

WEBVTT

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00:00:02.665 --> 00:00:14.035

Emily thanks cat. Good morning. Everybody I'm Emily. We bring in I'm the director for the federal programs unit with the Department of mental health and developmental disabilities division.

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00:00:14.425 --> 00:00:24.625

And today I want to welcome you to the misery children's with developmental disabilities and partnership for hope. Waiver renewal and formal public comment.

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Webinar today, I'll give a brief overview of the waiver renewal process to give you a kind of the background of the steps that, in the process that we follow for the waiver renewals and then go through a list of the proposed changes at a high level.

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00:00:40.045 --> 00:00:40.734

And.

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00:00:42.030 --> 00:00:54.570

I have on today with me, uh, several leads, uh, for the changes that will provide more details for the actual changes that we're proposing for the waiver and the amendments.

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So, I'll get started with.

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Just, an overview of the Department of mental health DD has 4 waivers and that's the comprehensive, which is our oldest 1 remote kids.

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Community support and partnership for help, which is our newest 1. and today what brings us here today is the waiver renewal for process for the partnership for hope and the MO, kids waivers.

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Each of our home community based wavers are renewed every 5 years and the partnership for help and no kids waiver applications are set to renew next July 1st of 2023.

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so,

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about a year out from now,

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00:01:38.064 --> 00:01:52.915
and also we will be updating our comprehensive and community support
waivers with amendments to align with the changes that are approved by
CMS for our partnership and no kids waivers so that we

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keep consistency across our waivers.

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00:01:57.359 --> 00:02:03.989
The renewal process starts years in advance of our actual renewal date.

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Today we're ear ahead of for the renewal.

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And that waiver renewal process, we start with submitting evidence
reports for our performance measures for each of our waivers that are
being renewed most kids and partnership for hope that's submitted to CMS
for their review.

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00:02:22.254 --> 00:02:34.764
And then we can, we have stakeholder input discussions and webinars, and
we actually sent out a survey this year to collect stakeholder input the
division.

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00:02:34.764 --> 00:02:44.905
How 3, webinars that we're facilitated by Janine and Barb with nasties to
engage and collect data colder inputs for the partnership for help and
little kids waivers.

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00:02:45.384 --> 00:02:58.794
And then the next step is the informal public comment and that's the step
we're in right now. We take the proposed changes that have been added to
the applications and put them out for public review for 30 days.

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00:02:59.365 --> 00:03:08.784
Those documents have track changes in them. So you can see where the
wording has changed the, the additions or removals clarifications.

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00:03:08.784 --> 00:03:22.974

That sort of thing are all in track changes in those documents, and those applications are available on our dmhc website on the DD webpage under government governance. And then you'll go down about halfway down.

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00:03:22.974 --> 00:03:30.534

You'll see where we have public comment for our waiver in amendment. The chat or them the link is given in the.

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00:03:30.960 --> 00:03:43.319

I'm not sure I can copy and paste that, but we'll give you the link to that location so that you can review the applications. And today we'll give you that overview of those changes. You'll see.

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The next steps after our informal public comment is, we submit those changes to low Health Net, the Medicaid agency to review those changes.

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00:03:53.814 --> 00:04:04.884

They review them they have to agree and approve with our proposed changes as the Medicaid agent agency and then they will put the application out for formal public comment,

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00:04:05.004 --> 00:04:09.865

and then submission to the submission of the waiver application to CMS.

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00:04:09.894 --> 00:04:12.925

And eventually, and finally the CMS waiver approval.

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00:04:13.229 --> 00:04:27.355

Of our changes. So now I'm gonna go through a high level and then invite our leads and our guests on the call today to go into more details on each of the changes.

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00:04:27.805 --> 00:04:36.324

So, remote supports is gonna become a separate stand alone service currently. It's part of the 80 or assistive technology service.

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We will add virtual delivery.

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00:04:40.048 --> 00:04:45.088

To the following employment services and that's career planning, benefit planning.

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00:04:45.088 --> 00:04:49.559

Job development, Pre, vocational services and supported employment.

