WEBVTT

11 "Nicole Jones" (3603449088) 00:01:27.115 --> 00:01:34.075

1 "Nicole Jones" (3603449088) 00:00:00.000 --> 00:00:09.959 Joining us on a Monday, my name is Nicole Jones, and I am the director of risk prevention and I'm going to let my associate introduce herself. 2 "Jill Shoemate" (1091327488) 00:00:11.279 --> 00:00:17.069 Hi, everyone good morning. I am Jill shumate and I am our director of state support coordination. 3 "Nicole Jones" (3603449088) 00:00:18.119 --> 00:00:29.994 And today, we're going to talk about transition procedures, departmental, mental health has been working on developing an online manual for policy and procedure. And this is part of that effort. 4 "Nicole Jones" (3603449088) 00:00:30.024 --> 00:00:37.854 And so much of what we're going to discuss today is going to be a review of current practices with small changes and. 5 "Nicole Jones" (3603449088) 00:00:38.119 --> 00:00:39.420 Which we'll get into. 6 "Nicole Jones" (3603449088) 00:00:39.420 --> 00:00:44.010 So 1st. 7 "Nicole Jones" (3603449088) 00:00:44.695 --> 00:00:59.545 What is a transition transition is the process of an individual physically moving to a new home with residential services and or changing residential providers and the process is divided up into 8 "Nicole Jones" (3603449088) 00:00:59.545 --> 00:01:03.655 5 phases. There's the provider selection phase transition. 9 "Nicole Jones" (3603449088) 00:01:04.010 --> 00:01:11.430 Move coordination the post to follow up and then transfer of the individual's record if applicable. 10 "Nicole Jones" (3603449088) 00:01:14.365 --> 00:01:26.725 And what does this procedure apply to, or who does this procedure apply to? It applies to all individuals who are approved for comprehensive waiver slot, who are moving into a new home with residential services.

We're changing residential service providers within the community. This also includes youth who are awarded a comprehensive waiver.

12 "Nicole Jones" (3603449088) 00:01:34.280 --> 00:01:39.060

Funded through an intern, divisional agreement or an, with children's division.

13 "Jill Shoemate" (1091327488)

00:01:42.900 --> 00:01:51.510

Okay, so what's really changing and the procedures we're going to go over today is really the oversight of the transition calls. So.

14 "Jill Shoemate" (1091327488)

00:01:51.510 --> 00:02:05.845

Formerly the, the risk prevention consultants also previously known as the community living coordinators, we're on almost every transition call, and this is going to change to be this SC,

15 "Jill Shoemate" (1091327488)

00:02:05.845 --> 00:02:11.485

supervisor or a designee like an, or a mentor on your agency team.

16 "Jill Shoemate" (1091327488)

00:02:12.115 --> 00:02:27.025

Or possibly pulling in an assistant director or regional office director. So that's the big shift and change that we're gonna go over today. And then most of the rest is going to be review of the current procedures or transitions.

17 "Jill Shoemate" (1091327488)

00:02:27.805 --> 00:02:41.755

So, we're going to start as Nicole said, there are 5 phases to a transition. And so we have a procedure for each phase. So I'm going to go over the responsibilities for community transitions.

18 "Jill Shoemate" (1091327488)

00:02:41.755 --> 00:02:47.305

And then Nicole is going to jump in and talk about the rpc responsibilities. And then go over.

19 "Jill Shoemate" (1091327488)

00:02:47.360 --> 00:02:50.130

The procedures for each of these.

20 "Jill Shoemate" (1091327488)

00:02:50.755 --> 00:03:00.355

Also, I wanted to add that you should have received a DD email that had these attached so you could go look at each procedure.

21 "Jill Shoemate" (1091327488)

00:03:00.565 --> 00:03:10.105

You can also find them on our website, our DD website and Nicole just put the link in the chat. It's under policy procedure.

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22 "Jill Shoemate" (1091327488)
00:03:10.130 --> 00:03:12.660
Her documents I think it was.
23 "Jill Shoemate" (1091327488)
00:03:12.660 --> 00:03:20.040
Um, policy and procedures, you can find all of these there if you want to
look at them while we're going over this.
24 "Jill Shoemate" (1091327488)
00:03:20.040 --> 00:03:25.830
Okay, I'm going to start with provider selection, which is the 1st phase.
25 "Jill Shoemate" (1091327488)
00:03:25.830 --> 00:03:38.305
The responsibilities for the sending support coordinator really remain
the same they're meeting with the planning team, the individual
identifying a need for either a new residential service,
26 "Jill Shoemate" (1091327488)
00:03:38.785 --> 00:03:45.805
or moving from their current provider to a new home. So, their role is to
really create.
27 "Jill Shoemate" (1091327488)
00:03:45.830 --> 00:03:54.930
That amendment facilitate the meetings between the support planning team,
other interested parties looking at the.
28 "Jill Shoemate" (1091327488)
00:03:54.930 --> 00:04:03.535
Available service providers where they can offer residential services,
and then once they're going through that provider selection,
29 "Jill Shoemate" (1091327488)
00:04:03.535 --> 00:04:14.665
they're also helping the team evaluate whether the chosen site provider
meets all of those human community based service requirements, those
requirements. So.
30 "Jill Shoemate" (1091327488)
00:04:15.045 --> 00:04:29.565
Things in that 3rd bullet, ensuring that the home is accessible to the
person based on their identified needs, making sure it's integrated and
supports full access to the community and meets all requirements
regarding an individual's rights of privacy,
31 "Jill Shoemate" (1091327488)
00:04:29.835 --> 00:04:33.525
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dignity and respect and freedom from coercion and restraint.

32 "Jill Shoemate" (1091327488) 00:04:36.119 --> 00:04:46.769

The big change we talked about really is this responsibility now of the support coordinator supervisor, or their designee maybe a mentor on the team, or.

33 "Jill Shoemate" (1091327488) 00:04:46.769 --> 00:04:55.289 They are who will provide additional technical support to the support coordinator for any transitions deemed an emergency. 34 "Jill Shoemate" (1091327488) 00:04:55.289 --> 00:05:02.969 So, technical support can include, but isn't limited to facilitation of those emergency transition calls. 35 "Jill Shoemate" (1091327488) 00:05:02.969 --> 00:05:16.374 Um, doing some additional provider outreach to help the support coordinator, helping with the plan amendments, submission of emergency, you are requests and any increased coordination with the planning team. 36 "Jill Shoemate" (1091327488) 00:05:16.554 --> 00:05:22.944 So really any additional support that support coordinator will need to facilitate those emergency transition. 37 "Jill Shoemate" (1091327488) 00:05:22.969 --> 00:05:23.639 And. 38 "Jill Shoemate" (1091327488) 00:05:23.639 --> 00:05:31.049 Okay, and that nicole's going to go over the responsibilities of the rpcs. Okay. 39 "Nicole Jones" (3603449088) 00:05:31.049 --> 00:05:31.709 So, 40 "Nicole Jones" (3603449088) 00:05:32.004 --> 00:05:46.674 the risk prevention consultants will be responsible for supporting planning teams during those transitions that are deemed an emergency support includes consulting on provider capacity to make sure the individuals behavioral needs are met, 41 "Nicole Jones" (3603449088) 00:05:47.034 --> 00:05:50.394 offering tier 2 resources to support. 42 "Nicole Jones" (3603449088) 00:05:51.074 --> 00:05:57.704 Visuals that are being supported by temporary providers, like hospital,

jails crisis beds, things like that.

