1 "Heike Johns" (4120686848) $00:00:01.380 \longrightarrow 00:00:06.960$ Morning everyone it is 1030, so we can go ahead and get started.

2 "Heike Johns" (4120686848) 00:00:06.960 --> 00:00:18.299

Um, my quick housekeeping blurb don't forget if you have questions any information that you want to send in please make sure to send that to all panelists.

3 "Heike Johns" (4120686848) 00:00:18.299 --> 00:00:30.150

So, with that, I do have a couple updates that I want to make sure folks are aware of 1 the connection walk through demo that occurred last week on February 8.

4 "Heike Johns" (4120686848) 00:00:30.150 --> 00:00:35.550

There is an email blast going out this morning. If you haven't seen that yet.

5 "Heike Johns" (4120686848) 00:00:35.550 --> 00:00:46.555

That walk through demo is now available in the content self registration portal. That's our reliance portal that is out there available for everyone.

6 "Heike Johns" (4120686848) 00:00:47.245 --> 00:00:52.585

This walk through it showcases the requirements gathering, configured in connection around ISP,

7 "Heike Johns" (4120686848) 00:00:52.585 --> 00:01:05.545

planning and service authorizations and for those of you that are on the call that may have your own providers sub portal that is a sub portal of the division. All of the connection walk through demonstrate.

8 "Heike Johns" (4120686848) 00:01:05.550 --> 00:01:13.860

Modules have been pushed to your portal, so you will have each of those there and the $2nd\ piece$.

9 "Heike Johns" (4120686848) 00:01:13.860 --> 00:01:18.180

In the loop newsletter that went out this morning.

10 "Heike Johns" (4120686848) 00:01:18.180 --> 00:01:26.400

If you are signed up to receive email blasts, that should have came directly to your inbox. We changed up the format a little this month.

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11 "Heike Johns" (4120686848)
00:01:26.400 --> 00:01:34.140
And so going forward, you will see it coming directly to your inbox in that format. Instead of as an attachment.

12 "Heike Johns" (4120686848)
00:01:34.140 --> 00:01:42.810
So those are the 2 items that I have, and I am going to pass the baton to Angie this morning.

13 "Angela Brenner" (2538521856)
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13 "Angela Brenner" (2538521856) 00:01:44.190 --> 00:01:49.740

Hey, good morning. Everyone hopefully my sound is working. Okay. Hi. Can you hear me.

14 "Angela Brenner" (2538521856)
00:01:51.660 --> 00:02:02.430
Yes, yes, ma'am. Okay. Perfect. And a little glitchy this morning. So you never know. Um, yeah, so happy Friday it looks like it's beautiful.
Outside. Sun is shining, but I'm sure.

15 "Angela Brenner" (2538521856)
00:02:02.430 --> 00:02:08.160
If it's anything like it was this morning, it's still freezing out there.
So we'll get you started here.

16 "Angela Brenner" (2538521856) 00:02:08.160 --> 00:02:18.630

I just have a few updates. Our budget is in full swing. So, budget season is alive and well, we have had supplemental hearings with the house.

17 "Angela Brenner" (2538521856) 00:02:18.630 --> 00:02:27.870

And a Senate that happened at the end of January 1st, part of February. So we've talked about those a little bit. We did present our budget to the house and the Senate.

18 "Angela Brenner" (2538521856) 00:02:27.870 --> 00:02:31.470

I'm at the end of January and so that is all moving along.

19 "Angela Brenner" (2538521856)
00:02:31.470 --> 00:02:34.890
This this week on Wednesday, we had our house.

20 "Angela Brenner" (2538521856)

00:02:34.890 --> 00:02:41.550

Subcommittee, and so that was what that was markups that they were working on several amendments were put forward.

21 "Angela Brenner" (2538521856)
00:02:41.550 --> 00:02:46.650
1 of those was for provider rates to increase the 21 dollars per hour.

22 "Angela Brenner" (2538521856) 00:02:46.650 --> 00:02:50.550 For a DSP wage, it did not pass, but. 23 "Angela Brenner" (2538521856) 00:02:50.550 --> 00:02:56.010 Several members of the committee did acknowledge the need for that increase. So. 24 "Angela Brenner" (2538521856) 00:02:56.010 --> 00:03:04.590 I would expect to probably see an amendment again somewhere along through, through sessions. So it is getting acknowledgment and discussion. 25 "Angela Brenner" (2538521856) 00:03:04.590 --> 00:03:07.590 At the capital, so so. 26 "Angela Brenner" (2538521856) 00:03:07.590 --> 00:03:21.805 Keep keep talking about it. 1 thing that did pass, was funding for the temporal sclerosis fund and that's for scientific and clinical research. So that was a little extra funding there. Everything else that was in our budget stayed the same. 27 "Angela Brenner" (2538521856) 00:03:22.075 --> 00:03:27.685 And so now the next step is to move to the full House committee and then we'll also be waiting for. 28 "Angela Brenner" (2538521856) 00:03:27.930 --> 00:03:31.530 The Senate mark up as well. 29 "Angela Brenner" (2538521856) 00:03:31.530 --> 00:03:38.430 And then at the beginning of last week in the house that was early supplemental markup, and there were no changes. So this. 30 "Angela Brenner" (2538521856) 00:03:38.430 --> 00:03:46.050 This is for the, the 8.7% salary increase the wage increase. 31 "Angela Brenner" (2538521856) 00:03:46.050 --> 00:03:49.080 So, there were no changes there and then. 32 "Angela Brenner" (2538521856) 00:03:49.080 --> 00:04:02.310 Next week on Tuesday, it's early supplemental market with the Senate. So everything is on track for early supplemental to March. 1st. So we'll be anxiously watching what's happening next week and then watching for our

next.

33 "Angela Brenner" (2538521856)
00:04:02.310 --> 00:04:06.870
Hearing dates the other thing I wanted to talk about is.

34 "Angela Brenner" (2538521856)
00:04:06.870 --> 00:04:17.910
We've had a lot of discussion with providers and staff about requirements for the residential are in to be the 1st rater for individuals that are receiving residential services.

35 "Angela Brenner" (2538521856) 00:04:17.910 --> 00:04:23.340

We all know that Hearst is an extremely important tool just to help the care teams, whether it is staff.

36 "Angela Brenner" (2538521856) 00:04:23.340 --> 00:04:27.959

For residential services, or if it's for the families for, in home services.

37 "Angela Brenner" (2538521856) 00:04:27.959 --> 00:04:32.939

To identify and just provide that early detection of health risks and destabilization.

38 "Angela Brenner" (2538521856) 00:04:32.939 --> 00:04:38.129

Um, so that we can provide that better long term, provide long term, better quality of care.

39 "Angela Brenner" (2538521856) 00:04:38.129 --> 00:04:41.219

At the same time we also recognize.

40 "Angela Brenner" (2538521856) 00:04:41.219 --> 00:04:45.389 The strain on the residential, our ends.

41 "Angela Brenner" (2538521856) 00:04:45.389 --> 00:04:58.889

That are providing oversight just with the current workforce shortage that everyone is facing right now. So there's a couple of different efforts that the division has really been working towards implementing and we're going to continue to work on.

42 "Angela Brenner" (2538521856)
00:04:58.889 --> 00:05:03.989
So, we appreciate all of the feedback and the support and the collaboration that we're getting.

