WEBVTT

1 "Neil Harms" (116236800)
00:00:01.020 --> 00:00:06.390
How to schedule a mystery adaptive ability scale or ma's assessment
using.

2 "Neil Harms" (116236800)
00:00:10.374 --> 00:00:23.964
Let's talk about when and why the following presentation applies to the
calendar scheduling application calendar will be used for scheduling
assessments with the statewide assessment team following approval of
changes to 9 CSR, 45,

3 "Neil Harms" (116236800)
00:00:23.964 --> 00:00:34.344
2 notification of all staff will occur via statewide email blast. When
the revised 9, CSR 45, 2 is approved and will include the implementation
date. implementation date

4 "Neil Harms" (116236800)
00:00:35.875 --> 00:00:46.975
945 2 has cleared the state register, so the posting period is completed
and now we're waiting for the last pieces of paperwork to make its way
through the process.

5 "Neil Harms" (116236800)
00:00:46.975 --> 00:00:58.285
So that we can announce that implementation date that as of right now it
should still be January. 1st of 23 for when all the CSR changes go live.
changes go live

6 "Neil Harms" (116236800)
00:00:58.620 --> 00:01:02.700
That's important because without those CSR changes.

7 "Neil Harms" (116236800)
00:01:02.700 --> 00:01:07.435
We can't use the MAS for all of the purposes for which it was designed.

8 "Neil Harms" (116236800)
00:01:07.885 --> 00:01:13.855
We're currently using it for rate allocation scores and have been doing
so, since July of 2021,

9 "Neil Harms" (116236800)
00:01:13.855 --> 00:01:26.155
but using it for the priority of need and for establishing functional
limitations for eligibility and potential waiver eligibility are still.
waiver eligibility are still

10 "Neil Harms" (116236800)
00:01:26.460 --> 00:01:34.620

Not available to based on what is in the current state rule. So I just wanted to get a little background on how all of those pieces work together.

11 "Alisa Arthur" (104903424)
00:01:34.620 --> 00:01:48.600
Missouri ability scale, or the moss replaces all other adaptive assessments. This includes the, the, the AIDS and the.

12 "Alisa Arthur" (104903424)
00:01:48.600 --> 00:01:53.670
The time frames associated with these processes remain unchanged.

13 "Alisa Arthur" (104903424)
00:01:53.670 --> 00:02:03.120
Service coordinators an intake specialists, serve a critical role in contacting the family and scheduling the most assessments.

14 "Alisa Arthur" (104903424)
00:02:03.120 --> 00:02:10.590
A mass assessment should be scheduled at least 30 days prior to the date that service coordinator needs the result.

15 "Alisa Arthur" (104903424)
00:02:11.940 --> 00:02:16.920
Note, critical service situations made bypass this 30 day requirement.

16 "Alisa Arthur" (104903424)
00:02:19.950 --> 00:02:28.050
Assessments are scheduled using a cat, a link to Kellen Lee scheduling page. The link is provided by an assessment team member.

17 "Alisa Arthur" (104903424)
00:02:29.070 --> 00:02:41.310
There's an important note, the link needs to be used in Google Chrome web browser. It the other web browsers are unlikely to function correctly.

18 "Alisa Arthur" (104903424)
00:02:43.680 --> 00:02:51.240
There are 2 different calendar links for scheduling. A Moss 1 link is used for the mass associated with eligibility.

19 "Alisa Arthur" (104903424)
00:02:51.240 --> 00:02:54.930
This link is used by intake specialists, only.

20 "Alisa Arthur" (104903424)
00:02:54.930 --> 00:03:00.030
And this link access to the appointment slot, reserved for intake and eligibility.

21 "Alisa Arthur" (104903424)
00:03:01.350 --> 00:03:06.660

The other scheduling link is used for support coordinators for other uses of the moss.

22 "Alisa Arthur" (104903424)
00:03:06.660 --> 00:03:21.270
The person scheduling the moss assessment must add their own email address in the address button in order to receive a copy of the confirmation emails.

23 "Alisa Arthur" (104903424)
00:03:21.270 --> 00:03:33.270
The person scheduling, the MAS assessment is responsible, provide a copy of the confirmation emails to the identified informant and legally responsible party via snail mail.

24 "Alisa Arthur" (104903424)
00:03:33.270 --> 00:03:39.090
U. S. Postal service. If email is unavailable.

25 "Alisa Arthur" (104903424)
00:03:40.590 --> 00:03:44.370
If the individual does not have access to the appropriate technology.

26 "Alisa Arthur" (104903424)
00:03:44.370 --> 00:03:54.900
The individual scheduling, the most assessment is responsible to arrange access, for example, getting them to a office or the regional office, or some other private location.

27 "Alisa Arthur" (104903424)
00:03:57.840 --> 00:04:12.595
The minimum technology requirement is Internet connected device with a video camera. A cell phone is too small to use for viewing the assessment. Powerpoint. A large pad type device may be used.

28 "Alisa Arthur" (104903424)
00:04:14.455 --> 00:04:24.625
Note a smartphone may be used for the camera and the audio, but a larger screen must be used for the display of the assessment content because if it's not,

29 "Alisa Arthur" (104903424)
00:04:24.625 --> 00:04:30.055
it would mean we would be assessing something other than what the tool is supposed to be accessed assessing.

30 "Alisa Arthur" (104903424)
00:04:32.129 --> 00:04:39.029
The individual being assessed does not have to have any specific computer skills to participate in this assessment.

31 "Alisa Arthur" (104903424)
00:04:43.769 --> 00:04:57.539

Time slots will be made available between 70 a m and 70 P. M Monday
through Friday to enhance the abilities of individuals, families and
providers to secure assessment times that work with their schedules.

32 "Alisa Arthur" (104903424)
00:04:58.559 --> 00:05:11.489
The mass generates a report, which includes the functional limitations
category, the priority of need, or the pawn score, which will now be
going from 1 to 5.

33 "Alisa Arthur" (104903424)
00:05:11.489 --> 00:05:16.799
The right, allocation score are the rise and the responses to the stage 3
items.

34 "Neil Harms" (116236800)
00:05:22.104 --> 00:05:31.434
So, let's talk about the priority of need and considerations related to
the pond score. So the Mars replaces the existing priority of need tool.

35 "Neil Harms" (116236800)
00:05:31.494 --> 00:05:42.024
The 1 that currently currently exists in Seymour will know be no longer
be functional after January. 1st, and all those functions will be
replaced by the Mars.

36 "Neil Harms" (116236800)
00:05:42.869 --> 00:05:53.399
It's important to remember that the underlying construct behind how the
model determines priority of need is not based on unmet need, but rather
is based on innate ability.

37 "Neil Harms" (116236800)
00:05:54.749 --> 00:06:09.684
The phone used for partnership for hope waiver is different than the pond
for other waivers. The model does not impact the pond for H. so all of
that process as it's currently understood what the partnership for hope
waiver remains unchanged.

38 "Neil Harms" (116236800)
00:06:10.944 --> 00:06:18.204
While the tool used to generate the font is new, the function of the pond
score, and the time frames associated with upon are unchanged.

39 "Neil Harms" (116236800)
00:06:19.044 --> 00:06:32.064
So, the priority of need score is used to put people in order to access
waiver when funds are limited and this tool does that in the same way, as
was already mentioned currently,

40 "Neil Harms" (116236800)
00:06:32.064 --> 00:06:34.704
we haven't we have a 1 through 12 score.

41 "Neil Harms" (116236800)
00:06:35.844 --> 00:06:43.164
Um, and occasionally a 0, because it's based on unmet need. That's under
the current tool under the new tool.

42 "Neil Harms" (116236800)
00:06:43.164 --> 00:06:52.284
It's a 1 through 5 score and there's no possibility of a 0, again, the,
just to put people in order for those who access waiver.

43 "Neil Harms" (116236800)
00:06:52.284 --> 00:07:00.834
1st, and so, on with a 5 being a high score, and loosely equal to what we
currently consider at 12 0.

44 "Neil Harms" (116236800)
00:07:02.154 --> 00:07:16.854
The in manual will be revised at a later date. The only part of the
existing in manual that will remain valid after January 1st of 23 is the
critical service situations, which continued largely unchanged under the
based priority of need. need

45 "Paul Conover" (3027320064)
00:07:20.634 --> 00:07:24.594
So, let's take a look at how to actually schedule the master process.

46 "Paul Conover" (3027320064)
00:07:24.954 --> 00:07:39.774
So, the support coordinator, our intake specialist is going to access the
Calendly scheduling page and then contact the individual legally
responsible party agency, contact person as appropriate, and is going to
display all available dates.

47 "Paul Conover" (3027320064)
00:07:39.774 --> 00:07:47.604
And times you're going to see screenshots of actual calendar what you'll
be looking at. As far as the calendar and scheduling part goes.

48 "Paul Conover" (3027320064)
00:07:47.939 --> 00:07:52.169
The legally or the individual legally responsible party.

49 "Paul Conover" (3027320064)
00:07:52.169 --> 00:08:05.189
And the agency contact person are going to work out the time. They're
gonna agree on that for the individual and the informant. And then once
they've agreed upon the time, the person doing the scheduling is going to
reserve the time slot.

50 "Paul Conover" (3027320064)
00:08:05.189 --> 00:08:10.769
And answer some required questions, which Elisa will go over with in just
a little bit.

51 "Paul Conover" (3027320064)
00:08:10.769 --> 00:08:16.199
It's important to note that you need to add the email addresses.