43 "Nicole Jones" (3603449088)

00:05:58.754 --> 00:06:10.964

They will also serve as a liaison between the transition team and tier 1 supports tier 3 team, behavioral health and any other state or local resources as appropriate. They're also responsible for.

44 "Nicole Jones" (3603449088) 00:06:11.049 --> 00:06:13.499 Connecting teams with those resources.

45 "Nicole Jones" (3603449088) 00:06:13.499 --> 00:06:28.289

They are not responsible for developing or implementing individualized supports the risk prevention team will also manage the transition inbox and the consumer referral database and primary duties for that will be with our administrative support assistant.

46 "Nicole Jones" (3603449088) 00:06:31.319 --> 00:06:41.099

So, let's talk about what is an emergency transition and individual is determined and needed a burden transition when they are currently at a hospital.

47 "Nicole Jones" (3603449088) 00:06:41.099 --> 00:06:48.809

Jail temporary treatment center, or they're ready from discharge for state operated program or they're considered homeless.

48 "Nicole Jones" (3603449088) 00:06:48.809 --> 00:07:01.979

Regional directors and assistant directors may also request that an individual outside of this established criteria be treated as an emergency transition, or a red hot on an, as needed basis after they review the needs of the individual.

49 "Nicole Jones" (3603449088) 00:07:01.979 --> 00:07:07.709

And they'd send that notice to the transition inbox if they're in 1 of these elevated statuses.

50 "Nicole Jones" (3603449088) 00:07:10.919 --> 00:07:15.059

So, let's get into the procedure itself or provider selection.

51 "Nicole Jones" (3603449088) 00:07:18.959 --> 00:07:32.634

Initiating a referral, so this will be still responsible for initiating or for all they are today. They'll complete the required documents, which includes the consumer referral profile form. The house may compatibility tool and survey.

52 "Nicole Jones" (3603449088) 00:07:32.844 --> 00:07:38.874

They will include the individual support plan behavior, support plan. If it's applicable. Any.

53 "Nicole Jones" (3603449088)

00:07:38.959 --> 00:07:53.849

Amendments the ISP or the BSP authorization for disclosure if the consumer is under the age of 21, and they'll also make sure to include in their email, whether they feel the case indicates the need for an emergency transition.

54 "Nicole Jones" (3603449088)

00:07:58.374 --> 00:08:12.534

Once we receive the referrals, uh, the administrative assistant for our team will be managing that inbox. They will review the referral that come into the inbox and make sure that all those required documents are present and accurate.

55 "Nicole Jones" (3603449088)

00:08:13.314 --> 00:08:16.884

If a packet is determined to be incomplete. The admin.

56 "Nicole Jones" (3603449088)

00:08:17.149 --> 00:08:24.329

Will notify the sending se that the packet has not been accepted and also why and ask for them to resubmit.

57 "Nicole Jones" (3603449088)

00:08:24.329 --> 00:08:30.539

I'm sending I see, we'll then have to resubmit the packet and once it's complete and accurate.

58 "Nicole Jones" (3603449088)

00:08:35.094 --> 00:08:38.094

Now, the consumer referral database packet is complete.

59 "Nicole Jones" (3603449088)

00:08:38.394 --> 00:08:52.314

The admin assistant will determine whether the individual's seeking in a home is on the Missouri highway patrol, sex, offender registry, or the juvenile sex offender registry in order to meet some notification and data tracking requirements. They will also determine if.

60 "Nicole Jones" (3603449088)

00:08:52.399 --> 00:09:03.899

Referral meets the requirements of an emergency transition and if so they'll notify 1 of the rpc leads, who will then assign an rpc and then they will publish the referral on the consumer referral database.

61 "Nicole Jones" (3603449088)

00:09:08.399 --> 00:09:16.914

Once the referrals published on the database, the team will send an email to the se and let them know that it's been published.

00:09:16.944 --> 00:09:23.694

They'll provide the referral number and they will let them know whether the case is determined to be an emergency transition or not.

63 "Nicole Jones" (3603449088)

00:09:23.939 --> 00:09:32.099

The sending will then have the responsibility to let the individual and, or guardian know that the referral has been published on the.

64 "Nicole Jones" (3603449088)

00:09:36.959 --> 00:09:46.469

Now, while the referrals open on the, the administrative assistant will forward any and all acceptances from potential service providers to the sending.

65 "Nicole Jones" (3603449088)

00:09:46.469 --> 00:09:51.779

Sending will be responsible for forwarding those providers on to the individual and Guardian.

66 "Nicole Jones" (3603449088)

00:09:55.854 --> 00:10:10.374

If an individual shows interest in receiving services from 1 of the providers who accepted on the, the sending se will facilitate an introductory meeting between the individual, the Guardian potential housemaids and potential new service provider.

67 "Nicole Jones" (3603449088)

00:10:10.679 --> 00:10:16.049

This introduction can happen in person, and virtually over the phone, just like it's happening today.

68 "Nicole Jones" (3603449088)

00:10:16.049 --> 00:10:23.999

And really, it's the purpose of the meeting is to decide whether the individual would like to pursue services with that provider.

69 "Nicole Jones" (3603449088)

00:10:23.999 --> 00:10:27.599

If the individual declines to receive services from the provider.

70 "Nicole Jones" (3603449088)

00:10:27.599 --> 00:10:32.279

The process for provider selection will just continue until we've.

71 "Nicole Jones" (3603449088)

00:10:32.279 --> 00:10:38.939

Locate unacceptable provider, and the sending notify the provider of the individual's decision.

72 "Nicole Jones" (3603449088)

00:10:38.939 --> 00:10:48.299

Once that individual selects a new residential provider, the team will follow the procedure, which is residential transition planning the transition.

73 "Jill Shoemate" (1091327488) 00:10:52.439 --> 00:11:02.669

Okay, so we went through phase 1, which was selecting the provider and now we're going to go through procedure 9.4. C, which is our transition planning phase.

74 "Jill Shoemate" (1091327488)

00:11:02.669 --> 00:11:07.499

So, the responsibilities of the sending support coordinator.

75 "Jill Shoemate" (1091327488)

00:11:07.499 --> 00:11:15.329

Are the same as as it is currently they leave that transition planning process for the individual. So they.

76 "Jill Shoemate" (1091327488)

00:11:15.329 --> 00:11:26.609

Notify and communicate with the transition planning team, which is the individual, their current team, the receiving provider, et cetera. They update the ISP as needed.

77 "Jill Shoemate" (1091327488)

00:11:26.609 --> 00:11:37.049

Facilitate site visits, roommate, visits, complete other transition duties as outlined in the checklist for residential community living moves.

78 "Jill Shoemate" (1091327488)

00:11:37.049 --> 00:11:51.474

Um, the sending support coordinator supervisor, or their designee is responsible for providing that additional technical support to the support coordinator, or any transition deemed an emergency. So that's the addition that we talked about.

79 "Jill Shoemate" (1091327488)

00:11:51.474 --> 00:11:57.024

And again, that technical support includes the emergency facilitation of the emergency.

80 "Jill Shoemate" (1091327488)

00:11:57.049 --> 00:12:08.729

See, transition calls, additional provider outreach, helping with plan amendments and submission of emergency requests and then any increased coordination with the planning team.

81 "Jill Shoemate" (1091327488)

00:12:09.809 --> 00:12:20.069

The responsibilities within the regional office, the sending regional office will still be responsible for reviewing and approving all the plans and budgets.

82 "Jill Shoemate" (1091327488) 00:12:20.069 --> 00:12:31.914

That we're updated to support the individual's move to a new home and the sending and receiving the client information centers are also known as in some regional office.

