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Personal Assistant Services

This bulletin describes rate methodology updates to Personal Assistant service effective July 1, 2023. The Division of Developmental Disabilities (DD) Waiver Provider Manual will be updated with the information in this bulletin at a later date.

CHANGE TO PERSONAL ASSISTANT SERVICES

Personal Assistant rates were standardized through the Mercer Rate Study and adopted through legislative allocation effective July 1, 2022. The Personal Assistant rates refreshed effective July 1, 2023, with appropriated funding. The rate study includes the cost of transportation during the delivery of any Personal Assistant service.

Effective July 1, 2023, all Personal Assistant services include the cost of transportation during service delivery. Additional transportation services cannot be authorized for the purpose of reimbursing the personal assistant staff for transportation provided during the delivery of the personal assistant service.

Billing/Authorization requirements

Effective July 1, 2023, providers do not bill additional transportation supports provided simultaneously with Personal Assistant.