52 "Paul Conover" (3027320064)
00:08:16.199 --> 00:08:23.729
Any anybody that you want to be notified of the assessment date and time, add them using the ad guest button.

53 "Paul Conover" (3027320064)
00:08:23.729 --> 00:08:31.289
For anybody that needs to be notified, just because you're scheduling it if you don't have your email address and there, it will not send you notification.

54 "Paul Conover" (3027320064)
00:08:31.289 --> 00:08:35.999
And once you've done this, we'll assign the requested assessment.

55 "Paul Conover" (3027320064)
00:08:35.999 --> 00:08:40.739
To the next assessment team member available using the round Robin method.

56 "Paul Conover" (3027320064)
00:08:44.849 --> 00:08:57.329
Email addresses added to the ad, guess button the informant and the assessment team member will receive a confirmation email. The confirmation email contains a Webex link for the meeting.

57 "Paul Conover" (3027320064)
00:08:57.329 --> 00:09:03.629
And the ability to add the appointment to your outlook, or Google calendar is available is simply the click of a button.

58 "Paul Conover" (3027320064)
00:09:03.629 --> 00:09:08.279
Uh, I think There'll be a slide with that as well that, uh, Lisa will cover.

59 "Paul Conover" (3027320064)
00:09:08.279 --> 00:09:15.869
And then 24 hours prior to the appointment, a reminder email will be sent to the same group of email addresses.

60 "Paul Conover" (3027320064)
00:09:19.019 --> 00:09:27.719
So, it's just simply a matter of copy and pasting the provided link into Google. Chrome. Please don't try to use any other browser.

61 "Paul Conover" (3027320064)
00:09:27.719 --> 00:09:35.699

It won't work correctly use Google Chrome, and it'll take you straight to the calendar, scheduling page. And once again, there are 2 different links.

62 "Paul Conover" (3027320064)
00:09:35.699 --> 00:09:42.299
1 is used by the intake team to schedule assessments for intake or eligibility.

63 "Paul Conover" (3027320064)
00:09:42.299 --> 00:09:47.609
And we would ask if the intake staff should not forward the intake assessment link.

64 "Paul Conover" (3027320064)
00:09:47.609 --> 00:09:58.949
To any 1, other than intake staff, and it's clearly marked intake. The reason for that once again is that there are slots that are set aside they're dedicated for intake. Only.

65 "Paul Conover" (3027320064)
00:09:58.949 --> 00:10:04.319
And we would like to keep those spots dedicated so that they don't get crossed that.

66 "Paul Conover" (3027320064)
00:10:04.319 --> 00:10:07.679
The other link is used for all other assessment needs.

67 "Paul Conover" (3027320064)
00:10:07.679 --> 00:10:12.839
And that's a demonstration of basically what that's not an actual link.

68 "Paul Conover" (3027320064)
00:10:12.839 --> 00:10:22.649
But that's essentially what the link will look like. The link is a live link. You do not need a different link. Every time you don't need a new link once you have the link that link is good.

69 "Paul Conover" (3027320064)
00:10:25.469 --> 00:10:30.629
We would also recommend that you bookmark the link since it is a live link.

70 "Paul Conover" (3027320064)
00:10:30.629 --> 00:10:36.989
Uh, for future reference, if you don't know how to do that in Google Chrome just click the star in the address line.

71 "Paul Conover" (3027320064)
00:10:36.989 --> 00:10:42.659
If you're a little bit more of an advanced user, you could create a icon on your desktop as well.

72 "Paul Conover" (3027320064)
00:10:46.289 --> 00:10:52.439
So, whenever you go to the link, this is literally the screen that you'll
see similar to this.

73 "Paul Conover" (3027320064)
00:10:52.439 --> 00:10:59.669
You see that the available dates all available dates are highlighted and
bolded with little circle around them.

74 "Paul Conover" (3027320064)
00:10:59.669 --> 00:11:05.279
Um, by the way there are, there's no, uh, sensitive information that
anyone.

75 "Paul Conover" (3027320064)
00:11:05.279 --> 00:11:10.199
Would be exposed to other than the person's scheduling for the person.
The people on the email.

76 "Paul Conover" (3027320064)
00:11:10.199 --> 00:11:17.579
There's there is sensitive information there, but that would be
maintained within the group of stakeholders that would.

77 "Paul Conover" (3027320064)
00:11:17.579 --> 00:11:21.059
Have access to that information anyway.

78 "Paul Conover" (3027320064)
00:11:21.059 --> 00:11:24.599
So, once you've collected selected the date there.

79 "Paul Conover" (3027320064)
00:11:24.599 --> 00:11:35.339
Then it'll send you to the next screen where you pick the time.
Conveniently the calendar is still there if you at that point, decide,
you know, there's not available time you need you can back up and change
the date.

80 "Paul Conover" (3027320064)
00:11:35.339 --> 00:11:38.819
You see the available times, and once you've selected that.

81 "Paul Conover" (3027320064)
00:11:38.819 --> 00:11:42.569
It will take you to the next screen, which is a series of.

82 "Paul Conover" (3027320064)
00:11:42.569 --> 00:11:49.949
Required questions that at least is going to cover.

83 "Alisa Arthur" (104903424)
00:11:50.454 --> 00:11:52.104

Um, the 1st,

84 "Alisa Arthur" (104903424)
00:11:52.104 --> 00:12:06.174
2 questions are the name of the informant and the email for the informant
this very 1st field on the on the form is for the name of the informant
and the 2nd field on the form.

85 "Alisa Arthur" (104903424)
00:12:06.449 --> 00:12:09.114
Is the 1 for the email for the informant?

86 "Alisa Arthur" (104903424)
00:12:09.234 --> 00:12:21.834
It is not labeled that way the next underneath that there's an ad guest
button that's where you need to add all individuals email addresses here,
who need notification to be sent to them.

87 "Alisa Arthur" (104903424)
00:12:22.434 --> 00:12:29.274
Um, and that would include the service coordinator that's helping to
schedule it or the intake staff that are helping to schedule it.

88 "Alisa Arthur" (104903424)
00:12:30.299 --> 00:12:35.969
The phone number for the informant, the individual's name and ID number.

89 "Alisa Arthur" (104903424)
00:12:35.969 --> 00:12:39.059
The legal irresponsible persons.

90 "Alisa Arthur" (104903424)
00:12:39.059 --> 00:12:43.829
Or guardians name and email address.

91 "Alisa Arthur" (104903424)
00:12:43.829 --> 00:12:47.429
Individuals communication style.

92 "Alisa Arthur" (104903424)
00:12:47.844 --> 00:13:01.884
Are they fully verbal? Partially verbal non verbal do they use sign
language? English is a 2nd language or I got my tongue tied augmentative
communication device.

93 "Alisa Arthur" (104903424)
00:13:04.464 --> 00:13:08.424
Reasons for requesting the mouse on the intake 1,

94 "Alisa Arthur" (104903424)
00:13:08.424 --> 00:13:20.634
it'll say intake and it'll say initial waiver and on the other 1 it'll
say initial waiver redetermination or review due to change in status or
the critical service situation.

95 "Alisa Arthur" (104903424)
00:13:20.664 --> 00:13:32.544
A through g, right under that we'll provide the justification for the
critical service situation. So you'll put the along with the
justification.

96 "Alisa Arthur" (104903424)
00:13:32.579 --> 00:13:40.859
Um, if you're not using a critical service situation, then just put in a,
in that box.

97 "Alisa Arthur" (104903424)
00:13:40.859 --> 00:13:47.189
Um, if requesting a review of the existing Mars, um.

98 "Alisa Arthur" (104903424)
00:13:47.189 --> 00:13:57.689
You have to check that you have followed the guideline 15, which is on
the website under the publications and manuals.

99 "Alisa Arthur" (104903424)
00:13:57.689 --> 00:14:06.119
Um, and then the service coordinators name or intake specialists, name
and email address.

100 "Alisa Arthur" (104903424)
00:14:10.469 --> 00:14:20.364
This is a screenshot of, uh, 1 of the confirmation email. So it will look
exactly like this with the exception of the Orange box.

101 "Alisa Arthur" (104903424)
00:14:21.324 --> 00:14:35.394
The Orange box is there, because it shows on the Webex invite that a
smart phone can be used, and we wanted to make sure that everyone
understood we can't remove them because it's a canned statement from
Webex.

102 "Alisa Arthur" (104903424)
00:14:35.814 --> 00:14:37.434
So, um.

103 "Alisa Arthur" (104903424)
00:14:38.244 --> 00:14:47.604
But you can't use the smartphone for the presentation part of the
assessment, which is typically about the 1st, 15 or 20 minutes.

104 "Alisa Arthur" (104903424)
00:14:49.164 --> 00:14:56.304
You can however use the smartphone for audio or the camera function. So
that we can see the individual.

105 "Alisa Arthur" (104903424)
00:14:56.729 --> 00:15:03.179

You also know that there's blue writing there in the middle. Um, that is the Webex link.

106 "Alisa Arthur" (104903424)
00:15:03.179 --> 00:15:06.479
Jesse can pointed out to families where it's at.

107 "Alisa Arthur" (104903424)
00:15:11.129 --> 00:15:21.269
This is a continuation of the confirmation email. It will give you the responses of the questions you previously answered. So it'll give the questions and all the answers you gave.

108 "Alisa Arthur" (104903424)
00:15:27.209 --> 00:15:39.539
And then, at the bottom of the email, as Paul mentioned, there's a spot where you can add the calendar, it is not blue, but it is there to say, add to calendar. And that is, uh.

109 "Alisa Arthur" (104903424)
00:15:41.099 --> 00:15:46.769
A process that can be followed if you have Google calendar or Outlook calendar.

