

WEBVTT

1 "Holly Reiff" (3874395904)  
00:00:06.120 --> 00:00:10.379  
Good morning. Everyone my name is Holly. I am the provider direction.

2 "Holly Reiff" (3874395904)  
00:00:10.379 --> 00:00:14.039  
Better relations director for the state of Missouri division.

3 "Holly Reiff" (3874395904)  
00:00:14.039 --> 00:00:21.090  
Mental vision of developmental disabilities, and we have a very full menu today. Um.

4 "Holly Reiff" (3874395904)  
00:00:21.090 --> 00:00:24.450  
So, this is a a brief overview of our agenda.

5 "Holly Reiff" (3874395904)  
00:00:24.450 --> 00:00:29.910  
I wanted to let you guys know there are some changes to the and so you can tell, um.

6 "Holly Reiff" (3874395904)  
00:00:29.910 --> 00:00:34.950  
And we'll get started with those and some changes to our.

7 "Holly Reiff" (3874395904)  
00:00:34.950 --> 00:00:39.690  
Area assistant division, um.

8 "Holly Reiff" (3874395904)  
00:00:39.690 --> 00:00:48.240  
Staff as well, so wonder, Crocker has been promoted and we've redesigned the way we do.

9 "Holly Reiff" (3874395904)  
00:00:48.240 --> 00:00:55.680  
Are abws so, Melissa Jones will now be over the Kansas City Springfield in Central.

10 "Holly Reiff" (3874395904)  
00:00:55.680 --> 00:01:07.440  
Regional offices, France Cooper will be over sikeston in St Louis and then wander will be taking the lead for provider. Relations are text self, directed services residential.

11 "Holly Reiff" (3874395904)  
00:01:07.440 --> 00:01:10.500  
Services as a subject matter expert.

12 "Holly Reiff" (3874395904)  
00:01:10.500 --> 00:01:13.860

Take an assessment and utilization review.

13 "Holly Reiff" (3874395904)

00:01:13.860 --> 00:01:22.770

Julia page will keep her current work. There's also some changes on the PR team. The team has changed.

14 "Holly Reiff" (3874395904)

00:01:22.770 --> 00:01:30.570

So, Shelley lead, Shelly Brown will be the mainly for that team, and she will be supporting 3 vendor, service coordination positions.

15 "Holly Reiff" (3874395904)

00:01:30.570 --> 00:01:35.190

Jason Amy, and we have a Vegas part available.

16 "Holly Reiff" (3874395904)

00:01:35.190 --> 00:01:43.830

Which means that the central district also saw some changes John recently retired and there are 2 new VCs under.

17 "Holly Reiff" (3874395904)

00:01:43.830 --> 00:01:53.850

Nicole misty and Amy, and then currently review interviews were being conducted for neil's open position as he recently retired.

18 "Holly Reiff" (3874395904)

00:01:55.110 --> 00:01:59.040

Moving on to the next presenter.

19 "Holly Reiff" (3874395904)

00:02:04.230 --> 00:02:18.985

I believe it's right I'm going to jump in since my slide is up.

20 "Duane Shumate" (4105767680)

00:02:19.015 --> 00:02:22.975

Uh, this Duane shumate I'm the director of implement community engagement.

21 "Duane Shumate" (4105767680)

00:02:23.250 --> 00:02:27.720

And I believe Kerry actually follows me with the eligibility.

22 "Duane Shumate" (4105767680)

00:02:27.720 --> 00:02:32.310

So, Ken has up the slides, so I'm going to provide just a brief update on.

23 "Duane Shumate" (4105767680)

00:02:32.310 --> 00:02:37.560

The value based payment initiatives that are within, or within my point of view.

24 "Duane Shumate" (4105767680)

00:02:37.560 --> 00:02:43.260

And then just provided a little bit of an overview of our employment team. Um, so what the next slide.

25 "Duane Shumate" (4105767680)

00:02:46.320 --> 00:02:51.630

With the employment reporting again, the reporting period closed last night.

26 "Duane Shumate" (4105767680)

00:02:51.630 --> 00:02:59.580

At a 159 0 PM, uh, all those who participated in the initial reporting period. We just want to thank you for your.

27 "Duane Shumate" (4105767680)

00:02:59.580 --> 00:03:04.920

Participation again with employment I know we had almost a 1000 entries submitted.

28 "Duane Shumate" (4105767680)

00:03:04.920 --> 00:03:08.040

Which is exciting, uh, and we will.

29 "Duane Shumate" (4105767680)

00:03:08.040 --> 00:03:12.270

Been going through that process to see, um, the ones which we're.

30 "Duane Shumate" (4105767680)

00:03:12.270 --> 00:03:15.630

Be able to be fully completed and that we're able to offer payment for.

31 "Duane Shumate" (4105767680)

00:03:15.630 --> 00:03:20.100

But again, just to kind of get the word out there with the employment pay for reporting.

32 "Duane Shumate" (4105767680)

00:03:20.100 --> 00:03:23.370

It is eligible to all the employment servers contractors.

33 "Duane Shumate" (4105767680)

00:03:23.370 --> 00:03:26.850

Uh, or providers that have contracts for career planning.

34 "Duane Shumate" (4105767680)

00:03:26.850 --> 00:03:32.040

Job development and benefits planning, vocational and support employment services.

35 "Duane Shumate" (4105767680)

00:03:32.040 --> 00:03:37.200

The reason we're doing this particular value based incentive.

36 "Duane Shumate" (4105767680)

00:03:37.200 --> 00:03:40.230

Is we are needing to collect a lot of data elements.

37 "Duane Shumate" (4105767680)

00:03:40.230 --> 00:03:45.240

To inform future rate design as our long term vision.

38 "Duane Shumate" (4105767680)

00:03:45.240 --> 00:03:48.360

Is to move from a quarter hour unit of service.

39 "Duane Shumate" (4105767680)

00:03:48.360 --> 00:03:51.660

The 1 that focuses on, uh, reimbursement.

40 "Duane Shumate" (4105767680)

00:03:51.660 --> 00:03:56.070

For accomplishing the intended outcomes of each services as well as.

41 "Duane Shumate" (4105767680)

00:03:56.070 --> 00:03:59.190

Milestones and the individual's progression.

42 "Duane Shumate" (4105767680)

00:03:59.190 --> 00:04:05.760

Towards employment, uh, that particular value based payment is equivalent to 55 dollars.

43 "Duane Shumate" (4105767680)

00:04:05.760 --> 00:04:11.880

For each report that a provider submits, uh, within a quarter performance period.

44 "Duane Shumate" (4105767680)

00:04:11.880 --> 00:04:15.900

And for those individuals who are receiving multiple employment services.

45 "Duane Shumate" (4105767680)

00:04:15.900 --> 00:04:25.110

The provider is eligible for each service that they're delivering that they complete reporting on and again, that is all done.

46 "Duane Shumate" (4105767680)

00:04:25.110 --> 00:04:32.279

In the red cap system, uh, with the next slide, um, is the slide talking about the.

47 "Duane Shumate" (4105767680)

00:04:32.279 --> 00:04:37.049

Value based payment incentive that we have for our registered apprenticeship program.

48 "Duane Shumate" (4105767680)

00:04:37.049 --> 00:04:40.379

Uh, for certified, direct support professionals.

49 "Duane Shumate" (4105767680)

00:04:40.379 --> 00:04:49.349

This particular, uh, incentive is 1 focusing on providing 1620 dollars.

50 "Duane Shumate" (4105767680)

00:04:49.349 --> 00:04:53.099

For in a, um, direct support professional.

51 "Duane Shumate" (4105767680)

00:04:53.099 --> 00:04:56.429

That completes 50% of the progress towards completion.

52 "Duane Shumate" (4105767680)

00:04:56.429 --> 00:05:02.159

Of that credential, and then another payment of 1560 dollars.

53 "Duane Shumate" (4105767680)

00:05:02.159 --> 00:05:08.459

Upon completion, uh, and we would love to have a greater participation.

54 "Duane Shumate" (4105767680)

00:05:08.459 --> 00:05:13.139

In this program, we do currently have approximately 16 to 17 providers.

55 "Duane Shumate" (4105767680)

00:05:13.139 --> 00:05:18.059

Participating in this registered apprenticeship with over 152 apprentices.

56 "Duane Shumate" (4105767680)

00:05:18.059 --> 00:05:21.839

Already enrolled, and we are actually.

57 "Duane Shumate" (4105767680)

00:05:21.839 --> 00:05:25.379

As of this week, we now have 4 individuals.

58 "Duane Shumate" (4105767680)

00:05:25.379 --> 00:05:29.039

We have completed the complete, uh, completed that the entirety.

59 "Duane Shumate" (4105767680)

00:05:29.039 --> 00:05:34.769

Of the program and have been awarded their credential as they certified direct.

60 "Duane Shumate" (4105767680)

00:05:34.769 --> 00:05:39.059

Support professional so what's the next slide?

61 "Duane Shumate" (4105767680)

00:05:39.059 --> 00:05:52.679

This is just an update of the employment team. I know the employment team is a little bit odd and unique as compared to many of our other teams for the division. And the fact that, uh, the majority of our staff, our contract and staff.

62 "Duane Shumate" (4105767680)

00:05:52.679 --> 00:06:00.179

Uh, through a 3rd party, so just a quick refresher update. Uh, this is me on the screen. Um.

63 "Duane Shumate" (4105767680)

00:06:00.179 --> 00:06:05.549

And, uh, my role and function as the state lead is to be the kind of the subject matter expert.

64 "Duane Shumate" (4105767680)

00:06:05.549 --> 00:06:09.059

For all employment community policies, the practices.

65 "Duane Shumate" (4105767680)

00:06:09.059 --> 00:06:14.279

Processes and strategic designs of whether it be around the great methodology.

66 "Duane Shumate" (4105767680)

00:06:14.279 --> 00:06:18.899

Service definitions, coordinating, uh, contract training requirements.

67 "Duane Shumate" (4105767680)

00:06:18.899 --> 00:06:21.959

To our strategic partnerships.

68 "Duane Shumate" (4105767680)

00:06:21.959 --> 00:06:25.799

With other state agencies, and looking at how to go about.

69 "Duane Shumate" (4105767680)

00:06:25.799 --> 00:06:29.159

Increasing overall employment outcomes for individuals.

70 "Duane Shumate" (4105767680)

00:06:29.159 --> 00:06:35.099

With disability, I also do project management over a couple of different contracts.

71 "Duane Shumate" (4105767680)

00:06:35.099 --> 00:06:39.509

Um, those would be the employment 1st, Missouri, uh, project.

72 "Duane Shumate" (4105767680)

00:06:39.509 --> 00:06:43.169

As well, as the, uh, Missouri count pathways project.

73 "Duane Shumate" (4105767680)

00:06:43.169 --> 00:06:50.219

The employment 1st, project logo is in the center and the Missouri talent pathways logo.

74 "Duane Shumate" (4105767680)

00:06:50.219 --> 00:06:54.389

Is on the right side of those, uh, 3 logos the top of the screen.

75 "Duane Shumate" (4105767680)

00:06:54.389 --> 00:06:58.499

I also serve as the state, uh, contact point.

76 "Duane Shumate" (4105767680)

00:06:58.499 --> 00:07:05.009

For the national state employment, leadership network work again with the cross systems collaboration.

77 "Duane Shumate" (4105767680)

00:07:05.009 --> 00:07:09.029

Uh, with, uh, other state agencies as well as the governor's office.

78 "Duane Shumate" (4105767680)

00:07:09.029 --> 00:07:14.309

I also collect and evaluate all of the performance management and quality assurance. Metrics.

79 "Duane Shumate" (4105767680)

00:07:14.309 --> 00:07:18.179

And then develop practices and structures.

80 "Duane Shumate" (4105767680)

00:07:18.179 --> 00:07:22.199

To elevate national best practice and the delivery of employment services.

81 "Duane Shumate" (4105767680)

00:07:22.199 --> 00:07:26.729

As well as, um, coordinating employment services.

82 "Duane Shumate" (4105767680)

00:07:26.729 --> 00:07:32.819

From a TCM perspective, and then, uh, also in looking at workforce solutions.

83 "Duane Shumate" (4105767680)

00:07:32.819 --> 00:07:37.589

So, with our team, we only have 1 state employee underneath my supervision.

84 "Duane Shumate" (4105767680)

00:07:37.589 --> 00:07:41.249

That is Sandy Kaiser and hopefully most of those on the call.

85 "Duane Shumate" (4105767680)

00:07:41.249 --> 00:07:45.359

Are familiar with Sandy Sandy is based in St Charles area.

86 "Duane Shumate" (4105767680)

00:07:45.359 --> 00:07:49.709

And her primary role, and function is to provide training technical systems.

87 "Duane Shumate" (4105767680)

00:07:49.709 --> 00:07:54.839

A consultation to the division staff throughout our regional offices.

88 "Duane Shumate" (4105767680)

00:07:54.839 --> 00:07:58.199

She also administers and oversees.

89 "Duane Shumate" (4105767680)

00:07:58.199 --> 00:08:01.799

The benefits planning, capacity, building project. We have.

90 "Duane Shumate" (4105767680)

00:08:01.799 --> 00:08:05.399

Uh, where we are working with Cornell University.

91 "Duane Shumate" (4105767680)

00:08:05.399 --> 00:08:11.999

Uh, to work and helping more provider agencies to have a certified benefits planning.

92 "Duane Shumate" (4105767680)

00:08:11.999 --> 00:08:15.239

Uh, professional on their staff and to be able to deliver.

93 "Duane Shumate" (4105767680)

00:08:15.239 --> 00:08:20.969

The benefits planning, service definition. Sandy is also there as a technical resource.

94 "Duane Shumate" (4105767680)

00:08:20.969 --> 00:08:28.799

For other members of our employment team, uh, she works closely with our regional offices on completion of their quality enhancement plans.

95 "Duane Shumate" (4105767680)

00:08:28.799 --> 00:08:35.249

And then she also works closely on integrating our employment 1st and technology. 1st.

96 "Duane Shumate" (4105767680)

00:08:35.249 --> 00:08:47.849

Efforts so, as you move on to the next slide, uh, the division of logo disappears and now you see the employment 1st, Missouri logo as well as the Missouri talent pathways logo.



97 "Duane Shumate" (4105767680)  
00:08:47.849 --> 00:08:52.319  
Uh, again, uh, these particular areas, we contract for staff.

98 "Duane Shumate" (4105767680)  
00:08:52.319 --> 00:08:57.149  
Through the University of Massachusetts, Boston Institute community inclusion.

99 "Duane Shumate" (4105767680)  
00:08:57.149 --> 00:09:00.989  
Uh, the project director of the contract is David.

100 "Duane Shumate" (4105767680)  
00:09:00.989 --> 00:09:04.889  
Who is a national and international subject matter experts.

101 "Duane Shumate" (4105767680)  
00:09:04.889 --> 00:09:08.759  
Around disability, employment practices, policy.

102 "Duane Shumate" (4105767680)  
00:09:08.759 --> 00:09:15.599  
And, uh, training and technical assistants so he serves as the, uh, kind of the direct supervisor.

103 "Duane Shumate" (4105767680)  
00:09:15.599 --> 00:09:23.969  
Of the remaining people on our employment team and then David, and I coordinate on their priorities and initiatives.

104 "Duane Shumate" (4105767680)  
00:09:23.969 --> 00:09:29.819  
So, what the next slide is the team for the employment 1st, Missouri, um, group.

105 "Duane Shumate" (4105767680)  
00:09:29.819 --> 00:09:34.679  
That is just a keynote less the quarrels and Nicole.

106 "Duane Shumate" (4105767680)  
00:09:34.679 --> 00:09:37.889  
Again, these staff kind of serve.

107 "Duane Shumate" (4105767680)  
00:09:37.889 --> 00:09:42.959  
Similar to what our previous employment for our specialist would have served as.

108 "Duane Shumate" (4105767680)  
00:09:42.959 --> 00:09:49.649  
Uh, we used to have, um, staff within every single regional office, and with budget reductions.

109 "Duane Shumate" (4105767680)  
00:09:49.649 --> 00:09:55.619  
Those positions slowly disappeared. Uh, so that's why we contract for these positions.

110 "Duane Shumate" (4105767680)  
00:09:55.619 --> 00:10:01.619  
So, Nick, Jessie and leslie's role and responsibility is to be working with our contract and.

111 "Duane Shumate" (4105767680)  
00:10:01.619 --> 00:10:07.469  
Implement service providers, just the offering training, technical assistants, coaching, mentoring.

112 "Duane Shumate" (4105767680)  
00:10:07.469 --> 00:10:14.369  
Uh, to be providing opportunities to scale practice to develop regional based community and practices.

113 "Duane Shumate" (4105767680)  
00:10:14.369 --> 00:10:24.119  
Um, and then also to be working with our who may have an interest in scaling, um, implementation of best practice.

114 "Duane Shumate" (4105767680)  
00:10:24.119 --> 00:10:28.169  
Of how to really coordinate and have discussions around employment.

115 "Duane Shumate" (4105767680)  
00:10:28.169 --> 00:10:32.069  
And, uh, factors such as benefits navigation.

116 "Duane Shumate" (4105767680)  
00:10:32.069 --> 00:10:39.239  
That has a direct impact on deployment. So again, these staff are there at no cost, uh, to all of our service providers.

117 "Duane Shumate" (4105767680)  
00:10:39.239 --> 00:10:45.299  
As well, as our TCM to really help embed and elevate practice.

118 "Duane Shumate" (4105767680)  
00:10:45.299 --> 00:10:48.839  
So, they really are the front line resources.

119 "Duane Shumate" (4105767680)  
00:10:48.839 --> 00:10:55.049  
With the next slide we now move over from our employment 1st, Missouri team to the.

120 "Duane Shumate" (4105767680)  
00:10:55.049 --> 00:11:01.109

Missouri talent, pathways team, um, our contract and staff member on that is Jay Gibbs.

121 "Duane Shumate" (4105767680)  
00:11:01.109 --> 00:11:04.409  
Uh, J, resides in Springfield area.

122 "Duane Shumate" (4105767680)  
00:11:04.409 --> 00:11:09.329  
And, uh, his responsibility is to do the day to day implementation.

123 "Duane Shumate" (4105767680)  
00:11:09.329 --> 00:11:13.049  
Of the Missouri talent pathways, registered apprenticeship program.

124 "Duane Shumate" (4105767680)  
00:11:13.049 --> 00:11:17.489  
Uh, so, uh, Jay is there to provide outreach and orientation.

125 "Duane Shumate" (4105767680)  
00:11:17.489 --> 00:11:21.959  
To any, uh, providers who might be interested in participating.

126 "Duane Shumate" (4105767680)  
00:11:21.959 --> 00:11:28.109  
In the registered partnership program, uh, he's there to do community based, uh, presentations.

127 "Duane Shumate" (4105767680)  
00:11:28.109 --> 00:11:32.249  
Uh, he also provides ongoing training and technical assistance.