83 "Jill Shoemate" (1091327488)

00:12:31.914 --> 00:12:39.834

The medical records staff are responsible for supporting the transition. And they will support that by transferring the.

84 "Jill Shoemate" (1091327488)

00:12:40.069 --> 00:12:54.719

The file, they insure there's proper community proper communication occurs to all other regional office team members, and they also help with management of the individual's or episode of care and Seymour.

85 "Nicole Jones" (3603449088)

00:12:58.824 --> 00:13:13.824

nicole's going to talk about the rpc so their risk prevention consultant is also responsible supporting the team for those transitions that are deemed in emergency and again support looks like consulting on provider capacity to support the individual's

86 "Nicole Jones" (3603449088)

00:13:13.824 --> 00:13:18.354

behavioral needs, offering those tier 2 resources to those temporary.

87 "Nicole Jones" (3603449088) 00:13:18.944 --> 00:13:33.074

Providers like hospitals, sales, they also will be coaching the newly selected residential provider to implement appropriate supports to help that individual be successful appropriate supports,

88 "Nicole Jones" (3603449088)

00:13:33.074 --> 00:13:38.294

includes safety crisis plans, behavior, support plans, establishing behavioral.

89 "Nicole Jones" (3603449088)

00:13:38.379 --> 00:13:45.509

Medical or psychiatric providers as appropriate and staff training on recommended interventions to increase provider capacity.

90 "Nicole Jones" (3603449088)

00:13:46.014 --> 00:13:53.214

They will also continue to serve as a liaison between tier 1 tier 3, behavioral health and any other state and local resources as appropriate.

91 "Nicole Jones" (3603449088)

00:13:54.324 --> 00:14:01.374

They're responsible for connecting teams with those resources, but they're not responsible for developing or implementing individualized supports.

92 "Nicole Jones" (3603449088) 00:14:04.679 --> 00:14:08.399

So, let's get into the procedure for transition planning.

93 "Nicole Jones" (3603449088) 00:14:11.309 --> 00:14:22.854

So once a providers identify the sending will notify via email the transfer and transition contact designation, which includes the sending and receiving regional office contacts,

94 "Nicole Jones" (3603449088)

00:14:23.154 --> 00:14:31.224

the transition transfer contact designee at the receiving or regional office the transition inbox.

95 "Nicole Jones" (3603449088) 00:14:31.409 --> 00:14:46.289

And all this can be identified on all these email contacts can be found on the transfer contact brochure and the notification should include an electronic copy of the ISP DSP if applicable and a demographic page.

96 "Nicole Jones" (3603449088) 00:14:49.949 --> 00:15:04.794

From there, the receiving will notify the regional office nurse of the incoming residential move, if moving into a host home service site, or a group home, the sending will also notify the business office lead of the outgoing residential move.

97 "Nicole Jones" (3603449088) 00:15:04.794 --> 00:15:09.504

So, they can end the standard means testing questionnaire. Um.

98 "Nicole Jones" (3603449088) 00:15:09.949 --> 00:15:15.629

And the receiving will open a 2nd episode of care to support the individual's transition.

99 "Nicole Jones" (3603449088) 00:15:15.629 --> 00:15:27.419

If the individuals also been determined in need of an emergency transition, the RBC will be responsible for providing additional support to the planning team. And that will again be.

100 "Nicole Jones" (3603449088) 00:15:27.419 --> 00:15:40.104

Talking about provider capacity to support the individual, helping them develop appropriate supports for the identified residential provider and then connecting with any additional resources from tier 1 tier 3,

00:15:40.104 --> 00:15:43.524 behavioral resources or local and state resources as appropriate.

102 "Nicole Jones" (3603449088) 00:15:47.999 --> 00:16:02.369

If the individuals moving into residential services for the very 1st time, an initial health risk screen, and any identified health support plans shall be completed as part of the ISP amendment process for initiating residential services.

103 "Nicole Jones" (3603449088) 00:16:02.369 --> 00:16:11.849

The designated residential, RN hearse rater will complete the screen and also create any health risks support plans that might be needed.

104 "Nicole Jones" (3603449088) 00:16:11.849 --> 00:16:26.459

The health risk screen is also to be updated at least annually as a component of the ISP review process the process also requires that hers to be updated through the ISP year when changes in status are identified that, any change of the rating item scores of the Hearst.

105 "Nicole Jones" (3603449088) 00:16:27.719 --> 00:16:31.374

If the individual is moving to a new provider directly from a hospital,

106 "Nicole Jones" (3603449088) 00:16:31.644 --> 00:16:42.864

the sending will contact the hospital as soon as possible after admission to request participation and discharge planning and ensure that the receiving provider has been provided all written medication orders as well as training.

107 "Nicole Jones" (3603449088) 00:16:42.864 --> 00:16:47.604

And instruction regarding care procedures, techniques, use and monitoring of equipment.

108 "Nicole Jones" (3603449088) 00:16:47.719 --> 00:16:49.319 Any other elements of care.

109 "Nicole Jones" (3603449088) 00:16:53.669 --> 00:17:01.889

Now, we get to the initial transition meeting the sending will schedule the initial transition meeting. It can be in person virtually or over the phone.

110 "Nicole Jones" (3603449088) 00:17:01.889 --> 00:17:07.439

They should try to hold the initial transition meeting at least 2 weeks before the anticipated move date.

00:17:07.974 --> 00:17:20.454

The transition meeting will include the individual, the Guardian, the receiving support coordinator, support coordinator, supervisor, current provider, if applicable the new provider, and the sending,

112 "Nicole Jones" (3603449088)

00:17:20.454 --> 00:17:27.324

and receiving nurses should also be included in the call when the person centered planning and needs assessment. Like, the Hearst indicate the need for a health.

113 "Nicole Jones" (3603449088) 00:17:27.439 --> 00:17:28.769 Support plan.

114 "Nicole Jones" (3603449088) 00:17:29.604 --> 00:17:43.374

If the individual has been determined in need of an emergency transition, the sending se, supervisor or supervisor designee should also offer additional technical assistance to the sending se during the transition planning phase, just to make sure all necessary.

115 "Nicole Jones" (3603449088) 00:17:43.374 --> 00:17:45.054 Components of the transition are met.

116 "Nicole Jones" (3603449088) 00:17:49.224 --> 00:18:01.104

During the call, the will complete the checklist, like always complete sections a B and C. they will also set up the post move call to occur within 15 to 30 days after the moving date.

117 "Nicole Jones" (3603449088) 00:18:01.499 --> 00:18:08.339

And they will send that checklist out to the planning team within 10 days of that transition meeting.

118 "Nicole Jones" (3603449088) 00:18:08.339 --> 00:18:13.829 Hello.

119 "Nicole Jones" (3603449088) 00:18:13.854 --> 00:18:27.234

Afterwards, uh, the sending will arrange for the individual to complete a site visit at their new home. If in person site visit is not in the individual's best interest. They can use pictures videos or other methods to help, introduce the individual to their new home.

120 "Nicole Jones" (3603449088) 00:18:27.894 --> 00:18:31.464

The sending will also document the plan for the move and the ISP amendment.

00:18:31.799 --> 00:18:43.499

As a note, if during the transition process, the individual's annual ISP becomes due within 90 days of the move date the sending responsible for renewing the ISP.

122 "Nicole Jones" (3603449088)

00:18:44.064 --> 00:18:51.834

The sending will also have the individual guardian sign, all necessary documents, therapy, amendments, Medicaid, waivers, provider, services,

123 "Nicole Jones" (3603449088)

00:18:51.834 --> 00:19:00.144

choice statement and they will submit the ISP ISP amendment and budget through the sending regional office utilization review process.