110 "Alisa Arthur" (104903424)
00:15:47.544 --> 00:16:01.164
And then, at the very bottom, there is a spot where you can make changes to the event either, reschedule it or cancel. If you press reschedule, it'll take you back to the website and it will take you right back to the calendar page.

111 "Alisa Arthur" (104903424)
00:16:01.164 --> 00:16:07.164
So that you can pick another date and then onto the time, and then on to answering all the questions.

112 "Alisa Arthur" (104903424)
00:16:08.189 --> 00:16:16.169
The cancel, however, it will take you back to the event so you'll have to cancel it there. Um.

113 "Alisa Arthur" (104903424)
00:16:16.169 --> 00:16:22.769
And the important thing to remember when you're canceling, it will not remove it from your calendar.

114 "Alisa Arthur" (104903424)
00:16:22.769 --> 00:16:26.759
So, you will have to do that, uh, you'll have to do that manually.

115 "Alisa Arthur" (104903424)
00:16:28.919 --> 00:16:42.149
1 of the questions we've had quite a bit about it if there's a no show or something along that line. Well, in the event of a no show, the assessor

will notify the service coordinator of the missed appointment as soon as they can.

116 "Alisa Arthur" (104903424)
00:16:47.279 --> 00:16:55.109
24 hours prior to the selected date and time the informant will receive an email and below is, um.

117 "Alisa Arthur" (104903424)
00:16:55.794 --> 00:17:10.254
The examples of the 2 parts that will be different from that original email, the subject reminder and this is a friendly reminder. Otherwise the, uh, the original confirmation email is exactly the same.

118 "Alisa Arthur" (104903424)
00:17:14.549 --> 00:17:29.249
So, what happens next, once the mass has completed, a PDF of the report will be sent by email to the service coordinator or intake specialist, provide a relations team, and the provider agency contact person as appropriate.

119 "Neil Harms" (116236800)
00:17:35.369 --> 00:17:39.449
All right, so let's take it just a few minutes to talk about. What's in the report?

120 "Neil Harms" (116236800)
00:17:40.494 --> 00:17:45.504
What you see on the screen right now is a sample of page 1 of the report.

121 "Neil Harms" (116236800)
00:17:45.864 --> 00:17:57.114
This looks very similar to what the final version will look like what what you need to be pay attention to the top part is basic demographic information describes who the person is.

122 "Neil Harms" (116236800)
00:17:57.114 --> 00:18:09.444
How old they are etc below that on the left hand side. You'll see the various functional limitation domains. This is the information that intake staff uses to determine.

123 "Neil Harms" (116236800)
00:18:09.449 --> 00:18:24.384
If the person meets those functional limitation criteria of eligibility, and it's also where the information is contained regarding functional limitations for waiver eligibility waiver eligibility is documented in the far right.

124 "Neil Harms" (116236800)
00:18:24.384 --> 00:18:32.064
Hand column. The 1 just to the left of that is the column that includes DD eligibility.

125 "Neil Harms" (116236800)
00:18:32.934 --> 00:18:40.134
The D, D column will sometimes have a yes. With a small asterisk next to it. When that occurs.

126 "Neil Harms" (116236800)
00:18:40.344 --> 00:18:55.074
That means that this individual is very young and is meeting that functional limitation criteria based on 1st, steps criteria, which is a different set of cut scores. All of that information.

127 "Neil Harms" (116236800)
00:18:55.074 --> 00:18:59.364
If you're curious about it is contained in 945 2. five two

128 "Neil Harms" (116236800)
00:19:01.374 --> 00:19:11.694
Underneath that you'll see a re, evaluation of eligibility recommendation that will state the age recommended for a reevaluate.

129 "Neil Harms" (116236800)
00:19:11.904 --> 00:19:22.374
And really the only time that comes up is when somebody comes in via that 1st steps criteria. And then, at that point, the recommendation will be to reevaluate at h5. five

130 "Neil Harms" (116236800)
00:19:23.759 --> 00:19:28.139
On the bottom left, you'll see the rate allocation score.

131 "Neil Harms" (116236800)
00:19:28.614 --> 00:19:43.614
we've been using that for since july first of two thousand and twenty one so most folks that need to take advantage of that functionality are already pretty familiar with it on the bottom right you will see the priority of need score priority need

132 "Neil Harms" (116236800)
00:19:43.614 --> 00:19:58.134
score ranges from one to five with five being the highest priority and the only way you will see a priority of need score is if a person has three or more areas of functional limitations in that that's a potentially waiver eligible column on

133 "Neil Harms" (116236800)
00:19:58.139 --> 00:19:59.309
The far right?

134 "Neil Harms" (116236800)
00:20:02.909 --> 00:20:12.174
The rest of the report is made up of the answers to what we call the stage 3 items. The stage 3 items are loosely based on the Oregon questions.

135 "Neil Harms" (116236800)
00:20:12.174 --> 00:20:20.694
That's what we call the, these type of questions that were added to the
during the years that we use the to establish the right allocation score.

136 "Neil Harms" (116236800)
00:20:22.044 --> 00:20:32.814
But as with all of the items, and the, these are used to develop the
various sub scales as well. So, they can factor into pretty much all of
the other sub scale scores.

137 "Neil Harms" (116236800)
00:20:32.909 --> 00:20:35.849
That are that are out there related to the.

138 "Neil Harms" (116236800)
00:20:35.849 --> 00:20:41.789
These cover all of those items that we need to develop.

139 "Neil Harms" (116236800)
00:20:41.789 --> 00:20:56.664
the reallocation score related to intensive behavioral needs intensive
medical support needs and then there's also items about mobility and
vision and communication and all of the other things that you would
expect an assessment of

140 "Neil Harms" (116236800)
00:20:56.664 --> 00:21:11.574
this type to have you'll get the complete results of this in a pdf and
that's how we'll proceed today later on when we move into the connection
system this report will get uploaded but also the scores will be housed
in a specific spot in the connection

141 "Neil Harms" (116236800)
00:21:11.789 --> 00:21:19.439
So, you'll be able to get to those whenever you need to and have a
historical record of how those scores may potentially have changed over
time.

142 "Neil Harms" (116236800)
00:21:21.924 --> 00:21:35.334
So, what happens next support, coordinators and intake specialists.
You've completed. This training will be sent the appropriate calendar,
scheduling link. Please keep in mind that it takes us about 24 hours to
get the list of participants and we'll get that. Sent out.

143 "Neil Harms" (116236800)
00:21:35.334 --> 00:21:45.774
If you are a person who is auditing this, because you wanted to
participate and know what the information is and you are not responsible
for scheduling. scheduling

144 "Neil Harms" (116236800)
00:21:46.404 --> 00:22:01.194

Any of these kindly assessments. We really, really encourage you to
delete that. Link. That link is a live link and if shared that means,
anybody potentially could click in and schedule an assessment and that
just muddies the water. So we don't want that.

145 "Neil Harms" (116236800)
00:22:01.674 --> 00:22:05.514
It's also the reason why the link will not be shared on our.

146 "Neil Harms" (116236800)
00:22:05.849 --> 00:22:14.784
Public facing or intranet web page we want to make sure that anybody that
has this link is somebody who's completed this training and knows what
it's for.

147 "Neil Harms" (116236800)
00:22:14.784 --> 00:22:24.054
So that we don't end up with a lot of corruption in the database related
to getting those things scheduled. And done in an appropriate fashion.

148 "Neil Harms" (116236800)
00:22:26.759 --> 00:22:39.479
Individuals who have completed this training, may use the calendar link
to schedule those assessments to occur after January. 1st, 23. remember
we talked about earlier in the presentation that without the CSR change.

149 "Neil Harms" (116236800)
00:22:39.479 --> 00:22:53.394
You can't use the results from a Mas for determining functional
limitations. You can't use it for the that's all tied to that CSR change.
So that's why you can't schedule an assessment until after January.

150 "Neil Harms" (116236800)
00:22:53.394 --> 00:23:06.744
1st can't schedule a mass assessment. So, if you need an assessment today
between now, and the end of the year, then we would use the maccabi, the
vineland, the existing priority of need to all those tools that are that
are still out.

151 "Neil Harms" (116236800)
00:23:06.744 --> 00:23:09.024
There are still valid until the end of the year.

152 "Neil Harms" (116236800)
00:23:09.479 --> 00:23:18.354
They are also valid for the timeframe for which they are intended to be
valid for this was an intentional decision to make sure that January 1st,

153 "Neil Harms" (116236800)
00:23:18.354 --> 00:23:28.914
we didn't end up having to try and knock out 16,000 assessments to get
everybody current with the that there has to be a way to transition from
our old assessments to the new assessment. So. so

154 "Neil Harms" (116236800)
00:23:29.309 --> 00:23:36.269
For example, if you have a copy that was done today, that low copies
results are valid for 2 years.

155 "Neil Harms" (116236800)
00:23:36.269 --> 00:23:42.119
Or, uh, currently, we're in a public health emergency and under the.

156 "Neil Harms" (116236800)
00:23:42.774 --> 00:23:48.444
flexibilities that we've received from the feds that could be extended
for another year so to 3 years,

157 "Neil Harms" (116236800)
00:23:49.044 --> 00:24:00.324
just wanted to make sure everybody was clear that that we didn't just
automatically January 1st have to have this rush on getting mass
assessments because it just becomes a capacity issue and we wouldn't be
able to get stuff done that way.

158 "Neil Harms" (116236800)
00:24:00.719 --> 00:24:13.289
All right, so let's hop over and take some questions from the chat. I saw
somewhere coming in. We want to make sure we have plenty of time to go
through everything that's been asked.

