1 "Neil Harms" (242098944) 00:00:00.000 --> 00:00:06.960

Welcome to how to schedule a Missouri adaptive ability scale or Mars assessment using.

2 "Neil Harms" (242098944)

00:00:09.419 --> 00:00:15.329

Let's talk about when and why the following presentation applies to the Calendly scheduling application.

3 "Neil Harms" (242098944)

00:00:15.329 --> 00:00:26.544

Calendar will be used for scheduling assessments with the statewide assessment team, following approval of changes to 945. 2 notification of all staff will occur via statewide email blast.

4 "Neil Harms" (242098944)

00:00:26.544 --> 00:00:32.274

When the revised 9 CSR, 45 2 is approved and will include the implementation date. the implementation date

5 "Neil Harms" (242098944)

00:00:33.120 --> 00:00:42.540

945 includes several changes related to how the division we're providing services. It looks at eligibility. It looks at.

6 "Neil Harms" (242098944)

00:00:42.540 --> 00:00:57.415

what assessment is used for collecting functional limitations priority of need re allocation score all that stuff is included in there it went out for public comment november first and that public comment period should now be ended

7 "Neil Harms" (242098944)

00:00:57.595 --> 00:01:11.245

so hopefully very shortly we will know if we're able to move forward with with the approvals we're assuming yes and we'll also assume that our go live date for using the miles assessment will continue to be january first of twenty three

8 "Alisa Arthur" (1185665536)

00:01:17.610 --> 00:01:29.190

Jury adaptive ability, scoured the Mavs replaces all other adaptive assessments and that includes the maccabi, the violin and the apes, et cetera.

9 "Alisa Arthur" (1185665536)

00:01:29.190 --> 00:01:36.420

However, the time frames associated with these for these assessments will remain unchanged.

10 "Alisa Arthur" (1185665536)

00:01:36.420 --> 00:01:45.480

So, the Missouri adaptive ability scale will have the same time frames that were associated with the previous assessments.

11 "Alisa Arthur" (1185665536)

00:01:45.480 --> 00:01:53.610

Service coordinators and intake specialists are of a critical role in contacting the family and scheduling the assessments.

12 "Alisa Arthur" (1185665536)

00:01:53.610 --> 00:02:01.110

Mass assessments should be scheduled at least 30 days prior to the date the service coordinator needs the results.

13 "Alisa Arthur" (1185665536)

00:02:01.110 --> 00:02:07.710

note critical service situations made bypass this thirty day requirement

14 "Alisa Arthur" (1185665536)

00:02:11.460 --> 00:02:20.910

Assessments are scheduled using the link to Calendly scheduling page. The link will be provided, um, after you've completed this training.

15 "Alisa Arthur" (1185665536)

00:02:20.910 --> 00:02:24.330

And in the future, by the assessment team.

16 "Alisa Arthur" (1185665536)

00:02:24.330 --> 00:02:34.380

Important note all links to will work best when use through Google Chrome web browser essentially.

17 "Alisa Arthur" (1185665536)

00:02:34.380 --> 00:02:39.960

You need to use it through Google Chrome? Uh, we don't always, um.

18 "Alisa Arthur" (1185665536)

00:02:39.960 --> 00:02:52.615

It doesn't always work when you try to use it through 1 of the other web browsers, browsers so for consistency Google Chrome is your best action. There are 2 different calendar links for the scheduling of loss.

19 "Alisa Arthur" (1185665536)

00:02:53.065 --> 00:02:59.815

1 link is used for the mouse associated with eligibility. This link is used by the intake specialist, only.

20 "Alisa Arthur" (1185665536)

00:03:00.090 --> 00:03:06.900

And it accesses appointment slots, reserved for intake and eligibility.

21 "Alisa Arthur" (1185665536)

00:03:06.900 --> 00:03:12.990

The other scheduling link is used by support coordinators for all other uses of.

22 "Alisa Arthur" (1185665536) 00:03:15.300 --> 00:03:18.540 The, uh, uses of the mosque.

23 "Alisa Arthur" (1185665536) 00:03:21.060 --> 00:03:35.305

The person scheduling, the MAS assessment is responsible to provide a copy of the confirmation letter to the identified informant and willing responsible party via by an email or by snail mail, you know,

24 "Alisa Arthur" (1185665536) 00:03:35.305 --> 00:03:39.685 United States, Postal unit or Postal service. Um.

25 "Alisa Arthur" (1185665536) 00:03:39.960 --> 00:03:43.260 We have found that if you, um.

26 "Alisa Arthur" (1185665536) 00:03:43.260 --> 00:03:48.960 Want to send it to not only the informant.

27 "Alisa Arthur" (1185665536) 00:03:48.960 --> 00:03:59.790

But yourself, as soon we're going to go through a section where you have to answer questions, and we'll go through those on here. Um, there is a spot for you to add a guest.

28 "Alisa Arthur" (1185665536) 00:03:59.790 --> 00:04:13.320

You would need to add, uh, yourself there and anyone else you want to receive a copy of that confirmation email. Um, when you put the informant in there, they will automatically get a copy.

29 "Alisa Arthur" (1185665536) 00:04:15.480 --> 00:04:30.479

If the individual does not have access to the appropriate technology, the individual scheduling, the moss assessment is responsible to arrange access, for example, getting them to a office or a regional office, or some other private location.

30 "Alisa Arthur" (1185665536) 00:04:33.869 --> 00:04:45.629

The minimum technology requirements are an Internet connected device with a video camera. A cell phone is too small to use for the viewing. The assessment PowerPoint.

31 "Alisa Arthur" (1185665536) 00:04:46.074 --> 00:05:00.534

a large large pet type device may be used uh we we can use the smart phone uh for the camera and the video but a larger screen must be used to display the assessment content

32 "Alisa Arthur" (1185665536) 00:05:01.044 --> 00:05:15.444

because we'll be asking the individual to look at some pictures and identify some things and pointed some things and if we have a cell phone that is we're going to be assessing things other than the items we are that we actually want to

33 "Alisa Arthur" (1185665536) 00:05:15.629 --> 00:05:20.969

So, we'll be looking at visual acuity and that's not 1 of the things we want to assess.

34 "Alisa Arthur" (1185665536) 00:05:23.879 --> 00:05:36.359

And slots will be made available between 70 a M, and 70 PM to enhance the abilities of families, individuals and providers to secure assessment times that work with their schedule.

35 "Alisa Arthur" (1185665536) 00:05:38.394 --> 00:05:49.074

Will generate a report, which includes the functional limitation category prioritization of need, or the pawn score from a 1 to 5.

36 "Alisa Arthur" (1185665536) 00:05:49.074 --> 00:05:54.474

and Neil will explain that further later and a rate allocation score or the rise.

37 "Alisa Arthur" (1185665536) 00:05:54.779 --> 00:05:58.109 And the responses to the stage 3 items.

38 "Neil Harms" (242098944) 00:06:02.754 --> 00:06:17.724

so let's talk for a couple minutes about the priority of need so the mars replaces the existing priority of need tool so after january first the priority of need tool that is available and seymour will no longer be valid going

39 "Neil Harms" (242098944) 00:06:17.724 --> 00:06:24.234

forward and allows would need to be requested in order to establish a priority of needs score

40 "Neil Harms" (242098944) 00:06:24.599 --> 00:06:35.309

The underlying construct behind how the miles determines priority of need is not based on unmet need, but rather is based on the innate ability.

41 "Neil Harms" (242098944)

00:06:35.309 --> 00:06:44.579

That individual this is, this is something you really need to understand when going forward with this, because lots of folks have questions about well, how do I.

42 "Neil Harms" (242098944)

00:06:45.054 --> 00:06:54.834

You know, I need to have an informant that knows all of these different things about about their unmet need in order to be able to move forward since the construct is different.

43 "Neil Harms" (242098944)

00:06:54.894 --> 00:07:00.444

It allows us to assess their priority of need in a different way.

44 "Neil Harms" (242098944)

00:07:00.809 --> 00:07:12.659

So also keep in mind the used for partnership for hope waiver is different than the for other waivers. The Mas does not impact for.

45 "Neil Harms" (242098944)

00:07:12.659 --> 00:07:20.039

Partnership for hope that priority need the way it works unchanged by this and not impacted by this.

46 "Neil Harms" (242098944)

00:07:20.784 --> 00:07:33.564

So, all the tool will use to generate the, the is new how the is used and the time frames associated with the are unchanged again, just to reiterate we're changing the tool.

47 "Neil Harms" (242098944)

00:07:33.594 --> 00:07:36.144

Not how how those scores are used.

48 "Neil Harms" (242098944)

00:07:36.479 --> 00:07:44.279

Please keep in mind if the and manual will be revised at a later date. The only part of the existing manual that.

49 "Neil Harms" (242098944)

00:07:44.279 --> 00:07:54.179

Will remain valid after January. 1st, 23 is the critical service situations, which continue largely unchanged under the MAS based. So.

50 "Neil Harms" (242098944)

00:07:54.179 --> 00:08:05.904

When when we're looking at those critical service situations, if you feel that 1 of those applies, and you're requesting a loss for the purpose of looking at a critical service situation,

51 "Neil Harms" (242098944)

00:08:06.234 --> 00:08:18.684

we'd want you to add some information to the email that we're going to be talking about. A little bit later to provide the rational justification of why and a B. C. D. E. F G1 of those critical situations that we currently use applies.

52 "Neil Harms" (242098944) 00:08:18.684 --> 00:08:24.024

And then that will be factored in when the scoring of the occurs. occurs

53 "Neil Harms" (242098944) 00:08:24.179 --> 00:08:25.319 Under the.

54 "Paul Conover" (2064184064) 00:08:30.059 --> 00:08:34.259

Hey, so I'm going to talk to you a little bit about the process on how to schedule the models. It's.

55 "Paul Conover" (2064184064) 00:08:34.259 --> 00:08:37.889

Very simple matter of fact, I, I just got off the phone a few minutes ago.

56 "Paul Conover" (2064184064) 00:08:37.889 --> 00:08:44.609

With some people that had scheduled, they had done this, uh, Webex and they said they were a little bit intimidated.

57 "Paul Conover" (2064184064) 00:08:44.609 --> 00:08:54.719

And they just called me right beforehand and said, you know, this was really simple you guys were right? And and I think it's pretty effective. This is 1 of our large providers. So it was really good to get that feedback.

58 "Paul Conover" (2064184064) 00:08:54.719 --> 00:09:04.979

So, how to the process is is very simple, the service coordinator where the intake specialist is going to access access the Calendly scheduling page.

59 "Paul Conover" (2064184064) 00:09:04.979 --> 00:09:12.449

And then they're going to contact the individual legally responsible party or agency contact person as appropriate.

60 "Paul Conover" (2064184064) 00:09:12.449 --> 00:09:16.829

And displays all available, available times and dates.

