

WEBVTT

1 "Emily Luebbering" (2705392896)

00:00:00.925 --> 00:00:14.725

Webinar, my name's Emily and I'm the director of the federal programs unit with the oversight of our waivers and today we're going to do, we're going to go over some changes to the waiver.

2 "Emily Luebbering" (2705392896)

00:00:15.089 --> 00:00:18.389

Regarding the value based payment.

3 "Emily Luebbering" (2705392896)

00:00:18.389 --> 00:00:28.200

For our providers today will go through a timeline or of our milestones as we've worked towards valued based payments.

4 "Emily Luebbering" (2705392896)

00:00:28.200 --> 00:00:35.370

We'll also talk about how the budget for our value based payments are in relation to value.

5 "Emily Luebbering" (2705392896)

00:00:35.370 --> 00:00:38.490

And then, lastly, each of our, um.

6 "Emily Luebbering" (2705392896)

00:00:38.490 --> 00:00:48.660

Our leader leads for our incentives are on the call today to go over the value based incentives and explain a little bit more about each 1.

7 "Emily Luebbering" (2705392896)

00:00:54.570 --> 00:01:03.540

So, I'm going to start off by going over you on the slide that you're seeing right now is a timeline of our key value based milestones.

8 "Emily Luebbering" (2705392896)

00:01:03.540 --> 00:01:12.930

Value based payments are a payment approach that offers States a way to transition system.

9 "Emily Luebbering" (2705392896)

00:01:13.375 --> 00:01:26.755

Of payments from quantity or reversing providers per each individual service, based on value and moving to a based on value and quality of services.

10 "Emily Luebbering" (2705392896)

00:01:27.385 --> 00:01:41.515

So if you look at this slide, you can see all the way on the left hand side fiscal year 2019. we started the division started the process of moving towards valued based payments and planning for value based payments.

11 "Emily Luebbering" (2705392896)
00:01:41.545 --> 00:01:42.835
value based payments

12 "Emily Luebbering" (2705392896)
00:01:43.320 --> 00:01:46.710
By receiving a grant to work on.

13 "Emily Luebbering" (2705392896)
00:01:46.710 --> 00:01:53.520
The value based payments, and then as we work across the timeline.

14 "Emily Luebbering" (2705392896)
00:01:53.520 --> 00:01:59.970
We've done some revisions to our employment services to get ready for value based payments.

15 "Emily Luebbering" (2705392896)
00:01:59.970 --> 00:02:06.270
And then in quarter 3 of this 2022.

16 "Emily Luebbering" (2705392896)
00:02:06.270 --> 00:02:10.140
The general assembly, or legislation, the state of Missouri approved.

17 "Emily Luebbering" (2705392896)
00:02:10.140 --> 00:02:16.440
Budget items to include valued based incentives or valued based payments.

18 "Emily Luebbering" (2705392896)
00:02:16.915 --> 00:02:30.505
And then we move into fiscal year 2023, which is a quarter 1 where we're at right now where we, my unit has been working closely with the leads for each of the incentives to develop language to submit,

19 "Emily Luebbering" (2705392896)
00:02:30.505 --> 00:02:37.555
or to add to our waivers to support by U. based payments. by u based payments

20 "Emily Luebbering" (2705392896)
00:02:39.655 --> 00:02:53.395
With a plan of starting the implementation of our value based payments beginning of January of 2023. so, about 6 months or so from now, hoping to plan to implement those with the approval of on our waiver amendments.

21 "Emily Luebbering" (2705392896)
00:02:54.475 --> 00:02:56.215
on our waiver amendments

22 "Emily Luebbering" (2705392896)
00:03:00.960 --> 00:03:07.680
Spend a little bit about our fiscal year or 2023 budget for valued based payments.

23 "Emily Luebbering" (2705392896)
00:03:07.680 --> 00:03:16.350
This next slide gives you kind of a visual picture of how the division sees us moving from.

24 "Emily Luebbering" (2705392896)
00:03:16.350 --> 00:03:23.460
2022 to 2023 the full the flower on the left hand side of the the.

25 "Emily Luebbering" (2705392896)
00:03:23.815 --> 00:03:34.945
Picture provides where we are at, in fiscal year 2022, and where we're moving to a fiscal 2023 with our budget and our incentives and a plan for, for our division.

26 "Emily Luebbering" (2705392896)
00:03:34.945 --> 00:03:39.295
incentives and a plan for for our division

27 "Emily Luebbering" (2705392896)
00:03:40.675 --> 00:03:54.565
For instance, you can see the red flower paddle the baseline wages for stable workforce that was read in 2022, starting in fiscal year 2023, which is actually July 1st of 20. three which is actually july first of twenty

28 "Emily Luebbering" (2705392896)
00:03:54.900 --> 00:04:00.750
22, you can see that we move that from that red to, on the other.

29 "Emily Luebbering" (2705392896)
00:04:00.750 --> 00:04:04.980
On the right hand side, you'll see that. We moved to.

30 "Emily Luebbering" (2705392896)
00:04:04.980 --> 00:04:12.930
The green meaning that we've implemented baseline wages and that's that 15 dollar DSP wage.

31 "Emily Luebbering" (2705392896)
00:04:12.930 --> 00:04:18.840
That was implemented with the general assembly approval of our budget.

32 "Emily Luebbering" (2705392896)
00:04:20.550 --> 00:04:30.059
Can also see how we've moved from standardized rates, which we're orange, which is in progress in 2022 in 2003.

33 "Emily Luebbering" (2705392896)
00:04:30.059 --> 00:04:33.719
We've moved to green for implementing standardized.