43 "Angela Brenner" (2538521856) 00:05:03.989 --> 00:05:09.209

You know, it's been difficult, but we're going to get there. The 1st, update that we've made to the process.

44 "Angela Brenner" (2538521856)

00:05:09.209 --> 00:05:19.799

Is that allowing an lpn or other staff, having the appropriate hearse training to add and update medication and diagnosis in the system?

45 "Angela Brenner" (2538521856)

00:05:19.799 --> 00:05:23.969

And really be that support for the R in.

46 "Angela Brenner" (2538521856)

00:05:23.969 --> 00:05:30.269

Instead of the R in taking the time to enter that data will still do the review of that and still be the 1st rater.

47 "Angela Brenner" (2538521856)

00:05:30.269 --> 00:05:38.459

But just that takes a little bit of time off of their plate, too. In addition to that the division is working in collaboration with providers.

48 "Angela Brenner" (2538521856)

00:05:38.459 --> 00:05:46.589

To develop a redcap reporting, and this will be a path to let let us know when there's not an R, unavailable.

49 "Angela Brenner" (2538521856)

00:05:46.589 --> 00:05:54.749

To actually be the hearse rater and so there will be a specific field in that tool that will allow the provider to indicate the actual.

50 "Angela Brenner" (2538521856)

00:05:54.749 --> 00:06:01.289

Trained rater that will be taking the place of the RN while the RN is is out.

51 "Angela Brenner" (2538521856)

00:06:01.289 --> 00:06:06.239

Are not available so our hope that being able to make some of these changes is that we're going to.

52 "Angela Brenner" (2538521856)

00:06:06.239 --> 00:06:19.974

Allow the providers and the division to really partner together, not only on hers, but just being able to support providers with the integrity of their quality care. We really want to be supportive of that as well as the care for the individuals we serve.

53 "Angela Brenner" (2538521856)

00:06:19.974 --> 00:06:25.074

So continue to watch for details on that red cap reporting. We are excited about that.

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54 "Angela Brenner" (2538521856)
00:06:25.319 --> 00:06:29.789
This week our NCI staff stability.
55 "Angela Brenner" (2538521856)
00:06:29.789 --> 00:06:32.819
I'm sorry not ours.
56 "Angela Brenner" (2538521856)
00:06:32.819 --> 00:06:36.629
The National court indicator staff stability survey came out.
57 "Angela Brenner" (2538521856)
00:06:36.629 --> 00:06:42.119
It's now called the state of the workforce the 2021 report data was
released this week.
58 "Angela Brenner" (2538521856)
00:06:42.119 --> 00:06:47.039
And there's some 1 pagers, we'll get information out links to that.
59 "Angela Brenner" (2538521856)
00:06:47.039 --> 00:06:51.869
For for providers and individuals to see, but basically this is.
60 "Angela Brenner" (2538521856)
00:06:51.869 --> 00:07:00.059
29 states that participate in the survey, it shows what the average
workforce looks like, you know, gender ethnicity.
61 "Angela Brenner" (2538521856)
00:07:00.059 --> 00:07:07.949
Medium hourly wage, benefits, turnover ratios. It has the national
averages and then you can see the average for each state.
62 "Angela Brenner" (2538521856)
00:07:07.949 --> 00:07:16.079
So, for example, turnover rate for this 2021 report is national average
is about 43% for DSPs.
63 "Angela Brenner" (2538521856)
00:07:16.079 --> 00:07:21.749
That's pretty significant still and then Missouri specifically is in that
upper range.
64 "Angela Brenner" (2538521856)
00:07:21.749 --> 00:07:33.689
Of the turnover closer to around the 50%. So it's interesting to see it
also helps us tell our story as we're, we're talking and sharing our
struggles with the workforce shortage and where.
65 "Angela Brenner" (2538521856)
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Do our rates need to be what are states paying? Where are we at?

00:07:33.689 --> 00:07:37.379

66 "Angela Brenner" (2538521856)
00:07:37.379 --> 00:07:41.069
With our wages and also includes kind of.

-

67 "Angela Brenner" (2538521856)
00:07:41.069 --> 00:07:45.239
Supervisory ratios it shows that front line supervisors are, um.

68 "Angela Brenner" (2538521856) 00:07:45.239 --> 00:07:57.654

Supervising about 10 DSPs at a time it's got information about how providers have responded to covid 19 so we're going to start digging into that again. We were just notified of this just a couple of days ago.

69 "Angela Brenner" (2538521856) 00:07:57.654 --> 00:08:03.354

So, we're going to start digging into the report and sharing more details with everyone soon. So, keep your eyes open for that 1.

70 "Angela Brenner" (2538521856) 00:08:03.569 --> 00:08:16.289

And then this week, it's been a busy week. Like I said, we had hearings, we also had guide house, visit us. They are our VP administrative contractor that are really helping us to roll out our.

71 "Angela Brenner" (2538521856)
00:08:16.289 --> 00:08:21.629
Database payment payments, the incentives, the initiatives kind of that.

72 "Angela Brenner" (2538521856) 00:08:21.629 --> 00:08:31.919

That guide on where we're going to go with with these payments and how can providers report to us how can we support the providers? So they spent a couple of days with us and we even had some of our providers.

73 "Angela Brenner" (2538521856) 00:08:31.919 --> 00:08:37.319

Join us and provide some feedback so really great conversation that we had this week.

74 "Angela Brenner" (2538521856) 00:08:37.319 --> 00:08:44.069

And we appreciate the time that guy house took with us in the time that our providers were able to spend with us.

75 "Angela Brenner" (2538521856) 00:08:44.069 --> 00:08:49.139

And we really are just excited. We know it's hard, but we are excited that Missouri is.

76 "Angela Brenner" (2538521856) 00:08:49.139 --> 00:08:57.329

I'm going to be the 1st for service state, long term services, and support fee for service state to move towards.

77 "Angela Brenner" (2538521856)

00:08:57.329 --> 00:09:01.319

Pain on quality versus quantity we've done it.

78 "Angela Brenner" (2538521856)

00:09:01.319 --> 00:09:04.889

States have done it and managed care, Missouri. He's done it with managed care.

79 "Angela Brenner" (2538521856)

00:09:04.889 --> 00:09:11.759

But this will be the 1st time doing it in fee for service. So it's hard, but it's worth it in the end. We want to make sure we're paying for that.

80 "Angela Brenner" (2538521856)

00:09:11.759 --> 00:09:18.779

We want to see better quality outcomes for the people that we're serving and caring for. So, thank you for your help with that.

81 "Angela Brenner" (2538521856)

00:09:18.779 --> 00:09:24.479

There are going to be 2 press releases we want to share with you that you're going to see come out.

82 "Angela Brenner" (2538521856)

00:09:24.479 --> 00:09:34.109

Station and then electability electability is the 1 that that we partner with for the health risk screen tool, they are connecting to.

83 "Angela Brenner" (2538521856)

00:09:34.109 --> 00:09:43.589

The to the I. T, information highway so we are excited about that. They're actually connecting with each other and what that means for the people that we serve.

84 "Angela Brenner" (2538521856)

00:09:43.589 --> 00:09:51.959

When someone calls for their health assessment and coordination service to station M. D and remember station M. D doctors specialized.

85 "Angela Brenner" (2538521856)

00:09:51.959 --> 00:09:58.169

In care for individuals with developmental disabilities, they will have the Hearst, the health rate.