124 "Jill Shoemate" (1091327488)

00:19:05.189 --> 00:19:16.049

All right, we've gone over the planning, the transition, and now it's time for the actual move so we're going to go over procedure 9.4 D, move coordination.

125 "Jill Shoemate" (1091327488)

00:19:17.034 --> 00:19:23.364

So, the primary responsibility for the actual move is the sending support coordinator.

126 "Jill Shoemate" (1091327488)

00:19:24.024 --> 00:19:33.804

Most of this, you're going through planning during the initial transition meeting discussing with the sending and receiver receiving providers and coordinating.

127 "Jill Shoemate" (1091327488)

00:19:34.469 --> 00:19:48.984

The move, so, you know, all the needs are being met of the person. So a lot of the support coordinators role during the move is just reminders and ensuring all of the documentation and supports are in place for the day of the booth.

128 "Jill Shoemate" (1091327488)

00:19:49.584 --> 00:19:53.274

Um, so Nicole is gonna go over all of the.

129 "Nicole Jones" (3603449088)

00:19:53.639 --> 00:20:00.269

Procedures for this. Yep. So now we're gonna talk about the procedures for move coordination.

130 "Nicole Jones" (3603449088)

00:20:01.289 --> 00:20:10.439

So the sending SC, and regional office will maintain the responsibility for the individual and support coordination throughout the duration of the transition.

131 "Nicole Jones" (3603449088)

00:20:10.439 --> 00:20:20.309

For the 1st, 30 days after the move, the receiving provider will build the sending regional office for proof services until the effective date of transfer.

132 "Nicole Jones" (3603449088)

00:20:20.309 --> 00:20:34.049

For the 1st, 30 days after the move event reports will be sent from the provider to the receiving regional office and support coordinator. Will There'll be entered into Seymour? The receiving regional office will send a copy of the event report form to the sending.

133 "Nicole Jones" (3603449088)

00:20:35.909 --> 00:20:49.314

Sending will make sure the following items are provided to the receiving provider at least 1, week before the move end date. And that includes the current ISP, including any addendums or budget funding authorizations, safety crisis plans.

134 "Nicole Jones" (3603449088)

00:20:49.314 --> 00:20:55.284

If applicable behavior support plans, if applicable current physician orders is the day of the transition.

135 "Nicole Jones" (3603449088)

00:20:55.589 --> 00:21:01.409

Current specialized medical information and information regarding diet and allergies.

136 "Nicole Jones" (3603449088)

00:21:03.864 --> 00:21:17.994

Sending will also ensure that no, later than the day of the move, the following was received by the receiving provider. That's a minimum of 7 day supply of current medications. Current physical vision and dental exams.

137 "Nicole Jones" (3603449088)

00:21:18.474 --> 00:21:27.114

Medicaid Medicare and social security cards, current immunization records, adaptive equipment, clothing, personal care items,

138 "Nicole Jones" (3603449088)

00:21:27.114 --> 00:21:38.154

the personal property inventory and documentation of guardianship and pee any personal spending money that was assigned to the individual will move with the individual any personal spending.

139 "Nicole Jones" (3603449088)

00:21:38.239 --> 00:21:45.299

And he's still the provider's account will be returned to the regional office, whereas otherwise directed by the regional office within 30 days.

00:21:48.689 --> 00:22:01.529

The sending, I see will then update Seymour with the individuals, new demographic information. They are also responsible to remind the sending and receiving providers to review and sign off on that personal inventory form.

141 "Nicole Jones" (3603449088)

00:22:01.529 --> 00:22:13.134

If the home is a new individualized supported living or service site and repairs or changes were necessary, based on the initial environmental site review form the sending,

142 "Nicole Jones" (3603449088)

00:22:13.464 --> 00:22:21.504

it was responsible for ensuring that the new home passed inspection prior to the move. If repairs or changes were needed. And have yet to.

143 "Nicole Jones" (3603449088)

00:22:21.529 --> 00:22:26.009

To occur a new move day, has to be chosen post repairs and modification.

144 "Jill Shoemate" (1091327488)

00:22:31.109 --> 00:22:37.919

Okay, so they have moved now it's time for procedure. $9.4\ E$ post move, follow up.

145 "Jill Shoemate" (1091327488)

00:22:40.319 --> 00:22:46.829

Again, the majority of this transition responsibility is the sending SC, they.

146 "Jill Shoemate" (1091327488)

00:22:46.829 --> 00:22:52.224

Would have already scheduled the post moved meeting typically during the initial transition meeting,

147 "Jill Shoemate" (1091327488)

00:22:52.554 --> 00:23:05.994

and they are just meeting to discuss that all supports are in place the move was successful and ensuring that all final components of the transition are completed and ready for the transfer to the receiving support coordinator.

148 "Nicole Jones" (3603449088)

00:23:09.419 --> 00:23:13.139

Right, and let's talk about the procedures for the post move, follow up.

149 "Nicole Jones" (3603449088)

00:23:15.054 --> 00:23:22.944

So the will facilitate that post meeting within 15 to 30 days after the move. And it's usually set within that.

150 "Nicole Jones" (3603449088)

00:23:22.944 --> 00:23:31.884

1st, initial transition meeting is when we schedule it, it will include the sending SC, the individual, the Guardian, the receiving SC and the new provider.

151 "Nicole Jones" (3603449088)

00:23:32.664 --> 00:23:42.534

The sending will verify on call that all pieces of the transition have been completed by reviewing those sections. Acc of the community living move checklist.

152 "Nicole Jones" (3603449088)

00:23:43.254 --> 00:23:49.974

The sending will also complete the final components of the transition as outlined in section D of the checklist.

153 "Nicole Jones" (3603449088)

00:23:50.219 --> 00:24:01.679

If any changes are needed or new outcomes, and action steps are developed during the post move meeting the sending IC will provide an up to date ISP amendment to the receiving SC upon transfer.

154 "Nicole Jones" (3603449088)

00:24:02.214 --> 00:24:16.434

A transfer date must be determined at the post move meeting the transfer must be completed within 30 days of the move. If additional service requests are needed, the transfer still must occur and the new receiving will complete the request for new services through you are.

155 "Nicole Jones" (3603449088)

00:24:21.024 --> 00:24:35.214

The sending will then send the completed checklist to the planning team place 1 in the consumer file, and also email the transition inbox. The admin assistant for our risk prevention team will then review that checklist for completion document.

156 "Nicole Jones" (3603449088)

00:24:35.214 --> 00:24:38.184

It's completion and remove the individual from the consumer.

157 "Nicole Jones" (3603449088)

00:24:38.299 --> 00:24:47.309

Database the sending will then start the administrative file transfer process by following procedure 9 file transfer. If applicable.

158 "Jill Shoemate" (1091327488)

00:24:49.859 --> 00:24:54.419

Procedure 9 point for f, the administrative transfer.

159 "Jill Shoemate" (1091327488)

00:24:56.579 --> 00:25:06.419

Transition responsibilities the sending SC is responsible for completing the transfer form, which will then trigger the file transfer process.

160 "Jill Shoemate" (1091327488)

00:25:06.419 --> 00:25:17.094

Um, and then the sending and receiving that client information center, or medical records, staff are responsible for tracking all file transfer request.

161 "Jill Shoemate" (1091327488)

00:25:17.334 --> 00:25:24.324

They will start and end the episode of care or the, and then they help finalize the file transfer process.

162 "Nicole Jones" (3603449088)

00:25:28.139 --> 00:25:32.219

Let's talk about the procedures for a transfer.

