

WEBVTT

1 "Neil Harms" (3836998656)  
00:00:01.020 --> 00:00:10.739

Um, we're going to talk today about how to schedule and Missouri, adaptive ability, scale or Moss assessment, using the application.

2 "Neil Harms" (3836998656)  
00:00:12.989 --> 00:00:27.114

Following presentation applies to the calendar scheduling application calendar will be used for scheduling assessments with the state wide assessment team, following approval of changes to 945 dash 2 and a notification of all staff will curvy,

3 "Neil Harms" (3836998656)  
00:00:27.114 --> 00:00:40.374

a statewide email blast. When the revised 945 2 is approved and will include the implementation date, just so folks know a little bit of background on that. We've, we've had changes to our state rule around eligibility.

4 "Neil Harms" (3836998656)  
00:00:40.404 --> 00:00:42.984  
state rule around eligibility

5 "Neil Harms" (3836998656)  
00:00:42.989 --> 00:00:50.670

In the works for quite some time, but it is now listed on the register. It was listed at the beginning of this month, November of 22.

6 "Neil Harms" (3836998656)  
00:00:51.205 --> 00:01:01.255

And we anticipate that that posting period will end at the end of this month, which would then give us a potential go live date of January 1st of 23.

7 "Neil Harms" (3836998656)  
00:01:01.255 --> 00:01:12.415

so, assuming that all that goes to plan all the information that you receive today, will will help you with making that transition to this new way of doing business, going forward. forward

8 "Alisa Arthur" (2826211584)  
00:01:15.955 --> 00:01:22.795

Missouri adaptive ability scale, or the moss replaces all other adaptive assessments, violin,

9 "Alisa Arthur" (2826211584)  
00:01:26.665 --> 00:01:32.665

and et cetera time frames associated with these processes will remain unchanged.

10 "Alisa Arthur" (2826211584)  
00:01:34.140 --> 00:01:42.030

Service coordinators and intake specialists, serve a critical role and are contained in contacting the family and scheduling the mass assessments.

11 "Alisa Arthur" (2826211584)

00:01:43.650 --> 00:01:50.520

Mass assessment should be scheduled at least 30 days prior to the date the service coordinator needs the results.

12 "Alisa Arthur" (2826211584)

00:01:50.520 --> 00:01:57.420

Note the critical service situations may bypass this 30 day requirement.

13 "Alisa Arthur" (2826211584)

00:02:00.510 --> 00:02:08.340

Assessments are scheduled using the link to Calendly scheduling page. The link is provided by an assessment team member.

14 "Alisa Arthur" (2826211584)

00:02:08.340 --> 00:02:17.850

Important note all links will work best when used through the Google Chrome web browser.

15 "Alisa Arthur" (2826211584)

00:02:19.410 --> 00:02:23.340

There are 2 different commonly used links for scheduling Moss.

16 "Alisa Arthur" (2826211584)

00:02:23.340 --> 00:02:30.780

1 link is used for the mass associated with eligibility. This link is used by intake specialist only.

17 "Alisa Arthur" (2826211584)

00:02:30.780 --> 00:02:35.490

And this link provides access to the appointment slots, reserved for intake and assessment.

18 "Alisa Arthur" (2826211584)

00:02:35.490 --> 00:02:41.400

The other scheduling link is used for support coordinators for all other uses of the mass.

19 "Alisa Arthur" (2826211584)

00:02:44.790 --> 00:02:58.885

The person scheduling the mass assessment is responsible to provide a copy of the confirmation email letter to the identified informant and legally responsible party via email or snail mail or U.S. Postal service.

20 "Alisa Arthur" (2826211584)

00:02:58.885 --> 00:03:02.785

S. Postal service. If the email is unavailable.

21 "Alisa Arthur" (2826211584)

00:03:04.500 --> 00:03:18.600

Individual if the individual does not have access to the appropriate technology, the individual scheduling, the mass assessment is responsible to arrange access, for example, get them to a TCM office or a regional office, et cetera.

22 "Alisa Arthur" (2826211584)  
00:03:21.570 --> 00:03:34.770

The minimal technology requirements are Internet connected device with a video camera. A cell phone is too small to use for viewing the assessment. Powerpoint.

23 "Alisa Arthur" (2826211584)  
00:03:34.770 --> 00:03:40.380

A large pad type device may be also used.

24 "Alisa Arthur" (2826211584)  
00:03:40.380 --> 00:03:45.570

Note a smartphone may be used for the camera and the audio.

25 "Alisa Arthur" (2826211584)  
00:03:45.570 --> 00:03:55.680

But a larger screen must be used for the display of the assessment contact content, because it would be looking at other. Um.

26 "Alisa Arthur" (2826211584)  
00:03:55.680 --> 00:04:05.880

Skills other than just the ones that we are looking at for those questions for example, it would look at visual acuity versus, um.

27 "Alisa Arthur" (2826211584)  
00:04:05.880 --> 00:04:09.060

What we might be looking for in the actual questions.

28 "Alisa Arthur" (2826211584)  
00:04:13.440 --> 00:04:24.930

Will be made available between 70 a m and 70 P. M. to enhance the ability to the individual's families and providers to secure assessment times that work with their schedules.

29 "Alisa Arthur" (2826211584)  
00:04:25.979 --> 00:04:36.989

The mass generates a report, which includes the functional limitations categories, the prior to priority of need or the pawn score from 1 to 5.

30 "Alisa Arthur" (2826211584)  
00:04:36.989 --> 00:04:40.649

And right allocation score or the rise.

31 "Alisa Arthur" (2826211584)  
00:04:40.649 --> 00:04:45.659

And the responses to the stage 3 items, um, you can note here that the.

32 "Alisa Arthur" (2826211584)  
00:04:45.659 --> 00:04:52.439

Pl, when scores will be changing from 1 to 12 to a 1 to 5, and your will be going through that.

33 "Neil Harms" (3836998656)  
00:04:58.374 --> 00:05:04.344

Some things to consider about the, the priority of need, and how that changes after January.

34 "Neil Harms" (3836998656)  
00:05:04.344 --> 00:05:15.564

1st, so the models replaces the existing tool, the tool that we've used for quite some time will be null and void and won't be useful for anything after after January.

35 "Neil Harms" (3836998656)  
00:05:15.564 --> 00:05:27.534

1st, it's important to note that the underlying construct behind how the model determines priority of need is not based on unmet need, but rather is based on.

36 "Neil Harms" (3836998656)  
00:05:27.869 --> 00:05:41.484

The person's innate ability. That's that's a pretty important distinction to make. Because we've, we've functioned under that notion of, of a person's needs not being met and that's what raises them up in the priority.

37 "Neil Harms" (3836998656)  
00:05:42.114 --> 00:05:49.374

But this does away with that. 1 of the things that it does by measuring innate ability is that in a lot of ways, it doesn't require.

38 "Neil Harms" (3836998656)  
00:05:49.649 --> 00:06:04.374

Your priorities need to be reassessed as frequently, because unless a certain event happens, where a person's innate ability were to get worse. There's not a ton of reasons to reassess where that priority of need.

39 "Neil Harms" (3836998656)  
00:06:04.374 --> 00:06:10.374

Because those, that basically way, the person functions tends to be relatively stable over time.

40 "Neil Harms" (3836998656)  
00:06:10.679 --> 00:06:16.619

Relatively stable, and, of course, decrease with with aging and all those kinds of things.

41 "Neil Harms" (3836998656)  
00:06:16.619 --> 00:06:27.239

The the used for partnership for hope waiver is different than the, for the other waivers. The Mas has no impact on the, the process for partnership for hope waiver.

42 "Neil Harms" (3836998656)  
00:06:28.374 --> 00:06:39.714

While the tool used to generate the plan is new, how the plan is used and the time frames associated with upon our unchanged again just to reiterate we're just using a new tool to get there.

43 "Neil Harms" (3836998656)  
00:06:39.714 --> 00:06:45.744

But how that priority of need is used is exactly the same after January 1st.

44 "Neil Harms" (3836998656)  
00:06:47.394 --> 00:06:54.744

The manual will be revised at a later date the only part of the existing in manual that will remain valid after January.

45 "Neil Harms" (3836998656)  
00:06:54.744 --> 00:07:03.684

1st, 23 is the critical service situations, which continue potentially unchanged under the model based on. on

46 "Paul Conover" (3135714816)  
00:07:08.544 --> 00:07:19.524

Okay, so I'm going to talk to you a little bit about the process for scheduling the mosque. This is a very simple process and I know it can be a little bit intimidating at 1st, but once you get into it, you'll realize how easy it actually is.

47 "Paul Conover" (3135714816)  
00:07:20.574 --> 00:07:26.994

So, basically, the service coordinator, or the intake specialist is going to access the accountability scheduling page.

48 "Paul Conover" (3135714816)  
00:07:27.359 --> 00:07:38.159

They're going to contact the individual, legally responsible party. The agent contact person as appropriate. Calendly is going to show you all the times and available dates.

49 "Paul Conover" (3135714816)  
00:07:38.159 --> 00:07:47.789

And so the individual legally responsible party agency contact person is going to agree on a time that works for the individual and informant.

50 "Paul Conover" (3135714816)  
00:07:47.789 --> 00:07:58.829

And then, once the time is agreed upon the person doing the scheduling is going to reserve the time slot and answer some required questions, at least is going to go with those questions with you in a couple of minutes.

51 "Paul Conover" (3135714816)  
00:07:59.214 --> 00:08:12.474

And if you want to add guess, because this became sort of an issue, and we address that pretty quickly, add any email addresses, using the ad guest button for anyone else, that needs to be notified of the assessment date and time.

52 "Paul Conover" (3135714816)

00:08:12.474 --> 00:08:14.694

That's where you can add people that might want to be added.

53 "Paul Conover" (3135714816)

00:08:15.209 --> 00:08:22.529

We don't want anybody to be left out of that process, including the informant, including the performance. Yes.

54 "Paul Conover" (3135714816)

00:08:22.529 --> 00:08:34.709

Currently then assigns the requested assessment to the next assessment team member available. It'll be round. Robin, is what we call it where it will go to the next available person.

55 "Paul Conover" (3135714816)

00:08:38.099 --> 00:08:47.279

So then the person doing the scheduling of the assessment, and any 1 of that, they have added to the ad. Yes. Button and the assessment team member.

56 "Paul Conover" (3135714816)

00:08:47.279 --> 00:09:01.404

Will receive a confirmation email the confirmation email contains the Webex link for the meeting and the ability to add the appointment to your Outlook or Google calendar is available is if you're using Outlook now. Very, very simple.

57 "Paul Conover" (3135714816)

00:09:01.404 --> 00:09:07.404

Very easy process to add it. I think the option is there actually on there where you just add to calendar.

58 "Paul Conover" (3135714816)

00:09:07.769 --> 00:09:11.429

24 hours prior to the appointment.

