

WEBVTT

1 "Tricia Parker" (2834195712)

00:00:01.255 --> 00:00:11.425

I'm a registered nurse, I am the community health and wellness coordinator for the division of developmental disabilities. I am on the state quality program team today.

2 "Tricia Parker" (2834195712)

00:00:11.425 --> 00:00:20.935

I have a assisting me with this presentation and Adele is a research analyst also as a panelist. I have Leslie to grow and she is.

3 "Tricia Parker" (2834195712)

00:00:21.170 --> 00:00:23.700

Clinical coordinator for the division.

4 "Tricia Parker" (2834195712)

00:00:24.385 --> 00:00:25.435

Next slide please,

5 "Tricia Parker" (2834195712)

00:00:29.395 --> 00:00:43.675

today's presentation will be an overview to highlight the divisions process enhancements that will be effective on 615 of 2023 for contracted residential service provider notification to the division. residential service provider notification to the division

6 "Tricia Parker" (2834195712)

00:00:43.700 --> 00:00:48.000

And when there is a residential oversight, RN vacancy.

7 "Tricia Parker" (2834195712)

00:00:48.000 --> 00:00:51.930

Or new hire notification process in.

8 "Tricia Parker" (2834195712)

00:00:52.165 --> 00:01:06.235

Or intended to streamline communication to the division when there is a residential oversight RnD vacancy, enhance the residential oversight, RN orientation process, and support waiver, residential service,

9 "Tricia Parker" (2834195712)

00:01:06.235 --> 00:01:11.905

participant, health and welfare. A deal will be providing a demonstration on the provider.

10 "Tricia Parker" (2834195712)

00:01:11.930 --> 00:01:25.320

Portal notification system, powered by red cap that is tied to the RN vacancy and higher notification. This presentation will be recorded as cat said, and posted to the web page.

11 "Tricia Parker" (2834195712)

00:01:26.365 --> 00:01:35.335

Next slide before we dive into the provider portal notification system, powered by red cap.

12 "Tricia Parker" (2834195712)

00:01:35.365 --> 00:01:45.115

It is important to note that the residential aren't oversight service and training requirements have not changed. Likewise the expectation for notifying the regional.

13 "Tricia Parker" (2834195712)

00:01:45.320 --> 00:01:56.895

When there is a residential aren't oversight vacancy has not changed updates to the vacancy notification process through the provider portal, powered by red capital, support,

14 "Tricia Parker" (2834195712)

00:01:56.895 --> 00:02:05.025

ongoing analysis of the residential arm workforce as well as a notification when a provider is not able to complete the.

15 "Tricia Parker" (2834195712)

00:02:05.675 --> 00:02:16.025

Health risk screens during the residential arm vacancy the information provided in right Capital also served to meet the reporting requirements per section.

16 "Tricia Parker" (2834195712)

00:02:16.025 --> 00:02:23.315

3.7.7 of the purchase of services contract, pertaining to the residential RN vacancy. the residential rn vacancy

17 "Tricia Parker" (2834195712)

00:02:23.905 --> 00:02:24.565

Likewise,

18 "Tricia Parker" (2834195712)

00:02:24.565 --> 00:02:39.445

the development of the residential or and higher notification feature and red cap will streamline the division statewide process to implement training when a residential service provider notifies the division that they have a new residential RN.

19 "Tricia Parker" (2834195712)

00:02:40.585 --> 00:02:51.805

The new hire feature, not only streamlines, the residential aren't orientation process, but also serves to close the loop on any reported vacancy enhancements to the division.

20 "Tricia Parker" (2834195712)

00:02:51.805 --> 00:02:59.575

Statewide residential aren't orientation includes streamlined access and inclusion of an online knowledge. Check later in this.

21 "Tricia Parker" (2834195712)
00:02:59.750 --> 00:03:06.540
Presentation, I will discuss the orientation process in more detail next slide.

22 "Tricia Parker" (2834195712)
00:03:07.525 --> 00:03:11.725
In an effort to streamline and provide consistency across the state.

