

7/28/23

**Developmental Disabilities (DD) Personal Assistant Providers
Electronic Visit Verification (EVV)
Compliance Reminders**

Effective September, 2023, the memo field is required in the Electronic Aggregator Solution (EAS). If the memo field does not contain details related to delivery of service, and if the note in the EVV memo field does not justify the time or activity, Missouri Medicaid Audit and Compliance (MMAC) may request additional information.

DD Personal Assistant (PA) providers must use the memo field for documentation requirements along with the required six data points (type of service performed, individual receiving the service, date of the service, location of service delivery, individual providing the service, time the service begins and ends).

Providers must ensure the correct waiver procedure code and modifier for services authorized are linked to the provider's DD Medicaid provider ID starting with 85.

Providers must monitor the EAS system to confirm their agency's visit records are verified or at a minimum, monitoring what data is being sent to the EAS.

Providers cannot blend State plan personal care and DD waiver PA service visits. Each service delivered must be clocked in and out separately.

[Click](#) for additional EVV requirement reminders.

Questions can be sent via email to Ask.evv@dss.mo.gov or ddmail@dmh.mo.gov or refer to [Electronic Visit Verification | Missouri Department of Social Services, MO HealthNet Division](#)