128 "Duane Shumate" (4105767680)  
00:11:32.249 --> 00:11:37.019  
And consultation to those providers who have chosen to participate.

129 "Duane Shumate" (4105767680)  
00:11:37.019 --> 00:11:43.019  
I really helping them in bed and elevate and implement the partnership program.

130 "Duane Shumate" (4105767680)  
00:11:43.019 --> 00:11:46.349  
Jay does have to community practices a month.

131 "Duane Shumate" (4105767680)  
00:11:46.349 --> 00:11:50.729  
Uh, 1 is for the organizational kind of executive leadership.

132 "Duane Shumate" (4105767680)  
00:11:50.729 --> 00:11:54.899  
Of those sites that are offering the registered apprenticeship program.

133 "Duane Shumate" (4105767680)

00:11:54.899 --> 00:11:59.039

And then the 2nd, community of practice is for that front line.

134 "Duane Shumate" (4105767680)

00:11:59.039 --> 00:12:03.299

Supervisor who might be serving as a mentor or journey worker.

135 "Duane Shumate" (4105767680)

00:12:03.299 --> 00:12:06.839

Um, which is the register, the partnership term.

136 "Duane Shumate" (4105767680)

00:12:06.839 --> 00:12:17.909

Uh, for a mentor that he has a community of practice for them on how to best lead coach and mentor, direct support professionals, who may be participating.

137 "Duane Shumate" (4105767680)

00:12:17.909 --> 00:12:24.329

In the apprenticeship program, Jay also does all of our alignment reviews, um, to ensure.

138 "Duane Shumate" (4105767680)

00:12:24.329 --> 00:12:31.439

That each of the participating sites are operating in accordance with department of labor rules and regulations.

139 "Duane Shumate" (4105767680)

00:12:31.439 --> 00:12:34.589

So, again, uh, even though these folks.

140 "Duane Shumate" (4105767680)

00:12:34.589 --> 00:12:42.059

Uh, may have the University of Massachusetts, Boston, uh, as their employer, or within their email, uh, handles.

141 "Duane Shumate" (4105767680)

00:12:42.059 --> 00:12:48.599

Uh, these are folks who are working on behalf of the Missouri division development and disability, and they're all based.

142 "Duane Shumate" (4105767680)

00:12:48.599 --> 00:12:53.819

In Missouri, with the exception of David off, um, who was based out of Boston.

143 "Duane Shumate" (4105767680)

00:12:53.819 --> 00:12:58.859

So, with that, uh, I believe that it's my last slide on the update and the employment team.

144 "Duane Shumate" (4105767680)

00:12:58.859 --> 00:13:03.329

And some of the value based payment initiatives, and I believe I turned it over to Carrie.

145 "Carrie Williams" (251719680)  
00:13:03.329 --> 00:13:08.969  
Thank you thank you.

146 "Carrie Williams" (251719680)  
00:13:08.969 --> 00:13:22.404  
But afternoon everyone, my name is Carrie Williams, and I am the director of services, and today we will be covering information regarding eligibility for youth ages,

147 "Carrie Williams" (251719680)  
00:13:22.434 --> 00:13:25.074  
18 to 19 years of age.

148 "Carrie Williams" (251719680)  
00:13:25.914 --> 00:13:40.284  
Next slide please, we became aware of this information, so just wanted to ensure that support coordinators, whereas aware as well as you may be receiving emails for follow up.

149 "Carrie Williams" (251719680)  
00:13:40.284 --> 00:13:55.044  
So, we just wanted to walk through the process with you today. Also, before we get into details of the process, just wanted to know that when the list was pulled for this month, there were only around.

150 "Carrie Williams" (251719680)  
00:13:55.409 --> 00:13:59.399  
18 names total for the entire state.

151 "Carrie Williams" (251719680)  
00:13:59.724 --> 00:14:10.524  
So, we don't expect this to be a large list for to have to follow up on each month. So, just wanted to note that as well before we get into details of the process.

152 "Carrie Williams" (251719680)  
00:14:11.034 --> 00:14:19.734  
So, as we look at this slide, as you reach the age of 19, they will be aging out of their current mobile health net coverage.

153 "Carrie Williams" (251719680)  
00:14:20.244 --> 00:14:31.584  
And currently, family support division is automatically moving these individuals over into the Medicaid adult expansion group. And that is that group.

154 "Carrie Williams" (251719680)  
00:14:32.004 --> 00:14:36.444  
And that group does not cover waiver services.

155 "Carrie Williams" (251719680)

00:14:37.944 --> 00:14:52.254

Next slide please so, in an effort to ensure that these youth are placed in a mo, health net eligibility category, that will support the DD home and community based waiver services.

156 "Carrie Williams" (251719680)

00:14:52.614 --> 00:15:04.194

We have created a process to identify the youth between the ages of 18 and 19. that may need to apply for the appropriate Medicaid coverage.

157 "Carrie Williams" (251719680)

00:15:04.499 --> 00:15:19.169

So, this listing will be sent monthly to the individual support coordinator to work with that individual in question and their parents, and or guardians to apply for that appropriate coverage.

158 "Carrie Williams" (251719680)

00:15:23.274 --> 00:15:32.484

So, on this next slide, you see the specific directions here and now this is what will be included within that email.

159 "Carrie Williams" (251719680)

00:15:32.484 --> 00:15:42.204

If you do receive an email that you need to follow up with an individual that you're working with these directions will be included within the email.

160 "Carrie Williams" (251719680)

00:15:44.189 --> 00:15:48.479

So, after that youth, um, go back to the previous slide.

161 "Carrie Williams" (251719680)

00:15:48.479 --> 00:15:55.194

Um, after the youth turns 18, and at least 120 days, prior to their 19th birthday, uh,

162 "Carrie Williams" (251719680)

00:15:55.194 --> 00:16:05.124

the support coordinators must contact the parents and or guardian to let them know to complete and submit the form. submit the form

163 "Carrie Williams" (251719680)

00:16:05.429 --> 00:16:14.849

Um, link is here again, this would all be included in the email, but it is the age blind and disabled supplement form.

164 "Carrie Williams" (251719680)

00:16:14.849 --> 00:16:20.699

Um, and then whenever they complete this form, that form is, um.

165 "Carrie Williams" (251719680)

00:16:20.699 --> 00:16:24.569

Automatically submitted to the family support division.

166 "Carrie Williams" (251719680)

00:16:27.959 --> 00:16:41.184

And the next slide, um, it shows that if that youth is not receiving the supplement, the supplemental security income, or the, um, they will need to apply and again,

167 "Carrie Williams" (251719680)

00:16:41.184 --> 00:16:49.734

those specific directions on how to apply will be included in the email when that's sent out to the support coordinator for follow up.

168 "Carrie Williams" (251719680)

00:16:50.039 --> 00:17:02.759

An application for the is required before Health Net based on disability can be approved. So, even if they had a previous application.

169 "Carrie Williams" (251719680)

00:17:02.759 --> 00:17:17.124

And that application was rejected, the individual will need to apply again as the parental income and resources would have been considered before and may have been part of the rejection consideration at that time.

170 "Carrie Williams" (251719680)

00:17:17.124 --> 00:17:18.954

So they will need to apply again.

171 "Carrie Williams" (251719680)

00:17:22.049 --> 00:17:30.209

On this last slide, it does include an email address for any specific questions about a participants.

172 "Carrie Williams" (251719680)

00:17:30.594 --> 00:17:44.334

Eligibility or any questions about the process, and those should be sent to the Medicaid unit. So that does conclude the update of the Medicaid eligibility for youth ages, 18 to 19.

173 "Carrie Williams" (251719680)

00:17:44.784 --> 00:17:47.784

and I will turn it over to the next presenter. Now.

174 "Leslie DeGroat" (3575053824)

00:17:53.249 --> 00:17:56.609

Thank you Carrie.

175 "Leslie DeGroat" (3575053824)

00:17:58.079 --> 00:18:09.779

Good afternoon my name is Lesley to grow and I service the divisions clinical coordinator and so I'm going to give you updates on the Missouri health risk screening tool, or hers process next slide. Please.

176 "Leslie DeGroat" (3575053824)

00:18:11.904 --> 00:18:23.064

We are currently in implementation phase 1 that means that all contract with service provider and targeted case management agencies can go ahead and onboard to initiate the hearse process.

177 "Leslie DeGroat" (3575053824)

00:18:23.334 --> 00:18:37.854

In fact, we're encouraging agencies to go ahead and start onboarding now. So, their agency team members can gain access to this system and then complete the trainings in the system to be ready by May 1st of this year. Next slide. Please.

178 "Leslie DeGroat" (3575053824)

00:18:40.434 --> 00:18:48.324

So may 1st of this year. So, in a few months will go live statewide that will begin our implementation phase 2.

179 "Leslie DeGroat" (3575053824)

00:18:48.594 --> 00:18:55.554

and what that means is the all waiver participants will need to have a her screen completed starting in May in preparation for their.

180 "Leslie DeGroat" (3575053824)

00:18:57.144 --> 00:19:08.154

So, individuals who have an ISP, implementation, date of August will need to be screened in May the screenings do align with the ISP process next slide please.

181 "Leslie DeGroat" (3575053824)

00:19:09.864 --> 00:19:23.394

So, for residential waiver, participants, the health identification planning system, or hips will be replaced by Hearst for that health risk identification, all assigned health inventories will be completed through the end of April 2023.

182 "Leslie DeGroat" (3575053824)

00:19:23.394 --> 00:19:32.724

then effective May 1st of 2023 individuals with assigned health inventory months after April of 2023 will no longer receive those health inventories in the system all open hips documentation.

183 "Leslie DeGroat" (3575053824)

00:19:32.724 --> 00:19:38.544

longer receive those health inventories in the system all open hips documentation

184 "Leslie DeGroat" (3575053824)

00:19:38.609 --> 00:19:43.919

See, more system will be closed effective October 1st of 2023.

185 "Leslie DeGroat" (3575053824)

00:19:45.654 --> 00:19:58.914



Next slide please, I would like to point out that we have transitioned our onboarding process to a new more automated method. We will direct you to our Mo, 1st web page to begin the steps for onboarding.

186 "Leslie DeGroat" (3575053824)

00:19:59.514 --> 00:20:09.174

We've developed an onboarding process flow diagram also for your reference on our website because there are several steps that agencies must take to be able to gain access.

187 "Leslie DeGroat" (3575053824)

00:20:09.414 --> 00:20:14.814

And also to have that information that you need to be able to move forward with that process.

188 "Leslie DeGroat" (3575053824)

00:20:15.149 --> 00:20:28.799

We have also added to our Mo Hurst webpage and you frequently asked questions document as well as a link to the utilization utilization review form and then also for the process for that phase of the implementation.

189 "Leslie DeGroat" (3575053824)

00:20:29.634 --> 00:20:40.344

Next slide, please enhancements that we are currently finalizing are the information that feeds over to hers from s'more that securely adds individual served.

190 "Leslie DeGroat" (3575053824)

00:20:40.524 --> 00:20:51.534

And with what agency's they're associated, that data feed is undergoing an enhancement, which should resolve issues that we've been seeing with users ability to access the people to whom they provide services.

191 "Leslie DeGroat" (3575053824)

00:20:51.834 --> 00:20:58.704

We're also finalizing resources for support coordinators in regard to assisting them with this discussing with individuals and.

192 "Leslie DeGroat" (3575053824)

00:20:58.799 --> 00:21:12.804

Families we also have a recording that we are preparing to put out on our website as also as a resource we're working on a diagram flowchart to help support coordinators, navigate, facilitating that screen.

193 "Leslie DeGroat" (3575053824)

00:21:13.074 --> 00:21:20.064

And then what other supports are services that may be identified for the individual, like, kind of facilitate that and how to follow up.

194 "Leslie DeGroat" (3575053824)

00:21:21.144 --> 00:21:28.674

We're also finalizing process diagrams that will give a step by step guide to starting the hearse process for an individual and seeing it.

195 "Leslie DeGroat" (3575053824)

00:21:28.799 --> 00:21:41.219

All of the steps for the residential arbitrators as well as the support coordinators. And most importantly we're working on informational guides to share with individuals and families, you know, in regard to the process.

196 "Leslie DeGroat" (3575053824)

00:21:41.784 --> 00:21:53.784

So next slide please oh, I just want to add this other enhancement. It wasn't on my slide, but another enhancement that's coming to fruition is the integration between station MD and her's.

197 "Leslie DeGroat" (3575053824)

00:21:54.024 --> 00:22:07.494

So that if an individual utilizes station, MD, the physician would be able to review their medications and diagnoses and hers as well as their health risks to better treat the individual. And we will definitely keep you informed of that.

198 "Leslie DeGroat" (3575053824)

00:22:08.004 --> 00:22:11.154

And then here is my last slide for any questions, or.

199 "Leslie DeGroat" (3575053824)

00:22:11.219 --> 00:22:26.159

Feedback please reach out at any time to Hurst project at dmhc dot Mo dot. Gov. We're working very hard to respond to your emails in 1 to 2 business days and we appreciate questions and feedback and we're here to support you.

200 "Leslie DeGroat" (3575053824)

00:22:26.159 --> 00:22:33.179

And that concludes my portion, I will turn it over to Kim.

201 "Kimberly Stock" (399473152)

00:22:37.709 --> 00:22:42.569

Are you good afternoon? Everyone I can.

202 "Kimberly Stock" (399473152)

00:22:42.569 --> 00:22:53.519

I am the director of quality programs for the division we need to talk about. These things are going on within the quality programs unit. At this time. 1 of them is concerning the due process review committees.

203 "Kimberly Stock" (399473152)

00:22:53.519 --> 00:23:00.569

The divisions due process review committee functions are in the process of transitioning to the Columbus organization.

204 "Kimberly Stock" (399473152)

00:23:00.569 --> 00:23:05.159

And the division is currently working with Columbus to outline the steps for this transition.

205 "Kimberly Stock" (399473152)

00:23:05.454 --> 00:23:16.044

1 of the things that I wanted to highlight is that staff from the division excellent this will be meeting with the provider agencies who are currently conducting the due process review committee function next Tuesday,

206 "Kimberly Stock" (399473152)

00:23:16.044 --> 00:23:27.024

March 21st at that time we're going to be covering the current transition outline process, and to get some feedback and input regarding the transition process from those providers that have been. been

207 "Kimberly Stock" (399473152)

00:23:27.479 --> 00:23:32.339

Actively participating in conducting due process review committees at this time.

208 "Kimberly Stock" (399473152)

00:23:32.339 --> 00:23:37.649

Also, we are planning on having the staff from the division and Columbus.

209 "Kimberly Stock" (399473152)

00:23:37.649 --> 00:23:46.769

Attend upcoming regional provider meetings, and at that time we want to be sharing information about the transition process. What that's going to look like.

210 "Kimberly Stock" (399473152)

00:23:46.769 --> 00:23:55.559

And how it could potentially impact stakeholders and then also to receive invaluable input and feedback pertaining to the transition process.

211 "Kimberly Stock" (399473152)

00:23:55.559 --> 00:24:00.419

So, stay tuned on this important enhancement that we're doing within the division.

212 "Kimberly Stock" (399473152)

00:24:02.189 --> 00:24:08.099

The other highlight that I wanted to cover today was in regards to residential or an oversight vacancy survey.

213 "Kimberly Stock" (399473152)

00:24:08.099 --> 00:24:22.944

That we're in the process of finalizing who this will be applicable to is current contracted waiver, residential service providers that serve individuals receiving division of 1915 waiver, residential services. So contracted residential service providers.

214 "Kimberly Stock" (399473152)

00:24:23.094 --> 00:24:26.004  
so contracted residential service providers

215 "Kimberly Stock" (399473152)  
00:24:26.279 --> 00:24:29.579  
Why we're doing this effort is.

216 "Kimberly Stock" (399473152)  
00:24:29.579 --> 00:24:36.419  
That residential who provide them monthly oversight they play a vital role in ensuring participant health and welfare.

217 "Kimberly Stock" (399473152)  
00:24:36.419 --> 00:24:45.389  
And the information provided from the survey is going to assist the division to identify and understand factors that may be impacting this important area of oversight.

218 "Kimberly Stock" (399473152)  
00:24:45.389 --> 00:25:00.239  
How this is going to be conducted as the emails with the survey link attached will be sent to identify provider agency contacts how the provider agency contacts have been identified as through the current division statewide.

219 "Kimberly Stock" (399473152)  
00:25:00.239 --> 00:25:03.659  
Provider distribution list for residential service providers.

220 "Kimberly Stock" (399473152)  
00:25:04.739 --> 00:25:12.179  
So, please be communicating to whomever you have, as your point of contact for your agency to be looking for that email.

221 "Kimberly Stock" (399473152)  
00:25:12.179 --> 00:25:16.319  
The survey's going to be requesting information.

222 "Kimberly Stock" (399473152)  
00:25:16.319 --> 00:25:21.359  
Pertaining to important areas, such as residential RnD, oversight status.

223 "Kimberly Stock" (399473152)  
00:25:21.359 --> 00:25:33.509  
Capacity average hourly wage tenure in vacancies, and we look forward to receiving the responses back. And as soon as we have that, that information in the survey closes out.

224 "Kimberly Stock" (399473152)  
00:25:33.509 --> 00:25:45.479  
We're able to compile the data will definitely be messaging that out and sharing that information and communicating and being able to identify future strategies to address any identified areas or issues.

225 "Kimberly Stock" (399473152)  
00:25:47.699 --> 00:25:50.969  
And with that, I'm going to turn it over to the next presenter.

226 "Michelle Brown" (1999560960)  
00:25:51.654 --> 00:25:57.324  
For today's call, thank you. Thank you.

227 "Michelle Brown" (1999560960)  
00:25:57.444 --> 00:26:11.754  
I'm Michelle brown with the provider relations enrollment and team enrollment and rate team reviews, certain policies and procedures when organizations request to add service codes to contract by definition policy outlines the principal under,

228 "Michelle Brown" (1999560960)  
00:26:11.754 --> 00:26:20.784  
which your agency will operate and provides the framework for procedures. Policy ensures consistency. And compliance with your agencies strategic.

229 "Michelle Brown" (1999560960)  
00:26:20.969 --> 00:26:21.689  
Section.

230 "Michelle Brown" (1999560960)  
00:26:21.689 --> 00:26:28.229  
Procedures, however, are specific instructions necessary to perform a task, or part of a process.

231 "Michelle Brown" (1999560960)  
00:26:28.229 --> 00:26:38.609  
A procedure detailed who performs the task what steps are performed, and when the steps are performed as well as how the procedure is monitored.

232 "Michelle Brown" (1999560960)  
00:26:38.609 --> 00:26:45.809  
1 of the policies we review with service additions are requested is implementation strategy.

233 "Michelle Brown" (1999560960)  
00:26:45.809 --> 00:26:48.899  
Well, this isn't a new requirement, a new policy.

234 "Michelle Brown" (1999560960)  
00:26:48.899 --> 00:27:00.089  
We are running into a number of situations where the organizations either don't have a policy in place, or the procedure isn't adequate to support the real implementation of this requirement.