163 "Nicole Jones" (3603449088)

00:25:33.299 --> 00:25:44.969

So, once a transfer acceptance States has been determined in that post move meeting the sending essay will complete the transfer form and verify that all items on the file audit. Checklists are contained within the file.

164 "Nicole Jones" (3603449088)

00:25:44.969 --> 00:25:59.309

The Cindy will then send the transfer packet, which is the transfer form, the consumer profile housemate survey, current ISP, and any addendums to the sending and receiving context as outlined in the transition and transfer contacts brochure.

165 "Nicole Jones" (3603449088)

00:25:59.309 --> 00:26:04.709

The sending will notify the sending business office of the file transfer.

166 "Nicole Jones" (3603449088)

00:26:04.709 --> 00:26:16.109

Within 3 days of receiving that transfer packet, the receiving support coordinator supervisor will confirm receipt of the transfer packet, provide an effective date of transfer and name the assigned SC.

167 "Nicole Jones" (3603449088)

00:26:16.109 --> 00:26:25.709

From there, the sending will update all information and see more and in authorizations or 1 day prior to the date of transfer.

168 "Nicole Jones" (3603449088)

00:26:25.709 --> 00:26:35.909

The sending will end the episode of care 1 day prior to the data transfer the receiving will open the episode of care. If not already open.

169 "Nicole Jones" (3603449088)

00:26:36.414 --> 00:26:51.144

And the receiving will enter in authorizations the files shall be transferred by the sending regional office, or sending TCM entity within 5 business days of the effective transfer date. And the transfer

documents should include all documents is outlined in directive 1.060 appendix a.

170 "Nicole Jones" (3603449088) 00:26:51.144 --> 00:26:52.854 six zero appendix a

171 "Nicole Jones" (3603449088) 00:26:56.634 --> 00:27:10.914

So, we'll have opportunity to talk about any questions if you have today, but if you need to, you can also send questions to the tier 2. I dot Gov email address with the subject line transition procedure question.

172 "Nicole Jones" (3603449088)
00:27:13.739 --> 00:27:16.949
And finally, just to give a little bit of a timeline.

173 "Nicole Jones" (3603449088) 00:27:16.949 --> 00:27:31.859

But we had the policy offer comments, and then we are having the 3 webinars this month, have kind of discuss the procedure itself. And they are live now on the governance webpage that we put in the chat.

174 "Nicole Jones" (3603449088) 00:27:32.424 --> 00:27:37.104

We also have an opportunity to come talk and ask questions at the tier 2, coffee and chat on.

175 "Nicole Jones" (3603449088) 00:27:37.104 --> 00:27:50.904

May 9th, the procedures are intending to go live, may 15th and then we'll also provide new hire training for supervisors or as an ongoing basis to help keep. help keep

176 "Nicole Jones" (3603449088) 00:27:51.899 --> 00:27:56.189

People current on the transition process as part of that um.

177 "Nicole Jones" (3603449088) 00:27:56.189 --> 00:28:02.039

Training, so that's it. We can move to questions from here.

178 "Nicole Jones" (3603449088) 00:28:03.089 --> 00:28:07.109

Let me go ahead and scroll up very top of chat.

179 "Nicole Jones" (3603449088) 00:28:13.529 --> 00:28:25.139

So, Ruth asks, will the responsible to complete the health risk screening or support plan screening process for the individual.

180 "Nicole Jones" (3603449088) 00:28:25.139 --> 00:28:31.769

Requesting residential services, um, I'm going to put a link to the Hearst process.

181 "Nicole Jones" (3603449088)

00:28:31.769 --> 00:28:41.909

In the chat box, but it's my understanding that the residential our end does the tool initiates the tool and comes up with the support plan.

182 "Nicole Jones" (3603449088)

00:28:41.909 --> 00:28:50.219

But that processes outlined very well within this document. So feel free to to take a look.

183 "Nicole Jones" (3603449088)

00:28:55.559 --> 00:29:02.609

Diana Willard asked, how do you know that the person can understand what is going on?

184 "Nicole Jones" (3603449088)

00:29:02.609 --> 00:29:06.179

Without another person with ID or and we're helping.

185 "Nicole Jones" (3603449088)

00:29:06.179 --> 00:29:10.469

Dana, do you mind, um, expanding upon that question?

186 "Nicole Jones" (3603449088)

00:29:18.899 --> 00:29:32.249

While we wait on Diana to, um.

187 "Nicole Jones" (3603449088)

00:29:33.084 --> 00:29:47.334

Expand on that, I'll move to David. David asks what is the sending? What if the sending provider does not provide all the necessary items or documentation for the move what course of action can we take if they say they're going to provide but fail to do? So.

188 "Nicole Jones" (3603449088)

00:29:49.109 --> 00:29:55.649

So, I would say, you know, obviously there's.

189 "Nicole Jones" (3603449088)

00:29:55.794 --> 00:30:08.784

Reaching out and asking for them, if that if we are trying to get those things and can't I, maybe would include their PR, and just say, hey, you know, we're trying to make this transition happen and we're struggling to get the necessary documents we need to make sure,

190 "Nicole Jones" (3603449088)

00:30:08.784 --> 00:30:13.734

this person has everything they have in place and ask for PRs help to maybe facilitate that.

00:30:17.009 --> 00:30:31.169

Diana asked what about assistive tech if the person needs it? Yes. By all means if that is an identified support and a need for the person that should be covering the transition in the checklist there's.

192 "Nicole Jones" (3603449088)

00:30:31.169 --> 00:30:38.789

An actual item where it talks about assistive and remote supports so yes, that should be part of the planning process.

193 "Nicole Jones" (3603449088)

00:30:41.999 --> 00:30:51.809

Matt haufe asked, how is he supposed to ensure that medications and medical exams are given to the provider? We have no control over this.

194 "Nicole Jones" (3603449088)

00:30:51.809 --> 00:30:59.819

So, support coordinators during that initial transition meeting should be talking with the current provider or.

195 "Nicole Jones" (3603449088)

00:31:00.414 --> 00:31:13.164

Current Guardian, whoever is, you know, right now supporting the individual, and making sure that there's a plan in place that the current medications have at least a 7 day supply and are going to be ready for the day to the move.

196 "Nicole Jones" (3603449088)

00:31:13.554 --> 00:31:17.724

And then same with getting those records, the.

197 "Nicole Jones" (3603449088)

00:31:18.089 --> 00:31:29.339

The current provider should have that information and so it's just planning in that initial transition meeting to make sure that that all happens prior to the date to the move.

198 "Nicole Jones" (3603449088)

00:31:31.919 --> 00:31:41.279

She asked is sending responsible for the Hearst. I believe that's what I've heard. Her implements me. 1st.

199 "Nicole Jones" (3603449088)

00:31:44.339 --> 00:31:49.949

Implements May 1st, we have a transition scheduled for May. 1st, is an SD is still working on her training.

200 "Nicole Jones" (3603449088)

00:31:49.949 --> 00:31:53.009

What is timeline to complete her son that situation.