86 "Angela Brenner" (2538521856)

00:09:58.169 --> 00:10:07.589

The health risk screening tool at their fingertips to really help them to be able to perform those assessments and the coordination. If an individual does need to go to the emergency room or urgent care.

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87 "Angela Brenner" (2538521856)
00:10:07.589 --> 00:10:11.159
What this does is really gives them the additional clinical data.
88 "Angela Brenner" (2538521856)
00:10:11.159 --> 00:10:14.579
To be able to coordinate that care.
89 "Angela Brenner" (2538521856)
00:10:14.579 --> 00:10:18.029
So, we are excited about that and then.
90 "Angela Brenner" (2538521856)
00:10:18.029 --> 00:10:21.749
Kind of a partner or a parallel track to that is.
91 "Angela Brenner" (2538521856)
00:10:21.749 --> 00:10:31.769
Our partners with, they have been walking along with us on the data
interoperability and connecting to the health information networks.
92 "Angela Brenner" (2538521856)
00:10:31.769 --> 00:10:36.299
Are person centred plans and having that accessible to.
93 "Angela Brenner" (2538521856)
00:10:36.299 --> 00:10:45.359
To doctors primary cares acute care settings for hospitals, they are
going to be releasing a press release about.
94 "Angela Brenner" (2538521856)
00:10:45.359 --> 00:10:48.749
How they are going to continue to help us down that path of.
95 "Angela Brenner" (2538521856)
00:10:48.749 --> 00:10:53.519
Getting us and our providers connected to the information highway and
really? That's so.
96 "Angela Brenner" (2538521856)
00:10:53.519 --> 00:10:56.729
Are person, centred plans are data.
97 "Angela Brenner" (2538521856)
00:10:56.729 --> 00:11:00.419
Is going to be available to those primary care doctors, hospitals.
98 "Angela Brenner" (2538521856)
00:11:00.419 --> 00:11:04.949
Even to the station M. D doctors and that person center.
99 "Angela Brenner" (2538521856)
00:11:04.949 --> 00:11:09.629
Data your ISP data that's really going to be beneficial for.
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100 "Angela Brenner" (2538521856)
00:11:09.629 --> 00:11:16.319
The providers, the healthcare providers to really make those good
decision points. So they can see everything that's happening.
101 "Angela Brenner" (2538521856)
00:11:16.319 --> 00:11:19.829
In a person's life daily and so.
102 "Angela Brenner" (2538521856)
00:11:19.829 --> 00:11:23.369
Having access to the host and access to the, the ISP.
103 "Angela Brenner" (2538521856)
00:11:23.369 --> 00:11:28.349
It's just really exciting from Missouri, so we are looking forward to.
104 "Angela Brenner" (2538521856)
00:11:28.349 --> 00:11:32.219
So, where we're going with all of our health, it information over the
next.
105 "Angela Brenner" (2538521856)
00:11:32.219 --> 00:11:37.049
Next several months and years so what's happening there?
106 "Angela Brenner" (2538521856)
00:11:37.049 --> 00:11:45.209
And then, I think my final plug for today is really just continuing to
use that health assessment and coordination service in the waiver.
That's.
107 "Angela Brenner" (2538521856)
00:11:45.209 --> 00:11:50.759
Calling in the station MD, this service is truly an opportunity for all
of our waiver participants.
108 "Angela Brenner" (2538521856)
00:11:50.759 --> 00:11:55.499
To have access to the station and doctors that do specialize in.
109 "Angela Brenner" (2538521856)
00:11:55.499 --> 00:12:00.869
To help them tell the individual and their caretakers again, whether it's
staff or family.
110 "Angela Brenner" (2538521856)
00:12:00.869 --> 00:12:12.809
Determine if there really is a need for a trip to the emergency room to
urgent care, or if it's, you can handle it in home and maybe just follow
up with your primary care doctor the other benefit to this service that
if.
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111 "Angela Brenner" (2538521856)

00:12:12.809 --> 00:12:16.949

If it's decided that yes, a trip is necessary to go to the emergency room.

112 "Angela Brenner" (2538521856)

00:12:16.949 --> 00:12:20.339

The station M. D doctors and nurses.

113 "Angela Brenner" (2538521856)

00:12:20.339 --> 00:12:23.969

Coordinate with the emergency room doctors that you'll be going to.

114 "Angela Brenner" (2538521856)

00:12:23.969 --> 00:12:35.279

So, they have all the information available by the time the individual arrives at the emergency room. So that is a lot of coordination. It saves time. It saves frustration probably trying to communicate everything all over again.

115 "Angela Brenner" (2538521856)

00:12:35.279 --> 00:12:39.089

Um, so we are excited about that and really want you to take advantage of that.

116 "Angela Brenner" (2538521856)

00:12:39.089 --> 00:12:47.639

We know that we do have quite a few authorizations in the St Louis area that we're working through. And so Wendy and the St Louis leadership team are going to be.

117 "Angela Brenner" (2538521856)

00:12:47.639 --> 00:12:51.419

I'm really working together to kind of get those cleaned up and and get those moving.

118 "Angela Brenner" (2538521856)

00:12:51.419 --> 00:12:58.589

Again, just want to encourage every waiver participant to add this service to their plan. It's a great service.

119 "Angela Brenner" (2538521856)

00:12:58.589 --> 00:13:02.819

So, I think with that, let me see if I have any questions.

120 "Angela Brenner" (2538521856)

00:13:02.819 --> 00:13:07.709

Believe that I can add respond to.

121 "Angela Brenner" (2538521856)

00:13:07.709 --> 00:13:17.159

Quite a few here. Okay so, for for, in home services, the support coordinator is the rater, but again they're working with the family because the family.

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122 "Angela Brenner" (2538521856)
00:13:17.159 --> 00:13:22.649
Is the caretaker, so you're making sure you're getting the full the full
aspect of everything that's happening.
123 "Angela Brenner" (2538521856)
00:13:22.649 --> 00:13:25.799
And then, yes, we're very excited.
124 "Angela Brenner" (2538521856)
00:13:25.799 --> 00:13:28.859
Yeah, eventually so the question here is.
125 "Angela Brenner" (2538521856)
00:13:28.859 --> 00:13:35.369
Will all those will the station de, the Hearst, everything that we're
doing eventually connects with the connection so.
126 "Angela Brenner" (2538521856)
00:13:35.369 --> 00:13:44.669
Our goal is, as we're moving forward with this health, it road map and
the data interoperability is that all of this will be connected. And so
we are partnering with no health net.
127 "Angela Brenner" (2538521856)
00:13:44.669 --> 00:13:48.239
In the health information networks to really roll that out.
128 "Angela Brenner" (2538521856)
00:13:48.239 --> 00:13:51.899
1 of the things that we are doing right now is we have.
129 "Angela Brenner" (2538521856)
00:13:51.899 --> 00:13:55.169
An onboarding opportunity for home and communities providers.
130 "Angela Brenner" (2538521856)
00:13:55.169 --> 00:14:00.119
To connect to health information that works we have, I think 15.
131 "Angela Brenner" (2538521856)
00:14:00.119 --> 00:14:08.729
Homeless communities, providers, home, community, based providers signed
up already to be able to do that. And then we're also working on a
process to where we can.
132 "Angela Brenner" (2538521856)
00:14:08.729 --> 00:14:13.139
Connect our person center plans to to all of these systems.
133 "Angela Brenner" (2538521856)
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00:14:13.139 --> 00:14:16.349

So that will be a great thing to have.