235 "Michelle Brown" (1999560960)  
00:27:00.089 --> 00:27:12.449  
On this slide, you will find a link to an document as well as the ISP guide. Both of which are excellent resources. If you choose to review and update your implementation strategy policy at this time.

236 "Michelle Brown" (1999560960)

00:27:12.449 --> 00:27:19.889

Additionally, all organizations should have written procedures to support billing practices within the organization.

237 "Michelle Brown" (1999560960)

00:27:19.889 --> 00:27:24.059

When amending the contract, this is another policy that we will request.

238 "Michelle Brown" (1999560960)

00:27:24.059 --> 00:27:33.119

If you do not have your billing procedures outlined in a written format, as part of your policy manual, please take some time to go ahead and formalize the process. Now.

239 "Michelle Brown" (1999560960)

00:27:36.174 --> 00:27:49.674

Next line providers are also required to provide a written 30 day, notice terminating services to the individual or their legal guardian and in addition must enter the information now,

240 "Michelle Brown" (1999560960)

00:27:49.674 --> 00:27:52.134

into the provider note notice portal.

241 "Michelle Brown" (1999560960)

00:27:52.409 --> 00:27:58.229

The portal is found on the DB webpage under information for providers button.

242 "Michelle Brown" (1999560960)

00:27:58.229 --> 00:28:12.359

The team will request to review agency admission and discharge policies when amending the provider contract and we are currently looking to ensure that organizations have embedded the use of the provider notice portal.

243 "Michelle Brown" (1999560960)

00:28:12.359 --> 00:28:15.599

Into their procedure manual next slide.

244 "Michelle Brown" (1999560960)

00:28:18.239 --> 00:28:26.484

And just a few reminders as these are either new requirements or things that just don't happen all that often. And sometimes require that little little reminder.

245 "Michelle Brown" (1999560960)

00:28:27.024 --> 00:28:34.854

If you are a group home or day, have service provider and wish to do renovations to a group home, or they have setting those plans,

246 "Michelle Brown" (1999560960)

00:28:34.854 --> 00:28:42.174

have to be prior submitted to the state fire marshal for approval before any construction or renovation begin on the setting.

247 "Michelle Brown" (1999560960)

00:28:42.539 --> 00:28:48.869

On the side, you will find the CSRs which go into detail on those fire regulations.

248 "Michelle Brown" (1999560960)

00:28:49.884 --> 00:29:03.504

Out of home respite is now required to be added to a provider's certification. We have a number of group home service providers who have already received approval through the division to provide the out of home respite service at the group home setting.

249 "Michelle Brown" (1999560960)

00:29:03.929 --> 00:29:12.689

And at the next license, or and certification renewal, these organizations will need to also request certification for the out of home respite service.

250 "Michelle Brown" (1999560960)

00:29:12.689 --> 00:29:17.279

Next presenter please, thank you.

251 "Emily Luebbering" (2265783552)

00:29:21.839 --> 00:29:25.404

Hey, everyone, I'm only delivering I'm the director of the federal programs unit.

252 "Emily Luebbering" (2265783552)

00:29:25.434 --> 00:29:37.884

I'm going to get the update on our what's going on in HBS world, which is everything, but everything we do, but specifically from a federal standpoint and state standpoint. So, next slide.

253 "Emily Luebbering" (2265783552)

00:29:40.559 --> 00:29:45.569

The 1st thing I want to talk about is the end of the.

254 "Emily Luebbering" (2265783552)

00:29:46.254 --> 00:29:59.634

The administration, the federal administration plans to extend the emergency declaration to May 11th of this year and then the emergencies will end on that date. This provides us a opportunity to. to

255 "Emily Luebbering" (2265783552)

00:30:00.899 --> 00:30:05.849

Opportunity to resume our Medicaid, our operations.

256 "Emily Luebbering" (2265783552)

00:30:05.849 --> 00:30:17.159

Free covid also a reminder that our 1135 flexibilities expire upon the termination of the public health emergency.

257 "Emily Luebbering" (2265783552)

00:30:17.159 --> 00:30:22.139

Our appendix K flexibilities expire. No later than 6 months.

258 "Emily Luebbering" (2265783552)

00:30:22.139 --> 00:30:28.079

From the termination date of the federal public health emergencies. So we're looking at November.

259 "Emily Luebbering" (2265783552)

00:30:28.079 --> 00:30:38.459

Or the expiration of our appendix K flexibility, and I would encourage if you are still using some of the flexibility and.

260 "Emily Luebbering" (2265783552)

00:30:38.459 --> 00:30:45.209

Haven't gone back to all of the normal operations on. In some cases we need to be sure to use.

261 "Emily Luebbering" (2265783552)

00:30:45.209 --> 00:30:53.669

The cove in 19 flexibility of 40 chart that is linked in this presentation. This chart provides.

262 "Emily Luebbering" (2265783552)

00:30:53.669 --> 00:31:03.179

Provide you with the each of the flexibilities and then if it's an appendix K flexibility or 135 of flexibility.

263 "Emily Luebbering" (2265783552)

00:31:05.639 --> 00:31:08.639

Next next slide please.

264 "Emily Luebbering" (2265783552)

00:31:09.474 --> 00:31:23.514

So a couple updates on payments, and Dwayne did go ahead and provide what's kind of updates from an employment standpoint, just as an overarching update for value based payments.

265 "Emily Luebbering" (2265783552)

00:31:24.324 --> 00:31:38.544

This slide right here gives a lot of resources for value based payments. You have your value based payment website. That's very important. That includes your a VP incentive chart and it provides information about each.

266 "Emily Luebbering" (2265783552)

00:31:38.639 --> 00:31:49.499

The 9 incentives with the metric for the incentive, the amount that is paid for the incentive, how often are the occurrence reoccurrence of being.



267 "Emily Luebbering" (2265783552)

00:31:50.034 --> 00:32:04.434

Of the incentive, we have some incentives that are just like your NCI staff stability survey. That's a 1 time payment each year for completion of the incentive, which, by the way I want to remind and the date on the.

268 "Emily Luebbering" (2265783552)

00:32:05.364 --> 00:32:14.244

The date that the flexibility has to be completed and the request entered in red cap for that survey is April 30th.

269 "Emily Luebbering" (2265783552)

00:32:14.244 --> 00:32:25.884

So, if that's 1 of the incentives that you want to participate, because you already do the staff stability or you're planning to do it this year. That incentive you want to get finished by April 30th of this year. this year

270 "Emily Luebbering" (2265783552)

00:32:26.249 --> 00:32:33.419

Now, you can still go ahead and complete the after that time it's just not eligible for the incentive.

271 "Emily Luebbering" (2265783552)

00:32:34.164 --> 00:32:48.834

And also, that incentive chart also provides you the, how often it occurs. So, maybe it's a monthly quarterly or twice a year incentive or what services that are eligible for the incentive.

272 "Emily Luebbering" (2265783552)

00:32:49.434 --> 00:33:00.354

All that information plus helpful links is in that incentive charge kind of 1 place to get your basic information for the incentives. Also, on our website, we have a provider training.

273 "Emily Luebbering" (2265783552)

00:33:00.984 --> 00:33:13.284

Some of the 1 that's very popular right now is the red cap or the data collection training because we have started that process of the provider's entering data into redcap for the incentives.

274 "Emily Luebbering" (2265783552)

00:33:13.379 --> 00:33:22.889

And the 1st time period that we had, which was July 1st of 2022 through.

275 "Emily Luebbering" (2265783552)

00:33:22.889 --> 00:33:35.784

December 31st, 202,622, which was the 1st performance period we had providers in our data in that just closed the reporting time period for that in that period closed yesterday. So we are starting reviews guide house.

276 "Emily Luebbering" (2265783552)

00:33:36.144 --> 00:33:45.174

Our contractor is starting to review the review process, and then we'll move on to the actual payment process for those incentives. the actual payment process for those incentives

277 "Emily Luebbering" (2265783552)

00:33:45.834 --> 00:33:56.424

We also have a question response documents out there kind of think of or just some questions that we get about our incentives. And then the responses that we have, and that's from kind of a historical standpoint.

278 "Emily Luebbering" (2265783552)

00:33:56.424 --> 00:34:07.344

Some of them are from questions that we got, you know, at the beginning of the process, and we've added questions on to that throughout this throughout the implementation process. And then.

279 "Emily Luebbering" (2265783552)

00:34:07.709 --> 00:34:13.889

I'm mentioning the vdp mailbox again. The dot V. V. P.

280 "Emily Luebbering" (2265783552)

00:34:14.909 --> 00:34:19.859

So the questions can be sent to that mailbox and it has been very active.

281 "Emily Luebbering" (2265783552)

00:34:19.859 --> 00:34:26.519

Very active with providers sending questions about the incentives and where to find information as well.

282 "Emily Luebbering" (2265783552)

00:34:28.674 --> 00:34:41.244

Talked a lot about red cap here on the screen. You have the red cap user access, request, link, currently waiver, purchase waiver providers are all the only ones using redcap.

283 "Emily Luebbering" (2265783552)

00:34:41.454 --> 00:34:50.094

We are opening up red cap in the very near future for our providers to enter incentive data incentive data for the 1st.

284 "Emily Luebbering" (2265783552)

00:34:50.339 --> 00:34:56.699

Incentive and then also we have the login page so the link to log in to the.

285 "Emily Luebbering" (2265783552)

00:34:56.699 --> 00:35:06.839

Into the recap page where you would enter data for the incentives and just a quick timeline. The red cap. I mentioned Red Cloud closed for.

286 "Emily Luebbering" (2265783552)

00:35:06.839 --> 00:35:20.519

Initial performance, period from July 1 of December 31st yesterday and then it's going to be opening. I think I might have mentioned this too. We're going to be seeing another opening of the in the.

287 "Emily Luebbering" (2265783552)

00:35:20.519 --> 00:35:28.349

The incentives come April. 1st, those, that are quarterly and then the 1 that's monthly it'll open on April 1st as well.

288 "Emily Luebbering" (2265783552)

00:35:28.349 --> 00:35:33.629

So, we'll be turning around here in a couple of weeks and starting a new new reporting period.

289 "Emily Luebbering" (2265783552)

00:35:33.629 --> 00:35:40.769

So next slide, I just quick update on a waiver renewals.

290 "Emily Luebbering" (2265783552)

00:35:40.769 --> 00:35:55.079

We have the partnership for hope and Lucas renewals for and then this includes amendments for the and CSW waivers to align with the same changes. We make to partnership and kids renewals.

291 "Emily Luebbering" (2265783552)

00:35:55.079 --> 00:36:04.589

And the same changes throughout the awkward 4 wavers when applicable those will be effective July 1st of 2023. so, Mo, health net.

292 "Emily Luebbering" (2265783552)

00:36:04.674 --> 00:36:11.724

Our Medicaid agency will be submitting those, those waiver applications to CMS by April 1st of 2023.

293 "Emily Luebbering" (2265783552)

00:36:11.724 --> 00:36:23.394

and then, like, I mentioned, expect CMS approval by July 1st of 2023 or those, those waver renewals and the amendments to go along with them. and the amendments to go along with them

294 "Emily Luebbering" (2265783552)

00:36:24.834 --> 00:36:32.694

Next slide quick update or not really an update just a plug for our requirements.

295 "Emily Luebbering" (2265783552)

00:36:32.694 --> 00:36:40.584

If you are a provider, you are required to have or electronic visit verification in place for.

296 "Emily Luebbering" (2265783552)

00:36:42.114 --> 00:36:50.544

Visits that went live in November. 1 of 2021 is imposing sections for providers that are not connecting to the aggregator.

297 "Emily Luebbering" (2265783552)

00:36:50.544 --> 00:37:02.124

Meaning they're not sending data record data to the state aggregator where it's collected from all the providers. from all the providers

298 "Emily Luebbering" (2265783552)

00:37:02.429 --> 00:37:13.499

And just also, if you are sending data, you have a vendor that is sending data. Please be sure that you are checking up on that vendor make sure.

299 "Emily Luebbering" (2265783552)

00:37:13.499 --> 00:37:17.064

That they are actually sending data that it's getting accepted.

300 "Emily Luebbering" (2265783552)

00:37:17.124 --> 00:37:31.734

There's also a, a portal, the aggregator portal, where you, as the provider can go in and look at the records that are being sent from your your agency to see if there are things that are missing things.

301 "Emily Luebbering" (2265783552)

00:37:31.734 --> 00:37:41.484

That are not are being declined or rejected you can actually kind of, you really need to monitor as a provider to be sure that the data is going over.

302 "Emily Luebbering" (2265783552)

00:37:41.879 --> 00:37:49.499

And then RPA visits, require a verified AVB record, kind of mentioned that we do have.

303 "Emily Luebbering" (2265783552)

00:37:49.854 --> 00:38:04.794

And this is, this could slightly be old we had about 86 out of the 185 providers that are currently billing PA that have not successfully transmitted, verified records to that was probably from December. When we ran that data 86 out of the 185 billing. We're not sending records.

304 "Emily Luebbering" (2265783552)

00:38:04.794 --> 00:38:08.124

one hundred and eighty five billing we're not sending records

305 "Emily Luebbering" (2265783552)

00:38:10.829 --> 00:38:22.110

And then just, lastly, a reminder that the memo field is something that is required there does need to be a note entered for the PA visit.

306 "Emily Luebbering" (2265783552)

00:38:22.110 --> 00:38:26.550

And it is, there is a requirement of.

307 "Emily Luebbering" (2265783552)

00:38:26.550 --> 00:38:36.570

Vendor if it only allows 1024 characters to be transferred to the aggregate or to be accepted. So, vendors need to be able to send.

308 "Emily Luebbering" (2265783552)

00:38:36.570 --> 00:38:45.210

Don't send more than a 1000 characters. 1024 characters will be rejected and may not come across not accepted. So, those are things that you as you're.

309 "Emily Luebbering" (2265783552)

00:38:45.210 --> 00:38:51.360

A PA provider would have to be in contact with your vendor to be sure they know the, the.

310 "Emily Luebbering" (2265783552)

00:38:51.360 --> 00:38:56.070

Criteria around the memo field next slide.

311 "Emily Luebbering" (2265783552)

00:38:58.080 --> 00:39:01.440

And then, um, I think this is my last.

312 "Emily Luebbering" (2265783552)

00:39:01.885 --> 00:39:14.755

That's kind of my last update, but there's quite a few slides on this part but I'll go through them. I won't be reading everything on each of the slides in the next couple of slides that I share about the visits. That CMS have been conducting with states.

313 "Emily Luebbering" (2265783552)

00:39:15.175 --> 00:39:23.515

But the settings rule that we've been talking about for years, that transition period is ending at a federal level.

314 "Emily Luebbering" (2265783552)

00:39:23.820 --> 00:39:30.595

For the, the settings rule that transition period ends on March 17th, which is tomorrow,

315 "Emily Luebbering" (2265783552)

00:39:31.135 --> 00:39:43.585

and all providers are expected to be meeting the requirements of the settings rule all of the basic human rights that are required for individuals for all the.

316 "Emily Luebbering" (2265783552)

00:39:43.920 --> 00:39:52.500

Or, and making sure that all of our sites where services are provided are compliant with the settings rule.

317 "Emily Luebbering" (2265783552)

00:39:52.500 --> 00:39:57.720

Now, the transition period is ending 1 thing that, um.

318 "Emily Luebbering" (2265783552)

00:39:58.705 --> 00:40:12.925

Did allow states to do is request a corrective action plan, or for short a cap for their state if there were some lingering regulations or policies that hadn't been completely updated.

319 "Emily Luebbering" (2265783552)

00:40:13.230 --> 00:40:26.430

Or approved, so, Missouri was 1 of 10 states that was not going to request this cap. We've, we've had our state our statewide transition plan.

320 "Emily Luebbering" (2265783552)

00:40:26.430 --> 00:40:30.030

Approved for many years we've done our assessments of sites.

321 "Emily Luebbering" (2265783552)

00:40:30.030 --> 00:40:40.080

We have policies around baked into our rules. However, when we attended 1 of the webinars, it was.

322 "Emily Luebbering" (2265783552)

00:40:40.080 --> 00:40:53.190

Pretty clear that wanted all states to really consider the use of a cap to go to. If you weren't a state that had originally requested 1 to really consider if there anything else.

323 "Emily Luebbering" (2265783552)

00:40:53.190 --> 00:41:03.565

That might be that you need to take some time to be sure that all of your policies have been approved. So, Missouri did go ahead and decide to request a cap.

324 "Emily Luebbering" (2265783552)

00:41:03.925 --> 00:41:17.065

And what that will allow us to do is to finish up a couple of license and certification CSRs that are currently with the governor almost to the governor's stuff that need to actually be approved full on approved.

325 "Emily Luebbering" (2265783552)

00:41:17.155 --> 00:41:22.165

So, and if you're familiar with any updates to it can take a while. So.

326 "Emily Luebbering" (2265783552)

00:41:24.385 --> 00:41:36.295

We were taking this time under the cap to finalize CSRs and as well, our partner has a piece of this as well or the as well and review guidance.

327 "Emily Luebbering" (2265783552)

00:41:36.565 --> 00:41:41.785

So that's why, if you hear about an htbs cap from Missouri, that's what it's for.

328 "Emily Luebbering" (2265783552)

00:41:43.050 --> 00:41:57.240

Their CMS talks about the non non negotiables and that is the actual, the rule itself for human rights ability for individuals to choose where they live, where they sleep, where they eat.

329 "Emily Luebbering" (2265783552)

00:41:57.240 --> 00:42:07.015

Those kinds of things are not negotiable. That is not that is not part of this corrective. Those things are to be in place by March 17th, and should already be in place.

330 "Emily Luebbering" (2265783552)

00:42:07.015 --> 00:42:15.835

So we are, but we are allowed some time to finish up some CSRs and review some more guidance to be sure all of our guidance is currently up to date. So. so

331 "Emily Luebbering" (2265783552)

00:42:16.260 --> 00:42:23.425

That's a little bit background on the transition rule and then I also wanted to share something about the CMS visits.

332 "Emily Luebbering" (2265783552)

00:42:23.605 --> 00:42:36.265

Cms have start has started state visits for heightened scrutiny and they have planning about approximately 15 visits, 15 state visits in the year year, 2022 in 2023. they're about halfway through that they have about 8 more to go.

333 "Emily Luebbering" (2265783552)

00:42:36.265 --> 00:42:43.435

I believe in this in 2023 and they conducted tours of the settings reviewed. thousand and twenty three and they conducted tours of the settings reviewed

334 "Emily Luebbering" (2265783552)

00:42:44.580 --> 00:42:55.110

Document review documents on the site and they speak to the actual beneficiaries or the consumers or individuals, and the direct support professionals at these sites.

335 "Emily Luebbering" (2265783552)

00:42:55.110 --> 00:43:00.000

That's slide you'll see where, um.

336 "Emily Luebbering" (2265783552)

00:43:00.535 --> 00:43:13.975

They CMS provided positives that they have seen in their site visits and, you know, mentioning that statewide training programs were implemented for rule opportunities for choice and community engagement.

