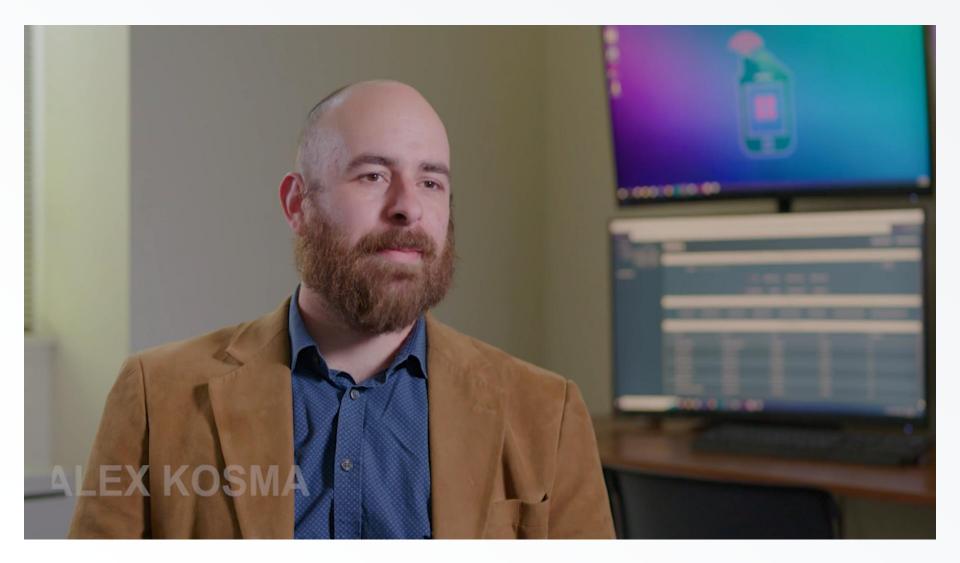


Remote Supports Services

Empowering Independent Living

SCAN HERE With your cell phone To learn more







WHAT IF?



- YOU WERE ALWAYS TREATED LIKE A CHILD?
- YOU NEVER GOT TO MAKE A DECISION? (MONEY, CLOTHES, FOOD, LIVING SPACE, BEDTIME)
- THE ONLY RISKY THING YOU COULD DO WAS TO ACT OUT?
- YOU NEVER GOT TO MAKE A MISTAKE?
- WHAT IF YOU TOOK THE WRONG BUS ONCE AND NOW YOU AREN'T ALLOWED TO TAKE ANOTHER ONE?
- PEOPLE AROUND YOU WERE OFTEN ANGRY OR DISAPPOINTED?

Keeping the Promise

HCBS Guidelines Require Support Plans that are:

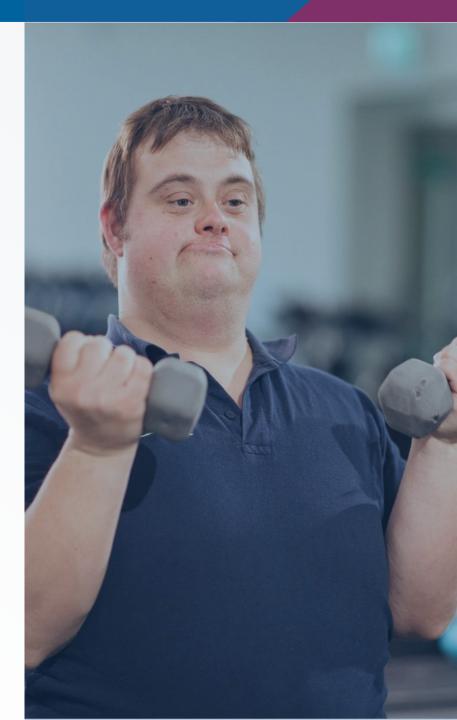
- Important TO the Individual
- Important FOR the Individual
- Directed **BY** the Individual

How do we adhere to the HCBS Settings Rule?



Remote Supports

Empowers people with intellectual and developmental disabilities live independently in their own homes and communities using a remote support staff and assistive technologies.



