



8/5/22

Provider Notice Portal Available Effective Immediately

The Provider Notice Portal is an electronic system through which the contractor notifies the Division of decisions to decline or terminate services as outlined in the FY23 DD POS Master Agreement 3.3.4 and 3.3.5.

- 3.3.4 The contractor may decline to provide services to a consumer for any reason within ten (10) calendar days after the service authorization is issued and prior to service implementation by submitting notice to the Department through the contractor notification portal.
- 3.3.5 The contractor shall not terminate services to a consumer without a thirty (30) days written notice to the consumer or the consumer's guardian, if a guardian has been appointed. The contractor shall provide notice to the Department through the contractor notification portal thirty (30) days prior to terminating services unless an earlier date is mutually agreed upon by the consumer, consumer's guardian and the Department.

Effective immediately, notifications addressed to the Division are to be submitted through the Provider Notice Portal.

The Provider Notice Portal can be accessed via the Division website.

[Information for Service Providers | dmh.mo.gov](https://dmh.mo.gov)

Provider Notice Portal