WEBVTT

1 "Neil Harms" (4233897728)
00:00:00.000 --> 00:00:06.930
How to scary adaptive ability, scale or Mars assessment using.

2 "Neil Harms" (4233897728)
00:00:06.930 --> 00:00:14.699
Let's talk a little bit about the when and why so the following
presentation applies to the Calendly scheduling application.

3 "Neil Harms" (4233897728)
00:00:14.699 --> 00:00:25.974
Calendar will be used for scheduling assessments with the state wide
assessment team, following approval of changes to 9. CSR, 45, 2
notification of all staff will occur via statewide email blast.

4 "Neil Harms" (4233897728)
00:00:25.974 --> 00:00:31.824
When the revised 9 CSR, 45 2 is approved and will include the
implementation date. implementation date

5 "Neil Harms" (4233897728)
00:00:32.190 --> 00:00:45.120
Currently, we are still on track to have an implementation date of
January 1st, 23 and as I just stated, we'll let everybody know when that
is. Absolutely for sure. But right now we are still right on track for
that to occur.

6 "Neil Harms" (4233897728)
00:00:47.395 --> 00:01:02.005
Missouri, adaptive ability scale or models replaces all other adaptive
assessments again, predicated on the CSR change to take place January.
1st, it replaces the vineland, the maccabi, the AIDS, et cetera.

7 "Neil Harms" (4233897728)
00:01:02.005 --> 00:01:15.145
All all of those various assessments are all replaced by the MAUs. The
timeframe's associated with these process remains unchanged. So how you
use the results of that assessment are unchanged over previous.

8 "Neil Harms" (4233897728)
00:01:16.230 --> 00:01:25.980
Versions of the assessments we've used in the past service coordinators
and intake specialists, serve a critical role in contacting the family
and scheduling those assessments.

9 "Neil Harms" (4233897728)
00:01:25.980 --> 00:01:33.840
A mass assessment should be scheduled at least 30 days prior to the date
of the service coordinator needs the results.

10 "Neil Harms" (4233897728)
00:01:34.135 --> 00:01:41.785

Note, critical service situations may bypass this 30 day requirement. 1 of the reasons we ask that you schedule that 30 days in advance.

11 "Neil Harms" (4233897728)
00:01:42.055 --> 00:01:52.255
It's just simply to get the availability of the best, possible slots time slots to meet the needs of the folks that need to be assessed and whoever the person that serves as their inform.

12 "Neil Harms" (4233897728)
00:01:52.255 --> 00:02:03.565
It will be think of it a little bit about, like, when you go to make a dental appointment, if you wait until the day before, you need to see the dentist. Then it's.

13 "Neil Harms" (4233897728)
00:02:03.840 --> 00:02:15.595
Probably going to not be the best possible time. It'll work with your schedule, or you may not get an appointment at all, because there's just not enough time available for the dentist to see you. This works really? The same way.

14 "Neil Harms" (4233897728)
00:02:16.135 --> 00:02:26.035
So that 30 day window is really, you know, 30 days give or take it's just to give enough time for that assessment to be scheduled and get them get the results back to, you.

15 "Neil Harms" (4233897728)
00:02:28.500 --> 00:02:35.490
Assessments are scheduled using a link to the calendar scheduling page. The link is provided by an assessment team member.

16 "Neil Harms" (4233897728)
00:02:37.015 --> 00:02:49.075
The link will also go out to everybody that participates in this training about 24 hours after this presentation. We get a list of all the participants, and they will be provided the link.

17 "Neil Harms" (4233897728)
00:02:49.075 --> 00:02:58.375
If for some reason, you already you were to get a link and you were not a person that was involved in doing the scheduling. We'd ask that you just delete that. that

18 "Neil Harms" (4233897728)
00:03:00.055 --> 00:03:08.035
Important note use the Google Chrome web browser to access the calendar links. Other web browsers are unlikely to function correctly.

19 "Neil Harms" (4233897728)
00:03:08.365 --> 00:03:20.455
We've had quite some time to test out the calendar application and we just found that if you don't use Google Chrome, you're probably going to

have problems. So just use Google Chrome. There are 2 different calendar links for scheduling. A Mars.

20 "Neil Harms" (4233897728)
00:03:20.485 --> 00:03:28.705
1 link is used for a models associated with eligibility. This link is used by intake specialists. Only again, we asked.

21 "Neil Harms" (4233897728)
00:03:28.710 --> 00:03:42.720
That the intake specialists, not share that link with anybody outside of the intake team, because it accesses reserve spots that are just therefore intake it helps us meet our federal timeline requirements related to eligibility determinations.

22 "Neil Harms" (4233897728)
00:03:42.720 --> 00:03:53.460
And again, the link access to the appointment slots that are reserves specifically for intake eligibility. The other scheduling link is used by support coordinators for all other uses of the.

23 "Neil Harms" (4233897728)
00:03:56.010 --> 00:04:06.445
The person scheduling the model's assessment must add their own email address via the ad guest button in order to receive a copy of the confirmation emails. That's that's pretty important.

24 "Neil Harms" (4233897728)
00:04:06.445 --> 00:04:18.205
You will always want to add your own email address so that, you know, when it happens and you'll know what, when the reminders come out that the appointment time is becoming imminent. The person scheduling.

25 "Neil Harms" (4233897728)
00:04:18.205 --> 00:04:25.735
The model's assessment is responsible to provide a copy of the confirmation emails to the identified informant and the legally responsible party.

26 "Neil Harms" (4233897728)
00:04:26.035 --> 00:04:35.665
Via snail mail, or U. S Postal service if email is unavailable, I want to emphasize that if email's unavailable obviously, we've got some folks out there.

27 "Neil Harms" (4233897728)
00:04:35.665 --> 00:04:41.905
Probably a very small number that don't have email addresses and they still need to be notified of when these events occur.

28 "Neil Harms" (4233897728)
00:04:41.935 --> 00:04:53.995
So, you would want to make sure that you added yourself as a person that got a notification and then you would want to take that notification and

provide it via regular mail to those, those entities that need to know about it.

29 "Neil Harms" (4233897728)
00:04:55.584 --> 00:05:03.204
If the individual does not have access to the appropriate technology, the individual scheduling the miles assessment is responsible to arrange that access.

30 "Neil Harms" (4233897728)
00:05:03.654 --> 00:05:17.634
Typically, if folks don't have access to a web enabled device, that's appropriate to the task where they don't have a computer available to them. We'd recommend they get to a which may have that available or.

31 "Neil Harms" (4233897728)
00:05:18.689 --> 00:05:24.599
That fails, then the regional office is always a resource to be able to make that occur.

32 "Neil Harms" (4233897728)
00:05:27.689 --> 00:05:36.954
The minimum technology requirements are and Internet connected device with the video camera. A cell phone is too small to use for viewing the assessment PowerPoint.

33 "Neil Harms" (4233897728)
00:05:37.254 --> 00:05:47.814
A large pad type device may be used note that a smart phone may be used for camera and audio, but a larger screen must be used for the display of the assessment content.

34 "Neil Harms" (4233897728)
00:05:48.749 --> 00:05:58.019
So, we had 1 person to suggest, well, if I have my cell phone, and I can cast my cell phone to the, to television.

35 "Neil Harms" (4233897728)
00:05:58.019 --> 00:06:12.834
Perfectly appropriate to be able to make all of this happen. What we don't want to do is have folks use a very small cell phone screen, as part of the assessment because there are stimulus items that are displayed on that screen.

36 "Neil Harms" (4233897728)
00:06:12.864 --> 00:06:23.004
That the individual being assessed needs to be able to to identify and the informant has to be able to accurately report that they're pointing to the correct item on the screen.

37 "Neil Harms" (4233897728)
00:06:23.334 --> 00:06:28.014
So if the screen's way too small, you end up not really assessing.

38 "Neil Harms" (4233897728)
00:06:28.019 --> 00:06:40.584
The content that's being assessed, but you start getting into. Well, how
good is their visual acuity or how good is the informant identifying what
they're pointing to and all of those things just to add more error to the
assessment.

39 "Neil Harms" (4233897728)
00:06:40.614 --> 00:06:53.154
So you need a reasonable size screen and then a way to have camera in
audio the individual being assessed does not have to have any specific
computer skills to participate in the assessment. Essentially they're
just viewing the screen.