61 "Paul Conover" (2064184064) 00:09:16.829 --> 00:09:20.369

You're gonna see, uh, actual screenshots of that in just a minute.

```
62 "Paul Conover" (2064184064)
00:09:20.369 --> 00:09:24.899
The individual legally responsible party, or the agency contact person.
63 "Paul Conover" (2064184064)
00:09:24.899 --> 00:09:29.129
Is going to work with that person agree on a time with the individual and
the informant.
64 "Paul Conover" (2064184064)
00:09:29.129 --> 00:09:40.139
And then, once they've agreed upon the time, the person doing the
scheduling is going to reserve the time slot and answer some required
questions and those questions, at least that will go over with you as
well in a few minutes.
65 "Paul Conover" (2064184064)
00:09:40.139 --> 00:09:48.359
So, if you're wanting to add additional email addresses, other people
that you feel need to be involved stakeholders, I would call them.
```

You can use the ad guest button for anyone else that needs to be notified

assignment assessment to the next assessment team member available. It's

And the person doing the scheduling of the assessment, and any 1, they've

And then, once you've done that calendar will assign the requested

And the assessment team member will receive a confirmation email.

And the confirmation email contains the Webex link for the meeting.

And it's very easy to add that appointment to your Outlook or Google calendar. It's just add to calendar button pretty much and click it.

round Robin. So it goes to the next available person.

66 "Paul Conover" (2064184064) 00:09:48.359 --> 00:09:54.419

of the assessment date and time.

67 "Paul Conover" (2064184064) 00:09:54.419 --> 00:10:05.579

68 "Paul Conover" (2064184064) 00:10:10.829 --> 00:10:17.729

added via the ad, guess button.

69 "Paul Conover" (2064184064) 00:10:17.729 --> 00:10:21.779

70 "Paul Conover" (2064184064) 00:10:21.779 --> 00:10:26.939

71 "Paul Conover" (2064184064) 00:10:26.939 --> 00:10:34.529

72 "Paul Conover" (2064184064) 00:10:34.529 --> 00:10:38.459

And then 24 hours prior to the appointment.

```
73 "Paul Conover" (2064184064)
00:10:38.459 --> 00:10:45.269
The individual, legally responsible party agency, contact person. Anyone
included in that will receive a reminder.
74 "Paul Conover" (2064184064)
00:10:45.269 --> 00:10:53.969
Email as well, so once you have the link.
75 "Paul Conover" (2064184064)
00:10:53.969 --> 00:11:02.669
You're going to copy and paste that link into Google Chrome please don't
try to use any of the browser. It will not work. If if it does work, it'd
be a miracle.
76 "Paul Conover" (2064184064)
00:11:02.669 --> 00:11:06.479
Use Google, Chrome, uh, copy and paste.
77 "Paul Conover" (2064184064)
00:11:06.479 --> 00:11:14.549
There are 2 different links as Alisa had mentioned, 1 is used by the
intake team. It is marked clearly intake assessment.
78 "Paul Conover" (2064184064)
00:11:14.549 --> 00:11:21.329
And the intake staff should not for these to any 1 other than intake
staff. We do not want to get these crossed up.
79 "Paul Conover" (2064184064)
00:11:21.329 --> 00:11:29.879
And the other link is for all other assessment needs and you see a sample
of what that link will look like they're on the screen.
80 "Paul Conover" (2064184064)
00:11:34.469 --> 00:11:41.249
So, once you have the link in Google Chrome, just mark bookmark it.
That's going to make it easy. It's a live link.
81 "Paul Conover" (2064184064)
00:11:41.249 --> 00:11:45.959
So you won't receive a different link every time it's going to be 1
length that you receive for intake.
82 "Paul Conover" (2064184064)
00:11:45.959 --> 00:11:50.459
If you're doing intake and 1 for all other assessments, if you're using
the other 1.
83 "Paul Conover" (2064184064)
00:11:50.459 --> 00:11:58.049
And you'd bookmark those, or you could create an icon on your desktop if
you are familiar with Chrome and how to do that. It's very easy.
```

84 "Paul Conover" (2064184064)

00:12:01.559 --> 00:12:09.419

And here you see an actual screenshot from the link so you'll click on the link and this will be the page that pops up.

85 "Paul Conover" (2064184064) 00:12:09.419 --> 00:12:13.679

Uh, you see all the available dates, they're bolded and highlighted there.

86 "Paul Conover" (2064184064)

00:12:13.679 --> 00:12:24.929

Um, like to mention also that there is, there is no sensitive information on any of the scheduling process whatsoever. You all you're going to see literally is a calendar.

87 "Paul Conover" (2064184064)

00:12:24.929 --> 00:12:39.389

And you're going to see dates as you see on the screen there and then when you have selected 1 of those dates, you will pick a time and you see the, it's if you look to the left, it's still showing you the calendars. So that, you know, for sure what day that's a pretty handy feature.

88 "Paul Conover" (2064184064)

00:12:39.389 --> 00:12:43.349

And that you can scroll down and select whatever time that you have.

89 "Paul Conover" (2064184064)

00:12:43.349 --> 00:12:54.869

Uh, predetermined and once you have selected the time, then it's going to take you to a series of required questions that are very critically important and the least is going to cover those with, you.

90 "Alisa Arthur" (1185665536)

00:12:56.819 --> 00:13:05.669

These questions you're going to the 1st, 1 is, uh, the informant's name and email address, and right under that it will say, add guest.

91 "Alisa Arthur" (1185665536)

00:13:05.669 --> 00:13:17.219

And you would add their email addresses there. Um, again, the service coordinator is not the informant. They would need to put themselves there at the ad guest.

92 "Alisa Arthur" (1185665536)

00:13:17.219 --> 00:13:20.669

Then it would, uh, have the phone number of the format.

93 "Alisa Arthur" (1185665536)

00:13:20.669 --> 00:13:29.699

Then the individual's name and ID number, legally responsible person or guardian's name and email address.

94 "Alisa Arthur" (1185665536)

00:13:30.354 --> 00:13:38.154

Then, and then we go into the individual's communication style, they're either fully verbal, partially verbal, nonverbal,

95 "Alisa Arthur" (1185665536)

00:13:38.154 --> 00:13:45.924

use sign language or have English has a 2nd language or an augment of communication device.

96 "Alisa Arthur" (1185665536)

00:13:47.244 --> 00:13:57.864

The next question is stating the reason for the assessment that you're requesting on the intake 1, it'll say intake or initial waiver on the service coordinator.

97 "Alisa Arthur" (1185665536)

00:13:57.864 --> 00:14:11.304

1, it'll say initial waiver redetermination review due to change in status. And it will also, we added 1 after the training's got started that says critical service. Um.

98 "Alisa Arthur" (1185665536)

00:14:11.579 --> 00:14:19.589

So your critical status service, so we'll, That'll be there too. So you can mark it. Uh.

99 "Alisa Arthur" (1185665536)

00:14:19.974 --> 00:14:26.394

The review due to change in status as you can see that next response.

100 "Alisa Arthur" (1185665536)

00:14:26.394 --> 00:14:40.764

There is, if request for a review of existing mouse has followed, has it followed the dmhc DD guideline 15 so you have to make sure that you look at that guideline and you follow the steps for that guideline.

101 "Alisa Arthur" (1185665536)

00:14:41.154 --> 00:14:45.114

Um, and you would mark yes. There that if it does.

102 "Alisa Arthur" (1185665536)

00:14:45.389 --> 00:14:52.859

Uh, if it is a review due to change in status, and you follow the guideline, the guideline will be, um.

103 "Alisa Arthur" (1185665536)

00:14:52.859 --> 00:15:03.779

The guideline will be under the DD web Web site, um, in the guidelines manuals and publications.

104 "Alisa Arthur" (1185665536)

00:15:03.779 --> 00:15:11.039

And then last, you would do the service coordinator intake, specialist name and email address.

```
105 "Neil Harms" (242098944)
```

00:15:11.039 --> 00:15:16.379

So I want to cover a couple of quick things before we leave this page.

106 "Neil Harms" (242098944)

00:15:16.974 --> 00:15:31.974

one is these are required fields and there will be some instances where you have a legally responsible person or guardian that does not have an email address if this is the case you would want to use your own email address to populate that field that way you'll know that there's something

107 "Neil Harms" (242098944)

00:15:31.974 --> 00:15:45.924

in there that's also the part where you'll have that moment of knowing that if you have to do that then you'll need to notify that individual the legally responsible person guardian about all this by

108 "Neil Harms" (242098944)

00:15:46.379 --> 00:15:54.629

Printing out that confirmation information and providing in via US Postal service, slash what we call sale snail mail.

109 "Neil Harms" (242098944)

00:15:55.074 --> 00:16:09.954

so i just want to make sure that that was that was well understood in there also related to guideline fifteen if you go out and search that on the dmhc webpage now you will see that it is all written related to the rate allocation score we're working on getting an update out to that

110 "Neil Harms" (242098944)

00:16:09.954 --> 00:16:24.264

so it will be changed that language that's indicative of this is the process that will be used to review for all purposes but essentially don't get too caught up in that it says rate allocation score the process by which you would have a score

111 "Neil Harms" (242098944)

00:16:24.654 --> 00:16:32.244

Viewed it follows the exact same steps. I also want to let everybody know that. It's not those scores aren't appealable.

112 "Neil Harms" (242098944)

00:16:32.514 --> 00:16:46.674

It's just this process is how you would go about requesting a review of that score because we do want to make sure that we have it as correct as possible and possible result of asking for 1 of those review is a revision to the score.

113 "Neil Harms" (242098944)

00:16:46.674 --> 00:16:54.534

Because we missed something, or if we're completely tied up over it, then we might look at having a different interviewer.

```
114 "Neil Harms" (242098944)
00:16:54.629 --> 00:17:00.719
And a different informant used to complete another miles and then compare
the results and see what we end up with at the end.
115 "Alisa Arthur" (1185665536)
00:17:00.719 --> 00:17:12.299
I just wanted to give you a little more information about that. It's next
couple of slides are the confirmation email that will be received.
116 "Alisa Arthur" (1185665536)
00:17:12.564 --> 00:17:19.104
It'll have, um, this is an exact copy of it, except for the Orange box.
117 "Alisa Arthur" (1185665536)
00:17:19.434 --> 00:17:32.484
It is a screenshot if you'll notice where the orange smartphone is
underlying, that's where we want to point out that we've been asked
during these trainings about, um,
118 "Alisa Arthur" (1185665536)
00:17:32.604 --> 00:17:39.264
getting that taken out of the confirmation email. This confirmation email
is.
119 "Alisa Arthur" (1185665536)
00:17:39.569 --> 00:17:43.049
Is, uh, a Webex, um.
120 "Alisa Arthur" (1185665536)
00:17:44.639 --> 00:17:48.264
Template and we have no way of removing that from it.
121 "Alisa Arthur" (1185665536)
00:17:48.264 --> 00:17:59.934
So you just need to know you need to know so that you can share with
whoever the informant's gonna be that they cannot use a smartphone for
the individual to do their part.
122 "Alisa Arthur" (1185665536)
00:18:00.564 --> 00:18:05.754
Um, also, if you'll notice it won't be in the email as in blueprint, but
I.
123 "Alisa Arthur" (1185665536)
00:18:06.089 --> 00:18:15.389
We put it in blueprint so you guys can see it. The Webex connection link
is right there in blue.
124 "Alisa Arthur" (1185665536)
00:18:18.594 --> 00:18:21.024
After that part of the email, if you go down further,
```

125 "Alisa Arthur" (1185665536)

00:18:21.024 --> 00:18:35.934

it'll give all the questions and your answers that you gave and again reminding you to make sure that if you're doing a review of the existing loss that you have contacted the assessment team leads

126 "Alisa Arthur" (1185665536)

00:18:36.354 --> 00:18:39.714

and have reviewed the assessment, um.