59 "Paul Conover" (3135714816)

00:09:11.429 --> 00:09:18.149

The individual, legally responsible party agency contact person will receive a reminder email.

60 "Paul Conover" (3135714816)

00:09:20.939 --> 00:09:26.309

So, following the link, it, it's very simple. Like I said, copy and paste the link.

61 "Paul Conover" (3135714816)

00:09:26.309 --> 00:09:29.999

Into Google, Chrome I know that we said, you know.

62 "Paul Conover" (3135714816)

00:09:29.999 --> 00:09:33.899

I, I, Here's my advice only use Google Chrome.

63 "Paul Conover" (3135714816)

00:09:33.899 --> 00:09:37.169

Other links or other browsers and may work.

64 "Paul Conover" (3135714816)

00:09:37.169 --> 00:09:51.479

I would not bet money on it, use Google Chrome and you won't have any problems and there are 2 different links, make sure that you're using the correct link. 1 link is used by the intake team only to schedule assessments for intake.

65 "Paul Conover" (3135714816)

00:09:51.479 --> 00:09:59.009

And eligibility and intake staff should not forward that intake assessment link to anyone other than intake staff.

66 "Paul Conover" (3135714816)

00:09:59.009 --> 00:10:04.499

The link use for intake assessments includes the word intake in the link.

67 "Paul Conover" (3135714816)

00:10:04.499 --> 00:10:08.219

And the other link is used for all other assessments.

68 "Paul Conover" (3135714816)

00:10:08.219 --> 00:10:12.119

So that what you see, there is a.

69 "Paul Conover" (3135714816)

00:10:12.119 --> 00:10:16.559

An example, that's not the actual link, but it looks similar to that.

70 "Paul Conover" (3135714816)

00:10:19.559 --> 00:10:23.309

And we also recommend that you book bookmark the link.

71 "Paul Conover" (3135714816)

00:10:23.309 --> 00:10:30.089

For future reference, if you don't know how to do that. It's very simple. Just click on the star. Remember, this is in Google Chrome.

72 "Paul Conover" (3135714816)

00:10:30.089 --> 00:10:38.729

Book market, if you know how to if you're a little bit more advanced, you know, how to create an icon, you can actually create an icon from that link on your desktop as well.

73 "Neil Harms" (3836998656)

00:10:40.979 --> 00:10:53.004

I'm going to step in real quick. We mentioned earlier. Please don't share the link questions. Have come up in the past about well, will this link be posted out on the webpage and will there be access to this? From the Internet?

74 "Neil Harms" (3836998656)

00:10:53.004 --> 00:11:06.564

The answer is no, and there's a very specific reason for that. We only have a limited number of slots available for the assessment team by posting that link out on a public website or forwarding it.

75 "Neil Harms" (3836998656)

00:11:07.379 --> 00:11:17.754

We would essentially be saying, hey, anybody can click the link and reserve 1 of these times, and we wouldn't have a way of validating if that request were appropriate or not.

76 "Neil Harms" (3836998656)

00:11:18.144 --> 00:11:30.234

So, folks that have this link treated as something that you just keep to yourself in that way. We'll know that all of those slots are made available to people that really need to these assessments assessments to be completed.

77 "Paul Conover" (3135714816)

00:11:33.539 --> 00:11:45.929

So, what you're looking at is the, this is an actual screenshot from Calendly. So when you go to the link, this is what you'll see you notice that the available dates are highlighted and bolted there.

78 "Paul Conover" (3135714816)

00:11:45.929 --> 00:11:55.049

Circled and it's very simple. Just click on the link. It takes you to the date page there. So whenever you click on 1 of those dates.

79 "Paul Conover" (3135714816)

00:11:55.404 --> 00:12:10.374

Then, it will pop up the next page, and this is literally a screenshot from it and you pick the time and once again, the you see that the date is still displayed there on the left side. So, you remember what date it is, and then you can scroll down and pick the time.

80 "Paul Conover" (3135714816)

00:12:10.769 --> 00:12:14.249

Once you've selected a time.

81 "Paul Conover" (3135714816)

00:12:14.249 --> 00:12:19.439

Then it will take you to the required questions and Alisa is going to cover those.

82 "Neil Harms" (3836998656)

00:12:21.329 --> 00:12:33.419



Folks, we've had some questions come up about this as well, just to let you all know there is no HIPPA sensitive information that is that is stored anywhere on here. Um.

83 "Neil Harms" (3836998656)

00:12:33.419 --> 00:12:48.389

So well, if I schedule this on a calendar, who's going to be able to see this what you've just seen is the only thing that the link shows you, there's, there's nothing that's held here in this calendar related to any kind of HIPPA, compliant information.

84 "Alisa Arthur" (2826211584)

00:12:51.479 --> 00:13:04.979

The questions you'll need to answer the 1st, 2 are the name of the informant and the email for the informant and then underneath that is where you're going to see the ad guest and, uh.

85 "Alisa Arthur" (2826211584)

00:13:05.274 --> 00:13:10.614

You'll need to put if the informant is not the 1 scheduling it,

86 "Alisa Arthur" (2826211584)

00:13:10.674 --> 00:13:21.744

then you'll need to put the informants email there in that ad guest and then they'll receive the email as well as the reminder email 24 hours before. before

87 "Alisa Arthur" (2826211584)

00:13:21.989 --> 00:13:26.249

So then you're also going to add the phone number for the informant.

88 "Alisa Arthur" (2826211584)

00:13:26.249 --> 00:13:29.399

The individual's name and their ID number.

89 "Alisa Arthur" (2826211584)

00:13:29.399 --> 00:13:33.179

The legally response for guardian's name and email.

90 "Alisa Arthur" (2826211584)

00:13:33.179 --> 00:13:36.839

The individual's communication style.

91 "Alisa Arthur" (2826211584)

00:13:36.839 --> 00:13:48.689

Are they fully verbal, partially verbal, nonverbal, use sign language or do they have English as a 2nd language? Or did they use it? Augmented device?

92 "Alisa Arthur" (2826211584)

00:13:48.689 --> 00:14:03.384

To communicate, then you're gonna put the reasons for the request for the MAS, um, on the intake 1, it'll have intake an initial waiver determination and then on the other 1, uh,

93 "Alisa Arthur" (2826211584)  
00:14:03.384 --> 00:14:11.634  
for service coordination, it'll say, initial labeled waiver redetermine  
or sorry initial waiver determination.

94 "Alisa Arthur" (2826211584)  
00:14:11.634 --> 00:14:18.474  
It'll have redetermination and review due to status change and then it'll  
have.

95 "Alisa Arthur" (2826211584)  
00:14:18.689 --> 00:14:25.949  
We don't have on here, but it'll have critical situations, critical  
service situation. Um.

96 "Alisa Arthur" (2826211584)  
00:14:26.514 --> 00:14:37.914  
When you push when you mark the review due to change in status, the next  
question is also relevant, because it wants to double check and make sure  
you've looked at guide 915.

97 "Alisa Arthur" (2826211584)  
00:14:37.914 --> 00:14:51.624  
so, if you mark that it's a review review due to status change, and you  
put no on the next 1, the interviewer is going to contact either Paul, or  
for us to contact you back uh,

98 "Alisa Arthur" (2826211584)  
00:14:52.104 --> 00:14:55.704  
the last 2 questions are the service coordinator or. or

99 "Alisa Arthur" (2826211584)  
00:14:55.949 --> 00:15:09.329  
Take specialist name and email address. This is all information to help  
the interviewer in case something happens with equipment or there's some  
kind of, uh, issue with the actual scheduling.

100 "Neil Harms" (3836998656)  
00:15:10.824 --> 00:15:20.154  
Hey, folks, just a quick note on guideline. 15 guideline 15 is out on the  
dmhc website. It's pretty easy to find the thing about that.

101 "Neil Harms" (3836998656)  
00:15:20.154 --> 00:15:32.784  
Guideline is it is written specifically for the review process for rate  
allocation scores, which is what we're currently using the, and have been  
since July of 21 but the process is the same.

102 "Neil Harms" (3836998656)  
00:15:32.784 --> 00:15:39.264  
So, if you go to guideline 15 and see that, it's related to rate  
allocation score but you're wanting it for a different reason. reason

103 "Neil Harms" (3836998656)  
00:15:39.329 --> 00:15:50.009  
That's that's not really an issue. We'll get an update to that as quickly as we can. But essentially how you request a review process is the same as what's found in that guideline.

104 "Alisa Arthur" (2826211584)  
00:15:54.054 --> 00:16:08.364  
So, what you see, here is an actual copy of the confirmation email. It's a, um, screenshot and you can see in the middle of the screen there, the in blue. That's where the Webex link.

105 "Alisa Arthur" (2826211584)  
00:16:08.754 --> 00:16:13.764  
So, in case, you have to point it out to the informant. Um, and then.

106 "Alisa Arthur" (2826211584)  
00:16:14.099 --> 00:16:21.509  
If you'll notice also, it's highlighted underlying for smartphone. The Webex controls. Um.

107 "Alisa Arthur" (2826211584)  
00:16:21.509 --> 00:16:30.384  
You know, the content is canned it. It's, it's on every single Webex. Um, and we can't change that.

108 "Alisa Arthur" (2826211584)  
00:16:31.074 --> 00:16:45.384  
So, the statement regarding contact connecting with the smartphone, the smartphone may be used for the camera and the audio, but we can't use it for actually displaying the PowerPoint. That is done with the individual initially.

109 "Neil Harms" (3836998656)  
00:16:48.089 --> 00:16:58.344  
This is probably a good time to talk a little bit about. We get questions almost every time about the computer skills of the individual. That's taking the assessment.

110 "Neil Harms" (3836998656)  
00:16:58.914 --> 00:17:10.374  
And essentially, if you have the ability to watch TV, then you have the ability to participate in the assessment. Because that's a level of interaction that you would have with the computer itself.

111 "Neil Harms" (3836998656)  
00:17:10.404 --> 00:17:18.084  
The only the only reason we ask for a a kind of normal size screen, not not a tiny smartphone screen is because.

112 "Neil Harms" (3836998656)  
00:17:18.089 --> 00:17:29.819

They have to be able to identify stimulus items that are presented on that screen and they need to be able to point to certain items to identify that they understand what those items are.

113 "Neil Harms" (3836998656)

00:17:30.594 --> 00:17:43.164

So, there's no keyboard input or any of those kinds of things we just want to make sure they have a large enough visual presentation and then also, the informant would then be able to easily decide if the person was pointing at the correct item.

114 "Neil Harms" (3836998656)

00:17:43.164 --> 00:17:45.864

That's that's the reason why we want to read a larger screen.

115 "Alisa Arthur" (2826211584)

00:17:49.499 --> 00:18:01.619

Um, this is the bottom of that confirmation email it's going to put the questions along with the answers that you put in. Um.

116 "Alisa Arthur" (2826211584)

00:18:01.619 --> 00:18:12.869

So that you can kind of review and make sure that you've got everything in it that you wanted. Um, and, um, it allows the interviewer to be able to have those um.