40 "Neil Harms" (4233897728)
00:06:53.154 --> 00:06:57.894
So, the skill set required is something very similar to watching
television and then.

41 "Neil Harms" (4233897728)
00:06:58.019 --> 00:07:01.229
Being able to point out and identify items on the screen.

42 "Neil Harms" (4233897728)
00:07:03.809 --> 00:07:14.364
Time slots will be made available between 70 am at 70 PM, Monday through
Friday to enhance the abilities of individuals, families and providers to
secure assessment times that work with their schedules.

43 "Neil Harms" (4233897728)
00:07:14.364 --> 00:07:23.124
We, we purposefully expanded the working times available because it's
been identified in the past that that. that that

44 "Neil Harms" (4233897728)
00:07:23.789 --> 00:07:34.409
Having some evening hours would be more convenient for folks and so we've
expanded those slots out to to try and make that happen. The models
generates a report, which includes the functional limitation categories.

45 "Neil Harms" (4233897728)
00:07:34.409 --> 00:07:46.104
Priority of need or pawn score. The new pond goes from 1 to 5. the old 1
went from 0 to 12 under under the model. There is no possibility of
getting a 0.

46 "Neil Harms" (4233897728)
00:07:46.134 --> 00:07:59.124
so it's a 1 to 5 with 5 being high rate allocation score or Raz. And the
responses to what we call the stage 3 items, those stage 3 items are
loosely similar to what we used to call the Oregon items.

47 "Neil Harms" (4233897728)
00:07:59.124 --> 00:08:04.344

Those were items that were added to the, to look at things like enhancement.

48 "Neil Harms" (4233897728)
00:08:04.409 --> 00:08:08.519
Behavioral needs enhanced medical needs mobility all of those kinds of things.

49 "Neil Harms" (4233897728)
00:08:11.634 --> 00:08:23.484
So, let's talk a little bit about the, the MAS replaces the existing tool. So, after January 1st, the priority of neat tool that's in. Seymour will be disabled.

50 "Neil Harms" (4233897728)
00:08:23.484 --> 00:08:28.464
It'll no longer be usable for, for creating a priority of need score.

51 "Neil Harms" (4233897728)
00:08:30.084 --> 00:08:43.764
The underlying construct behind how the model determines priority need is not based on unmet need, but rather is based on that individual's in an ability. 1 of the things that we've noted over time is that is that.

52 "Neil Harms" (4233897728)
00:08:44.129 --> 00:08:58.314
Folks that had family members that were just knocking themselves out in order to provide supports that makes them less likely to be able to get into waiver services. And it just seems inherently unfair to look at it that way.

53 "Neil Harms" (4233897728)
00:08:58.704 --> 00:09:06.804
And so that's that was why the construct behind it was changed also by changing that constraint from unmet need to innate ability.

54 "Neil Harms" (4233897728)
00:09:07.464 --> 00:09:14.124
The doesn't doesn't vary so much over time because folks needs tend to be fairly stable.

55 "Neil Harms" (4233897728)
00:09:14.129 --> 00:09:17.639
And so there's maybe less need for reassessing.

56 "Neil Harms" (4233897728)
00:09:17.639 --> 00:09:29.969
The used for partnership for hope waiver is different than the, for the other waivers. The does not impact upon for partnership for hope waiver. So.

57 "Neil Harms" (4233897728)
00:09:29.969 --> 00:09:37.919

All of the priority need related to partnership for hope remains exactly the same after January. 1st, the mouse doesn't impact it.

58 "Neil Harms" (4233897728)
00:09:37.919 --> 00:09:49.854
While the tool we use to generate the pond is new, the function of the pond score, and the time frames associated with upon our unchange, the pond is used for putting people in order for who gets to access waiver.

59 "Neil Harms" (4233897728)
00:09:49.854 --> 00:09:56.484
1st, and who comes later no different with the ponds who under the miles as, as for the old score.

60 "Neil Harms" (4233897728)
00:09:58.074 --> 00:10:08.244
The pod manual will be a revised at a later date, obviously, all the part parts of that manual related to the old tool, and how to interpret the items and all that stuff that's all gone.

61 "Neil Harms" (4233897728)
00:10:08.244 --> 00:10:13.374
Because none of the old priority of need tool is as valuable anymore after the 1st.

62 "Neil Harms" (4233897728)
00:10:14.814 --> 00:10:24.834
So the only part of the existing manual remain valid after January, 1st, 23 is the critical service situations, which continue, largely unchanged under the MAS,

63 "Neil Harms" (4233897728)
00:10:24.834 --> 00:10:37.524
based those critical service situation needs are the 1 place where unmet needs still factors. In a bit you can have that critical f, care category where a person is in danger of homelessness.

64 "Neil Harms" (4233897728)
00:10:37.524 --> 00:10:44.094
All of that remains largely unchanged under the MAUs and we'll. we'll

65 "Neil Harms" (4233897728)
00:10:44.099 --> 00:10:49.379
We'll get into how you how you request that and document that a little bit later down the road here.

66 "Paul Conover" (4165728512)
00:10:52.649 --> 00:11:07.589
Okay, so let's let's take a look at how to actually the process for scheduling the models. So the service coordinator, our intake specialist is going to access the calendar, scheduling page and contact the individual legally responsible party.

67 "Paul Conover" (4165728512)

00:11:07.589 --> 00:11:10.739
Or agency, contact person as appropriate.

68 "Paul Conover" (4165728512)
00:11:10.739 --> 00:11:18.239
And displays all available dates and times we actually have screenshots
where you're going to be able to see a lot of what we're talking about in
a moment.

69 "Paul Conover" (4165728512)
00:11:18.239 --> 00:11:23.759
And then the legally responsible party, the individual, the agency
contact person.

70 "Paul Conover" (4165728512)
00:11:23.759 --> 00:11:35.129
Work out a time that's going to work for the individual and informant and
then once they've agreed upon the time, the person doing the scheduling
reserves, the time slot and answer some required questions.

71 "Paul Conover" (4165728512)
00:11:35.129 --> 00:11:38.159
And Neil had mentioned the ad guess button.

72 "Paul Conover" (4165728512)
00:11:38.159 --> 00:11:43.289
So you'll have to for anybody that you want to be involved in the.

73 "Paul Conover" (4165728512)
00:11:43.289 --> 00:11:50.849
In the process, anybody that you want to receive a confirmation email or
a reminder email.

74 "Paul Conover" (4165728512)
00:11:50.849 --> 00:12:05.519
If they're not on there, you will use the ad guest button to notify them.
That doesn't mean that they have to serve as an informant. Because that
question came up yesterday. It just means that they're, we're keeping
them in the loop that way. They're aware of the meeting time.

75 "Paul Conover" (4165728512)
00:12:05.519 --> 00:12:12.659
And, uh, date, so once those required questions have been answered.

76 "Paul Conover" (4165728512)
00:12:12.659 --> 00:12:18.779
And you hit, send or confirmed, then will assign the assessment.

77 "Paul Conover" (4165728512)
00:12:18.779 --> 00:12:25.709
To the next assessment team member available, using the round Robin
method, it'll go to the next available person on that date.

78 "Paul Conover" (4165728512)

00:12:28.439 --> 00:12:41.459
Once again, the ad guest button, email addresses, added using that ad
guest button informant and the assessment team member will receive a
confirmation email.

79 "Paul Conover" (4165728512)
00:12:41.459 --> 00:12:45.479
And the confirmation email contains the Webex link for the meeting.

80 "Paul Conover" (4165728512)
00:12:45.479 --> 00:12:50.009
And the ability to add that, then to your Outlook or Google calendar.

81 "Paul Conover" (4165728512)
00:12:50.009 --> 00:13:00.119
Is available it's simple click of a button. I'll show you that. We'll
cover that a little bit more in a few minutes as well. It's just simply
add to calendar click and it's there.

82 "Paul Conover" (4165728512)
00:13:00.119 --> 00:13:04.019
And then 24 hours prior to the appointment.

83 "Paul Conover" (4165728512)
00:13:04.019 --> 00:13:08.669
A reminder email will be sent to the same group of email addresses.