34 "Emily Luebbering" (2705392896)

00:04:33.719 --> 00:04:37.619
Pay rates for our service providers.

35 "Emily Luebbering" (2705392896)
00:04:37.619 --> 00:04:44.249
So, we keep moving in a direction to make improvements with our, with our services.

36 "Emily Luebbering" (2705392896)
00:04:45.449 --> 00:04:59.759
Um, in in this model, so where does this take us for as a big picture for the division and for our individuals and families and other stakeholders.

37 "Emily Luebbering" (2705392896)
00:05:01.319 --> 00:05:10.229
We look at the big picture for our division for valued for value based care as improving individuals outcomes.

38 "Emily Luebbering" (2705392896)
00:05:10.229 --> 00:05:16.109
It includes rewarding those providers who facilitate quality outcomes.

39 "Emily Luebbering" (2705392896)
00:05:16.109 --> 00:05:21.239
And being good stewards of abuse of our money.

40 "Emily Luebbering" (2705392896)
00:05:21.239 --> 00:05:30.599
Our budget, so when you look at each of those 3 items are, um.

41 "Emily Luebbering" (2705392896)
00:05:30.599 --> 00:05:34.169
You will see, we kind of put under each 1 of those.

42 "Emily Luebbering" (2705392896)
00:05:34.169 --> 00:05:37.889
Individual are improving individual outcomes.

43 "Emily Luebbering" (2705392896)
00:05:37.889 --> 00:05:44.969
A health care, health care, access, quality and intervention, improving that through a.

44 "Emily Luebbering" (2705392896)
00:05:44.969 --> 00:05:55.079
Health risks, screening tool, the Hearst, and we'll talk about that more today tiered supports, which is also a 1 of our incentives that we are implementing.

45 "Emily Luebbering" (2705392896)
00:05:55.079 --> 00:06:07.499
You can see through social and community inclusion we have listed remote supports and 1 of our incentives that we'll discuss today is around remote supports.

46 "Emily Luebbering" (2705392896)
00:06:08.819 --> 00:06:15.779
And then if you look into this middle category rewarding and facilitating quality outcomes.

47 "Emily Luebbering" (2705392896)
00:06:15.779 --> 00:06:26.009
We have a skilled work force where we're rewarding DSP training levels, encouraging our DSPs to.

48 "Emily Luebbering" (2705392896)
00:06:26.009 --> 00:06:29.399
Complete additional training to.

49 "Emily Luebbering" (2705392896)
00:06:30.839 --> 00:06:35.729
Registered a British ship, which also encourages our. It's, um.

50 "Emily Luebbering" (2705392896)
00:06:35.729 --> 00:06:40.379
Mechanism for our DSP to learn best practice.

51 "Emily Luebbering" (2705392896)
00:06:40.379 --> 00:06:44.969
Which DSPs direct support professionals.

52 "Emily Luebbering" (2705392896)
00:06:48.449 --> 00:06:58.409
Along those lines for a stable and accessible workforce. We have the NCI staff stability's survey, which is our national core indicators.

53 "Emily Luebbering" (2705392896)
00:06:58.409 --> 00:07:03.809
And you will hear more about that instead of also today and then in the last.

54 "Emily Luebbering" (2705392896)
00:07:03.809 --> 00:07:13.319
Column the great public Stewart. Yeah. Great public stewards. We have accountability. Efficiency and transparency.

55 "Emily Luebbering" (2705392896)
00:07:13.319 --> 00:07:21.569
Well, in that category, we're looking at an AV or an electronic visit verification incentive.

56 "Emily Luebbering" (2705392896)
00:07:21.569 --> 00:07:26.609
So, as a whole.

57 "Emily Luebbering" (2705392896)
00:07:26.609 --> 00:07:30.209
The division wants to work towards.

58 "Emily Luebbering" (2705392896)

00:07:30.209 --> 00:07:38.159

Payments that encourage value quality efficiency, tied to value and quality.

59 "Emily Luebbering" (2705392896)

00:07:41.879 --> 00:07:50.249

The next section, we're going to go our next part of our presentation will be each of the 9 incentives that we're proposing for approval.

60 "Emily Luebbering" (2705392896)

00:07:50.249 --> 00:07:53.279

By we're going to.

61 "Emily Luebbering" (2705392896)

00:07:53.279 --> 00:07:58.709

Each of our leads will go over those 9 incentives and explain why the incentive.

62 "Emily Luebbering" (2705392896)

00:07:58.709 --> 00:08:10.799

Is important kind of how it works and how it and then how those tie together with what I just showed you as our big picture for our, um, our division on valued based care.

63 "Emily Luebbering" (2705392896)

00:08:15.689 --> 00:08:25.439

So, the 1st, 1, we're going to talk about today, is the Hearst or the health risk screening tool and I'm Kim stuck with the division.

64 "Emily Luebbering" (2705392896)

00:08:25.439 --> 00:08:28.439

Well, well, let me explain this 1.

65 "Kimberly Stock" (2052688896)

00:08:30.119 --> 00:08:35.489

Externally good afternoon. Everyone so the HR team.

66 "Kimberly Stock" (2052688896)

00:08:35.489 --> 00:08:42.899

Yes, can you hear me a little bit louder? Thank you. Okay the stands for the health risk screening tool.

67 "Kimberly Stock" (2052688896)

00:08:42.899 --> 00:08:52.709

And the, why behind this particular initiative is to incentivize applicable providers to initiate the, her screening process.

68 "Kimberly Stock" (2052688896)

00:08:52.709 --> 00:08:58.739

Prior to current targeted, statewide implementation, which is currently May of 2023.