159 "Neil Harms" (116236800)
00:24:15.414 --> 00:24:30.054
I have a question how far ahead of meeting the results to the put in the
request to schedule. We had that part in the presentation that said we'd
ask for you to schedule the at least 30 days out prior to you needing the
results.

160 "Neil Harms" (116236800)
00:24:30.744 --> 00:24:45.354
So the typical turnaround to get the results after the models is
completed, it should be less than 3 business days. Many times that's
turned around the same day. We can't guarantee that That'll happen all
the time.

161 "Neil Harms" (116236800)
00:24:45.354 --> 00:25:00.354
The scoring process is very quick. At the point that the protocol is
completed by the assessor, they have they have a score and it's ready to
go, but we have another another pair of eyes look at each 1 of those just
to validate. Make sure.

162 "Neil Harms" (116236800)
00:25:00.384 --> 00:25:14.184
All the answers are all the boxes are checked i's dotted t's crossed just
to make sure that we have as accurate a score and accurate assessment as
we can once that validation process is done. That's when the report is
generated and set out. And that's why it doesn't happen immediately.

163 "Neil Harms" (116236800)
00:25:14.244 --> 00:25:16.584
So think about it within 3 business days.

164 "Neil Harms" (116236800)
00:25:17.664 --> 00:25:27.114
If you are looking at a critical service situation, then that 30 day is a
recommended thing. We'd like to have you schedule 30 days out.

165 "Neil Harms" (116236800)
00:25:27.114 --> 00:25:38.484
But the reason we say that is very similar to, you know, if you wanted to
schedule an appointment with your dentist and you need to see them
tomorrow, the odds of getting an open slot. Probably, pretty slim.

166 "Neil Harms" (116236800)
00:25:39.204 --> 00:25:46.644
It really doesn't work much different with the models assessment. If you
need a mom's assessment done tomorrow, there may not be.

167 "Neil Harms" (116236800)
00:25:46.889 --> 00:25:50.459
That's available because there's only so many slots and so many.

168 "Neil Harms" (116236800)
00:25:51.534 --> 00:25:59.604
If you plan out 30 days ahead very likely you'll have that the maximum
amount of time out you'd want to look at is 90 days,

169 "Neil Harms" (116236800)
00:25:59.604 --> 00:26:11.754
because that's that's the current limitations that we have around these
type of assessments is that they need to be done within 90 days of when
you, when you're going to utilize the results, none of those time frames
have changed with the model.

170 "Neil Harms" (116236800)
00:26:11.784 --> 00:26:16.224
That's that's what we do now with and the other assessments.

171 "Neil Harms" (116236800)
00:26:18.804 --> 00:26:26.784
Let's see what else we have how will work with them? They work very,
very, very similar.

172 "Neil Harms" (116236800)
00:26:27.174 --> 00:26:39.444
You'll get the results of the MAS, there'll be sent to the support
coordinator and made available and your functional limitations will be
listed on there and you'll transfer those functional limitations over to
the over to the,

173 "Neil Harms" (116236800)

00:26:40.044 --> 00:26:47.544
and and complete that process. 1 part. That is a little bit easier is
that there's not really a reason to provide a.

174 "Neil Harms" (116236800)
00:26:47.784 --> 00:27:02.724
Large justification for those functional limitations area, because once
the assessment is done, it's done, it's been given and then validated by
a 2nd person. So there's not really there's not really an ongoing review
process after that.

175 "Neil Harms" (116236800)
00:27:02.724 --> 00:27:16.824
You just have to look at the functional limitations and transfer those
over. It is a great question though, because we have field to this 1 a
lot. Does this replace the the does not replace the it just replaces the
functional limitation tools.

176 "Neil Harms" (116236800)
00:27:17.759 --> 00:27:22.109
Island, so the process remains largely untouched by that.

177 "Neil Harms" (116236800)
00:27:26.459 --> 00:27:31.049
Okay.

178 "Neil Harms" (116236800)
00:27:31.049 --> 00:27:38.879
So, I have a question what, if they don't have a Guardian, but require
total supports for legally responsible person Guardian, just put
responsible party.

179 "Neil Harms" (116236800)
00:27:38.879 --> 00:27:43.919
They don't have a Guardian, but require total supports for legally
response.

180 "Neil Harms" (116236800)
00:27:43.919 --> 00:27:49.799
I'm not sure I totally under understand the question. If you're saying
they, uh.

181 "Neil Harms" (116236800)
00:27:51.024 --> 00:28:05.064
If you're asking who the other person might be, that somebody to support
them doing that yes you just you just add the email address of the
individual that that person had selected to assist them to go through the
assessment.

182 "Neil Harms" (116236800)
00:28:05.334 --> 00:28:06.924
That's totally appropriate.

183 "Neil Harms" (116236800)

00:28:07.974 --> 00:28:20.514
And our assessors have dealt with those issues in the past. So they'll know how to do the appropriate coaching with how to participate in the assessment. This is a good opening time to talk about. Who should be there at the assessment.

184 "Neil Harms" (116236800)
00:28:21.354 --> 00:28:23.664
This is a norm based test.

185 "Neil Harms" (116236800)
00:28:23.664 --> 00:28:37.194
And as such, when you have a norm based test, you want to give the assessment in a way that as closely mimics the way the original norm group was given the assessment the original norm group we had the.

186 "Neil Harms" (116236800)
00:28:37.289 --> 00:28:38.969
Individual being assessed.

187 "Neil Harms" (116236800)
00:28:38.969 --> 00:28:45.569
The informant and the assessor, those 3 people are the folks that should be in any given assessment.

188 "Neil Harms" (116236800)
00:28:45.569 --> 00:28:59.639
We realize that there are some instances where people may have much more support needs and may need to have a couple of people supporting them. If that's the case. That's fine. You just need to let the assessor know that. That's the case. Um.

189 "Neil Harms" (116236800)
00:28:59.639 --> 00:29:12.594
We also have recommended that you add these additional ad guest email, which sort of sends the message that all of these guests could log in and everybody could watch the assessment at the same time.

190 "Neil Harms" (116236800)
00:29:12.894 --> 00:29:21.714
That that is not how that works. The ad guest function is just to notify them that this assessment is occurring so that they're aware of it and.

191 "Neil Harms" (116236800)
00:29:22.049 --> 00:29:36.179
You just want to limit it to those 3 people, the more people that you add into that assessment, the more error you introduce into the process, and the less it is like, how the norm group was done also.

192 "Neil Harms" (116236800)
00:29:36.804 --> 00:29:41.874
Keep this in mind, we're all helpers we all got into this profession, because we're helping.

193 "Neil Harms" (116236800)
00:29:41.874 --> 00:29:51.714
We like to see people do well on this particular assessment, assisting
that person to do well, or better than they would just normally do with,

194 "Neil Harms" (116236800)
00:29:53.004 --> 00:30:06.174
with the supports that are supposed to be there results in higher scores
higher. You get score you get on this assessment. The less likely you are
to be able to access services so there's a.

195 "Neil Harms" (116236800)
00:30:06.179 --> 00:30:06.719
The.

196 "Neil Harms" (116236800)
00:30:07.074 --> 00:30:12.834
There's a balancing act there you want to get a, you want to get an
accurate assessment, but you don't want to put your thumb on the scale.

197 "Neil Harms" (116236800)
00:30:13.464 --> 00:30:28.074
This is, this is why we've recommended that support coordinators
typically not participate, or have other people in the room, because they
always tend to influence the results by trying to give helpful hints or
explain or know what they mean by that is such and such.

198 "Neil Harms" (116236800)
00:30:28.734 --> 00:30:30.894
None of that is appropriate in the assessment.

199 "Neil Harms" (116236800)
00:30:31.229 --> 00:30:39.689
When we talk about the informant, we want to make sure that that the
informant is somebody that is.

200 "Neil Harms" (116236800)
00:30:39.689 --> 00:30:52.229
Really apart from any benefit of the results of the service certainly any
fiscal benefit. So we recommend that that informed.

201 "Neil Harms" (116236800)
00:30:52.229 --> 00:31:01.104
Basically, a neutral party that knows the person for longer than 90 days
and knows them well enough to be able to give good responses having said
that.

202 "Neil Harms" (116236800)
00:31:01.104 --> 00:31:10.734
And we understand that sometimes the support coordinator is the only
person that can function as a form and informative, because they're the
only ones that really know that person in that way.

203 "Neil Harms" (116236800)

00:31:11.334 --> 00:31:21.624
And if they are the only 1, let your assessor know that this coordinator will be functioning as the informant and we'll have that conversation and then move forward.

204 "Neil Harms" (116236800)
00:31:22.524 --> 00:31:30.143
But we don't want is for that to become the default position, where I'm the so I'll just do be informed because that's easy. That's that's not there out.

205 "Neil Harms" (116236800)
00:31:30.143 --> 00:31:42.384
We want to take you want that to be someone else if at all possible same way with, with 1 providers are are asked about this when a rate allocation score needs to be adjusted,

206 "Neil Harms" (116236800)
00:31:42.384 --> 00:31:51.264
you go through them and we fully understand that oftentimes provider staff are the best performance for that person and if it is.

207 "Neil Harms" (116236800)
00:31:51.989 --> 00:32:06.389
That's how that's just how it goes and we work that out and make sure that we document it in the assessment that that's how that was done. But if it all possible, we'd like, for it to be somebody besides folks that derive a fiscal benefit from the results of the, the assessment.

