

1/5/24

### **Online Assessment Scheduling Updates**

*The virtual office hour originally scheduled for 1/5/24 is postponed and will be rescheduled for a later date.*

Online assessment scheduling via GReminders continues to be temporarily disabled due to technical limitations resulting in scheduling errors. The contracted vendor and State Information Technology Services Division are working together to identify a solution.

**CLARIFICATION:** Please only submit the [Request for Missouri Adaptive Ability Scale \(MAAS\) Assessment Form](#) for **urgent** assessment needs:

- Initial Eligibility Determination
- Initial Waiver Requests
- Critical Service Situation Requests

Please do **NOT** submit requests to schedule routine Residential LOC Renewal Assessments at this time. That type of assessment is **NOT** urgent and should be scheduled once online scheduling is restored. As a reminder, Division Assessors will begin scheduling all Non-Residential LOC Renewal Assessments soon.

Support Coordinators should **NOT** initiate scheduling for Non-Residential LOC Renewal Assessments. The [Assessment Capacity Bridge Plan](#) remains in effect.

Timely restoration of online scheduling is anticipated. The Division apologizes for the inconvenience and will continue to monitor impacts and provide updates.

This blast provides follow-up to information released on [12-19-23](#) and [12-20-23](#). Questions regarding the information outlined within this blast should be directed to the Assessment Leadership Team at [DMH.DD.MAAS@dmh.mo.gov](mailto:DMH.DD.MAAS@dmh.mo.gov).