117 "Alisa Arthur" (2826211584)

00:18:13.284 --> 00:18:26.574

Responses as well, then further down the email there is the spot that, uh, Paul mentioned where you can add it to your calendar.

118 "Alisa Arthur" (2826211584)

00:18:26.964 --> 00:18:34.344

This will only add to Google calendar or Outlook calendar and I believe that is written with it when it says add to calendar.

119 "Alisa Arthur" (2826211584)

00:18:34.344 --> 00:18:42.864

I think in parentheses, you said for Google calendar or Outlook calendar, and at the very bottom, there's a chance for.

120 "Alisa Arthur" (2826211584)

00:18:42.869 --> 00:18:43.649

And.

121 "Alisa Arthur" (2826211584)

00:18:43.649 --> 00:18:56.814

For you to make a change to the event, it has the reschedule, uh, they are not highlighted and colored like that in the email. I just did that to be able to bring them out on the screen, but you can reschedule.

122 "Alisa Arthur" (2826211584)

00:18:56.814 --> 00:19:11.484

And if you push the reschedule it, it'll take you right back to that original screen that Paul showed you with the calendar and walk you right back through the process again. If you push cancel, it will cancel the event and send a message.

123 "Alisa Arthur" (2826211584)  
00:19:11.604 --> 00:19:13.464  
However, it will not.

124 "Alisa Arthur" (2826211584)  
00:19:13.649 --> 00:19:18.719  
From your calendar, you have to do that manually. Um.

125 "Alisa Arthur" (2826211584)  
00:19:18.719 --> 00:19:23.489  
We've tried it a couple different ways and it will not take it out of your calendar.

126 "Alisa Arthur" (2826211584)  
00:19:24.234 --> 00:19:38.514  
We've had several questions about no shows and if it gets canceled in the event, that there's a no show or, you know, it gets canceled by the informant. The assessor will notify the service coordinator of the missed appointment.

127 "Alisa Arthur" (2826211584)  
00:19:38.514 --> 00:19:43.014  
So, the, the service coordinator then can go ahead. And get it rescheduled.

128 "Alisa Arthur" (2826211584)  
00:19:49.679 --> 00:19:56.699  
24 hours before the scheduled time and date, you will receive an email.

129 "Alisa Arthur" (2826211584)  
00:19:57.654 --> 00:20:11.004  
And whoever you put in there as added guest, they will also receive the reminder email the email looks exactly the same as the original confirmation email,

130 "Alisa Arthur" (2826211584)  
00:20:11.004 --> 00:20:22.704  
except for these 2 sentences, uh, the subject reminder and the, this is a friendly reminder. Those are the only things that are added to that confirmation email.

131 "Alisa Arthur" (2826211584)  
00:20:29.189 --> 00:20:43.919  
Once the Moss is completed a PDF of the report will be sent to the service coordinator and take specialists and the provider relations team and it's appropriate the provider agency or contact person.

132 "Neil Harms" (3836998656)  
00:21:01.229 --> 00:21:06.839

Sorry, we've got to unmute. This is a sample report that.

133 "Neil Harms" (3836998656)

00:21:07.464 --> 00:21:20.154

It shows a little bit of highlights of what will come out and be provided to support coordinators and intake folks once a report is completed the turnaround time on this is about 3 business days.

134 "Neil Harms" (3836998656)

00:21:20.364 --> 00:21:31.824

Most likely less than that, we have a process where, when the original assessment is completed, then we have another person on the assessment team, do a review to make sure that it's as accurate as it can be.

135 "Neil Harms" (3836998656)

00:21:31.824 --> 00:21:36.834

And then once that's done a PDF is generated of the report and then that's provided.

136 "Neil Harms" (3836998656)

00:21:37.224 --> 00:21:44.634

That will be something that you will want to add to the person's case record so that you so that you have that available, going forward.

137 "Neil Harms" (3836998656)

00:21:45.324 --> 00:21:52.974

The beginning of the port, just a report just includes the person's name and some basic demographics, their age date of birth, that sort of thing.

138 "Neil Harms" (3836998656)

00:21:54.024 --> 00:22:08.004

And then below that, you'll see the different functional limitation domains, and you'll see 2 different columns the far right column is the substantial functional limitations for waiver eligibility.

139 "Neil Harms" (3836998656)

00:22:08.334 --> 00:22:22.734

The criteria for those is slightly different. So, the, the protocol calculates whether they've reached the cut off points for for those and it does those in a separate way from those that are done for for.

140 "Neil Harms" (3836998656)

00:22:23.339 --> 00:22:34.769

Eligibility as most folks know, you have to have 3 or more areas of substantial functional limitations to be potentially eligible for a waiver. That's just it's 1 of the criteria that goes along with it.

141 "Neil Harms" (3836998656)

00:22:34.769 --> 00:22:39.659

For the D. D eligible column and it will go through and highlight those.

142 "Neil Harms" (3836998656)

00:22:39.659 --> 00:22:43.554

Keep in mind that for individuals that are ages 0 through 4,

143 "Neil Harms" (3836998656)  
00:22:43.644 --> 00:22:57.114  
the criteria for eligibility is different for most folks it's 2 or more of these areas for functional limitations for them to be DD eligible for folks 0 to 4.

144 "Neil Harms" (3836998656)  
00:22:57.114 --> 00:23:09.564  
as I said, it's different for individuals that are brought in on those alternate criteria. You'll get a notification that shows when a reevaluation for eligibility is recommended under the new.

145 "Neil Harms" (3836998656)  
00:23:09.659 --> 00:23:15.714  
Csr we eliminated the required redetermination of eligibility at ages 518 and 22.

146 "Neil Harms" (3836998656)  
00:23:15.714 --> 00:23:25.224  
most of the redetermination will most likely be around individuals that turn 5 years old and who are brought in under 1st, steps criteria.

147 "Neil Harms" (3836998656)  
00:23:25.224 --> 00:23:39.654  
Those are just the individuals most likely to have aged out of that, or to no longer have those, those substantial functional limitations after age 5 and we do discharge people periodically because they're no longer eligible. longer eligible

148 "Neil Harms" (3836998656)  
00:23:40.644 --> 00:23:51.054  
So, anyway, that's just something to keep in mind as we go forward at the bottom you'll see the rate allocation score is on the lower left and at the lower right the priority of need score, which,

149 "Neil Harms" (3836998656)  
00:23:51.054 --> 00:24:01.134  
as we covered earlier changes from to a 1 to 5 skill from the current 1 to 12 scale also it's been brought up that.

150 "Neil Harms" (3836998656)  
00:24:01.439 --> 00:24:16.434  
Previously on our, our currently existing priority of need tool, you can get a score of 0 a score. 0 is not possible on the boss again, reminding that the underlying construct is changed under the priority of need here.

151 "Neil Harms" (3836998656)  
00:24:16.799 --> 00:24:30.149  
So, since we're not looking at unmet need, we don't, we don't have that concern about someone, having all of their needs met and therefore getting a score of 0. it can't. It's not possible under the new methodology.

152 "Neil Harms" (3836998656)  
00:24:33.534 --> 00:24:38.034  
Further on, down the report, we included all of items and what we call stage 3,

153 "Neil Harms" (3836998656)  
00:24:38.034 --> 00:24:50.694  
these are items that were started off as what we used to call the Oregon questions that were done under the which is the tool we used to use to do the right allocation score now, those have been revised somewhat,

154 "Neil Harms" (3836998656)  
00:24:50.994 --> 00:25:02.844  
and we thought that folks would find it useful to have the answers to these. These are these are all about people's more enhanced behavioral and medical support needs and includes things like vision hearing all.

155 "Neil Harms" (3836998656)  
00:25:02.849 --> 00:25:10.499  
That kind of stuff, so you'll, you'll actually get the answers to all of those items as as they came in from the assessment.

156 "Neil Harms" (3836998656)  
00:25:12.834 --> 00:25:26.304  
So, what happens next support coordinators an intake specialist, who have completed this training will be sent the appropriate calendar scheduling link please be advised that it takes 24 hours for the participants list to reach us following completion of the training.

157 "Neil Harms" (3836998656)  
00:25:26.304 --> 00:25:37.254  
Basically, cat's going to take the list of all the folks that participated today, send that to us and then we're going to go back through it and we will provide that link to the individuals on the list.

158 "Neil Harms" (3836998656)  
00:25:37.254 --> 00:25:42.084  
And we do have lots of folks that are participating in the training that don't particularly need the link. link

159 "Neil Harms" (3836998656)  
00:25:42.209 --> 00:25:57.054  
For anything, so if you're a support coordinator or intake person, you'll get the link if you are an administrative person, something like that it's highly probable that if we identify that you're not 1 of those other 2 categories, we wouldn't provide the link.

160 "Neil Harms" (3836998656)  
00:25:57.444 --> 00:26:03.924  
If there's a business reason why you'd actually need it feel free to let us know. And we'll get that out to, you.

161 "Neil Harms" (3836998656)  
00:26:07.254 --> 00:26:15.654



Individuals who have completed this training, may use the calendar link to schedule miles assessments to occur after January 123 again. It's just important to remember how this works.

162 "Neil Harms" (3836998656)  
00:26:15.654 --> 00:26:29.334

So, the new CSR going into effect, and our notification to all of you, that it is live is what makes it legally possible for us to use the mouse for these other purposes, other than the rate allocation score.

163 "Neil Harms" (3836998656)  
00:26:29.334 --> 00:26:34.194

So, once all of that goes through, that means, you. through that means you

164 "Neil Harms" (3836998656)  
00:26:34.289 --> 00:26:43.314

And schedule and laws assessment that happens after January. 1st, if you get the link and try to schedule them prior to January.

165 "Neil Harms" (3836998656)  
00:26:43.314 --> 00:26:55.524

1st, even if we did it, the results of that report wouldn't be valid because legally can't do that yet. So, what we'd like for folks to do, and to consider doing, is that your existing assessments.

166 "Neil Harms" (3836998656)  
00:26:55.799 --> 00:27:07.229

That you're using today, the copying the fine when any of those other assessment tools, they will be valid for the same duration as they would have been.

167 "Neil Harms" (3836998656)  
00:27:07.229 --> 00:27:21.569

Well, as they are currently, so if you need to do a copy today, because a person is getting ready to needs it to enter a waiver, go ahead and do them a copy today, there's not really reason to kick that can down the road.

168 "Neil Harms" (3836998656)  
00:27:22.254 --> 00:27:28.464

And then that will be valid for that period of time. What I'm getting at is there's a transition period.

169 "Neil Harms" (3836998656)  
00:27:28.824 --> 00:27:40.794

So right now most of those tools are valid for 2 years they're extended to 3 years under the currently federally declared state of emergency.

