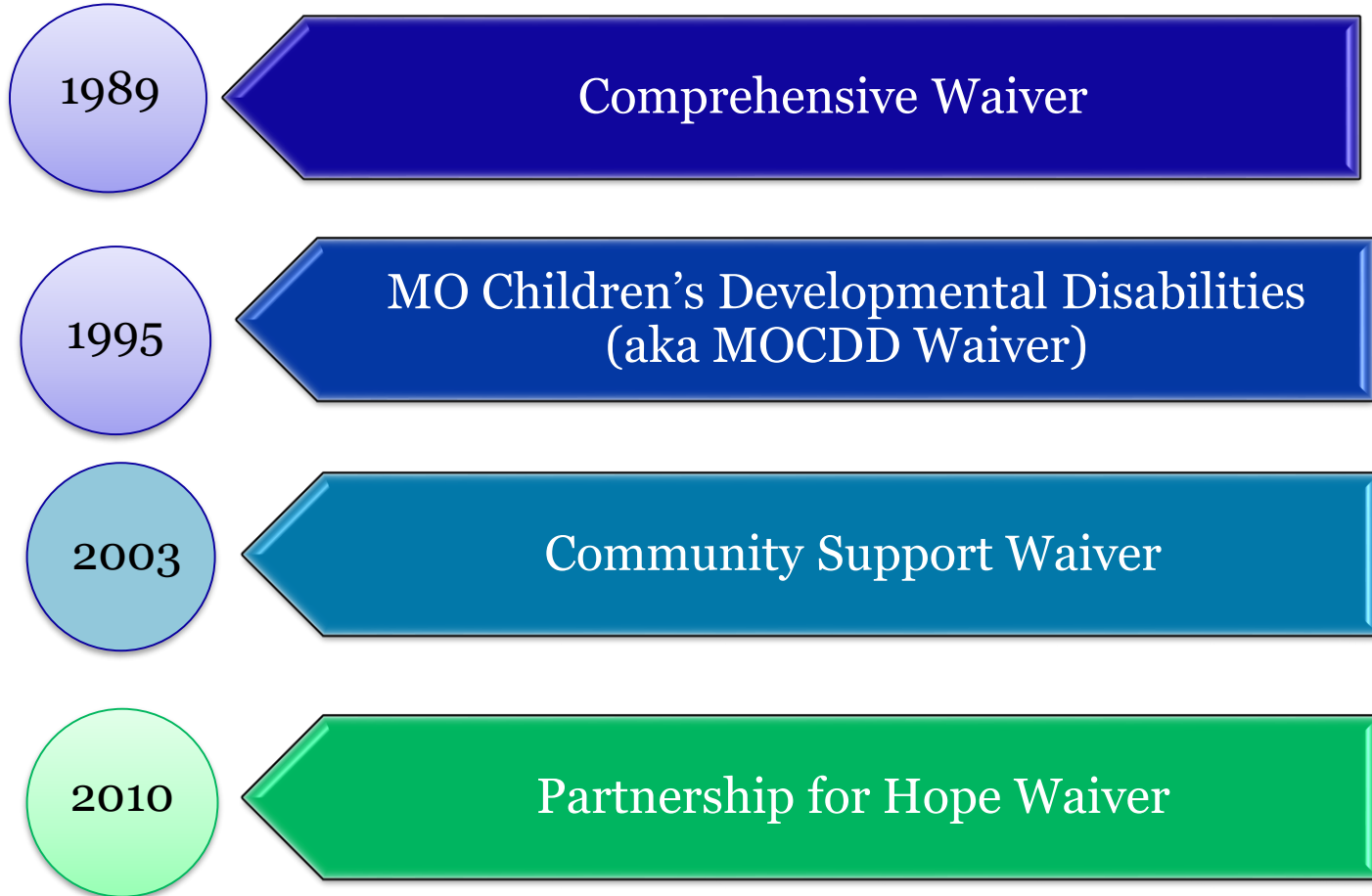
Improving lives THROUGH  
supports and services  
THAT FOSTER self-determination.

# Medicaid Home and Community-Based Waiver Renewals & Amendments

**Informal Public Comment**

# MO Waivers

## Administered by DMH/DD



# Partnership for Hope (PfH) and Missouri Children's with Developmental Disabilities (MOCDD) Waiver Renewal



- 👤 Home & Community-Based Service (HCBS) 1915(c) Waiver Applications renew every 5 years.
- 👤 PfH and MOCDD Waiver Applications are set to renew July 1, 2023.
- 👤 Comprehensive and Community Support Amendments are submitted to align with the proposed renewal changes.
- 👤 The renewal process starts several years in advance of the waiver renewal date.

