



Improving lives THROUGH  
supports and services  
THAT FOSTER self-determination.

5/9/24

### NCI Family Surveys Deadline Approaching

The National Core Indicators (NCI) Family Surveys are a way for the Division to collect feedback on how families feel about Division services. The surveys are sent to randomly selected families of people receiving at least one Division service. All feedback is anonymous and helps the Division make services better for everyone.

The surveys were mailed out earlier this year by the University of Missouri-Kansas City (UMKC-IHD). If your family received one, please complete it. Surveys can be mailed back to UMKC-IHD or completed online. Mailed surveys must be returned by June 1, 2024. The online survey will be open until June 30, 2024.

Send questions about the NCI Family Surveys to [caitlin.bartley@dmh.mo.gov](mailto:caitlin.bartley@dmh.mo.gov)



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