23 "Tricia Parker" (2834195712)
00:03:11.755 --> 00:03:26.455
A notification form was developed in the provider portal for when a residential oversight RnD vacancy occurs the red cap vacancy notification is accessed through the provider portal. The link on this slide will allow.

24 "Tricia Parker" (2834195712)
00:03:26.565 --> 00:03:40.245
Agency provider to access the web page titled information for service providers. What's on the information for service providers page to access the red cap residential oversight?

25 "Tricia Parker" (2834195712)
00:03:40.245 --> 00:03:46.455
Rn vacancy and higher reporting form. You will need to select the orange ribbon titled.

26 "Tricia Parker" (2834195712)
00:03:46.540 --> 00:04:01.235
Provider portal to bring up the selection for the residential aren't oversight. They can see higher reporting form. Please note that the red cap notification form will not actually be available until June 15th of 2023, which happens to be tomorrow.

27 "Tricia Parker" (2834195712)
00:04:01.235 --> 00:04:02.465
happens to be tomorrow

28 "Tricia Parker" (2834195712)
00:04:03.415 --> 00:04:17.575
Next slide notification is available form the system does allow the provider to identify if a residential oversight, or in service needs can be met.

29 "Tricia Parker" (2834195712)
00:04:17.875 --> 00:04:22.795
However, if service needs cannot be met, for example, by utilization of another agent.

30 "Tricia Parker" (2834195712)
00:04:22.820 --> 00:04:35.685
Seniors or temporary nursing service agency, the system allows to provider to upload the interim plan for the RN oversight coverage. The system also allows the provider.

31 "Tricia Parker" (2834195712)

00:04:35.685 --> 00:04:42.795

The ability to identify coverage coverage needs for completion of any scheduled health risk screenings during.

32 "Tricia Parker" (2834195712)

00:04:42.820 --> 00:04:46.559

The vacancy when an agency is not able to conduct.

33 "Tricia Parker" (2834195712)

00:04:46.559 --> 00:05:00.744

The health risk screening tool process, for example, by utilizing another residential agency oversight, RN, the division, or its designee will complete the healthcare screening tool and applicable health risk,

34 "Tricia Parker" (2834195712)

00:05:00.744 --> 00:05:04.224

support plans, scheduled during the vacancy.

35 "Tricia Parker" (2834195712)

00:05:04.559 --> 00:05:18.629

During the RN vacancy, the provider will be responsible for the monthly residential arm oversight duties during the vacancy for the purchase of service contract. The only exception will be the hrs.

36 "Tricia Parker" (2834195712)

00:05:18.629 --> 00:05:24.539

Residential or in radar role next slide.

37 "Tricia Parker" (2834195712)

00:05:24.539 --> 00:05:35.069

Upon completion of the residential RN vacancy form an automated notification will be sent to the designated regional office quality program lead.

38 "Tricia Parker" (2834195712)

00:05:35.069 --> 00:05:49.824

The regional office quality program lead will assign a designated regional office quality program RN to review the information submitted through the system to assure that the interim plan addresses the service requirements of the monthly residential or an oversight.

39 "Tricia Parker" (2834195712)

00:05:50.159 --> 00:05:58.649

Any identified health and safety concerns, or lack of interim plan will then be communicated to the designated regional office director.

40 "Tricia Parker" (2834195712)

00:05:58.649 --> 00:06:13.524

If the provider communicates that the identified nursing service needs of the individuals are being met the designated regional office quality program, or in will close the review by providing a date and a signature in the provider notification right?

41 "Tricia Parker" (2834195712)
00:06:13.524 --> 00:06:14.484
Cap system.

42 "Tricia Parker" (2834195712)
00:06:15.294 --> 00:06:30.234
Next just mentioned previously the right cap or vacancy form allows the provider to identify cover needs work completion of any scheduled health risk screenings during the vacancy

43 "Tricia Parker" (2834195712)
00:06:30.534 --> 00:06:34.824
upon identification and automated notification will be sent to the.

44 "Tricia Parker" (2834195712)
00:06:34.849 --> 00:06:37.259
Divisions health and wellness coordinator.