69 "Kimberly Stock" (2052688896)

00:08:58.739 --> 00:09:08.729

The, the health risk screen is a tool used to provide early detection of health risk destabilization for individuals.

70 "Kimberly Stock" (2052688896)

00:09:08.729 --> 00:09:17.969

The completion of the, the health risk screen will align with the individual's annual individualized support plan or ISP meeting.

71 "Kimberly Stock" (2052688896)

00:09:17.969 --> 00:09:30.149

The 1st, information will serve to support the team with the identification of implementation strategies to mitigate risk and improve health outcomes for the individual receiving.

72 "Kimberly Stock" (2052688896)

00:09:30.149 --> 00:09:44.129

Services the who in regards to who the, this current initiative applies to his current contracted waiver, residential service providers.

73 "Kimberly Stock" (2052688896)

00:09:44.129 --> 00:09:51.149

And providers serving individuals receiving division of DD 915.

74 "Kimberly Stock" (2052688896)

00:09:51.149 --> 00:09:55.889

Community based services or way, or services.

75 "Kimberly Stock" (2052688896)

00:09:57.599 --> 00:10:05.549

What they'll be receiving is a standardized 1 time payment, right? It's calculated at 72 dollars and 20 cents.

76 "Kimberly Stock" (2052688896)

00:10:05.549 --> 00:10:20.459

For the completion of each individual's initial health risk screening tool during the identified timeframe, we've also provided a link a direct link on this slide. That will give you some more information in relation to the Missouri.

77 "Kimberly Stock" (2052688896)

00:10:20.459 --> 00:10:26.129

Hr is to your project next slide please.

78 "Kimberly Stock" (2052688896)

00:10:27.179 --> 00:10:34.349

And at this time, I would be turning the presentation over to re, Evans. He'll be speaking regarding tier supports.

79 "Rhi Evans" (2158109440)

00:10:37.739 --> 00:10:45.539

Excellent. Thank you Kim. Good afternoon. Everybody I'm going to talk through the tiered supports incentives.

80 "Rhi Evans" (2158109440)
00:10:45.539 --> 00:10:50.189
Be a little context before I go through the Y who, and what.

81 "Rhi Evans" (2158109440)
00:10:50.189 --> 00:10:53.729
Hopefully many of you have heard of tiered supports before.

82 "Rhi Evans" (2158109440)
00:10:53.729 --> 00:10:58.469
It's something that the division has been interested in for about a decade. Now.

83 "Rhi Evans" (2158109440)
00:10:58.469 --> 00:11:11.009
The way tiered supports works is it's a combination of a standard assessment that looks for components of best practice for universal positive behavior support.

84 "Rhi Evans" (2158109440)
00:11:11.009 --> 00:11:20.459
And it's combined with ongoing consultation that division staff offers to agencies to help them build up those best practice components.

85 "Rhi Evans" (2158109440)
00:11:20.459 --> 00:11:33.839
As we're moving toward value, based purchasing, we're going to separate those 2 things. The payment is going to be based on the best practice components and consultations going to be separate from that.

86 "Rhi Evans" (2158109440)
00:11:33.839 --> 00:11:42.869
So, providers won't have to work with us to earn the payment, but they do have to have best practice, positive behavior, support in place.

87 "Rhi Evans" (2158109440)
00:11:43.434 --> 00:11:55.104
When you look at the Y, here, we know over 10, we have 10 years of data that shows that when you have these best practice, positive support elements in place,

88 "Rhi Evans" (2158109440)
00:11:55.464 --> 00:12:09.774
what you get is a lot less challenging situations. People have a better quality of life. There's less restrictive interventions, less of a need for law enforcement or hospitalizations. There's less staff turnover.

89 "Rhi Evans" (2158109440)
00:12:09.924 --> 00:12:12.594
So the data shows that really having these.

90 "Rhi Evans" (2158109440)
00:12:12.869 --> 00:12:21.539

Components in place really does lead to a better quality of life for individuals for the provider and for the staff working with them.

91 "Rhi Evans" (2158109440)
00:12:21.539 --> 00:12:24.959
Um, so who does this.

92 "Rhi Evans" (2158109440)
00:12:24.959 --> 00:12:33.809
Well, the payment is for any service provider agency that's providing individual supported living service.

93 "Rhi Evans" (2158109440)
00:12:33.809 --> 00:12:38.999
We want we wanted to open it up to more, but that's where we're going to start with this time around.

94 "Rhi Evans" (2158109440)
00:12:38.999 --> 00:12:53.009
And the payments are 2 separate payments. We have our monthly payment for just giving us data even if the numbers are 0, it still counts as giving us data. As long as you fill out our.

95 "Rhi Evans" (2158109440)
00:12:53.009 --> 00:12:59.219
Data elements on the online form, you will get a monthly payment of 174 dollars.

96 "Rhi Evans" (2158109440)
00:12:59.219 --> 00:13:03.059
And then separate from that, we have a quality payment.

97 "Rhi Evans" (2158109440)
00:13:03.059 --> 00:13:07.529
And that is based on the level of.

98 "Rhi Evans" (2158109440)
00:13:07.529 --> 00:13:12.179
Implementation of those key positive support components.

99 "Rhi Evans" (2158109440)
00:13:12.179 --> 00:13:23.634
Um, and that is a maximum of 15,000 dollars. If you are fully implementing, if you are moderately or medium implementing, it would be 70 of that.

100 "Rhi Evans" (2158109440)
00:13:23.634 --> 00:13:29.904
And if you are low implementing, it would be 40 of that. And that would be on a quarterly. quarterly

101 "Rhi Evans" (2158109440)
00:13:30.269 --> 00:13:45.234

Basis and this slide here shows you the tool that we are going to build into the online form for that quality payment this does live on our tiered supports

102 "Rhi Evans" (2158109440)
00:13:45.234 --> 00:13:55.824

webpage. So, if providers wanted to log in and self, assess to see whether they would currently qualify for low, moderate or high, they could do. So.