208 "Neil Harms" (116236800)
00:32:08.099 --> 00:32:18.144
Hopefully, that all made sense to everybody. How will the results of the be access later on to complete?

209 "Neil Harms" (116236800)
00:32:19.314 --> 00:32:30.984
We'll, we'll provide that that information via PDF and it will be emailed to the, the folks that needed after the assessment is completed the scores later on.

210 "Neil Harms" (116236800)
00:32:30.984 --> 00:32:38.094
We move into the connection case management system those scores will be uploaded and will be available in connection. Then we'll attach that PDF into.

211 "Neil Harms" (116236800)
00:32:38.099 --> 00:32:50.639
The connection system, so it's available there for today. Please keep in mind that those assessment results become a part of that person's record. So you need to make sure you keep that report and get it in the file.

212 "Neil Harms" (116236800)
00:32:53.454 --> 00:33:07.974

What is the guideline 15? That's a great question. Guideline 15 is the guideline that talks about how to request a review of the results of 1 of these assessments. There's no true appeal process to it. It's not an appealable thing.

213 "Neil Harms" (116236800)
00:33:08.154 --> 00:33:10.014
However, we do realize that.

214 "Neil Harms" (116236800)
00:33:10.289 --> 00:33:22.974
Sometimes folks miss stuff, and in those instances where you were to get results back on these assessments and just go well, that can't possibly be right then we want to have that conversation with folks and verify that.

215 "Neil Harms" (116236800)
00:33:22.974 --> 00:33:26.124
In fact, the assessment did land as close to. Right.

216 "Neil Harms" (116236800)
00:33:26.664 --> 00:33:41.424
Air quotes right. As we can possibly get the guideline 15 the way it's currently written speaks directly to the right allocation score review. Excuse me don't don't get too caught up in that.

217 "Neil Harms" (116236800)
00:33:41.454 --> 00:33:56.364
The process is the same for any review, whether it be priority of need or functional limitations and we just want to make sure that that folks sort of understand how that works. We will get guideline 15 revised to cover all of these situations. We want to make you aware.

218 "Neil Harms" (116236800)
00:33:56.429 --> 00:34:00.959
That it's out there and guideline 15 is available out on the dmhc website.

219 "Neil Harms" (116236800)
00:34:06.419 --> 00:34:13.404
Uh, question, are these going to be required fields? I can think of some gardens that will not have email addresses for us to list.

220 "Neil Harms" (116236800)
00:34:13.974 --> 00:34:24.924
So, if the Guardian does not have an email address, the SC or intake person would use their own email address to complete that field.

221 "Neil Harms" (116236800)
00:34:26.334 --> 00:34:38.274
And then that means, you would then get the notification, and then you would be responsible for taking that notification and providing it to the Guardian via US Postal service.

222 "Neil Harms" (116236800)
00:34:38.694 --> 00:34:49.554
The point of that is just we want to make sure that the folks that are
legally need to know that it's happening have it happen? And with as
little mess and fast as possible on the part of the person doing the
assessment.

223 "Neil Harms" (116236800)
00:34:49.764 --> 00:34:55.224
So, if you get a copy of the email, you should be able to drop that into
an envelope and put a note on it and let those.

224 "Neil Harms" (116236800)
00:34:55.229 --> 00:35:02.579
Folks know that it's occurring if they don't have an email address. I
don't know that we've had a huge problem with that because.

225 "Neil Harms" (116236800)
00:35:02.579 --> 00:35:07.824
Well, there's actually way, way, way, way, way, more people with email
addresses than those that don't.

226 "Neil Harms" (116236800)
00:35:08.334 --> 00:35:20.904
So, the historical perspective on the thousands of these that we've done,
there's these haven't been large quantity problems. I absolutely realize
that there are folks out there.

227 "Neil Harms" (116236800)
00:35:20.904 --> 00:35:24.474
That don't have access to technology and don't don't use email.

228 "Neil Harms" (116236800)
00:35:25.164 --> 00:35:36.414
Certainly a thing, but over time, it becomes less and less and less same
thing with individuals that don't have the technology to to access the
assessment again.

229 "Neil Harms" (116236800)
00:35:36.414 --> 00:35:47.004
If you run into significant snags with that, please reach out to somebody
on the assessment team. We'll try and figure out a way to make that
happen. But the probably the number 1 solution is going to be getting
them to a regional office.

230 "Neil Harms" (116236800)
00:35:47.004 --> 00:35:54.414
The regional offices will have a laptop or web connected device available
and a room or folks.

231 "Neil Harms" (116236800)
00:35:54.779 --> 00:36:06.624

Up and take advantage of the assessment there. We've encouraged to look
into getting something like a Chrome book. It can be something very
simple and very inexpensive to have available.

232 "Neil Harms" (116236800)
00:36:06.624 --> 00:36:18.774
So that if somebody came in, they'd be able to have a room and be able to
jump on the Internet to do that system requirements very low. You just
have to be able to access the Internet and be able to enter that link.

233 "Neil Harms" (116236800)
00:36:19.109 --> 00:36:28.169
And then, of course, have a camera microphone and a reasonable size
screen. We don't see add something to the email thing.

234 "Alisa Arthur" (104903424)
00:36:28.464 --> 00:36:40.434
Please do on the email if you have a responsible party or Guardian, and
you put their email address in there that does not mean that they'll get
the emails.

235 "Alisa Arthur" (104903424)
00:36:40.554 --> 00:36:45.594
Those bottom questions are for the interviewer.

236 "Alisa Arthur" (104903424)
00:36:45.954 --> 00:36:58.164
If you want in order for you, not to have to send the results if the
Guardian or responsible party has an email in that add email at the top,
you'll need to add your own and you'll need to add.

237 "Alisa Arthur" (104903424)
00:36:58.169 --> 00:37:03.209
Add theirs, so, in there, you need to add whoever, um.

238 "Alisa Arthur" (104903424)
00:37:03.209 --> 00:37:16.139
Is to get that email except the informant if you put it in those 1st, 2
spaces that will go to the informant anybody else has to be in the ad
guest.

239 "Neil Harms" (116236800)
00:37:18.089 --> 00:37:27.929
All right Thank you Lisa.

240 "Neil Harms" (116236800)
00:37:28.584 --> 00:37:36.144
Here's the question. Is there any assessment related to trauma informed
care aces score, or anything like that included in the month?

241 "Neil Harms" (116236800)
00:37:36.384 --> 00:37:51.234

No, the module is a standalone assessment, and it was purpose built to look at functional limitations, priority of need and rate allocation score. The Mas is in no way of planning tool.

242 "Neil Harms" (116236800)
00:37:51.444 --> 00:37:56.574
The results may be useful in terms of conceptualizing. How.

243 "Neil Harms" (116236800)
00:37:57.929 --> 00:38:06.389
Some planning, or some needs need to be addressed, but that's not as it's intent. It's definitely designed to do those other functions.

244 "Neil Harms" (116236800)
00:38:07.044 --> 00:38:21.324
So, we would encourage folks to look at I believe the division has an assessment. I don't assessment. It's a series of questions that are used to assist in the development of the ISP.

245 "Neil Harms" (116236800)
00:38:21.624 --> 00:38:33.084
And then under the connection system, there is another assessment that is done that that will go through in order to develop the ISP. And That'll be the process for that. So that.

246 "Neil Harms" (116236800)
00:38:34.255 --> 00:38:48.685
Just just want to make sure that folks understood that going on there. There are some differences between how the old was typically used and how this 1 is used and that's that's 1 of them. I know.

247 "Neil Harms" (116236800)
00:38:48.685 --> 00:38:50.785
Sometimes the, that.

248 "Neil Harms" (116236800)
00:38:51.090 --> 00:39:02.640
That whole part about how the interacts with the can be somewhat confusing and this, this limits that more than what the existing tool does.

249 "Neil Harms" (116236800)
00:39:06.835 --> 00:39:21.175
so another question does that mean no more violence used after one hundred and twenty three no that's not what that means it means you're not going to do a new one after january one twenty three so if you have a

250 "Neil Harms" (116236800)
00:39:21.415 --> 00:39:35.695
copy that exists that was done today in december of twenty two then that could be used after january first twenty three assuming that it's within the timeframe associated with meeting

251 "Neil Harms" (116236800)

00:39:35.790 --> 00:39:39.030
Assessment and blah, blah, blah, all that stuff.

252 "Neil Harms" (116236800)
00:39:39.030 --> 00:39:42.480
So so the question about.

253 "Neil Harms" (116236800)
00:39:42.480 --> 00:39:51.420
If if then follow up question, if they are due February, 1st, would we
have time to get that schedule and done again?

254 "Neil Harms" (116236800)
00:39:51.420 --> 00:40:02.125
The the answer is after 123, if you need a new hobby violence, something
like that and you didn't do it prior to January. 1st, you'll want to jump
in there and make sure that those are scheduled.

255 "Neil Harms" (116236800)
00:40:02.125 --> 00:40:12.775
And again, as soon as you have the link today, then you would have access
to jump in and do a ticket 1 of those scheduled in 1 of the January time
slots. the january time slots

256 "Neil Harms" (116236800)
00:40:13.465 --> 00:40:26.845
So, we encourage folks to to look through caseloads, see, see what you're
going to need and be able to get those done. I think part of the anxt
related to that was we said, hey, get get those scheduled at least 30
days in advance.

257 "Neil Harms" (116236800)
00:40:26.845 --> 00:40:38.155
And then if I, if I need it on February 1st, that's probably going to be
pretty tough to get it 30 days in advance. The 30 days in advance is back
to that. Same thing. I said, it's just to make sure that you have slot
availability.