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134 "Angela Brenner" (2538521856)
00:14:16.349 --> 00:14:27.839
There will be we're working on all of the HIPPA compliance. So station
and D, and electability with the hearse sharing.
135 "Angela Brenner" (2538521856)
00:14:27.839 --> 00:14:33.299
They do have all of the HIPPA compliant requirements and laws and
regulations.
136 "Angela Brenner" (2538521856)
00:14:33.299 --> 00:14:38.339
Figured out, so it's all working together and then we continue to work
through that process.
137 "Angela Brenner" (2538521856)
00:14:38.339 --> 00:14:43.169
As we connect providers, and eventually we'll connect connection.
138 "Angela Brenner" (2538521856)
00:14:43.169 --> 00:14:49.079
To the health information networks so that is all part of the process of
getting everyone connected.
139 "Angela Brenner" (2538521856)
00:14:49.079 --> 00:14:52.679
So, if you had questions about any type of compliance of sharing data.
140 "Angela Brenner" (2538521856)
00:14:52.679 --> 00:14:55.979
That will be covered too, as we roll all of this out.
141 "Angela Brenner" (2538521856)
00:14:55.979 --> 00:15:00.419
I think with that.
142 "Angela Brenner" (2538521856)
00:15:00.419 --> 00:15:07.049
I am going to turn it over to Emily and I'll keep scrolling through to
see if there's any any questions I can answer to.
143 "Angela Brenner" (2538521856)
00:15:07.049 --> 00:15:10.859
Emily, are you ready? Thanks, Andy.
144 "Emily Luebbering" (4068739072)
00:15:10.859 --> 00:15:18.269
And everyone, so I'm going to go over federal programs unit or htbs
updates.
145 "Emily Luebbering" (4068739072)
00:15:18.269 --> 00:15:31.134
```

I last month, I mentioned that our waiver renewal and amendment public comment, period was about to come out or on underway. It started January 27th and goes through February 26.

146 "Emily Luebbering" (4068739072)

00:15:31.134 --> 00:15:38.514

so, any, you may have seen a low Health Net alert, or a public notice,

147 "Emily Luebbering" (4068739072)

00:15:38.514 --> 00:15:48.264

and also the division sent out a last about the waiver renewals and taking public comments for the changes. for the changes

148 "Emily Luebbering" (4068739072)

00:15:48.269 --> 00:15:55.379

Send a waiver renewals and amendments, and you can get to the more health Nat alerts and public notices.

149 "Emily Luebbering" (4068739072)

00:15:55.379 --> 00:16:06.119

And remote at the webpage and comments can be sent to ask dot or at dot. Gov. I think.

150 "Emily Luebbering" (4068739072)

00:16:06.119 --> 00:16:13.049

If you could drop those in the Thank you, you already had me links into the chat.

151 "Emily Luebbering" (4068739072)

00:16:14.639 --> 00:16:20.279

So, next, um, mentioning that covered PhD, white unwinding.

152 "Emily Luebbering" (4068739072)

00:16:20.279 --> 00:16:24.479

The states are hearing that that the pH.

153 "Emily Luebbering" (4068739072)

00:16:24.479 --> 00:16:38.249

It will be ending on May 11th. This is our wind down this line down would align with the Administration's previous comments to give at least at the 60 days. Notice prior to the termination of the.

154 "Emily Luebbering" (4068739072)

00:16:38.249 --> 00:16:42.269

With that termination of the PhD.

155 "Emily Luebbering" (4068739072)

00:16:42.269 --> 00:16:55.914

That comes into play the flexibility that we've had in place due to the covance. So those flexibilities under the 135 authority will expire upon the termination of the federal public health emergency.

156 "Emily Luebbering" (4068739072)

00:16:55.914 --> 00:17:10.134

So that they would expire on May 11th and those flexibilities. That are through our waiver, or what we refer to as appendix K flexibilities those expire. No later than 6 months from the termination date of the.

157 "Emily Luebbering" (4068739072) 00:17:10.134 --> 00:17:12.264 the termination date of the

158 "Emily Luebbering" (4068739072) 00:17:12.269 --> 00:17:18.029

The end of the, so we're looking at November 11th for the terminate.

159 "Emily Luebbering" (4068739072) 00:17:18.029 --> 00:17:21.599 Expiration at the.

160 "Emily Luebbering" (4068739072) 00:17:21.599 --> 00:17:36.179

Cap, we'll put in at the chat, a link to our flexibility chart that provides a overview of the flexibility that we have had approved by CMS throughout the.

161 "Emily Luebbering" (4068739072) 00:17:36.179 --> 00:17:44.399

Also indicates what the authority is for the flexibility so it allows providers and individuals and.

162 "Emily Luebbering" (4068739072) 00:17:44.399 --> 00:17:58.854

Awareness of the flexibility, and then the authority to help start looking at and winding which ones will end with the right when the on May 11th, which will have that 6 month period to to continue to unwind.

163 "Emily Luebbering" (4068739072) 00:17:58.854 --> 00:17:59.574 unwind

164 "Emily Luebbering" (4068739072) 00:17:59.909 --> 00:18:08.729

And we'll also if you listened in to director access update today, she mentioned.

165 "Emily Luebbering" (4068739072) 00:18:09.504 --> 00:18:19.734

Also more information coming out to help clarify crystal crystal clear of which, where the flexibilities land,

166 "Emily Luebbering" (4068739072) 00:18:19.734 --> 00:18:27.534

which ones will end in 60 to error on the end of the mail on May 11th when the pH ends and which ones have the flexibility for 6 months. months

167 "Emily Luebbering" (4068739072) 00:18:29.214 --> 00:18:42.834

Also, if you we kind of as Missouri, we've been going a lot we've been following along with the HP settings, rule, transition, period, that period for that transition period for the transition of that rule.

168 "Emily Luebbering" (4068739072) 00:18:42.834 --> 00:18:45.594 Actually ends may 17th of this year.

169 "Emily Luebbering" (4068739072) 00:18:45.899 --> 00:18:51.599

The purpose of the regulation is to ensure that individuals receive.

170 "Emily Luebbering" (4068739072) 00:18:51.599 --> 00:19:05.369

Medicaid services and settings that are integrated and support full access to the greater community. This includes opportunities to stake employment work in competitive and integrated settings.

171 "Emily Luebbering" (4068739072) 00:19:05.369 --> 00:19:15.809

Engage in the community and control personal services resources and receive services in the community to the same degree as individuals who do not receive synthesis.

172 "Emily Luebbering" (4068739072) 00:19:16.164 --> 00:19:30.594

So, as I mentioned the transition peer for the ACV study htbs settings role in March 17th, the state of Missouri has had our HTS transition plan and plan approved.

173 "Emily Luebbering" (4068739072) 00:19:30.624 --> 00:19:31.374 approved

174 "Emily Luebbering" (4068739072) 00:19:31.619 --> 00:19:45.804

Several years ago, and have already completed the pieces in that plan as far as setting up our policies and our regulations, including language in our in our waiver applications around the settings rule.

175 "Emily Luebbering" (4068739072) 00:19:46.194 --> 00:20:01.104

So we have been working towards that. We continue to monitor the settings role. All states were given the opportunity to request a corrective action plan. If the state felt, they were not completely ready or fully implemented by the end of the.

176 "Emily Luebbering" (4068739072)
00:20:01.619 --> 00:20:07.739

177 "Emily Luebbering" (4068739072) 00:20:08.454 --> 00:20:19.104

We thought we were ready to go our focus will be to continue on ongoing monitoring of the settings rule, continued education on the settings rule and baking in those, um,

178 "Emily Luebbering" (4068739072)

00:20:19.134 --> 00:20:25.464

the requirements around the rule into our services into changes that we make.

179 "Emily Luebbering" (4068739072)

00:20:25.709 --> 00:20:32.339

When we bring on new service services or change services, making sure that it fits the htbs settings rule.

180 "Emily Luebbering" (4068739072)

00:20:32.339 --> 00:20:40.499

In the last monthly meeting, I went over that CMS is also doing site visits.

181 "Emily Luebbering" (4068739072)

00:20:40.524 --> 00:20:55.404

Throughout they have done several between 2022 and 23, they'll do approximately 15 that they recently mentioned that they have 4 more that are scheduled for 2023 and they selected these settings or these states based on heighten.