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00:04:50.968 --> 00:04:58.738

We'll have some changes to the professional assessment and monitoring service, which is our service.

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00:04:58.738 --> 00:05:05.338

Basically, some terminology changing changes from contractor to provider in that service definition.

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00:05:05.338 --> 00:05:16.798

Our specialized medical equipment service will be we'll clarify and add the maximum limit of 10,000 dollars per individual per year in the waiver.

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00:05:20.189 --> 00:05:26.579

For a personal or personal assistant, uh, service will update and clarify provider types.

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00:05:26.579 --> 00:05:34.528

Environmental accessibility, adaptation, home and vehicle modifications will also have updates to their service.

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00:05:34.528 --> 00:05:45.119

Definition of limitations, and the shared living service will clarify providers of that surface and update the provider requirements.

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00:05:48.209 --> 00:06:02.879

So, now we'll jump into the details of those changes and I have Holly refund call today. Dwayne's roommate myself, Shelley, Brown and Wanda Crocker will provide those updates.

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00:06:04.108 --> 00:06:11.459

Details so, Holly, I'm going to, um, hand it over to you to give us an update on the remote support.

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00:06:11.459 --> 00:06:22.468

Thanks, Emily. So Emily stated remote sports is going to be a standalone service separate from a system technology. It will have its own service code.

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As 89999.

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In its own Weaver cap, which we'll talk about a little bit later.

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00:06:29.999 --> 00:06:38.129

Um, remote supports is a technology service, um, and it will still be similar to what we've seen and experience since 2012.

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00:06:40.858 --> 00:06:44.069

I wasn't going to read the whole slides.

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00:06:46.374 --> 00:06:53.064

3 of the 4 component components that we're currently working through, with assistive technology will be part of the remote support services.

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So, consultation, equipment and service delivery are all going to be part of remote supports that consultation will be provided by the remote support provider.

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Prior to implementation is part of the team's planning process to implement remote support services.

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00:07:09.478 --> 00:07:21.869

The equipment speaks for itself says that hardware the sensors that we use and then the service delivery is that monthly implementation of remote supports. That's either the dashboard.

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00:07:21.869 --> 00:07:25.168

Are activating those sensors.

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00:07:29.514 --> 00:07:42.173

For those of you guys familiar with our assistive technology code, you'll notice that there is a component missing and that component has now become just a general standard for all of our remote support services. And that's the support and education piece.

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00:07:42.593 --> 00:07:46.793

And what this piece does is, it's provided by the remote support provider.

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00:07:47.098 --> 00:07:53.579

Add initial setup, and as requested when there's turnover or if there's updates to the equipment, our systems.

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00:07:53.579 --> 00:08:01.139

Basically, this is the education piece of how the the team can really use. The remote supports to support individuals.

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And, um, as I mentioned, our waiver cap has changed. We're gonna have a 30,000 dollar waiver cap, um, annual.

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00:08:12.059 --> 00:08:24.449

For remote support services, and it will include the response center in all pieces of remote support. So, even if that response center is being.

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00:08:24.449 --> 00:08:33.778

Provided by the community provider, it'll still be part of that 30,000 dollar cap um, and authorized under that GT. Modifier.

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00:08:33.778 --> 00:08:38.849

Assistive technology code um, of course there is an exception. Um.

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00:08:38.849 --> 00:08:43.229

To the cap, if 30,000 dollars doesn't cover your remote support services.

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00:08:44.938 --> 00:08:58.109

Thanks Emily. I think Dwayne this next. Okay. Thanks, Holly. And we'll move over to Dwayne and he'll explain the changes for her, the employment services, and the virtual delivery of those services.

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00:08:58.109 --> 00:09:07.979

Thank you Emily, so, as Emily had mentioned at the beginning, uh, in these waiver renewals, we are looking at adding virtual delivery of services.

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00:09:07.979 --> 00:09:11.698

To benefits, planning, career, planning, Pre, vocational.