337 "Emily Luebbering" (2265783552)

00:43:13.975 --> 00:43:18.625

We're seeing in these states despite the workforce shortages, and settings were able to.

338 "Emily Luebbering" (2265783552)

00:43:19.110 --> 00:43:33.270

Provide individuals access to, to allow visitors and meal options and snacks and that sort of thing. So they were, they did see some positives, but the next couple slides, I'm going to go over some trends that they saw.

339 "Emily Luebbering" (2265783552)

00:43:33.270 --> 00:43:38.940

Um, that were not positives and that needed to be worked on. So if you go to the next slide.

340 "Emily Luebbering" (2265783552)

00:43:38.940 --> 00:43:46.170

These are the ones that I'm not gonna I'm not going to read everything on the slides. This will be available in this.

341 "Emily Luebbering" (2265783552)

00:43:46.170 --> 00:44:00.595

In this presentation, but also it will be sending out a blast shortly to kind of link this information for our providers. Just. So you can kind of know study up. Here are the things. That that CMS is seeing and things.

342 "Emily Luebbering" (2265783552)

00:44:00.595 --> 00:44:02.395

That you should see as a provider.

343 "Emily Luebbering" (2265783552)

00:44:02.755 --> 00:44:15.655

If you have any of these things that you need to work on settings, and, for instance, for our ISPs settings that did not have a current ISP for the individual individuals that did not participate in plan development.

344 "Emily Luebbering" (2265783552)

00:44:16.170 --> 00:44:29.875

Finding the plan providers using provider, specific plans of care. Instead of individual individuals plan of care and plans not recording the individual's preferences. Their goals are choice offering.

345 "Emily Luebbering" (2265783552)

00:44:30.085 --> 00:44:33.445

So, those are some of the things that they saw in trends in other states.

346 "Emily Luebbering" (2265783552)

00:44:33.540 --> 00:44:36.540

They have not been to Missouri um.

347 "Emily Luebbering" (2265783552)

00:44:36.540 --> 00:44:40.800

And to do any onsite visits next slide.



348 "Emily Luebbering" (2265783552)  
00:44:40.800 --> 00:44:46.740  
Some trends that they saw with provider staff training what that were that.

349 "Emily Luebbering" (2265783552)  
00:44:46.740 --> 00:44:55.555  
Examples that responses to questions described differences between when they talk to staff and administration and DSPs,

350 "Emily Luebbering" (2265783552)  
00:44:56.005 --> 00:45:01.825  
they found that not all of them were aware of what the settings requirements were and often.

351 "Emily Luebbering" (2265783552)  
00:45:02.310 --> 00:45:16.290  
Individuals might talk about the of settings role more as a, the difference between institutional setting or community setting and really what they're looking for is to be sure, rather than relating it to the community integration piece.

352 "Emily Luebbering" (2265783552)  
00:45:16.290 --> 00:45:20.490  
And then next slide.

353 "Emily Luebbering" (2265783552)  
00:45:20.490 --> 00:45:33.990  
For community integration they saw where htbs settings, exit and entrances that are connecting connected to institutional settings are located at the entrance of a.

354 "Emily Luebbering" (2265783552)  
00:45:34.765 --> 00:45:44.785  
And then entrance to an institutional settings so those entrances were together. Instead he should really plan to reopen to separate instances once the pH protocols are lifted.

355 "Emily Luebbering" (2265783552)  
00:45:44.935 --> 00:45:52.345  
So they did reference that that 1 back to potentially being related to covered and limiting the entrances and accesses for.

356 "Emily Luebbering" (2265783552)  
00:45:52.620 --> 00:46:05.010  
Purposes of coven next side and then for trends that they saw for our themes, they saw community integration and for employment and activities providers, referencing groups.

357 "Emily Luebbering" (2265783552)  
00:46:05.010 --> 00:46:17.910  
That take place off site as community activities, even when the individuals are not really integrated into the broader community examples would be attendance to a dance to holiday event.

358 "Emily Luebbering" (2265783552)

00:46:17.910 --> 00:46:21.690

That is only for individuals that are with disabilities.

359 "Emily Luebbering" (2265783552)

00:46:21.690 --> 00:46:28.680

Who attended providers agency programs or campus so also, individuals should.

360 "Emily Luebbering" (2265783552)

00:46:28.680 --> 00:46:41.370

Be offered individual opportunities for a meaningful engagement and committee and life, and they found with employment participants, expressed the desire to work but there was nothing related to employment services and their ISP.

361 "Emily Luebbering" (2265783552)

00:46:43.080 --> 00:46:48.870

Next slide for provider owns and control settings and access to visitors.

362 "Emily Luebbering" (2265783552)

00:46:48.870 --> 00:46:53.670

Trends where CMS found restrictions on visitors posted.

363 "Emily Luebbering" (2265783552)

00:46:53.670 --> 00:46:57.240

At the setting, or in the lease agreement.

364 "Emily Luebbering" (2265783552)

00:46:57.240 --> 00:47:04.560

Policy or practice to restrict visiting ours, prohibit overnight that guests or limit the number of guests.

365 "Emily Luebbering" (2265783552)

00:47:04.560 --> 00:47:19.140

And visitors an individual can receive and requirements to get approval to have guests and infer good guests or just no guest at all. So, those are trends that they saw that we're concerning and needed to be re, mediated.

366 "Emily Luebbering" (2265783552)

00:47:19.140 --> 00:47:22.350

And then, um, the next line.

367 "Emily Luebbering" (2265783552)

00:47:25.410 --> 00:47:33.630

For leases, residency and other written agreements has found restrictive, restrictive language in our lease or residency agreements.

368 "Emily Luebbering" (2265783552)

00:47:33.630 --> 00:47:41.190

That was inconsistent with typical lease agreements. Examples of this might be that they had to work on the provider's work site.

369 "Emily Luebbering" (2265783552)

00:47:41.190 --> 00:47:54.060

They pay the provider for a lack of pay, pay the provider for lack of attendance to a work site, move out during specific periods of time, or be evicted. Um.

370 "Emily Luebbering" (2265783552)

00:47:55.140 --> 00:48:02.880

The executive that they individuals need to increase, even if resources were available to provide support to that individual.

371 "Emily Luebbering" (2265783552)

00:48:02.880 --> 00:48:09.330

And then next slide additional examples.

372 "Emily Luebbering" (2265783552)

00:48:10.440 --> 00:48:11.695

Of provider,

373 "Emily Luebbering" (2265783552)

00:48:11.695 --> 00:48:26.305

owned and control settings as such settings that were not formally owned identifying settings that were not formally owned by the provider seamless remind states that the individual regulatory criteria also applies to settings controlled by a server

374 "Emily Luebbering" (2265783552)

00:48:26.425 --> 00:48:40.375

service provider. This includes scenarios when which a provider has influence over, whether an individual is accepted for residency or when the landlord has influence over the provider for the individual lease. So really identifying.

375 "Emily Luebbering" (2265783552)

00:48:40.440 --> 00:48:46.080

When it's a really, truly a provider own license provider owned setting.

376 "Emily Luebbering" (2265783552)

00:48:46.080 --> 00:48:49.380

And then last line.

377 "Emily Luebbering" (2265783552)

00:48:51.210 --> 00:48:59.700

For themes and identified were related to modifications or additional condition rights restrictions.

378 "Emily Luebbering" (2265783552)

00:48:59.700 --> 00:49:07.770

So has found that restrictions were in place that did not, it did not adhere to the regulatory requirements.

379 "Emily Luebbering" (2265783552)

00:49:09.175 --> 00:49:21.415

They were not supported by a specific assessed need for the individual or justified in the individual's person center plan and therefore not permissible under the regulations regulations as an individual modification.

380 "Emily Luebbering" (2265783552)

00:49:21.775 --> 00:49:27.505

And a reminder that restrictions must go through due process and not be documented in the ISP.

381 "Emily Luebbering" (2265783552)

00:49:27.870 --> 00:49:38.430

And some of those things that they mentioned were locks on bedrooms or bathrooms, restricted restriction, restricted activist, access to the community or behavior plans that.

382 "Emily Luebbering" (2265783552)

00:49:38.515 --> 00:49:51.325

Required individuals to earn the right to have activities in the community. So, those were just that was my last slide. I know. I had a lot for our htbs updates.

383 "Emily Luebbering" (2265783552)

00:49:51.325 --> 00:49:59.845

So those were the items that I wanted to be sure that we hit on from a organization from a division standpoint on the settings room.

384 "Emily Luebbering" (2265783552)

00:50:01.620 --> 00:50:05.100

I'm going to go ahead and add it over to the next presenter.

385 "Leslie Bradley" (804553472)

00:50:07.915 --> 00:50:08.695

Thanks, Emily.

386 "Leslie Bradley" (804553472)

00:50:08.725 --> 00:50:21.625

Hi, everybody, this is Leslie Bradley with division of federal programs unit, and I just wanted to give a quick update on the Missouri timeline and the initiative, the division,

387 "Leslie Bradley" (804553472)

00:50:21.625 --> 00:50:25.675

as you can see began planning and researching the DD health home initiative in 2017.

388 "Leslie Bradley" (804553472)

00:50:25.675 --> 00:50:37.735

and this program is being designed in collaboration with the Missouri Department of social services, and it's intended for individual statewide serve through the division of. the division of

389 "Leslie Bradley" (804553472)

00:50:37.830 --> 00:50:43.920

And this includes individuals in a waiver as well as non waiver individuals.

390 "Leslie Bradley" (804553472)

00:50:45.025 --> 00:50:53.605

Individuals will have to have a qualifying chronic health condition and a healthcare level indicating increased health related risk or destabilization.

391 "Leslie Bradley" (804553472)

00:50:54.145 --> 00:51:08.995

The BT health home will provide care coordination for enrollees while integrating care management of chronic conditions and other identified health risks for population health management providers of the DD health home will be contracted TCM providers and

392 "Leslie Bradley" (804553472)

00:51:09.025 --> 00:51:13.435

HCPs waiver providers. I've included in the chat.

393 "Leslie Bradley" (804553472)

00:51:13.920 --> 00:51:28.285

The link to the DD health home webpage, which provides informational webinars, DT, health, home, eligibility requirements as well as links to miseries 2, current health homes, the community mental health center, healthcare home through.

394 "Leslie Bradley" (804553472)

00:51:29.400 --> 00:51:35.040

Division of behavioral health as well as the primary care health home through Mo, health net.

395 "Leslie Bradley" (804553472)

00:51:35.575 --> 00:51:40.105

And this slide as you see, provides a very high level view of the health home timeline.

396 "Leslie Bradley" (804553472)

00:51:40.495 --> 00:51:55.225

The draft state plan amendment was out for informal public comment last October into November and the draft CSR public comment just ended March 8th of this year in January. The governor did include this initiative in his budget recommendation.

397 "Leslie Bradley" (804553472)

00:51:55.225 --> 00:51:56.215

recommendation

398 "Leslie Bradley" (804553472)

00:51:57.715 --> 00:52:06.085

And again, this is very high level. We have many milestones ahead of us, and we continue to work towards an implementation date of January. 1st, 2024.

399 "Leslie Bradley" (804553472)

00:52:06.085 --> 00:52:17.605

if you have any questions feedback or interest in knowing more about the DD health home, please email us and I have included that address in the chat as well. the chat as well

400 "Leslie Bradley" (804553472)

00:52:18.000 --> 00:52:22.200

Thank you and I will turn it over to the next presenter.

401 "Toi Wilde" (1444019712)

00:52:25.920 --> 00:52:37.770

Good afternoon everybody this is toy will be and I'll also have Travis West who will be doing our updates around connection in our interoperability projects for the division next slide. Please.

402 "Toi Wilde" (1444019712)

00:52:42.475 --> 00:52:53.425

Okay, so I'm going to start out with we've got 3 different projects that we're going to go through today. So I'm gonna try to make these really clear they kind of all align with each other, but just wanted to kind of clarify the distinction in these projects.

403 "Toi Wilde" (1444019712)

00:52:53.425 --> 00:53:07.705

So, we have our 1st update that we'll all go through is our connection case management, implementation project updates. That's the implementation of the case management system that's going to be coming live later this year. So, we'll talk about that.

404 "Toi Wilde" (1444019712)

00:53:07.735 --> 00:53:12.175

And then as far as our interoperability projects, we have 2 projects where we're working.

405 "Toi Wilde" (1444019712)

00:53:12.180 --> 00:53:24.955

With Health Net, and the health information networks, in the state of Missouri 1 of those projects is the provider in onboarding project and Travis is managing that project,

406 "Toi Wilde" (1444019712)

00:53:24.955 --> 00:53:31.825

and we'll be giving the update there and then I will be going over our sorry. Too many assets.

407 "Toi Wilde" (1444019712)

00:53:32.125 --> 00:53:42.085

The implementation project, and for, for folks that are familiar with, you've probably heard of the leak grant project that we did. It's basically taking what we did in.

408 "Toi Wilde" (1444019712)

00:53:42.180 --> 00:53:49.800

And we're going to implement that in a live production environment. So, next slide.

409 "Toi Wilde" (1444019712)  
00:53:51.745 --> 00:54:06.115

So, as far as connection our project status update, we are currently somewhere around, 88% complete. I will be fully transparent. Current go live is scheduled for July 17th. I will be. Honest. You should be receiving announcements in more formal information.

410 "Toi Wilde" (1444019712)  
00:54:06.115 --> 00:54:21.115

Next week. We are going to have an update to the project schedule and timeline so I'll be sharing more updated information once that project schedule has been vetted and approved. We'll send out further communications currently. Right now. right now

411 "Toi Wilde" (1444019712)  
00:54:21.210 --> 00:54:25.440

In the project we are complete with the start up, um.

412 "Toi Wilde" (1444019712)  
00:54:25.440 --> 00:54:40.375

Phase and the planning phase, we completed that quite some time ago for phase 2, which says that design building configuration phase will be concluding that section of the project and be at 100% by 302 of this year. And we are really heavily focused in the testing phase.

413 "Toi Wilde" (1444019712)  
00:54:40.375 --> 00:54:55.375

Preparing for the deployment implementation, preparing for training and then we've been doing certification activities, which is a part of that phase 5, stabilization and certification. We've been doing. and certification we've been doing

414 "Toi Wilde" (1444019712)  
00:54:55.440 --> 00:55:08.130

Those activities throughout the duration of the project. So that's kind of our main focus right now is all of the preparation activities that have to happen around certification of the connections system and we do have a.

415 "Toi Wilde" (1444019712)  
00:55:08.130 --> 00:55:17.910

Very formal presentation that has to be done to CMS somewhere between the 4 to 6 weeks time frame before we go live with the system.

416 "Toi Wilde" (1444019712)  
00:55:17.910 --> 00:55:26.310

And then close out will be at the conclusion of the end of the project. And traditionally, that's when the system goes live. But in our case, since we're.

417 "Toi Wilde" (1444019712)

00:55:26.310 --> 00:55:32.580

Certifying the system with CMS That'll be about a year after the system goes live, it takes about.

418 "Toi Wilde" (1444019712)

00:55:32.580 --> 00:55:39.570

Anywhere from 9 to 12 months to completely certify the system with CMS post go live.

419 "Toi Wilde" (1444019712)

00:55:39.570 --> 00:55:42.930

So, I will have you go to the next slide if you don't mind.

420 "Toi Wilde" (1444019712)

00:55:44.395 --> 00:55:57.145

The connection data diagrams I want to take a minute. Sometimes I think visual can be really helpful. So I wanted to kind of put together. There's a lot of integrations that are happening in this project.

421 "Toi Wilde" (1444019712)

00:55:57.145 --> 00:56:04.375

So, there's a lot of interfaces that we're developing between connection and other systems. So I wanted to just take.

422 "Toi Wilde" (1444019712)

00:56:05.460 --> 00:56:15.565

A quick 2nd to talk about how those 10 interfaces that we have with connection how we're going to send and receive information and transfer data between, for example,

423 "Toi Wilde" (1444019712)

00:56:15.565 --> 00:56:23.695

Seymour to connection and some other of the systems the division uses as well to populate the system what the data needed so.

424 "Toi Wilde" (1444019712)

00:56:24.030 --> 00:56:28.800

Basically, what you have in the center there, and I'm going to kind of go from the center and then I'll move kind of.

425 "Toi Wilde" (1444019712)

00:56:29.185 --> 00:56:43.555

Clockwise through the through this as best as possible. So, connection is the main system. Now that we have for case management. So what I wanted to kind of influence here is that power is kind of the reporting module.

426 "Toi Wilde" (1444019712)

00:56:43.555 --> 00:56:49.945

That we have that's powered within connection. So that's how our research analyst and data folks.

427 "Toi Wilde" (1444019712)

00:56:50.400 --> 00:56:58.800



Are going to be building and doing those reports inside of connection is going to be through an application called power of.

428 "Toi Wilde" (1444019712)  
00:56:59.845 --> 00:57:05.335

Then we had, I'm going to start with the CCA interface. That's the common client area.

429 "Toi Wilde" (1444019712)  
00:57:05.665 --> 00:57:18.835

That interface currently is going sending data to see more going forward in the future CCA, that common client data, which is like the and identifying data.

430 "Toi Wilde" (1444019712)  
00:57:19.165 --> 00:57:28.705

It's going to go to connections. So, we do have a 1 way interface there to be able to receive that common client area data. The next 1 is.

431 "Toi Wilde" (1444019712)  
00:57:29.215 --> 00:57:37.525

Or in electability, however, you reference that we are going to have a BI, directional interface with Hurston. Electability.

432 "Toi Wilde" (1444019712)  
00:57:38.065 --> 00:57:51.865

So we're going to make sure that the individuals, the waiver individuals are in sync between both the connection and electability system. So that's that BI, directional piece.

433 "Toi Wilde" (1444019712)  
00:57:52.345 --> 00:57:58.105

And then we will have a subset of, I think it's service considerations and.

434 "Toi Wilde" (1444019712)  
00:57:58.800 --> 00:58:12.235

If you're on hold be honest here, I think it's the service considerations are going to come over into the connection system. Plus we'll have all that the plans that will come over into the connection system.

435 "Toi Wilde" (1444019712)  
00:58:12.745 --> 00:58:21.475

So that's kind of the information that will receive. So that it will help support the planning process and you have those screening planning results.

436 "Toi Wilde" (1444019712)  
00:58:21.750 --> 00:58:36.720

The other interface that we have is that the SDS documents, so our fiscal agent right now is currently aqumen. So there'll be a 2 way direction between aqumen to get all the self directed services fiscal agent data.

437 "Toi Wilde" (1444019712)

00:58:36.720 --> 00:58:46.200

Then we will have a 2 way interface between MIS, which is our Medicaid system where we process all of our Medicaid claims and billing.

438 "Toi Wilde" (1444019712)

00:58:47.125 --> 00:58:58.555

Then also say we will have an interface with the social security administration to get our Medicare data and currently that there is an interface with to see more.

