



Webinars, Trainings & Workshops

8/4 – 9/15

[Health Risk Screening Tool \(HRST\) Process – Available to answer questions about the HRST process](#)

9/11 - 9/12/25

[20th Annual Thompson Center - Autism Conference](#)

9/15/25

[7:00 p.m. – 8:30 p.m.
SDS Family Support Group
Learn effective strategies for legislative advocacy.
SDS Family Support Group Meeting Link](#)

9/17/25

[Statewide Provider Meeting](#)

9/23/25

[MO DDD & You: Overview of Governor's Council on Disability](#)

9/24/25

[Restrictive Interventions and Due Process Review Committees](#)

9/25/25

[Employment First Missouri Training Sessions for Service Providers](#)

Podcasts

[Growing Healthy Communities: Early Childhood Edition Podcast](#)

[Parents' Point of View \(PPOV\) Series](#)

DDD Staff Only

9/9/25

[Quarterly Benefits Presentation](#)

12/9/25

[Quarterly Benefits Presentation](#)

3/10/26

[Quarterly Benefits Presentation](#)

DDD Weekly



Director's Corner

This week is full of exciting events. It is Direct Support Professional (DSP) Recognition Week! I would like to personally thank all the DSPs who work so hard providing support to persons with Intellectual and Developmental Disabilities. Without DSPs DDD could not enact our mission. I'm also excited about the Coffee Chat with all of you on Friday, September 12, 2025, at the Kansas City Regional Office. Look for the virtual link, and if you work in the Kansas City area, please join me.

Electronic Visit Verification (EVV) Claims Validation Readiness

Monitor EVV visits in the EVV Aggregator Solution (EAS)

As work continues toward the implementation of claims validation with visits in the EAS, it is critical for providers of personal care services and home health care services to be fully compliant with existing EVV requirements. For more information, click [here](#).



September is Suicide Prevention Month. In honor of Suicide Prevention month, we wanted to share information about 988 in Missouri. The 988 Suicide and Crisis Lifeline is available 24/7 to offer you free and confidential support. Trained crisis specialists are available and can help individuals experiencing suicidal thoughts, substance use, and/or mental health crisis or any other kind of emotional distress. When you call, text, videophone or chat 988, you will be quickly routed to a trained crisis specialist. 988 offers crisis support in English and Spanish, as well as translation services in over 240 languages. They will work with you to address your immediate needs, offer support, and connect you to local resources. For more information, please visit [Missouri 988](#).

Direct Support Professional Recognition Week

September 7-13, 2025



“THANK YOU”

Each year during the month of September, one week is designated as Direct Support Professional (DSP) Week. It is a time set aside to recognize, honor, and celebrate all DSPs and the valuable work they do to support and care for people with intellectual and developmental disabilities (I/DD). The important work DSPs do is critical in helping people live their best lives. The role of a DSP can be vast and individualized. They not only assist people with activities of daily living, but they may also provide coaching to help people be better advocates for themselves, provide transportation, provide support to help people make connections to their communities and build relationships, and much more.

The Division of Developmental Disabilities (DDD) would like to say, “Thank You” and express deep gratitude to all DSPs for the important work they do to support people with I/DD in MO.

In addition, the DDD recognizes the need and high demand for additional qualified DSPs and offers [Missouri Talent Pathways \(MO TAP\)](#) as a means to promote and help build the DSP workforce in Missouri.

Explore the [American Network of Community Options and Resources \(ANCOR\)](#) website, to find more information about celebrating DSP week.



Supporting the Spectrum Podcast

[Supporting the Spectrum](#) podcast is hosted by the Thompson Center for Autism and Developmental Disorders Training and Education Division at the University of Missouri in Columbia. While the podcast is primarily tailored to families and professionals providing direct support to individuals with autism, it is available to any listener wanting to learn more. Podcast topics include challenging behaviors, misconceptions about autism, navigating college with autism, and perspectives from people with autism, their siblings, and their parents. The most recent podcast topic is “**Reframing Challenging Behavior in the Classroom.**”

Access the podcast on the Spotify, Apple, and Amazon Music platforms.

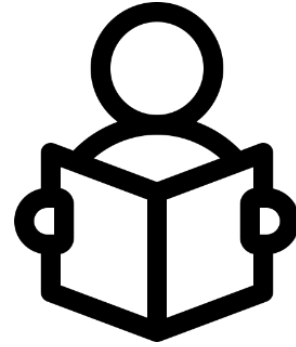
Easy Readers

Did you know the Division of Developmental Disabilities has Easy Readers available on different topics?

Easy Readers are designed to provide information on important topics using plain everyday language, pictures, and shorter sentences making it easier for all readers to understand.