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00:09:11.698 --> 00:09:20.428

Job development in support employment services, uh, as we have seen through the pandemic, we've seen a great value of individual being the access.

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Service providers, um, who may not be necessarily located in their own community.

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00:09:25.889 --> 00:09:30.509

But also the opportunity to use virtual delivery and supports and services.

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00:09:30.509 --> 00:09:34.408

To promote, um, independence and optimize autonomy.

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00:09:34.408 --> 00:09:41.009

In the workplace, prior to the pandemic, uh, we had already had elements within our employment services.

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00:09:41.009 --> 00:09:45.269

Where are the individual then that need to be physically present to deliver the services.

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00:09:45.269 --> 00:09:49.318

And so we're simply ensuring that we've embedded the ongoing.

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00:09:49.318 --> 00:09:53.519

Ability to deliver services through, uh, virtual delivery.

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00:09:53.519 --> 00:10:00.778

Settings, so, in the waiver application, um, what we're simply doing is clarifying when these services can be delivered.

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00:10:00.778 --> 00:10:05.158

And assuring that it is being delivered based upon the individuals informed choice.

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00:10:05.158 --> 00:10:08.849

And not just necessarily avidly providers convenience.

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00:10:08.849 --> 00:10:16.769

So, as you can see here, you know, we do need to ensure that a provider who's delivering virtual delivery of services.

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00:10:16.769 --> 00:10:19.828

That they are using a HIPPA compliant platform.

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00:10:19.828 --> 00:10:24.089

Uh, that will need to be identified in their, um.

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00:10:24.089 --> 00:10:27.989

And there, excuse me, their handbook.

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00:10:27.989 --> 00:10:31.678

Um, also, you know, it is based upon individual choice.

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00:10:31.678 --> 00:10:36.688

And that it is being delivered to insist that excuse me, assist the individual.

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00:10:36.688 --> 00:10:42.058

With improving their own functioning, uh, their ability to enhance interaction.

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00:10:42.058 --> 00:10:46.379

And the support meaningful relationships. So, as we go to the next slide.

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00:10:46.379 --> 00:10:53.668

Uh, the language that was added as to simply clarify the content and information that a provider would need to have available.

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00:10:53.668 --> 00:11:00.028

Uh, as part of their, uh, ongoing handbook and assurances and delivering the service to the individual.

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00:11:00.028 --> 00:11:05.428

As I noted earlier, we need to ensure that it is a HIPPA compliant platform.

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00:11:05.428 --> 00:11:09.298

Again, that the individuals been informed of their rights and privacy.

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00:11:09.298 --> 00:11:14.308

A, that it is a non public facing real time audio, visual connection.

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00:11:14.308 --> 00:11:19.198

We also would not be allowing just text messaging.

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00:11:19.198 --> 00:11:23.278

Or email, it actually needs to be a live audio visual connection.

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00:11:23.278 --> 00:11:26.879

Uh, for the delivery of the virtual, uh, option of services.

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00:11:26.879 --> 00:11:32.908

The individual can be utilizing their own device or the device that's provided to them. Right? The provider.

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00:11:32.908 --> 00:11:37.288

Uh, as we've noted again, we just want to ensure that this is done.

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00:11:37.288 --> 00:11:43.528

Based upon the informed choice, but there still must be a physical location where the individual could choose.

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00:11:43.528 --> 00:11:48.058

Uh, to receive in person, support, needed, necessary.

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00:11:48.058 --> 00:11:54.479

As we go on to the next slide, just kind of continuing some of the requirements for delivery.

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00:11:54.479 --> 00:11:59.578

Uh, again the individual always has the option to opt out of the services.

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00:11:59.578 --> 00:12:06.899

We need to ensure that this has been something that's been selected by the individual as part of their center person center, planning process.

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00:12:06.899 --> 00:12:12.058

And that the provider has policies around how the service would continue to.

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00:12:12.058 --> 00:12:16.019

Uh, the training That'll be provided with staff in those, uh, circumstances.

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00:12:16.019 --> 00:12:19.469

And how they're going to assess whether or not, it's appropriate.