Bryon Journey to Independence





Write In The Chat:

What did you see in the video that resonates most with you?



5 Elements of Remote Supports Service



Remote Support Staff



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Weekly Reports



Assistive Technologies

Sensor Technology



The Person Supported

A **person-centered** support service that offers:

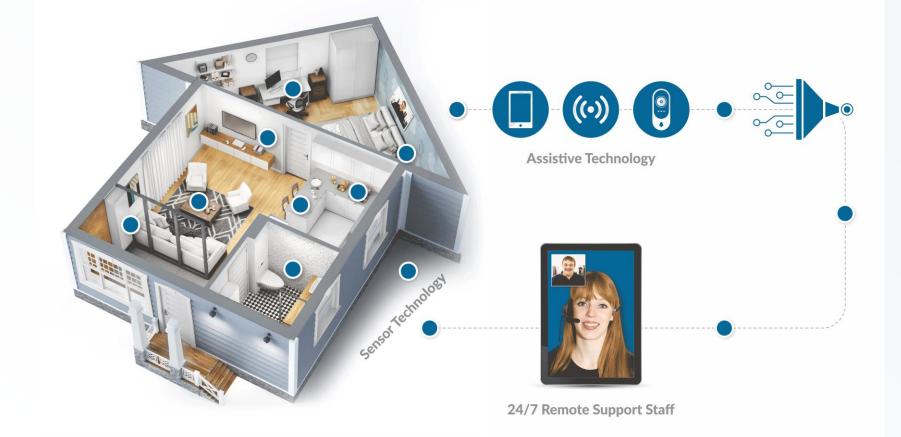
- Individualized Solutions developed by the person and the care circle
- A Learning Environment that's supportive and safe
- The Next Step to Independence to support the needs and desires of each individual
- Remote Support Staff always available -24/7; always supportive - never directive







How Remote Supports Work





Remote Supports...

Is a service, not a thing

It is not replacing humans with technology but is a trained workforce connecting and supporting people through technology.





Non-directive

Authentic relationships

Continuity & stability

Develops decision-making skills

State required training

HIPAA compliant workspace

feinHome CONNECTED INDEPENDENCE WITHOUT ISOLATION

Weekly Reports

AKA: Care Notes:

- RSS interactions
- HPC/RSS hand-offs
- Daily Activities
- Kitchen/Bathroom Use
- Home Entry/Exit Times
- Medication Management
- Sleep/Wake Activity

Home

Remote Supports provided from SafeinHome Support Center at 45 Quail Court #300, Walnut Creek CA 94596

Local Date	Comment	SiH Representative
5/3/2020 5:59	End support period.	SiH System Note
5/3/2020 6:11	Check In Call Successful check in via tablet at 6:09am. SafeinHome	Joshua Knapp
	Client stated she was doing well and still sleeping in. SafeinHome	
	Client reported having no plans for her day. No questions or	
	concerns to report.	
5/3/2020 21:00	Begin support period.	SiH System Note
5/3/2020 21:09	Check In Call Called SafeinHome Client via tablet and says she is	Peter Chang
	doing well. Had no questions or concerns. Appeared cheerful and	
	smiling tonight.	
5/3/2020 23:59	Support Hours for 5/3/20: 9	SiH System Note
5/4/2020 5:59	End support period.	SiH System Note
5/4/2020 6:05	Check In Call Tablet call unsuccessful at 6:04 AM EST.	Joe Lyford
5/4/2020 6:18	Check In Call SafeinHome Client called in via tablet at 6:16 AM EST.	Joe Lyford
	She reports she is well, slept fine and has no questions or concerns	
	at this time.	
5/4/2020 21:00	Begin support period.	SiH System Note
5/4/2020 21:04	Check In Call SafeinHome Client reported that she was feeling well	Jeet Singh
	and had no concerns to report.	
5/4/2020 23:59	Support Hours for 5/4/20: 9	SiH System Note
5/5/2020 5:59	End support period.	SiH System Note
5/5/2020 6:13	Check In Call SafeinHome Client called in via tablet at 6:10 a.m. She	David Thom







Solutions









Steps to Remote Support