84 "Paul Conover" (4165728512)
00:13:10.439 --> 00:13:20.249
So, it's very simple just follow the link copy and paste the link that
will be provided into Google. Chrome. Please don't try to use any other
browser.

85 "Paul Conover" (4165728512)
00:13:20.249 --> 00:13:23.369
I just it won't work correctly.

86 "Paul Conover" (4165728512)
00:13:23.369 --> 00:13:35.639
Do you use Google? Chrome? It is I'd also like to mention it is a live
link. You don't need a different link. Every time you schedule you will
use the same link. If your intake you'll use 1 link.

87 "Paul Conover" (4165728512)
00:13:35.639 --> 00:13:46.979
Everybody else, we use the other link. The intake staff should make sure
you don't forward that to anyone else that an intake staff. We don't want
to cross streams there.

88 "Paul Conover" (4165728512)
00:13:46.979 --> 00:13:53.129
And the other link for all assessment needs, and you see a sample of the
link on the screen there.

89 "Paul Conover" (4165728512)
00:13:56.279 --> 00:14:05.574
If you, we would also recommend that you would bookmark it once again.
It's a live link that we using that same link repetitious lead. If you're
scheduling. So, a bookmark it.

90 "Paul Conover" (4165728512)
00:14:05.604 --> 00:14:13.584
If you're a little bit more adept, if you know Chrome fairly well and
your skills are a little better, you might create a desktop icon.

91 "Paul Conover" (4165728512)
00:14:14.039 --> 00:14:23.099
You can do that as well for that link. So this is an actual screenshot of
the.

92 "Paul Conover" (4165728512)
00:14:23.664 --> 00:14:30.234
By the way, I'd like to mention also that there is no HIPPA sensitive
information that anyone else would see from the calendar.

93 "Paul Conover" (4165728512)
00:14:30.684 --> 00:14:40.494
When you access the calendar, only the stakeholders, only the people
involved in the scheduling, the people that are being received emails,
have any of this information? No. 1 else will.

94 "Paul Conover" (4165728512)
00:14:40.769 --> 00:14:49.379
Be able to see any of this. They available dates are highlighted and
bolded you see a little circle there.

95 "Paul Conover" (4165728512)
00:14:49.379 --> 00:14:55.379
So you'll know what dates are available and then when you click on the
date, it'll take you to the next screen.

96 "Paul Conover" (4165728512)
00:14:56.699 --> 00:15:07.769
And on this screen, you still see the, the calendar to the left. So if
there's not a time available that you want there, you can always go back
to the calendar and pick a different date.

97 "Paul Conover" (4165728512)
00:15:07.769 --> 00:15:11.939
But you see the times that are available on that day.

98 "Paul Conover" (4165728512)
00:15:11.939 --> 00:15:17.879
And you click on 1 of those, and it'll take you to set a required
questions.

99 "Paul Conover" (4165728512)
00:15:17.879 --> 00:15:27.449

So this is the question list that you will see under the name of the informant. That is the very 1st field on the top of the form.

100 "Paul Conover" (4165728512)
00:15:27.449 --> 00:15:35.429
And then the email for the informant, that's the 2nd field. There seemed to be some confusion about that previously. So we wanted to point that out.

101 "Paul Conover" (4165728512)
00:15:35.429 --> 00:15:45.779
And then the add guest button, it's a highlighted bolded. It's like a, it's got a little circle around it's blue and then add all individuals email addresses.

102 "Paul Conover" (4165728512)
00:15:45.779 --> 00:15:51.029
That you want the notifications to be sent to phone number number for the informant.

103 "Paul Conover" (4165728512)
00:15:51.029 --> 00:15:54.539
The individual's name, the individuals, the image number.

104 "Paul Conover" (4165728512)
00:15:54.539 --> 00:16:00.239
Legally responsible person regarding their name and then the next line is their email.

105 "Paul Conover" (4165728512)
00:16:00.239 --> 00:16:08.849
And then the individual's communication style, this is very important for several reasons we need as assessors. We'd like to know.

106 "Paul Conover" (4165728512)
00:16:08.849 --> 00:16:13.619
If we need to make any special arrangement based on the communication style.

107 "Paul Conover" (4165728512)
00:16:13.619 --> 00:16:16.709
Fully verbal, partially verbal, non verbal.

108 "Paul Conover" (4165728512)
00:16:16.709 --> 00:16:21.839
Esl English. 2nd, language augmentative communication.

109 "Paul Conover" (4165728512)
00:16:21.839 --> 00:16:29.039
And then the reason for requesting the models is an intake. Is it an initial assessment? redetermination?

110 "Paul Conover" (4165728512)
00:16:29.039 --> 00:16:34.589

Or is it review to a change in status, or is a critical service situation?

111 "Paul Conover" (4165728512)
00:16:34.589 --> 00:16:42.629
And then provide the if you choose that, it's a critical service situation, you need to provide the justification.

112 "Paul Conover" (4165728512)
00:16:42.629 --> 00:16:49.259
For that, and then if a request for a review of an existing Mars.

113 "Paul Conover" (4165728512)
00:16:49.259 --> 00:16:56.879
Make sure to follow the guidelines 15 if you're not familiar with that, that's just simply outlines the review process.

114 "Paul Conover" (4165728512)
00:16:56.879 --> 00:17:09.419
There's no appeal, it's just review to make sure that it's accurate that it's valid that we had good informant that nothing was accidentally check wrong or anything like that on the assessment.

115 "Paul Conover" (4165728512)
00:17:09.419 --> 00:17:14.399
And then the service coordinator or intake specialist name.

116 "Paul Conover" (4165728512)
00:17:14.399 --> 00:17:19.619
And that person's email, the service coordinator intake specialist the E mail.

117 "Paul Conover" (4165728512)
00:17:22.739 --> 00:17:26.309
So this is an actual sample of the, um.

118 "Paul Conover" (4165728512)
00:17:26.309 --> 00:17:34.079
The confirmation email, I'm not going to read it all to you. There's 1 thing, though, if you'll notice in the Orange box there.

119 "Paul Conover" (4165728512)
00:17:34.079 --> 00:17:46.379
Um, all the information that you that you gave on, those questions is contained in the confirmation email and there is, there is a thing that we like to note there, where it says, uh.

120 "Paul Conover" (4165728512)
00:17:46.379 --> 00:17:50.909
Location you can join this meeting from your computer tablet or smartphone.

121 "Paul Conover" (4165728512)
00:17:50.909 --> 00:17:57.059

That's that's kind of a canned text that's included with webx. We can't
change that.

122 "Paul Conover" (4165728512)
00:17:57.059 --> 00:18:06.654
So, you know, kind of reiterate this, a smartphone can be used for a
variety of things, but not to show the stimulus to the consumer.

123 "Paul Conover" (4165728512)
00:18:06.894 --> 00:18:14.934
They're just most smart phones are really too small for that and you
would wind up assessing their ability to see it versus their ability to.

124 "Paul Conover" (4165728512)
00:18:15.359 --> 00:18:19.499
discriminator disseminate what the information is on the stimuli.

125 "Neil Harms" (4233897728)
00:18:24.989 --> 00:18:37.764
I also want to point out that that blue link there in the middle. That
just lets, you know, that's the link that you click to join that. Webex.
It doesn't. I don't think that it actually comes through blue on on the
confirmation email.

126 "Neil Harms" (4233897728)
00:18:38.334 --> 00:18:43.404
We just showed it as a hyperlink here so that, you know, that that's how
that part works.

127 "Paul Conover" (4165728512)
00:18:48.449 --> 00:18:53.909
So, again on this, you're gonna see your responses to the questions.

128 "Paul Conover" (4165728512)
00:18:53.909 --> 00:19:02.729
Um, your answers basically, you know, in the confirmation I was, uh, I've
had I've had people, uh, scheduling with me.

129 "Paul Conover" (4165728512)
00:19:02.964 --> 00:19:15.864
Already I've got some and 1st thing I did was scroll down through to make
sure that everything was accurate on it since it's a new process, and
actually contacted the person and said, hey, how did this work for you?

130 "Paul Conover" (4165728512)
00:19:15.864 --> 00:19:20.544
You know, the scheduling part, and I said this is fantastic. It works
really well.