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00:12:19.469 --> 00:12:26.188

For the individual, uh, also, you know, in case there is a health or safety need for the individual.

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00:12:26.188 --> 00:12:30.058

The provider would need to also identify how that support would be provided.

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00:12:30.058 --> 00:12:37.048

To the, and with that, um, we will transition back over to them.

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00:12:37.644 --> 00:12:45.384

Thanks, Dwayne, the next change that I'm going to go over is the professional assessment and monitoring change, as I mentioned early.

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00:12:45.384 --> 00:12:55.943

It's pretty simple change as far as we're changing in the terminology of the definition contractor to provider in that service definition.

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00:12:56.214 --> 00:13:04.344

And a reminder that the service is available in the partnership for hope comprehensive and the community support waiver, not in the waiver.

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00:13:06.149 --> 00:13:18.448

The next change that I wanted to go over was the specialized medical equipment. We're not really a change technically, because this is 10,000 has been our limit.

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00:13:18.474 --> 00:13:26.124

And it's been, it's been in the waiver manual. It's part of the Medicaid claims maximum.

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00:13:26.394 --> 00:13:38.004

What we're doing is just putting clarification in the waiver to also identify that 10,000 dollars per individual per year maximum. And you'll see that. Um.

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00:13:39.089 --> 00:13:44.129

Currently our waiver says that that we have a limit of 7.

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00:13:44.129 --> 00:13:50.489

7,500 with an exception allowed and so we'll add that exception.

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00:13:50.489 --> 00:13:55.589

Language to include the maximum limit of 10,000 dollars.

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00:14:02.548 --> 00:14:12.658

And now I'm going to turn it over to Shelley, and she's going to share the updates for our environmental accessibility deputation home and vehicle modifications.

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00:14:13.828 --> 00:14:27.774

Similarly, we have just a few simple changes. Some clarifying language that's gonna help streamline the definition for a service delivery. So, 1 of those 1st, ones is just the cleaning and removal of waste to bring your appliances from the environment.

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00:14:28.403 --> 00:14:43.134

This is going to be inserted just so it can be directly related to the construction work of the modification and to clarify that is not permitted as a standalone service. There's also some changes in regards to the vehicle accessibility, adoptions.

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00:14:43.854 --> 00:14:58.644

So, adaptations may not be furnished to adapt vehicles that are owned or lease by providers of waiver services. So, this is to match the language that we have for the whole modification in that any home that is provider owned or controlled cannot receive an.

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00:14:59.519 --> 00:15:09.389

Service and this will stay in true for the vehicles as well. Um, an additional vehicle clarification is adaptations ours.

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00:15:09.953 --> 00:15:22.793

R, I'm sorry, let me back up vehicle. Adaptions are specifically excluded in the waiver regularly scheduled upkeep and maintenance of the vehicle, except upkeep and maintenance of a modification funded by this waiver service.

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00:15:23.124 --> 00:15:31.644

So, regular maintenance of the vehicles expected to be covered by the individual. So such things as an oil change is considered to be regular maintenance.

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00:15:31.943 --> 00:15:44.514

However, maintenance to a monitoring modification will be considered only for those modifications funded by the waiver. So someone purchases a vehicle with modifications and the waiver was not access to purchase the modification.

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00:15:44.844 --> 00:15:48.173

The waiver cannot be access to maintain that modification.

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00:15:49.619 --> 00:15:52.708

Um, next slide. Okay. Um.

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00:15:52.708 --> 00:16:06.173

The assessment console and final review of the work performed by the occupational or physical therapist is built at the same quarter our rate as correlating waiver therapy service, contracted unit rate and combined may not exceed 48 units.

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00:16:06.173 --> 00:16:15.714

So, we utilize the, which is service code s565 anytime we need evaluation completed in order to request an modification.

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00:16:15.714 --> 00:16:23.693

We've also discovered that there are times when needs to be utilized throughout the course of that job completion.