127 "Alisa Arthur" (1185665536)

00:18:39.989 --> 00:18:44.579

And had it, and it was said that a new 1 needed to be completed.

128 "Alisa Arthur" (1185665536)

00:18:48.509 --> 00:18:55.224

Then, at the very bottom of the assessment as Paul mentioned, there's a spot where you can add it to your calendar.

129 "Alisa Arthur" (1185665536)

00:18:55.584 --> 00:19:08.034

If you have a Google calendar or an Outlook calendar, it will add it to that simply by you pushing add to calendar also underneath at, towards the bottom of the, um, document.

130 "Alisa Arthur" (1185665536)

00:19:08.454 --> 00:19:18.444

There's a spot that says reschedule and cancel. They are not in green and red. You'll have to look at the bottom and they are quite small at the bottom, but you can go down.

131 "Alisa Arthur" (1185665536)

00:19:18.509 --> 00:19:31.319

There and hit reschedule and it'll take you right back to that original page with the calendar and the time frame. So they can reschedule it and you'll have to re, answer the questions, or you can cancel it.

132 "Alisa Arthur" (1185665536)

00:19:31.319 --> 00:19:40.799

1 of the things that we want to share with you is it will not remove it from your calendar. So you'll have to manually do that. Um.

133 "Alisa Arthur" (1185665536)

00:19:40.799 --> 00:19:53.639

In the event, there's a no show, the assessor will notify the service coordinator about that missed appointment, um, as soon as possible so that it can get rescheduled. And, um.

134 "Alisa Arthur" (1185665536)

00:19:53.639 --> 00:19:58.319

And you guys will know that, uh, that has to be done.

135 "Alisa Arthur" (1185665536)

00:20:01.434 --> 00:20:14.064

24 hours prior to the selected date and time, the informant will receive a reminder email and again, if you put yourself as an added guest, you'll get that reminder email, uh,

136 "Alisa Arthur" (1185665536) 00:20:14.634 --> 00:20:27.924

the only thing different between the 2 emails are these 2 parts here where it says subject reminder or, uh, this is a friendly reminder that you're intake assessment. So, um. um

137 "Alisa Arthur" (1185665536) 00:20:28.199 --> 00:20:33.809

Those are the only things that are different otherwise they're exactly like, the confirmation email.

138 "Alisa Arthur" (1185665536) 00:20:38.429 --> 00:20:51.864

Once the boss has completed a PDF of the report will be sent by email to the service coordinator or intake specialist provider, relations team, or the provider agency contact person as appropriate.

139 "Alisa Arthur" (1185665536)

00:20:53.064 --> 00:20:59.424

We have set a goal of these to be turned around within 3 business days.

140 "Neil Harms" (242098944)

00:21:05.214 --> 00:21:10.284

All right, so let's take a few minutes to look at the miles report and get folks familiar with the information that's in there.

141 "Neil Harms" (242098944)

00:21:10.854 --> 00:21:22.164

What you can see on the screen now is a sample of what the 1st, part of the report would look like it includes basic demographic information at the top.

142 "Neil Harms" (242098944)

00:21:22.224 --> 00:21:29.604

And then underneath that you'll see the functional limitation areas listed out as well as 2 columns. 1, that talks about.

143 "Neil Harms" (242098944)

00:21:29.669 --> 00:21:43.764

Substantial functional limitations for D. D eligibility and 1 that talks about substantial functional limitations for waiver. Eligibility. There are 2 different things. They have 2 different criteria. That are behind them. Some of the time. They match up. Nice.

144 "Neil Harms" (242098944)

00:21:43.764 --> 00:21:49.074

And need and when they do. That's always great. When they don't, you'll see a slight discrepancy between those.

145 "Neil Harms" (242098944)

00:21:50.159 --> 00:22:01.529

For particularly for eligibility, we have that 1 scenario that's a little bit different where somebody comes in and my qualify via 1st steps eligibility.

146 "Neil Harms" (242098944)

00:22:01.529 --> 00:22:14.849

In those instances, you would see the yes. Have a little asterisk next to it. So when that occurs, you'll know you'll know what that what happens when you see the asterisk in there.

147 "Neil Harms" (242098944)

00:22:16.284 --> 00:22:29.364

When we get to the re, evaluation line my apologies if the print is a little small when somebody comes in and potentially becomes eligible via that 1st steps criteria, that line should populate and say that re,

148 "Neil Harms" (242098944)

00:22:29.364 --> 00:22:38.844

evaluation would be appropriate at age 5. and we would, we would ask for our intake staff to be knowledgeable on that part note. We need to do a review down the road of that.

149 "Neil Harms" (242098944)

00:22:39.294 --> 00:22:44.664

New CSR has eliminated the requirement for those mandatory reviews that we've done for a long time at.

150 "Neil Harms" (242098944)

00:22:44.849 --> 00:22:56.094

518 and 22, so it's going to be pretty unusual for us to do re, assessments at those, those different ages as we've done in the past, but we have the option to do it as needed.

151 "Neil Harms" (242098944)

00:22:56.364 --> 00:23:01.704

And so we probably will have a pretty good number of views that will happen at age. 5. age five

152 "Neil Harms" (242098944)

00:23:02.009 --> 00:23:12.359

At the very bottom, you're going to see the rate allocation score and you'll see a priority of need score the priority of needs who are only shows up if an individual has 3 or more.

153 "Neil Harms" (242098944)

00:23:12.359 --> 00:23:26.304

Significant functional limitation areas in that waiver column as I'm sure you all know the priority of need score is only used for putting people in order for access to waiver services when,

154 "Neil Harms" (242098944)

00:23:26.334 --> 00:23:39.684

when we have a waitlist for services. And so it doesn't really make us make sense to provide a priority of need school or if a person couldn't potentially be waiver eligible. So, 3 or more of those is what you have to have in order to see a priority of need score.

155 "Neil Harms" (242098944) 00:23:41.484 --> 00:23:53.964

The rest of the report I'm just going to show you the very, very top of it. Here includes what we call answers to the stage 3 questions. The stage 3 questions are loosely similar to what we used to call the organ questions.

156 "Neil Harms" (242098944) 00:23:53.964 --> 00:24:08.454

That were added to the, and they look at those needs that are related to enhanced behavioral or enhanced medical supports. They look at things like vision hearing mobility. It's all of that sort of stuff that's included in there.

157 "Neil Harms" (242098944) 00:24:08.784 --> 00:24:09.984 And we thought that it would be useful.

158 "Neil Harms" (242098944) 00:24:10.049 --> 00:24:14.009

For folks to have the results of those questions.

159 "Neil Harms" (242098944) 00:24:14.009 --> 00:24:24.539

Now, you will not get the responses to stage 1 stage 2. all of those are covered under this being a norm reference test.

160 "Neil Harms" (242098944)
00:24:24.539 --> 00:24:38.964

And we typically typically anyone wouldn't give out the questions or potential responses for a normal reference test, such as, say, an IQ test, which this is also norm reference test like,

161 "Neil Harms" (242098944) 00:24:38.964 --> 00:24:47.364

IQ tests are once you give out all of the questions, then you introduce tons more error into the results because you.

162 "Neil Harms" (242098944) 00:24:47.759 --> 00:24:56.369

Lose all the predictability of the items if you already know what the answers are related to that with this particular instrument.

163 "Neil Harms" (242098944) 00:24:56.369 --> 00:25:11.154

we're all helpers we like to see people do well and on this particular test the better you do on it the less likely you are to get into services and the less likely you are to get into services quickly so helping somebody do really really well on this test

164 "Neil Harms" (242098944) 00:25:11.214 --> 00:25:25.284 isn't really all that helpful in terms of what the test is actually used for what we want to assess is exactly how people do we want it to be a really good indicator of what they are capable of 165 "Neil Harms" (242098944) 00:25:25.589 --> 00:25:33.059 So, I also wanted to cover for just a little bit about the individuals that are required to be in the assessment. 166 "Neil Harms" (242098944) 00:25:33.834 --> 00:25:38.454 And 1 of those 1 of those requirements is since this is a norm reference test, 167 "Neil Harms" (242098944) 00:25:38.664 --> 00:25:49.134 we want to as closely as possible mimic the original setting that the norm group participated in. 168 "Neil Harms" (242098944) 00:25:49.644 --> 00:25:54.654 So, that means the individuals that should be present for the assessment, are the assessor. 169 "Neil Harms" (242098944) 00:25:54.989 --> 00:25:58.259 The informant and the individual being assessed. 170 "Neil Harms" (242098944) 00:25:58.614 --> 00:26:13.284 those three people should be all that's in attendance at any of these assessments now we fully understand that sometimes more individuals are needed particular if a person has a pretty major behavioral concerns and might need additional assistance with being able to safely 171 "Neil Harms" (242098944) 00:26:13.284 --> 00:26:22.044 participate if that's the case please let your assessment team person know and we'll we'll just take that under advisement as we go forward 172 "Neil Harms" (242098944) 00:26:24.834 --> 00:26:33.024

00:26:24.834 --> 00:26:33.024

We also answered a lot of questions in the past about who can be in informant. So typically, the informant needs to be somebody that is familiar with.

173 "Neil Harms" (242098944)
00:26:33.024 --> 00:26:42.414
The individual has known them for greater than

The individual has known them for greater than 90 days and knows them really well, that's that's really what we're looking for for, in an informant.

174 "Neil Harms" (242098944) 00:26:42.744 --> 00:26:51.624

We also would like, for that informed to be somebody who doesn't have any particular fiscal benefit from the outcome of the assessment. So.

175 "Neil Harms" (242098944) 00:26:52.709 --> 00:26:56.009 We all relative to that if.

176 "Neil Harms" (242098944) 00:26:56.009 --> 00:27:01.649

If at all possible, get an informant who is as objective as they can be.

177 "Neil Harms" (242098944)
00:27:01.649 --> 00:27:14.634

We realize that some folks just simply don't have a lot of people available to be informants and sometimes the only available informant will be the support coordinator in those instances. Make sure that you let your assessment team person.

178 "Neil Harms" (242098944) 00:27:14.634 --> 00:27:28.554

Know that the SC is going to be serving as the informant, and indicate that there's nobody else that can can do that task. And again, we'll, we'll note that on the assessment so that we have that we don't want that to become the default stance.

179 "Neil Harms" (242098944) 00:27:29.094 --> 00:27:31.554

We should always look for an informed who is not the.

180 "Neil Harms" (242098944)
00:27:31.649 --> 00:27:46.529

See, 1st, and then fall back on the s, see if that as a last resort same thing goes with providers for a lot of individuals that are in comp, service, comprehensive waiver services and and placement.