182 "Emily Luebbering" (4068739072)

00:20:55.404 --> 00:20:58.704

selected these settings or these states based on heighten

183 "Emily Luebbering" (4068739072)

00:20:59.459 --> 00:21:02.639

Um, so I think that states.

184 "Emily Luebbering" (4068739072)

00:21:02.639 --> 00:21:14.304

Submitted for heightened scrutiny review and I also mentioned in the last meeting, or in the last monthly meeting about the positive outcomes that their CMS was seeing any site visits.

185 "Emily Luebbering" (4068739072)

00:21:14.514 --> 00:21:29.184

But also, those, those themes that they were concerned about themes like a participants, not participating or individual, not participating in the plan development, not signing providers, not functioning under the individualized.

186 "Emily Luebbering" (4068739072)

00:21:29.549 --> 00:21:40.799

A plan rather they're functioning under provider plans of care, and making sure that they pull in the ISP. When plan with their plan of care is.

187 "Emily Luebbering" (4068739072)

00:21:40.799 --> 00:21:50.099

Developed also an awareness that staff and awareness of that staff an administration have about the settings rule often when they asked.

188 "Emily Luebbering" (4068739072)

00:21:50.099 --> 00:21:55.319

Staff and administration to describe the difference between institutional settings.

189 "Emily Luebbering" (4068739072)

00:21:55.319 --> 00:22:00.479

Um, nursing homes versus and settings.

190 "Emily Luebbering" (4068739072)

00:22:00.744 --> 00:22:15.234

Often staff referred to the amount of the level of support that people need rather than the responses related to community integration. htbs settings services are about community integration.

191 "Emily Luebbering" (4068739072)

00:22:15.539 --> 00:22:19.049

And just some other things just about.

192 "Emily Luebbering" (4068739072)

00:22:19.049 --> 00:22:24.359

Making sure that individuals that express a desire to work that they are.

193 "Emily Luebbering" (4068739072)

00:22:24.359 --> 00:22:29.699

That there are that that is in their ISP and they're making.

194 "Emily Luebbering" (4068739072)

00:22:29.699 --> 00:22:44.129

Setting goals towards work, offset community activities that are integrated in the broader community also making sure that writes restrictions go through all the necessary steps for due process.

195 "Emily Luebbering" (4068739072)

00:22:44.129 --> 00:22:47.489

Before any of those, any rights restrictions are implemented.

196 "Emily Luebbering" (4068739072)

00:22:47.489 --> 00:22:52.919

And making sure that the providers are restricting visitors.

197 "Emily Luebbering" (4068739072)

00:22:52.919 --> 00:23:02.429

So those are some of the themes that they saw happening and things that we need to be sure as providers and support coordinators as agencies that we.

198 "Emily Luebbering" (4068739072)

00:23:02.429 --> 00:23:09.479

We look to avoid and meet, so we continue to meet the htbs settings and Missouri.

199 "Emily Luebbering" (4068739072)

00:23:11.579 --> 00:23:16.529

That's all I have for today. Let me check the.

200 "Emily Luebbering" (4068739072)

00:23:17.124 --> 00:23:18.414

Chat for questions

201 "Emily Luebbering" (4068739072)

00:23:40.434 --> 00:23:46.044

I don't see any specific to the updates that I gave today. I know there's something here about.

202 "Emily Luebbering" (4068739072)

00:23:46.529 --> 00:23:55.289

And leslie's going to be providing some updates today and we'll probably get to talking. We'll talk about the Hearst.

203 "Emily Luebbering" (4068739072)

00:23:55.289 --> 00:24:01.439

Later on in our on the call, I'm going to turn it over to Holly. Now.

204 "holly reiff" (1735753216)

00:24:04.919 --> 00:24:17.909

Thanks, Emily. Um, so I just wanted to give you guys an update. We have had station and date available as a. we were provider now since January of 2020 to suggest over a year.

205 "holly reiff" (1735753216)

00:24:17.909 --> 00:24:30.144

And as, you know, we're released guideline 86 to help talk about that service and what that service meant. And we got some great feedback from you guys and we have revised it. And it will be out for posting soon.

206 "holly reiff" (1735753216)

00:24:30.144 --> 00:24:36.234

But I just wanted to give you guys a little update on the changes. We clarified it that the appendix that is part. part

207 "holly reiff" (1735753216)

00:24:36.509 --> 00:24:46.259

Of guideline 86 is the only documentation needed. You don't also have to do who you are packet or provider toys for them, or anything like that.

208 "holly reiff" (1735753216)

00:24:46.259 --> 00:24:52.289

So, we wanted to clarify that we also wanted to clarify that.

209 "holly reiff" (1735753216)

00:24:52.289 --> 00:24:56.579

If it is the 1st time that you're using station MD.

210 "holly reiff" (1735753216) 00:24:56.604 --> 00:25:08.964 And you haven't had that conversation yet with the guardians to make sure that it's okay to use station MD just give the Guardian a ring real quick, make sure they're okay with it. And then go ahead and call station. M. D. 211 "holly reiff" (1735753216) 00:25:09.444 --> 00:25:14.124 um, we just want to make sure that the guardians are more aware and have more say. 212 "holly reiff" (1735753216) 00:25:14.369 --> 00:25:22.649 If you have had those discussions with your guardians and families during their ISP, and the Guardian does not 1 station empty. 213 "holly reiff" (1735753216) 00:25:22.649 --> 00:25:34.319 Just give station M D. A. call our email Carol over and let them know that the Guardian doesn't want it that will help, um, provide, like, a little stop. 214 "holly reiff" (1735753216) 00:25:34.319 --> 00:25:38.849 If the if the direct care professionals, like, oh, my gosh, I need call station and D. 215 "holly reiff" (1735753216) 00:25:38.849 --> 00:25:42.659 And maybe didn't didn't wasn't aware that the Guardian. 216 "holly reiff" (1735753216) 00:25:42.659 --> 00:25:45.929 Uh, prefer a different solution. 217 "holly reiff" (1735753216) 00:25:45.929 --> 00:25:52.409 So be on the lookout for that the new list for January will be coming out. 218 "holly reiff" (1735753216) 00:25:52.409 --> 00:25:58.859 It should be out next week. Um, so That'll be That'll be good. Um. 219 "holly reiff" (1735753216) 00:25:58.859 --> 00:26:04.769 We still have quite a bit of the backlog of services that haven't been input yet. 220 "holly reiff" (1735753216)

And I just wanted you guys to know that the new folks who come in, like.

00:26:04.769 --> 00:26:09.179

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221 "holly reiff" (1735753216)
00:26:09.179 --> 00:26:14.424
The total number of 1st, use for each month is actually really small.
222 "holly reiff" (1735753216)
00:26:14.634 --> 00:26:27.954
So, if we can get the backlog cleaned up on all those that have been
waiting for their authorizations to be input, um, since February of 2022,
then, then the new months are pretty short. Actually, December was our
largest 1. we had 92 folks.
223 "holly reiff" (1735753216)
00:26:27.984 --> 00:26:29.784
we had ninety two folks
224 "holly reiff" (1735753216)
00:26:29.999 --> 00:26:35.909
Who had never used call for the 1st time that month. So that statewide.
225 "holly reiff" (1735753216)
00:26:35.909 --> 00:26:49.109
Um, and I think we can really, uh, provide more service. We're also
working with station MD to update our homepage. Um, so if you familiar
with our damaged public facing website, the dot Gov.
226 "holly reiff" (1735753216)
00:26:49.109 --> 00:27:03.869
There's a button on there 1st station. Md has lots of great resources and
information about how the service works and how it helps connect and
coordinate with other healthcare professionals. And we're working on
getting some of that updated as well.
227 "holly reiff" (1735753216)
00:27:03.869 --> 00:27:07.619
So, I just that was my update, um, just.
228 "holly reiff" (1735753216)
00:27:07.619 --> 00:27:11.279
Station and D stuff um, let me see.
229 "holly reiff" (1735753216)
00:27:13.829 --> 00:27:20.549
I was, there's a, there's a lot of questions in the chat box and seeing
if there's any specific to.
230 "holly reiff" (1735753216)
00:27:20.549 --> 00:27:32.099
Yes, please if if, um, you guys are talking during your ISP meetings and,
um.
231 "holly reiff" (1735753216)
00:27:32.099 --> 00:27:38.279
```