45 "Tricia Parker" (2834195712)
00:06:38.004 --> 00:06:46.494
The health and wellness coordinator will work with the division or its designee to complete the HRC. I mean, I'm sorry the help for screening tool.

46 "Tricia Parker" (2834195712)
00:06:46.494 --> 00:06:56.664
That's what we typically we shorten it down to the, the healthcare screening tool and applicable health risk, support plans scheduled during the.

47 "Tricia Parker" (2834195712)
00:06:56.999 --> 00:07:04.709
Oversight or an vacancy, just as a reminder, the provider will still be responsible for monthly residential. Oh.

48 "Tricia Parker" (2834195712)
00:07:04.709 --> 00:07:16.289
Are an oversight duties during the vacancy for the purchase of services contract again the only exception will be the hrs residential arm rate role.

49 "Tricia Parker" (2834195712)
00:07:16.289 --> 00:07:20.339
So, now we are going to, um, sorry, next slide please cat. Okay.

50 "Tricia Parker" (2834195712)
00:07:20.339 --> 00:07:31.319
So, now we are going to switch gears and discuss the residential oversight are in new hire provider portal, portal, notification, feature, powered by redcap.

51 "Tricia Parker" (2834195712)
00:07:31.319 --> 00:07:44.574

The residential or an oversight new hire notification form is access the same way in the provider portal as the residential arm vacancy form. This can be utilized by the provider to complete for augmented staff as well.

52 "Tricia Parker" (2834195712)

00:07:44.814 --> 00:07:51.114

Meaning if the provider is hiring a new RN due to growth, but doesn't relate to a vacancy. This.

53 "Tricia Parker" (2834195712)

00:07:51.319 --> 00:07:56.909

Also serves to close the loop on a report. They can see when a vacancy has been filled.

54 "Tricia Parker" (2834195712)

00:07:56.909 --> 00:08:04.709

When this form is completed, it will streamline communication for the residential oversight orientation requirement.

55 "Tricia Parker" (2834195712)

00:08:04.709 --> 00:08:10.679

The survey form will be a billable form, the form will allow for notification of higher date and the.

56 "Tricia Parker" (2834195712)

00:08:10.679 --> 00:08:24.809

Residential are a new hire contact information. The contact information of the new hire is important, because the system will send an automated email to the new residential RN communicating orientation requirements.

57 "Tricia Parker" (2834195712)

00:08:24.809 --> 00:08:35.189

Again, the orientation requirement and orientation completion within 90 days of higher has not changed just access, which we will describe later in this presentation.

58 "Tricia Parker" (2834195712)

00:08:35.189 --> 00:08:46.889

Next fighter, completion of the residential arm higher form. An automated notification will go to the designated quality program lead.

59 "Tricia Parker" (2834195712)

00:08:46.889 --> 00:08:59.399

The quality program leave will then assign a regional office quality program our end to serve as a regional office contact for the new residential. Rn hire to assist with any questions about the residential.

60 "Tricia Parker" (2834195712)

00:08:59.399 --> 00:09:07.859

Oversight or in service again, the orientation requirement, and orientation completion within 90 days of higher has not changed.

61 "Tricia Parker" (2834195712)

00:09:07.859 --> 00:09:18.119

As mentioned earlier our next step is to provide a demonstration on how to complete the residential arm vacancy and aren't higher higher form.

62 "Tricia Parker" (2834195712)

00:09:18.119 --> 00:09:24.059

In the provider portal, so without further ado, I would like to introduce a.

63 "Tricia Parker" (2834195712)

00:09:24.059 --> 00:09:34.949

Deal is a research analyst with a division a deal also developed the red cap survey form for the R. M. vacancy higher notification process.

64 "Tricia Parker" (2834195712)

00:09:34.949 --> 00:09:44.609

Deal has agreed to assist with today's presentation and will be providing the demonstration. So a deal I will turn it over to, you.

65 "Adil Khan" (1849645568)

00:09:44.609 --> 00:09:56.939

Thank you for sure like Trisha said, research analyst, I'll be demonstrating how providers will report it or an vacancy are higher using a survey powered by redcap.