170 "Neil Harms" (3836998656)  
00:27:41.274 --> 00:27:51.324

And so currently they're valid for 3 years, once the public health emergency ends, then that time would go back to the 2 year timeframe. What we didn't want to do is.

171 "Neil Harms" (3836998656)  
00:27:51.569 --> 00:28:05.544

A scenario where we had to immediately day 1, January, 1, come up with 8 to 10,000 assessments. There's just no real way to do that. So we'll be transitioning very slowly out into that.

172 "Neil Harms" (3836998656)  
00:28:05.544 --> 00:28:12.774

As, as the need for those assessments occurs also. This is a good time to remind folks that. that

173 "Neil Harms" (3836998656)  
00:28:14.429 --> 00:28:27.684

The more than 1 score, there's a net time savings that occurs for somebody that comes in through intake and they have the MAS completed at the end of that assessment. They have functional limitations.

174 "Neil Harms" (3836998656)  
00:28:28.164 --> 00:28:42.684

And then assuming they have enough of those functional limitations, then a priority of need score is revealed in a rate allocation score. So, if I'm moving forward, and that gets sent to support coordination, they have all the pieces that they need to be able to move forward with.

175 "Neil Harms" (3836998656)  
00:28:42.714 --> 00:28:44.334

We're requesting whatever services.

176 "Neil Harms" (3836998656)  
00:28:44.429 --> 00:28:45.629

Person might need.

177 "Neil Harms" (3836998656)  
00:28:45.629 --> 00:28:50.639

Just again, it's a slightly different way of thinking about them about how we've done this in the past.

178 "Neil Harms" (3836998656)  
00:28:51.324 --> 00:29:01.224

So I'll let, you know, if you have ongoing questions, please contact Alisa, Arthur via email to request the calendar link. If, for some reason it doesn't come to you. Or if you have other questions about this presentation.

179 "Neil Harms" (3836998656)  
00:29:01.554 --> 00:29:07.344

I'm also more than welcome to more than happy to take those questions as well following following the presentation.

180 "Neil Harms" (3836998656)  
00:29:09.959 --> 00:29:22.439

All right, so now we're going to do a little circle back, and we're gonna go I'm going to work my way through the questions that came in through chat and hopefully we can, we can get some more of your concerns address.

181 "Alisa Arthur" (2826211584)

00:29:22.524 --> 00:29:32.814

Neil, I want to add 1 more thing. Um, if you all I, I noticed in the chat, there was a couple of mentions of you watching the presentation in groups if you did.

182 "Alisa Arthur" (2826211584)

00:29:32.814 --> 00:29:47.784

So, please send me an email with your name, and the other individuals that are watching with you, their names and email addresses and then that way I can when I send the links out, I can get it to the right people.

183 "Neil Harms" (3836998656)

00:29:50.004 --> 00:30:04.854

Okay, great. So, uh, we have a question here who are the minimum attendees required for sharing accuracy and the MAS as life happens for all and some are unavailable or choose not to participate. Thanks. So the, we didn't actually get at that.

184 "Neil Harms" (3836998656)

00:30:05.034 --> 00:30:19.734

So, the folks when this was normed, originally, this is a normal reference test. It's not a criteria reference test. So when you have a norm reference test, the important thing is to try and as closely as possible duplicate the setting.

185 "Neil Harms" (3836998656)

00:30:19.739 --> 00:30:33.954

The scenario of that assessment as closely as possible to how it was done with the norm group, the norm group in this instance, was all done with the person being assessed with 1 informant and the assessor.

186 "Neil Harms" (3836998656)

00:30:34.374 --> 00:30:44.964

That should be all of the folks that are there to participate in that assessment. Any other individuals that are in the room present, or trying to help, quote unquote.

187 "Neil Harms" (3836998656)

00:30:45.384 --> 00:30:49.494

They just put more error into it and we're less.

188 "Neil Harms" (3836998656)

00:30:49.739 --> 00:30:54.329

To get a valid result out of the assessment.

189 "Neil Harms" (3836998656)

00:30:54.329 --> 00:31:03.869

So, the criteria for an informed is that you need to have somebody that knows the person well, and has known them for greater than 90 days. That's.

190 "Neil Harms" (3836998656)  
00:31:03.869 --> 00:31:14.429

That's the criteria there's another question that I saw go through on the chat about whether the support coordinator could be the, the person's informant. So, in general.

191 "Neil Harms" (3836998656)  
00:31:14.429 --> 00:31:21.539

You don't want the informant to be somebody that has a.

192 "Neil Harms" (3836998656)  
00:31:21.539 --> 00:31:27.659

A, fiscally vested interest in the outcome of that assessment.

193 "Neil Harms" (3836998656)  
00:31:27.864 --> 00:31:39.264

Now, I realize that, in some instances, it's just not going to be possible that the support coordinator is legitimately going to be the only person that knows that person. Well enough to be able to be the informant.

194 "Neil Harms" (3836998656)  
00:31:40.584 --> 00:31:43.164  
Hopefully, that will not be.

195 "Neil Harms" (3836998656)  
00:31:43.469 --> 00:31:51.774

The rule that would be more more of an outlier sort of scenario. I don't know exactly what the statistics or data is on that.

196 "Neil Harms" (3836998656)  
00:31:51.834 --> 00:32:03.174

What I want to encourage everyone, though, is to not consider the support coordinator to be the default response. Well, don't don't jump to the point of well, I'll just be informed because that's easy.

197 "Neil Harms" (3836998656)  
00:32:03.624 --> 00:32:12.564

You want to first exhaust all other opportunities to have a valid informant. And then if none other available, then the support coordinator could step in and fill that role.

198 "Neil Harms" (3836998656)  
00:32:13.469 --> 00:32:27.174

We also recognize that many times providers who do have a fiscal interest in the outcome of that that just goes with the territory. That a lot of times provider staff are the performance on these because they are the best informed.

199 "Neil Harms" (3836998656)

00:32:27.204 --> 00:32:32.724

They just know the person best and know know what know how the answers need to go.

200 "Neil Harms" (3836998656)

00:32:33.089 --> 00:32:48.059

And if that's if that's what, where we need to land well, then that's the person we need to land with. We just want to invest, investigate other folks 1st, and not have the default position, be the be the provider or the support coordinator.

201 "Neil Harms" (3836998656)

00:32:54.689 --> 00:33:00.149

Okay, I'm just scrolling through look for questions.

202 "Neil Harms" (3836998656)

00:33:02.334 --> 00:33:11.514

Can you go back to slide 16 to cover what the individual needs? Actually, Alisa you want to just tell folks what what the person needs to bring along? Yeah.

203 "Alisa Arthur" (2826211584)

00:33:11.724 --> 00:33:18.834

The individual needs to have a piece of paper and a pencil or pen um, a quarter.

204 "Alisa Arthur" (2826211584)

00:33:19.139 --> 00:33:24.479

In a time keeping device and that's that's all they need to bring with them.

205 "Neil Harms" (3836998656)

00:33:25.919 --> 00:33:33.989

All that information is in the is in the confirmation email, so you'll, you'll see this stuff over and over and over again these, as these get scheduled.

206 "Alisa Arthur" (2826211584)

00:33:34.494 --> 00:33:41.994

All right, you'll also see on the on the calendar whenever you go in to schedule it, that we took it off for.

207 "Alisa Arthur" (2826211584)

00:33:42.714 --> 00:33:50.544

I mean, for the training purposes, you're going to see a picture of the actual interviewer.

208 "Alisa Arthur" (2826211584)

00:33:50.819 --> 00:33:54.569

We'll be at the top of that.

209 "Alisa Arthur" (2826211584)

00:33:55.649 --> 00:33:58.919

That calendar, when it goes to to pick it.

210 "Alisa Arthur" (2826211584)  
00:33:59.394 --> 00:34:00.684  
Are you going to pick the date rather?

211 "Neil Harms" (3836998656)  
00:34:03.984 --> 00:34:17.064  
All right, so we have a question is the info in the orange square and the confirmation email reflected for the informant to see or do we need to remind them if they're using a smart phone to also use a larger screen? And also.

212 "Neil Harms" (3836998656)  
00:34:17.369 --> 00:34:21.149  
Hold on.

213 "Neil Harms" (3836998656)  
00:34:22.469 --> 00:34:29.309  
How many times are we allowed for cancellation or reschedule cancellation or reschedule? Is.

214 "Neil Harms" (3836998656)  
00:34:29.814 --> 00:34:40.434  
There's no limit on how many times you can, you can cancel or reschedule. The limitation will occur based on the time frames. You've only got so long to get these assessments done.

215 "Neil Harms" (3836998656)  
00:34:40.434 --> 00:34:52.494  
So, if you cancel reschedule and cancel reschedule, and you end up after when you need the assessment to be done, then you have the same problems that you have. Now, with if assessments are done late. So.

216 "Neil Harms" (3836998656)  
00:34:53.574 --> 00:35:08.484  
Again, it's just 1 of those things that you go through. I've also liking this a lot to when you call your your dentist to make an appointment, if you call the Dennis to make an appointment an hour before, you need to see the dentist. Like, you have a, you know.

217 "Neil Harms" (3836998656)  
00:35:08.819 --> 00:35:19.139  
A problem, it's probably pretty hard to get somebody to see you if you schedule your dental appointment out in advance for a little bit, you're more likely to get a, um.

218 "Neil Harms" (3836998656)  
00:35:19.884 --> 00:35:33.594  
An appointment slot that will better match your schedule we've done everything we can to have as many slots available for folks to be able to get in and get assessments through a broad range of times throughout the week. But it's a supply and demand thing.

219 "Neil Harms" (3836998656)

00:35:33.594 --> 00:35:40.584

We've got lots and lots and lots and lots of assessments that have to be done annual and we only have so many people on the assessment team. So.

220 "Neil Harms" (3836998656)

00:35:40.944 --> 00:35:50.394

Now, rest assured will be monitoring how many slots we have and their availability to make sure that we have enough folks to meet the demand but you'll want to, you know,

221 "Neil Harms" (3836998656)

00:35:50.424 --> 00:35:56.604

that's why we recommended that at least 30 days in advance timeframe because more likely to get a slot that's going to work.

222 "Neil Harms" (3836998656)

00:35:56.939 --> 00:36:00.389

So, the.

223 "Neil Harms" (3836998656)

00:36:00.389 --> 00:36:10.199

That orange square that talked about, whether you can use a smart phone or not. So the informant and the individual have to be in the same room.

224 "Neil Harms" (3836998656)

00:36:10.199 --> 00:36:21.209

To do the assessment, because the informant has to verify that the person is pointing to certain things on the screen that that type of thing. So the, uh.

225 "Neil Harms" (3836998656)

00:36:22.284 --> 00:36:31.344

You know, those, that informant is really also going to be responsible for making at the end of the day responsible for making sure that the right level of technology is, is there.

226 "Neil Harms" (3836998656)

00:36:31.794 --> 00:36:45.294

And that is all discussions that need to happen with the support coordinator intake staff at the time that that's being set up. So, so that information in orange, that's not in the email. That's just something that we put in this presentation.