131 "Paul Conover" (4165728512)
00:19:20.849 --> 00:19:24.179
I think some people are a little bit intimidating at 1st, but once they
used it.

132 "Paul Conover" (4165728512)
00:19:24.179 --> 00:19:28.799
They they realize pretty quickly that this is a very effective method.

133 "Paul Conover" (4165728512)
00:19:28.799 --> 00:19:33.839
For doing it like to mention they're in the confirmation that you see
the.

134 "Paul Conover" (4165728512)
00:19:33.839 --> 00:19:40.529
If a request, it's both red there requests for review and the existing
mass.

135 "Paul Conover" (4165728512)
00:19:40.529 --> 00:19:43.979
Uh, I've contacted 1 of the assessment team leads.

136 "Paul Conover" (4165728512)
00:19:43.979 --> 00:19:51.959
And a review of the assessment was completed a new 1, has to be done, we
need we need to know specifics of why that's being requested.

137 "Paul Conover" (4165728512)
00:19:51.959 --> 00:19:56.549
That there have been significant changes in behavioral.

138 "Paul Conover" (4165728512)
00:19:56.549 --> 00:20:02.579
Health something, something very significant change has taken place with
the consumer.

139 "Paul Conover" (4165728512)
00:20:06.089 --> 00:20:20.489
So I mentioned earlier that the event it's really easy to add to your
calendar. You just click on it. It's not it's not highlighted or bolded
in blue. It's, it's just there on the scheduling page.

140 "Paul Conover" (4165728512)
00:20:20.489 --> 00:20:31.649
Add the calendar, it's just a click and if you need to reschedule, that's
available there as well. You just click on the reschedule prompt. Um.

141 "Paul Conover" (4165728512)
00:20:31.649 --> 00:20:39.479
If you do reschedule, it will take you back to the Calendly, uh, that
date and time page.

142 "Paul Conover" (4165728512)
00:20:39.479 --> 00:20:44.909
Pretty simple to reschedule if you use the cancel option, if you want to
cancel it.

143 "Paul Conover" (4165728512)

00:20:44.909 --> 00:20:50.069
And it will cancel it. You'll get a notification from that as well.

144 "Paul Conover" (4165728512)
00:20:50.069 --> 00:20:54.569
But if you cancel it, you'll have to go if you put it, added it to your calendar.

145 "Paul Conover" (4165728512)
00:20:54.569 --> 00:21:01.529
It will cancel the event on your calendar. It will show canceled, but you'll still have to delete it manually. Delete it. The event.

146 "Paul Conover" (4165728512)
00:21:01.529 --> 00:21:13.529
Off your calendar, and then the event of a no show, the assessor will notify the support coordinator intake, the stakeholders of the missed appointment. So that that can be rescheduled.

147 "Paul Conover" (4165728512)
00:21:16.889 --> 00:21:27.479
And then 24 hours before the selected date and time the informant will receive a reminder email, like, to also mentioned that the web link.

148 "Paul Conover" (4165728512)
00:21:27.479 --> 00:21:32.579
Will also be in the reminder email so if you.

149 "Paul Conover" (4165728512)
00:21:32.579 --> 00:21:39.329
For some reason, lost the confirmation email, you will have a 2nd copy of the link. So don't panic.

150 "Paul Conover" (4165728512)
00:21:39.329 --> 00:21:47.099
And there's a, there's an example there that you see on the screen friendly reminder, your intake assessment.

151 "Paul Conover" (4165728512)
00:21:47.099 --> 00:21:58.319
And so forth, and then once the mosque has been completed, so the process has been completed.

152 "Paul Conover" (4165728512)
00:21:58.319 --> 00:22:06.059
The must have been verified and the notification will go out and you will a PDF.

153 "Paul Conover" (4165728512)
00:22:06.059 --> 00:22:09.869
Of the report will also be sent by email.

154 "Paul Conover" (4165728512)
00:22:09.869 --> 00:22:13.199

To the service coordinator, or the intake specialist.

155 "Paul Conover" (4165728512)
00:22:13.199 --> 00:22:19.169
The provider relations team, and then the provider agency contact person as appropriate.

156 "Neil Harms" (4233897728)
00:22:23.969 --> 00:22:37.674
So let's take a few minutes to talk about what's in the miles report what you see on the screen currently is a sample of what the 1st page of the report will look like, it look very close to this up at the top.

157 "Neil Harms" (4233897728)
00:22:37.674 --> 00:22:49.494
You'll see basic demographic information, kind of, kind of the usual stuff on the left hand side kind of in the middle you will see the various functional limitation domains that are assessed.

158 "Neil Harms" (4233897728)
00:22:49.524 --> 00:22:53.814
These are all the things that you need to look at for eligibility and for potential.

159 "Neil Harms" (4233897728)
00:22:53.969 --> 00:22:55.319
For eligibility.

160 "Neil Harms" (4233897728)
00:22:55.319 --> 00:23:06.509
And then there's also a little section, right under that that says when and if a re, evaluation of eligibility and functional limitations is recommended a particular age.

161 "Neil Harms" (4233897728)
00:23:07.314 --> 00:23:12.504
Bottom left the rate allocation score, displays bottom, right? The priority of needs score displays.

162 "Neil Harms" (4233897728)
00:23:12.894 --> 00:23:23.694
You only get a priority of need score if you have 3 or more yeses in the substantial functional limitation for waiver eligibility, which is the far right column.

163 "Neil Harms" (4233897728)
00:23:25.044 --> 00:23:36.444
That's the part that you would use for completing your LLC potentially those map 1 to 1 with the 6 areas that need to be.

164 "Neil Harms" (4233897728)
00:23:36.509 --> 00:23:45.329
On the, so that's that's the part that you would use to complete that the middle column is for D eligibility.

165 "Neil Harms" (4233897728)
00:23:45.329 --> 00:23:49.289
2 or more areas of a yes. Are necessary to.

166 "Neil Harms" (4233897728)
00:23:49.289 --> 00:23:52.619
To get to de eligibility.

167 "Neil Harms" (4233897728)
00:23:52.619 --> 00:24:06.384
Except for the very low age ranges in those instances, and it's specified
in our CSR that I referred to earlier, you can have 1 area of functional
limitations for folks in that very low age range.

168 "Neil Harms" (4233897728)
00:24:06.714 --> 00:24:16.404
And it can have an additional standard error of measure. If if that
criteria was met the yes, that you see in that middle column would have a
little asterisk next to it.

169 "Neil Harms" (4233897728)
00:24:16.734 --> 00:24:22.524
And that's really what's going to populate that recommended reevaluation
at age. 5.

170 "Neil Harms" (4233897728)
00:24:22.619 --> 00:24:28.349
What will pop up so just want to give you a hint about how that that will
look going forward.

171 "Neil Harms" (4233897728)
00:24:29.304 --> 00:24:43.014
The rest of the report includes what we call the stage 3 items, which
were are related to the Oregon questions what they used to be called that
were added to the, for when we use that for rate allocation score.

172 "Neil Harms" (4233897728)
00:24:43.044 --> 00:24:52.224
This is what looks at extensive behavioral needs, medical needs mobility,
vision, all those kinds of things.

173 "Neil Harms" (4233897728)
00:24:52.559 --> 00:25:03.659
And the behavioral section, and the medical section are the 2 places that
you would want to look as far as justifying those 2 sections on the form
that we currently use.

174 "Neil Harms" (4233897728)
00:25:03.659 --> 00:25:14.159
Trying to close the loop on that. The does not replace the. It's just, it
just replaces the instrument that allows you to complete the.

175 "Neil Harms" (4233897728)

00:25:16.529 --> 00:25:29.394
So, what happens next support, coordinators and intake specialists who
have completed this training will be sent the appropriately appropriate
scheduling link please be advised that it takes 24 hours for the
participants list to reach us following completion of the training.

176 "Neil Harms" (4233897728)
00:25:29.394 --> 00:25:44.304
If you attend the training and are not an SC or intake staff, please
delete the link. If and when you receive it, individuals who have
completed this training, may use the calendar link to schedule miles
assessments to occur after January. 1st, 23. so. three so

177 "Neil Harms" (4233897728)
00:25:44.609 --> 00:25:56.639
Again, just to repeat that after today, and we get the participants list,
you'll be provide the link and at that point, you can schedule mom's
assessments for after January. 1st.