103 "Rhi Evans" (2158109440)
00:13:56.159 --> 00:14:08.189

Like I said, it's going to be housed on an online form. We've tried to make it as objective as possible as possible. So there's no room for interpretation.

104 "Rhi Evans" (2158109440)
00:14:08.189 --> 00:14:15.959

And as with all of the other payments, these are set to start January 1st of 2023.

105 "Rhi Evans" (2158109440)
00:14:19.499 --> 00:14:24.839

And now I'm going to turn it over to Wanda Crocker. Who's going to talk to you about remote support?

106 "Wanda Crocker" (3987608064)
00:14:28.014 --> 00:14:33.414

Afternoon everybody on remote supports, we've developed a value based incentive.

107 "Wanda Crocker" (3987608064)
00:14:33.414 --> 00:14:43.434

It's truly a cost savings model, but it's, it's being housed or covered under the value based incentive payments.

108 "Wanda Crocker" (3987608064)
00:14:43.824 --> 00:14:51.114

Um, so it's slightly different in how it's calculated, but the who is any individualized supported living.

109 "Wanda Crocker" (3987608064)
00:14:51.419 --> 00:15:04.529

And in home respite provider, who has transitioned, or will transition from paid staff, support ours to remote support hours, which results in an overall reduction in budget due to reduce staffing ours.

110 "Wanda Crocker" (3987608064)
00:15:04.529 --> 00:15:19.109

The, what is a 15% payment of the state share of savings for each 6 month period? So, the state share is currently 33.99% and they would get 15% of that percentage.

111 "Wanda Crocker" (3987608064)

00:15:19.109 --> 00:15:22.739
Why would we be doing.

112 "Wanda Crocker" (3987608064)
00:15:24.029 --> 00:15:38.724

The value based payment, um, there is an increased independence. We have success story after success story, posted online illustrating people who have been using this service as far back. In some cases as 2012.

113 "Wanda Crocker" (3987608064)
00:15:38.724 --> 00:15:39.624
thousand and twelve

114 "Wanda Crocker" (3987608064)
00:15:39.899 --> 00:15:48.029

Stories of people who have very difficult life challenges who have been very successful in using remote supports.

115 "Wanda Crocker" (3987608064)
00:15:48.029 --> 00:15:59.489

The Y is also a reduction in stress level of overall, not only a reduction in stress level as in a provider won't need as many staff.

116 "Wanda Crocker" (3987608064)
00:15:59.489 --> 00:16:13.554

But also a reduction for the individual staff person who maybe actually is to focus on helping people or teaching skills instead of generic oversight. They're there when the person really needs them not all the time.

117 "Wanda Crocker" (3987608064)
00:16:13.854 --> 00:16:23.154

And of course many providers are developing career paths for their DSPs. Through implementation of remote support systems and of course, last, but not least.

118 "Wanda Crocker" (3987608064)
00:16:23.459 --> 00:16:32.159

There is a savings to the state when a provider implements remote supports in conjunction with other services, or instead of other services.

119 "Wanda Crocker" (3987608064)
00:16:33.959 --> 00:16:39.929

The wind is oh, I think we lost the slide.

120 "Emily Luebbering" (2705392896)
00:16:42.929 --> 00:16:49.289

The wind will be well, there was a slide with beginning when, and how.

121 "Wanda Crocker" (3987608064)
00:16:49.289 --> 00:16:54.509

So before a couple before that.

122 "Wanda Crocker" (3987608064)
00:16:54.509 --> 00:16:57.809
So, our slides are all kind of mixed up.

123 "Wanda Crocker" (3987608064)
00:16:58.284 --> 00:17:12.924
But I'll go over the when and how, anyway, um, because we're supposed to, and we were playing with a slide deck this morning, I think, maybe we deleted something we weren't supposed to, um, the, when, like, many of the other, um,

124 "Wanda Crocker" (3987608064)
00:17:12.984 --> 00:17:27.624
value based payments is starting January. 1st of 2023 for state, fiscal year 2023 meaning if approved it would go back. We would be looking in January at savings incurred, um, for the fiscal year starting. um for the fiscal year starting

125 "Wanda Crocker" (3987608064)
00:17:27.809 --> 00:17:30.599
Of 2022.

126 "Wanda Crocker" (3987608064)
00:17:30.599 --> 00:17:37.409
How is the savings going to be calculated? It is a savings on the.

127 "Wanda Crocker" (3987608064)
00:17:37.409 --> 00:17:40.529
It's based on the month, um.

128 "Wanda Crocker" (3987608064)
00:17:40.529 --> 00:17:50.129
Calculated monthly for the previous 6 month, period, and a provider may earn the quality payment up to twice a year. Um, so.

129 "Wanda Crocker" (3987608064)
00:17:50.129 --> 00:17:59.999
So, we would look at the last 6 month, period, and look at it month by month because each month could incur a different savings, depending on the support that was in place during that month.

130 "Wanda Crocker" (3987608064)
00:18:03.059 --> 00:18:06.119
The next slide is supposed to be the, how.

131 "Wanda Crocker" (3987608064)
00:18:07.439 --> 00:18:14.939
I don't know if that is in there Emily the slide you're showing is actually the 1 after the, how.

132 "Emily Luebbering" (2705392896)
00:18:14.939 --> 00:18:20.879
Yeah, so we, we have an abbreviated slide deck for a half audience.