439 "Toi Wilde" (1444019712)

00:58:58.825 --> 00:59:03.325

We're just adding the addition of getting that information now directly to connection.

440 "Toi Wilde" (1444019712)

00:59:04.735 --> 00:59:13.705

We will have a subset, you see, to see more boxes here or round cylinders. I wanted to kind of distinct this 1 the 1.

441 "Toi Wilde" (1444019712)

00:59:13.705 --> 00:59:25.735

that is a single way interface where the arrow is just pointed to connection is basically, for consumer banking and EMT. We will be receiving a subset of the data from Seymour.

442 "Toi Wilde" (1444019712)

00:59:26.335 --> 00:59:35.155

To populate into connection so it gives service coordinators providers, appropriate roles in the system data and information.

443 "Toi Wilde" (1444019712)

00:59:35.155 --> 00:59:46.945

They need about those because Mt will still all of your incidents and investigations data will still all be entered into. And consumer banking is still going to function.

444 "Toi Wilde" (1444019712)

00:59:48.385 --> 01:00:01.405

Within Seymour, so then you have the BI, directional cylinder for Seymour and this is basically where I would kind of lump this together as non Medicaid claims.

445 "Toi Wilde" (1444019712)

01:00:01.705 --> 01:00:06.385

It's also our Pre encounter information for registering folks and making sure a baseline.

446 "Toi Wilde" (1444019712)

01:00:07.885 --> 01:00:21.955

Episode of care is populated in Seymour, but most of your demographics data in what would be in your normal episode of care that you think of in Seymour is now going to be the primary source of that data will now come out of connection.

447 "Toi Wilde" (1444019712)  
01:00:22.555 --> 01:00:36.775  
The provider contracts will be a 2 way interface those are currently populated and see more, but they will actually originate from connection. And now a subset of information will be sent back to see more so that Seymour can function off of that subset of data.

448 "Toi Wilde" (1444019712)  
01:00:37.465 --> 01:00:37.705  
And.

449 "Toi Wilde" (1444019712)  
01:00:37.710 --> 01:00:42.930  
And we do not have a direct interface with connection to Sam 2.

450 "Toi Wilde" (1444019712)  
01:00:42.930 --> 01:00:51.120  
So, Seymour is still going to process and handle those payments that go directly to Sam 2. it's our link to that. Sam 2.

451 "Toi Wilde" (1444019712)  
01:00:51.120 --> 01:01:00.450  
Last, but not least, we will be sending a complete replicated copy of connection to our damage data warehouse for more holistic reporting.

452 "Toi Wilde" (1444019712)  
01:01:00.955 --> 01:01:11.935  
In backup, we still have the use of Tableau. I'm sure many of you have seen tableau reports from the division. So we'll still have use of that that application to create reporting.

453 "Toi Wilde" (1444019712)  
01:01:12.655 --> 01:01:27.625  
And then we will also have an ad hoc layer or database out of snowflake for ad hoc reporting for connection. So, this gives just a little bit of information here about I know some of this was technical and I understand them.

454 "Toi Wilde" (1444019712)  
01:01:28.315 --> 01:01:30.385  
If you guys have questions, you can let me know definitely.

455 "Toi Wilde" (1444019712)  
01:01:30.450 --> 01:01:38.850  
Make sure I'm chatting anything have, but this just gives you kind of a nice idea of what's coming and what's interfaced with connection. Next slide.

456 "Toi Wilde" (1444019712)  
01:01:42.180 --> 01:01:52.315  
So this is the companion guide, it is linked out on the connection webpage. I wanted to draw a little bit of attention to this as, you know, when we go live with the connection system.

457 "Toi Wilde" (1444019712)  
01:01:52.615 --> 01:01:58.194  
I really wanted to make sure that providers have the full information of, you know, we're really, truly replacing.

458 "Toi Wilde" (1444019712)  
01:01:58.770 --> 01:02:02.430  
All DD waiver and purchase of service billing.

459 "Toi Wilde" (1444019712)  
01:02:02.430 --> 01:02:16.195  
Is going to happen in connection and that will be replaced with what we currently do in Seymour. So connection will still support that electronic submission of claims as well as online manual data entry into the system.

460 "Toi Wilde" (1444019712)  
01:02:17.760 --> 01:02:32.035  
Wanted to really encourage those providers that either are currently electronically batching their claims over to see more to check out and make sure that their vendors have that connection companion guide in this connection claim error codes list.

461 "Toi Wilde" (1444019712)  
01:02:32.995 --> 01:02:46.135  
It's important as we switch over from Seymour. If you want to continue this process, FBI will onboard with provider vendors that want to electronically submit their 83,735. so. seven hundred and thirty five so

462 "Toi Wilde" (1444019712)  
01:02:46.765 --> 01:03:01.645  
Just wanted to share this information I also wanted to share to you with folks that it's a, it's an open invitation for providers who may not currently electronically submit their claims that there's an open opportunity to do. So with connection and encourage that. So.

463 "Toi Wilde" (1444019712)  
01:03:02.575 --> 01:03:14.335  
If you guys have questions, please feel free to reach out to myself or Dean and then I did want to just mention real quickly for providers. There will be billable case notes that will be required to be documented in connection.

464 "Toi Wilde" (1444019712)  
01:03:14.785 --> 01:03:21.415  
And we actually just most recently went over that workflow in the February connection walk through.

465 "Toi Wilde" (1444019712)  
01:03:21.840 --> 01:03:31.500  
Next slide. Okay, so this is I'm busy, but it's again a way that I wanted to show, um.

466 "Toi Wilde" (1444019712)  
01:03:31.500 --> 01:03:40.230  
Visually, how the flow of delivered services will run through connections. So you see those waiver providers.

467 "Toi Wilde" (1444019712)  
01:03:40.230 --> 01:03:50.100  
You have all of your different buckets of programs. Here. You submit your 837 electronic claim it goes through the validation process and connection.

468 "Toi Wilde" (1444019712)  
01:03:50.100 --> 01:03:54.360  
The claims then are processed and goes to Mo, health net.

469 "Toi Wilde" (1444019712)  
01:03:54.775 --> 01:04:09.235  
This is a really, really great slide to, for folks if you're not the person that does the billing in your area. Definitely. Take this back and showcase this to your billing group or whoever does that within your organization. This would be really helpful.

470 "Toi Wilde" (1444019712)  
01:04:09.625 --> 01:04:22.255  
There's also just for folks, I don't want folks to feel like you're pressured and there is no option to manually enter your data for delivered services. You will absolutely have that option in connection to manually enter those as well.

471 "Toi Wilde" (1444019712)  
01:04:23.275 --> 01:04:35.455  
Choices for families will be online data entry it goes into a service event in connection and then you can see the flow there and you can see how what is going to be sent between see more more health net.

472 "Toi Wilde" (1444019712)  
01:04:35.455 --> 01:04:42.955  
And how Seymour is handling that Sam to financial or office of administration processing of those non Medicaid payments.

473 "Toi Wilde" (1444019712)  
01:04:43.260 --> 01:04:49.950  
And then you can see the flow of the TCM provider with the case notes how that then is a service event. And then we'll flow over.

474 "Toi Wilde" (1444019712)  
01:04:51.120 --> 01:04:55.230  
So hope that visual make sense if you have questions on, that don't hesitate to reach out.

475 "Toi Wilde" (1444019712)  
01:04:55.230 --> 01:05:06.180  
Next slide so now I'm going to turn over to Travis to do a update on our health information exchange provider onboarding program.

476 "Travis West" (1719200000)

01:05:07.410 --> 01:05:21.715

So, I am good afternoon. Everyone, this is my 1st, time on a call like this. So it's nice to see a bunch of new names. My name is Travis West. I work for toy as a project manager on these different projects that we're covering this afternoon. So, it's great to be here.

477 "Travis West" (1719200000)

01:05:22.045 --> 01:05:23.455

Go ahead and go to the next slide. Holly.

478 "Travis West" (1719200000)

01:05:24.930 --> 01:05:38.095

So, I want to talk a little bit about health information, exchange onboarding. The division has sponsored what? We're calling in provider onboarding program to Missouri's health information exchange.

479 "Travis West" (1719200000)

01:05:38.695 --> 01:05:53.665

That's going to take place over the course of this calendar year 2023. we actually kicked this program off just after the new year back in January, and we sent out some information at that time, encouraging participation for providers who serve individuals with.

480 "Travis West" (1719200000)

01:05:53.665 --> 01:05:54.775

who serve individuals with

481 "Travis West" (1719200000)

01:05:54.930 --> 01:06:02.400

Mental disabilities, because it really is an exciting opportunity that doesn't come around all that often.

482 "Travis West" (1719200000)

01:06:02.875 --> 01:06:12.325

It's actually not the 1st, health information exchange onboarding program of its time the MO, health net office at the Department of social services sponsored a program back in 2021.

483 "Travis West" (1719200000)

01:06:12.325 --> 01:06:25.675

there are a little bit of key differences between what health net offered and what we're offering more health net, offered a broader program to Medicaid providers and health care providers across the state. providers across the state

484 "Travis West" (1719200000)

01:06:26.100 --> 01:06:41.095

What D is doing this year is targeting specifically the provider population so that we can make sure that we are bringing you into that sort of data exchange infrastructure to specifically benefit the individuals that we all

485 "Travis West" (1719200000)  
01:06:41.095 --> 01:06:50.695  
serve. So before I get too far into the weeds, I do want to start at the top and talk about health information exchange because this is not necessarily a term.

486 "Travis West" (1719200000)  
01:06:51.030 --> 01:06:57.240  
That gets discussed on, you know, regularly. So, health information exchange is.

487 "Travis West" (1719200000)  
01:06:57.240 --> 01:07:01.380  
Fairly simple as a concept it is simply exchanging health information.

488 "Travis West" (1719200000)  
01:07:01.380 --> 01:07:11.310  
Electronically between providers. So what does this mean? This means that when you go to the doctor, your doctor probably has access to.

489 "Travis West" (1719200000)  
01:07:11.310 --> 01:07:16.650  
Your medical record from a recent hospital, stay your pharmacy.

490 "Travis West" (1719200000)  
01:07:16.650 --> 01:07:29.820  
Physical therapist, occupational therapist, any clinical visits that you've had other than that physician's office and it goes on. So it's, it's a collection of data from all of the different providers that.

491 "Travis West" (1719200000)  
01:07:30.775 --> 01:07:45.145  
Vibe you care. So the idea is that they don't have to make phone calls. They don't have to send faxes. They don't have to go through extra steps to get your information it's shared freely so that they're better able to make decisions that benefit you.

492 "Travis West" (1719200000)  
01:07:45.295 --> 01:07:48.955  
They're not conducting duplicative tests that you may have already had recently.

493 "Travis West" (1719200000)  
01:07:49.290 --> 01:07:57.360  
They know what medications you're on when they were last filled, where you had them filled, they know who prescribed it and.

494 "Travis West" (1719200000)  
01:07:57.360 --> 01:08:04.020  
And it goes on, so it's just a lot of benefit to being able to share that information. Sorry? Can we go back to that last slide?

495 "Travis West" (1719200000)  
01:08:05.455 --> 01:08:14.365

Thanks, um, and so the division sees the value in that and what we've done is we've created this program in partnership with Mo, health net because, as I said,

496 "Travis West" (1719200000)  
01:08:14.365 --> 01:08:22.105  
they sponsored that program a couple years ago and we've made available 20 slots for our provider community to come on board.

497 "Travis West" (1719200000)  
01:08:22.620 --> 01:08:29.550  
Where the division is going to pay for that connection. So what will happen is a.

498 "Travis West" (1719200000)  
01:08:29.550 --> 01:08:44.160  
Participating provider will connect with 1 of 4 health information networks who make up the broader concept of health information exchange in Missouri and they'll work with that health information network to connect their.

499 "Travis West" (1719200000)  
01:08:44.275 --> 01:08:51.055  
Agencies information technology to the health information network and that will facilitate the exchange of data.

500 "Travis West" (1719200000)  
01:08:51.055 --> 01:08:59.335  
So, then that provider who participates in this program will be able to receive data that that health information network collects from other providers of all different kinds across the state.

501 "Travis West" (1719200000)  
01:08:59.610 --> 01:09:12.270  
And your agency or participating agency will be able to share information with the health information network so that it's made available to providers. Like I said, in hospitals clinics and so on next slide please.

502 "Travis West" (1719200000)  
01:09:16.080 --> 01:09:30.055  
This is a graphic that I tracked down and I thought it was a good representation of how a lot of folks regard health information exchange today. And you'll see here is a good graphical representation of what I was discussing earlier.

503 "Travis West" (1719200000)  
01:09:30.235 --> 01:09:37.615  
So, health information exchange is a way to connect a bunch of different providers. So, on this image, we've got a specialty physician.

504 "Travis West" (1719200000)  
01:09:38.095 --> 01:09:49.105  
Local health department, community, health center, primary care in a hospital, and you'll see 3 letters that are at the end that stands for



electronic health record and that's simply a representation of their ID system.

505 "Travis West" (1719200000)

01:09:49.405 --> 01:09:54.835

You may not have an, you may use a case management system, or some other system.

506 "Travis West" (1719200000)

01:09:55.200 --> 01:10:09.475

That you don't refer to as an, but at a broad level, the concept is the same. They have I T, infrastructure that they connect to each other through the ecosystem to be able to share data. And I got a little fancy with this side.

507 "Travis West" (1719200000)

01:10:09.475 --> 01:10:10.705

If you click just 1 more time.

508 "Travis West" (1719200000)

01:10:11.160 --> 01:10:23.100

So, this image here is what you'll find on a Google search and what you don't see there is home and community based services or long term services and supports because traditionally, it's not been a.

509 "Travis West" (1719200000)

01:10:23.100 --> 01:10:35.190

A huge participant in health information exchange, it's been more of that acute care primary care environment. So, what the division is trying to do is trying to drum up more.

510 "Travis West" (1719200000)

01:10:35.190 --> 01:10:49.945

Patient and the personal care space, the long term services space to transform health information exchange in Missouri to include that subset of care that we, that we all care so much about. So we're going to onboard 20 new providers.

511 "Travis West" (1719200000)

01:10:50.190 --> 01:11:02.610

And as of today, we've already secured 18 of those slots. So, there is still time if there is somebody on the call and this is the 1st time you're hearing of this, you're not out of luck just yet, but you do want to move fast if you want to secure a slot.

512 "Travis West" (1719200000)

01:11:02.610 --> 01:11:08.400

To participate because we have built 18 of our 20 slots, and we'll be kicking off some, some.

513 "Travis West" (1719200000)

01:11:08.400 --> 01:11:20.185

Contractual language and agreements and things like that towards this, uh, this coming may so definitely don't delay at this point. If you have questions, we do have a website, which I will post and chat.

514 "Travis West" (1719200000)

01:11:20.275 --> 01:11:26.245

That will include an email address and inbox that you can send questions to. It also has links to our.

515 "Travis West" (1719200000)

01:11:26.700 --> 01:11:37.555

Program Guide, we have a flyer we made and it also links to mental health net site to talk more about health information exchange but hopefully, at the end of this year, we're going to have 20 new HDs providers.

516 "Travis West" (1719200000)

01:11:37.555 --> 01:11:48.505

That are now part of the health information exchange ecosystem and that's a big deal. It seems like a small number, but when Mo, health net ran their program 2 years ago, they pulled in 6.

517 "Travis West" (1719200000)

01:11:49.405 --> 01:12:03.685

And there could be others that have already onboarded using their own funds. But my suspicion is, that's a small number. So, at the end of the year, we're going to have hopefully 26 providers. Whereas today we have 6.

518 "Travis West" (1719200000)

01:12:03.685 --> 01:12:13.495

so it's a huge increase. And we're just going to keep looking for opportunities to increase that number over time. But, like I said, this is a great opportunity. And if anyone's on the call that's already participated and locked in the spot. spot

519 "Travis West" (1719200000)

01:12:14.010 --> 01:12:21.750

Congrats, and I'm glad to have you board looking forward to working with you and I'm sure the health information networks would say the same next slide. Please.

520 "Travis West" (1719200000)

01:12:23.575 --> 01:12:31.225

So this is some information on what we're doing. So, like I said, we have 20 available slots 2, more remaining.

521 "Travis West" (1719200000)

01:12:31.435 --> 01:12:44.065

We actually started with just 15, but we filled those 15 slots so much that we were able to go back to division leadership and and beg for money to add more space to the program. And we were able to do so, and we added that extra 5 slots to 20.

522 "Travis West" (1719200000)

01:12:44.515 --> 01:12:53.215  
like I said, the efforts are going to continue throughout the year. Um, right now we're just collecting interest from providers. We're, we're signing documents.

523 "Travis West" (1719200000)  
01:12:53.220 --> 01:13:05.910  
Says, hey, yes, I am ready to participate and I am ready and available throughout the year to participate in program activities. We have different milestones set up throughout the year where we're going to actually connect you to a health information network.

524 "Travis West" (1719200000)  
01:13:06.235 --> 01:13:18.115  
We're going to start collecting data reporting data to see how it's going and then, at the end of the year, we'll kind of close out the program with lessons, learned and and talk talk about the value that's been added to those. That are participating.

525 "Travis West" (1719200000)  
01:13:18.655 --> 01:13:32.665  
Um, and they're at the bottom, that's the most important part we want to fill all 20 slots. I think we're going to, but if this is something you're excited about definitely reach out sooner rather than later we're expecting to fill these slots in the next couple of weeks. At the latest.

526 "Travis West" (1719200000)  
01:13:33.090 --> 01:13:38.010  
And, like I said, I'll put that link to our website and chat and, um.

527 "Travis West" (1719200000)  
01:13:38.010 --> 01:13:44.190  
My last plug will be for the divisions email blasts if you have not signed up for those. Please do. So, we sent out.

528 "Travis West" (1719200000)  
01:13:44.190 --> 01:13:52.320  
Our program kick off announcement in January through that system and then we sent a reminder, I think, in mid February, somewhere around there.

529 "Travis West" (1719200000)  
01:13:52.320 --> 01:13:58.440  
So, to let folks know that there was still time to, to join up. So definitely a good resource to have. If you don't already.

530 "Toi Wilde" (1444019712)  
01:13:58.440 --> 01:14:02.520  
Uh, so with that, uh, toy, I'll kick it back to you for.

531 "Toi Wilde" (1444019712)  
01:14:03.690 --> 01:14:06.840  
Okay, so, um.

532 "Toi Wilde" (1444019712)

01:14:06.840 --> 01:14:15.625

I want to address just a couple questions that came in chat and I'll make these quick there's 1 on training and how training will be approached with connection.

533 "Toi Wilde" (1444019712)

01:14:16.675 --> 01:14:29.155

The connection training is a train the train module train. The trainers will be division, a combination of division and a subcontracted company called edge.

534 "Toi Wilde" (1444019712)

01:14:29.155 --> 01:14:36.115

Ecology will provide the other subset of trainers. There's a total of 24. four

535 "Toi Wilde" (1444019712)

01:14:36.510 --> 01:14:39.690

Train the trainers, um.