178 "Neil Harms" (4233897728)
00:25:57.714 --> 00:26:03.804
The reason you can't do anything before January 1st is again, because CSR
going through and becoming valid January.

179 "Neil Harms" (4233897728)
00:26:03.804 --> 00:26:04.284
1st, is,

180 "Neil Harms" (4233897728)
00:26:04.284 --> 00:26:18.714
what makes it possible to use the launch for functional limitations and
priority of need we've been using it for the rate allocation scores since
July 1st of 21 and that's been going very successfully and we've had the
ability to do that because the rate allocation score methodology

181 "Neil Harms" (4233897728)
00:26:18.714 --> 00:26:22.194
isn't isn't specified. specified

182 "Neil Harms" (4233897728)
00:26:22.469 --> 00:26:26.039
It's out on.

183 "Neil Harms" (4233897728)
00:26:27.629 --> 00:26:34.709
Apologize for my dogs go into that. So I've got somebody at the front
door. It's the joy of working for them right?

184 "Neil Harms" (4233897728)
00:26:34.709 --> 00:26:42.359
All right, so let's move ahead and and we're going to go and catch
questions that we're posted out in the comments.

185 "Neil Harms" (4233897728)

00:26:43.764 --> 00:26:49.554
Or rather in chat so 1st question, does the SC,

186 "Neil Harms" (4233897728)
00:26:49.554 --> 00:27:00.234
forward the confirmation email for the models to the environment and the
individual or can they be added as a guest and not have the be the email
for so.

187 "Neil Harms" (4233897728)
00:27:01.134 --> 00:27:05.064
Hopefully, we've made our way through that in some of the later slides,

188 "Neil Harms" (4233897728)
00:27:05.064 --> 00:27:19.434
but basically anybody that's added to that add guest button will receive
the email and and the informant and the person that's assigned to the
assessment. So.

189 "Neil Harms" (4233897728)
00:27:19.769 --> 00:27:25.224
Those email notifications go to all of those different email addresses.
That are provided at that point.

190 "Neil Harms" (4233897728)
00:27:25.944 --> 00:27:33.774
The only time that the support quarter would need support coordinator
would need to do more than that is in those rare instances,

191 "Neil Harms" (4233897728)
00:27:33.774 --> 00:27:42.024
where those parties don't have access to email in which case the SC is
the 1 that would print that their copy of that email.

192 "Neil Harms" (4233897728)
00:27:42.024 --> 00:27:49.164
Because they will use their email address to complete the required
fields, then they'd get a copy and then they could provide that.

193 "Neil Harms" (4233897728)
00:27:49.769 --> 00:27:50.729
Be a male.

194 "Neil Harms" (4233897728)
00:27:53.099 --> 00:27:59.729
Paul, I'm going to step away real quick. Can you can you go through a
couple of the next items? I'll be, right absolutely. Yep.

195 "Paul Conover" (4165728512)
00:27:59.729 --> 00:28:08.309
Okay, let's scroll down through. Do we get a copy of the PowerPoint? Yes,
the PowerPoint will be provided along with the recording.

196 "Paul Conover" (4165728512)

00:28:08.309 --> 00:28:18.539
I think Kat had mentioned that. I think she actually posted that further
down in the questions. I'm trying to scroll back and forth. That's kinda
hard to do that. Um.

197 "Paul Conover" (4165728512)
00:28:18.539 --> 00:28:23.099
If we have an individual who has recently come into services.

198 "Paul Conover" (4165728512)
00:28:23.099 --> 00:28:28.769
And a waiver request will be going through around the 1st, January. 1st.

199 "Paul Conover" (4165728512)
00:28:28.769 --> 00:28:32.249
But we still be able to use the pond in Seymour.

200 "Paul Conover" (4165728512)
00:28:32.249 --> 00:28:37.169
If it goes through, you are after 1 123.

201 "Paul Conover" (4165728512)
00:28:40.169 --> 00:28:44.549
You know, I would say, yes, uh.

202 "Paul Conover" (4165728512)
00:28:44.549 --> 00:28:48.089
Depending on when the maccabi was done.

203 "Paul Conover" (4165728512)
00:28:48.089 --> 00:28:53.009
Or when the pond was done, still be able to use it. Yeah.

204 "Paul Conover" (4165728512)
00:28:54.449 --> 00:29:01.799
The other questions, if we have an individual who's recently come into
service waiver request, we'll be going through around the 1st.

205 "Paul Conover" (4165728512)
00:29:01.799 --> 00:29:05.159
January 1st, we'll still be able to use the pond and see more.

206 "Paul Conover" (4165728512)
00:29:05.159 --> 00:29:08.609
It goes through after 123.

207 "Neil Harms" (4233897728)
00:29:10.379 --> 00:29:25.109
So, generally, speaking, the pawn will be good for the same amount of
time that it was valid for previously. We haven't really addressed that.
So the time frames don't really change with any of these things. If I.

208 "Neil Harms" (4233897728)
00:29:25.109 --> 00:29:39.774

Have my priority of needs score, done in Seymour, prior to January. 1st and I have everything related that I need to to submit that packet that there would be no need to request a new 1 for that packet submitted in January.

209 "Neil Harms" (4233897728)
00:29:40.554 --> 00:29:46.194
If you don't have a priority of needs score done prior to January 1st, then you'd have to get them.

210 "Neil Harms" (4233897728)
00:29:47.519 --> 00:29:55.589
Done after January 1st, because the old priority of need tool again, not valid after January. 1st for new ones.

211 "Neil Harms" (4233897728)
00:29:56.544 --> 00:30:09.384
Same thing that goes with maccabi and some of those other kinds of things if I've got them a copy that I did here in December, and I'm looking at submitting that packet in January, you can use that valid.

212 "Neil Harms" (4233897728)
00:30:09.384 --> 00:30:22.104
No copy because the copy currently is good for 2 years and that's also good for an additional year because we're still under the public health emergency. So those time frames continue to be valid going forward.

213 "Neil Harms" (4233897728)
00:30:22.584 --> 00:30:25.194
That was done very intentionally to make sure we didn't have.

214 "Neil Harms" (4233897728)
00:30:25.739 --> 00:30:37.139
The need to do 16,000 miles assessments, January 1st, there's no capacity to make that happen. So there's a transition period where these older assessments are still going to.

215 "Neil Harms" (4233897728)
00:30:45.479 --> 00:30:59.219
All right, it's going forward a little bit. I think I clarified this. We had a question at 1st, he stated the responsible for sending out the confirmation. Then it was said the email addresses could be added via ad. Guess, which is the preferred way.

216 "Neil Harms" (4233897728)
00:30:59.219 --> 00:31:12.294
So, the, the preference there is, if folks have email addresses, add them to, to add guests, the support coordinator will always want to add themselves to add guests so that they get these notifications and they know that things are happening.

217 "Neil Harms" (4233897728)
00:31:12.654 --> 00:31:27.624

If the individuals that need to be notified, do not have an email
address, then those required fields that you have to fill out the SC
would use their own email address to get past the required field
requirement.

218 "Neil Harms" (4233897728)
00:31:28.164 --> 00:31:29.214
And then when they.

219 "Neil Harms" (4233897728)
00:31:29.219 --> 00:31:30.359
To receive that.

220 "Neil Harms" (4233897728)
00:31:30.359 --> 00:31:37.169
Then they would need to print that out and get that delivered via U. S.
Postal Service to the folks that needed to be notified.

221 "Neil Harms" (4233897728)
00:31:40.889 --> 00:31:54.599
A question, so our staff are possibly going to be required to work at 70
a m or all the way up to 70 PM to provide the person with needed
technology if they do, not have access to it. No, so we've made slots
available between 7 and 7. um.

222 "Neil Harms" (4233897728)
00:31:54.599 --> 00:32:04.584
There's no requirement for for you all to work 7 to 7 to support that if
you're unable to support that, and they need the technology to do it,

223 "Neil Harms" (4233897728)
00:32:04.614 --> 00:32:19.404
then I would absolutely not schedule an assessment time that's outside. I
need to be available to, to get the technology provided to the
individual. You just wouldn't pick those time slot because you couldn't
get all the other pieces to work.