258 "Neil Harms" (116236800)
00:40:38.395 --> 00:40:42.595
It's not, it's not an absolute you can't go past that point.

259 "Neil Harms" (116236800)
00:40:43.105 --> 00:40:56.095
Not like, we kick them back out if it's not at least 30 days in advance,
because obviously some critical situations they come up and they need a
more immediate response. We just want to make sure that folks have a
broad array of time slots to choose from.

260 "Neil Harms" (116236800)
00:40:56.095 --> 00:41:07.585
So that you can get slots that are easier for the folks needing and
participant in the environment to be able to get in there. The less time
there is between when you need the assessment.

261 "Neil Harms" (116236800)
00:41:07.615 --> 00:41:12.775
And when the assessment is due the less flexible.

262 "Neil Harms" (116236800)
00:41:13.080 --> 00:41:18.930
Stability there will be in terms of getting a slot that is a comfortable
time frame.

263 "Neil Harms" (116236800)
00:41:18.930 --> 00:41:25.650
That's that's all if you run into a snag with something, please reach out
to the assessment team will.

264 "Neil Harms" (116236800)
00:41:25.650 --> 00:41:39.840
See, what needs to be done to make that happen and here's another
question will a reminder email also contain the Webex link or will they
need to refer to the confirmation email? The link goes out in both.

265 "Neil Harms" (116236800)
00:41:46.830 --> 00:41:53.190
Um, we said use of snail mail or email to schedule is fax allowed um.

266 "Neil Harms" (116236800)
00:41:53.190 --> 00:42:06.600
If if you need to provide the information to somebody who does not have
an email address, and you want, and they do have access to a fax, you can
certainly provided in that fashion.

267 "Neil Harms" (116236800)
00:42:08.635 --> 00:42:22.465
I probably wouldn't recommend going down that down the fax road because
when you get the, when you get the email in email, then the link is
clickable and there's no chance that you're going to have to type it back
in,

268 "Neil Harms" (116236800)
00:42:22.465 --> 00:42:36.355
from scratch and try and try and make all of that work manually. So I
would, I would say a fax and snail mail both are are they're just
strictly for notifying somebody that it's occurring.

269 "Neil Harms" (116236800)
00:42:36.600 --> 00:42:44.550
To let a guardian know great and it's for folks that don't need to click
the link and don't need to be there to participate in the actual
assessment.

270 "Neil Harms" (116236800)
00:42:44.550 --> 00:42:57.625
Typically, so just to clarify, we need to let the informant know that a
laptop and Internet is mandatory in order to take the assessment.

271 "Neil Harms" (116236800)
00:42:58.045 --> 00:43:09.775
Yes, you will absolutely need to make sure that they have access to the
appropriate technology if they don't have and it's not necessarily a
laptop a pad type device. An iPad will work.

272 "Neil Harms" (116236800)
00:43:09.835 --> 00:43:14.005
We had 1 individual say, well, if they can get it on their phone, and
then they can.

273 "Neil Harms" (116236800)
00:43:14.550 --> 00:43:28.680
Their phone to their TV and their living room would that work I would
absolutely work is you have to have a web camera you have to have a
reasonable size screen to view the assessment. Also the, the individual.

274 "Neil Harms" (116236800)
00:43:29.245 --> 00:43:44.185
needs to be able to to see the screen and then there's parts of it where
there they have to point at and identify things on the screen and when
they do that you need a screen that's large enough so that the informant
can say yes

275 "Neil Harms" (116236800)
00:43:44.185 --> 00:43:58.675
they are correctly pointing to x whatever whatever it is when you have a
little tiny phone screen then we start measuring things like visual
acuity or we're measuring how good the informative or recognize

276 "Neil Harms" (116236800)
00:43:58.680 --> 00:44:10.140
What the person's pointing at, and all of those things just introduce
error into the results and we don't want that. So you need a reasonable
size screen if they do not have a.

277 "Neil Harms" (116236800)
00:44:10.435 --> 00:44:21.235
A web enabled device of some kind that meets those criteria and access to
the Internet then at that point, you have to have additional discussions
about well,

278 "Neil Harms" (116236800)
00:44:21.565 --> 00:44:29.215
can we get you to the potentially they may have this available or can I
get them to the regional office where that would be available.

279 "Neil Harms" (116236800)
00:44:29.520 --> 00:44:32.640
If all of those things fail.

280 "Neil Harms" (116236800)
00:44:32.640 --> 00:44:38.365

Pretty unlikely, but if all of those fail, then you need to get with somebody on the assessment team,

281 "Neil Harms" (116236800)
00:44:38.575 --> 00:44:49.225
and we will figure out how to get it taken care of keeping in mind that the more complicated the scheduling is the more lead time you should leave in terms of getting that scheduled.

282 "Neil Harms" (116236800)
00:44:49.675 --> 00:44:57.325
If an assessment team member actually needs to go do 1 in person, which we have the capacity to do that, then.

283 "Neil Harms" (116236800)
00:44:58.225 --> 00:45:08.425
It takes that person out of production doing these other assessments for a pretty significant period of time. And we just need lead time to be able to plan for that. Again.

284 "Neil Harms" (116236800)
00:45:08.725 --> 00:45:14.995
I'm assuming these will be fringe cases, but we won't know 100% what frequency we're going to get into until we've done this for a while.

285 "Neil Harms" (116236800)
00:45:14.995 --> 00:45:25.735
So, we ask that all of you stay hang with us and help us work through some of those potential bugs in the process as we implement this new thing statewide. thing statewide

286 "Neil Harms" (116236800)
00:45:28.680 --> 00:45:38.850
And I guess to close the loop on that 1, there is no paper and pencil version of this. Maybe that was the question behind that question. It's it, it is a.

287 "Neil Harms" (116236800)
00:45:38.850 --> 00:45:45.120
It's a computer based assessment, there's not really a way to do it in another fashion.

288 "Neil Harms" (116236800)
00:45:48.960 --> 00:45:55.230
A follow up, may have missed this. How would the sc's obtain the mouse report? It will be emailed to you.

289 "Neil Harms" (116236800)
00:45:55.230 --> 00:45:58.230
You'll get the PDF of the results.

290 "Neil Harms" (116236800)
00:46:00.270 --> 00:46:11.550

Is it okay if the meeting participants are attending the virtual meeting from different locations? No, it is not the informant and the individual.

291 "Neil Harms" (116236800)
00:46:11.550 --> 00:46:22.260
Need to be in the same room, because the informant will be observing the person doing certain things and reporting on on on what the results were. Uh.

292 "Neil Harms" (116236800)
00:46:22.260 --> 00:46:26.010
There's, there's just not a way around that.

293 "Neil Harms" (116236800)
00:46:26.010 --> 00:46:35.700
And those 3 people should be the only people participating. So other folks that think it would be interesting to view or watch they, they shouldn't be in on it.

294 "Neil Harms" (116236800)
00:46:35.700 --> 00:46:47.400
So, it should just be 2 locations. The assessor will most likely be remote and then the informant and the individual will be together in a room somewhere. That's that's that's the design.

295 "Neil Harms" (116236800)
00:46:53.400 --> 00:47:04.530
Okay, and is it, okay if a participant uses a cell phone, if they are not the individual being assessed, um.

296 "Neil Harms" (116236800)
00:47:05.065 --> 00:47:19.465
So so again, if you're in the same location, and you will be for the informant and the individual, then a cell phone, you could use for the camera part and the audio part,

297 "Neil Harms" (116236800)
00:47:19.495 --> 00:47:31.495
but you would need to have a larger screen available to access the content. That's being displayed to the person. This is also probably a good time. Uh, Lisa, can you tell folks what the other things that they're going to need for? The assessment? Are.

298 "Alisa Arthur" (104903424)
00:47:31.860 --> 00:47:43.140
Yes, they're going to need a quarter, a writing utensil a pencil or pen and a piece of paper and a Timekeeping device.

299 "Neil Harms" (116236800)
00:47:43.140 --> 00:47:57.240
So, that, that information's all included in the info that's sent out to folks prior to the assessment. But it's a good reminder. You need to have a couple of those physical objects and because they're used as part of the assessment.

300 "Neil Harms" (116236800)
00:47:57.240 --> 00:48:08.670
So, just to clarify, we need to let the informant know that a laptop. I
must have got that 1 twice.

301 "Neil Harms" (116236800)
00:48:08.670 --> 00:48:15.570
Sorry, I already answered that 1.

302 "Neil Harms" (116236800)
00:48:15.570 --> 00:48:30.385
if we had a client that had a model completed prior to the one hundred
and twenty three date but their is good until may two thousand and twenty
three do they need to be scheduled for another mas prior to them or copy
date or does the models remain valid okay so this is a

303 "Neil Harms" (116236800)
00:48:30.385 --> 00:48:45.385
complex question if you had a mass completed prior to january first
twenty three the only function it is valid for is the rate allocation
score it won't contain information about functional limitations and it
won't contain anything about priority if need

304 "Neil Harms" (116236800)
00:48:45.570 --> 00:48:52.920
So, it's invalid for those purposes. So given prior to January 1st, 23.

305 "Neil Harms" (116236800)
00:48:53.275 --> 00:49:07.795
Not going to be good for anything separate application score. So park
that and then if there are no copy is due as good until May 2023, then
then you can use that for the duration of its goodness. duration of its
goodness

306 "Neil Harms" (116236800)
00:49:08.070 --> 00:49:08.785
If that's a,

307 "Neil Harms" (116236800)
00:49:09.805 --> 00:49:24.595
if that's a term question or required to attend, no,

308 "Neil Harms" (116236800)
00:49:24.595 --> 00:49:33.145
they're not required to attend. And, in fact are encouraged not to unless
is 1 of the rare instances where they are functioning as the informant.

