



Improving lives THROUGH
supports and services
THAT FOSTER self-determination.

9/10/24

Provider New User Access

Providers requesting new user access should allow up to two weeks for IT tickets to process and be completed. The Division recognizes that the duration to complete these requests has increased and apologizes for any inconvenience. Please do NOT submit duplicate requests, as this can increase the time to resolve tickets. If you have additional questions, reach out to the appropriate Division contact.

- Service Providers: [Provider Relations Vendor Service Coordination Team](#)
- Case Management Providers: [Targeted Case Management Technical Assistance Coordination Team](#)



Missouri Department of Mental Health
Developmental Disabilities | dmh.mo.gov
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