133 "Wanda Crocker" (3987608064)

00:18:21.024 --> 00:18:30.114

Okay, so so the, how of how we're doing remote support is again, we're looking at the savings,

134 "Wanda Crocker" (3987608064)

00:18:30.114 --> 00:18:38.634

being calculated for each of the 6 previous months of the calendar year the provider may earn the quality payment up to 2 times a year.

135 "Wanda Crocker" (3987608064)

00:18:39.084 --> 00:18:50.874

Um, meaning that if they submit an invoice in January for the 1st, 6 month, period for an individual, they would also be eligible to submit an invoice during the 2nd, 6 month period.

136 "Wanda Crocker" (3987608064)

00:18:50.879 --> 00:19:04.284

For the same person, if remote support remain in place and a savings was recognized and how we're going to do that, um, there's a couple of different ways, because it impacts both services and rest of the staff.

137 "Wanda Crocker" (3987608064)

00:19:04.524 --> 00:19:14.004

So, in conjunction with when remote support is implemented with services after the services we're implemented, we would be looking at.

138 "Wanda Crocker" (3987608064)

00:19:14.339 --> 00:19:20.309

The hours of authorized for the individualized supportive living.

139 "Wanda Crocker" (3987608064)

00:19:20.309 --> 00:19:24.509

In the month, prior to the initial remote support implementation.

140 "Wanda Crocker" (3987608064)

00:19:24.509 --> 00:19:27.929

At the current unit rate reimbursement. So what.

141 "Wanda Crocker" (3987608064)

00:19:27.929 --> 00:19:41.939

What we're showing you right now is what I'm going to go over next and give you some monetary, actual numbers to look at because sometimes it makes more sense there but for some of these people, we'll have to go back to 2012 to see how many hours of support were they getting.

142 "Wanda Crocker" (3987608064)

00:19:41.939 --> 00:19:48.449

Prior to, um, the prior to the.

143 "Wanda Crocker" (3987608064)

00:19:48.449 --> 00:19:52.229

Sorry, trying to read and speak at the same time. Um.

144 "Wanda Crocker" (3987608064)
00:19:52.229 --> 00:19:55.439
Prior to the, um.

145 "Wanda Crocker" (3987608064)
00:19:55.439 --> 00:20:01.739
Implementation of remote supports, and then we will subtract the current hours of remote supports.

146 "Wanda Crocker" (3987608064)
00:20:03.119 --> 00:20:06.929
And any remote support in place to come up with.

147 "Wanda Crocker" (3987608064)
00:20:06.929 --> 00:20:11.189
What that quality incentive? What that savings was.

148 "Wanda Crocker" (3987608064)
00:20:11.189 --> 00:20:15.449
Um, we'll also we also have a scenario where.

149 "Wanda Crocker" (3987608064)
00:20:15.449 --> 00:20:27.474
Um, when 2 services are implemented simultaneously, so someone's new to services, and they are implementing in conjunction, um, at the same time with remote supports.

150 "Wanda Crocker" (3987608064)
00:20:27.684 --> 00:20:32.004
Uh, we would assume for the savings context the, what?

151 "Wanda Crocker" (3987608064)
00:20:32.004 --> 00:20:43.374
The person would have paid for their share of 24 hour supports if we had not implemented remote supports and when we implement remote supports and Russ, but we would be looking at the average number of respite hours per month. month

152 "Wanda Crocker" (3987608064)
00:20:43.709 --> 00:20:47.309
In the previous year, because respite is not.

153 "Wanda Crocker" (3987608064)
00:20:47.309 --> 00:20:51.509
A standard standing line items, so we would have to go with the average.

154 "Wanda Crocker" (3987608064)
00:20:51.509 --> 00:20:54.779
So, on the slide that Emily is showing here.

155 "Wanda Crocker" (3987608064)
00:20:54.779 --> 00:20:59.219
It is an illustration of, um.

156 "Wanda Crocker" (3987608064)

00:21:00.299 --> 00:21:06.959

How we would actually do that. So, this is an illustration of someone who came into remote support and fiscal year 18.

157 "Wanda Crocker" (3987608064)

00:21:06.959 --> 00:21:19.409

They were getting 1 on 124 hours a day, just to simplify and the hourly rate in 2018 was 7,950. so, the monthly rate was 12,775.

158 "Wanda Crocker" (3987608064)

00:21:19.409 --> 00:21:33.809

Today that same budget would cost us 2,650,630 because the fiscal year 23 hourly rate is now 3631. so we would bring what would that cost us today?

159 "Wanda Crocker" (3987608064)

00:21:33.809 --> 00:21:46.649

If it implemented, and then in the yellow is all of the items that we're going to subtract from the orange. So we would look at what's their budget today in? So they decrease from 730 hours to 486.

160 "Wanda Crocker" (3987608064)

00:21:46.649 --> 00:21:52.199

So that now, class for 17,670, we would subtract the.

161 "Wanda Crocker" (3987608064)

00:21:52.199 --> 00:22:03.329

Amount of response center if 1 exists per month, and of course, the technology component. So, in this scenario, there's a total savings of 6,395 dollars and 71 cents.

162 "Wanda Crocker" (3987608064)

00:22:03.329 --> 00:22:07.019

The state share of that is 19,390.

163 "Wanda Crocker" (3987608064)

00:22:07.019 --> 00:22:10.589

And the value based payment, the 15% of the state share.

164 "Wanda Crocker" (3987608064)

00:22:10.589 --> 00:22:16.769

And then the 6 month payment, for this example, would be 1956 dollars and 51 cents.