224 "Neil Harms" (4233897728)
00:32:19.464 --> 00:32:23.664
And then there's still tons of slots that are in the normal working day
on Monday through Friday.

225 "Neil Harms" (4233897728)
00:32:24.869 --> 00:32:38.424
Same kind of thing applies to the, to the regional offices. If you intend
to use the regional office equipment that's available and get the person
there. If you pick a 630 at night time slot or 70 PM time slot, probably
the doors are going to be locked.

226 "Neil Harms" (4233897728)
00:32:38.424 --> 00:32:50.124
So, that's not going to work out real well. So, anyway, when those
technology needs arise, probably need to stick to the normal business
operations of the places that might have that technology available.

227 "Neil Harms" (4233897728)
00:32:50.124 --> 00:32:54.534
There's also going to be those really, really rare instances. rare
instances

228 "Neil Harms" (4233897728)
00:32:54.869 --> 00:33:03.414
Where folks, it's the perfect storm. No access to transportation. Can't
get anywhere. Absolutely. Have no technology.

229 "Neil Harms" (4233897728)
00:33:03.414 --> 00:33:17.244
No access to Internet and in those, those rare what I refer to as fringe
cases, you'll need to get a hold of somebody on the assessment team
directly. Typically, that's going to be at least Arthur, her email is on
the screen or Paul or myself.

230 "Neil Harms" (4233897728)
00:33:17.664 --> 00:33:19.314
And then at that point.

231 "Neil Harms" (4233897728)
00:33:20.244 --> 00:33:32.514
Um, we will work out those details for those fringe cases and 1 of the
things that could happen is that we might have to have an assessment team
member, go out to their, to their residence and do that.

232 "Neil Harms" (4233897728)
00:33:32.514 --> 00:33:42.804
We do have that capacity, but it's quite limited. It's just about travel
time and the size of that assessment team and we want to make sure that
we minimize the number of times that happens.

233 "Neil Harms" (4233897728)
00:33:42.804 --> 00:33:49.554
Because if you take 1 whole person out of the assessment team for most of
the day to do 1 assessment. Well, then that's other assessments that.

234 "Neil Harms" (4233897728)
00:33:49.649 --> 00:33:52.499
This can't be completed in in the same number of slots.

235 "Neil Harms" (4233897728)
00:33:52.824 --> 00:34:06.234
So, hopefully, that helps so will the team will still be there for
partnership for hope determinations?

236 "Neil Harms" (4233897728)
00:34:07.644 --> 00:34:22.434
I'll have to I'll have to admit, I didn't know that the appeal in Seymour
was used for partnership for hope determinations. I think it's, it's a
separate thing. However, if that form is useful and some entities.

237 "Neil Harms" (4233897728)
00:34:22.499 --> 00:34:31.889
He tends to use that for it and they, they certainly could do that, but I
don't know how the scoring would be completed because it's going to be
shut off inside anymore.

238 "Neil Harms" (4233897728)
00:34:33.114 --> 00:34:47.304
So, I can't really speak to that. If you have a specific questions or
concerns just reach out to me directly via via email and I'll, I'll chat
through that with you. It's Neil dot harms at dot. Gov.

239 "Neil Harms" (4233897728)
00:34:53.034 --> 00:34:58.494
We have a few Spanish speaking folks that we'll need a modest as the SC,
arrange for an interpreter, or is 1 not needed.

240 "Neil Harms" (4233897728)
00:34:59.514 --> 00:35:12.534
So, if a person has English as a 2nd, language, or needs an interpreter
for ASL or some of those kinds of things, that's why we have folks,
identify that in that in that confirmation email.

241 "Neil Harms" (4233897728)
00:35:12.864 --> 00:35:22.374
And then that's going to go to the assessor. And then the assessor is
really going to may reach out and try to get some more information about.

242 "Neil Harms" (4233897728)
00:35:22.379 --> 00:35:37.104
What's needed in terms of an interpreter, but our folks on our side have
access to the language link interpreter services and so forth. English is
a 2nd language. They would probably use that or a video interpreter. We
have that available as well. Um.

243 "Neil Harms" (4233897728)
00:35:37.409 --> 00:35:50.129
But in general, no, the support coordinator may may need to assist with
that scheduling process. But essentially the assessment team is going to
have to take that on.

244 "Neil Harms" (4233897728)
00:35:50.129 --> 00:35:57.749
Our earlier training sessions, we didn't exactly have that all worked out
yet, but it came to light later on. We were pretty much going to have to
take care of that part.

245 "Neil Harms" (4233897728)
00:36:01.889 --> 00:36:11.279
Here's a question I need to schedule a assessment in January when by what
date will the ability to schedule the assessment become available as soon
as you get the link um.

246 "Neil Harms" (4233897728)

00:36:11.279 --> 00:36:24.299
Hopefully now, 24 hours after this, it's going to be Friday so you may
not you may not get that link yet today, but early, next week, you'll,
you'll receive the link and you'll be able to jump in and get them as
assessment scheduled for, in January.

247 "Neil Harms" (4233897728)
00:36:27.419 --> 00:36:42.359
What are we supposed to do if we have to take your tablet to the home
with the assess where the, I'm sorry the tablet to the home while the
assessment is being conducted since we have been instructed that we are
not to be part of these. Okay. So.

248 "Neil Harms" (4233897728)
00:36:42.359 --> 00:36:52.859
That's a complex question to answer. There's just a lot of stuff going on
there. Um.

249 "Neil Harms" (4233897728)
00:36:54.329 --> 00:36:58.439
I probably wouldn't handle that that exact situation in that fashion.

250 "Neil Harms" (4233897728)
00:36:58.974 --> 00:37:07.944
Or if let's talk a little bit about about performance, and who should be
at the assessment and who should participate in all of that because I
don't believe we've covered that.

251 "Neil Harms" (4233897728)
00:37:08.394 --> 00:37:08.934
So,

252 "Neil Harms" (4233897728)
00:37:08.964 --> 00:37:23.724
the isn't norm based tool as a norm based tool when you administer the
assessment for real to somebody you want to as closely mimic the same
scenario and setting as what the

253 "Neil Harms" (4233897728)
00:37:23.724 --> 00:37:28.344
original norm group had, you do that to preserve the validity of the
results of the.

254 "Neil Harms" (4233897728)
00:37:28.439 --> 00:37:33.629
Test so the original testing was all done with.

255 "Neil Harms" (4233897728)
00:37:33.629 --> 00:37:38.849
The person being assessed Dean, the informant and the assessor.

256 "Neil Harms" (4233897728)
00:37:38.849 --> 00:37:52.889

Those 3 people are in anytime you add more people to the mix, you introduce more error since we're all helpers we like to see people do. Well, and it's just who we are as a group.

257 "Neil Harms" (4233897728)
00:37:53.184 --> 00:38:06.834
For this particular thing, the more you help the person do well, the less likely they are to get into services or be 1st in line for services, or have a higher rate allocation score, it depresses all those scores.

258 "Neil Harms" (4233897728)
00:38:06.834 --> 00:38:12.684
The more you help somebody do better than they should be able to do independently. So.

259 "Neil Harms" (4233897728)
00:38:13.020 --> 00:38:22.890
In rare instances, the support coordinator may end up being the informant. They may legitimately be the only person that knows the person.

260 "Neil Harms" (4233897728)
00:38:22.890 --> 00:38:36.295
They should know the person for greater than 90 days and know them well enough to be able to answer the various questions. That are asked. We always ask for the individual who serves as the informant to be objective.

261 "Neil Harms" (4233897728)
00:38:36.865 --> 00:38:42.055
We would like for that person to be somebody who has no fiscal benefit from the outcome of the assessment.

262 "Neil Harms" (4233897728)
00:38:43.015 --> 00:38:55.675
And that's why we prefer that it not be provider provider staff or the SC. We fully understand, though, that the SC may, in fact, be the only person that can serve as an informant.

263 "Neil Harms" (4233897728)
00:38:56.335 --> 00:39:06.235
If that is the case just let just let the assessor. That's that's where you've landed and I'll make a note of it and we'll go on down the road.

264 "Neil Harms" (4233897728)
00:39:07.015 --> 00:39:18.295
We just don't want that to become the default position that it's easy for the to be informed. So I'm just going to do it. We just don't want that to be the default similarly with the provider. The vast majority of the time.

