MISSOURI DIVISION OF DEVELOPMENTAL DISABILITIES

Improving lives THROUGH supports and services THAT FOSTER self-determination.

1/8/24

HCBS CAHPS National Community Feedback Call

January 10, 2024 1:00 - 2:30

Join the Centers for Medicare & Medicaid Services (CMS) Consumer Assessment of Healthcare Providers and Systems Home and Community-Based Services (HCBS CAHPS®) Survey Community Feedback Call. States, managed care plans, and other organizations that have implemented the HCBS CAHPS Survey or are considering implementing the HCBS CAHPS Survey to assess the quality of Medicaid home and community-based services (HCBS) are invited to provide input and feedback on the survey.

Key objectives for this event include the following:

- Provide an overview of the structure and background of the HCBS CAHPS Survey
- Solicit input on questions about potential updates to the HCBS CAHPS Survey
- Obtain feedback on the HCBS CAHPS Survey that will support endorsement maintenance of the HCBS CAHPS measures by the consensus-based entity

<u>Register</u> for the event and sign up for a virtual "queue" to provide verbal feedback during the event. Attendees may also provide feedback via the "chat" feature.

Additional information about the HCBS CAHPS Survey is available at <u>Medicaid.gov</u>. Please contact the event organizer at <u>HCBSmeasures@lewin.com</u> with questions or registration issues.

www.dmh.mo.gov/dd MISSOURI DEPARTMENT OF MENTAL HEALTH 573-751-4054