181 "Neil Harms" (242098944) 00:27:47.274 --> 00:28:02.004

Those individuals their best inform, it may be 1 of their caregivers through the agency that is providing their services. And if that's the case, that's who we'll use. We'd obviously prefer for it to be somebody who had more objectivity.

182 "Neil Harms" (242098944)
00:28:02.214 --> 00:28:05.604

But if if that's who is available, then that's who we use.

183 "Neil Harms" (242098944) 00:28:05.939 --> 00:28:17.309

I also saw earlier in the chat question, somebody was asking if you could move forward without an informant, and you cannot without an informing that's not possible to participate in the assessment.

184 "Neil Harms" (242098944) 00:28:18.449 --> 00:28:28.554

So, what happens next support coordinators and intake specialists, who have completed this training will be sent the appropriately calendar and the appropriate calendar scheduling link takes about 24 hours for us to get the participants list.

185 "Neil Harms" (242098944) 00:28:28.554 --> 00:28:41.694

Once we get the participant list back at the end of this training, the individuals that need the link will be sent that link. We ask that you not forward that link on to other folks. We also act as that.

186 "Neil Harms" (242098944)
00:28:41.694 --> 00:28:48.384

You not treat this as a train. The trainer, I E, I've attended this, so I'm going to provide this information. information

187 "Neil Harms" (242098944) 00:28:48.449 --> 00:28:58.799

Somebody else, and then forward them to link. This was not designed to be a train. The trainer set up. So everybody who gets the link needs to participate in this 1st person. Um.

188 "Neil Harms" (242098944) 00:28:58.799 --> 00:29:12.179

As we said, we'll get that link sent out hopefully shortly after that 24 hour, period, when we get this, we do have a lot of people that are attending this that are not support coordinators or intake staff. And, you.

189 "Neil Harms" (242098944) 00:29:12.179 --> 00:29:22.109

Not only would not be using the link, but probably probably wouldn't really need to have access to it. And since we really don't want to link forwarded on to anybody.

190 "Neil Harms" (242098944) 00:29:22.109 --> 00:29:26.189

We'd asked it if you received it in error or just delete it.

191 "Neil Harms" (242098944)
00:29:27.024 --> 00:29:41.544

is a good time to talk about that live link the live link will not be posted on our website it will not be available on the internet or intranet again it's a live link if i were to go out on our website essentially anybody with access to the world wide web who found that link and

192 "Neil Harms" (242098944) 00:29:41.544 --> 00:29:51.864

schedule an assessment and we just don't need a bunch of junk assessments scheduled in there so you want to when you get that link you keep it close don't forward it on

193 "Neil Harms" (242098944) 00:29:57.659 --> 00:30:05.429

Individuals who have completed the training may use the calendar link to schedule assessments to occur after January 123.

194 "Neil Harms" (242098944) 00:30:05.429 --> 00:30:17.969

So, we are, I'm going to say, 98% confident that we have a go live date of January 1st, 23. and that means that if you have an assessment that is going to be.

195 "Neil Harms" (242098944) 00:30:18.234 --> 00:30:29.184

Do and it's going to happen that it needs to be done after January. 1st, once you have the link after completing this training, you can go ahead and schedule that assessment for after January.

196 "Neil Harms" (242098944) 00:30:29.184 --> 00:30:42.204

1st, if you have the ability to complete what you need via some of the other tools that we are currently using, prior to the end of the year, I would recommend going going ahead and doing it that way.

197 "Neil Harms" (242098944) 00:30:43.524 --> 00:30:47.154

All of the time frames associated with this, these assessments are exactly the same.

198 "Neil Harms" (242098944) 00:30:47.484 --> 00:31:02.334

So, if I, if I were to utilize them a copy today to establish functional limitations and move forward, that maccabi score would be good for 2 years, or currently 3 years under the public health emergency. So it's not like, after January.

199 "Neil Harms" (242098944) 00:31:02.334 --> 00:31:12.264

1st, that, that maccabi suddenly becomes invalid. We're going to phase in the miles assessment over the course of the next couple of years and we did that intentionally because.

200 "Neil Harms" (242098944) 00:31:12.954 --> 00:31:21.204

Didn't have the capacity to do 16,000 miles assessments, right? At January 1st, if all of the prior ones became invalidated.

201 "Neil Harms" (242098944) 00:31:21.204 --> 00:31:33.774

So there's a phase in approach to this I saw a question earlier that flowed by in the chat about how long the assessment was good for it's

good for the same amount of time that the current assessments are good for.

202 "Neil Harms" (242098944) 00:31:33.774 --> 00:31:42.234

So, if you're using it for the purpose of establishing your level of care, then it would be every 2 years the. the

203 "Neil Harms" (242098944) 00:31:42.599 --> 00:31:44.429

Is what the rotation is going to be.

204 "Neil Harms" (242098944)

00:31:45.534 --> 00:31:53.004

It's also something to think about remember that you get a priority of needs score rate allocation score and those functional limitations every time the Mars is administered.

205 "Neil Harms" (242098944)

00:31:53.424 --> 00:32:03.294

So, for an individual who is newly entering services via intake, they would immediately have available to them a rate allocation score and a priority of need score,

206 "Neil Harms" (242098944)

00:32:03.294 --> 00:32:14.364

which theoretically should save quite a bit of time for support coordinators, in terms of planning those services and helping folks get access to waiver because you wouldn't have to stop at any point in.

207 "Neil Harms" (242098944) 00:32:14.429 --> 00:32:22.709

There to request a new assessment, or do any of those things with the notable exception of the critical service situations, which we've, we've talked about previously.

208 "Neil Harms" (242098944)

00:32:28.079 --> 00:32:40.014

So, that brings us to the end of the Pre planned portion of our presentation today. So I'm going to scroll back through the questions that we received in chat and provide some answers to those.

209 "Neil Harms" (242098944)

00:32:40.254 --> 00:32:47.664

If you all think of something that you an ongoing question, please feel to add them to the end of the chat and we will absolutely get to all of them.

210 "Neil Harms" (242098944)

00:32:51.504 --> 00:32:58.554

Um, so there's a comment what about in the chat so there's, there's nothing particularly changed with the process.

211 "Neil Harms" (242098944)

00:32:58.554 --> 00:33:11.394

You'll just be using the functional limitations from the models is what you use to complete that rather than getting those from the maccabi or vineland since this is a normal reference, and statistically valid tool. You should just be able to quote that.

212 "Neil Harms" (242098944)

00:33:11.724 --> 00:33:20.124

They have those 3 areas of functional limitat:

They have those 3 areas of functional limitations as as assessed by laws and then be able to complete the and submitted. We're having some.

213 "Neil Harms" (242098944) 00:33:20.519 --> 00:33:31.944

Additional discussions with folks about, you know, guidance about what to look for, in terms of an LLC going forward but you should see a pretty good hopefully a time savings related to the development of the,

214 "Neil Harms" (242098944) 00:33:32.994 --> 00:33:47.154

the still has to have an individual right up the part about why the person without waiver would otherwise require have center level of care that's the that's the big piece that will still have to be done by the support coordinator

215 "Neil Harms" (242098944) 00:33:48.114 --> 00:33:50.214 also just to put a.

216 "Neil Harms" (242098944) 00:33:50.579 --> 00:33:59.849

Final note on that the mouse does not replace the yellow. It only replaces the assessment for the functional limitation to use in the yellow.

217 "Neil Harms" (242098944) 00:34:03.179 --> 00:34:17.994

A question, can you reiterate the details of the 30 day? Timeline requirement? What we ask is that if you need a ma's assessment that you try and schedule that 30 days in advance of eating it. The only reason we ask that is purely from a scheduling standpoint.

218 "Neil Harms" (242098944) 00:34:18.354 --> 00:34:33.024

We only have a certain available number of slots, so if a person were to wait until the very last minute, say, I need an assessment done so that I can start services tomorrow. There may be no available slots for that. So you just want to leave yourself.

219 "Neil Harms" (242098944) 00:34:33.179 --> 00:34:34.649 Lead lead time.

220 "Neil Harms" (242098944) 00:34:34.649 --> 00:34:39.029

It's not a, it's not a hard and fast rule. It's just.

221 "Neil Harms" (242098944) 00:34:39.029 --> 00:34:53.604

that's how scheduling works think about it as if you're looking at scheduling a dental appointment if i absolutely need to see the dentist tomorrow the odds of getting in pretty slim if i can plan that out a little bit further out and kind of schedule it in

222 "Neil Harms" (242098944) 00:34:53.604 --> 00:35:08.574

advance you're probably better off with being able to get that so thirty days is really more of a minimum requirement you can have a lot of this stuff done within ninety days of the date that you actually need the score so really you can back it up to ninety days prior to

223 "Neil Harms" (242098944) 00:35:09.029 --> 00:35:09.899 Um.

224 "Neil Harms" (242098944) 00:35:09.899 --> 00:35:16.644

And be able to get that scheduled so that you get the results and have time to work through all of those things again please keep in mind.

225 "Neil Harms" (242098944) 00:35:16.674 --> 00:35:28.794

That doesn't change any of the functional dates that are that the results are used for all all those timelines are still intact and that they work the way they always have worked.

226 "Neil Harms" (242098944) 00:35:33.504 --> 00:35:46.614

His comment my colleagues who have already scheduled currently have not received anything for requested miles assessments to happen in January. This was before Thanksgiving. I'm assuming you're saying you didn't get a confirmation email. If that's what you're saying.

227 "Neil Harms" (242098944) 00:35:46.614 --> 00:35:58.824

I would encourage you to reach out to Paul or Lisa and check that out and make sure that we got the email addresses all put in the right fields in terms of making sure that the confirmation emails are going out.

228 "Neil Harms" (242098944) 00:35:59.129 --> 00:36:03.929

We absolutely want to troubleshoot that with you. If that's an issue hit, hit them up.

229 "Neil Harms" (242098944) 00:36:07.289 --> 00:36:16.919

Follow up question how long is the most considered valid again? Same timeline as before. It's going to be 2 years or currently 3 years under the public health emergency.

230 "Neil Harms" (242098944) 00:36:18.779 --> 00:36:27.269

I want a public health emergency goes away valid for, I believe, 6 months after the end of the public health emergency and then I'll go back to 2 year rotation.

231 "Neil Harms" (242098944)
00:36:29.754 --> 00:36:36.744

Here we go since the moms is replacing the for waiver request, will the results be provided with information for the request?

232 "Neil Harms" (242098944)

00:36:37.164 --> 00:36:49.554

You will get the functional limitations as they as they're stated in the report and you will get the responses to the stage 3 items. If that's an assistance and writing up the information.

233 "Neil Harms" (242098944) 00:36:54.029 --> 00:37:00.839

The 1 that schedules does not have to attend. Correct? Um , typically, yes.

234 "Neil Harms" (242098944) 00:37:00.839 --> 00:37:07.679

Uh, that is correct however, if the is the only available informant, then.