# Waiver Renewal Process

- 🕒 Evidence Reports for performance measures
  - Submitted to CMS
- 🕒 Stakeholder input
  - The Division held 3 webinars facilitated by Jeanine Zlockie and Barbara Brent (NASDDDS) to engage and collect stakeholder input for the PFH and MOCDD waivers.
- 🕒 Informal Public Comment
  - The proposed changes added to the application for 30 day informal public comment period.
  - Applications with tracked changes posted on the Division's website.
  - [Governance | dmh.mo.gov](#)
- 🕒 MO HealthNet review of changes
- 🕒 Formal Public Comment
- 🕒 Submission of waiver application to CMS
- 🕒 CMS Waiver Approval

# Waiver Renewal Changes



- 👤 Remote Supports as a separate standalone service
  
- 👤 Virtual Delivery added to the following employment services:
  - Career Planning
  - Benefits Planning
  - Job Development
  - Prevocational Services
  - Supported Employment

# Waiver Renewal Changes, cont.



- 👤 Professional Assessment and Monitoring (PAM): Changed the term “contractor” to “provider”
- 👤 Specialized Medical Equipment: Clarify maximum limit of \$10,000 per individual per year in waiver.

# Waiver Renewal Changes, cont.



## Personal Assistant

- Update/Clarify Provider Types

## Environmental Accessibility Adaptation Home/Vehicle Modification Updates

# Waiver Renewal Changes, cont.



## Shared Living

- Clarify Providers of the Service
- Update Provider Requirements



# *Proposed Change Details*

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# Remote Supports - All waivers



- 👤 Remote supports (RS) are the use of technology to provide supports from another location in place of physical staff presence.
- 👤 Technology allows a remotely located person to monitor the health and safety of the individual without being physically present at the same location through a variety of equipment that provides in time data such as sensors and alerts that generate data.
- 👤 Communication with the remote supports staff is through phone calls or video chat.
- 👤 Emergency response staff is sent to the home or worksite when needed for in-person assistance.

# Remote Supports, cont.

- 🕒 Remote Support Service will include the following **3** components:
  - **Consultation:** An evaluation of the assistive technology needs of an individual, including a functional evaluation of technologies available to address the individual's assessed needs and support the individual to achieve outcomes identified in his or her individual service plan.
  - **Equipment:** The type of equipment and where placed will depend upon the needs and wishes of the individual and their guardian (if applicable), and will also depend upon the particular company selected by the individual or guardian to provide the equipment.
  - **Service Delivery:** The monthly implementation of service and monitoring of the technology equipment and individual as necessary. Monitoring may include the response center for remote supports.

# Remote Supports, cont.

## **Support Component** moved to a standard:

- Remote support providers will provide education and training that aids an individual, individual's family members, guardians, staff, or other persons who provide natural support, or paid services, employ the individual, or who are otherwise substantially involved in activities being supported by the remote support technology equipment or service delivery. Technology support may include, when necessary, coordination with complementary therapies or interventions and adjustments to existing assistive technology to ensure its ongoing effectiveness.

# Remote Supports, cont.



- 👤 Costs are limited to \$30,000 per year, per individual. The annual limit corresponds to the Individual's Support Plan year.
- 👤 If a person's need can't be met within a limit, attempts will be made to locate another funding source or an exception may be approved by the director or designee to exceed the limit if exceeding the limit will result in decreased need (units) of one or more other waiver services.
  - The service plan must document exceeding the limit for the service that will result in a decreased need of one or more other waiver services.

# Virtual Delivery of Services (VDS) Employment Services



- 🕒 The purpose of a VDS is to maintain and/or improve an individual's functional abilities, enhance interactions, support meaningful relationships, and promote their ability to live independently in their community.
- 🕒 VDS must be aligned with the individual's preference, assessed need through the person centered planning process and identified in the Individual Support Plan.
- 🕒 The VDS must meet the following requirements:
  - Must demonstrate policies and procedures that include a HIPAA compliant platform. Compliance will be reviewed regularly through the licensure and certification survey and provider relations monitoring process.