66 "Adil Khan" (1849645568)

00:09:56.939 --> 00:10:00.629

Really quickly share my screen over here and.

67 "Adil Khan" (1849645568)

00:10:00.629 --> 00:10:14.364

This is the provider portal that providers will be accessing using or website, and they will come over here, click the residential oversight or they can see her reporting.

68 "Adil Khan" (1849645568)

00:10:14.364 --> 00:10:20.544

Now, currently, it's not available. Will become effective. Patricia said, 61,523, which is to. which is to

69 "Adil Khan" (1849645568)

00:10:20.629 --> 00:10:25.739

Tomorrow while clicking this providers should be directed to.

70 "Adil Khan" (1849645568)

00:10:25.739 --> 00:10:29.249

This survey over here that I had in front of me.

71 "Adil Khan" (1849645568)

00:10:29.664 --> 00:10:37.704

The 1st thing they essentially need to do is select regional office. Now there probably might be more than 1, regional office. And that's fine.

72 "Adil Khan" (1849645568)

00:10:38.154 --> 00:10:45.174

So the providers can go in and essentially select as many regional offices, uh, as required.

73 "Adil Khan" (1849645568)
00:10:45.479 --> 00:10:48.959
Going down, they will.

74 "Adil Khan" (1849645568)
00:10:48.959 --> 00:11:00.149
Expand the drop down menu and select the name of the agency. If for any particular reason, they do not find that the agency is listed over here in the drop down. They will click.

75 "Adil Khan" (1849645568)
00:11:00.149 --> 00:11:03.809
Other over here, which will cascade down another.

76 "Adil Khan" (1849645568)
00:11:03.809 --> 00:11:08.819
Box over here, which we'll ask them to specify the name of the agency.

77 "Adil Khan" (1849645568)
00:11:08.819 --> 00:11:20.219
Upon filling that information out of our scroll down over here, the agency will then provide a contact information for, uh, the person contact.

78 "Adil Khan" (1849645568)
00:11:20.219 --> 00:11:34.169
Or that provide agency, their name, their phone number in their email address. Now, uh, this email address is important, because in the event that, uh, they're not able to.

79 "Adil Khan" (1849645568)
00:11:34.644 --> 00:11:45.594
Submit an interim plan, which I'll talk about later, then they will receive a trigger notification on the email address provided over here. Now, for this survey, there are 3 options.

80 "Adil Khan" (1849645568)
00:11:45.744 --> 00:11:53.964
Tricia mentioned 1 is for vacancy reporting against a higher and augmented staff, which is primarily a higher.

81 "Adil Khan" (1849645568)
00:11:54.169 --> 00:12:01.409
It is just that there isn't a vacancy due to which the new hire is, uh.

82 "Adil Khan" (1849645568)
00:12:01.409 --> 00:12:08.604
Coming into effect so if you were to click on vacancy, the vacancy radio button, this would cascade down into a couple of other fields.

83 "Adil Khan" (1849645568)

00:12:08.934 --> 00:12:21.384

Uh, the 1st, 1 being the number of individuals impacted by the residential, or they can see go enter a number over here. Uh, the date of the origin vacancy and the expected.

84 "Adil Khan" (1849645568)

00:12:21.409 --> 00:12:26.999

To protect the time, that disposition will be vacant, uh, the number of months. Uh.

85 "Adil Khan" (1849645568)

00:12:27.384 --> 00:12:37.134

The other thing is the adaptation or requirements for resources for the purpose of coverage during the intern.

86 "Adil Khan" (1849645568)

00:12:37.494 --> 00:12:46.854

It's if this is a yes, then no further fields will pop down but if this is a no, then this will cascade down into a couple other.

87 "Adil Khan" (1849645568)

00:12:46.999 --> 00:12:52.739

Questions asking the provider, whether they have an internal plan. Um.

88 "Adil Khan" (1849645568)

00:12:52.739 --> 00:13:02.369

We're describing how or an oversight requirements are to be met if they have an interim and to go ahead and choose the 1st radio button, which will be.