309 "Neil Harms" (116236800)
00:49:33.690 --> 00:49:37.500
There they form it, then they're probably going to be attending.

310 "Neil Harms" (116236800)
00:49:39.750 --> 00:49:48.690

And by probably, I mean, they're going to be attending.

311 "Neil Harms" (116236800)
00:49:51.930 --> 00:50:05.125
Do we start scheduling on January 1st or should we be scheduling
assessments that go into January? Once you get the link after completing
today's training you can schedule assessments after January 1st and we
would encourage you to do.

312 "Neil Harms" (116236800)
00:50:05.125 --> 00:50:07.795
So, if those meet the timeframe that, that.

313 "Neil Harms" (116236800)
00:50:08.160 --> 00:50:21.000
That you need, you probably don't want to wait until after January 1st,
to schedule stuff unless of course, after January 1st puts you within
that between 30 days and 90 days window.

314 "Neil Harms" (116236800)
00:50:21.000 --> 00:50:26.610
That's that's really what you're looking at, but you can start scheduling
those now after January. 1st.

315 "Neil Harms" (116236800)
00:50:26.610 --> 00:50:33.300
Folks don't try to schedule anything prior to January 1st, because
there's no slots available. You won't be able to do it. You'll, you'll
find it very frustrating.

316 "Neil Harms" (116236800)
00:50:41.155 --> 00:50:53.095
Okay, sorry my question went to the host I asked is it appropriate to do
the? Is it only when a new waiver or a waiver changes requested? Is it
annually et cetera?

317 "Neil Harms" (116236800)
00:50:53.545 --> 00:51:07.225
Okay so this is a great question. So, the mods replaces the anything that
was that you previously used a maccabi vineland a bass, any of those
things for.

318 "Neil Harms" (116236800)
00:51:08.100 --> 00:51:12.360
So the time frames associated with when you need that stuff are
unchanged.

319 "Neil Harms" (116236800)
00:51:12.360 --> 00:51:21.450
So, if I need to assess functional limitations every 2 years, which is
how we've done that for folks that are in waivers, we've done that for a
long time. Then.

320 "Neil Harms" (116236800)

00:51:21.450 --> 00:51:30.870
That's that's the frequency at which would be given would be every 2
years because you'd need it for the level of care for again.

321 "Neil Harms" (116236800)
00:51:30.870 --> 00:51:37.225
Caveats apply right now, because we're in a public health emergency, and
under those appendix K flexibilities.

322 "Neil Harms" (116236800)
00:51:37.225 --> 00:51:50.575
That actually spits it out to 3 years, but some day the public health
emergency will end when it does 6 months after that, then it goes to the
old time frames. So just think about it as 2 years.

323 "Neil Harms" (116236800)
00:51:51.115 --> 00:52:00.865
So, 1 of the things that 1 of the perks you get with the MOS, is that you
get a priority of need score rate, allocation score and functional
limitations. Every time it's admitted.

324 "Neil Harms" (116236800)
00:52:00.870 --> 00:52:02.640
So.

325 "Neil Harms" (116236800)
00:52:02.640 --> 00:52:07.380
That means when somebody comes into services.

326 "Neil Harms" (116236800)
00:52:07.380 --> 00:52:21.505
And intake uses the MAS, they get a rate allocation score and they get a
priority of need score. Even if you don't need those things what that
means is when it comes time to try and access waiver services, you've
already got that assessment done.

327 "Neil Harms" (116236800)
00:52:21.535 --> 00:52:35.665
You don't need to hunt around for for a new 1 unless of course, the
person's physical health has taken a dramatic turn unless there's,
there's some vastly different scenario that's attached to the person
where it would be needed,

328 "Neil Harms" (116236800)
00:52:35.875 --> 00:52:37.375
think critical service situation.

329 "Neil Harms" (116236800)
00:52:37.380 --> 00:52:40.915
That's the usual reason why somebody would need to get a new boss.

330 "Neil Harms" (116236800)
00:52:41.905 --> 00:52:48.955

We circle all the way back to that early side about how the new is based
on instability,

331 "Neil Harms" (116236800)
00:52:49.465 --> 00:52:58.735
translate that to the so unmet needs only impact the score as they relate
to the critical service situations.

332 "Neil Harms" (116236800)
00:52:59.065 --> 00:53:07.375
Otherwise you're basically looking at how does the person function and
that tends to be fairly stable over time unless there's some sort of
major event that occurred.

333 "Neil Harms" (116236800)
00:53:07.380 --> 00:53:09.150
To to.

334 "Neil Harms" (116236800)
00:53:09.150 --> 00:53:12.300
To make them worse off than they are today.

335 "Neil Harms" (116236800)
00:53:12.300 --> 00:53:23.880
An example I use is somebody who had a, and then acquires a head injury
if that were to happen. God forbid, then you'd want to do a new moss to
reassess at that point.

336 "Neil Harms" (116236800)
00:53:23.880 --> 00:53:32.430
So, generally speaking could be looking at getting a mouse about every 2
years because that's the, that's the cycle that.

337 "Neil Harms" (116236800)
00:53:32.430 --> 00:53:43.675
That the runs on so, provider agency shouldn't attend the assessment.
That's correct.

338 "Neil Harms" (116236800)
00:53:43.705 --> 00:53:52.675
The only reason the provider agency would attend is if they are serving
as the informant, and basically we've exhausted other options for, um.

339 "Neil Harms" (116236800)
00:53:53.010 --> 00:53:56.970
For an informed that's not not in that that mix.

340 "Neil Harms" (116236800)
00:53:58.195 --> 00:54:10.885
Since they've sent the link, that might be confusing. Who tells them they
shouldn't attend. That would that'd be you all in terms of letting folks
know. It's just that they're just being, let know that. It's occurring.

341 "Neil Harms" (116236800)

00:54:11.245 --> 00:54:19.735
And if they're not the informant, if they're not the individual, and
they're not the assessor, but then they are unnecessary to the process,
you're just keeping them in the loop.

342 "Neil Harms" (116236800)
00:54:20.065 --> 00:54:26.965
So, if you think that there's a possibility that there's some confusion
about that, then you should probably follow up.

343 "Neil Harms" (116236800)
00:54:26.970 --> 00:54:36.715
To them with another email, let them know hey, that's just informative.
It's also a growing pains thing. Right? This is a new process that we
haven't done statewide before.

344 "Neil Harms" (116236800)
00:54:37.495 --> 00:54:45.805
Once you have this conversation a few times over the 1st year, it will be
well understood and going going beyond that. It probably won't come up
that much.

345 "Neil Harms" (116236800)
00:54:49.315 --> 00:54:59.815
How do we support consumers that do not have an electronic device? Is it
possible to set them up in office? Yes, that's absolutely the workaround.
You'll, you'll want to bring them into a place that has access to those
things.

346 "Neil Harms" (116236800)
00:55:00.175 --> 00:55:09.595
It could be at the if the has the requisite technology in a place, if not
look at getting in touch with, with your regional office.

347 "Neil Harms" (116236800)
00:55:18.060 --> 00:55:31.105
What are the requirements for the summary section section? 3 when
entering the that's a great question. So, the, the summary section I'm
assuming you're referring to that. The that's currently in Seymour.

348 "Neil Harms" (116236800)
00:55:31.795 --> 00:55:33.865
Basically you're just taking those.

349 "Neil Harms" (116236800)
00:55:34.140 --> 00:55:48.870
Those functional limitations requirements and functional limitations that
you get off of the report and then you will also have a section on the
stage 3 that talks about.

350 "Neil Harms" (116236800)
00:55:48.870 --> 00:56:01.320

Intensive behavioral needs and medical needs and so if you, if there's no
behavioral needs, then that little box about behavioral needs on the, you
won't check that. And if there's no medical needs.

351 "Neil Harms" (116236800)
00:56:01.320 --> 00:56:11.790
Then you, you won't check that medical box and then you would just check
check the boxes below that that match up with the functional limitations
that come through on the report.

352 "Neil Harms" (116236800)
00:56:11.790 --> 00:56:22.170
Hopefully, that was, that was like the nickel tour of that piece. If you
have a more extensive question reach out to me directly it's Neil dot
harms at dot. Gov.

353 "Neil Harms" (116236800)
00:56:26.995 --> 00:56:40.195
Does that mean the guardians aren't unable to act as informative? No,
that doesn't mean that at all. The Guardian could absolutely be the most
appropriate informant, and we would expect in hopefully lots and lots and
lots and lots of situations. That would be the case.

354 "Neil Harms" (116236800)
00:56:42.385 --> 00:56:55.795
I know we've got a lot of public administrators around the state that are
the guardians. It's probably pretty unlikely. You're going to get a lot
of to participate as performance. So it'll probably be something other
than the Guardian. In those instances.

355 "Neil Harms" (116236800)
00:56:55.825 --> 00:57:03.565
We probably anticipate, but the Guardian can absolutely act as the
informative and I would expect that to happen very frequently.

356 "Neil Harms" (116236800)
00:57:17.370 --> 00:57:22.380
Does the participant have the choice of who they want their inform it to
be?

357 "Neil Harms" (116236800)
00:57:22.945 --> 00:57:35.605
So, generally speaking, I would say, yes, that they would have some input
on who that would be again. You're starting to drift out into some legal
issues. There.