265 "Neil Harms" (4233897728)
00:39:18.355 --> 00:39:32.965

Probably provider staff will be the folks that know those people best, because they've been in the setting for however long and, you know, you're redoing this this assessment every couple of years for level of care.

266 "Neil Harms" (4233897728)
00:39:34.435 --> 00:39:36.535
They may just be the best informed. And if they are.

267 "Neil Harms" (4233897728)
00:39:36.540 --> 00:39:42.450
Then we make a note of it going down, going down the road. If we have somebody else, who is.

268 "Neil Harms" (4233897728)
00:39:44.005 --> 00:39:49.075
More objective, or can't be more objective with being the informed then we'll default to using that person.

269 "Neil Harms" (4233897728)
00:39:50.095 --> 00:40:01.495
So, I say all of that to say, the, we have instructed folks that they probably shouldn't be part of the assessment but they could in rare instances, be part of it.

270 "Neil Harms" (4233897728)
00:40:01.825 --> 00:40:13.255
If you happen to be at the assessment, but not participating in it. We'd ask for you to just make yourself absent absent from the location in which the, the.

271 "Neil Harms" (4233897728)
00:40:13.470 --> 00:40:25.225
Is actually happening in, so, as to not introduce the error, you could wait in another room you could be outside you could have all of those things. I also want to circle back to the really the 1st, 20 minutes.

272 "Neil Harms" (4233897728)
00:40:25.405 --> 00:40:31.495
Ish is all that involves the person themselves. Being assessed so.

273 "Neil Harms" (4233897728)
00:40:32.220 --> 00:40:41.155
Some folks like to stay for the whole assessment, while the performance answering the questions lots of folks, when they find out that you're not going to ask any more questions to me,

274 "Neil Harms" (4233897728)
00:40:41.365 --> 00:40:52.015
then then they're done with it and they can go about their day and do other stuff and then the informant kind of finishes that out assessments typically run about an hour.

275 "Neil Harms" (4233897728)

00:40:52.380 --> 00:41:05.125
That's what our average has been over the thousands that have been done.
So far. Low is about 30 minutes. That's a really fast. 1. long is about 2
hours. That's a really long 1, but generally tend to cluster around an
hour.

276 "Neil Harms" (4233897728)
00:41:05.545 --> 00:41:14.005
I hope I answered enough of your question there to help you move forward,
but if you, like I said, if you want to reach out to me directly, feel
free to do. So.

277 "Neil Harms" (4233897728)
00:41:18.325 --> 00:41:28.315
Question does this affect at all will the models replace this as well or
just the? So, this is, this is the tool that is used for.

278 "Neil Harms" (4233897728)
00:41:28.945 --> 00:41:35.815
This is also the tool that replaces the functional limitations
assessments that are used for the. This does not replace the.

279 "Neil Harms" (4233897728)
00:41:36.895 --> 00:41:44.245
You'll just reference the results to complete the, as in the past you
would have referenced them a copy or vineland in order to get the
completed.

280 "Neil Harms" (4233897728)
00:41:47.460 --> 00:42:00.835
Do the assessments stop asking questions if someone is total care
nonverbal quadriplegic or do they still get asked all of the assessment
questions? There are ceiling rules that are built into a lot of the
different sections of the assessment.

281 "Neil Harms" (4233897728)
00:42:00.925 --> 00:42:13.675
And our assessors know that. You know, there's an array of questions that
you can observe and say, hey, these questions are just not answerable by
the person. In which case the assessor will make a note of that and they
will skip those items and move to other items.

282 "Neil Harms" (4233897728)
00:42:15.030 --> 00:42:19.140
So, there are some modifications that occur, depending depending on that.

283 "Neil Harms" (4233897728)
00:42:26.460 --> 00:42:34.020
Well, we still have to be attaching a service to a waiver request. Yes.
Um, there's.

284 "Neil Harms" (4233897728)
00:42:34.020 --> 00:42:37.920

There's no way to get it into a waiver if there's no service being requested.

285 "Neil Harms" (4233897728)
00:42:37.920 --> 00:42:51.750
That's that's 1 of the basic waiver requirements and it's part of that whole process. You do have to have you do have to need something in order to ask for a waiver slot.

286 "Neil Harms" (4233897728)
00:42:55.350 --> 00:43:08.970
What's the average amount of time to complete the assessment? Well, look at me looking in the crystal ball and and going forward. Hopefully we've already answered that, but average is about an hour. 30 minutes to 2 hours is what the range has been so far.

287 "Neil Harms" (4233897728)
00:43:13.705 --> 00:43:19.585
Comment those instances might not be rare in rural areas where technology you could be.

288 "Neil Harms" (4233897728)
00:43:19.585 --> 00:43:30.535
Right our experience has been with the ones we've done that that people have had access to technology and as far as arranging transportation, that sort of thing, same kind of deal.

289 "Neil Harms" (4233897728)
00:43:30.535 --> 00:43:42.985
You can reach out to the regional office, you reach out to the assessor, and we'll we'll figure out how to get folks around to where they need to be. So, maybe I am being overly hopeful in thinking that those instances will be rare, but we're all about to find out.

290 "Neil Harms" (4233897728)
00:43:43.200 --> 00:43:43.800
Clear.

291 "Neil Harms" (4233897728)
00:43:45.960 --> 00:43:56.250
So, for clarification, if I'm a copy remains valid after 123, the pond can be used in Seymour. Um, so.

292 "Neil Harms" (4233897728)
00:43:56.250 --> 00:44:00.000
Okay, so.

293 "Neil Harms" (4233897728)
00:44:00.000 --> 00:44:09.570
2 different things if a copy remains valid. Yes. It'll be valid for that. Same time period. The priority of need.

294 "Neil Harms" (4233897728)
00:44:09.570 --> 00:44:13.140

Can can be used and see more up through.

295 "Neil Harms" (4233897728)
00:44:13.885 --> 00:44:28.855
The end of this month so if you need a new 1, you don't have a priority
of need completed then you'd have to have them after January 1st, to get
a priority of need score. If you already have a priority of need score
that's that's in there.

296 "Neil Harms" (4233897728)
00:44:28.855 --> 00:44:42.685
And it'll be valid, like, say, 2nd, week in January, I was going to
submit this pack and I did my priority of needs score on the last Friday
of December then. Yeah, you can use the score that.

297 "Neil Harms" (4233897728)
00:44:43.140 --> 00:44:46.830
That's currently in Seymour and then submit the packet, but.

298 "Neil Harms" (4233897728)
00:44:46.830 --> 00:45:01.350
It's gonna end real, real fast. There's, you know, we're so close to the,
at the end of the year that there's probably not tons and tons of
priority of needs completed out there that are valid for packet request.
But there's going to be a few and it'll transition over.

299 "Neil Harms" (4233897728)
00:45:01.350 --> 00:45:05.580
Uh, similar to how some of the other things are done.

300 "Neil Harms" (4233897728)
00:45:08.880 --> 00:45:22.045
Comment I appreciate the explanation of are not to be part of the
assessment. You're welcome. I hope. I hope it all makes sense to folks.
We're, we're not trying to be punitive or mean to folks it goes. It's
purely back to that whole.

301 "Neil Harms" (4233897728)
00:45:22.615 --> 00:45:35.635
How you norm reference a test matters and the more error you introduce
into into that setting when you do a real assessment, it just makes it
less valid related to that. It's the same reason.

302 "Neil Harms" (4233897728)
00:45:35.635 --> 00:45:38.815
We don't share the test questions. We got a lot.

303 "Neil Harms" (4233897728)
00:45:38.880 --> 00:45:45.955
A lot of feedback on this, when we 1st started using it for rate
allocation scores, folks wanted to see the questions they wanted to see
the questions.

304 "Neil Harms" (4233897728)

00:45:47.065 --> 00:45:55.735
Absolutely understand that because historically all of those questions
have been posted out in CSR, but we've never had a norm reference test
before. So.

305 "Neil Harms" (4233897728)
00:45:56.845 --> 00:46:01.735
If I say, it's an IQ test, if I gave you all of the answers to the IQ
test,

306 "Neil Harms" (4233897728)
00:46:01.795 --> 00:46:12.205
then you could study for your IQ test and the IQ test it wouldn't be as
valuable because you're artificially modifying the output of the test.