89 "Adil Khan" (1849645568)

00:13:03.204 --> 00:13:16.584

Then expand into another couple of options, the 1st, 1, being that, they will be required upload this interim plan and they will also additionally have to answer whether or not they uploaded this in term.

90 "Adil Khan" (1849645568)

00:13:16.644 --> 00:13:22.044

And as stated earlier if they've indicated that they cannot.

91 "Adil Khan" (1849645568)

00:13:22.369 --> 00:13:36.524

Um, that they, that they cannot attest their requirements, particularly, or an oversight can be met, and they choose that they have an interim plan. Uh, but they do not submit the interim plan, which would essentially mean that they click a no over here.

92 "Adil Khan" (1849645568)

00:13:36.854 --> 00:13:42.224

Then they would be triggered an email in the email provided over here. Um.

93 "Adil Khan" (1849645568)

00:13:42.394 --> 00:13:49.804

Requesting them to send the interim plan to the appropriate lead, uh, for a particular regional office.

94 "Adil Khan" (1849645568)
00:13:50.044 --> 00:14:02.104

Um, and, uh, the last question over here for reporting a vacancy would be, does the agency of train her square to continue the process during the arm vacancy and the selection.

95 "Adil Khan" (1849645568)
00:14:02.369 --> 00:14:06.959

There is the last election going back really quickly the 3rd.

96 "Adil Khan" (1849645568)
00:14:06.959 --> 00:14:18.324

The 2nd option I believe was if the provider wanted to report, hire they click the 2nd radio button over here and you have a different set of fields over here.

97 "Adil Khan" (1849645568)
00:14:18.324 --> 00:14:22.794

The 1st, 1, being the higher date the name, uh.

98 "Adil Khan" (1849645568)
00:14:23.129 --> 00:14:38.064

In orange email once again as stated earlier, Patricia, this is very important, because the email provided over here by the provider, for the new aren't hire will receive a trigger notification,

99 "Adil Khan" (1849645568)
00:14:38.334 --> 00:14:42.954

um, detailing the steps for the orientation and the R.

100 "Adil Khan" (1849645568)
00:14:43.129 --> 00:14:50.909

Phone number, going back this is a 3rd option. The augmented staff is identical to.

101 "Adil Khan" (1849645568)
00:14:50.909 --> 00:14:54.269

Uh, the higher option it adds to the higher date.

102 "Adil Khan" (1849645568)
00:14:54.269 --> 00:15:03.689

1st last name, email and phone once again, this email will have the same function as the 1 stated earlier for reporting hire.

103 "Adil Khan" (1849645568)
00:15:03.689 --> 00:15:16.079

And so this is in a nutshell, the residential service provider oversight on vacancy higher reporting 1 thing that I would like to mention over here that it's possible. If.

104 "Adil Khan" (1849645568)

00:15:16.914 --> 00:15:28.284

Provider is reporting a vacancy, and they say, they're not able to attest to these requirements for coverage in the interim. And they say that they have an interim plan.

105 "Adil Khan" (1849645568)

00:15:28.284 --> 00:15:35.124

They fail to upload the interim plan over here because it's the most or a required field over here. And they select.

106 "Adil Khan" (1849645568)

00:15:36.079 --> 00:15:39.029

And know over here, and they filled out everything else.

107 "Adil Khan" (1849645568)

00:15:39.864 --> 00:15:53.394

Except for, except for uploading the intern plan, and they submit, they will not be allowed to submit, although at the back end, this form will be saved as triggering a notification to the provider, uh,

108 "Adil Khan" (1849645568)

00:15:53.424 --> 00:15:56.184

telling them that they have to submit.

109 "Adil Khan" (1849645568)

00:15:56.459 --> 00:16:00.119

The interim and to the appropriate QA lead.

110 "Adil Khan" (1849645568)

00:16:00.119 --> 00:16:09.779

And I believe this ends a demonstration of the red cap survey over to you Tricia.