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00:16:23.693 --> 00:16:36.053

So, if that is the case, we did put a cap in there, a 48 units per job, which would include evaluation in any followup that's required. It's also important to know that this will continue to be included in the.

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00:16:39.658 --> 00:16:51.778

Overall modification amount so, for example, if you were to authorize this service at a 1000 dollars, being that our limited 7,500, you still have 6,500 to use for the actual home modification job.

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00:16:51.778 --> 00:16:56.339

Service and repair to modifications funded through this waiver.

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00:16:56.364 --> 00:17:09.683

Are limited to 500 dollars annually, so this is consideration for a specific service and repair needs to previously installed modification. However, this would not include generalized repair and maintenance is in context with the current definition.

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00:17:09.683 --> 00:17:18.294

So, just a few clarifying language, um, updates and some, a few changes in there that will hopefully help streamline some of the processes.

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00:17:20.094 --> 00:17:34.794

I'll get it back to you, Emily. Thanks, Shelley. The next section is our personal assistant or P. a changes or clarifications and I believe we have Wanda on the call to go over those changes.

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00:17:35.098 --> 00:17:46.378

Good morning everybody on just a few changes to personal assistance in the waiver application. We are required to specify the type of service.

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Provider eligible to provide each service. The prior version of personal assistants provider type was very limiting only allowing a provider whose contract included dehabilitation or.

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Individualized supportive living to also contract for personal assistance, so we have expanded the provider qualification to include additional provider types, therefore, expanding the amount of providers who might contract for personal assistance.

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00:18:13.284 --> 00:18:23.874

Um, so we have added provider type community networking provider. We have added individual skill, development, provider, group, home provider and shared living provider.

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00:18:24.114 --> 00:18:38.634

So, what that means is any provider with that service on their contract who is certified for that service may also contract for personal assistance. So, while we added for clarifying provider testing also removed to 1.

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00:18:38.909 --> 00:18:48.419

We removed a system of technology provider previously that was included in the waiver definition as that is how we were funding remote. Um.

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00:18:48.419 --> 00:18:57.358

Response centers associated with remote support through our last waiver renewal. We removed.

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00:18:58.253 --> 00:19:09.473

The response center associated with remote support from the personal assistants, and we added it to the general assistive technology code. Um, 89999.

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00:19:09.503 --> 00:19:14.753

so any, um, sorry I'm having difficulty formulating words today.

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00:19:14.753 --> 00:19:26.334

Um, so any authorization needed for response center would now be authorized to the remote support code instead of 2 personal assistants next slide. Emily.

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00:19:30.538 --> 00:19:42.659

I'm also going to go over the shared living changes. We made some minor changes to this definition, but very meaningful. Um, we found in reviewing our waiver.

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00:19:42.983 --> 00:19:50.094

Application and wave manual in comparison with our shared living manual that we were inconsistent in some language.

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00:19:50.453 --> 00:20:02.304

And so we have modified that to update it and make all of our authorities consistent with the intent of the service definition and the language currently in the shared living manual.

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00:20:02.578 --> 00:20:07.618

And we did that by removing, uh, what's here and read of minor children.

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00:20:07.618 --> 00:20:15.598

So, um, our current or new language with this renewal is going to be parents. Um.

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00:20:15.598 --> 00:20:22.739

Parents legal guardians, and spouses can not be providers for their child ward or spouse.

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00:20:22.739 --> 00:20:37.499

So, parents in general, whether that's of a minor or an adult, that relationship excludes them from being able to be the child ward or or being able to be, um, the provider.

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00:20:37.499 --> 00:20:45.449

Of the individual, and that just aligns with what we already have in the shared living manual.

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00:20:45.449 --> 00:20:52.499

Next slide, so also in reviewing the application manual, we review.

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00:20:52.499 --> 00:20:58.108

We discovered that we had language missing that is current practice.

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00:20:58.253 --> 00:21:01.044

And reviewed by licensure and certification,

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00:21:01.044 --> 00:21:05.903

and through the PR review as staff qualifications and we,

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00:21:06.144 --> 00:21:07.703

in every other service definition,

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00:21:07.703 --> 00:21:14.304

we describe what staff must have to be deemed qualified to provide the service by way of age.

