



## FAQ's 2024 Annual Oversight RN Webinar

Please note:

Q and A is only a follow up to questions that were not answered on the live webinar. Presenter contact information is listed for further questions, follow-up, or request for additional information regarding topics presented.

<u>Topic</u>	<u>Question</u>	<u>Response</u>
Enable Dental	Would you be able to see an individual with Medicaid only and is bedbound?	Yes – individuals can be seen treated while in bed & individuals can be seen that have Medicaid
Spencer Medication Dispensing System	When a medication is discontinued, does Spencer offer a physical description of the medication that needs to be pulled out?	Answer: the pharmacy serving the member using spencer can send a message at does time for a d/c medication that displays on screen, the 'medication' has been discontinued please set aside the pouch if that is a protocol the member can follow until the next cartridge is refilled with the new medication. Second option, again the pharmacy could cancel all bar codes in the cartridge, and package a new spencer cartridge with the new medication
	Do you have a suggested reading level for a person who uses Spencer?	Answer: grade 6 level is the reading level for both dose administration prompts on spencer touch screen and for survey questions that may be asked.
	How are Spencer cycles dispensed from the pharmacy?	Answer: the pharmacy would package spencer according to dispensing / delivery options. 30-day supply for an individual with developmental disabilities may require 5 or more cartridge refills. As such the pharmacy would determine

		<p>whether member had storage for refills during the 30-day period, or if the pharmacy delivery cycle is weekly or bi-monthly, the pharmacy would deliver cartridges over time.</p> <p>spencer can offer any number of medications and any number of dose times for oral medications, and use the pouch as a reminder for non-packaged items such as eye drops, inhalers, creams etc.</p>
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### Speaker Contact Information

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**Division Med Aide Web Resources:**

medaide.dmh.mo.gov

[DMH Level 1 Medication Aide | dmh.mo.gov](https://dmh.mo.gov)