111 "Tricia Parker" (2834195712)

00:16:09.779 --> 00:16:21.234

You would bill for providing that demonstration also on a demonstration if the provider in the red cap system identifies that they cannot meet the,

112 "Tricia Parker" (2834195712)

00:16:23.034 --> 00:16:29.454

they cannot complete any of the hrs screenings, which is an option that you have to select from that.

113 "Tricia Parker" (2834195712)

00:16:29.779 --> 00:16:40.904

Then an automated email to the health and wellness coordinator, which at this time happens to be me and then I'll be reaching out to the provider to provide assistance in,

114 "Tricia Parker" (2834195712)

00:16:40.904 --> 00:16:45.884

in meeting those needs to get those health screening tools and completed.

115 "Tricia Parker" (2834195712)
00:16:47.184 --> 00:16:53.664
Okay, so let's see cat, if you could move on to the next slide. Yep.
Okay.

116 "Tricia Parker" (2834195712)
00:16:54.054 --> 00:17:06.204
So currently, right now, we're gonna go into the RnD orientation, discuss some of the enhancements to the residential arm or oversight orientation process currently.

117 "Tricia Parker" (2834195712)
00:17:06.259 --> 00:17:17.654
It's a monthly or an oversight training is located in the reliance training platform and the program manual is located in the electability system.

118 "Tricia Parker" (2834195712)
00:17:18.194 --> 00:17:26.234
So the residential RN needed to access 2 different platforms for 2 different required training components. 1 of the.

119 "Tricia Parker" (2834195712)
00:17:26.259 --> 00:17:40.919
The enhancements to the orientation process was to move the required training components to 1 location, which will be the and electability system. So now the residential RnD will only have to access 1 system.

120 "Tricia Parker" (2834195712)
00:17:40.919 --> 00:17:51.449
To complete their orientation process, the designated agency hrs gatekeeper will create an account in the HR system for the residential.

121 "Tricia Parker" (2834195712)
00:17:51.449 --> 00:18:04.199
Are in the residential will receive an email notification from electability with instructions on how to set up their account and how to access the system upon gaining.

122 "Tricia Parker" (2834195712)
00:18:04.199 --> 00:18:13.349
To the HR system, the residential will be assigned trainings that are aligned to the role as the residential oversight are in.

123 "Tricia Parker" (2834195712)
00:18:13.494 --> 00:18:23.304
Next okay, so when the new R, in higher access is the system for the 1st time,

124 "Tricia Parker" (2834195712)
00:18:23.784 --> 00:18:33.324
a pop up alert will alert them that they have trainings in their training library to complete. The new hire will click okay on the pop up in the system.

125 "Tricia Parker" (2834195712)
00:18:33.349 --> 00:18:36.959
Will automatically take the user to the training library.

126 "Tricia Parker" (2834195712)
00:18:36.959 --> 00:18:46.079
The new hire our end will need to complete the orientation training before proceeding with any other trainings or assignments in the hrs system.

127 "Tricia Parker" (2834195712)
00:18:46.079 --> 00:18:56.369
This slide shows a depiction of what the user will see once logged into the system, the user will select the training to open the training modules. That will need to be completed.

128 "Tricia Parker" (2834195712)
00:18:57.144 --> 00:19:10.284
Next okay, so this slide shows what the training course, and modules look like once the user has selected, the residential aren't oversight orientation and attestation training.

129 "Tricia Parker" (2834195712)
00:19:10.284 --> 00:19:15.984
Course again, the new hire will need to complete each training module to receive their certificate of.

130 "Tricia Parker" (2834195712)
00:19:16.369 --> 00:19:27.029
Patient each of the training modules are sequential and will need to be completed in the order listed the system will not allow the user to complete in any other order.

131 "Tricia Parker" (2834195712)
00:19:27.714 --> 00:19:34.884
Next hey,

132 "Tricia Parker" (2834195712)
00:19:34.884 --> 00:19:46.734
other enhancements to the residential aren't orientation are the process training video has been revised to align with the implementation of the helper screening process and the role of the.

133 "Tricia Parker" (2834195712)
00:19:47.029 --> 00:19:54.089
Potential oversight are in as HR as clinical rater. The hrs clinical rater required.

