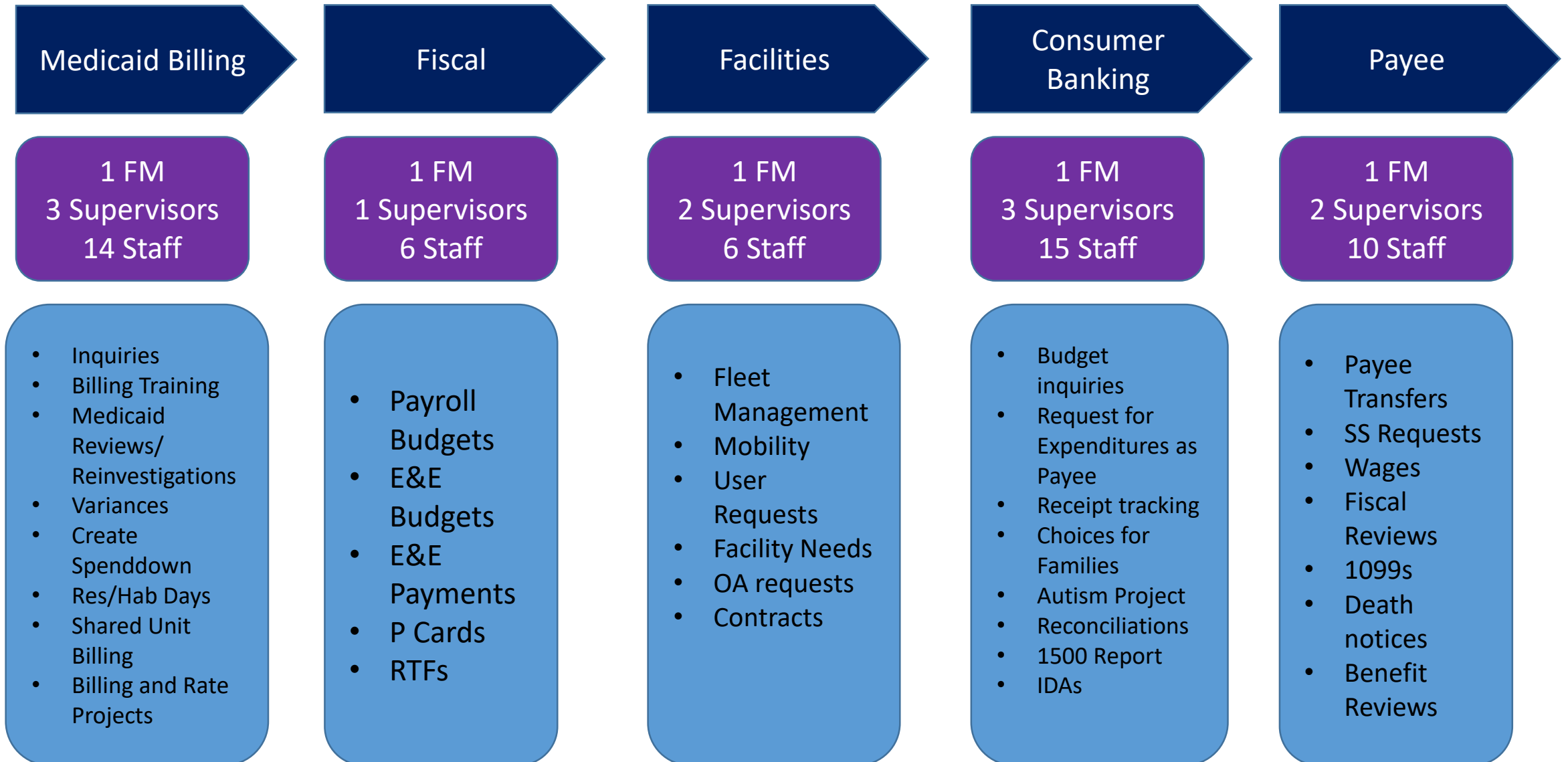


Organizational Efficiency
Plan for
Business Office

Meet the Fiscal Management Team

- Jaci Heitman-Statewide Business Office Lead-CO
 - (Housed in Kansas City Regional Office)
- Jill Fair-Fiscal Manager-CMRO
- Lelia Hughes-Fiscal Manager-KCRO
- Lindsey Curtit-Fiscal Manager-SLRO
- Dana Pennington-Fiscal Manager-PBSO
- Deborah Evans-Fiscal Manager-SRO

New Business Office Organizational Efficiency Structure



Medicaid Billing-June Deployment

1 FM-Lelia Hughes
3 Supervisors 14 Staff

- Billing Inquiries via 2 group mailboxes
 - East Team EastBillingTeam@dmh.mo.gov
 - St. Louis, Hannibal, Sikeston, Poplar Bluff
 - West Team WestBillingTeam@dmh.mo.gov
 - Kansas City, Albany, CMRO, Kirksville, Rolla, Springfield, Joplin
- Billing Training for new providers
- Youth Medicaid Eligibility monitoring
- Variances
- Void/Rebills
- Shared Unit Billing
- Billing and Rate Change Projects