227 "Neil Harms" (3836998656)

00:36:45.294 --> 00:36:51.204

So, you would have a better understanding of the fact that it talks about a smartphone in that email, but we can't change.

228 "Neil Harms" (3836998656)

00:36:51.234 --> 00:37:05.274

Change the language in the email, because it's tied directly to Webex the software that the state of Missouri licenses. So to circle back 1 more time, the smartphone can be used for the camera and audio. And we've had folks do that.

229 "Neil Harms" (3836998656)  
00:37:05.484 --> 00:37:18.144

You're gonna have to have another larger screen to to look at the visual presentation and we have had folks do that and it works just fine. And it's just a matter of having those discussions ahead of time to make sure that that technology has been coordinated.

230 "Neil Harms" (3836998656)  
00:37:20.639 --> 00:37:34.409

Was ready to go to take place and we also haven't really had big problems with this. It sounds a little daunting when you talk about it upfront, but it just hasn't it hasn't worked out that way in practice.

231 "Neil Harms" (3836998656)  
00:37:34.409 --> 00:37:43.649

And we've done thousands of these so far.

232 "Neil Harms" (3836998656)  
00:37:46.109 --> 00:37:55.139

Who do we contact if we do not get the miles report you'll get a hold of Elisa, Paul. Nice people on your screen, and they will make sure you get it, but you'll get it.

233 "Neil Harms" (3836998656)  
00:37:57.119 --> 00:38:03.329

Will the reschedule cancel option in the email be available for the informant or guardian to utilize.

234 "Neil Harms" (3836998656)  
00:38:03.329 --> 00:38:12.360

Um, Lisa, Paul, you want to panel that.

235 "Alisa Arthur" (2826211584)  
00:38:15.420 --> 00:38:20.610

We haven't been we haven't been sending it to the informant or the, um.

236 "Alisa Arthur" (2826211584)  
00:38:20.610 --> 00:38:25.740

We would just be sending it to the service coordinator and.

237 "Alisa Arthur" (2826211584)  
00:38:27.000 --> 00:38:35.760

The provider relations, and if there's an agency involved, the contact person from there, we haven't been sending it to the informant.

238 "Alisa Arthur" (2826211584)  
00:38:38.310 --> 00:38:41.460

It'd be just like, um.

239 "Alisa Arthur" (2826211584)  
00:38:41.460 --> 00:38:53.635



If you're sharing that as a service coordinator, if you're sharing that after the maccabi is completed with the Guardian informant in this case or responsible party,

240 "Alisa Arthur" (2826211584)

00:38:53.665 --> 00:38:56.965

then you would be able to do the same because you would have the copy.

241 "Neil Harms" (3836998656)

00:39:01.350 --> 00:39:05.160

Okay, hopefully that answered your question. Um.

242 "Neil Harms" (3836998656)

00:39:05.815 --> 00:39:19.975

There's a question here will the miles assessment generate standard deviation scores all that is handled in the background of the report. So those are those are baked into the responses. So now, if you're asking, are you going to get those numbers?

243 "Neil Harms" (3836998656)

00:39:19.975 --> 00:39:26.995

The percentiles that you won't actually get those it's, it's all taken care of in the background of the calculations.

244 "Neil Harms" (3836998656)

00:39:30.900 --> 00:39:42.780

Um, if the respondent is non English speaking, who's responsible for ranging for an interpreter the, it's, it's handled the same way that it is now. So, um.

245 "Neil Harms" (3836998656)

00:39:42.780 --> 00:39:47.760

The, at the end of the day, the support coordinators is is.

246 "Neil Harms" (3836998656)

00:39:48.870 --> 00:39:59.395

Has the requirement to make that happen if you have more specific questions about a specific situation, then we need to know how that works.

247 "Neil Harms" (3836998656)

00:39:59.395 --> 00:40:05.515

It's also a little bit different, depending on if you're if you're an lc that's working with.

248 "Neil Harms" (3836998656)

00:40:06.715 --> 00:40:18.865

Or if you're a support coordinator, who's working for the state, the state has the language link services available to them honestly not sure exactly how handle those issues, but.

249 "Neil Harms" (3836998656)

00:40:18.870 --> 00:40:30.270

I assume that they contract with a similar type of thing in order to be able to make those those that happen. Same thing happens with deaf interpreters for deaf and hard of hearing.

250 "Neil Harms" (3836998656)

00:40:30.270 --> 00:40:40.320

Situations you just want to make sure that that that's arranged ahead of time so that that's available for the for when the assessment needs to occur.

251 "Neil Harms" (3836998656)

00:40:40.320 --> 00:40:49.770

Again, if you have specific questions about that hit me up, and I will, I will go around and track down who the right people are to get you some more specific answers.

252 "Neil Harms" (3836998656)

00:40:51.570 --> 00:40:59.190

Uh, question, does the report not include details of their abilities? So the can be completed.

253 "Neil Harms" (3836998656)

00:41:00.750 --> 00:41:09.780

Okay, so the report does include the responses to the stage 3 items um, which.

254 "Neil Harms" (3836998656)

00:41:10.255 --> 00:41:24.955

Which do, and in some ways, look at look at abilities, but this really isn't designed to be a to be a planning tool for that specific purpose as we move into connection.

255 "Neil Harms" (3836998656)

00:41:24.985 --> 00:41:29.995

There is a different what they call the assessment. That is a large document that.

256 "Neil Harms" (3836998656)

00:41:31.770 --> 00:41:37.350

What's called a standardized interview that lets you go through analyzing all of that stuff so that the plan can be completed?

257 "Neil Harms" (3836998656)

00:41:38.580 --> 00:41:48.840

Also will score, or 5 now be required for residential placement versus the 12 55 equals 12.

258 "Neil Harms" (3836998656)

00:41:50.760 --> 00:42:05.245

So, very, very similar question. Does the scores of 1 through 5 automatically determine which type of waiver list the person can be placed on?

259 "Neil Harms" (3836998656)

00:42:05.245 --> 00:42:11.845

For example, the current has to be 12 in order for someone to be placed on the complete list. Okay.

260 "Neil Harms" (3836998656)

00:42:12.510 --> 00:42:27.355

So, there's a lot time. There's a lot to unpack here. You actually don't need a 12 to get placed on the comp wait list. The, the, its function is to put people in order for gets a service.

261 "Neil Harms" (3836998656)

00:42:27.355 --> 00:42:30.685

1st, and then who gets a service second, third, 9th and 6th. sixth

262 "Neil Harms" (3836998656)

00:42:31.680 --> 00:42:45.535

It may be the current practice to not request a comp slot for somebody who doesn't have a 12. however, the right now, we only have funding available to serve twelves.

263 "Neil Harms" (3836998656)

00:42:45.625 --> 00:42:52.975

If there were funding and slots available beyond that, then you could serve elevens and so on and so forth. So.

264 "Neil Harms" (3836998656)

00:42:53.340 --> 00:42:56.490

Um, so I.

265 "Neil Harms" (3836998656)

00:42:56.490 --> 00:43:00.930

Just, I would, I would probably, uh.

266 "Neil Harms" (3836998656)

00:43:01.915 --> 00:43:05.635

Have to have to rethink that a little bit to give you a more precise answer on it.

267 "Neil Harms" (3836998656)

00:43:05.995 --> 00:43:20.425

But essentially, I mean, at its bottom line, the answer is no, if the person you believe that they need a comp slot, then you'd make the request for a comp slot and then the, and decides who gets into it. And who doesn't.

268 "Neil Harms" (3836998656)

00:43:21.060 --> 00:43:24.510

Okay.

269 "Neil Harms" (3836998656)

00:43:24.510 --> 00:43:32.370

That's probably enough that's probably as much detail as I can go into. Now, on that. Let's see. Does the score of 1? I just did that.

270 "Neil Harms" (3836998656)  
00:43:32.370 --> 00:43:38.400

By a chat box likes to wander to try it again.

271 "Neil Harms" (3836998656)  
00:43:45.780 --> 00:43:56.005

Do all need to go through this training or can we train our own? This was not developed with a train the trainer model in place. We encourage everyone to participate in this directly.

272 "Neil Harms" (3836998656)  
00:43:56.005 --> 00:44:01.705

So that they can be privy to the, to these conversations that we have afterwards.

273 "Neil Harms" (3836998656)  
00:44:02.155 --> 00:44:15.775

And we've encourage everybody to circle back and look at the we've also had once the becomes available, we've also had people repeat this. There's, there's multiple more opportunities to do this. So, I know folks have.

274 "Neil Harms" (3836998656)  
00:44:15.780 --> 00:44:26.520

We've already had folks complete this a couple of different times because the, how you think about it, it's worthwhile to participate in that. From that standpoint.

275 "Neil Harms" (3836998656)  
00:44:26.520 --> 00:44:39.720

So, we just want to see folks on the participants list whenever we get it. So we know that they viewed this content, and we can verify that they got the answers directly from us. And then we'll send out that link to them.

276 "Neil Harms" (3836998656)  
00:44:44.940 --> 00:44:53.970

Some administrative also do case work, so we would need to link well, if you're functioning as a support coordinator, we'll be happy to provide you with the link.

277 "Neil Harms" (3836998656)  
00:44:56.580 --> 00:45:06.480

If a has already been completed this year is a valid. Okay. That's a good question. So that's been done this year is only valid for a rate allocation score.

278 "Neil Harms" (3836998656)  
00:45:06.480 --> 00:45:14.220

It's not valid for other functions so if you have a done this year, and then after January, 1st, you realize.

279 "Neil Harms" (3836998656)  
00:45:14.220 --> 00:45:17.970

Hey, I need I need this completed for.

280 "Neil Harms" (3836998656)

00:45:17.970 --> 00:45:31.470

For our new rate allocation score uh, sorry not rate allocation score. There'll be the existing 1 would be valid for rate allocation score. Only after January. 1st if you need it for a partner for functional limitations, you have to have a new laws.

281 "Neil Harms" (3836998656)

00:45:38.305 --> 00:45:52.945

Can I ask why are responsible for scheduling the models assessment appointment when they are not the ones holding the assessment? I know in the past with were informed of the date and time in case they could attend or says to the person with contacting the whole reason.

282 "Neil Harms" (3836998656)

00:45:52.945 --> 00:45:55.795

We went down down that path is because.

283 "Neil Harms" (3836998656)

00:45:56.755 --> 00:46:07.315

It's the most effective way to get folks coordinated to get the assessments. Plus the SCS and intake staff are going to be the ones that know when they need the assessment.

284 "Neil Harms" (3836998656)

00:46:08.035 --> 00:46:16.765

So, since they're the ones that know when they need the assessment, it makes the most sense for them to be the ones that hop in and identify the informant and get the time booked.