Easy Readers are available to view and print on the Division's [Self-Advocacy](#) webpage. Easy Reader topics include:

- Housemates and You
- What You Need to Know About Choosing a Home
- What You Need to Know About Self-Directing Your Supports
- Surveys and You: Your Voice Matters
- Waivers and You
- Ways to Keep You Healthy
- What is the Missouri Division of Developmental Disabilities?
- What is Medicaid/MO HealthNet?
- What is Your Individual Support Plan?
- Know Your Rights and Responsibilities
- Say No to Abuse and Neglect



Documentation in the Person-Centered Service Plan for Waiver Services Requiring Individualized Backup Plans

DDD has posted guidance on documentation in the Person-Centered Service Plan (PCSP) for Waiver Services Requiring Individualized Backup Plans. This document outlines waiver services that require Individualized Backup Plans, as well as those services that may require Individualized Backup Plans. Individuals are required to have an Individualized Backup Plan in place and documented in the PCSP when there is a critical waiver service that places the individual at risk, should the provider/caregiver fail to deliver the service. The guidance can be found on our [DDD Webpage](#).

Become a Peer Mentor and Share Your Strengths with Others

Are you a parent, family member, or person with a disability who has experience navigating challenges or do you support someone with a disability or special healthcare need?

Want to make a meaningful impact in someone else's life?

Consider joining the Sharing Our Strengths (SOS) program as a Peer Mentor!

As a Peer Mentor, you will:

- Offer support and guidance to families who are navigating similar experiences.
- Share your wisdom, advice, and insights gained from your own journey.
- Be a listening ear for someone who needs to know they are not alone.
- Celebrate the small victories and provide encouragement along the way.



Don't miss the last opportunity to become a Peer Mentor in 2025!

There are three upcoming informational meetings to get involved before the end of the year.

Dates for upcoming trainings:

September 16 @ 11:00am

October 15 @ 9:00am

November 6 @ 2:00pm

For more information about becoming a Peer Mentor, visit the [SOS website](#) or contact Missouri Family-to-Family at 1-800-444-0841 or e-mail: mofamilytofamily@umkc.edu.

I/DD Dual Eligibility Information

In Fiscal Year 2025, Missouri participated in the National Association of State Directors of Developmental Disability Services (NASDDDS) Intellectual/Developmental Disabilities (I/DD) Duals Innovation Cohort. This cohort worked to help NASDDDS develop a toolkit of resources regarding Dual Eligibility for Medicare and Medicaid. These resources will help explain how Medicare and Medicaid work together, as well as help individuals and families navigate dual eligibility. For more information, materials, and resources please see [Missouri's materials](#) or visit [the NASDDDS I/DD Dual Eligibility Toolkit](#).

ConneXion Update

A DDD priority is to provide timely updates to everyone on the ConneXion Case Management System Planning & Procurement Project. ConneXion has a dedicated [webpage](#) with updates and information about the project.

DDD is seeking a new electronic case and financial management system, including information and referral; intake; assessment, reassessment; person-centered care planning, service authorization; service delivery, payment; case closure; and reporting.

DDD is currently in the planning and procurement phase of the project and anticipates a Request for Proposal (RFP) will be released for competitive bid by the beginning of 2026. DDD has contracted with HealthTech Solutions (HTS) to complete an RFP for a SaaS/COTS Case and Financial Management system and is currently 78% complete to date. DDD and HTS completed a full review of the Requirement Traceability Matrix (RTM) in April.

Please review the ConneXion [overview](#) to get a project background. Please reach out to the Project Manager, Jennifer Harrison (jennifer.m.harrison@dmh.mo.gov) for any questions regarding the project.



DDD continues to work to improve care coordination for individuals with intellectual and developmental disabilities (IDD) through the electronic Long-Term Services and Supports (eLTSS) Health Information Exchange Phase 2 Project.

DDD, with support from the Office of Administration Information Technology Services Division (OA-ITSD), has made a web application for State Support Coordinators to create Person-Centered Service Plans (PCSP) digitally. A part of the PCSP data will be put into the HL7® eLTSS FHIR® format so it can be shared with providers through the eLTSS application programming interfaces (APIs) that this project is developing.

Our participating Health Information Networks (HIN) are working with:

- Easterseals,

- StationMD,
- SETWorks, and the
- University of Missouri Department of Biomedical Informatics, Biostatistics and Medical Epidemiology (BBME).

The provider partners will help design the eLTSS, technology so, the PCSP information is readily accessible to them when they serve individuals with IDD.

Self-Directed Supports Communication for New Reason Codes

In February 2025, the 999 "Other" Reason Code was removed from Acumen's DCI system. When a time entry is corrected manually, a Reason Code is required. On August 20th, 2025, two (2) additional Reason Codes will be added to Acumen's DCI system to enhance EVV compliance. The new Reason Codes listed below will now be available to utilize when entering historical entries into Acumen's DCI system.

Reason Code #260: Budget Authorization Pending at Time of Service

To be used when the budget authorization is not available in DCI at the time service is provided, and time is entered manually when the budget does become available.

Reason Code #270: Did Not Comply with Service/Program Requirements

To be used when time entries reject due to business rules established by the program. Examples that would create a need for historical entries are:

- If one employee clocks in before the previous employee for the individual clocks out, the visit is rejected.
- If the time an individual clocks out puts them over 40 hours worked that week, the visit is rejected.

Not sure which code to use?

If you're ever unsure about which code to use, your Acumen agent is available to help. Using the right code helps make sure time gets entered correctly and avoids problems later.

**Sign up to receive Missouri Division of Developmental Disabilities
Weekly Newsletter and Follow us below on Social Medi**