235 "Neil Harms" (242098944) 00:37:07.679 --> 00:37:20.369

Then the would probably be doing the scheduling and then they would be attending but in general, the, the thought is that know the person, the person actually scheduling the assessment would not be in attendance.

236 "Neil Harms" (242098944) 00:37:28.109 --> 00:37:37.199

What, if the informant does not have an E mail, if the informant does not have an email, then you would be required to notify them via.

237 "Neil Harms" (242098944) 00:37:37.199 --> 00:37:48.984

Snail mail, and we encourage you to to again put your put your own email address in where it asked for the informant email. And then at that point, you would get the notification.

238 "Neil Harms" (242098944) 00:37:48.984 --> 00:37:57.564

You'd be able to just print that off and put that in an envelope to them so that they could be notified of, of when, and where they needed to be. And how all of that was going to work.

239 "Neil Harms" (242098944) 00:37:57.654 --> 00:38:07.014

I suspect if you have an issue where the informant doesn't have email, then you're probably going to be setting up some.

240 "Neil Harms" (242098944) 00:38:07.199 --> 00:38:07.919 There.

241 "Neil Harms" (242098944) 00:38:07.919 --> 00:38:18.600

Electronic access as well, you know, either be working with the regional office or with the to make sure that they are someplace where they have the, the.

242 "Neil Harms" (242098944)
00:38:18.600 --> 00:38:21.870
Technical stuff to be able to jump on and be able to participate.

243 "Neil Harms" (242098944) 00:38:23.185 --> 00:38:33.775

So, while we're talking about that, I wanted to circle back about the requirements for the for the video screen. That's a good time to remind everyone. You can join the Webex with a cell phone.

244 "Neil Harms" (242098944) 00:38:33.865 --> 00:38:44.695

You can only use that cell phone for its camera functionality and for the audio, you still need to have a larger screen at least and I'm doing my air quotes pad.

245 "Neil Harms" (242098944) 00:38:45.030 --> 00:39:00.025

device sized so that the person has the chance to actually be able to see it this is another good time to talk about what the technical or or computer skills requirements are for the individual that is taking the test

246 "Neil Harms" (242098944) 00:39:00.355 --> 00:39:14.935

there really aren't any you'll be looking at images displayed on that computer so there's no interaction there's no using a mouse there's no clicking a key none of those kinds of things there are times when the individual is asked to point at the screen and identify a stimulus

247 "Neil Harms" (242098944) 00:39:15.030 --> 00:39:25.350

It's on the screen, and the informant needs to have a large enough screen that they can go. I accurately identify what that person pointed to and I can respond in the affirmative to the assessor.

248 "Neil Harms" (242098944) 00:39:25.350 --> 00:39:35.400

So, I just want to make sure that that was there also while we're talking about that at least you want to give the reminder on what items need to be available for the assessment.

00:39:36.205 --> 00:39:46.555 Yes, it's going to be in the confirmation email that the informant and you receive if you put yourself under the added guest. 250 "Alisa Arthur" (1185665536) 00:39:47.095 --> 00:39:54.985 Um, they will need a pencil or pen and a piece of paper, a quarter and a time keeping device. 251 "Neil Harms" (242098944) 00:39:57.775 --> 00:40:09.145 All right very good. I had a follow up question again as an lc. I've had to service and inform it for an individual since he did not have anyone else was needing a. is this still? Okay, it is. 252 "Neil Harms" (242098944) 00:40:09.145 --> 00:40:22.435 I think I think we've covered that that now that we don't want the default position to be the support coordinators. The informant we want to have somebody else if somebody else is available. If no. 1 else available, then the can serve as an informative. 253 "Neil Harms" (242098944) 00:40:26.610 --> 00:40:37.825 If the individual or they're in front requires a translator who will provide the trans translation. So when interpreting services are needed particularly well, so let's break it down. 254 "Neil Harms" (242098944) 00:40:37.855 --> 00:40:46.825 If if it's intake staff and take staff, obviously have to have to arrange all of that. If it's for. 255 "Neil Harms" (242098944) 00:40:47.130 --> 00:41:01.470 If it's then what we'll, we'll need to, you'll need to note that information in that email and then we'll work out the details as far as how to get the appropriate interpreting service set up. So that they'll be able to participate in the assessment. 256 "Neil Harms" (242098944) 00:41:12.450 --> 00:41:18.930 Again, another comment as to does the need to attend the assessment. 257 "Neil Harms" (242098944)

unless you're serving as the informant no and in fact you shouldn't be there at all having extra people attend the assessment just adds more

error because that's not the way the test was originally normed

249 "Alisa Arthur" (1185665536)

00:41:18.930 --> 00:41:30.210

258 "Neil Harms" (242098944) 00:41:30.835 --> 00:41:45.385

And we want as the layer as possible what was the example of when we might need to use the SC email instead of someone else's? Is it for when the inform, it doesn't have 1 or legally responsible person.

259 "Neil Harms" (242098944) 00:41:46.650 --> 00:41:57.085

Yes, that's exactly right. If you need to if if the individual that's identified doesn't have email, then the SC uses their email to complete the required field.

260 "Neil Harms" (242098944) 00:41:57.445 --> 00:42:09.985

And at that point, every time you use your your own email address to confirm that, then it becomes your responsibility to make sure that they are notified via via email. You'd also want to think about how to do the reminder ahead of time.

261 "Neil Harms" (242098944) 00:42:10.465 --> 00:42:16.555

Because they're clearly not going to get the reminder notification that happens 24 hours before the assessment. So, maybe. maybe

262 "Neil Harms" (242098944) 00:42:16.650 --> 00:42:23.100

On your Outlook calendar to give him a give him a ring ahead of time and make sure that they're in there for that assessment.

263 "Neil Harms" (242098944) 00:42:27.090 --> 00:42:41.905

um clarification information specialists do for the kids waiver we receive a copy of the initial assessment when a family is requesting mo kids waiver when we need the done the team uses the link used to

264 "Neil Harms" (242098944) 00:42:41.905 --> 00:42:48.865

request a and understand this correctly yes you are information specialist will need to fill out a request $% \left(1\right) =\left(1\right) +\left(1\right)$

265 "Neil Harms" (242098944) 00:42:49.110 --> 00:42:53.250

Just like anybody else would in order to get that piece of information to come back.

266 "Alisa Arthur" (1185665536) 00:42:54.840 --> 00:43:01.530

But initially they would have the peo, when that would have come through intake. If you're talking about, initially would intake.

267 "Alisa Arthur" (1185665536) 00:43:01.530 --> 00:43:16.230

So you would, when you get when you get that assessment that you're talking about, initially, that should be, um, the should be there along with the score and the areas of limitation.

268 "Neil Harms" (242098944) 00:43:16.230 --> 00:43:27.210

That's an excellent reminder. Yes, that the number of times, where would actually need to request that probably probably pretty small. It could come up but.

269 "Neil Harms" (242098944) 00:43:27.210 --> 00:43:33.930

As Alisa pointed out, you'll get those scores right at intake. So should be able to move forward pretty rapidly.

270 "Neil Harms" (242098944) 00:43:36.565 --> 00:43:48.865

Where will the results of the be located? That's a great question. So we are going to send out the report that will be made available to the individual that requested the assessment.

271 "Neil Harms" (242098944) 00:43:48.865 --> 00:44:03.595

It goes out as a PDF and you will save that information into the person's record. Then going forward in connection we intend for that to go out to you and then you'll upload that as an attachment in the connection system.

272 "Neil Harms" (242098944) 00:44:03.595 --> 00:44:05.305

So it will be saved there permanently.

273 "Neil Harms" (242098944) 00:44:05.640 --> 00:44:16.890

Aside from that, we're saving all of the results as well so that we can continue to do statistical analysis on the results of those of those assessments to make the assessment better down the road.

274 "Neil Harms" (242098944) 00:44:25.680 --> 00:44:31.770

Can the assessment be done at a provider's place such as my day? I'm assuming that's a.

275 "Neil Harms" (242098944) 00:44:31.770 --> 00:44:46.195

They have provider parents do not have a computer at home. Yes, they absolutely could. That's 1 of the discussions that you'd have with. You know, how this is the sort of technology that you need. Do you have access to it? Where might that be?

276 "Neil Harms" (242098944) 00:44:46.195 --> 00:44:53.455

Do they have a meeting room that's private? You know, it's that kind of stuff, but yeah, they can absolutely do that there if they want to.

277 "Neil Harms" (242098944) 00:44:56.520 --> 00:45:03.270

If need be, would you prefer the provider or the SC if those were the only 2 options?

278 "Neil Harms" (242098944) 00:45:03.270 --> 00:45:08.010

I would probably lean towards the provider on that. 1. um.

279 "Neil Harms" (242098944)

00:45:08.010 --> 00:45:19.675

The only, the only reason I say that is because that is historically how we've done it for years and years with the with the. And that just seems like an easy way to not inject.

280 "Neil Harms" (242098944)

00:45:19.675 --> 00:45:33.265

A bunch of change into it again, with the aside being if we have a better informant than the provider, I probably lean that direction. But again, you know, this falls into that category we learn as we go.

281 "Neil Harms" (242098944)

00:45:33.295 --> 00:45:37.825

And I know what the ideal is, but the ideal practical may not.

282 "Neil Harms" (242098944)

00:45:38.010 --> 00:45:48.960

Not always line up perfectly so if you run into 1 of those scenarios, where you're just not sure please reach out to the assessment team and we'll chat through it and land somewhere that's appropriate. And it works.

283 "Neil Harms" (242098944)

00:45:54.840 --> 00:46:06.810

Since will not see the questions being addressed. What would indicate to an, that the situation has changed enough to require a new moms prior to the next requirement date.

284 "Neil Harms" (242098944)

00:46:08.520 --> 00:46:18.810

Okay, um, so there's a couple of things that are tied up in this question. Um, 1, is that.

285 "Neil Harms" (242098944)

00:46:20.580 --> 00:46:30.120

Since that underlying construct is not based on unmet need and I'm assuming that the reassessment is related to a priority of need. Um.

286 "Neil Harms" (242098944)

00:46:30.120 --> 00:46:34.770

And we're not talking about functional limitations and those kinds of things. Um.

287 "Neil Harms" (242098944)

00:46:35.455 --> 00:46:50.065

What you would have, and how you would identify this is if if the person experienced a major change in their medical situation, the example, I usually good is an individual has X that they've been assessed with.

288 "Neil Harms" (242098944) 00:46:50.095 --> 00:47:04.675

And then, sometime in the middle, they say, acquire a spinal cord injury, or a head injury, or something like that. At that point, I'm assuming that they needed more care. And that you thought that, that they're in.

289 "Neil Harms" (242098944) 00:47:04.770 --> 00:47:17.130

Functioning level had gone down to really any degree then that's where I would. That's where I would look at asking for a new Mars. The other reason that you would ask from us.

290 "Neil Harms" (242098944) 00:47:17.130 --> 00:47:20.220 Is this while.

291 "Neil Harms" (242098944)
00:47:20.995 --> 00:47:30.175

It's not based on unmet need, those critical service situations. Part of them do exist a little bit around unmet needs.