201 "Nicole Jones" (3603449088)

00:31:54.654 --> 00:32:08.064

So, again, I will have you reference that that process I put in the chat box, the hers process, but the residential are in that's going to be overseeing the individual should be the 1 to initiate that 1st, 202 "Nicole Jones" (3603449088) 00:32:08.874 --> 00:32:10.944 support coordinators roles to review. 203 "Nicole Jones" (3603449088) 00:32:11.219 --> 00:32:18.359 The support plan that is developed afterwards and it's, it's detailed in the roles as well. 204 "diana Willard" (1714641152) 00:32:19.409 --> 00:32:24.239 Hello, this is Diana. I'm a so fabulous. 205 "diana Willard" (1714641152) 00:32:24.239 --> 00:32:34.019 Okay, well, I didn't see any any this is that if the person that is transit. 206 "diana Willard" (1714641152) 00:32:34.019 --> 00:32:39.779 Transitioning out, they need to be able to understand. 207 "diana Willard" (1714641152) 00:32:39.779 --> 00:32:44.369 All the wonderful things that you're putting in place. 208 "diana Willard" (1714641152) 00:32:44.369 --> 00:32:52.049 That is happening. What do you have that I not to? You. 209 "diana Willard" (1714641152) 00:32:52.049 --> 00:32:56.639 Is someone in the consumer. 210 "diana Willard" (1714641152) 00:32:56.639 --> 00:33:05.279 Where does go on? Yes, so we do have some easy readers. 211 "Nicole Jones" (3603449088) 00:33:05.279 --> 00:33:13.979 That the support team can use to help, make sure the end person understands. I'm going to put that link in the chat box for you Diana. 212 "Nicole Jones" (3603449088) 00:33:13.979 --> 00:33:19.439

But we have a couple of easy readers about housemaids and choosing a

home.

213 "Nicole Jones" (3603449088) 00:33:19.914 --> 00:33:34.884

That we've worked with to get put out there so that is definitely a support and service that support teams can use to make sure that they're individuals are able to understand kind of the process and what's going to be happening and

214 "Nicole Jones" (3603449088) 00:33:34.884 --> 00:33:39.234

what their rights are regarding the move so those are some resources that might be.

215 "Nicole Jones" (3603449088) 00:33:39.439 --> 00:33:40.019 Well.

216 "diana Willard" (1714641152) 00:33:40.019 --> 00:33:44.159 Especially if they've gone through court.

217 "Nicole Jones" (3603449088) 00:33:48.389 --> 00:33:55.169

Yeah, so I put the link to the self advocacy page where they're hosted.

218 "Nicole Jones" (3603449088) 00:33:55.169 --> 00:33:59.279

And the 2nd tab down is the easy readers that we have available.

219 "Nicole Jones" (3603449088) 00:33:59.279 --> 00:34:06.149

And the 1st, 2 are regarded residential transitions in those moves.

220 "Nicole Jones" (3603449088) 00:34:09.959 --> 00:34:14.909

All right, I'm gonna scroll back up and chat and is try to find my place.

221 "Nicole Jones" (3603449088) 00:34:16.619 --> 00:34:21.089 Eric, um.

222 "Nicole Jones" (3603449088) 00:34:21.804 --> 00:34:34.764

For individuals moving from a natural home to residential services and begin with a default Moss 1, who's responsible for requesting scheduling a moss after the transition and what is the timeline for? Having the MOS completed.

223 "Nicole Jones" (3603449088) 00:34:36.569 --> 00:34:39.839 So, I think right now.

224 "Nicole Jones" (3603449088)

00:34:39.839 --> 00:34:43.319

Timelines vary for the March just because.

00:34:43.319 --> 00:34:55.139

Everyone's switching over to that so I'll have to check back with you on the timeline. Um, but I believe the residential provider would be the 1 to request that a mosque would be completed for the individual.

226 "Nicole Jones" (3603449088)

00:34:57.449 --> 00:35:02.099

Jill, do you have any anything else to add to that?

227 "Jill Shoemate" (1091327488)

00:35:03.719 --> 00:35:08.759

I do not, we'll have to check back on that individual situation because.

228 "Jill Shoemate" (1091327488)

00:35:08.759 --> 00:35:14.309

I am not sure what Moss 1 is referring to if that's the score.

229 "Jill Shoemate" (1091327488)

00:35:14.309 --> 00:35:23.429

Then I would agree with you Nicole, it would be that residential provider that would request an additional moss to possibly change that score.

230 "Nicole Jones" (3603449088)

00:35:29.309 --> 00:35:32.759

Lisa.

231 "Nicole Jones" (3603449088)

00:35:32.759 --> 00:35:35.879

Well, this PowerPoint be available for me to print.

232 "Nicole Jones" (3603449088)

00:35:35.879 --> 00:35:41.519

Um, yes, cat posted in the, um.

233 "Nicole Jones" (3603449088)

00:35:41.519 --> 00:35:51.449

Dropbox where everything will be located, it'll be on the previous webinar page with the PowerPoint transcripts. The recording all of that will be available.

234 "Nicole Jones" (3603449088)

00:35:53.964 --> 00:36:02.214

Stephanie ask please repeat what stands for and that's the client information centers. They're also known as our medical records staff.

235 "Nicole Jones" (3603449088)

00:36:02.484 --> 00:36:13.014

They're the individuals responsible for those transfer files and opening the, and making notification to regional office members. The R n's and.

236 "Nicole Jones" (3603449088)

00:36:13.039 --> 00:36:15.539

Business office during a transition.

237 "Nicole Jones" (3603449088) 00:36:17.759 --> 00:36:24.299 Scrolling down.

238 "Nicole Jones" (3603449088) 00:36:24.299 --> 00:36:35.039

Are there any new or updated? Transition checklist transition plans housemate compatibility tools. Templates. Yeah, so we are currently updating.

239 "Nicole Jones" (3603449088) 00:36:35.039 --> 00:36:43.289

The transition website so, let me get that link for you. I'll put that in here. Um.

240 "Nicole Jones" (3603449088) 00:36:43.289 --> 00:36:57.624

We plan on probably sending a blast out once we have those updates in there, but it, we're going to update to reflect the new procedures and also reflect the fact that the 1st is going live. May 1st, that the boss is also in play.

241 "Nicole Jones" (3603449088) 00:36:57.624 --> 00:37:03.234

So, there's gonna be some updates and we'll send out a blast, but always check the transition website.

242 "Nicole Jones" (3603449088) 00:37:03.289 --> 00:37:07.169

Cause That'll be where the most up to date, um, forms live.

243 "Nicole Jones" (3603449088) 00:37:07.169 --> 00:37:17.489

Currently is a transition plan and checklist required.

244 "Nicole Jones" (3603449088)

00:37:18.414 --> 00:37:27.204

So, yes, you should you should definitely use that transition checklist. That is a required element of guideline 67 where we do our monitoring for transitions.

245 "Nicole Jones" (3603449088) 00:37:27.204 --> 00:37:37.194

It's 1 of the 6 benchmarks for a transition and really it's just a good way to keep everyone on the same page. And to make sure that we. we

246 "Nicole Jones" (3603449088) 00:37:37.489 --> 00:37:46.304

Cross our t's we dot our i's and nothing got forgotten about during that transition process because a move touches so many things.

247 "Nicole Jones" (3603449088) 00:37:46.694 --> 00:37:53.624

And so it really keeps everyone organized and make sure that we are really prepared and making sure nothing gets dropped for the individual.

248 "Nicole Jones" (3603449088) 00:37:58.379 --> 00:38:01.949 David, I think this.

249 "Nicole Jones" (3603449088) 00:38:02.844 --> 00:38:17.844

It goes back to your previous question of your concern is that it leaves us responsible with no control over. The outcome is usually the move is completed on a specific day and I'm assuming that goes back to your original comment about not getting those needed documents and things from the sending provider.

250 "Nicole Jones" (3603449088) 00:38:18.150 --> 00:38:22.170 And again, I think we just document that we are.

251 "Nicole Jones" (3603449088) 00:38:22.170 --> 00:38:31.350

Trying to get those things I think, including PR can be helpful if we're really struggling to get those done. Um.