536 "Toi Wilde" (1444019712)

01:14:40.165 --> 01:14:51.475

There will basically, like I said, there's a portion of those, our division staff, and the other portion are from a company called edge ecology, FBI systems,

537 "Toi Wilde" (1444019712)

01:14:51.475 --> 01:15:04.435

who is our vendor for the case management system is responsible for the preparation and the activities to train the train the trainers, so the train, the trainers will have a month.

538 "Toi Wilde" (1444019712)

01:15:04.770 --> 01:15:16.920

Long activities of getting completely trained, brought up to speed and prepared, then to be able to go out and execute over a 2 month time frame.

539 "Toi Wilde" (1444019712)

01:15:16.920 --> 01:15:30.745

And user training, so as a provider or a, or a, let's just say a service coordinator state, search, service coordinator, anybody that's going to be an end user in the system.

540 "Toi Wilde" (1444019712)

01:15:31.315 --> 01:15:34.255

You will participate in end user training.

541 "Toi Wilde" (1444019712)

01:15:35.185 --> 01:15:48.355

End user training is we're working on the schedules are working on all the information it will be sent out to you directly. So, we're in the process and collection of finalizing the list of every single end user of the system.

542 "Toi Wilde" (1444019712)  
01:15:48.835 --> 01:15:54.355  
You will be sent out a specified information on how to sign up for training.

543 "Toi Wilde" (1444019712)  
01:15:54.660 --> 01:16:07.225  
When training will be all of those specifics and details, we will also be conducting in the April May timeframe for anybody that has been identified as a specific end user of connection.

544 "Toi Wilde" (1444019712)  
01:16:07.555 --> 01:16:21.565  
You will be invited to participate in 2 different webinar opportunities to go over all of the specifics. They will also be recorded as well. So that's how we're doing it. Typically most trainings for.

545 "Toi Wilde" (1444019712)  
01:16:22.080 --> 01:16:28.590  
We have 8, basically training courses. Typically, those trainings are 1 day and seat.

546 "Toi Wilde" (1444019712)  
01:16:28.590 --> 01:16:41.730  
And we have those 3 regional training areas, so more information to come, I'm about to update the timeline on the end user training. So I don't want to share dates today, but I promise they will be shared next week.

547 "Toi Wilde" (1444019712)  
01:16:41.730 --> 01:16:46.830  
The other question that we have is around the.

548 "Toi Wilde" (1444019712)  
01:16:48.685 --> 01:17:02.545  
Should I does the need to sign up on this? Or will this be integrated in connection? So, the onboarding program is separate from connection the reason I would say this is separate is that you're entering your data into connection.

549 "Toi Wilde" (1444019712)  
01:17:03.025 --> 01:17:06.235  
The onboarding project really is about receiving.

550 "Toi Wilde" (1444019712)  
01:17:06.660 --> 01:17:13.200  
Additional information about the individuals you serve from other acute care.

551 "Toi Wilde" (1444019712)  
01:17:13.200 --> 01:17:23.100  
Or different types of primary care settings so think of it, that way connection you're entering and you're using that information to plan care where.

552 "Toi Wilde" (1444019712)  
01:17:23.100 --> 01:17:36.085

The H, the onboarding program Travis talked about is your system if you have an electronic system that you use to do case management or whatever services you provide, you would receive information,

553 "Toi Wilde" (1444019712)  
01:17:36.085 --> 01:17:46.885

or be able to get in and get additional information about people by connecting to that. So, I hope that makes that a little bit clear. So now I want to talk about the implementation projects.

554 "Toi Wilde" (1444019712)  
01:17:47.910 --> 01:17:49.705

This kind of brings things full circle.

555 "Toi Wilde" (1444019712)  
01:17:49.705 --> 01:17:57.715

This is the way we're trying to take what information that we collect in connection, because most of this data set,

556 "Toi Wilde" (1444019712)  
01:17:57.715 --> 01:18:06.895

which stands for electronic long term supports and services data set is basically comprised of a lot of the data that we enter in our service plan.

557 "Toi Wilde" (1444019712)  
01:18:08.160 --> 01:18:23.130

It's our demographics data, it's, it's lots of different data that makes up this dataset goal of this implementation project is to actually push this type of data. So that a, or.

558 "Toi Wilde" (1444019712)  
01:18:23.130 --> 01:18:26.130

Would be able to have this data in there.

559 "Toi Wilde" (1444019712)  
01:18:26.130 --> 01:18:38.460

System so that acute care and primary care providers, other providers that are connected inside of the hill could pull this information on an individual. So, next slide.

560 "Toi Wilde" (1444019712)  
01:18:38.460 --> 01:18:42.300  
So.

561 "Toi Wilde" (1444019712)  
01:18:42.300 --> 01:18:55.885

Why is this important to me? It always comes back to the why? So, the, why is super important? We have a really disconnected ecosystem so managing and consistent information across provider systems is something of constant that I know.

562 "Toi Wilde" (1444019712)  
01:18:55.885 --> 01:18:57.625  
Providers are struggling with all the time.

563 "Toi Wilde" (1444019712)  
01:18:58.015 --> 01:19:12.205  
There's lack of adoption and maturity of standards around interoperability and when I say interoperability, I'm really, truly meaning you share openly data between systems lack of sharing, financing to support social care integration across.

564 "Toi Wilde" (1444019712)  
01:19:12.300 --> 01:19:26.965  
Health and social care providers. So this is something we truly see, let's say an individual goes into the, er, the, er, uses an, that they don't have the service plan if they are connected to a hen in the state of Missouri.

565 "Toi Wilde" (1444019712)  
01:19:27.720 --> 01:19:35.340  
And we do this project successfully. What could happen is that individual that's being served in the, er, the doctor.

566 "Toi Wilde" (1444019712)  
01:19:35.635 --> 01:19:50.365  
Could then go into their query for the data get information that's off of their individual support support plan and be able to better applicable take care of that patient and administer treatment without having to wait, let's say,

567 "Toi Wilde" (1444019712)  
01:19:50.365 --> 01:19:56.485  
for a paper documentation or a support coordinator or care manager to get involved in that process.

568 "Toi Wilde" (1444019712)  
01:20:02.365 --> 01:20:12.565  
Right. The HR onboarding program is optional, it's up to you, it's a way as a provider to receive additional information it is not required. That is correct.

569 "Toi Wilde" (1444019712)  
01:20:13.195 --> 01:20:26.665  
So solutions the solution to the problem that I just stated is really building more digital solutions that connect our disparate systems and sure. They work together. We want to be scalable, have practical models that implement.

570 "Toi Wilde" (1444019712)  
01:20:27.415 --> 01:20:41.665  
These required standards, so, in order to do this 1, really nice way is if we connect providers to help information networks, which is 1 of our

key goals and that provider onboarding project we can continue to build that trust,

571 "Toi Wilde" (1444019712)

01:20:41.665 --> 01:20:49.675

convene stakeholders and make sure that, that data is very meaningfully shared between the health information exchange next slide.

572 "Toi Wilde" (1444019712)

01:20:52.440 --> 01:21:04.830

So, project contacts you guys, I've heard a lot about leave over the time frame, you know, during the leap, we were awarded the leap grant through the CMS technical assistance program. Um.

573 "Toi Wilde" (1444019712)

01:21:04.830 --> 01:21:10.345

We spend time doing this leading edge acceleration project.

574 "Toi Wilde" (1444019712)

01:21:10.525 --> 01:21:21.595

During that time we really focused on the award was given to us an area 3, where we were looking at integrating health care and Human Services data to support improved outcomes.

575 "Toi Wilde" (1444019712)

01:21:21.865 --> 01:21:34.195

What really came from that is we were able to successfully test sending our data, which I would say a massive subset of that is the ISP plan to a.

576 "Toi Wilde" (1444019712)

01:21:34.830 --> 01:21:47.610

And then that hand was able to share it with other electronic vendors. So it was really, really exciting and nationally that had not been tested. So it's really it was a really cool thing to happen next step or next slide.

577 "Toi Wilde" (1444019712)

01:21:48.385 --> 01:21:57.775

So, what we found through that testing process is that there's really a benefit to the Medicaid population, we saw the ability for improved care coordination.

578 "Toi Wilde" (1444019712)

01:21:57.775 --> 01:22:08.575

So persons serve will basically benefit from a more coordinated efficient care between coordinators and providers. There was better care for individuals with complex needs and conditions.

579 "Toi Wilde" (1444019712)

01:22:08.845 --> 01:22:13.825

We had improved data quality and it would lead to cost savings next slide.



580 "Toi Wilde" (1444019712)  
01:22:15.835 --> 01:22:29.125  
Benefits for the state, it really aligned state programs and priorities so through implementing the use case, the state will be able to better establish that data exchange capabilities that really are providers individuals.

581 "Toi Wilde" (1444019712)  
01:22:29.125 --> 01:22:35.905  
And everybody's really looking for we want to do this through the hand network, because that's really the best platform to do it through.

582 "Toi Wilde" (1444019712)  
01:22:36.505 --> 01:22:44.725  
It will increase the use of technology among the populations, which we know is very disparate and it will promote longer term interoperability.

583 "Toi Wilde" (1444019712)  
01:22:45.330 --> 01:22:59.935  
Among our Medicaid technology systems, and this should just lead to better Medicaid data and analytics capabilities that the state can provide. So it'll also improve efficiencies in advance health equity across the state.

584 "Toi Wilde" (1444019712)  
01:23:00.565 --> 01:23:07.825  
That's 1 of the things that I love about this project. Is it really? Right now, in the health information exchange in interoperability world.

585 "Toi Wilde" (1444019712)  
01:23:08.550 --> 01:23:18.265  
The data set, and most of the social determinants of health data sets are really inevitably shared.

586 "Toi Wilde" (1444019712)  
01:23:18.835 --> 01:23:26.215  
So this really gives us an opportunity to help start bridging that gap and it shapes the national landscape, these type of projects and implementing.

587 "Toi Wilde" (1444019712)  
01:23:26.215 --> 01:23:38.305  
This will help us pioneer and help us demonstrate for other states and other folks, how you can real world implement, sharing, long term supports and services data and how it will help inefficiently.

588 "Toi Wilde" (1444019712)  
01:23:38.910 --> 01:23:47.940  
Improving quality of care, and hopefully improving those outcomes and reducing administrative burden for providers. Next slide.

589 "Toi Wilde" (1444019712)  
01:23:49.285 --> 01:23:56.995

So this is our project timeline for the implementation project. We're hoping to be, basically live in March of 2024.

590 "Toi Wilde" (1444019712)

01:23:56.995 --> 01:24:06.745

we're in the process of working through all of our contractual pieces, gathering our data making sure that we're mapping our data. It's it's really a massive integration project.

591 "Toi Wilde" (1444019712)

01:24:06.745 --> 01:24:17.845

Is what I would call it, and we're working with the 4 hints in the state of Missouri to try to engage all 4 to participate in this project and receive this. project and receive this

592 "Toi Wilde" (1444019712)

01:24:17.940 --> 01:24:31.255

Data sets, and then working with providers that they serve to make sure that providers and their electronic health records start to be able to adjust this information. So it's really exciting.

593 "Toi Wilde" (1444019712)

01:24:31.555 --> 01:24:45.295

We're hoping that some of the providers, the providers for the division will be able to also participate in this project and be able to consume some of the data coming back. That would be an exciting feat. So.

594 "Toi Wilde" (1444019712)

01:24:45.780 --> 01:24:52.020

This is our overarching timeline and we're looking forward to working through these pieces next slide.

595 "Wanda Crocker" (2553014528)

01:24:54.270 --> 01:24:59.880

I think that's all I've had, so I'll hand it off to Wanda. Thanks, Troy.

596 "Wanda Crocker" (2553014528)

01:24:59.880 --> 01:25:14.190

Good afternoon. Everybody I'm going to introduce you to a little bit of information about the Columbus organization. Hopefully you all have our providers anyway, and hopefully TCM administration have received invitations.

597 "Wanda Crocker" (2553014528)

01:25:14.190 --> 01:25:23.460

To our walk about the last week of March 1st, week of April. So we want to give you a little preview of what that's about.

598 "Wanda Crocker" (2553014528)

01:25:23.460 --> 01:25:32.670

And who Columbus is so many of you are aware that prior to covid, we posted a request for bid.

599 "Wanda Crocker" (2553014528)

01:25:33.025 --> 01:25:44.125

For provider review of services Kim was referencing this contract earlier today on this meeting when she was talking about mortality review and due process,

600 "Wanda Crocker" (2553014528)

01:25:45.205 --> 01:25:54.355

what I'm going to expand upon is the rest of the Columbus bid organization. So, we had placed that bid out there on the web prior to covid.

601 "Wanda Crocker" (2553014528)

01:25:54.810 --> 01:26:01.230

We were just about ready to award it when covid hit us. So we pulled it back because, of course.

602 "Wanda Crocker" (2553014528)

01:26:01.230 --> 01:26:15.510

A lot of things impacted our ability to go out and do provider site reviews. So we were able with our emergency funding month funds to repost it and Columbus bid for that.

603 "Wanda Crocker" (2553014528)

01:26:15.510 --> 01:26:25.500

Bid against the the sorry, I'm getting my initials all twisted up and they were awarded the contract. So that was awarded in December.

604 "Wanda Crocker" (2553014528)

01:26:25.500 --> 01:26:30.720

Um, Columbus is certified as a, like, entities for centers.

605 "Wanda Crocker" (2553014528)

01:26:30.745 --> 01:26:41.485

Or Medicare and CMS clinical standards in quality combined, they have more than 38 years experience with 3 areas of focus 1 in the quality improvement services,

606 "Wanda Crocker" (2553014528)

01:26:41.485 --> 01:26:53.575

which is what we are looking for them to do here in Missouri and they currently have 8 other contracts across 6 States for similar supports that they're going to provide to us in Missouri.

607 "Wanda Crocker" (2553014528)

01:26:53.575 --> 01:27:00.715

They also do case management services directly as a provider, and they are in 7 States providing that. that

608 "Wanda Crocker" (2553014528)

01:27:00.720 --> 01:27:12.055

Service they also provide professional clinical staffing to agencies so next slide we are looking today to have some of our members from Columbus with us.

609 "Wanda Crocker" (2553014528)

01:27:12.325 --> 01:27:23.065

And so, if they're able Dan Beth, and even if you wouldn't mind coming off of a come on camera, so, people might be able to see your lovely shiny faces.

610 "dan howell" (2544874752)

01:27:28.500 --> 01:27:38.910

Not sure if they'll be able to or not. I, well, I, I can't speak for them.

611 "Wanda Crocker" (2553014528)

01:27:38.910 --> 01:27:45.180

I wonder, but, uh, I know that I know they're listening. How about that? You go.

612 "Wanda Crocker" (2553014528)

01:27:45.685 --> 01:27:51.205

Dan, thank you guys for joining us, I thought we would just take a little bit instead of my just seeing your name,

613 "Wanda Crocker" (2553014528)

01:27:51.445 --> 01:28:05.515

and just give you a chance just to talk to the crowd and introduce yourself real briefly and Ian and Beth as well if they're if they're able to if not, then hopefully get to learn more about them at the end of the month.

614 "dan howell" (2544874752)

01:28:05.820 --> 01:28:20.305

And I will, certainly if, if they can't join us, I'll introduce both Beth and Ian, but thank you Wanda. And my name is Dan hall, and I'm privileged to be the project director for the Missouri project.

615 "dan howell" (2544874752)

01:28:20.335 --> 01:28:34.675

Uh, we have a number of people that we're bringing in, that have a wealth of experience both at the state level with state, former directors, former case management owners, nurses, physicians,

616 "dan howell" (2544874752)

01:28:34.885 --> 01:28:35.455

people have.

617 "dan howell" (2544874752)

01:28:35.820 --> 01:28:38.275

They're most of their careers, in fact,

618 "dan howell" (2544874752)

01:28:38.515 --> 01:28:51.475

in the intellectual developmental disability world to help assure that providers of both as well as residential and day services for people,

619 "dan howell" (2544874752)

01:28:51.475 --> 01:29:05.665

intellectual developmental disabilities are doing. They're doing a great job. Now, we want to make sure they continue to do that. And there's, there's really 4 elements that we'll be working on. Number 1 is Kim, alluded to earlier.

620 "dan howell" (2544874752)

01:29:05.820 --> 01:29:19.135

It was a due process, and we'll be taking over a majority of the functions within the due process committee structure and role mortality review.

621 "dan howell" (2544874752)

01:29:19.135 --> 01:29:31.015

We're going to be assisting on the front end of the clinical reviews for mortality review for people who do pass and they have an intellectual developmental disability.

622 "dan howell" (2544874752)

01:29:31.825 --> 01:29:35.725

The 3rd is targeted case management. Uh, we've been in the month.

623 "dan howell" (2544874752)

01:29:35.820 --> 01:29:49.825

Of March shadowing a couple different provider entities and then sometime in middle April, we will begin in earnest, uh, assuming the role of the targeted case management,

624 "dan howell" (2544874752)

01:29:49.825 --> 01:29:59.845

annual reviews and then, lastly, but not least the provider reviews. We've spent a considerable amount of time utilizing the tools.

625 "dan howell" (2544874752)

01:29:59.845 --> 01:30:05.725

The department has and expanding on those, and 1 of the things that 1.

626 "dan howell" (2544874752)

01:30:05.820 --> 01:30:16.920

Talked about is in the walk about so we'll be talking about some of the expansion of the tools, and we are going to be piloting the, um.

627 "dan howell" (2544874752)

01:30:16.920 --> 01:30:24.355

Project starting in April, uh, with 4 state operated habilitation centers,

628 "dan howell" (2544874752)

01:30:24.595 --> 01:30:32.965

and 4 providers who have graciously graciously raised their hand to see how the new tool will be implemented.

629 "dan howell" (2544874752)

01:30:33.655 --> 01:30:46.825

So, with that 1 that we're incredibly excited to partner with a division and work closely with the providers, both on the tack, and the are on the, and the provider review side.

630 "Beth Reiniger" (469768192)

01:30:47.730 --> 01:31:00.960

Thank you Dan, and I did see that Ellen and Beth were able to come off, but you're probably they might not be able to see your face unless you see something. So, how about you say, how do you let them get to see your face.

631 "Beth Reiniger" (469768192)

01:31:01.435 --> 01:31:10.735

Sure, that's fine. If you're on the vice president for quality improvement services at Columbus. I've been at Columbus for over 30 years.

632 "Beth Reiniger" (469768192)

01:31:10.735 --> 01:31:20.665

So, if worked on a number of projects of a similar scope to this 1, and I just wanted to say that the team has been so great Linda and her team, everyone, we've.

633 "Beth Reiniger" (469768192)

01:31:21.000 --> 01:31:33.120

Been working with has been so great to get this project started and we're really excited about partnering with on this, you know, extremely important project.

634 "Elin Howe" (282465792)

01:31:36.960 --> 01:31:44.220

And Ian up, you're on mute my friend.