165 "Wanda Crocker" (3987608064)

00:22:17.849 --> 00:22:30.239

So that's a really quick rundown of the math. It is just 1 example I did the easiest 730 just to represent ours, but there are many different scenarios and we'll have to be individually evaluated.

166 "Wanda Crocker" (3987608064)

00:22:30.239 --> 00:22:37.649

And so now I am turning it over to hiker, to talk about DSP training levels.

167 "Wanda Crocker" (3987608064)

00:22:39.714 --> 00:22:50.784

Thanks Ronda, I am as wanted to sit here to talk to you about the DSP, the direct support professional training levels. Who is this for?

168 "Wanda Crocker" (3987608064)

00:22:51.204 --> 00:23:05.004

This is for any waiver service, non, licensed, professional staff, delivering, contracted services, including and we have a nice long list there for you. That will be up on the screen.

169 "Wanda Crocker" (3987608064)

00:23:05.124 --> 00:23:07.644

Will you have this tested on our webpage? So I won't.

170 "Wanda Crocker" (3987608064)

00:23:07.649 --> 00:23:11.099

Go down through that and read all of those to, you.

171 "Wanda Crocker" (3987608064)

00:23:11.099 --> 00:23:20.489

Why are we offering these DSP training levels? We know that with that the training and staff retention goes hand in hand.

172 "Wanda Crocker" (3987608064)

00:23:20.489 --> 00:23:27.389

Employees will be a national best practice skills and we're also looking at the mitigation of risk and improve individual outcomes.

173 "Wanda Crocker" (3987608064)

00:23:30.744 --> 00:23:44.604

So, with the next slide, what is it this is training that's provided in an online learning platform that's powered by reliance we have that available on for folks to access with an access point,

174 "Wanda Crocker" (3987608064)

00:23:44.604 --> 00:23:53.184

being on our division webpage as well as contracted providers that may have their own sub portal that they can use to access that.

175 "Wanda Crocker" (3987608064)

00:23:53.729 --> 00:24:00.839

There are 3 payment levels with this incentives. The 1st.

176 "Wanda Crocker" (3987608064)

00:24:00.839 --> 00:24:07.259

Payment level is a 1% of claims, and there is a type on the slide. So everyone hear me.

177 "Wanda Crocker" (3987608064)

00:24:07.259 --> 00:24:11.189

That percentage should say 90% not 95.

178 "Wanda Crocker" (3987608064)
00:24:11.189 --> 00:24:16.499
So, it should read that it's 1% of claims with 90%.

179 "Wanda Crocker" (3987608064)
00:24:16.499 --> 00:24:30.509
Dsp workforce has been there for 6 months and has completed the level 1 DSP training. So, 2 pieces to that 90% of staff that have been there 6, 6 months.

180 "Wanda Crocker" (3987608064)
00:24:30.594 --> 00:24:40.074
And have completed level 1 training, there's another 1% of claims when 50% of the staff that has been there within 6 months,

181 "Wanda Crocker" (3987608064)
00:24:40.464 --> 00:24:49.854
and have maintained they completed maintain level 1. and then 50% have reached that level 2 training. level two training

182 "Wanda Crocker" (3987608064)
00:24:50.249 --> 00:25:00.839
And then another 1, when they reach 50% reached, 1% are level 1 and level 2 training and maintain that. And then.

183 "Wanda Crocker" (3987608064)
00:25:00.839 --> 00:25:12.659
Um, have completed the level 3 trading and for that 1, it changes from 6 months tenure to 1 year, 10 year. That has to be with the same agency. So quick recap, 3 levels.

184 "Wanda Crocker" (3987608064)
00:25:12.659 --> 00:25:16.259
Um, level, 1 training, 6 months in here.

185 "Wanda Crocker" (3987608064)
00:25:16.259 --> 00:25:22.799
At 90% level 250% 6 months.

186 "Wanda Crocker" (3987608064)
00:25:22.799 --> 00:25:28.709
The level 3 is level 3 training and 1 year.

187 "Wanda Crocker" (3987608064)
00:25:28.709 --> 00:25:33.599
So and providers can receive that quality payment twice a year.

188 "Wanda Crocker" (3987608064)
00:25:33.599 --> 00:25:38.549
And then when.

189 "Wanda Crocker" (3987608064)
00:25:38.549 --> 00:25:44.579
Oh, I forgot we have an abbreviated slide deck. Um.

190 "Wanda Crocker" (3987608064)

00:25:44.579 --> 00:25:58.379

So, with that, I will transition this into the registered partnership, which I will tell you that we have worked very hard to make sure that our training level also helps with support this incentive, which is the.

191 "Wanda Crocker" (3987608064)

00:25:58.379 --> 00:26:12.204

The registered apprenticeship program again for best way to waiver service providers, they can participate in direct support, professional register, finish apprenticeship program.

192 "Wanda Crocker" (3987608064)

00:26:12.654 --> 00:26:17.394

That includes a 1 time payment of 1560 dollars. five hundred and sixty dollars

193 "Wanda Crocker" (3987608064)

00:26:17.669 --> 00:26:23.909

150% with 50% completion in 1 payment. 1560.

194 "Wanda Crocker" (3987608064)

00:26:23.909 --> 00:26:26.969

1560 dollars.

195 "Wanda Crocker" (3987608064)

00:26:26.969 --> 00:26:32.819

Um, was successful completion of the, the apprenticeship program that and again, I.

196 "Wanda Crocker" (3987608064)

00:26:32.819 --> 00:26:37.524

With that a previous slide deck I want to make sure that I don't get too ahead of myself.