252 "Nicole Jones" (3603449088) 00:38:31.350 --> 00:38:44.430

And really just documenting that attempts are being made to make sure that those things happen. I would say it's typically not the norm that we don't get those things ahead of time in my experience.

253 "Nicole Jones" (3603449088) 00:38:44.430 --> 00:38:48.300 Okay.

254 "Nicole Jones" (3603449088) 00:38:55.110 --> 00:39:09.325

So, Erica Evans asked his scenario person moves to an, at the post move meeting it's determined that the staffing needs to change and the PowerPoint. I think it stated that the receiving would need to do this.

255 "Nicole Jones" (3603449088) 00:39:09.325 --> 00:39:15.025 Is that right? So, yes, if any new services.

256 "Nicole Jones" (3603449088) 00:39:15.135 --> 00:39:29.955

requests are identified at the post move meeting then that would not delay transfer and the receiving sc would need to do that now if this is something that was identified prior to the post meeting it just

257 "Nicole Jones" (3603449088) 00:39:29.955 --> 00:39:35.085

wasn't done the sending se is still responsible to get that done jill is there any

258 "Nicole Jones" (3603449088) 00:39:35.110 --> 00:39:36.930 Anything else you would like to add to that.

259 "Jill Shoemate" (1091327488) 00:39:38.520 --> 00:39:42.570

No, I think you answered it.

260 "Nicole Jones" (3603449088) 00:39:43.740 --> 00:39:55.560

Mary asks what is the approximate of time and rssi should expect to hear back from the transition email.

261 "Nicole Jones" (3603449088) 00:39:55.560 --> 00:40:09.210

Well, Mary, I think we talked a little bit about this at the last webinar, but it kind of depends on the amount of referrals that we have coming in. So.

262 "Nicole Jones" (3603449088) 00:40:09.210 --> 00:40:15.690

Right now, as a referral comes in, we prioritize those that are considered emergencies.

263 "Nicole Jones" (3603449088) 00:40:15.985 --> 00:40:30.055

So, those people that are in jail, hospitals, who are 30 day notices things like that, those are prioritize 1st, over above other referrals and they're prioritizing the order in which they came in from there.

264 "Nicole Jones" (3603449088) 00:40:30.085 --> 00:40:35.605

All other referrals are then prioritize in the order in which they came in and and so.

265 "Nicole Jones" (3603449088) 00:40:35.985 --> 00:40:50.985

In the warmer months, we tend to see a lot more requests for moves and placing people on the which means we have a huge influx of referrals that come in. Um, so we traditionally give our team about 14 days for, um.

266 "Nicole Jones" (3603449088) 00:40:51.925 --> 00:41:00.865

The referral coming in for us to be able to get through. Once we have a chance to look at it. You'll hear the same day whether or not it's a complete referral and incomplete referral.