292 "Neil Harms" (242098944) 00:47:30.175 --> 00:47:42.385

So, that's where that unmet needs, sort of, gets injected into the formula and encourage everybody to go out to the and manual, which is on the website to look at those critical service situations. Some of those.

293 "Neil Harms" (242098944) 00:47:43.405 --> 00:47:56.755

Are are relatively straightforward. Some of them are not. Some of them are like, Olmstead which will have a pretty good grasp on. We also have 1 where an individual is aging out of a mo, kids waiver that sort of thing.

294 "Neil Harms" (242098944) 00:47:57.565 --> 00:48:12.265

The 1 that comes up most frequently as far as still thinking about an unmet need would be the G, critical service situation where an individual is so behaviorally involved that they are harming themselves or or.

295 "Neil Harms" (242098944) 00:48:12.690 --> 00:48:18.180

Other people to a degree that those other people or themselves needed, um .

296 "Neil Harms" (242098944) 00:48:18.445 --> 00:48:32.335

Medical assistance, and if that's the if that's the case, then that's your moment of going. Hey, I think this needs to be reassessed and you put in that assessment again if you run into a specific situation, we'd really encourage you to reach out to us.

297 "Neil Harms" (242098944)

00:48:32.335 --> 00:48:40.195

And we'll talk through them, I don't have a library of every possible scenario, but I bet we'll learn a lot over the next year or so.

298 "Alisa Arthur" (1185665536)

00:48:40.975 --> 00:48:44.125

Neil, can I add a couple things with the change in status?

299 "Alisa Arthur" (1185665536)

00:48:44.395 --> 00:48:59.395

Please do some of the things that that we see Paul and I see are say someone is getting older and they've gone from being able to walk or being able to feed themselves

300 "Alisa Arthur" (1185665536)

00:48:59.395 --> 00:49:03.745

or et cetera. And now they're unable to, um.

301 "Alisa Arthur" (1185665536)

00:49:04.020 --> 00:49:16.200

And somebody has to do that for them. Those are also things that you might reach out to polarize for us to determine if that would make a change in, in the.

302 "Alisa Arthur" (1185665536)

00:49:16.200 --> 00:49:22.470

Uh, the scores, and if it would, that's when we would recommend a new assessment be completed.

303 "Neil Harms" (242098944)

00:49:24.235 --> 00:49:39.085

Thank you Lisa. Here's comment. I know you said that they needed to be scheduled 30 days out. Can they be scheduled out 90 days and have a minimum of 30 days? Yeah, I think that I think that's what I was maybe trying on successfully to say.

304 "Neil Harms" (242098944)

00:49:40.375 --> 00:49:54.115

Yeah, and 30 days isn't isn't really the minimum. It's the suggested minimum when we have those critical service situations, we we would assume that folks will try and get those scheduled a lot closer in there.

305 "Neil Harms" (242098944)

00:49:54.115 --> 00:50:08.605

The 30 days is more about when you jump into that calendar link, having a better chance of seeing open slots available and again we'll adjust the amount of open slots as much as we're able to going forward to make sure that we meet the need right now.

306 "Neil Harms" (242098944)

00:50:09.445 --> 00:50:14.965

All of that, you know, how many slots we're making available is due to is based on math about, you know, 307 "Neil Harms" (242098944) 00:50:14.965 --> 00:50:28.225 how many assessments we need in a given year but we will we will learn if we're higher low based on the number of assessment slots out there based on how quickly they fill out, but right now there's a lot of slots out there. 308 "Alisa Arthur" (1185665536) 00:50:28.560 --> 00:50:33.090 And right now it's set to be a 120 day window. 309 "Neil Harms" (242098944) 00:50:34.135 --> 00:50:47.965 okay thank you i have two more copies hitting the two year mark in january two thousand and twenty three do i go ahead and schedule mas or wait until the now okay to three year mark 310 "Neil Harms" (242098944) 00:50:48.985 --> 00:50:51.265 you can do either one but i would 311 "Neil Harms" (242098944) 00:50:51.600 --> 00:50:55.920 I would probably lean towards using utilizing the 3 year mark. 312 "Neil Harms" (242098944) 00:50:55.920 --> 00:51:00.750 If that if that works for you, I would roll with the 3 year mark, and go on down the road. 313 "Neil Harms" (242098944) 00:51:08.520 --> 00:51:18.960 Okay, so this is from the staff. So, information specialists don't use the link to schedule upon. They do it themselves as previously. 314 "Neil Harms" (242098944) 00:51:18.960 --> 00:51:27.120 If you need a, the only way to get that done is to use the link to schedule 1. you'll probably already have 1. 315 "Neil Harms" (242098944) 00:51:27.120 --> 00:51:30.780 Uh, because a priority of need score is. 316 "Neil Harms" (242098944) 00:51:30.780 --> 00:51:40.830 Is made available when the very 1st assessment is done at intake. So you

probably have a in sitting there that you can use for developing those

317 "Neil Harms" (242098944)

know kids. Um.

00:51:40.830 --> 00:51:50.010 Plans or the potential plan feel free to give me a shout offline and I'll be happy to chat through that with, you. 318 "Neil Harms" (242098944) 00:51:50.010 --> 00:51:58.590 Or, actually, we probably need to make make a time to get on the, the folks monthly call and then we can chat through all of that as a team. 319 "Neil Harms" (242098944) 00:52:04.615 --> 00:52:16.825 Question if someone whose primary language is not English is scheduled the translation services need to be authorized prior to the assessment. Yes, they do. I would encourage you to visit to make sure you put that request in. 320 "Neil Harms" (242098944) 00:52:16.825 --> 00:52:29.665 This is another example of why you'd want to get that assessment schedule at least 30 days before the assessment because you need a little time in order to get through that scheduling process. So, make sure you can put it into email when that gets sent in. 321 "Neil Harms" (242098944) 00:52:29.665 --> 00:52:32.965 And then the assessment team will will be available to work with. 322 "Neil Harms" (242098944) 00:52:33.210 --> 00:52:38.490 Getting the appropriate strategy set up for, for whatever, whatever the need might be. 323 "Neil Harms" (242098944) 00:52:44.785 --> 00:52:58.495 Comment I've had several individuals who have had mouse completed. I never received results. How do I go about getting those? So I can complete as well as know when the next month is due. All right that's actually a great question. 324 "Neil Harms" (242098944) 00:52:58.765 --> 00:53:00.325 So, currently. 325 "Neil Harms" (242098944) 00:53:00.600 --> 00:53:05.400 The Mars results are only valid for the rate allocation score. 326 "Neil Harms" (242098944) 00:53:05.400 --> 00:53:17.040 So, if you need the rate allocation score, then you would want to get in

touch with PR, who would be able to provide that the current rate

327 "Neil Harms" (242098944)

allocation score to you. So.

Going forward the, the existing models that you've had done. 328 "Neil Harms" (242098944) 00:53:23.245 --> 00:53:37.975 from now and previously won't be valid for use to do an a new models would have to be completed for that or if you have a currently valid maccabi vineland et cetera that that could be 329 "Neil Harms" (242098944) 00:53:37.975 --> 00:53:40.555 usable so it's it's 330 "Neil Harms" (242098944) 00:53:41.455 --> 00:53:55.465 It's a little bit confusing, because the normal way of looking at would be say, well, they just had a mouse done a couple months ago. So now I can lock onto those results yet. You can't actually do that. So, hopefully that explain that. 331 "Neil Harms" (242098944) 00:53:55.465 --> 00:54:00.205 But, if not, I feel free to give me a call directly and I'd be happy to chat through that with, you. 332 "Neil Harms" (242098944) 00:54:04.410 --> 00:54:10.950 How does the scoring work with the MAS compared to the that's a good question. So. 333 "Neil Harms" (242098944) 00:54:11.725 --> 00:54:26.305 We have a protocol that is all developed in Microsoft Excel and the assessment team fills that out based on the responses that they receive during the assessment. So it score as you go once once it's completed. 334 "Neil Harms" (242098944) 00:54:26.935 --> 00:54:32.065 It's Ford now we do put in a 2nd level. Look. 335 "Neil Harms" (242098944) 00:54:32.095 --> 00:54:46.435 So once the 1st line assessment, person completes it, it gets sent to basically Elisa Paul, who are on the screen here and they go back through and just give it a, give it a quick check to make sure that that all of the boxes that need to be completed, 336 "Neil Harms" (242098944) 00:54:46.435 --> 00:54:54.445 have been completed and that the scoring appears to be valid and once that validation occurs, then the score gets sent out. So. 337 "Neil Harms" (242098944)

00:53:17.040 --> 00:53:22.710

00:54:54.750 --> 00:55:02.640

It's, it's a lot of automated scoring, which is 1 of the reasons why a very small number of people can do a very large number of assessment.

338 "Neil Harms" (242098944) 00:55:02.640 --> 00:55:17.395

That's a good question comment. If an is due by February 1st, 23 and a miles was completed on 9,152,022. can you complete the with the results from the from that model?

339 "Neil Harms" (242098944) 00:55:17.395 --> 00:55:32.365

No, you cannot. That occurred prior to January. 1st 23 cannot be used for functional limitations and cannot be used for priority of need. That's that's a based thing. The. of need that's that's a based thing the

340 "Neil Harms" (242098944) 00:55:34.105 --> 00:55:45.145

Says that the priority of need tool that we have now and the maccabi and vineland are the valid instruments today. So if it's today, you can't substitute.

341 "Neil Harms" (242098944) 00:55:45.775 --> 00:55:58.705

It has to be after the new CSR goes into place, which is why all of that becomes important. The CSR is the thing that eliminates the current and eliminates the violent and replaces it with them as the valid assessment tool.

342 "Neil Harms" (242098944) 00:56:01.165 --> 00:56:13.045

Lots of moving parts to all of this. Now, here's a question. When intake does the initial assessment.

343 "Neil Harms" (242098944) 00:56:13.075 --> 00:56:17.905

Does the SC need to go and complete the review still.

344 "Neil Harms" (242098944) 00:56:18.210 --> 00:56:25.470

I have to say, I don't understand the question. My apologies.

345 "Neil Harms" (242098944)

00:56:25.470 --> 00:56:28.860

Elisa, Paul do you have anything on that?

346 "Alisa Arthur" (1185665536)

00:56:30.690 --> 00:56:33.720

I don't know, I'm not really certain.

347 "Neil Harms" (242098944)

00:56:35.460 --> 00:56:42.690

Yeah, maybe rephrase in the chat if that was your question and I'll, I'll see if I can take a shot at it. I'm not sure.