285 "Neil Harms" (3836998656)

00:46:17.070 --> 00:46:31.560

That's that's why, and also we've covered earlier that in some rare instances, they, they may be the informant again. We'd like to see that be rare, but we understand that. That's that's a.

286 "Neil Harms" (3836998656)

00:46:31.560 --> 00:46:32.935

That's certainly a possibility.

287 "Neil Harms" (3836998656)

00:46:46.585 --> 00:46:49.375

The miles replace a health inventory. No, it does not.

288 "Neil Harms" (3836998656)

00:46:49.650 --> 00:47:00.210

If not are there any upcoming changes to the health inventory coming? Yes, if you haven't heard of the Hearst H. R. S. T. that that is coming. So.

289 "Neil Harms" (3836998656)

00:47:00.210 --> 00:47:04.980

Probably be lots of changes related to that, but the is, it's not a health inventory.

290 "Neil Harms" (3836998656)  
00:47:06.840 --> 00:47:15.870

Is there a summary report to the model that summarizes the consumer strengths weaknesses and needs the only report that will be there is the answer to those stage 3 items.

291 "Neil Harms" (3836998656)  
00:47:15.870 --> 00:47:22.260

It was not designed to be a planning tool, and it was not designed to be a comprehensive assessment of all of those things.

292 "Neil Harms" (3836998656)  
00:47:26.100 --> 00:47:38.670

Repeat does the mosque or need to be a 5 to qualify for residential services so it's again, it's sort of a yes, and no answer today. Um.

293 "Neil Harms" (3836998656)  
00:47:38.670 --> 00:47:48.210

We have funding to serve folks that are 12 quote, unquote, 12 converts to a 5. so today we have funding to serve fives.

294 "Neil Harms" (3836998656)  
00:47:48.210 --> 00:47:56.970

If a point where to come, where we had enough funding available and slots available to serve all the fives, then you'd move to force. So.

295 "Neil Harms" (3836998656)  
00:47:56.970 --> 00:48:03.570

So, it's kind of a yesterday maybe no, tomorrow I.

296 "Neil Harms" (3836998656)  
00:48:03.570 --> 00:48:09.270

I can't forecast that to tell you exactly what the dollars are going to look like down the road.

297 "Alisa Arthur" (2826211584)  
00:48:19.495 --> 00:48:33.985

On the coals question there I was referencing if the provider individual cancels or does a no show no, no, no call. No show as opposed service coordinator. Um, the service coordinator would be the 1 to be contacted because, um.

298 "Alisa Arthur" (2826211584)  
00:48:34.290 --> 00:48:37.710

That's our That'll be our point of reference.

299 "Neil Harms" (3836998656)  
00:48:43.470 --> 00:48:55.380

Here we have a question, can we complete ponds at this time until things are moving forward if we are working towards new services? Like you mentioned with the yeah.

300 "Neil Harms" (3836998656)  
00:48:55.380 --> 00:49:06.870  
Until the end of this year until January, 1st, the existing priority of need tool is still valid and the maccabi environment are all still valid. All of that stuff stays.

301 "Neil Harms" (3836998656)  
00:49:06.870 --> 00:49:18.385  
Until the notification goes out that that the new CSR is in place once the new it goes in place the state rule, then the maccabi dies,

302 "Neil Harms" (3836998656)  
00:49:18.415 --> 00:49:28.975  
it's no longer valid for new new assessments after that point. And the existing priority need to dies and would not be valid for doing prioritization of need after January. 1st.

303 "Neil Harms" (3836998656)  
00:49:33.895 --> 00:49:38.785  
What do we do with the informing and client do not have email? I think I think we have it in the 1 slide.

304 "Neil Harms" (3836998656)  
00:49:38.815 --> 00:49:51.715  
Uh, essentially the support coordinator would then need to turn around and provide that documentation to them via via snail mail, or as other people call it, the United States Postal service.

305 "Neil Harms" (3836998656)  
00:49:52.465 --> 00:50:02.635  
So you just, you have to do that. Same. Same as now. You've got somebody that doesn't have email now, and they need to receive an email. You have to convert it into paper and tell them where you have to call them and tell them.

306 "Neil Harms" (3836998656)  
00:50:03.660 --> 00:50:09.240  
For stuff like this, you probably want to create a paper trail so that, you know, that they've been notified.

307 "Neil Harms" (3836998656)  
00:50:14.760 --> 00:50:24.720  
Oh, here's a good question. How long can we tell them? The assessment will take to complete our current average over the thousands that we've done. So far is 56 minutes now.

308 "Neil Harms" (3836998656)  
00:50:24.720 --> 00:50:27.145  
Some of them are as low as 30 minutes.

309 "Neil Harms" (3836998656)  
00:50:27.235 --> 00:50:40.105

Um, if an individual has pretty severe limitations, then it goes faster because since it is a discrimination tool, it folks.

310 "Neil Harms" (3836998656)  
00:50:40.825 --> 00:50:54.265

Folks peek out on it pretty fast, so that part with the individual ends up, being quite quite short, and then the questions to the informant come up after that stage 1 part, and, you know, they can go very,

311 "Neil Harms" (3836998656)  
00:50:54.265 --> 00:51:06.025

very quickly if a person knows them. Well, and answers the questions, if it turns into a larger discussion, then it can take more time. I think the longest we've had is 2 hours. Those are very rare.

312 "Neil Harms" (3836998656)  
00:51:06.595 --> 00:51:10.165

So, in any case, the vast majority of these are about an hour and.

313 "Neil Harms" (3836998656)  
00:51:10.380 --> 00:51:19.320

The individuals participation themselves is right up front and runs. What is it about?

314 "Alisa Arthur" (2826211584)  
00:51:19.320 --> 00:51:24.240

20 minutes, 15 minutes, 15 to 20 minutes, depending upon the individual and.

315 "Alisa Arthur" (2826211584)  
00:51:24.240 --> 00:51:27.450

Um, their, their limitations.

316 "Neil Harms" (3836998656)  
00:51:27.450 --> 00:51:35.340

And then the individual can stay there all the way through if they're interested in that, or want to, they can stay for the whole thing if they want to. But.

317 "Neil Harms" (3836998656)  
00:51:35.340 --> 00:51:40.470

I think the majority of folks once they're done with the questions that are asked to them there, they've.

318 "Neil Harms" (3836998656)  
00:51:40.470 --> 00:51:43.890

Stacy and take off and then the informant, um.

319 "Alisa Arthur" (2826211584)  
00:51:43.890 --> 00:51:55.260

Finishes up things after that, right? And the interviewer lets the individual know that once they finish their questions, if they want to stick around. That's great. If they've got something else they want to do, they can do that.



320 "Neil Harms" (3836998656)  
00:51:58.800 --> 00:52:05.550

Is the miles reports sent to the SC assigned in Seymour connection or is it sent to the SC who scheduled the meeting?

321 "Alisa Arthur" (2826211584)  
00:52:05.550 --> 00:52:09.690

It would be sent to the SC, the scheduled the meeting.

322 "Neil Harms" (3836998656)  
00:52:11.310 --> 00:52:22.170

That would be our contact person. Um, how early out can this assessment be completed? If the question is, is how far in advance of you needing it would be.

323 "Neil Harms" (3836998656)  
00:52:22.170 --> 00:52:34.465

You know, 90 days, I mean, I think, I think when you get a lot farther than 90 days out, you run the risk of it. Not not really being as valid as it needs to be for what it's being used for.

324 "Neil Harms" (3836998656)  
00:52:35.575 --> 00:52:49.765

You don't want to wait until the day before. So the sweet spot for most of these is going to be, at least 30 days prior to when you need the information and probably not more than 90 days. But again, it's it's it's loosey.

325 "Neil Harms" (3836998656)  
00:52:49.765 --> 00:52:51.745

Goosey for some of it not for others.

326 "Neil Harms" (3836998656)  
00:52:52.170 --> 00:53:05.245

Keep in mind that that lead time is unchanged in all the rules. So if you're supposed to have assessment completed within 90 days of the of the plan and that's the criteria that's put out there for review and all of that kind of thing.

327 "Neil Harms" (3836998656)  
00:53:05.455 --> 00:53:12.775

And then that's as far out as you can do it, all of those rules remained unchanged. We're just changing the assessment.

328 "Neil Harms" (3836998656)  
00:53:14.610 --> 00:53:21.960

Uh, as a comp waiver grandfathered in, if someone gets a new score of a 4.

329 "Neil Harms" (3836998656)  
00:53:25.560 --> 00:53:29.370

So, okay.

330 "Neil Harms" (3836998656)  
00:53:31.080 --> 00:53:35.280  
If you are in the comp waiver, if you're in it.

331 "Neil Harms" (3836998656)  
00:53:35.280 --> 00:53:39.930  
And then you get a 4, it doesn't matter.

332 "Neil Harms" (3836998656)  
00:53:40.315 --> 00:53:54.895  
Because the priority of need score is only used to put people in order for entry into a waiver. Once you're in the waiver that doesn't matter what that score is after that point. So.

333 "Neil Harms" (3836998656)  
00:53:56.370 --> 00:54:04.140  
If if you're asking, if they already have a 12 and they're on the waitlist.

334 "Neil Harms" (3836998656)  
00:54:04.140 --> 00:54:15.205  
And then they get that is lower than that. I don't know what they'll look like, but I kinda doubt we're going to go through and pull people off of that list.

335 "Neil Harms" (3836998656)  
00:54:16.525 --> 00:54:31.285  
Also Here's an aside. So, the, the emergency criteria that we talked about, those critical service situations, those, if verified result in a 5 and so that's considered critical.

336 "Neil Harms" (3836998656)  
00:54:31.285 --> 00:54:33.625  
So, even though you're in innate.

337 "Neil Harms" (3836998656)  
00:54:34.140 --> 00:54:45.600  
Need might be lower than that. It can be bumped up by the critical service situation. That's no different than today. You can have somebody that scores an 8 and then.

338 "Neil Harms" (3836998656)  
00:54:45.600 --> 00:54:59.005  
You know, the GI or something like that can bump can bump them up to a 12 that's unchanged with the miles. And the only thing. That's the only thing that's different. Is that, you know, is the assessment that's around it. So, I hope I answered your question.

339 "Neil Harms" (3836998656)  
00:54:59.005 --> 00:55:04.345  
If I, if I didn't just hit me up directly and try and give you some more information.

340 "Neil Harms" (3836998656)

00:55:06.985 --> 00:55:19.675

Not everyone not every family is going to have access to a larger screen. Not every parent Guardian has anything other than a cell phone kind of mosby done in person versus online. So in rare instances, we, we may have that scenario.

341 "Neil Harms" (3836998656)

00:55:19.675 --> 00:55:31.525

Come up, where, where it has to be done in person, and then you'll want to contact the assessment team, keeping in mind an in person like traveling out to their home, takes them out of production for a long period of time.

342 "Neil Harms" (3836998656)

00:55:31.915 --> 00:55:36.085

So, we're, we're, it's a lot more likely that we would.