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00:21:14.548 --> 00:21:29.513

Um, education and training, and somehow in the shared living definition, we forgot to put that clarifying language in the actual application in manual, but we have been applying it providers, have been meeting it.

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00:21:30.144 --> 00:21:40.013

And so we corrected that by adding this language to the service definition. It is the same language that you can find in services group home.

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00:21:40.314 --> 00:21:48.084

They have direct support professionals must be 18 years of age, have a high school diploma, or it's equivalent.

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00:21:48.203 --> 00:22:00.564

They must have competency based training and CPR and 1st date training and preventing detecting and reporting of abuse and neglect prior to providing service training the implementation of each individual service plan within 1,

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00:22:00.564 --> 00:22:03.413

month of employment training and positive behavior,

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00:22:03.413 --> 00:22:08.723

support curriculum approved by the division within 3 months of employment
Additionally,

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00:22:08.723 --> 00:22:09.653

program staff,

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00:22:09.653 --> 00:22:17.874

administering medication must have successfully completed a course on the
medication Administration approved by the division regional office
medication.

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00:22:17.874 --> 00:22:26.753

Administration training must be updated every 2 years with successful
completion. So, that is consistent with the staff requirements and other
service definitions.

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00:22:26.784 --> 00:22:33.144

And we now have that in our application and in our seem to be manual.

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00:22:33.479 --> 00:22:40.019

So those are the updates for shared loving so I will send it back over to
your way. Emily.

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00:22:40.314 --> 00:22:52.673

Think Wanda, so that concludes our overview of our proposed changes in
our markets and partnership for hope waivers and the renewal.

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00:22:52.973 --> 00:22:57.564

These again would be tentatively effective. July 1 of 2023. we'll, um.

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00:23:00.479 --> 00:23:05.933

We'll have to go through the submission process and the review process
with CMS and of course, the approval.

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00:23:06.564 --> 00:23:21.203

So, right now if you guys, if anybody on the call has questions or
comments on the changes, you can send those to our mailbox and that's
mail at dot Mo dot. Gov.

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00:23:21.959 --> 00:23:30.298

We will be we will respond to your comments and as well as we will include those in a document that we.

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00:23:30.298 --> 00:23:39.868

We track all of our comments for the informal public period so I am not seeing any comments in the.

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00:23:39.868 --> 00:23:47.729

Chat, but I know cat sometimes you get them before we do. So, are you seeing any comments or questions?

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00:23:48.203 --> 00:23:48.594

No,

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00:23:48.594 --> 00:23:54.683

Nothing's come up if you have questions and comments,

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00:23:54.683 --> 00:24:03.834

it's just 25 after so you can feel free to drop those in the chat you can put them to everybody so that everybody sees your comment or question,

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00:24:03.834 --> 00:24:07.104

or put them to you can mark it to the panelists,

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00:24:07.134 --> 00:24:09.743

and we'll try to answer today.

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00:24:22.469 --> 00:24:27.479

I do have a question a request to go back to the a slides.

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00:24:33.298 --> 00:24:37.739

Yep, this is where it starts.

180

00:24:43.378 --> 00:24:49.739

And I will go to the next 1 here in a 2nd I want to give whoever requested that a chance to take a look at that.

181

00:24:51.148 --> 00:25:03.479

Slide and I will go ahead and go to the next slide and these will be available.

182

00:25:03.479 --> 00:25:10.259

After the webinar posted on our website under the.

183

00:25:10.259 --> 00:25:12.084
Want to say previous Webinars

184

00:25:25.463 --> 00:25:26.213
and let me see,

185

00:25:26.243 --> 00:25:27.084
there might be 1 more.

186

00:25:27.114 --> 00:25:28.134
Nope, that was it.

187

00:25:28.378 --> 00:25:35.429
I think I got them all.

188

00:25:41.398 --> 00:25:45.028
Any other questions or requests to see slides again.