348 "Neil Harms" (242098944) 00:56:47.310 --> 00:56:56.280 In the confirmation email, will there be a list of items needed during the assessment? For the client? Yes the confirmation email does include those required items. 349 "Neil Harms" (242098944) 00:56:59.700 --> 00:57:05.760 Will they score of 5 be the new 12 relative to the score sort of. 350 "Neil Harms" (242098944) 00:57:05.760 --> 00:57:13.350 The new the new 5 is is loosely equivalent to the 12, because it is the highest score. 351 "Neil Harms" (242098944) 00:57:13.350 --> 00:57:18.810 Um, so again, loose equivalent? Yes. 352 "Neil Harms" (242098944) 00:57:28.165 --> 00:57:37.435 Could they stream the smart phone to a TV for the identification parts? They absolutely could. If they have the, they have the technical ability to do that. 353 "Neil Harms" (242098944) 00:57:37.795 --> 00:57:44.815 That's a fantastic solution, because it will make the screen way big enough to, to cover everything that needs to do it. That would be a. 354 "Neil Harms" (242098944) 00:57:45.150 --> 00:57:51.120 That would be a very, very clever way to go if folks had the ability to do that. 355 "Neil Harms" (242098944) 00:57:54.390 --> 00:58:05.820 So here's a new question so they will be doing this upon intake with the regional office, correct? Yes, that's correct. Our intake staff will be completing a mass for every person that kind of let. 356 "Alisa Arthur" (1185665536) 00:58:05.820 --> 00:58:15.600 You're the assessment team would complete the assessment. The MOS, with the family at the request of the intake team. 357 "Neil Harms" (242098944) 00:58:15.600 --> 00:58:24.450 Okay, thanks for that clarification. You're absolutely right. So when you say they will be doing this, the, they, um.

358 "Neil Harms" (242098944) 00:58:24.865 --> 00:58:35.185

To me, has 2 different things they the person going through intake will be assessed the assessment team will be doing the assessment the intake staff will be scheduling the assessment.

359 "Neil Harms" (242098944) 00:58:35.275 --> 00:58:42.385

So, hopefully, That'll That'll make sense, but everybody coming in through a new intake will receive a miles assessment.

360 "Neil Harms" (242098944) 00:58:42.750 --> 00:58:49.830

Just not from the intake staff. It'll come from the assessment staff. I think I think I've got that about being to death. Now.

361 "Neil Harms" (242098944)

00:58:51.780 --> 00:59:00.565

Hopefully what if the individual has no computer or tablet and Internet, how do they participate in the miles assessment?

362 "Neil Harms" (242098944)

00:59:01.255 --> 00:59:10.225

If they do not have access to the technology that goes back to the support coordinator or intake staff to assist them with wrangling that?

363 "Neil Harms" (242098944) 00:59:10.825 --> 00:59:21.775

So, in very, very rare instances, you may find that no such technology exists and the person has absolutely no means of getting to the regional.

364 "Neil Harms" (242098944) 00:59:21.780 --> 00:59:36.775

to do that well if that's the case then we probably will have to have an assessment team member go out and assess them on site we're hoping that that is a very very fringe case because we don't have tons of assessors and we

365 "Neil Harms" (242098944) 00:59:36.775 --> 00:59:40.705

haven't really built in a lot of that travel type of thing into the assessment

366 "Neil Harms" (242098944)

00:59:41.935 --> 00:59:56.935

what we do know is that the thousands of these that have already been done we haven't seen this come up as tons of issues folks do tend to have access to this technology but you make a good point if they don't have access to it but

367 "Neil Harms" (242098944)

00:59:56.965 --> 01:00:07.105

the primary the first option is probably going to be just getting to the regional office and the regional offices we'll have the technology there available so that they can set up and participate in the assessment

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368 "Neil Harms" (242098944)
01:00:16.320 --> 01:00:19.770
Under what circumstances can you request an emergency.
369 "Neil Harms" (242098944)
01:00:19.770 --> 01:00:28.020
I would encourage you all to review the critical service situations that
are in the manual. Those.
370 "Neil Harms" (242098944)
01:00:28.020 --> 01:00:33.510
But those are the, those are the reasons you just be able to go through
those, um.
371 "Neil Harms" (242098944)
01:00:33.510 --> 01:00:43.260
And they cover a variety of different things if you're not familiar with
those with those emergent criteria that and the current and manuals the
best place to go and get that information.
372 "Neil Harms" (242098944)
01:00:47.280 --> 01:01:01.500
kind of support coordinator bill and a long note for scheduling the mas
i'm i'm assuming that the answer is yes i would encourage you to maybe
run that by carrie williams and ask that question specifically but
373 "Neil Harms" (242098944)
01:01:01.500 --> 01:01:14.670
If if you were involved in scheduling other appointments for assisting
the person with that, I would assume that's billable. Also again, I'm the
operating way outside of.
374 "Neil Harms" (242098944)
01:01:14.670 --> 01:01:23.220
I have to do that whole thing if I'm telling you more than I know. So I
would encourage you to, to validate that with with Carrie and ask her
that question.
375 "Neil Harms" (242098944)
01:01:24.270 --> 01:01:28.500
I can't see why you wouldn't be able to because it's the normal process
of.
376 "Neil Harms" (242098944)
01:01:28.500 --> 01:01:31.980
Getting getting stuff ready so you could potentially Android.
377 "Neil Harms" (242098944)
01:01:37.615 --> 01:01:50.155
a colleague was told that the does not get the link to the actual
assessment only the informant is that correct is that why we use our
email if the parent doesn't have one um
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378 "Neil Harms" (242098944)
01:01:50.520 --> 01:01:53.550
So.
379 "Neil Harms" (242098944)
01:01:53.550 --> 01:01:57.270
The person doing the scheduling is supposed to get.
380 "Neil Harms" (242098944)
01:01:57.270 --> 01:02:00.870
A confirmation email, um.
381 "Alisa Arthur" (1185665536)
01:02:01.555 --> 01:02:03.085
Are we suppose that accurate?
382 "Alisa Arthur" (1185665536)
01:02:03.175 --> 01:02:10.825
Yeah, what we have found recently is that the informant who you put in,
for the informant, uh, the name and email address,
383 "Alisa Arthur" (1185665536)
01:02:10.855 --> 01:02:23.875
that person will get a copy of the confirmation email in order for the
service coordinator or another individual to get a copy of the
confirmation email, they'll need to add themselves under add quest.
384 "Alisa Arthur" (1185665536)
01:02:24.150 --> 01:02:36.600
She, I'll just hit ad guest and put your email address and then you will
get a copy of the exact same confirmation email that the informant gets.
So the link will be exactly the same.
385 "Neil Harms" (242098944)
01:02:36.600 --> 01:02:48.570
okay that probably covers the answer to the earlier question about why
haven't i seen the notifications that these are happening it's probably
that falls under that we learn as we go um
386 "Neil Harms" (242098944)
01:02:48.570 --> 01:02:57.060
If you need that information didn't get it, please reach out to Elisa,
Paul and we'll, we'll go fishing and try and get that that information
to, you.
387 "Neil Harms" (242098944)
01:02:58.500 --> 01:03:03.540
So, add yourself as a guest, if you're not the informant, and you will
get the confirmation email.
388 "Neil Harms" (242098944)
01:03:08.670 --> 01:03:18.930
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Okay, Here's another question will they score of 5? Assuming this is the highest score be required to be considered for a comp flavor so let's let's let's tear into that just a little bit.

389 "Neil Harms" (242098944) 01:03:20.100 --> 01:03:34.375

So, all the score does is put you in order to receive slots when funding is available. So currently we have funding available to serve the highest level of priority. Which currently is a 12.

390 "Neil Harms" (242098944) 01:03:35.455 --> 01:03:39.565

it is possible. That more funding could be available. And then we would move to 11th. th

391 "Neil Harms" (242098944) 01:03:39.900 --> 01:03:49.260

Currently don't think that's going to happen, but the same sort of thing happens happens with this. A 5 is.

392 "Neil Harms" (242098944) 01:03:49.260 --> 01:03:57.060

Going to be treated as the highest priority. So if it were today, then a 5 is

393 "Neil Harms" (242098944) 01:03:57.060 --> 01:04:07.410

Is 1 of the things that's required in order to jump in and be awarded a comp slot, but again, funding changes could result that we might get to force.

394 "Neil Harms" (242098944) 01:04:07.705 --> 01:04:20.365

Don't know, I think the biggest thing is to is to separate what the pieces of the process. So you've got a lot of other things that are required in order to get into a comp slot.

395 "Neil Harms" (242098944) 01:04:20.365 --> 01:04:26.395

It's just that under the current fiscal scenario that we are in, we're, we're serving.

396 "Neil Harms" (242098944) 01:04:26.760 --> 01:04:36.360

1, through 12 and CSW, and we're serving twelves and comp when things change, then those numbers get modified.

397 "Neil Harms" (242098944) 01:04:42.030 --> 01:04:55.105

In the next to last screen, it was said to request the calendar link from Alisa, but then, I thought Neil had said it will be provided. Do I need to request or wait for it? So, yeah, it's a wait for it when we originally started doing this.

398 "Neil Harms" (242098944) 01:04:55.105 --> 01:05:00.505 We wanted people to request them 1 at a time, and we need to make that change to this presentation. Um. 399 "Neil Harms" (242098944) 01:05:01.315 --> 01:05:14.575 And actually going forward, so, after we complete all of these trainings recording of this will be posted up and folks will need to complete watching the recording and understanding this. 400 "Neil Harms" (242098944) 01:05:14.575 --> 01:05:24.355 And then they will have to request a link, because we won't we won't know if they've completed the train. We won't know to automatically send them the link. So we'll probably leave that. 401 "Neil Harms" (242098944) 01:05:24.505 --> 01:05:30.625 Leave that alone in the, in the presentation, because going forward that's going to matter for today, though we have. 402 "Neil Harms" (242098944) 01:05:30.870 --> 01:05:37.195 People participating in every 1 of these, and it's just a big slam on email to have all of those commands. 403 "Neil Harms" (242098944) 01:05:37.195 --> 01:05:51.775 So, we will be providing the link to everybody that's listed as a participant today, unless they're obviously not a support coordinator or are obviously not intake staff in which case we won't provide the link. 404 "Neil Harms" (242098944) 01:05:51.835 --> 01:05:57.535 And if you do, for some reason, need it, and you're not 1 of those 2 people, then you'd send us a request for it. 405 "Neil Harms" (242098944) 01:05:57.840 --> 01:06:06.570 Hopefully, that all made sense. I guess the big is, if you don't get a link reach out to 1 of us and then we'll, we'll get the link to you, but. 406 "Neil Harms" (242098944) 01:06:06.570 --> 01:06:16.500 You're going to get the link. Okay if a client utilizes SDS through. 407 "Neil Harms" (242098944) 01:06:16.500 --> 01:06:24.300 Partnership for hope and requires a maccabi every 2 years. Will this copy then turn into a mosque? Yes.

408 "Neil Harms" (242098944) 01:06:29.905 --> 01:06:43.855

Or is it because it is through the is different? No, you still have to you still have to do an, every every 2 years and the tool that provides functional limitations for an is the after January. 1st.

409 "Neil Harms" (242098944) 01:06:45.145 --> 01:06:54.265

So it'll sort of take care of itself. Because you try and do them a copy, it's going to get rejected after January 1st, because that won't be valid anymore.

410 "Neil Harms" (242098944)

01:06:59.520 --> 01:07:06.000

Okay, if an individual is moving and needs this assessment done, should they wait to schedule the Mars?

411 "Neil Harms" (242098944)

01:07:07.350 --> 01:07:16.830

I would need to know more specifics about the request before I can answer that. I would encourage you to reach out directly to Elisa Paul and and.