343 "Neil Harms" (3836998656)

00:55:36.180 --> 00:55:50.250

Encourage them to get to a regional office and be able to take advantage of technology there or to, to discuss with the, if they have that technology available, or they could, they could come into the office and do that.

344 "Neil Harms" (3836998656)

00:55:50.250 --> 00:56:02.460

So, there's we fully realize that some folks will not have access to that technology and we'll go through those 1 at a time again over the thousands that we've done that hasn't.

345 "Neil Harms" (3836998656)

00:56:02.460 --> 00:56:05.790

That hasn't been a major concern.

346 "Neil Harms" (3836998656)

00:56:05.790 --> 00:56:20.310

Lots and lots of folks have this technology. I know that that's the, it will absolutely happen because it's a bell curve and in the tails of the bell curve, all things are possible, but those individual items will certainly help folks work through as we get to them.

347 "Neil Harms" (3836998656)

00:56:25.800 --> 00:56:34.620

Okay, can we complete ponds at this time until things are moving forward? Yes, I think that must be a repeat.

348 "Alisa Arthur" (2826211584)

00:56:34.620 --> 00:56:37.620

So.

349 "Neil Harms" (3836998656)

00:56:37.620 --> 00:56:42.510

Yes, you can still use the existing priority of need and copy until the end of the year.

350 "Neil Harms" (3836998656)  
00:56:45.270 --> 00:56:54.960  
Since the is required 30 days prior to the need, what are we supposed to do about January with assessments due. Okay. So.

351 "Neil Harms" (3836998656)  
00:56:56.125 --> 00:57:09.265  
Just so, we're clear on the required 30 days isn't required to be completed 30 days ahead of time. We asked that you schedule it at least 30 days ahead of time. And the reason that we asked that is because the slots fill up.

352 "Neil Harms" (3836998656)  
00:57:09.265 --> 00:57:22.465  
So, if you wait until the day before you need it, you're probably not going to get it in the timeframe you need it in. So maybe think about, you know, getting that scheduling done, at least 30 days earlier earlier certainly, certainly better in terms of getting a slide.

353 "Neil Harms" (3836998656)  
00:57:22.465 --> 00:57:25.615  
And you probably don't want to exceed that 90 days in advance requirement.

354 "Neil Harms" (3836998656)  
00:57:25.980 --> 00:57:27.000  
Um.

355 "Neil Harms" (3836998656)  
00:57:27.000 --> 00:57:31.290  
So, if you have, uh.

356 "Neil Harms" (3836998656)  
00:57:31.290 --> 00:57:36.660  
That are due about January then.

357 "Neil Harms" (3836998656)  
00:57:36.660 --> 00:57:46.920  
Probably need to maybe consider those knocking them out with a maccabi now and having those in place because that's.

358 "Neil Harms" (3836998656)  
00:57:47.305 --> 00:58:01.645  
That's certainly the easy path to be able to get those completed because as we covered earlier, there's a, there's a transition period that that's going to occur where you've got a bit of a blend of more copies and violence and then,

359 "Neil Harms" (3836998656)  
00:58:01.645 --> 00:58:16.345  
as we move into 2023 slowly the valid copies and violins will disappear and we'll move over completely to the, um, if you have concerns over a

very specific scenario, reach out to 1 of us, and we'll, we'll chat through with you and figure out what would be the best.

360 "Neil Harms" (3836998656)  
00:58:16.345 --> 00:58:16.915  
would be the best

361 "Neil Harms" (3836998656)  
00:58:16.920 --> 00:58:18.120  
Way to resolve it.

362 "Neil Harms" (3836998656)  
00:58:19.620 --> 00:58:29.040  
Um, is the most and assessment suggested by Medicare? Is that something the agency chose? That's a great question. So.

363 "Neil Harms" (3836998656)  
00:58:29.040 --> 00:58:32.160  
So this is a, um.

364 "Neil Harms" (3836998656)  
00:58:33.775 --> 00:58:45.925  
Partnered with the misery Institute of mental health who then contracted with some folks from Marie state and Kentucky to develop to develop this. This is this is something that we developed in house.

365 "Neil Harms" (3836998656)  
00:58:46.105 --> 00:58:49.195  
And the reason that we developed it is because.

366 "Neil Harms" (3836998656)  
00:58:50.995 --> 00:59:00.115  
The vineland and other measures like that do not directly, assess the functional limitation areas that are required under the waiver.

367 "Neil Harms" (3836998656)  
00:59:00.595 --> 00:59:11.695  
So you always have to sort of guess at things, the best example of this is economic self sufficiency. If I'm assessing economic self sufficiency and I'm using the vineland.

368 "Neil Harms" (3836998656)  
00:59:12.030 --> 00:59:16.800  
How do I determine if a person has a specific functional limitation? Because.

369 "Neil Harms" (3836998656)  
00:59:16.800 --> 00:59:31.675  
There's no direct 1 to 1 correlation with any of that. So you're always kind of guessing. So we just wanted a better methodology that was more defensible in terms of when you would go into an audit of saying, here's how we assess this. Then we also have.

370 "Neil Harms" (3836998656)

00:59:32.635 --> 00:59:43.765

Just the whole the whole thing about, how do I make sure that my assessments are done as consistently as accurately and with as much fidelity as possible.

371 "Neil Harms" (3836998656)

00:59:44.605 --> 00:59:59.275

We learned this when we were using the, when we had tons and tons and tons and tons of people all around the state, giving the, we had real problems with fidelity. You have a broad range of interpretation of all of the items that are inside those assessments.

372 "Neil Harms" (3836998656)

00:59:59.605 --> 01:00:00.265

So.

373 "Neil Harms" (3836998656)

01:00:00.600 --> 01:00:14.185

Back then we then skinny that down so we had a much smaller group of interviewers and then our internal our innovator reliability went much higher. So our fidelity is a lot higher and we get better results from the assessment.

374 "Neil Harms" (3836998656)

01:00:14.575 --> 01:00:23.245

Same same thing happens this way when you have everybody across the hundreds and hundreds and hundreds of people giving and violence around the state,

375 "Neil Harms" (3836998656)

01:00:23.575 --> 01:00:30.505

you don't have a good sense that your innovator reliability is very high and I'm not saying anybody was doing it wrong. I'm just.

376 "Neil Harms" (3836998656)

01:00:30.600 --> 01:00:38.305

And that the more people, you have the more difficult, it is to keep your keep your reliability high by pulling this into a smaller group of assessors.

377 "Neil Harms" (3836998656)

01:00:38.575 --> 01:00:47.425

We're able to make sure that we get a very effective, highly reliable instrument, that directly measures, those functional limitation areas.

378 "Neil Harms" (3836998656)

01:00:47.425 --> 01:00:56.935

And those other things, and at the end of the day, it gives us a more efficient and streamline way to get folks into services that they need.

379 "Neil Harms" (3836998656)

01:00:59.455 --> 01:01:02.785

The other part related to that just has to do with again,

380 "Neil Harms" (3836998656)  
01:01:02.785 --> 01:01:16.705  
remember you get you're getting 3 scores when you get the rate allocation score the priority of need and your functional limitation school the same time that means that the person doesn't have to be assessed reassess reassess it means they just have to be assessed ones,

381 "Neil Harms" (3836998656)  
01:01:16.705 --> 01:01:25.345  
which means less of an impact on them less time out of their life and we get essentially the same results to move forward and get them get them the services that they need.

382 "Neil Harms" (3836998656)  
01:01:28.440 --> 01:01:35.250  
Thanks for asking that.

383 "Neil Harms" (3836998656)  
01:01:36.355 --> 01:01:40.885  
So, I'm unclear about the purpose of the mass since it does not prove useful for planning for the consumer.

384 "Neil Harms" (3836998656)  
01:01:41.875 --> 01:01:55.465  
Its purpose is to fulfill those waiver requirements for assessing functional limitations for intake, eligibility for rate allocation score and for setting priority of need. So, it's useful for all those things.

385 "Neil Harms" (3836998656)  
01:01:55.825 --> 01:02:05.245  
It was not designed to be a planning tool and again, under connection, there is a massive and highly detailed planning tool that's in there that, that takes over those roles.

386 "Neil Harms" (3836998656)  
01:02:05.250 --> 01:02:13.800  
Now, in the interim between now, and when connection goes live July 1, there may be a little bit of a gap in there but.

387 "Neil Harms" (3836998656)  
01:02:13.800 --> 01:02:23.965  
I'm I'm pretty sure that the information that you get from the report, which which there is a report with the models, and it does have some of that information but that,

388 "Neil Harms" (3836998656)  
01:02:23.965 --> 01:02:33.775  
coupled with with folks existing information and services, they may already be receiving will probably cover that gap pretty well until we can get into connection.

389 "Neil Harms" (3836998656)  
01:02:38.340 --> 01:02:45.660

How long is the validity of the mouse? Is it under the same state of emergency as the? It it is.

390 "Neil Harms" (3836998656)  
01:02:45.660 --> 01:02:53.340

Yeah, it follows those exact same timeline so it's valid. It's going to be valid for 2 years and, uh.

391 "Neil Harms" (3836998656)  
01:02:53.725 --> 01:03:05.455

Probably folks will elect to have it done maybe more frequently than that. Because when you say, if I identify that the person has this critical service need, and I ask for a new 1 to be completed for that.

392 "Neil Harms" (3836998656)  
01:03:05.455 --> 01:03:10.945

And then at that same point in time, I'm going to get a brand new rate allocation score and.

393 "Neil Harms" (3836998656)  
01:03:11.970 --> 01:03:26.845

And functional limitations updated so, at that point, I restart the clock at that at that point. And it's going to be valid for 2 years or 3 under the current state of emergency. So, it should save folks a lot of time and effort in terms of doing an assessment.

394 "Alisa Arthur" (2826211584)  
01:03:32.520 --> 01:03:36.480

How are we doing on time? Um, you got 20 minutes.

395 "Alisa Arthur" (2826211584)  
01:03:36.480 --> 01:03:43.380

Okay, okay.

396 "Neil Harms" (3836998656)  
01:03:43.380 --> 01:03:47.910

How does it look if we are needing to request a comp waiver?

397 "Neil Harms" (3836998656)  
01:03:47.910 --> 01:03:59.755

The maccabi is current yet, need a, uh, we need to be completed. Do we schedule a at this point even though the maccabi is still current. Okay.

398 "Neil Harms" (3836998656)  
01:03:59.755 --> 01:04:03.235

So, if you're wanting to request that before.

399 "Neil Harms" (3836998656)  
01:04:03.510 --> 01:04:17.010

The end of this year, you just did the existing priority of need tool if, if we get past that point, then you'd need to look at them in order to get to get your priority. You've need established.

400 "Neil Harms" (3836998656)



01:04:20.490 --> 01:04:26.910

And then that would also replace them a copy information as well. Once you, once you jump past January 1st.