134 "Tricia Parker" (2834195712)
00:19:54.089 --> 00:19:58.229
Trainings will be assigned once the residential oversight.

135 "Tricia Parker" (2834195712)

00:19:58.644 --> 00:20:11.094

Our an orientation course has been completed in the system for any new residential or in higher another enhancement was the development of an online knowledge based questionnaire or check.

136 "Tricia Parker" (2834195712)

00:20:11.694 --> 00:20:18.204

The questionnaire is designed to provide 20 questions for the RN to respond to as a review of the orientation.

137 "Tricia Parker" (2834195712)

00:20:18.229 --> 00:20:28.964

Training the questionnaire process provides the opportunity for the residential RN to take the knowledge check as many times as needed to answer all of the questions correctly.

138 "Tricia Parker" (2834195712)

00:20:29.654 --> 00:20:38.204

The online knowledge check has a feature that provides a rationale of where the correct information can be located in the residential.

139 "Tricia Parker" (2834195712)

00:20:38.254 --> 00:20:53.254

Or an oversight program manual when an incorrect response is selected an additional process enhancement is the feature to download and print a copy of the certificate of completion in the and electability system.

140 "Tricia Parker" (2834195712)

00:20:53.974 --> 00:20:58.144

The certificate is accessible to the residential RN. As long as the.

141 "Tricia Parker" (2834195712)

00:20:58.229 --> 00:21:00.059

Residential RN has.

142 "Tricia Parker" (2834195712)

00:21:00.059 --> 00:21:05.994

Has assigned access to the system upon completion of the orientation process in the system.

143 "Tricia Parker" (2834195712)

00:21:05.994 --> 00:21:19.854

The residential oversight RN will also receive an email connecting them to their local regional office quality program, or in contact for any additional future questions regarding the residential arm oversight.

144 "Tricia Parker" (2834195712)

00:21:20.059 --> 00:21:31.769

Environments, so, to recap, the orientation requirement has not changed. The components of the orientation process are the same, but have been enhanced as highlighted during this webinar.

145 "Tricia Parker" (2834195712)

00:21:31.769 --> 00:21:40.109

We need trainings related to the HR, clinical radar. Component of the monthly. Residential oversight are an oversight service.

146 "Tricia Parker" (2834195712)
00:21:40.109 --> 00:21:51.179

Are separate required trainings the required trainings to become an clinical rater will be assigned in the training library for the residential.

147 "Tricia Parker" (2834195712)
00:21:51.179 --> 00:21:57.329

Oversight RN completion wants the orientation component is completed.

148 "Tricia Parker" (2834195712)
00:21:58.014 --> 00:22:11.334

Next so, this concludes our presentation I want to thank a deal for joining, and providing the demonstration for the red cap, or in vacancy and higher notification process.

149 "Tricia Parker" (2834195712)
00:22:11.934 --> 00:22:17.274

I also want to thank cat Craig for helping put on this webinar.

150 "Tricia Parker" (2834195712)
00:22:17.329 --> 00:22:24.599

Um, and I also want to thank each of you for taking the time to join today as a reminder of this.

151 "Tricia Parker" (2834195712)
00:22:24.599 --> 00:22:27.839

Webinar will be recorded.

152 "Tricia Parker" (2834195712)
00:22:28.584 --> 00:22:40.224

And the recorded webinar PowerPoint and Q and a, from the check questions will be accessible on the DD webinar page. And that link to that webinar page is on this slide.

153 "Tricia Parker" (2834195712)
00:22:40.734 --> 00:22:46.764

And if you have any additional questions regarding the red cap on vacancy and higher notification, or the Orient.

154 "Tricia Parker" (2834195712)
00:22:47.069 --> 00:22:59.699

Are an orientation process enhancements please reach out to the clean up team mailbox and that Mailbox is also listed on the slide. And so thank you. And.

155 "Tricia Parker" (2834195712)
00:22:59.699 --> 00:23:05.496

Have a wonderful day and again, thanks for joining and I don't.