197 "Wanda Crocker" (3987608064)

00:26:38.394 --> 00:26:53.034

I will tell you that that registered apprenticeship apprenticeship program is a combination of training courses and the aligned with those training levels that we previously discussed as

198 "Wanda Crocker" (3987608064)

00:26:53.034 --> 00:26:57.234

well as more of an, on the job hours of learning.

199 "Wanda Crocker" (3987608064)

00:26:57.869 --> 00:27:11.544

And then why we know that investing in those folks, and making sure that we spend time in investing in that helps to build a talent acquisition pipeline that includes Pre staff,

200 "Wanda Crocker" (3987608064)

00:27:11.544 --> 00:27:18.804

retention employees, getting national best practice skill. And again there's mitigation of risk and improved individual outcomes.

201 "Wanda Crocker" (3987608064)

00:27:22.764 --> 00:27:35.844

And the other incentives that I would want that I want to share with you is regarding employment reporting again HTPS contracted employment services providers for this 1 what is it?

202 "Wanda Crocker" (3987608064)

00:27:36.149 --> 00:27:41.609

It's a payment of 55 dollars for reporting as outlined in the provider contracts.

203 "Wanda Crocker" (3987608064)

00:27:41.609 --> 00:27:47.429

This payment is only for a service reporting episode where the provider completes a 100.

204 "Wanda Crocker" (3987608064)

00:27:47.429 --> 00:27:59.519

The activities reports containing all the required data points, then we want that information. We want folks to provide that to us and this incentive will.

205 "Wanda Crocker" (3987608064)

00:27:59.519 --> 00:28:13.139

Give you something in return for that, and why, as it said, incentivize providers to share data, then that data can be used for benchmarking performance to inform future development and value based payment.

206 "Wanda Crocker" (3987608064)

00:28:13.139 --> 00:28:24.869

And with that, I believe that I will pass the the time back to Ken stock. Thank you. Hi.

207 "Kimberly Stock" (2052688896)

00:28:24.869 --> 00:28:38.309

The next initiative that we'll be speaking about today is the National core indicator, or NCI staff, stability survey. This is a particular survey. The division has participated in.

208 "Kimberly Stock" (2052688896)

00:28:38.309 --> 00:28:47.069

For several years now, and who it applies to our current contracted 9,915.

209 "Kimberly Stock" (2052688896)

00:28:47.069 --> 00:28:50.519

On the community based service.

210 "Kimberly Stock" (2052688896)

00:28:50.519 --> 00:28:59.159

Through the waiver providers and so the providers are providing residential services in home and non residential services.

211 "Kimberly Stock" (2052688896)
00:29:00.539 --> 00:29:07.589

What they will be receiving through this initiative is an annual lump sum payment of 2000 dollars for qualifying provider.

212 "Kimberly Stock" (2052688896)
00:29:07.589 --> 00:29:15.839

And the intent is to incentivize providers to participate in this annual survey to gain information.

213 "Kimberly Stock" (2052688896)
00:29:15.839 --> 00:29:22.949

And it is again on an annual basis that this NCI staff stability survey is completed.

214 "Kimberly Stock" (2052688896)
00:29:22.949 --> 00:29:27.569

The National coordinators are NCI staff stability survey collects.

215 "Kimberly Stock" (2052688896)
00:29:27.569 --> 00:29:36.714

Specific information on the direct support, professional or DSP workforce and Missouri it includes information pertaining to staff wages,

216 "Kimberly Stock" (2052688896)
00:29:36.744 --> 00:29:49.644

retention and turnover this particular survey and the data that is provided supports the divisions policy and program development to enhance the retention efforts and training needs of the DSP workforce.

217 "Kimberly Stock" (2052688896)
00:29:52.229 --> 00:29:59.069

The next initiative, I'll be turning over to Emily, delivering to speak about electronic visit verification or.

218 "Emily Luebbering" (2705392896)
00:29:59.964 --> 00:30:00.714

Thanks, Kim.

219 "Emily Luebbering" (2705392896)
00:30:02.364 --> 00:30:14.154

So our last 1 to discuss today is our electronic visit verification and if you receive or 1 of your loved ones, receives personal assistant through our agency,

220 "Emily Luebbering" (2705392896)
00:30:14.334 --> 00:30:17.574

this is an incentive for those agencies to.

221 "Emily Luebbering" (2705392896)
00:30:18.239 --> 00:30:30.359

To provide the correct information that should be sent to sent to the, with the electronic visit verification. So the incentives for any agency personal assistant.

222 "Emily Luebbering" (2705392896)

00:30:30.359 --> 00:30:37.739

That successfully connects and transfers the required verified records to our state system.

223 "Emily Luebbering" (2705392896)

00:30:39.324 --> 00:30:42.984

If you're familiar with that, if you've had somebody with your provider,

224 "Emily Luebbering" (2705392896)

00:30:42.984 --> 00:30:56.424

come in and say they have to clock in clock out through an electronic method it is a requirement through the federal government CMS for that electronic clocking in and clocking out.

225 "Emily Luebbering" (2705392896)

00:30:57.294 --> 00:31:04.734

Ensuring that the, the personal assistant is is with you during that time and, um.

226 "Emily Luebbering" (2705392896)

00:31:05.069 --> 00:31:08.609

That they're supposed to be scheduled.

227 "Emily Luebbering" (2705392896)

00:31:08.609 --> 00:31:20.129

So, with that we are incentivizing or encouraging our PR agency providers to make sure that they're submitting, at least 80% or more.

228 "Emily Luebbering" (2705392896)

00:31:20.129 --> 00:31:29.129

To to the claim system with the correct information the correct electronic verification. Sorry.

229 "Emily Luebbering" (2705392896)

00:31:29.129 --> 00:31:33.839

The payment that the providers will receive is the least they can.