401 "Neil Harms" (3836998656)

01:04:29.305 --> 01:04:42.055

Is there an appeal process if the assessment is considered inaccurate client informed are not giving accurate information that's that guideline 15 that we talked about earlier, which again is related to the rate allocation score.

402 "Neil Harms" (3836998656)

01:04:42.055 --> 01:04:49.765

But the methodology is the same for it's to request a review. There's not really an appeal of the results per se.

403 "Neil Harms" (3836998656)

01:04:49.765 --> 01:04:58.135

It doesn't go through an appeal of hearings or any of those kinds of things that it's just a review process, but guideline 15, which you can find on the dmhc website talks about.

404 "Neil Harms" (3836998656)

01:04:58.230 --> 01:05:00.000

How you would go through that process.

405 "Neil Harms" (3836998656)

01:05:02.520 --> 01:05:11.910

And in the event that we, we agreed that it didn't look valid then we do, we do another Mas, probably with a different informant.

406 "Neil Harms" (3836998656)

01:05:11.910 --> 01:05:15.300

I mean, that's the that's kind of the.

407 "Neil Harms" (3836998656)

01:05:15.300 --> 01:05:20.040

The the biggest outcome that you could have from that.

408 "Alisa Arthur" (2826211584)

01:05:20.040 --> 01:05:32.730

The biggest thing that we've noticed when we have been doing these interviews is it's really important to make sure you pick an informant that has, um, knowledge of that individual and their abilities.

409 "Alisa Arthur" (2826211584)

01:05:33.235 --> 01:05:48.235

Um, otherwise it, it kind of, it kinda goes astray. So, um, you want to pick somebody who knows that individual, um, you know, for an example um, a p, a, uh.

410 "Alisa Arthur" (2826211584)

01:05:48.630 --> 01:05:58.650

Public administrator who's not ever worked 1 on 1 with that individual would not necessarily have the knowledge necessary to answer the questions.

411 "Neil Harms" (3836998656)  
01:06:01.380 --> 01:06:14.520

And if you ever want to talk through that with somebody, that's, that's why we have our assessment team folks. You can absolutely chat to them and say, hey, do we think that this person would be a valid format and they'll, they'll help you, they'll help you work through that.

412 "Neil Harms" (3836998656)  
01:06:14.520 --> 01:06:24.390

So, if a consumer had them a copy completed in October, but decided after January 1st, that they wanted to request a CSW slot and need a, you'd just schedule them.

413 "Neil Harms" (3836998656)  
01:06:24.715 --> 01:06:38.905

That's exactly how you would do that. Can we schedule a calendar now for January or does that implement on 123? Like the most if you've completed this training and you get the link and you need an assessment completed after January.

414 "Neil Harms" (3836998656)  
01:06:38.905 --> 01:06:46.735

1st, you can use Scout as soon as you have the link and get that scheduled for, for, in January. for for in January

415 "Neil Harms" (3836998656)  
01:06:47.100 --> 01:06:57.985

We have people already scheduling in January, um, if an individual's already on the waiver, wait list for the current score, such as an 8,

416 "Neil Harms" (3836998656)  
01:06:58.015 --> 01:07:04.585

they won't need them in the future to give them a new and score of 1 to 5. would they know they will not.

417 "Neil Harms" (3836998656)  
01:07:04.890 --> 01:07:16.920

Um, will they stay on or waitlist with current score until you are approves their services requested for the slot? Generally speaking? Yes, we have.

418 "Neil Harms" (3836998656)  
01:07:17.515 --> 01:07:26.695

You know, we've got that emergency criteria, so we have lots of folks that that end up on a waitlist and then need to be bumped up due to those emergency criteria.

419 "Neil Harms" (3836998656)  
01:07:26.695 --> 01:07:39.175

So, if an emergency were to occur the, then you would request a pause and you would add that justification of why they met that emergency criteria to the email.

420 "Neil Harms" (3836998656)  
01:07:39.175 --> 01:07:45.745

And that's the information that we're, we're going to go on that allows us to answer those questions inside the inside the models.

421 "Neil Harms" (3836998656)  
01:07:51.450 --> 01:07:59.700

For community support wavers right now it's since we have funding available to essentially serve.

422 "Neil Harms" (3836998656)  
01:07:59.700 --> 01:08:11.370

1, through 12, this is a really nice time to transition to something different because, you know, those people will go off the waitlist and then 5432 ones will get.

423 "Neil Harms" (3836998656)  
01:08:11.370 --> 01:08:18.300

You know, smattered in there, There'll be a conversion process that we go in there to make sure that people get in there in the right spot.

424 "Neil Harms" (3836998656)  
01:08:21.270 --> 01:08:32.790

Who was the informant if the consumer does not have any natural end or paid supports yet? The SC has not known them for 6 months. The requirement is 3 months. So, um.

425 "Neil Harms" (3836998656)  
01:08:33.990 --> 01:08:46.255

So we need to look around again. Same, same, kind of thing, have a discussion with with Paul or Lisa, and and figure out who would be the best possible informant for that individual.

426 "Neil Harms" (3836998656)  
01:08:46.255 --> 01:08:49.465

They just need to know them well, and have known them for over 90 days.

427 "Neil Harms" (3836998656)  
01:08:50.130 --> 01:08:53.520

I know that's kind of a weird thing to say, know them. Well.

428 "Neil Harms" (3836998656)  
01:08:53.520 --> 01:08:56.820

Which no only known him for 91 days. Um.

429 "Neil Harms" (3836998656)  
01:08:56.820 --> 01:09:00.240

But these, these are the parameters that we have.

430 "Neil Harms" (3836998656)

01:09:09.030 --> 01:09:18.960

The, the maccabi currently has limitation of being done. No more than 365 days apart. Is that the same for the.

431 "Neil Harms" (3836998656)

01:09:18.960 --> 01:09:21.990

Alicia volume you want to take that 1.

432 "Alisa Arthur" (2826211584)

01:09:23.070 --> 01:09:35.010

All you want to take in if you're asking about if you're asking about the yeah.

433 "Neil Harms" (3836998656)

01:09:35.010 --> 01:09:41.550

Can if I do 1 today how soon can I have a new Mars? We don't really have a.

434 "Neil Harms" (3836998656)

01:09:41.550 --> 01:09:52.050

We don't really have a specific limitation on that. Then no more than 365 days apart. It's going to be a little bit odd. If you did the same person. Same informant.

435 "Neil Harms" (3836998656)

01:09:52.050 --> 01:10:01.380

If that's the case in that review process, we a guideline 15 we'd be looking at it and say, well, what what are we learning? That's new again.

436 "Neil Harms" (3836998656)

01:10:01.945 --> 01:10:16.765

It it's, we're probably, we're probably not going to learn really new stuff there and the 1 of the reasons we're not is because then they'll copy and the models are 2 different assessments. The maccabi is is not a.

437 "Neil Harms" (3836998656)

01:10:17.100 --> 01:10:28.045

A normal reference tool, it's criterion based and so it's just, it's a different style of assessment when you, when you go and take a Mas,

438 "Neil Harms" (3836998656)

01:10:28.075 --> 01:10:41.635

you're actually getting a norm reference tool and that means that that in test retest reliability assuming that there's no huge changes with the person, they didn't acquire an additional head injury. They don't.

439 "Neil Harms" (3836998656)

01:10:42.775 --> 01:10:47.035

There's nothing there's not new stuff added to the mix. You're probably.

440 "Neil Harms" (3836998656)

01:10:47.100 --> 01:10:56.370

Going to get the same results each each time that you do it because it has a higher degree of test retest and then the copy does. So.

441 "Neil Harms" (3836998656)  
01:10:56.370 --> 01:11:09.060

Again, you should have to retest less frequently because we're measuring innate ability. So, the same sort of thing that happens with a, with an intelligence test, you don't have to do intelligence testing every.

442 "Neil Harms" (3836998656)  
01:11:09.060 --> 01:11:14.880

Every 3 months, because it just doesn't change that frequently over time. Um.

443 "Neil Harms" (3836998656)  
01:11:16.855 --> 01:11:29.755

Related to that it's 1 of the reasons why we do not release the questions on, on the the questions will not be made available to folks. And the reason we don't make them available is because much like an IQ test.

444 "Neil Harms" (3836998656)  
01:11:29.905 --> 01:11:39.445

If I gave you all of the answers and all of the questions to an IQ test and what is my IQ test measure it loses its predictability. Um.

445 "Neil Harms" (3836998656)  
01:11:39.840 --> 01:11:53.130

And you don't want folks to have the answers because the only thing that having the answers for is that lets them do better on the assessment. And the better you do on the assessment, the less likely you already get into services because.

446 "Neil Harms" (3836998656)  
01:11:53.130 --> 01:11:58.170

The higher your score, the lower your priority of need.

447 "Neil Harms" (3836998656)  
01:11:58.825 --> 01:12:13.045

So studying for the test and helping people to do well, which we as helpers and we'd like to see people do. Well, in this particular instance, you just want them to do what they do. It's not it's not about doing well or doing poorly.

448 "Neil Harms" (3836998656)  
01:12:13.045 --> 01:12:16.075

It's just we want an accurate assessment of what their, what their abilities are.

449 "Neil Harms" (3836998656)  
01:12:17.580 --> 01:12:24.175

Hope that helps. How soon will we get the link?

450 "Neil Harms" (3836998656)  
01:12:24.535 --> 01:12:39.265

Um, when we get the participant list after this, it takes about 24 hours after the presentation for us to get the participants list and then, uh,

at least ask to come through it. And then the link will get sent out. So probably a couple of days you'll, you'll have the link. link

451 "Neil Harms" (3836998656)  
01:12:42.685 --> 01:12:45.145  
Will the format continue to stay the same?

452 "Neil Harms" (3836998656)  
01:12:45.865 --> 01:12:59.725  
There's, there's no change to the the only thing that's different about this is the is where the functional limitations information is coming from where we're providing it via the MAS, but the itself is unchanged.

453 "Neil Harms" (3836998656)  
01:13:02.340 --> 01:13:06.420  
All right, I just ran out of questions, so.

454 "Neil Harms" (3836998656)  
01:13:06.805 --> 01:13:19.915  
Not seeing any further questions in the chat. Thank you all for your participation today. I've enjoyed it. Look for that to come out down the road. This PowerPoint will be sent out to you after the after the training.

455 "Neil Harms" (3836998656)  
01:13:19.915 --> 01:13:27.565  
So everybody has a copy of the PowerPoint. We can, we can get that out fairly quickly to folks to make sure that you have that for reference again.

456 "Neil Harms" (3836998656)  
01:13:27.565 --> 01:13:36.415  
If you have further questions, or you want to have a restatement of this, we have more of these sessions coming up, feel free to jump on some of those remaining sessions. If.

457 "Neil Harms" (3836998656)  
01:13:36.420 --> 01:13:43.284  
You want to go through the presentation again have a wonderful rest of the week. Thanks so much.