



Webinars

8/26/25

MO DDD & You: Introducing
Missouri LifeLaunch

8/27/25

Upcoming Division Nursing
Meeting

9/9/25

Quarterly Benefits
Presentation

12/9/25

Quarterly Benefits
Presentation

3/10/26

Quarterly Benefits
Presentation

Trainings & Workshops

8/4 – 9/15

Health Risk Screening Tool
(HRST) Process – Available to
answer questions about the
HRST process

8/19/25

Tier 2: Check In Check Out as
a System of Support

8/26/25

Tier 2: Enriched Environment
as a System of Support

9/2/25

Tier 2: Readiness and Risk
Screening

9/11 - 9/12/25

20th Annual Thompson Center
- Autism Conference

9/24/25

Restrictive Interventions and
Due Process Review
Committees

9/25/25

Employment First Missouri
Training Sessions for Service
Providers

Podcasts

Growing Healthy
Communities: Early
Childhood Edition Podcast

Parents' Point of View (PPOV)
Series

DDD Weekly

Director's Corner



Hello and welcome to the first edition of our weekly Division of Developmental Disabilities (DDD) newsletter! In response to our recent survey results regarding how DDD can improve our communication to all stakeholders, you will be seeing several changes in how we communicate over the next few weeks. You will continue to get surveys from us so that we can tell if the changes we make are working.

I hope that everyone is having a great week so far! I am excited to announce that Coffee with the Director meetings for Division of Developmental Disabilities staff resumed this month with a hybrid chat hosted at the new Chesterfield location of the St. Louis Regional Office. Their new office building is amazing! Our coffee chats will be held on the second Friday of every month, and I plan to travel to different DDD facilities or Regional Offices each month, weather and schedule permitting. We will broadcast the coffee chat virtually from these sites so that I can get out and meet our dedicated DDD staff in person while keeping everyone in the know about all things DDD. Next up... Kansas City Regional Office!

DDD will continue to hold meetings for individuals, families, caregivers and providers throughout each month. I do plan to start scheduling regional town hall meetings in the near future for all stakeholders. I also want to have an opportunity to meet with the individuals and families that we serve, along with our provider staff and other members of the community

I am also happy to present our new DDD logo, which is shown above. DDD updated the logo to be more consistent with the logos of the Department of Mental Health (DMH) and the Division of Behavioral Health (DBH). Some of you may also have noticed that we have officially added the 'D' for 'Division' in our acronym; this, too, aligns the Division more closely with the Department and the Division of Behavioral Health.

The Governor's Council on Disability (GCD)

The Governor's Council on Disability (GCD) is preparing for National Disability Employment Awareness Month (NDEAM), which takes place every October. To help raise awareness about the importance of including people with disabilities in the workforce, the GCD asks all interested Missouri artists to submit their artwork for review. Selected artwork will be used on the NDEAM 2025 poster and promotional materials.



Artwork submitted should be original and relate to disability employment, the ADA, or community inclusion. All artwork must be submitted no later than August 31, 2025.

[Governor's Council on Disability Poster Contest Website](#) has more information about the poster contest and entry forms. If you have questions, you can contact the GCD at 573-751-2600 or 1-800-877-8249.

Missouri State Parks

After attending a recent Disability Rights Legislative Day (DRLD) at the Missouri State Capitol, self-advocate and Missouri Developmental Disabilities Council (MODDC) member, Allie, MODDC staff, and others passionately advocated for changes that needed to happen to make the State Capitol more accessible. Due to the advocacy work and communication, the MO State Capitol now offers an accessible Family Restroom located on the lower level. Not only is the restroom wheelchair accessible, it also features a Hoyer Lift for individuals to use. This addition is a vital change that helps move accessibility forward for Missouri citizens. A round of "Thanks" goes to everyone who worked on these actions and to the various state officials who made it happen.



Visit [Missouri State Parks website](#) for information about accessibility features at Missouri State Parks and facilities in Missouri, including the State Capitol.



Health Information Exchange (HIE) Onboarding for Home and Community-Based Service (HCBS) Providers, Round 2, launched in July 2025. DDD is engaging two participating Health Information Networks (HIN) to support onboarding in this round: Lewis and Clark Information Exchange (LACIE) and Velatura Health Information Exchange.

There are **15 available onboarding slots** for eligible HCBS providers. DDD is providing support for maintenance and operations for previously onboarded providers, education and workflow support for providers, and development of testimonials and marketing materials to showcase the outcomes of the program.

DDD conducted outreach efforts for this round of onboarding, most recently presenting at the Starling and the Missouri Association of County Developmental Disabilities Services (MACDDS) meetings. These presentations have generated new interest among HCBS providers across the state. The **15 onboarding slots are first-come, first-served**, and we've already received interest from more than eight providers. If your organization would like to learn more, now is the perfect time! Reach out to pdsa.help@dmh.mo.gov to set up an introductory call.

ConneXion Update

A DDD priority is to provide timely updates to everyone on the ConneXion Case Management System Planning & Procurement Project. ConneXion has a dedicated [webpage](#) with updates and information about the project.

DDD is seeking a new electronic case and financial management system, including information and referral; intake; assessment, reassessment; person-centered care planning, service authorization; service delivery, payment; case closure; and reporting.

DDD is currently in the planning and procurement phase of the project and anticipates a Request for Proposal (RFP) will be released for competitive bid by the beginning of 2026. DDD has contracted with HealthTech Solutions (HTS) to complete an RFP for a SaaS/COTS Case and Financial Management system and is currently 73% complete to date. DDD and HTS completed a full review of the Requirement Traceability Matrix (RTM) in April. .

Please review the [ConneXion overview](#) to get a project background. Please reach out to the Project Manager, Jennifer Harrison (jennifer.m.harrison@dmh.mo.gov) for any questions regarding the project.

DDD has new logos

DDD has created two new logos to better align with the Department of Mental Health's logos. We ask that everyone begin using the new logos. There are logos and templates on the shared drive for DDD staff.



Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Self-Directed Supports

Communication for New Reason Codes

In February 2025, the 999 "Other" Reason Code was removed from Acumen's DCI system. When a time entry is corrected manually, a Reason Code is required. On August 20th, 2025, two (2) additional Reason Codes will be added to Acumen's DCI system to enhance EVV compliance. The new Reason Codes listed below will now be available to utilize when entering historical entries into Acumen's DCI system.

Reason Code #260: Budget Authorization Pending at Time of Service

To be used when the budget authorization is not available in DCI at the time service is provided, and time is entered manually when the budget does become available.

Reason Code #270: Did Not Comply with Service/Program Requirements

To be used when time entries reject due to business rules established by the program. Examples that would create a need for historical entries are:

- If one employee clocks in before the previous employee for the individual clocks out, the visit is rejected.
- If the time an individual clocks out puts them over 40 hours worked that week, the visit is rejected.

Not sure which code to use?

If you're ever unsure about which code to use, your Acumen agent is available to help. Using the right code helps make sure time gets entered correctly and avoids problems later.

**Sign up to receive Missouri Division of Developmental Disabilities
Weekly Newsletter and Follow us below on Social Media**