It's been decided that the team does not want to use station and D service. Just please um.

232 "holly reiff" (1735753216)

00:27:40.349 --> 00:27:51.509

Reach out to Carol, and I put her an email address in the chat box and let them know what that will do is if then the direct care professional does call station. M. D and D can say.

233 "holly reiff" (1735753216)

00:27:51.509 --> 00:27:55.289

You've declined our services, we suggest you go to urgent care.

234 "holly reiff" (1735753216)

00:27:55.289 --> 00:27:59.159

Contact your primary care, it just helps.

235 "holly reiff" (1735753216)

00:27:59.159 --> 00:28:05.219

Stop that from, from getting used without the guardians consent.

236 "holly reiff" (1735753216)

00:28:08.759 --> 00:28:12.989

Station and D can build Medicaid. Um.

237 "holly reiff" (1735753216)

00:28:15.029 --> 00:28:22.289

If if needed, um, so they are also a state plan provider for medical services.

238 "holly reiff" (1735753216)

00:28:25.709 --> 00:28:30.389

And I think that's all I see. So I'm going to go ahead and turn over to Leslie.

239 "Leslie DeGroat" (1673482240)

00:28:30.389 --> 00:28:42.629

And everyone have a great day, Holly good morning. Everyone and I was wanting to share my screen. Thank you. Yay.

240 "Leslie DeGroat" (1673482240)

00:28:44.099 --> 00:28:49.349

And I want to talk about just a few things this morning. Um.

241 "Leslie DeGroat" (1673482240)

00:28:50.064 --> 00:28:59.664

What you see on the screen right now the division send out an email blast yesterday for an upcoming webinar, and it's titled avoiding preventable death,

242 "Leslie DeGroat" (1673482240)

00:28:59.664 --> 00:29:06.444

using the Hearst or the health risk screening tool a review of the latest mortality research and it takes place on March.

243 "Leslie DeGroat" (1673482240) 00:29:06.474 --> 00:29:18.804

3rd at 12 0 PM, the presenters are Dr Craig and Jonathan Lee and they're both our partners from an electability and intellectually the creators of the health risk screening tool or Hurst.

244 "Leslie DeGroat" (1673482240) 00:29:19.349 --> 00:29:34.104

And just just to kind of summarize what this will be about, for several years, George's Department of behavioral health and developmental disabilities, they've been using the health risk screening tool for years. And they're also using information in it for their annual mortality report.

245 "Leslie DeGroat" (1673482240) 00:29:34.164 --> 00:29:49.164

Um, in this 45 minute free webinar, they'll briefly examine the latest report it's findings and how you can use this data to avoid preventable, unnecessary deaths among those. You support so, 45 minutes it's free. If you are. you are

246 "Leslie DeGroat" (1673482240) 00:29:49.349 --> 00:30:04.259

Interested in that, it's not required to drop the webinar registration link in the chat if you're interested and either check out the email blast or, you know, pick it up in the chat there in case you don't have that handy.

247 "Leslie DeGroat" (1673482240) 00:30:04.259 --> 00:30:08.489 And I'm going to pull up, let me.

248 "Leslie DeGroat" (1673482240) 00:30:09.204 --> 00:30:16.494

Or Missouri, health, risk, screening, tool, project, web page. I just want to kind of talk about that a little bit in some updates.

249 "Leslie DeGroat" (1673482240) 00:30:17.064 --> 00:30:25.074

If you're with an agency that provides residential services, support coordination and or day habilitation and or employment services.

250 "Leslie DeGroat" (1673482240) 00:30:25.314 --> 00:30:38.394

And then you provides direct support to waiver participants now's the time to start onboarding for the health risk screening tool process or 1st process. This is our webpage. Please go to which.

251 "Leslie DeGroat" (1673482240) 00:30:38.489 --> 00:30:46.679

Ever ribbon that describes the services that your agency provides, and then follow the instructions folks from 1.

252 "Leslie DeGroat" (1673482240)

00:30:48.054 --> 00:31:03.024

Recorded webinar and then there's a recorded webinar specific to your service that you can review and then there's a survey to fill out information and we're in we're working on enhancing that survey to cut out a lot of the extra items

253 "Leslie DeGroat" (1673482240)

00:31:03.024 --> 00:31:11.394

in there. So, we just have your contact information and also who you want to be what's called gatekeepers and you'll learn more about that. Once you get started. Um.

254 "Leslie DeGroat" (1673482240)

00:31:11.729 --> 00:31:18.474

Once you filled out that information in the survey, we'll send you next steps for getting access to the system.

255 "Leslie DeGroat" (1673482240)

00:31:19.074 --> 00:31:28.104

We've been able to streamline the onboarding process to make it more efficient and we're continuing to transition transition or process for onboarding but really?

256 "Leslie DeGroat" (1673482240)

00:31:28.104 --> 00:31:41.694

Go ahead, and get started so that you can get onboarded get your access and then have your your agency teammates who are needed, who need to get access for the trainings and such that are housed in the system.

257 "Leslie DeGroat" (1673482240)

00:31:41.729 --> 00:31:42.359

Um.