358 "Neil Harms" (116236800)
00:57:35.605 --> 00:57:49.825
If the, if the individual has a guardian then pretty much. The guardians,
the 1 that has the choice of who the, who that performance going to be if
the person's their own Guardian, then they're the ones that have the
choice of who that inform. It should be.

359 "Neil Harms" (116236800)

00:57:50.155 --> 00:57:51.325
I would expect that.

360 "Neil Harms" (116236800)
00:57:51.660 --> 00:58:03.630
You know, we've, we've had we've been selecting performance in the comp
waiver for a long, long time. So that process is pretty well understood.
It's less understood. Probably 4 folks coming through intake.

361 "Neil Harms" (116236800)
00:58:04.255 --> 00:58:19.105
So you'll be the intake folks will probably be working through most of
most of that early on. So, anyway, anybody that comes through through
intake the next time an assessment, given it won't be new territory for
them. They'll they'll already know how this works after the 1st time.

362 "Neil Harms" (116236800)
00:58:19.465 --> 00:58:33.625
So yeah, that question could come out. But in general, you want to take
the person's choice into consideration, but really, you want to make sure
that you identify somebody who is the best and accurate informative for
the individuals. So we get an appropriate.

363 "Neil Harms" (116236800)
00:58:33.630 --> 00:58:34.680
Great assessment.

364 "Neil Harms" (116236800)
00:58:38.940 --> 00:58:48.030
If guardians don't have email addresses will be the responsibility to
then mail paper copies of the assessment results. Yes, that's absolutely
correct. That's how that works.

365 "Neil Harms" (116236800)
00:58:52.105 --> 00:59:07.015
i'm not sure if i'm following let's say that a maccabi was completed
today and preparing to request a waiver to one hundred and twenty two
would it be a problem to complete a after one one hundred and twenty
three and then submit the request for a two that's

366 "Neil Harms" (116236800)
00:59:07.135 --> 00:59:21.085
that's a that's a great complex question so if you have the maccabi yes
them a copy would be valid if you didn't have a done and did that after
january one hundred and twenty three then you need them and then

367 "Neil Harms" (116236800)
00:59:21.240 --> 00:59:26.520
Your results are going to trump them a copy results in terms of the
functional limitations.

368 "Neil Harms" (116236800)
00:59:26.520 --> 00:59:31.110

So, yes, you're going to have some of that some of those oddities going forward.

369 "Neil Harms" (116236800)
00:59:32.700 --> 00:59:41.880
Uh, currently providers able to request the miles assessment it's still acceptable or does it need to be the SC or intake? Okay so.

370 "Neil Harms" (116236800)
00:59:41.880 --> 00:59:50.100
A provider could go to the SC and ask for ask for a new assessment.

371 "Neil Harms" (116236800)
00:59:50.100 --> 01:00:03.180
So, that, that absolutely can happen. It's probably a little unusual that it's going to happen going forward because, as you recall a new rate, allocation score gets generated. Every time you do a new.

372 "Neil Harms" (116236800)
01:00:03.180 --> 01:00:17.490
A new model for the purposes of doing an so that rate allocation score is going to get adjusted over time and from a provider side of things that's pretty much. The only reason that I could think that they would want to request them. So.

373 "Neil Harms" (116236800)
01:00:17.490 --> 01:00:21.750
Again, if that comes up, you know, get with us, and we'll figure that out.

374 "Neil Harms" (116236800)
01:00:23.160 --> 01:00:35.160
Will the miles report be on the shared consumer drive? I can't say I know what that is, but I'm going to go with. Probably not. I don't I don't know why we would.

375 "Neil Harms" (116236800)
01:00:35.160 --> 01:00:38.250
We would put it out there. It'll be part of the person's case record.

376 "Alisa Arthur" (104903424)
01:00:41.340 --> 01:00:45.930
Maybe, that's what you're talking about. I don't know. I think that's the electronic record.

377 "Alisa Arthur" (104903424)
01:00:45.930 --> 01:00:54.990
And and so, for each regional office, so I would say that it would be your responsibility to get it saved there.

378 "Neil Harms" (116236800)
01:00:55.525 --> 01:01:08.425

Yeah, that's a good we won't be uploading it there. And again, all of those things are stop gaps between now and when connection goes live, when connection goes live, it gets uploaded in the connection system.

379 "Neil Harms" (116236800)
01:01:08.425 --> 01:01:12.115
And that will be the repository for all of that stuff that should be mid July.

380 "Neil Harms" (116236800)
01:01:15.270 --> 01:01:29.940
How long are the most results? Good for sorry if I missed this and it was mentioned, they're, they're good for the same time frame that any other assessment that, that that the models is replacing was good for generally speaking, it's 2 years because.

381 "Neil Harms" (116236800)
01:01:29.940 --> 01:01:33.210
That's the duration of time that it'll be used for the.

382 "Neil Harms" (116236800)
01:01:33.210 --> 01:01:43.495
Uh, LLC is it correct to understand that the, and the are being replaced by this assessment that is absolutely correct to make that assumption.

383 "Neil Harms" (116236800)
01:01:43.525 --> 01:01:50.545
They both go away January 1st, the old and the maccabi and using a violent and a pass and all that stuff.

384 "Neil Harms" (116236800)
01:01:58.800 --> 01:02:10.980
Um, how often is the most given about every 2 years? Can the SC review and sign off if they think it is still appropriate? No, it's administered every 2 years, and it's done by the assessment team.

385 "Neil Harms" (116236800)
01:02:14.340 --> 01:02:20.730
I may have missed this, but does this mean that the guardians aren't able to act? No, the Guardian Connect as an informative.

386 "Neil Harms" (116236800)
01:02:25.435 --> 01:02:39.655
How many assessors are there state wide to complete these assessments? Just trying to evaluate how easy it made to be to find an open slot to schedule with a family. So it's, it's less about the number of assessors and more about the number of slots available.

387 "Neil Harms" (116236800)
01:02:39.685 --> 01:02:49.795
So, the calendar out in, which is why we use the calendar application, and the reason for this training is to make sure that people see all of the slots that are available. So.

388 "Neil Harms" (116236800)
01:02:50.730 --> 01:03:03.175
You don't need to worry too much about how many assessors are out there.
You need to worry about how many slots are made available to folks to
jump out there and get stuff done. And we've made slots available 70 a M,
to 70 PM Monday through Friday.

389 "Neil Harms" (116236800)
01:03:03.175 --> 01:03:08.005
So, we just need to hop out there and access the slot. the slot

390 "Neil Harms" (116236800)
01:03:11.730 --> 01:03:26.040
When doing an LLC annually, will there be a requirement to review the
models the way review them a copy now by both the team lead and the tax?
Yeah. The only review that you have to do is just to look at the thing
and see what functional limitations are.

391 "Neil Harms" (116236800)
01:03:26.155 --> 01:03:41.005
Are there that's that's the level of review needed to move forward
there's, there's not an accuracy review. There's not a, does this still
reflect what it's been? That, that whole thing that's currently there
related to that?

392 "Neil Harms" (116236800)
01:03:41.005 --> 01:03:48.955
All goes away. You just look at the limitation areas and that's that's a
level of review. If you've got 3 or more than your solid goal to move
forward.

393 "Neil Harms" (116236800)
01:03:53.640 --> 01:04:06.810
So, if we have outstanding waiver request, as long as we have active and
have been entered, we would be good to proceed with labor requests
without the needs from us. I'm going to say yes. Asterisk. Um.

394 "Neil Harms" (116236800)
01:04:06.810 --> 01:04:10.470
So, yes, I think, um.

395 "Neil Harms" (116236800)
01:04:10.470 --> 01:04:20.430
Without knowing all the details in every specific request you're talking
about, I can't give a 1100%guaranteedabsolute answer, but in general, I'm
going to say yes.

396 "Neil Harms" (116236800)
01:04:31.225 --> 01:04:39.085
Uh, 1, requesting a new waiver and a is needed. Well, assessment need to
be requested and complete in order to request that waiver slot. Yes.

397 "Neil Harms" (116236800)
01:04:39.330 --> 01:04:48.630

Yes, the answer is yes and that.

398 "Neil Harms" (116236800)
01:04:48.630 --> 01:05:00.505
Is the last question that I see in chat so there's a lot of great
questions. Thank you folks. We really appreciate you participating in
being so active and participating in this training. Hope you found it
valuable.

399 "Neil Harms" (116236800)
01:05:00.535 --> 01:05:07.885
We're gonna get this wrapped up and this presentation will eventually
make its way out to the web.

400 "Neil Harms" (116236800)
01:05:07.885 --> 01:05:18.535
We'll have it posted on the website and it will also have a complete
document with it for folks going forward. And when you hire new after
January 1st.

401 "Neil Harms" (116236800)
01:05:18.630 --> 01:05:31.885
The certification air quotes for getting the link is not really a
certification. We just want to make sure that you viewed this
presentation and listen to it and have a good understanding of what that
link is for, and how to keep it safe.

402 "Neil Harms" (116236800)
01:05:31.885 --> 01:05:45.265
So, it doesn't get broadcast to everybody and understanding, you know, a
little bit about how those those assessments are going to be put together
anyway, going forward. That's how that's how folks new hires will will
get those accomplished.

403 "Neil Harms" (116236800)
01:05:45.690 --> 01:05:49.740
All right, folks, I appreciate you being on the.

404 "Neil Harms" (116236800)
01:05:49.740 --> 01:06:03.672
Today my dogs are going nuts, cause FedEx guys here. So I'll let you all
go. Please please feel free to send any questions. You might have will be
happy to get them and have a wonderful rest of the week.