230 "Emily Luebbering" (2705392896)

00:31:33.839 --> 00:31:37.139

2 times a year, um.

231 "Emily Luebbering" (2705392896)

00:31:37.139 --> 00:31:48.839

And they get, they would receive 1% of the payments that they have submitted that have been paid with, with correct information on that electronic verification.

232 "Emily Luebbering" (2705392896)

00:31:49.884 --> 00:32:01.764

So, why is it important that we encourage our providers to be successful with those electronic visit? Verifications? Electronic Timekeeping is a best practice.

233 "Emily Luebbering" (2705392896)

00:32:02.604 --> 00:32:17.334

It adds efficiencies, provides quicker payments to our providers, allows for better coordination of care, easier scheduling for time and then minimizing some billing errors.

234 "Emily Luebbering" (2705392896)

00:32:17.334 --> 00:32:18.234

That can occur.

235 "Emily Luebbering" (2705392896)

00:32:18.599 --> 00:32:30.209

So, our incentive is to encourage our agency providers, and this is not an incentive for our self directed PA providers just the agency.

236 "Emily Luebbering" (2705392896)

00:32:30.209 --> 00:32:35.609

For that this incentive to make sure that they're submitting the required.

237 "Emily Luebbering" (2705392896)

00:32:35.609 --> 00:32:42.239

6 points or 6 data points that they have to for the federal government, and the state requirements.

238 "Emily Luebbering" (2705392896)

00:32:45.959 --> 00:33:00.479

So, that concludes the presentation today regarding our 9 incentives that the division has put together for approval by CMS, kind of wanted to go over quickly a reminder how this.

239 "Emily Luebbering" (2705392896)

00:33:00.774 --> 00:33:15.264

We talked a lot about provider payments today related to these incentives, but how it all works together with the big picture. If you remember if you remember recall 1 of the pieces of the pie was.

240 "Emily Luebbering" (2705392896)

00:33:16.194 --> 00:33:29.934

Improving individual outcomes, and how we see that working together with these incentives, as we incentivize our providers to provide the best care they can for our individuals through, for instance,

241 "Emily Luebbering" (2705392896)

00:33:29.934 --> 00:33:31.404

the health risk.

242 "Emily Luebbering" (2705392896)

00:33:31.679 --> 00:33:41.789

Screening tool, it's a way to detect health risk and individuals, health risks and assure that proper care and support is identified.

243 "Emily Luebbering" (2705392896)

00:33:42.264 --> 00:33:56.034

And can be addressed and then our, for instance, the tiered supports, it also incentivizes our providers to develop systems, best practice to support our individuals for a higher quality of life.

244 "Emily Luebbering" (2705392896)

00:33:56.334 --> 00:34:10.464

So, if we can incentivize our providers to use our use that system, that, or that process for tiered supports and remote supports is about encouraging independence for our individuals. If it works for that individual.

245 "Emily Luebbering" (2705392896)

00:34:11.789 --> 00:34:14.429

Wanda mentioned there are.

246 "Emily Luebbering" (2705392896)

00:34:14.429 --> 00:34:28.169

Story after story of how it has been successful, provided independents for individuals fills in maybe some gaps or making a feeling of of.

247 "Emily Luebbering" (2705392896)

00:34:29.819 --> 00:34:34.859

What I want to say security or safety that they may need.

248 "Emily Luebbering" (2705392896)

00:34:34.859 --> 00:34:41.939

And then our training levels that we're incentivizing our direct support providers to.

249 "Emily Luebbering" (2705392896)

00:34:42.474 --> 00:34:56.304

To encourage them to more training for better outcomes for our individuals to see that training, then translate into better into improved care as well as the apprenticeship for our direct support providers.

250 "Emily Luebbering" (2705392896)

00:34:56.454 --> 00:35:10.974

So that's just some of the background of why we've picked some of these incentives to work on the staff stability that Kim talked about, encourages providers to share data with us about their turnover rates.

251 "Emily Luebbering" (2705392896)

00:35:11.304 --> 00:35:11.544

Their.

252 "Emily Luebbering" (2705392896)

00:35:11.939 --> 00:35:20.009

Rates so that we can learn from that and what things are providers are doing to keep individuals.

253 "Emily Luebbering" (2705392896)
00:35:20.009 --> 00:35:30.689

I employed to decrease turnover, which we all know, it also leads to better individual outcomes. If we don't have additional people coming in to homes.

254 "Emily Luebbering" (2705392896)
00:35:30.689 --> 00:35:35.339

Um, to keep consistency so that's.

255 "Emily Luebbering" (2705392896)
00:35:35.339 --> 00:35:42.659

That's our presentation for today. I don't know if we have any questions from our families and individuals today.

256 "Kat Craig" (2585422080)
00:35:51.659 --> 00:35:55.049

I didn't see any, any, and I answered the 1 that came up.

257 "Emily Luebbering" (2705392896)
00:35:55.524 --> 00:36:09.204

Okay, so, on the screen right here, if you do have questions about valued based payments questions about the specific ones that we have plans, and looking to get approval from CMS or just in general,

258 "Emily Luebbering" (2705392896)
00:36:09.204 --> 00:36:13.704

how value based payments work, you can send an email to the. D.

259 "Emily Luebbering" (2705392896)
00:36:13.704 --> 00:36:25.044

D, at dot Gov, email box and with the subject line of or value based payments and we'll be glad to answer any questions.

260 "Emily Luebbering" (2705392896)
00:36:29.489 --> 00:36:33.329

So, I appreciate your time today and.

261 "Emily Luebbering" (2705392896)
00:36:33.329 --> 00:36:35.549

Say goodbye, thank you.