258 "Leslie DeGroat" (1673482240)

00:31:42.744 --> 00:31:53.574

Onboarding times have varied and we've been working to transition into a more automated onboarding process to create a more expeditious and seamless experience for you.

259 "Leslie DeGroat" (1673482240)

00:31:53.934 --> 00:32:08.034

Um, we're also finalizing some additional resources to post on our webpage and we'll definitely communicate that out when we have those in place just, for example, resources for support coordinators to assist with screening, non, residential waiver,

260 "Leslie DeGroat" (1673482240)

00:32:08.034 --> 00:32:12.264

participants, resources for individuals and families training.

261 "Leslie DeGroat" (1673482240)

00:32:12.359 --> 00:32:21.449

For each role, so what to expect and updated frequently asked questions document and then an onboarding process diagram.

262 "Leslie DeGroat" (1673482240)

00:32:21.924 --> 00:32:36.834

Please please don't hesitate to reach out for any questions comments. If you need some support, we're working hard to respond to your emails. Here's modiji hearse project at dot dot Gov within 1 to 2 business days.

263 "Leslie DeGroat" (1673482240)

00:32:38.064 --> 00:32:40.674

And so yeah. Don't hesitate to reach out.

264 "Leslie DeGroat" (1673482240)

00:32:41.459 --> 00:32:54.654

We will give ongoing support and electability also will be giving ongoing support throughout. I have 1 other item that I would like to talk about with Hurst. Jonathan currently from electability.

265 "Leslie DeGroat" (1673482240)

00:32:54.684 --> 00:33:08.214

As I said, that's the company that created the 1st tool. He, and I will be appearing on the, and you lunch and learn session, which is for individuals and families or whomever would like to join. But that's on February 28 from 1230 to 10 PM.

266 "Leslie DeGroat" (1673482240)

00:33:08.214 --> 00:33:11.334

And an email blast will be. blast will be

267 "Leslie DeGroat" (1673482240)

00:33:11.459 --> 00:33:16.679

Sent out related to that session so if you're interested in and listening in on that.

268 "Leslie DeGroat" (1673482240)

00:33:18.114 --> 00:33:24.414

And I have 1 more thing that is so exciting. Enable dental is a company. Here I'll pull up their flyer.

269 "Leslie DeGroat" (1673482240)

00:33:24.624 --> 00:33:35.094

They are a dental organization who are trying try and trying to increase access for individuals with intellectual and developmental disabilities for dental care. Just dental supports.

270 "Leslie DeGroat" (1673482240)

00:33:35.844 --> 00:33:46.584

It's pretty exciting and I hope it will be able to grow in Missouri. In fact, we're, we'd like to present to any group at all on this, because it's just such an.

271 "Leslie DeGroat" (1673482240) 00:33:46.679 --> 00:33:58.044

Important need for people, so enabled in a pilot program they had their phase 1 last year, and they have, or into phase 2 this year, starting at the end of February.

272 "Leslie DeGroat" (1673482240) 00:33:58.464 --> 00:34:13.164

Um, they are working to increase access to dental care for individuals with and they work in collaboration with a Missouri Coalition for oral health. They are implementing this pilot phase 2 for Tele, Dentistry to serve individuals.

273 "Leslie DeGroat" (1673482240)
00:34:14.184 --> 00:34:16.524
Their dental team brings portable equipment and.

274 "Leslie DeGroat" (1673482240) 00:34:16.679 --> 00:34:26.874

Here into the patient's home debilitation setting, or in the community, wherever is convenient. This phase of the pilot will be in the Kansas City area.

275 "Leslie DeGroat" (1673482240) 00:34:27.054 --> 00:34:38.964

However, if there is an interest in other parts of the state, please reach out, because they would like to try to accommodate other areas as well and that could help the pilot expand perhaps.

276 "Leslie DeGroat" (1673482240) 00:34:39.144 --> 00:34:46.524

So don't hesitate to reach out and we will be sending an email blast here. Shortly I'd say, in the next few.

277 "Leslie DeGroat" (1673482240) 00:34:46.679 --> 00:34:59.039

These days with the information, so that you can reach out and take advantage of this. So, that is all I really have for up dates.

278 "Leslie DeGroat" (1673482240) 00:34:59.039 --> 00:35:02.069 I'll stop sharing.

279 "Leslie DeGroat" (1673482240) 00:35:03.959 --> 00:35:08.249 Let's see.

280 "Leslie DeGroat" (1673482240) 00:35:10.949 --> 00:35:19.019 I'm looking at questions.

281 "Leslie DeGroat" (1673482240) 00:35:20.064 --> 00:35:30.564

Okay, there it looks like some individual sort of individualized questions 1, who should orange contact with questions about completing the assessment?

282 "Leslie DeGroat" (1673482240)

00:35:30.834 --> 00:35:39.684

Well, if it's a screen, there is support most support at replacing risk dot com. I can put that in chat actually.

283 "Leslie DeGroat" (1673482240)

00:35:45.054 --> 00:35:54.534

Or Mo, Clint, we can't type. Mo, plan assist at replacing risk dot com.

284 "Leslie DeGroat" (1673482240)

00:35:54.894 --> 00:36:09.174

Our colleagues in electability are there for support with any screening rating, questions, comments, concerns. They're here to help hone all of our skills when it comes to utilizing this tool.

285 "Leslie DeGroat" (1673482240)

00:36:09.384 --> 00:36:14.424

So, please don't hesitate to reach out and they'll even do like, Webex type sessions or.

286 "Leslie DeGroat" (1673482240)

00:36:14.969 --> 00:36:20.189

These calls or whatever's more convenient for you all to kind of walk you through things.

287 "Leslie DeGroat" (1673482240)

00:36:24.269 --> 00:36:33.749

So, when we fill out the survey questions, when will we be able to get access and completed training? Okay we're able to expedite that process. ${\tt Um.}$

288 "Leslie DeGroat" (1673482240)

00:36:34.464 --> 00:36:42.444

You'll fill out the survey questions and then we pull out your information and send you a brief. It's a 15 minute video that talks about what to expect.

289 "Leslie DeGroat" (1673482240)

00:36:42.534 --> 00:36:54.204

And after you guys are able to get that video we will request access for your gatekeepers into this system. Then your gatekeeper will start requesting access for the different teammates.

290 "Leslie DeGroat" (1673482240)

00:36:54.234 --> 00:37:03.234

And once that usually takes about 1 to 2 business days could be a little delayed because there's a quite an influx of people wanting access.

291 "Leslie DeGroat" (1673482240)

00:37:03.749 --> 00:37:15.929

After the gatekeepers able to request your access and your teammates will get emails from an electability that has the app website as well as login information and they can log in and start.