635 "Elin Howe" (282465792)

01:31:46.255 --> 01:31:56.245

And there you go to get the project off the ground and, um, we, uh, look forward to meeting, um, all of the providers.

636 "Elin Howe" (282465792)

01:31:56.305 --> 01:32:02.755

Uh, most of us have had extensive experience in working in positive ways with providers.

637 "Elin Howe" (282465792)

01:32:03.144 --> 01:32:12.984

And working with providers that sometimes have issues that need to be addressed and to do that in positive and constructive ways.

638 "Wanda Crocker" (2553014528)

01:32:13.164 --> 01:32:20.874

So we're really excited about the work here and are really, very anxious to get to meet all of, you.

639 "Wanda Crocker" (2553014528)

01:32:22.944 --> 01:32:37.644

Thank you, thank you guys for coming on. I know you've been with us since the start of this meeting that I saw you early on so you're getting a flavor for our information dissemination processes today. So thank you for sticking it out.

640 "Wanda Crocker" (2553014528)

01:32:39.209 --> 01:32:42.989

Next slide there are a little bit.

641 "Wanda Crocker" (2553014528)

01:32:44.454 --> 01:32:53.034

So just Dan had described the functions of the contract, but we also wanted to share with you what that changes for our division staff.

642 "Wanda Crocker" (2553014528)

01:32:53.454 --> 01:33:03.624

So, Dan had mentioned and Kim earlier, the clinical RnD component of the mortality review, they will be taking that on from the current quality program.

643 "Wanda Crocker" (2553014528)

01:33:03.624 --> 01:33:12.984

Rms who are doing that as they expand into the Hearst clinical reviewer role, which is become a much bigger.

644 "Wanda Crocker" (2553014528)

01:33:12.989 --> 01:33:19.374

Expansion of the role that we had originally anticipated so it's going to share that resource and allow them to focus on the Hearst,

645 "Wanda Crocker" (2553014528)

01:33:20.604 --> 01:33:34.854

the management of the facilitation of the due process review committees from the quality programs team as Columbus comes on and focuses on the facilitation of the due process,

646 "Wanda Crocker" (2553014528)

01:33:35.724 --> 01:33:36.294

the.

647 "Wanda Crocker" (2553014528)

01:33:36.864 --> 01:33:51.234

Quality programs is in turn are going to become subject matter experts on individual rights and due process and be available to consult with providers and targeted case management entities to help mitigate, increase,

648 "Wanda Crocker" (2553014528)

01:33:51.234 --> 01:33:54.054

understanding and education of what.

649 "Wanda Crocker" (2553014528)

01:33:54.539 --> 01:34:02.069

A rights restriction is, and when in when it's not appropriate or what alternatives might be some more information to come on that.

650 "Wanda Crocker" (2553014528)

01:34:02.069 --> 01:34:14.609

The provider annual performance reports, which is coming from the quality programs and provider relations, and the provider's site review that provider relations is currently doing.

651 "Wanda Crocker" (2553014528)

01:34:14.609 --> 01:34:20.219

In conjunction with that is, is the UN mentioned, it's.

652 "Wanda Crocker" (2553014528)

01:34:20.219 --> 01:34:32.454

They are going to be very similar and often the exact same tools PR was using but this review process is much more robust. It is looking more into.

653 "Wanda Crocker" (2553014528)

01:34:33.564 --> 01:34:42.834

It's looking more into systems that actually interviews individuals, as part of the survey process with a tool called the caps. So you'll learn more about that.

654 "Wanda Crocker" (2553014528)

01:34:42.834 --> 01:34:50.214

If you come to me to set the meet and greet as we walk around the state in turn as Columbus comes on and be on board.

655 "Wanda Crocker" (2553014528)

01:34:50.219 --> 01:35:01.614

Them and they're very comfortable in their role provider relations will be migrating into the purchase of service reviews that we all used to know.

656 "Wanda Crocker" (2553014528)

01:35:01.614 --> 01:35:11.064

And performed by the business office that will now be provided by providing relations, as will a new review of service providers that are not covered by Columbus.

657 "Wanda Crocker" (2553014528)

01:35:11.094 --> 01:35:20.034

So we currently do not have a quality assurance process around our providers who only offer therapeutic services, only offer.

658 "Wanda Crocker" (2553014528)

01:35:20.219 --> 01:35:33.384

Durable medical equipment, assistive, technology, transportation. There's currently no review process for those service providers who only focus on those, and provider relations will be designing and implementing that.

659 "Wanda Crocker" (2553014528)



01:35:33.624 --> 01:35:46.104

So, this contract with Columbus is really allowing us to expand the amount of quality assurance that we offer to all of our providers and assuring that services are being delivered according to the labor.

660 "Wanda Crocker" (2553014528)

01:35:47.394 --> 01:35:57.654

And then we have the annual review that Dan mentioned is going to transition from the tax and turn the tax focus isn't really going to change.

661 "Wanda Crocker" (2553014528)

01:35:57.684 --> 01:36:11.694

It's just that the weight of their focus is going to be much heavier with the onboarding of additional support coordination across the states as we continue to prioritize more cases to decrease the average caseload of the state support coordinators.

662 "Wanda Crocker" (2553014528)

01:36:12.774 --> 01:36:16.434

So the tax are going to have an increase in that workload relating.

663 "Wanda Crocker" (2553014528)

01:36:16.439 --> 01:36:21.419

To waiver assurance and their technical assistance efforts with those entities.

664 "Wanda Crocker" (2553014528)

01:36:21.594 --> 01:36:25.464

And lastly, this isn't a transfer, but I didn't want to create a 3rd column.

665 "Wanda Crocker" (2553014528)

01:36:26.154 --> 01:36:39.024

We currently have 1 provider providing intense, therapeutic, residential habilitation, which was a new service, and it's required in that service to have an independent review of the service delivery.

666 "Wanda Crocker" (2553014528)

01:36:39.024 --> 01:36:42.774

And Columbus will be providing that review of that service.

667 "Wanda Crocker" (2553014528)

01:36:44.094 --> 01:36:55.584

Next slide, so just a little bit, just a brief and simple timeline of where we're at. And kind of where we're going December through February we had multiple meetings.

668 "Wanda Crocker" (2553014528)

01:36:55.614 --> 01:36:59.544

We started looking at processes and tools access.

669 "Wanda Crocker" (2553014528)

01:37:00.234 --> 01:37:11.214

Are you providers who have access to our system? You know, how challenging that can be? So getting access to non state employees is equally as challenging if not more so.

670 "Wanda Crocker" (2553014528)

01:37:11.214 --> 01:37:24.714

So we're still working through some kinks in that in March. We're going and doing the walk about the meet and greet. Columbus is doing training with both the tax side and the provider relations side.

671 "Wanda Crocker" (2553014528)

01:37:25.254 --> 01:37:29.934

And, as Dan said, they're shadowing the TCM review process in.

672 "Wanda Crocker" (2553014528)

01:37:30.059 --> 01:37:35.609

April, the TCM review process goes live will be piloting the provider's site review.

673 "Wanda Crocker" (2553014528)

01:37:35.609 --> 01:37:48.899

And be hosting web events for those of you who are not able to make the in person meet and greet because those are limited in scope of who can attend due to the size of the meeting spaces. We have our target.

674 "Wanda Crocker" (2553014528)

01:37:48.899 --> 01:37:51.114

For our provider site reviews to go,

675 "Wanda Crocker" (2553014528)

01:37:51.114 --> 01:38:05.124

live state wide is May and then in June we'll be finalizing all of those other after we have access and training and some of the other components that necessary around due process the more time they may implement before June.

676 "Wanda Crocker" (2553014528)

01:38:05.124 --> 01:38:14.814

But we don't really have a hard and fast timeline. So is our goal to have the entire contract online and actionable by the end of this fiscal year.

677 "Wanda Crocker" (2553014528)

01:38:16.284 --> 01:38:25.794

Next slide just a brief overview of the meet and greets the of where we're going to be in the last week of March.

678 "Wanda Crocker" (2553014528)

01:38:26.184 --> 01:38:33.594

1st, week of April, it's going to be a very ambitious schedule and we're looking forward to seeing as many of you as possible there.

679 "Wanda Crocker" (2553014528)

01:38:33.959 --> 01:38:42.239

So all right, I'm going to school in to.

680 "Wanda Crocker" (2553014528)

01:38:42.239 --> 01:38:45.539

The mass update after I do.

681 "Wanda Crocker" (2553014528)

01:38:45.539 --> 01:38:49.529

I think looking at the questions, there was a few questions.

682 "Wanda Crocker" (2553014528)

01:38:49.529 --> 01:38:53.399

Um, the TCM in your view tool.

683 "Wanda Crocker" (2553014528)

01:38:53.399 --> 01:39:02.369

Has not changed and will not change they are going to accept that tool.

Um, they are going to utilize the exact same tool that tax currently review.

684 "Wanda Crocker" (2553014528)

01:39:03.564 --> 01:39:17.664

4 providers, we're going to provide an overview of the process at the meet and greet as we walk around in March and April many of the tools are exactly the same that we currently utilize but there will.

685 "Wanda Crocker" (2553014528)

01:39:17.969 --> 01:39:21.929

Will be expansion they're in the process of.

686 "Wanda Crocker" (2553014528)

01:39:21.929 --> 01:39:31.254

Working through the order and design of those tools, and kind of merging them into 1, but we will host a Webex.

687 "Wanda Crocker" (2553014528)

01:39:31.254 --> 01:39:38.754

If we don't have that all perfectly lined out before our meet and greet we will host the Webex that just reviews the tools in general. Um.

688 "Wanda Crocker" (2553014528)

01:39:40.319 --> 01:39:45.029

And so and then we'll look at that. All right I think those were the only 2.

689 "Wanda Crocker" (2553014528)

01:39:45.029 --> 01:39:54.599

Questions related to that. So so thank you, Dan and Ellen and Beth Super appreciate you coming on and and meeting us and I will.

690 "Wanda Crocker" (2553014528)

01:39:54.599 --> 01:39:57.989

Talk to you tomorrow, I think, and so.

691 "Wanda Crocker" (2553014528)

01:39:57.989 --> 01:40:05.459  
Fabulous. Thanks. So our next topic is the mass mass.

692 "Wanda Crocker" (2553014528)  
01:40:05.459 --> 01:40:11.849  
I pronounce it differently. Every time I see it and a few updates for you. So, next slide.

693 "Wanda Crocker" (2553014528)  
01:40:11.849 --> 01:40:17.459  
We wanted to share with you a little bit. I know people are really struggling about.

694 "Wanda Crocker" (2553014528)  
01:40:17.459 --> 01:40:31.289  
Um, the differences between the MAS, the maccabi and the, that we used to know and love and so we thought we would just try to describe some of the differences and why you're seeing different results.

695 "Wanda Crocker" (2553014528)  
01:40:31.314 --> 01:40:39.624  
Through the mosque than you did from those other documents. So it is not the same tool. That is not constructed the same way as the.

696 "Wanda Crocker" (2553014528)  
01:40:40.524 --> 01:40:46.674  
It is completely different and measures the functional limitation in a different way.

697 "Wanda Crocker" (2553014528)  
01:40:46.704 --> 01:40:58.884  
And I want to illustrate that with some examples for you, the was designed to determine functional limitation by criteria either you could, or could not do something.

698 "Wanda Crocker" (2553014528)  
01:40:59.219 --> 01:41:08.639  
That's all it was looking at either. You could, or could not tell time either you could, or could not count money. It did not measure.

699 "Wanda Crocker" (2553014528)  
01:41:08.904 --> 01:41:23.814  
That person against other people of the same age, who also have a developmental disability to determine whether there's actually a functional limitation there. So I'll give you an example there. Um.

700 "Wanda Crocker" (2553014528)  
01:41:24.149 --> 01:41:31.199  
In the you either, let's say, let's look at mobility a 6 month old.

701 "Wanda Crocker" (2553014528)  
01:41:31.199 --> 01:41:35.429  
Would register as a functional limitation under mobility.

702 "Wanda Crocker" (2553014528)

01:41:35.429 --> 01:41:48.474

Because they couldn't ambulate well, no, 6 month old can aunt. Well, there might be somebody out there, but it is extremely rare for any 60 or 6 month old to ambulate independently.

703 "Wanda Crocker" (2553014528)

01:41:48.744 --> 01:41:54.234

So, that really was not a functional limitation for a 6 month old.

704 "Wanda Crocker" (2553014528)

01:41:54.474 --> 01:42:04.104

But then we'll copy did not allow for that differentiation of age and expected ability of someone of that age you either could, or could not do it.

705 "Wanda Crocker" (2553014528)

01:42:04.409 --> 01:42:19.019

So, the mosque by contrast is a normed reference with the criteria based section. So it provides a general comparison of functional ability among those in the DD population by age group.

706 "Wanda Crocker" (2553014528)

01:42:19.019 --> 01:42:31.679

So, it uses exercises from easy to hard to determine the ability and comparison to other 1, others with, for example, 6 months old. And you ask.

707 "Wanda Crocker" (2553014528)

01:42:32.969 --> 01:42:47.849

Them a basic mobility question. No, they cannot stand on their own. They cannot stand independently, but no other 6 month old Kim either. Therefore it's not an area of limitation yet.

708 "Wanda Crocker" (2553014528)

01:42:47.849 --> 01:42:52.619

Same thing for a 5 year old telling time.

709 "Wanda Crocker" (2553014528)

01:42:52.619 --> 01:43:00.119

And the maccabi you ask, can you tell time? Can you recite to me these words?

710 "Wanda Crocker" (2553014528)

01:43:00.119 --> 01:43:04.889

Most 5 year olds cannot do that with, or without a diagnosis.

711 "Wanda Crocker" (2553014528)

01:43:04.889 --> 01:43:10.589

But the kavi didn't differentiate between that you either could, or could not do it.

712 "Wanda Crocker" (2553014528)

01:43:10.589 --> 01:43:15.749

And so now the mouse is a tool that differentiates.

713 "Wanda Crocker" (2553014528)

01:43:15.749 --> 01:43:22.799

They ask start slow or a low question, and it builds like an IQ. It's asking.

714 "Wanda Crocker" (2553014528)

01:43:22.799 --> 01:43:26.549

Easy questions too hard to see what is.

715 "Wanda Crocker" (2553014528)

01:43:26.874 --> 01:43:41.334

Their limitation in comparison to people of their same age with an intellectual development disability. So it is much like an IQ test or an adaptive behavior test or other psychological tests.

716 "Wanda Crocker" (2553014528)

01:43:41.334 --> 01:43:47.184

And I was asked this morning shared with me that there have been some clinicians from.

717 "Wanda Crocker" (2553014528)

01:43:47.489 --> 01:43:52.109

A few places who have asked about the mass, so I wanted to share with you all.

718 "Wanda Crocker" (2553014528)

01:43:52.109 --> 01:43:58.199

That the most took almost 5 years to to design because it is a normed.

719 "Wanda Crocker" (2553014528)

01:43:58.199 --> 01:44:06.929

Reference tool you 1st, norm with a population that does not have ID and then with the population that does.

720 "Wanda Crocker" (2553014528)

01:44:06.929 --> 01:44:12.089

With the same group, the tool was designed by 3 PhDs.

721 "Wanda Crocker" (2553014528)

01:44:12.089 --> 01:44:18.569

3 psychologists covering all of the areas of specialty. In fact, some of them.

722 "Wanda Crocker" (2553014528)

01:44:18.569 --> 01:44:30.899

Were in school, so long that they covered all of the areas of specialty, Psycho, psychological assessments, um, school, psychology, and Neuro psychology and counseling.

723 "Wanda Crocker" (2553014528)

01:44:30.899 --> 01:44:40.374

So, there were 3 PhDs who covered all of those areas, and a masters level licensed professional who designed this system.

724 "Wanda Crocker" (2553014528)

01:44:40.704 --> 01:44:50.184

So it is a legitimate and valid tool developed by people who have the necessary criteria experience, and focus areas to design such a tool.

725 "Wanda Crocker" (2553014528)

01:44:50.489 --> 01:44:54.929

In fact, we have other states who are interested.

726 "Wanda Crocker" (2553014528)

01:44:54.929 --> 01:45:06.509

In utilizing our tool, because it is a discretionary discriminatory tool, not just you either can, or cannot.

727 "Wanda Crocker" (2553014528)

01:45:06.509 --> 01:45:10.259

So next slide.

728 "Wanda Crocker" (2553014528)

01:45:12.779 --> 01:45:20.519

Um, the other thing that is different in I know terminology is problematic, but there is no mass score.

729 "Wanda Crocker" (2553014528)

01:45:20.519 --> 01:45:32.639

The mass is the tool that then scores are derived from. So there are Moss derived scores. So many times people say they had almost 5.

730 "Wanda Crocker" (2553014528)

01:45:32.639 --> 01:45:38.129

That doesn't really tell anything because the mass doesn't generate itself.

731 "Wanda Crocker" (2553014528)

01:45:38.129 --> 01:45:42.119

As a score, it generates 3 pieces of information.

732 "Wanda Crocker" (2553014528)

01:45:42.119 --> 01:45:54.839

It generates a rate allocation score of 1 through 5. it generates a priority of needs for 1 through 5 and it generates how many of the 6 areas of limitation exist.

733 "Wanda Crocker" (2553014528)

01:45:54.839 --> 01:45:59.549

So, when you're look when you're saying, they had a score of 5.

734 "Wanda Crocker" (2553014528)

01:45:59.549 --> 01:46:11.814

Was that a rate allocation of 5 or was that a priority of need 5? There is a difference as is generating 3 different pieces of information from 1 assessment.

735 "Wanda Crocker" (2553014528)

01:46:12.024 --> 01:46:19.944

Some questions might only apply to 1 of those assessments while some questions apply to all 3 that was part of the design.

736 "Wanda Crocker" (2553014528)

01:46:20.309 --> 01:46:34.979

And so we also get questions about so my person has 5 areas of limitation and I have this other person that has 3 areas of limitation but the personal 5 years of limitation has a lower rate allocation score.

737 "Wanda Crocker" (2553014528)

01:46:35.214 --> 01:46:49.404

So there's a reason for that, remember that it's determining their level of support needs. So a person who has 5 areas of limitation may not need significant support in those areas.

738 "Wanda Crocker" (2553014528)

01:46:49.434 --> 01:46:56.994

But you could have somebody who has 3 areas of limitation who has total support in those needs and that impacts their in an.

739 "Wanda Crocker" (2553014528)

01:46:58.349 --> 01:47:05.819

Remember that there's also that component of of those criteria based questions.

740 "Wanda Crocker" (2553014528)

01:47:05.819 --> 01:47:14.549

Someone could have 5 areas of limitation, but they're being supported at home and they have no emergency criteria.

741 "Wanda Crocker" (2553014528)

01:47:14.549 --> 01:47:20.159

And therefore, their priority of need is going to fall between 105.

742 "Wanda Crocker" (2553014528)

01:47:20.159 --> 01:47:24.449

A priority of need 5 can only be reached.

