

6/12/23

### Update on Missouri Adaptive Ability Scale (MAAS) Scheduling

The Division is aware of ongoing limitations related to assessment scheduling and is actively working to improve the process. A new scheduling method has been designed and internal testing began mid-May. The pilot phase will continue through the end of June to ensure all functionality performs as intended. The new assessment scheduling process will include:

- New Calendly Link
- Advanced Routing Form
- Specialized Assessment Teams
- Enhanced Scheduling Form
- Automated Notifications & Reminders (E-mail & Text)
- Confirm/Cancel/Reschedule Options

A [Contact the Assessment Leadership Team](#) resource guide has been created to outline the appropriate procedures for elevated assessment needs.

For more information e-mail [DMH.DD.MAAS@dmh.mo.gov](mailto:DMH.DD.MAAS@dmh.mo.gov).