292 "Leslie DeGroat" (1673482240) 00:37:15.929 --> 00:37:21.059 Immediately with the trainings. 293 "Leslie DeGroat" (1673482240) 00:37:23.189 --> 00:37:28.109 Okay, it looks like there's a few people that I need to follow up with offline. 294 "Leslie DeGroat" (1673482240) 00:37:28.494 --> 00:37:42.324 And here's 1 about there's a video also video recording about the process in regard to residential service providers, and requesting additional RN hours as well as IP amendment. 295 "Leslie DeGroat" (1673482240) 00:37:42.354 --> 00:37:44.844 And this 1, let me see if I can answer this. 296 "Leslie DeGroat" (1673482240) 00:37:49.379 --> 00:37:59.729 Yeah, it is a, you are as a 1 time, you just fill it out 1 time and then it's to be an ongoing, ongoing for each plan here for the ISP. 297 "Leslie DeGroat" (1673482240) 00:37:59.729 --> 00:38:06.299 So, you only have to fill out that form once to to the team. 298 "Leslie DeGroat" (1673482240) 00:38:10.559 --> 00:38:16.710 And please don't hesitate to reach out to that. Uh, um. 299 "Leslie DeGroat" (1673482240) 00:38:17.665 --> 00:38:22.165 What did you Hearst project at replacing dot? Gov. 300 "Leslie DeGroat" (1673482240) 00:38:22.435 --> 00:38:36.175 And because there's a question in here about, and if my team's not able to answer it, we will definitely get get an answer for that. Because we do have other team members who that's more of their expertise. 301 "Leslie DeGroat" (1673482240) 00:38:36.325 --> 00:38:42.235 And we'll definitely give an answer for that to you. So, please just don't hesitate to reach out. 302 "Leslie DeGroat" (1673482240) 00:38:42.510 --> 00:38:52.050 And oh, okay, well, there's a lot of really good questions. 303 "Leslie DeGroat" (1673482240)

00:38:53.005 --> 00:39:07.045

So accessing the listing of screening questions so families can work on this independently to prepare for the screening. That's an excellent question. And there is a checklist. That's a part of your training as a reminder that will help you be able to.

304 "Leslie DeGroat" (1673482240) 00:39:07.285 --> 00:39:14.575

You could actually yeah, you can share that with the family just to let them know what to expect. And actually that could be part of our messaging too.

305 "Leslie DeGroat" (1673482240) 00:39:14.970 --> 00:39:20.880

Mm, hmm when we're doing outreach for individuals and families. So thank you.

306 "Leslie DeGroat" (1673482240)

00:39:22.200 --> 00:39:35.250

Oh, and then Emily put in chat. Thank you, Emily for specific incentives. You can send those questions to dot at dot. Gov.

307 "Leslie DeGroat" (1673482240)

00:39:39.450 --> 00:39:52.885

And then the screen itself it is in the system, and different things can be printed out from the her system. So that will be accessible that way.

308 "Leslie DeGroat" (1673482240)

00:39:52.885 --> 00:40:01.405

But all of the, all of the Hearst, the trainings and all that stuff is housed, like, in the system. So this screening and everything's in there.

309 "Leslie DeGroat" (1673482240)

00:40:02.095 --> 00:40:16.705

That was 1 other question Thank you guys for the awesome questions, and for the awesome feedback, because we're, we're trying, we're trying to use your feedback to make make things, go more smoothly and just for better experience all in all because, you know, ultimately,

310 "Leslie DeGroat" (1673482240)

00:40:16.945 --> 00:40:25.345

we want we want to support the individuals live happy healthy lives. So appreciate all of you jumping in here and, um.

311 "Leslie DeGroat" (1673482240)

00:40:25.710 --> 00:40:34.200

Moving forward with it. Okay. 1 more 1 more. And this is a good 1. well, we have a way to access the training info.

312 "Leslie DeGroat" (1673482240)

00:40:34.375 --> 00:40:45.985

After the training, like, as a reference material, you'll have a training library and you'll be able to look up anything you want to because really it's a 1 and done training. Okay. You're going to have it for the duration.

313 "Leslie DeGroat" (1673482240) 00:40:46.255 --> 00:41:00.835 And and just my experience, it's hard to remember everything that you've just went through and learned. I mean, you got to practice it, you gotta do it and then always go back and refresh if you have a question, or you're doubting yourself. Yeah, definitely. 314 "Leslie DeGroat" (1673482240) 00:41:00.835 --> 00:41:03.115 So that's an excellent question. 315 "Leslie DeGroat" (1673482240) 00:41:03.600 --> 00:41:08.970 Will there be official guidelines coming out for SCS to follow on hers? 316 "Leslie DeGroat" (1673482240) 00:41:08.970 --> 00:41:13.770 Oh, I'm not really sure exactly what. 317 "Leslie DeGroat" (1673482240) 00:41:13.770 --> 00:41:25.170 I will get with this person's question offline to, for more clarification but, yeah, if you have questions or anything, just please reach out, we're here to support you through this. 318 "Leslie DeGroat" (1673482240) 00:41:25.585 --> 00:41:31.525 And with that oh, yeah, we do have a process document. 319 "Leslie DeGroat" (1673482240) 00:41:32.065 --> 00:41:46.255 We're going to review that and update it if there needs to be more specific timelines we are working on our internal policies related to 1st, as well as other items. So yeah. 320 "Leslie DeGroat" (1673482240) 00:41:46.285 --> 00:41:49.825 Just just stay tuned and I'm taking that back to the table. 321 "Leslie DeGroat" (1673482240) 00:41:50.250 --> 00:41:55.290 Sort of technology providers who have medical data collection capabilities. 322 "Leslie DeGroat" (1673482240) 00:41:59.965 --> 00:42:13.615 Oh, and then what will different peoples monitoring on for example? Yeah. We'll outline that though. These are excellent questions. Thank you. We will outline that in that. Assistive technology provider question is intriguing.

323 "Leslie DeGroat" (1673482240) 00:42:13.645 --> 00:42:21.925

I don't know the answer to that, but we would like to we'll discuss it behind the scenes and see see what that would look like.

324 "Leslie DeGroat" (1673482240) 00:42:23.370 --> 00:42:26.430 Um, so do you.

325 "Leslie DeGroat" (1673482240) 00:42:26.430 --> 00:42:34.770

Pause a minute, because as soon as I'm getting ready to turn it over to Wendy, you had a question pops up, which is great, which is great. I like it. I like this.

326 "Leslie DeGroat" (1673482240) 00:42:34.770 --> 00:42:37.890 Okay, so.

327 "Leslie DeGroat" (1673482240) 00:42:44.755 --> 00:42:56.755

Okay, any, if you're noticing anything that's incorrect that you're looking at profiles in the system, please reach out to the project at dot. Gov. And we can, we can help you fix fix anything.

328 "Leslie DeGroat" (1673482240) 00:42:56.755 --> 00:43:10.975

That doesn't look right in the system when it comes to profiles there has been some issues with the senior feed into the her system and we do have an I. T, crew diligently working on that and I appreciate your old patience with that aspect.

329 "Leslie DeGroat" (1673482240) 00:43:11.250 --> 00:43:18.870

And now I'm going to take these questions that you've put in chat and bring it back to my team.

330 "Leslie DeGroat" (1673482240)
00:43:18.870 --> 00:43:23.490
Make sure we have that Andy and I will turn it over to.

331 "Heike Johns" (4145015552) 00:43:23.490 --> 00:43:37.615

Um, whomever is finishing us out through the day. There you go, Leslie, it's hiker. I will take it over and wrap this up. So thank you for all the information that you shared. There are a lot of great questions on today's call.

332 "Heike Johns" (4145015552) 00:43:37.825 --> 00:43:49.885

We'll make sure that any of those questions that are there that may not have been answered, um, during the live webinar that those get to the appropriate folks and who submitted those so that you can get a response.

333 "Heike Johns" (4145015552) 00:43:49.980 --> 00:44:02.724

So, with that enjoy the long weekend, I hope the sun is shining where you are it is here so have a great weekend. Thanks.