267 "Nicole Jones" (3603449088) 00:41:01.495 --> 00:41:11.365

We typically assign it to the the same day, but there's just such a large influx that we give ourselves about 14 days. We're typically well below that, especially.

```
268 "Nicole Jones" (3603449088)
00:41:11.390 --> 00:41:12.540
Um.
269 "Nicole Jones" (3603449088)
00:41:12.540 --> 00:41:21.570
Well, well below that within the emergency transitions or 30 day notices,
but for your regular transition, we give ourselves about 14 days.
270 "Nicole Jones" (3603449088)
00:41:24.930 --> 00:41:28.800
Eric had asked if the rate is higher, we'll let retro back.
271 "Jill Shoemate" (1091327488)
00:41:31.710 --> 00:41:37.525
Um, so I'm seeing a lot of questions about the mass. So, let me go back.
272 "Jill Shoemate" (1091327488)
00:41:37.735 --> 00:41:47.215
So, what I was referring to was the mass is typically completed when you
request a waiver, because you have to have the, the.
273 "Jill Shoemate" (1091327488)
00:41:48.660 --> 00:41:56.130
And labor eligibility determined, I believe there is an appeal process if
the.
274 "Jill Shoemate" (1091327488)
00:41:56.130 --> 00:42:05.965
Provider doesn't agree with the score is what I was referring to, so I
see some comments in the chat that the SCS have to schedule it. That's
correct.
275 "Jill Shoemate" (1091327488)
00:42:05.995 --> 00:42:13.225
They have the access to, um, but let's let's go let us go back and look
at the.
276 "Jill Shoemate" (1091327488)
00:42:13.560 --> 00:42:18.600
Clarification on the scoring as it's tied to the rate.
277 "Nicole Jones" (3603449088)
00:42:20.820 --> 00:42:24.000
Thanks, Joe.
278 "Nicole Jones" (3603449088)
00:42:24.000 --> 00:42:27.720
Um.
279 "Nicole Jones" (3603449088)
00:42:33.300 --> 00:42:45.570
Okay, Ruth are required before your requests can be submitted for
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comprehensive waivers and or residential services.

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280 "Nicole Jones" (3603449088)
00:42:47.190 --> 00:42:53.130
I'm not as familiar Ruth, I'll have to get back with you in the Q and a
document for that.
281 "Nicole Jones" (3603449088)
00:42:54.930 --> 00:42:59.970
Unless Joe, you have any idea.
282 "Jill Shoemate" (1091327488)
00:43:03.690 --> 00:43:13.500
Um, the host is not required before a, you are request because it's a
waiver requirement. So it's only required if someone is currently.
283 "Jill Shoemate" (1091327488)
00:43:13.500 --> 00:43:21.690
Is currently has a waiver slot, so it's not a requirement for a URL
request for a waiver.
284 "Nicole Jones" (3603449088)
00:43:34.140 --> 00:43:46.440
How many people are on the overall and how many are in emergency
situations such as stuck in a hospital without a provider David I'll have
to get back to you with the data. We'll do that in a Q and a.
285 "Nicole Jones" (3603449088)
00:43:46.440 --> 00:43:51.360
Um, session on how many are on the currently.
286 "Nicole Jones" (3603449088)
00:43:51.360 --> 00:43:57.270
And how many in a hospital.
287 "Nicole Jones" (3603449088)
00:43:57.270 --> 00:44:02.700
Right.
288 "Nicole Jones" (3603449088)
00:44:02.700 --> 00:44:06.990
I don't see any other questions in the chat. Does anybody else have any.
289 "Nicole Jones" (3603449088)
00:44:06.990 --> 00:44:15.540
Oh, I'm just kidding.
290 "Nicole Jones" (3603449088)
00:44:15.540 --> 00:44:24.660
Diana, um, so you asked if you're on the partnership for hope, will this
work so currently a residential transitions are for those who have
comprehensive waivers.
291 "Nicole Jones" (3603449088)
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00:44:24.660 --> 00:44:28.380

Been approved for a comprehensive labor.

292 "Nicole Jones" (3603449088) 00:44:28.380 --> 00:44:32.100 Okay.

293 "Nicole Jones" (3603449088) 00:44:35.370 --> 00:44:47.370

All right, I don't see any additional questions. I'll give people a chance to type any in that. They may have.

294 "Nicole Jones" (3603449088) 00:44:48.660 --> 00:44:55.920

We have 1 more webinar scheduled for April 20th.

295 "Nicole Jones" (3603449088) 00:44:55.920 --> 00:45:00.720

After that we will likely compile the QA document and make sure it's posted.

296 "Nicole Jones" (3603449088) 00:45:00.720 --> 00:45:05.130

To the previous webinar page, so that way everyone has a chance to look at that.

297 "Nicole Jones" (3603449088) 00:45:06.205 --> 00:45:19.945

But if there's no other questions, I'm not going to hold anyone hostage. Thank you for joining us on a Monday and asking your questions. We appreciate it. We have another webinar on the twentieth and then we have the tier 2 coffee and chat on May 9th.

298 "Nicole Jones" (3603449088) 00:45:20.670 --> 00:45:34.980

Oh, 1 more question. This already has a waiver, but is requesting a comprehensive waiver. When is the hers to be completed? Can I wait until their ISP plan time? Or will it need to be done? Within 30 days the health inventory used to be.

299 "Nicole Jones" (3603449088) 00:45:37.710 --> 00:45:45.780

Okay, so oh, and it's a lot of them were coming in at 1. sorry. Um.

300 "Nicole Jones" (3603449088) 00:45:45.780 --> 00:45:53.580

So, for the tier 2, coffee and chat, I will get you the link Mary and Ruth give me a 2nd, I'll get right back to your question.

301 "Nicole Jones" (3603449088) 00:46:07.525 --> 00:46:20.485

Mary, you can go to this website, there's a button and so, uh, it has right here the button to join the tier 2, coffee and chat. It's the 2nd, Tuesday of every month. At 9.

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302 "Nicole Jones" (3603449088)
00:46:22.950 --> 00:46:26.760
You just click that button and it will take you and you'll be able to
join us.
303 "Nicole Jones" (3603449088)
00:46:29.040 --> 00:46:38.340
Lizzie, no, so Lizzy and getting to Kimberly here, it's guestions on
child's specific contracts.
304 "Nicole Jones" (3603449088)
00:46:38.340 --> 00:46:46.080
So, we would recommend that use the checklist because again, it keeps
things kind of organized. It's not required.
305 "Nicole Jones" (3603449088)
00:46:46.525 --> 00:46:52.255
And also, child specific contracts no longer are part of this transition
process.
306 "Nicole Jones" (3603449088)
00:46:52.975 --> 00:47:06.055
This is something that was decided back in January and John's division
has their own process for locating DD, residential providers. And so
they'll be going through their residential care.
307 "Nicole Jones" (3603449088)
00:47:06.080 --> 00:47:11.760
Screening team, and That'll be how they, they go through their process.
308 "Nicole Jones" (3603449088)
00:47:13.440 --> 00:47:18.360
Going back to Ruth's question, Jill. Do you have a good answer for her?
309 "Jill Shoemate" (1091327488)
00:47:21.870 --> 00:47:31.560
I am repeating now 3rd.
310 "Jill Shoemate" (1091327488)
00:47:31.560 \longrightarrow 00:47:36.570
We will have to take that back to the Hearst team.
311 "Jill Shoemate" (1091327488)
00:47:36.570 --> 00:47:44.190
I, I am not sure and I don't want to attempt to answer until you wrong.
312 "Jill Shoemate" (1091327488)
00:47:46.440 --> 00:47:50.220
We'll make sure that gets posted on our Q and a document.
313 "Nicole Jones" (3603449088)
00:47:51.660 --> 00:47:55.860
Um.
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314 "Nicole Jones" (3603449088) 00:47:55.860 --> 00:48:03.990 Transition meetings are recommended 2 weeks before the move date wondering when the funding requests to our packet will come. 315 "Nicole Jones" (3603449088) 00:48:03.990 --> 00:48:12.270 2, you are to be approved in time, so typically you are process is done. IJm. 316 "Nicole Jones" (3603449088) 00:48:12.270 --> 00:48:16.050 Ahead of time I know there's some variances in the state. 317 "Nicole Jones" (3603449088) 00:48:16.050 --> 00:48:19.350 Um, on when that you are. 318 "Nicole Jones" (3603449088) 00:48:19.350 --> 00:48:33.180 Process happens, but yes, we would recommend 2 weeks prior to the move date to make sure everything is good to go including any budget and authorizations. 319 "Nicole Jones" (3603449088) 00:48:38.425 --> 00:48:52.465 Mallory, we'll get back again again with information related to the hearse. 320 "Nicole Jones" (3603449088) 00:48:52.825 --> 00:48:54.445 We'll probably have to get back with you. 321 "Nicole Jones" (3603449088) 00:48:55.170 --> 00:48:59.130 Is your question about the Hearst or is that an answer? 322 "Nicole Jones" (3603449088) 00:49:09.895 --> 00:49:19.975 Lizzy regarding your questions, she asked can see the requests the children be placed on the CD. Are they totally responsible for finding placement and they are responsible for finding placement so they will no longer go on the. 323 "Nicole Jones" (3603449088) 00:49:27.030 --> 00:49:30.420 Stephanie. 324 "Nicole Jones" (3603449088) 00:49:30.420 --> 00:49:39.510 And, yes, Stephanie, your question, she said section be the checklist is number 18 going to be updated with the boss instead of them. A copy vinland? Yes, it will be.

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325 "Nicole Jones" (3603449088)
00:49:42.540 --> 00:49:47.040
Darlene? Yes, CD. I know we've been.
326 "Nicole Jones" (3603449088)
00:49:47.040 --> 00:49:55.620
Told to have the children's division case managers, reach out to their
residential care screening team or their.
327 "Nicole Jones" (3603449088)
00:50:01.410 --> 00:50:13.170
So, Darlene, we're actually waiting on removing the individuals on the
seat on the CD that are child specific right now.
328 "Nicole Jones" (3603449088)
00:50:13.170 --> 00:50:25.380
We're working up at a higher level to have between division and damage so
we're waiting. We're not removing any as of right now.
329 "Nicole Jones" (3603449088)
00:50:25.380 --> 00:50:30.450
But we're no longer adding anyone which has specific contracts.
330 "Jill Shoemate" (1091327488)
00:50:39.660 --> 00:50:47.910
Did you want me to go back to my 1st question or not? My 1st question the
mosque question because I did find.
331 "Jill Shoemate" (1091327488)
00:50:47.910 --> 00:50:54.810
That there is guideline 15 and I'm going to put this in the chat.
332 "Jill Shoemate" (1091327488)
00:50:54.810 --> 00:50:58.530
If there is a disagreement with the.
333 "Jill Shoemate" (1091327488)
00:50:58.530 --> 00:51:04.500
Score quideline 15 covers this process.
334 "Jill Shoemate" (1091327488)
00:51:06.120 --> 00:51:09.300
And I just put that link into the chat for, you.
335 "Nicole Jones" (3603449088)
00:51:20.880 --> 00:51:26.700
The other comments or questions.
336 "Nicole Jones" (3603449088)
00:51:30.780 --> 00:51:37.920
I don't think I missed anybody.
337 "Nicole Jones" (3603449088)
00:51:37.920 --> 00:51:41.640
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Hello.

338 "Nicole Jones" (3603449088) 00:51:41.640 --> 00:51:47.850

Right, well, I don't see anything else moving in the chat so.

339 "Nicole Jones" (3603449088)

00:51:47.850 --> 00:51:54.990

Um, again we have 1 more webinar on the twentieth. We'll review this procedure and offer ${\tt Q}$ and a time.

340 "Nicole Jones" (3603449088)

00:51:54.990 --> 00:52:02.940

And also can join us at the coffee and chat on May 9th at 9 o'clock. And you can do that to via our website.

341 "Nicole Jones" (3603449088)

00:52:02.940 --> 00:52:09.690

Other than that, thank you guys so much for joining us on a Monday and I hope you have a wonderful week.

342 "Nicole Jones" (3603449088) 00:52:09.690 --> 00:52:11.856

Hello.