743 "Wanda Crocker" (2553014528)

01:47:24.449 --> 01:47:28.559

By 1 of those 1 of those.

744 "Wanda Crocker" (2553014528)

01:47:28.559 --> 01:47:34.259

Selective criteria where you indicate are they an, a. B. C. D.

745 "Wanda Crocker" (2553014528)

01:47:34.259 --> 01:47:37.529



Whichever that is, so you can't reach.

746 "Wanda Crocker" (2553014528)

01:47:37.529 --> 01:47:45.719

Uh, in a 5, naturally through the assessment, you can only reach that 5 if 1 of those.

747 "Wanda Crocker" (2553014528)

01:47:45.719 --> 01:47:48.989

Criteria exists that you're selecting.

748 "Wanda Crocker" (2553014528)

01:47:50.364 --> 01:48:05.244

Next slide, so some of the things that we wanted to share with you is other differences. The Mars is normed for virtual delivery. So, um, we've been asked about utilizing other types of delivery.

749 "Wanda Crocker" (2553014528)

01:48:05.579 --> 01:48:16.679

As the part of normal a tool is doing it with the intended delivery method. So if you change the delivery process, you have to re, norm the tool.

750 "Wanda Crocker" (2553014528)

01:48:16.679 --> 01:48:27.809

So, we're continuing to look at other methods of delivering the mass, but every, but all of those methods have any, any additional methods have to be re, normed for validity.

751 "Wanda Crocker" (2553014528)

01:48:27.809 --> 01:48:37.919

So, on the priority of need, the priority of need that we are determined now is based on the general level of ability.

752 "Wanda Crocker" (2553014528)

01:48:37.919 --> 01:48:45.089

How much ability do they have in the area? How much support do they need? Whereas the old format.

753 "Wanda Crocker" (2553014528)

01:48:45.089 --> 01:48:56.789

Documented do they have unmet needs? Not how how much how much need they had not not. How much how what ability do they have to raise the meet.

754 "Wanda Crocker" (2553014528)

01:48:56.789 --> 01:49:05.249

Those needs, but it's just they do, they have unmet needs so it's a different. The priorities priority need is looking at a different.

755 "Wanda Crocker" (2553014528)

01:49:05.249 --> 01:49:09.149

Subject matter now than what it did um.

756 "Wanda Crocker" (2553014528)

01:49:09.149 --> 01:49:18.419

Likewise, the rate allocation score is based on in 8 needs, how much support does a person need to remediate the limitation?

757 "Wanda Crocker" (2553014528)

01:49:18.419 --> 01:49:30.239

Right provides an estimate of the support needs for those in residential setting, including a criterion based measure of extraordinary medical and behavior support needs.

758 "Wanda Crocker" (2553014528)

01:49:30.239 --> 01:49:34.439

So, that that really.

759 "Wanda Crocker" (2553014528)

01:49:34.439 --> 01:49:44.489

Changed very little 1 through 3 is based on core criteria. You only reach and.

760 "Wanda Crocker" (2553014528)

01:49:44.489 --> 01:49:48.479

If you have extraordinary medical supports.

761 "Wanda Crocker" (2553014528)

01:49:48.479 --> 01:49:51.749

Um, and the only reach an.

762 "Wanda Crocker" (2553014528)

01:49:51.749 --> 01:49:59.909

5, if you have extraordinary behavior support needs, so the priority of need in the are not the same thing.

763 "Wanda Crocker" (2553014528)

01:50:00.324 --> 01:50:10.524

They are looking priority you need is general level of ability that tells you where in the line of waiting do they fall with a need for service?

764 "Wanda Crocker" (2553014528)

01:50:10.674 --> 01:50:16.944

The rate allocation is telling you based on their needs what.

765 "Wanda Crocker" (2553014528)

01:50:17.249 --> 01:50:20.549

Are those supports extraordinary?

766 "Wanda Crocker" (2553014528)

01:50:20.549 --> 01:50:24.029

Or not next slide.

767 "Wanda Crocker" (2553014528)

01:50:24.029 --> 01:50:28.979

So some of the things Holy cow, I think, I just did.

768 "Wanda Crocker" (2553014528)

01:50:28.979 --> 01:50:34.079

Is that the right time? I am? Oh, my gosh. I am running. I ran over.

769 "Wanda Crocker" (2553014528)

01:50:34.079 --> 01:50:48.924

So something for you all, just to be able to reference. We're working through obviously. Onboarding. We've performed. Those numbers were from 2 weeks ago. So that number is more around 701,900. now that have been performed since January, working on glitches.

770 "Wanda Crocker" (2553014528)

01:50:48.924 --> 01:51:01.284

We have people multiplying the same number of 1 person, scheduling, 18 times for the same person. eighteen times for the same person

771 "Wanda Crocker" (2553014528)

01:51:01.649 --> 01:51:10.529

Is eating up time blocks and we also have people who are scheduling for us when they don't have to.

772 "Wanda Crocker" (2553014528)

01:51:10.529 --> 01:51:15.179

If you are just needing to update the.

773 "Wanda Crocker" (2553014528)

01:51:15.179 --> 01:51:26.429

A maccabi that has not expired works. You do not need a mosque if you are just updating the and your maccabi has not expired.

774 "Wanda Crocker" (2553014528)

01:51:26.429 --> 01:51:38.849

So, we do, have we suspicion we have a number because it's a much higher number than we anticipated. So we anticipate that we have a number of people scheduling for Moses that are not necessary.

775 "Wanda Crocker" (2553014528)

01:51:38.849 --> 01:51:47.339

But we don't have a way of knowing that so if you have a maccabi that is not expired you which expiration right now is 3 years.

776 "Wanda Crocker" (2553014528)

01:51:47.339 --> 01:51:54.989

3 years from time of implementation. So if you have a copy that was done 3 years from 3 years ago.

777 "Wanda Crocker" (2553014528)

01:51:54.989 --> 01:51:58.679

And you do not need a p O in or an.

778 "Wanda Crocker" (2553014528)

01:51:58.679 --> 01:52:03.809

You can use and then we'll copy. You currently have in file you do not need to ask for a mass.

779 "Wanda Crocker" (2553014528)

01:52:05.904 --> 01:52:16.584

And the last thing, because I know I'm running into julie's time is it's essential that if there is a critical service situation that you need to indicate that in calendar,

780 "Wanda Crocker" (2553014528)

01:52:17.064 --> 01:52:30.744

we have a number of people who are not indicating critical service situations. If you don't tell us it's a critical service situation, we won't ask you the questions that lead to that 5 on the.

781 "Wanda Crocker" (2553014528)

01:52:31.799 --> 01:52:37.379

So, please be sure that you're filling out the required fields accurately.

782 "Wanda Crocker" (2553014528)

01:52:37.379 --> 01:52:47.069

A few more things there I hope you guys can read. Next slide is a little bit on the. I'm just going to not.

783 "Wanda Crocker" (2553014528)

01:52:47.069 --> 01:52:52.379

Oh, important thing. Sorry back up 1 more just so they can see that.

784 "Wanda Crocker" (2553014528)

01:52:53.094 --> 01:53:04.164

Effective immediately, instead of emailing the supervisors of the assessment team. Please use that box for any emergencies.

785 "Wanda Crocker" (2553014528)

01:53:05.574 --> 01:53:14.664

If there, if you have an immediate need for a mass, and there's no calendar openings, if if your boss is performed on a person receiving waiver services,

786 "Wanda Crocker" (2553014528)

01:53:14.664 --> 01:53:22.374

and you do not have 3 areas of limitation reflected if there's questions about a person specific assessment, if there's an emergency.

787 "Wanda Crocker" (2553014528)

01:53:22.379 --> 01:53:33.119

See, a change in a person's status, requiring immediate action or if you have questions about the assessment, please send it to this box. Instead of to the assessment supervisor.

788 "Wanda Crocker" (2553014528)

01:53:33.119 --> 01:53:44.219

Seem to this box will go to all 3 assessment supervisors and that way they can all work together to answer all of the emails. And if 1 is out the other 2 can tag team.

789 "Wanda Crocker" (2553014528)

01:53:44.219 --> 01:53:48.869

And balance in and answer the questions on behalf of that person. So we can get you the answers.

790 "Wanda Crocker" (2553014528)

01:53:48.869 --> 01:53:56.639

Faster so I'm sorry, Julie, I took up some of your time. I was trying to pay attention. I lost it. So I'm going to skip.

791 "Julie Peterson" (1467869440)

01:53:56.639 --> 01:54:10.554

Skip the next 2 and I'm going to hand it to you, Julie. Thanks, Wanda. Well, I think I've been a lot of more time and I won't need as much. So we should be good. Um, my name is Julie Peterson. I'm the director of fiscal operations for the division.

792 "Julie Peterson" (1467869440)

01:54:10.584 --> 01:54:23.274

I'm standing in for Andrew Brenner today. I'm going to give a brief budget update um, and a little bit about the rate refresh, um, the budget for the fiscal year. Sorry, I'm going to have to get used to this. I'm used to doing there. You go slide.

793 "Julie Peterson" (1467869440)

01:54:24.359 --> 01:54:38.369

So, the budget for the fiscal year that begins July 1 of this year is moving its way through the legislature. Here are just the links to the various budget documents, including the 24 governor's recommendation for our divisions annual budget.

794 "Julie Peterson" (1467869440)

01:54:39.234 --> 01:54:53.754

The supplemental budget items are those that we request funds to supplement the current fiscal year. So, for fiscal year, 23, these have been presented to the legislature and the early supplemental and House bill, 14, which contains the statewide pay plan.

795 "Julie Peterson" (1467869440)

01:54:53.754 --> 01:55:08.154

Increase, was actually approved by the legislature. And signed by the governor recently, regular supplemental requests, include funds for overtime for state, operating facilities, contract, staffing also at our operating facilities. A technical correction. correction

796 "Julie Peterson" (1467869440)

01:55:08.369 --> 01:55:21.149

For a fund transfer for the parade relief funds we've received and then, of course, some moving expenses to relocate some of our administrative staff off of our half center campuses. Um, those are the big.

797 "Julie Peterson" (1467869440)

01:55:21.149 --> 01:55:24.689

Big dollar items, um, moving into.

798 "Julie Peterson" (1467869440)

01:55:24.689 --> 01:55:31.884

The actual budget, so each year, there's a lot of budget terminology, but I'm just going to kind of boil it down a little bit for you. Here.

799 "Julie Peterson" (1467869440)

01:55:31.974 --> 01:55:42.204

We have what they call new decision items not necessarily new things, but they are, they need more or additional funding within 24 budget, new items for decision.

800 "Julie Peterson" (1467869440)

01:55:42.204 --> 01:55:54.174

Basically, it's a decision include a request to fund increased utilization of the health net programs. We have projected the new number of individuals by setting here. here

801 "Julie Peterson" (1467869440)

01:55:54.689 --> 01:56:04.469

Projecting 1140 in home and 445 residential and then, of course, care plan increases for the individuals we served in the prior fiscal year.

802 "Julie Peterson" (1467869440)

01:56:04.469 --> 01:56:08.819

We also request ongoing general revenue for those home and community.

803 "Julie Peterson" (1467869440)

01:56:08.819 --> 01:56:17.159

Based services, provider rate increases our rate standardization and a portion of the DD value based payments that were related to rates.

804 "Julie Peterson" (1467869440)

01:56:17.159 --> 01:56:20.909

These were funded in the current fiscal year with.

805 "Julie Peterson" (1467869440)

01:56:20.909 --> 01:56:32.604

1 time htbs, enhancement funds and we did also, there was a small portion of 22 that was funded with 1 time fund. So we're again, we're just trying to get this picked up and ongoing funding.

806 "Julie Peterson" (1467869440)

01:56:32.604 --> 01:56:44.004

We've also requested ongoing funding to meet the costs to continue for the divisions value based payment initiative again, that aims to achieve positive quality outcomes with high quality service delivery.

807 "Julie Peterson" (1467869440)

01:56:44.004 --> 01:56:50.694

Again, funded with 1 time money and 23 working to get the pickup and pickup and

808 "Julie Peterson" (1467869440)

01:56:51.029 --> 01:57:04.854

Again, another cost to continue, we requested in were awarded in the 23 budget funds for community based service enhancements that were related to increasing the cap, or the match for whole modifications.

809 "Julie Peterson" (1467869440)

01:57:04.854 --> 01:57:15.654

And for the enhanced provider reviews that we're currently in the process of implementing and again, kind of sounds like a broken record. We were funded the item with 1 time funds.

810 "Julie Peterson" (1467869440)

01:57:15.654 --> 01:57:20.964

These are essentially asking the legislature to now pick these up with our ongoing funding. funding

811 "Julie Peterson" (1467869440)

01:57:21.864 --> 01:57:24.444

And we again, we talk about moving expenses.

812 "Julie Peterson" (1467869440)

01:57:24.564 --> 01:57:39.414

These funds were to relocate administrative staff from sikeston, unprofitable regional offices and at the Northwest community services, it's the state operator provider, Northwest Missouri from health center campuses on to least or stadium facility space.

813 "Julie Peterson" (1467869440)

01:57:39.594 --> 01:57:51.384

And so the funding is just simply for 1 time moving in furniture costs there. And then finally you have the, the health home. We are requesting funding to implement the DD health home initiative, beginning of 24. four

814 "Julie Peterson" (1467869440)

01:57:51.479 --> 01:57:59.549

That will provide care coordination for DD individuals with chronic health conditions. I believe Leslie covered this earlier. An update for the DD health.

815 "Julie Peterson" (1467869440)

01:58:00.024 --> 01:58:08.874

Next slide, and we can go through these next 2 fairly quickly. This is just kind of letting, you know, where we've been so far in the budget process.

816 "Julie Peterson" (1467869440)

01:58:08.934 --> 01:58:21.144

The image has presented the budget, both divisions to the subcommittee and the house and Senate committees, and the supplemental hearings have been held. It's been a busy session. Here's the calendar. So far with the actions to date.

817 "Julie Peterson" (1467869440)

01:58:21.624 --> 01:58:29.484

The Missouri legislature is on legislative spring, back this week. And Angie is not here, but things pick back up Monday, because we will have a house budget.

818 "Julie Peterson" (1467869440)  
01:58:29.549 --> 01:58:32.189  
The beginning at 11 0. A. M, um.

819 "Julie Peterson" (1467869440)  
01:58:32.634 --> 01:58:44.634  
And next slide public testimony happened on February 1st, and then the early supplemental bill again, that included the paid plan increase was signed by the governor on February 27th.

820 "Julie Peterson" (1467869440)  
01:58:44.634 --> 01:58:49.734  
We House budget markup is in the process again, we have another hearing on Monday.

821 "Julie Peterson" (1467869440)  
01:58:49.734 --> 01:59:02.184  
The subcommittee did have 1 amendment to our budget thus far and that was to add 100,000 dollars to traverse sclerosis research and remove the limitation for funding that currently. for funding that currently

822 "Julie Peterson" (1467869440)  
01:59:02.189 --> 01:59:10.199  
Is provided to only 1 area in the state. So again that's an amendment still has to go through the process thus far. That's our only addition.

823 "Julie Peterson" (1467869440)  
01:59:10.704 --> 01:59:21.924  
And that's kind of the, the basics of the budget as we move into the go ahead next slide the rates steady refresh and just kind of want to mention a brief update.

824 "Julie Peterson" (1467869440)  
01:59:21.984 --> 01:59:26.724  
Um, as you know, CMS requires states to perform rate studies, at least once every 5 years.

825 "Julie Peterson" (1467869440)  
01:59:26.969 --> 01:59:37.584  
Uh, the division and list of the state Actuaries, and to perform a rate study, refresh in 2022. those stakeholder presentations were held on August, 19th and November, 10th and links to those presentations.

826 "Julie Peterson" (1467869440)  
01:59:37.584 --> 01:59:52.134  
Are here a stakeholder meeting was held in conjunction with the presentation on November 10th. And stakeholders were asked to provide feedback by November 23rd. The right study is currently being finalized to share with providers. is currently being finalized to share with providers



827 "Julie Peterson" (1467869440)  
01:59:52.379 --> 01:59:56.819  
And on the next slide, I'll kind of briefly cover some highlights from the rate refresh.

828 "Julie Peterson" (1467869440)  
01:59:56.819 --> 02:00:09.714  
The current rate is 15 dollars an hour starting DSP wage based on the rate study. The market rate wage is 21 dollars an hour and the estimated fiscal impact to increase rates from current 15 to 21 dollars an hour.

829 "Julie Peterson" (1467869440)  
02:00:09.714 --> 02:00:20.694  
Starting DSP wage is about 185.5 general revenue. That's that's state dollars. The total would be 544Million roughly for both state and federal. be five hundred and forty four million roughly for both state and federal

830 "Julie Peterson" (1467869440)  
02:00:20.969 --> 02:00:33.899  
Um, and some facts and figures here to support kind of the discussion around the workforce shortage we captured here the national average turnover rate is 43% nationwide and our survey shows, Missouri at 58%.

831 "Julie Peterson" (1467869440)  
02:00:33.899 --> 02:00:41.189  
So, 38% of our have been providers less than 6 months, and only 13% have been with them over 3 years.

832 "Julie Peterson" (1467869440)  
02:00:41.189 --> 02:00:52.944  
So we have this back compounded with, I think this says, 647, but I think the last update was 653 people either meeting a residential service, or wanting to switch to a different residential provider with 49% waiting for longer than 6 months.

833 "Julie Peterson" (1467869440)  
02:00:52.944 --> 02:01:07.194  
These are all considerations when we're talking about the workforce shortage and its impact on individuals we serve and to the Medicaid system as a whole. So, that is the, that is the fast and furious of budget right now.

834 "Julie Peterson" (1467869440)  
02:01:07.194 --> 02:01:11.004  
So happy to take any. budget right now so happy to take any

835 "Holly Reiff" (3874395904)  
02:01:11.189 --> 02:01:15.449  
Questions or if I'm the end everybody how do I do? Oh, only 2 minutes over.

836 "Holly Reiff" (3874395904)

02:01:15.449 --> 02:01:27.629

Can you talk fast? You get did wonderful. Actually, thank you. All of our panelists today for your support in sharing all your wonderful information and.

837 "Holly Reiff" (3874395904)

02:01:27.629 --> 02:01:42.324

Um, the next round of, uh, we'll, we'll meet a big, uh, big group again in about 6 months, but look to your regional staff to do, um, meetings for providers within the next 3 months or so.

838 "Holly Reiff" (3874395904)

02:01:42.564 --> 02:01:52.644

And then, of course, please, please come see us during the, um, Columbus meet and greets and the walk about across the state. We're excited to meet you all. And have you get to know Columbus?

839 "Holly Reiff" (3874395904)

02:01:52.674 --> 02:01:57.624

Um, if any answers weren't if any questions were answered.

840 "Holly Reiff" (3874395904)

02:01:57.629 --> 02:02:05.789

In the chat, we'll be reaching out and answering those questions. So thank you everyone so much for your time and have a wonderful afternoon.