# VDS for Employment Services, requirements cont.



- 📍 Provider must sign a HIPAA compliant platform attestation for the virtual delivery component. HIPAA requirements and assurances approved by the state's HIPAA Compliance Officer.
- 📍 Privacy rights of individuals.
- 📍 VDS must be delivered using a live, non-public facing, real-time audio-visual connection that allows the staff member to actively interact with the individual. Text messaging and e-mailing do not constitute virtual support and, therefore, will not be considered provision of support under this waiver program service.
- 📍 Individuals will utilize their own equipment or equipment provided by the provider during the provision of virtual delivery services.
- 📍 The individual has full control of the device, can turn off the device and end services.
- 📍 Individuals must have informed choice between in person and VDS.
- 📍 The service provider must maintain a physical location where in-person services are offered.
- 📍 The service provider will maintain documentation of each individual's written consent.

# VDS for Employment Services, requirements cont.



- 👤 There must always be an option for in-person services. Individuals who require hands on assistance during the provision of the service must receive services in-person.
- 👤 The provider must develop and maintain written policies, train direct support staff on those policies, and advise individuals and their person-centered planning team regarding those policies that address:
  - The VDS individuals can select;
  - The process to assess appropriateness of VDS;
  - Identification of whether the individual's needs, including health and safety, can be addressed safely via VDS;
  - Identification of intervention strategies if the individual experiences an emergency during provision of VDS.
- 👤 The use of the VDS option will not restrict, prohibit or limit the use of in-person services or access to the community.
- 👤 VDS will not be used for the provider's convenience. The option must be used to support an individual in achieving goals and outcomes identified in their person centered plan.



# Professional Assessment and Monitoring (PAM)



- 👤 Changed the term “contractor” to “provider” in the service definition.
- 👤 PAMs is a service in the PfH, Comprehensive and Community Support Waivers

# Specialized Medical Equipment and Supplies (SME)



- 👤 Specialized Medical Equipment: Updated service definition to clarify maximum limit of \$10,000 per individual per year in waiver to match manual and MMIS Medicaid claims maximum.
- 👤 An exception may be approved by the Regional Director and DD Deputy Assistant Director with a maximum limit of \$10,000 per annual support plan year, per individual.

# Environmental Accessibility Adaptions

## Home/Vehicle Modifications



### EAA Service Definition Updates

- Cleaning and removal of waste, debris or appliances from the environment not related to construction work approved through this service is disallowed.
- Vehicle accessibility adaptations may *not* be furnished to adapt vehicles that are owned or leased by providers of waiver services.
- The following vehicle adaptations are specifically excluded in the waiver: regularly scheduled upkeep & maintenance of a vehicle except upkeep & maintenance of a modification funded by this waiver service.

# Environmental Accessibility Adaptions

## Home/Vehicle Modifications



### 🕒 Service Limitation Updates

- The assessment, consult, and final review of the EAA work performed by the Occupational, Physical therapist is billed at the same quarter hour rate as the correlating waiver therapy service contracted unit rate and combined may not exceed 48 units per job.
- Service & repair to modifications funded through this waiver service are limited to \$500.00 annually.

# Personal Assistant (PA)



- 🕒 Update/Clarify PA Provider Types:
  - Remove Assistive Technology Provider
  - Add Community Networking Provider
  - Add Individual Skill Development Provider
  - Add Group Home Provider
  - Add Shared Living Provider

# Shared Living-Comp Waiver



- Shared Living: Revised Waiver Language to Remove 'of minor children':
  - Parents ~~of minor children~~, legal guardians, and spouses cannot be providers for their child, ward, or spouse.
  - Shared Living Manual Language: Shared Living arrangements (host, companion and Relief) may not be provided by a parent, legal guardian or spouse.

# Shared Living-Comp Waiver



## 🕒 Shared Living Provider Requirements Updated

- **Added:** *DSP staff: Must be 18 years of age; have a high school diploma or its equivalent; competency based training in CPR and First Aid; training in preventing, detecting, and reporting of abuse and neglect prior to providing direct care; training in the implementation of each individual's service plan within one month of employment; training in positive behavior support curriculum approved by the Division of DD within 3 months of employment. Additionally, program staff administering medication must have successfully completed a course on medication administration approved by the Division of DD regional office. Medication administration training must be updated every two years with successful completion.*

# Send Comments to:

[ddmail@dmh.mo.gov](mailto:ddmail@dmh.mo.gov)





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**Thank you!**