412 "Neil Harms" (242098944)

01:07:16.830 --> 01:07:21.330

Provide more of the situation, and then we can help figure out what our appropriate response is.

413 "Neil Harms" (242098944)

01:07:30.810 --> 01:07:37.830

So Here's a comment the scores for a would be objective. Correct? Um.

414 "Neil Harms" (242098944)

01:07:37.830 --> 01:07:43.650

Yes, with the notable exception of the emergency criteria.

415 "Neil Harms" (242098944)

01:07:43.650 --> 01:07:49.560

Which some are more objective than others in the emergency criteria. Um.

416 "Neil Harms" (242098944)

01:07:49.560 --> 01:07:58.105

Homestead pretty objective, you're, you're either, you know, in a nursing home or a health center, or you're not. So that's pretty objective.

417 "Neil Harms" (242098944)

01:07:58.555 --> 01:08:10.375

The danger of homelessness under is more subjective in general, though the, as a whole barring critical service situations is objective.

418 "Neil Harms" (242098944)

01:08:10.650 --> 01:08:20.430

So then follow up, I can understand how a $4\ \mathrm{or}\ 5$, et cetera could be used to get services for day, have supported.

419 "Neil Harms" (242098944)

01:08:21.235 --> 01:08:35.755

hold on my screen shifted supported implement et cetera yet when someone needs a residential placement they need to throw a twelve if they don't get a twelve and they don't get the residential placement i believe there are things that are actually subjective that need to be considered when doing a residential placement can you

420 "Neil Harms" (242098944) 01:08:35.755 --> 01:08:36.625 comment 421 "Neil Harms" (242098944) 01:08:37.440 --> 01:08:40.890 Okay, so, um. 422 "Neil Harms" (242098944) 01:08:41.940 --> 01:08:48.210 So, yeah, I think the emergency service situations are the, are the answer to that? I mean, that's. 423 "Neil Harms" (242098944) 01:08:48.210 --> 01:08:57.210 That's the, that's the subjective part of that. If you had somebody that came in with a score of what the innate ability of 1. 424 "Neil Harms" (242098944) 01:08:58.015 --> 01:09:10.105 And, you know, I think I think we could probably all guess that it's unlikely that all 5 numbers are going to be getting comp slots. There's probably not enough funding to cover that. 425 "Neil Harms" (242098944) 01:09:10.495 --> 01:09:15.985 However, with that person that got a 1, if they had met the f. 426 "Neil Harms" (242098944) 01:09:16.290 --> 01:09:20.880 Or g, criteria, then that's where that. 427 "Neil Harms" (242098944) 01:09:20.880 --> 01:09:35.725 that's where that sort of unmet need thing comes in and where it changes the objective criteria hopefully hopefully that may make sense if not feel free to give me a call directly and i'll be happy to chat through your concerns 428 "Neil Harms" (242098944) 01:09:35.725 --> 01:09:36.145 with you 429 "Neil Harms" (242098944) 01:09:42.265 --> 01:09:53.785

Okay, I have some families I'm working with to get a mortgage waiver. If someone had an assessment prior to January. 1st. 223 what do we do? What do we do to get appeal and done? We'll score show up and see more. Okay.

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430 "Neil Harms" (242098944)
01:09:53.785 --> 01:10:02.665
So, good question about whether the score will show up, we're working
with it to figure out how we get that done because that's. because that's
431 "Neil Harms" (242098944)
01:10:02.910 --> 01:10:06.870
That's 1 of those, it wrinkles it's hard to, uh.
432 "Neil Harms" (242098944)
01:10:07.405 --> 01:10:16.675
It's hard to go in there since currently the, the tool populate s'more
and once that goes away after January 1st,
433 "Neil Harms" (242098944)
01:10:16.675 --> 01:10:24.955
we have to have a way of manually entering an override score for going
forward with the we're working on that but.
434 "Neil Harms" (242098944)
01:10:25.260 --> 01:10:31.080
Theoretically, you should still be able to get that score from that. The
score would appear in Seymour.
435 "Neil Harms" (242098944)
01:10:32.100 --> 01:10:41.910
You just have to bear with me on that 1 and realize what we're found out.
There's lots of lots of moving parts to this. However, the flip side if
you had.
436 "Neil Harms" (242098944)
01:10:41.910 --> 01:10:46.590
A vineland done today you you would use that.
437 "Neil Harms" (242098944)
01:10:47.395 --> 01:11:01.105
That score as far as moving forward with your kids request, because it's
valid for putting that request together today. Again, if you have a, if
it's a specific situation, and you're concerned about, how am I work?
438 "Neil Harms" (242098944)
01:11:01.405 --> 01:11:05.155
Please reach out to me directly and we'll figure out an answer that
works.
439 "Neil Harms" (242098944)
01:11:07.650 --> 01:11:16.380
Okay, for initial waiver request, the SC must go in behind intake to
review the assessment as.
440 "Neil Harms" (242098944)
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01:11:16.380 --> 01:11:30.510

an prior to waiver request so the so the review would just be opening up the document and seeing if it had three levels of functional limitations ${\tt um}$

441 "Neil Harms" (242098944)
01:11:30.510 --> 01:11:33.930
Documented in the waiver eligibility column.

442 "Neil Harms" (242098944) 01:11:33.930 --> 01:11:40.530

That's the, that's the level of review that would be necessary for going in to do that. There's not a, there's.

443 "Neil Harms" (242098944) 01:11:40.530 --> 01:11:46.050

There's, there's not a lot of questions related to it because.

444 "Neil Harms" (242098944) 01:11:46.050 --> 01:11:51.450

It's related to what it's based on. It's the is now going, uh.

445 "Neil Harms" (242098944) 01:11:51.745 --> 01:12:04.135

Sorry, you're talking to not and I'm getting my acronyms confused so the level of care is based on those functional limitations, the functional limitations, and the models are based on a norm referenced test.

446 "Neil Harms" (242098944) 01:12:04.285 --> 01:12:14.515

So, all you really have to do is go in and say, there's those 3 areas and they map up 1 to 1. that's a little bit different than how it's been in the past as well.

447 "Neil Harms" (242098944) 01:12:14.515 --> 01:12:21.235

Because the violin didn't map perfectly 1 to 1 with our functional limitations area then we'll copy.

448 "Neil Harms" (242098944) 01:12:21.450 --> 01:12:33.690

But the violin didn't so, as I said, going forward that review, after the fact it gets pretty easy, you just go in there and see if they've got the 3 areas. And then, if they do, you can, you can move forward. You're.

449 "Neil Harms" (242098944) 01:12:43.920 --> 01:12:56.100

Still scrolling, uh, for clarification which current assessments can be used after 123 in, which would require a new. Okay. So.

450 "Neil Harms" (242098944) 01:12:59.700 --> 01:13:07.710

It's a little difficult to answer because there's a lot of stuff that's covered under that. So if you are talking about.

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451 "Neil Harms" (242098944)
01:13:07.710 --> 01:13:11.550
Am I working on a.
452 "Neil Harms" (242098944)
01:13:13.020 --> 01:13:16.320
Let's say they have an annual, an annual.
453 "Neil Harms" (242098944)
01:13:17.065 --> 01:13:17.995
Isp,
454 "Neil Harms" (242098944)
01:13:18.235 --> 01:13:33.205
that's going to happen January 4th if that's the case my assumption would
be that you had them a copy done or a violin done probably in December
and there would be no need to do a model for that because the existing
maccabi and violin would be good
455 "Neil Harms" (242098944)
01:13:33.205 --> 01:13:38.725
for 2 years or even 3 years under the public health emergency. So. so
456 "Neil Harms" (242098944)
01:13:39.060 --> 01:13:47.010
That's how that would work. If you had a after January. 1st.
457 "Neil Harms" (242098944)
01:13:47.995 --> 01:13:55.585
Some significant event occurred in that person's life that caused them to
have more limitations.
458 "Neil Harms" (242098944)
01:13:55.855 --> 01:14:04.795
And you were looking at requesting a comp slot, then you would probably
put in for a new moms to cover that change in priority of need.
459 "Neil Harms" (242098944)
01:14:05.100 --> 01:14:10.290
So, for that instance, you're going to use the new tool so it's very much
a.
460 "Neil Harms" (242098944)
01:14:10.290 --> 01:14:17.610
Uh, 1, at a time, sort of a decision based on based on your understanding
of which.
461 "Neil Harms" (242098944)
01:14:17.610 --> 01:14:32.425
Of the assessments are currently valid going forward and which ones
aren't, but in general for waiver and those kinds of things moving
forward, you just have to look at existing time frames and see if your
existing maccabi vineland,
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462 "Neil Harms" (242098944)

01:14:32.425 --> 01:14:44.785

et cetera are valid for the timeframe that you're looking at moving forward again if you run into a specific scenario, where you go, I'm not sure how this works reach out to 1 of us and we'll chat through it with you.

463 "Neil Harms" (242098944)

01:14:48.025 --> 01:15:02.725

Here's a comment so everyone that is coming into intake will be assessed with. Yes, they will be assessed as they are now with, with the mods currently will this mean they will all have an completed or just if they have a waiver.

464 "Neil Harms" (242098944)

01:15:03.175 --> 01:15:18.085

okay so the model doesn't replace the the replaces the functional limitations that are used in the so so nobody coming through intake is going to have an but they will have

465 "Neil Harms" (242098944)

01:15:18.175 --> 01:15:32.785

a valid priority of need score they will have valid functional limitations and they will have a rate allocation score coming through intake so hopefully that parse that out or not enough but if you have additional questions related to that please please

466 "Neil Harms" (242098944) 01:15:33.030 --> 01:15:34.080 My way.

467 "Alisa Arthur" (1185665536)

01:15:35.700 --> 01:15:46.410

it will not make them waiver eligible though they still have to go through the process of that determination because it has other elements other than just the areas of limitation

468 "Neil Harms" (242098944)

01:15:46.410 --> 01:15:54.780

That's correct yeah. With an, you still have to do that validation that they require the, the.

469 "Neil Harms" (242098944)

01:15:54.780 --> 01:16:03.510

Level of level of care as and without without waiver services that would have to go to a rehab center or nursing home.

470 "Neil Harms" (242098944)

01:16:03.510 --> 01:16:17.310

that's basically what you're you're validating with that and you still have to make some attestation to that the functional limitations are just a piece that you might reference whenever you're whenever you're making that decision point

471 "Neil Harms" (242098944) 01:16:17.310 --> 01:16:20.580 All right that was the.

472 "Neil Harms" (242098944) 01:16:21.775 --> 01:16:35.725

That was the last of the comments that I saw come through. So, with that, we are going to put a bow on this and wrap it up for today. Thank you all for, for your investment and your attention. And I would encourage everyone if you didn't feel like you fully understood it after this.

473 "Neil Harms" (242098944) 01:16:35.725 --> 01:16:48.775

We've got a couple more sessions. You can feel free to go in and and join us again for another round. If not go out and do good work that I know. You are already doing and I will talk to you later. Thank you.