307 "Neil Harms" (4233897728)
00:46:12.595 --> 00:46:25.945
The models is the same way if we published all of the items and gave them
to everybody, then their predictability goes away. So do we understand
that people will kind of start to know what they are over time? Sure,
they will, but once you understand, it's a normal.

308 "Neil Harms" (4233897728)
00:46:26.040 --> 00:46:38.190
Test you don't ask for the items, because realistically you don't want to
know the more, you know about it. The potentially have to do much better
on the test and you don't want to do better on the test. So.

309 "Neil Harms" (4233897728)
00:46:38.190 --> 00:46:42.420
Again, thank you for your comment. I appreciate that.

310 "Neil Harms" (4233897728)
00:46:43.225 --> 00:46:57.925
Do we score page after the assessment or do we get the whole thing with
the questions and answers? I use them a copy to add information into the
ISP for support needs, man. I'm just jumping ahead all over the place.
You get the stage 3 items.

311 "Neil Harms" (4233897728)
00:46:58.495 --> 00:47:10.405
The stage 33 items, you know, I talked about it being a norm reference
test and it is, but the stage 3 items are a bit more criterion based and
they just they're folded in there and you will get the questions and
answers to those.

312 "Neil Harms" (4233897728)
00:47:10.405 --> 00:47:16.375
And those are the only ones that will probably be valuable to you in
terms of looking at looking at support needs. needs

313 "Neil Harms" (4233897728)
00:47:18.660 --> 00:47:33.265

The, the is not a planning tool, it is not designed to be a planning tool. It's not detailed enough to really be a good planning tool. It might give you a little insight as far as moving forward with. Hey, this might be something good to ask, but it's not really designed to be that thing.

314 "Neil Harms" (4233897728)
00:47:33.925 --> 00:47:36.475
So we would encourage everybody to go to. Um.

315 "Neil Harms" (4233897728)
00:47:37.675 --> 00:47:46.825
Either Jill shumate or Carrie Williams I believe there is an assessment document. I use air quotes assessment. It's more like a structured interview.

316 "Neil Harms" (4233897728)
00:47:47.335 --> 00:47:55.915
That is something that's used to put together those support needs and then develop the ISP also that similar process will happen.

317 "Neil Harms" (4233897728)
00:47:55.915 --> 00:48:06.805
When connection goes live mid July, there's an assessment built into that that coaches you through. This are the questions that you ask before I look at adding a.

318 "Neil Harms" (4233897728)
00:48:07.080 --> 00:48:15.510
To the plan, so very different under under the connection system, but similar to that assessment process that's available. I understand in various parts of the state.

319 "Neil Harms" (4233897728)
00:48:20.340 --> 00:48:26.700
Comment that's a lot of non billable time. If we are not able to participate in those situations. Um.

320 "Neil Harms" (4233897728)
00:48:26.700 --> 00:48:39.420
Again saying that, you know, my comment related to that was generally speaking, you won't be in those situations. I would, I would always make I would make plans to.

321 "Neil Harms" (4233897728)
00:48:39.420 --> 00:48:46.615
To not, not be around for those. So I agree if the, if the solution that's made to help the person participate in.

322 "Neil Harms" (4233897728)
00:48:46.615 --> 00:48:55.945
The assessment is the SC, and sitting in a room where they can't bill for anything probably would be a good idea to rethink which solutions were put into place.

323 "Neil Harms" (4233897728)
00:48:55.945 --> 00:49:05.815
And if you run into oddball scenarios like that, going forward, really
encourage you to reach out to 1 of us, and we'll try and help brainstorm
and see if there's a way to make that work.

324 "Neil Harms" (4233897728)
00:49:14.215 --> 00:49:24.145
Well, we still have to be attaching a provider choice to the service. We
are requesting. Absolutely. This change is nothing with provider choice
provider choices, a requirement under under waiver.

325 "Neil Harms" (4233897728)
00:49:25.285 --> 00:49:31.285
Hard to find a provider if it can if I could not be sure they will
qualify for a waiver. Um.

326 "Neil Harms" (4233897728)
00:49:31.650 --> 00:49:34.770
Okay, not sure about the last part.

327 "Neil Harms" (4233897728)
00:49:38.790 --> 00:49:45.600
Yeah, I don't I'm not sure I understand the question. You may want to
reach out to me directly with that. 1.

328 "Neil Harms" (4233897728)
00:49:50.070 --> 00:50:02.070
What, if someone who had a waiver has a assessment, and is no longer
waiver eligible, they immediately lose their waiver? No, that is not.
That's not how that works. So.

329 "Neil Harms" (4233897728)
00:50:02.070 --> 00:50:14.275
This happens from time to time that a person does it get better and
doesn't and doesn't meet the same criteria any longer at that point we
would want to review the assessment, make sure that we were accurate on
it.

330 "Neil Harms" (4233897728)
00:50:14.635 --> 00:50:20.695
And then, at that point, we have that, you know, the, how you exit a
waiver um.

331 "Neil Harms" (4233897728)
00:50:21.060 --> 00:50:30.660
You know, that's an adverse action and there's a peal rights and all the
stuff that goes along with that. So, no, no, 1 ever immediately loses
their waiver.

332 "Neil Harms" (4233897728)
00:50:30.660 --> 00:50:37.200

If we run into those scenarios, then we'll, we'll need to eyeball those and cross that bridge when we get there.

333 "Neil Harms" (4233897728)
00:50:37.200 --> 00:50:41.610
Kind of unlikely to occur, but it happens infrequently now. So.

334 "Neil Harms" (4233897728)
00:50:44.250 --> 00:50:56.520
Here we have, I had a submitted in August and it has not been scored. Should I move forward with them to see where the is with approval? Yes, I would move forward with that. If you intend to submit the packet after January. 1st.

335 "Neil Harms" (4233897728)
00:50:56.520 --> 00:51:03.060
Again, you can't get them off until after January. 1st, so I'm assuming since, um.

336 "Neil Harms" (4233897728)
00:51:03.060 --> 00:51:13.920
Since I was putting it in August that the anyway there seems like there's more to that question. You may again same deal. I may want to reach out to me and I'll try and try and help if I can.

337 "Neil Harms" (4233897728)
00:51:13.920 --> 00:51:17.880
And that gets us to the end of the questions and comments.

338 "Neil Harms" (4233897728)
00:51:20.485 --> 00:51:30.805
Okay, 1 more just popped in so if a is not scored, but entered by 1231, we would have to do a I would say, yes, if it's not scored,

339 "Neil Harms" (4233897728)
00:51:30.805 --> 00:51:37.495
I would really encourage you to reach out to the scoring parties and have that wrapped up. wrapped up

340 "Neil Harms" (4233897728)
00:51:38.185 --> 00:51:52.885
Prior to 231, if you know that scenario, hopefully, there's not piles of them out there got a couple of weeks left to try and wrap that up. But, yeah, if you have an underscored 1, by the end of the month, I would say, you probably need to do a after January. 1st. a after january first

341 "Neil Harms" (4233897728)
00:51:54.510 --> 00:51:58.080
I don't, I don't know another good solution for that.

342 "Neil Harms" (4233897728)
00:51:58.645 --> 00:52:08.425
All right, that is the end of the comments we have for today. Thank you so much to everybody for your participation. We hope you've enjoyed the

presentation. If you have questions or comments feel free to hit us up
with them.

343 "Neil Harms" (4233897728)
00:52:08.815 --> 00:52:23.545
We wanted to let everybody know that we are collecting all of the
comments from the chat we're putting together an, and a recording of this
presentation and the PowerPoint, and the will be posted out on the
website which incidentally,

344 "Neil Harms" (4233897728)
00:52:23.545 --> 00:52:27.985
is half new support coordinators that come on board or new intake staff.

345 "Neil Harms" (4233897728)
00:52:28.105 --> 00:52:39.265
After this will achieve the air quotes certification so that they can get
the link. We'll just ask them to go watch this that way. They'll hear
these discussions. And then we'll, we'll provide the link after that.

346 "Neil Harms" (4233897728)
00:52:39.685 --> 00:52:43.435
So, again, thank you very much, have a wonderful rest of the week, and a
great weekend.