189

00:25:55.888 --> 00:26:01.048
From the person that asked to go back to the a slides, she's asking.

190

00:26:01.048 --> 00:26:05.038
It was unclear on the 1st bullet. Is this, this allowed.

191

00:26:07.019 --> 00:26:12.568
Is that the cleaning? Maybe I'm trying to see let me what's the other 1.

192

00:26:12.568 --> 00:26:25.229
Okay, yeah, I would say it's this 1 cleaning and removal of waste degree
applicates appliances from the environment not related to construction
work approved through this service is disallowed.

193

00:26:26.308 --> 00:26:35.489
So, cleaning removal, waste, degree appliances from your from the
environment. The property is not allowed.

194

00:26:48.209 --> 00:26:53.038
We also got a question related to.

195

00:26:53.038 --> 00:27:04.019

I think it's, it's related to 80 Holly mentioned community providers in regards to 80. what is the definition of community provider?

196

00:27:04.019 --> 00:27:15.239

And what is the role in a T I'm going to go back to the 80 or really remote support slides?

197

00:27:15.239 --> 00:27:20.249

So, we right, um, I was referencing, um.

198

00:27:20.249 --> 00:27:31.858

The response center, so if someone is receiving remote supports in conjunction with services, for example, and their community contracted provider.

199

00:27:31.858 --> 00:27:35.638

Is going to be supporting that individual through the response center.

200

00:27:35.638 --> 00:27:48.209

Then that community provider would also Bill underneath that a 9999 GT code for that response center because that response center is part of the remote support services. There'll be beginning.

201

00:27:56.513 --> 00:28:10.673

Give Holly and thanks, Linda, when she, she clarified or she mentioned that when she was hearing it, it sound like it was allowed. So we'll be sure that we stress that in our next webinar on the 21st.

202

00:28:12.413 --> 00:28:26.753

Thank you Linda. Okay. I wanna actually, I don't know if this went to everybody.

203

00:28:26.784 --> 00:28:31.223

Yep, it did want to put in a comment in regards to the cleanup.

204

00:28:31.558 --> 00:28:34.858

And clarifying a little bit on that.

205

00:28:34.858 --> 00:28:44.638

That question basic clean up of home in general removal broken appliances stored in a basement is not.

206

00:28:47.878 --> 00:28:52.949
Removal of those items.

207

00:28:54.179 --> 00:29:08.124
For example, um, if someone is doing a bathroom remodel and your, you need to dispose of the toilet in the vanity that is part of the bid because they have to get rid of those things in order to install new.

208

00:29:08.574 --> 00:29:22.794
But we have seen some requests, and in some other entities definitions where they allow general clean up of the home, like, the whole job is just to go in and clean the home and to remove, um.

209

00:29:23.128 --> 00:29:26.848
Appliances, and it has nothing to do with.

210

00:29:26.848 --> 00:29:38.429
Um, modifying the home that's what we're trying to get at with that definition that, um, that generalize if it's not clean up related to an actual modification.

211

00:29:38.429 --> 00:29:40.884
Then it's not, it's not applicable.

212

00:30:27.503 --> 00:30:31.763
Okay well, I'm just waiting to see if we get any more questions or comments.

213

00:30:37.648 --> 00:30:41.519
He also has come up Emily. Okay.

214

00:30:41.519 --> 00:30:47.489
Just remind everybody, I'm going to go to that slide. Sorry? Moving forward.

215

00:30:47.993 --> 00:30:52.794
About our mailbox, so you're more than welcome to shoot us an email.

216

00:30:52.794 --> 00:31:04.614
If you think of something after the presentation that you meant to ask us, or came up later on, you thought about with these changes, you can send that to mail at damage dot. Gov.

217

00:31:04.919 --> 00:31:19.769

And I appreciate your time today, and I appreciate everybody joining our leads joining to help with the explanation of our change it proposed changes. We have another 1 on scheduled on the 21st of this month.

218

00:31:21.239 --> 00:31:26.364

Thank you guys bye.